Mediation in Criminal Matters

An ABA Enterprise Project

Survey of ADR and Restorative Justice Programs

Sponsored by the ABA Criminal Justice Section,
Section of Dispute Resolution,
Section of State and Local Government Law,
Standing Committee on Legal Aid and Indigent Defense,
Government and Public Sector Lawyers Division,
Commission on Domestic Violence,
Commission on Effective Criminal Sanctions

To have your program added to the survey send an e-mail to cjmed@staff.abanet.org.

Survey of ADR and Restorative Justice Programs:
A Service of the Criminal Justice Section ADR and Restorative Justice Committee and the
ABA Mediation in Criminal Matters Enterprise Project

To have your program added to the survey send an e-mail to cjmed@staff.abanet.org.
Since 1999, the 15th Judicial Circuit has undertaken a number of efforts to incorporate mediation in criminal matters, including the following:

- Victim/offender conferences on all types of criminal cases, including murder and other serious crimes.
- Mediation training, including a 4-day training session on Circle Sentencing.
- Circle Sentencing.
- Criminal mediations for city judges on cases they think would be appropriate for mediation. Trained mediators are made available at the city courthouse to conduct mediations.

Pamphlets and training tapes concerning victim/offender conferences and circle sentencing have been created. A grant has been received to create a website to keep track of all cases referred to victim/offender conferences, circle sentencing, and mediation.

**Key words:** victim/offender conferences, mediation, training, circle sentencing

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**Victim Offender Reconciliation Program**  
Reconciliation and Justice Ministries Inc,

102 South Powell Street  
Union Springs, AL 36089  
P: 334.738.3282  
F: 334.738.3282  
Contact: Ms. Louise Johns, Case Coordinator  
www.fumcusa.org

Type of agency: Private community-based (nonprofit)  
Cases referred in most recent year: Adult—10  
Point(s) in justice process at which mediation occurs: Post-disposition  
Type(s) of referrals: Felonies
Navajo Nation Peacemaking Program
PO Box 520
Window Rock, Navajo Nation, AZ 86515
http://navajocourts.org/index5.htm

Jerry J. Begay
jerryjbegay@navajo.org
P: 928-871-6388

Navajo peacemaking is one of the most renowned restorative justice programs in the world. Neither mediation nor alternative dispute resolution, it has been called a “horizontal system of justice” because all participants are treated as equals with the purpose of preserving ongoing relationships and restoring harmony among involved parties. In peacemaking there is no coercion, and there are no “sides.” No one is labeled the offender or the victim, the plaintiff or the defendant.

In 2002 the Traditional Law of the Diné was codified, requiring that the justice system, comprising both courts and peacemaking, move closer to the mainstream of Navajo life. In 2000, the Navajo Nation Council began requiring peacemakers to be involved in determining nályééh in criminal cases. In 2003, peacemakers were further directed by the Navajo Nation Council to offer traditional counseling, education and advice to judges, clients of the courts, and the general public.

Peacemakers are the institutional keepers of the methods and principles of original dispute resolution, culture and tradition in our justice system.

There are presently 242 certified peacemakers at large in 110 Chapters. The Peacemaking Program provides them institutional support. In addition, Peacemaker Liaisons are located in each District Court who match disputants to a peacemaker that all parties will accept.

Key words: peacemaking, accept criminal matters.
Settlement conferences are utilized by the Superior Court of Arizona in Maricopa County, a general jurisdiction court in which 28 judges and 29 commissioners are assigned a criminal calendar. This is the fifth largest trial court in the United States. Motivated by case backlogs and a judicial perspective that many cases that should have resulted in pleas were instead going to trial, in 1996, certain judges began conducting settlement conferences in criminal cases with the consent of both parties. In 1997, these judges petitioned the Arizona Supreme Court for a rule formally authorizing such conferences, resulting in passage of Rule 17.4. In 1999, the Supreme Court adopted a permanent procedure governing the use of settlement conferences in criminal matters.

Key words: settlement conferences, court rule,

Needs to post the 3 documents about the project and its evaluation online, and provide a link to them from this information box – very helpful to read – pros/cons of settlement conferences in criminal court – defense and prosecution perspectives respected in critique/eval – profiles history of the project and the process that’s utilized.

The RESTORE Program provides an alternative to conventional justice for both survivors of sexual assault and the responsible person who commit such crimes. Using a restorative justice model, RESTORE seeks a solution that is healing for survivors, responsible persons, and the community. Rather than focusing on the state’s punishment of responsible persons, RESTORE’s implementation of restorative justice is an

Mary P. Koss, Ph.D.
Founder
mpk@u.arizona.edu
P: 520-626-9511
F: 520-626-9515
alternative punishment that offers meaningful opportunities to express remorse and regain the respect of the community by repairing the harm to survivors.

All referrals come from the Pima County Attorneys’ Office or the Tucson City Attorney’s Office. RESTORE is funded by grants from the US Centers for Disease Control and Prevention, and the Tucson Police Department.

**Key words**: restorative justice, sexual assault, prosecutor referral

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**Attorney General’s Victim Offender Mediation Program**

400 West Congress, Suite 215  
Tucson, AZ 85701  
P: 520.628.6504  
F: 520.628.6526  
Adam Glaser  
P: 520.235.7328  
aglaser@AZag.gov  
www.azag.gov

1) Handles only juvenile cases, both violent and non violent (anything from crimes against people such as fighting and harassment to crimes against property such as property damages to violent crimes such as sexual assault
2) Cases are referred by county juvenile court
3) Program can go into effect any time after arrest
4) Has been doing Restorative Justice for 13 years
**San Diego Homeless Court Program**

http://www.courtinfo.ca.gov/programs/collab/homeless.htm

http://www.abanet.org/homeless/homeless_courts.shtml

Steve Binder  
Deputy Public Defender  
steve.binder@sdcounty.ca.gov  
P: 619-338-4708

The San Diego Homeless Court Program (HCP) helps homeless defendants resolve outstanding misdemeanor criminal warrants, principally “quality of life” infractions such as unauthorized removal of a shopping cart, disorderly conduct, public drunkenness, and sleeping on a sidewalk or on the beach. Resolution of the outstanding warrants helps meet the fundamental needs of homeless people, and also eases court case-processing backlogs and reduces vagrancy. The HCP utilizes a more mediation-oriented approach, instead of the traditional adversarial-approach of criminal cases. The ABA Commission on Homelessness and Poverty is leading efforts to replicate the HCP concept. There are currently 34 HCPs across the United States.

**Key words:** homeless, misdemeanor citations

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**Mediation Unit**

U.S. Court of Appeals for the 9th Circuit

Claudia Bernard  
claudia_bernard@ca9.uscourts.gov  
P: 415-355-7908

The 9th Circuit Court of Appeals Mediation Unit. Although few criminal cases are amenable to mediation, the Unit’s mediators have successfully mediated death penalty appeals.

**Key words:** adult criminal appeals, death penalty
The Juvenile Mediation Program (Delinquency Cases) is based on the principle of “restorative justice,” and is an opportunity for victims and offenders to meet face to face in a safe, controlled environment. Trained mediators help the victims and offenders talk about the crime. The mediators guide a process for the victims and offenders to make a plan that restores the victim and the community. The Program is administered by the San Mateo Superior Court, which works closely with the Peninsula Conflict Resolution Center (PCRC). PCRC provides trained volunteer mediators who help guide the mediation process. Mediation services are free. Participants in the program can be referred by defense counsel, judges, prosecutors, law enforcement, probation, affected community members, schools, victims, or the youth services bureau. Once referred to the program, juveniles most contact the program manager: victim participation is voluntary. Defense counsel may accompany a juvenile to mediation, and the juvenile may speak with counsel during the mediation, but the lawyer may not participate in the proceedings. With limited exceptions (child abuse, future crimes), the proceedings are confidential.

**Key words:** juvenile delinquency, restorative justice

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Victim Offender Mediation Program
Restorative justice Program

643 Blackburn Avenue
Corning, CA 96021
P: 530.824.4408
F: 530.824.4709
programs@icm.svdp-center.org

1) Handles Juvenile – non violent cases (shoplifting etc)
2) Referred from probation and PD
3) Has Been around for 3-4 years
4) Mediation – can do any type of case – graffiti and restitution
CSP – Dispute Resolution Services

16841 Von Karman Street, Suite 425
Irvine, CA 92606
P: 949.851.3168
F: 949.251.7659
Jennifer Artim
jartim@CSPinc.org
www.CSPINC.org

1) Juvenile Offenders only
2) Victim/offender Mediation
3) Assault and Battery Cases primarily
4) Also engages in community programs (Landlord/Tenant, Consumer complaints)
5) Restitution Services
6) Cases are typically taken from probation and Law enforcement, usually informal and before formal processing, and only for 1st time offenders. (Not open to repeat or multiple offence offenders.
7) Has Been around for 15 years
8) Feels that it is very effective and humanizes crime

Centinela Youth Services

11539 Hawthorne Blvd., 5th floor
Hawthorne, CA 90250
P: 310.970.7766
F: 310.675.2300
Stephanie Winlock (Victim/Offender Restitution Services Program Coord)
http://www.sbwib.org/cvjdp/cvjdp.asp
www.cys-la.org

1) Children & Youth, Community, Justice & Legal
2) “An Ounce of Prevention is Worth a Pound of Cure" CVJDP works to prevent young people from making choices that place their lives and futures at risk. Their focus is on intervention and prevention by building a juvenile's self-esteem, self-reliance, personal responsibility, and restoring their hope. They offer children and their families an opportunity to overcome the obstacles and negative influences in their lives and give them a second chance to realize their dreams.
3) They offer mediation services for juvenile criminal offenders and victims of their crimes, mediations for families with juveniles in crisis, and counseling services for juveniles whose behavior is jeopardizing their future.
1) non for profit  
2) Est. 1989  
3) Provides mediation Services to traditionally underserved communities that face language, cultural and income barriers  
4) Are involved in community collaborative with schools, government agencies, churches, businesses, and other non for profit organizations  
5) Youth Mediators United (YMU), the APADRC's youth division, provides both direct mediation services and conflict resolution training to students, teachers, and administrators. The work done is unique from other peer mediation programs because they directly address sensitive issues that are often the catalyst behind conflict such as racism, sexism and homophobia. Provides training for students, staff, and teachers in the areas of peer mediation, conflict management, and cross-cultural competency; provide ongoing technical assistance after a peer mediation program has been established; and provide opportunities for youth mediators to utilize their mediation skills in conferences, trainings, and speaking engagements. Although, the APADRC is primarily an Asian and Pacific Islander organization, they have a diverse staff that reaches out to all communities.  
6) truly humbled by the passion and commitment of all the mediators who are making a difference in preventing violence on and off their campuses. They look forward to working with them as together we continue providing non-violent approaches to resolving conflict.  
7) Community and Intergroup Conflicts (CIC) is a program of the APADRC that provides mediation, facilitation, and conflict resolution services to the diverse communities of Los Angeles County. CIC provides:  
   i. A quicker, cheaper alternative to court.  
   ii. Multiple language services.  
   iii. A face-to-face, voluntary procedure in which people meet privately to talk about issues and work out an acceptable agreement with the help of a neutral mediator  
   iv. Large group facilitation and dialogue for organizations.  
   v. Telephone conciliation if a face-to-face mediation is unwanted or impractical.  
   vi. High ethical standards of confidentiality and neutrality.  
   vii. Empowerment of individuals to effectively manage future conflicts.  
   viii. Community resources, as needed, through an extensive network of human, social, and legal service providers.  
8) Are not lawyers, advocates or counselors. Although they cannot guarantee the outcome of the case, we do our best to ensure that the process is fair to all parties.
9) APADRC charges a $15 fee for its mediation services. If a client is unable to pay for whatever reason, the fee is reduced or waived completely.

<table>
<thead>
<tr>
<th>VORP - Institute for Conflict Management</th>
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<tbody>
<tr>
<td>2525 North Grand Avenue Suite N</td>
</tr>
<tr>
<td>Santa Ana, CA 92705</td>
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<tr>
<td>P: 714.288.5600</td>
</tr>
<tr>
<td>F: 714.836.8585</td>
</tr>
<tr>
<td><a href="mailto:programs@icm.svdp-center.org">programs@icm.svdp-center.org</a></td>
</tr>
<tr>
<td><a href="http://www.svdp-center.org">www.svdp-center.org</a></td>
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1) juvenile non violent offenders
2) gets involved during probation and PD stage
3) does mediation and can do any type of case
4) focuses mainly on graffiti and restitution
5) in existence for 3-4 years

<table>
<thead>
<tr>
<th>Victim Offender Reconciliation Program of Mendocino County</th>
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<tbody>
<tr>
<td>205 North Bush Street , Room 6</td>
</tr>
<tr>
<td>P.O. Box 355</td>
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<tr>
<td>Ukiah, CA 95482</td>
</tr>
<tr>
<td>P: 707.462.6160</td>
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<tr>
<td><a href="mailto:vorp@pacific.net">vorp@pacific.net</a></td>
</tr>
<tr>
<td>Janine Thompson</td>
</tr>
<tr>
<td>No website</td>
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1) Handles gangs, parent/teen, and teen court
2) Court involved
3) Works with counselors and school probation
4) Has been around 10 years
## Colorado

### San Luis Valley Victim Offender Reconciliation Program

| P.O. Box 1775 |
| Alamosa, CO 81101 |
| P: 719.589.5255 |
| F: 719.589.5255 |
| Erin Kenzie (School Program Coordinator) |
| Slvvorp@amigo.net |
| www.restorativeprogram.org |

1) Youth Victim Offender Mediation Program also Parent/ Teen Prevention Program  
2) Court involved  
3) School Involvement usually before Court  
4) Has been around 12 years

### Office of the District Attorney - Neighborhood Justice Center

| 105 East Vermijo Avenue, Suite 600 |
| Colorado Springs, CO 80903 |
| P: 719.520.6016 |
| F: 719.520.6006 |
| Jerry Ohare |
| P: 719.520.6178 |
| F: 719.520.6168 |
| jerryohare@elpasoco.com |
| www.daoelpasoco.com |

1) handles anything that is a misdemeanor, also handles assault, some felony  
2) gets cases at pre – filing point  
3) Est. 1978

### Larrimer County Youth Services Bureau

| 419 West Mountain Street |
| Fort Collins, CO 80522 |
| 970.498.7470 |
| Mark Loye (Program Director) |
| No website |
Jefferson County Victim Offender Reconciliation Program
Jefferson County Mediation Services

700 Jefferson County Parkway, Suite 220
Golden, CO 80401
P: 303.271.5062
F: 303.271.5064
No website

1) Handles Juvenile Cases (petty crimes, non violent offenses)
2) Court involved
3) Been in practice 14 years

Mesa County Partners, Inc.

1169 Colorado Avenue
Grand Junction, CO 81501
P: 970.245.5555
F: 970.245.7411
Joe Higgins
jhiggins@mesapartners.org
www.mesacountypartners.org

1) Primarily Victim Offender Mediation, but handles a little bit of everything, but primarily juvenile
2) Handles minor offenses to serious
3) Also has victim empathy classes (referred by the DA or the judge)
4) In programs, victims talk – children role play
5) Has a restitution and community Service Work Program
6) In the last year, has had 80k paid
7) Has 30,000 volunteer hours
8) Program has 86% completion Rate
9) Only 11% recidivism
10) Court Refers and/or school resource officers youth to them ; victim offender Mediation referred by local enforcement and court
    a) if offender completes the program, they don’t press charges
11) Most are directly court involved – referred by probation
12) 1970 Began a big bros/sis program
13) 1981 Restitution program began and since the court asked them to do more stuff with the victims, has grown over the years
14) 1997 Victim Empathy Classes began
15) 2004 mediation began
## Youth Zone

803 School Street  
Glenwood Springs Colorado  
Mary Jane Carnevale  
mjcarnevale@youthzone.com  
www.youthzone.com

1) juvenile cases handles – controlled substances and assault  
2) private non profit organization  
3) doesn’t necessarily only take restorative justice cases  
4) cases can be court directed and cases can also be restorative based on assessment of client  
5) Program has been in practice for 30 years  
6) Restorative program has been in existence for approximately 10 years
**Connecticut**

<table>
<thead>
<tr>
<th>Community Mediation, Inc.</th>
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<tbody>
<tr>
<td>32 Elm Street</td>
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<tr>
<td>New Haven, CT 06510</td>
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<tr>
<td><a href="http://www.community-mediation.org">http://www.community-mediation.org</a></td>
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</tbody>
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Brenda Cavanaugh  
Associate Director  
brenda@cmediation.org  
P: 203-782-3514

Established in 1980, Community Mediation, Inc., is a community-based conflict resolution program that uses both staff and trained volunteers to empower individuals, families, organizations, and communities to resolve their own disputes. CM provides staff, trained volunteer mediators, and other resources to resolve disputes. The type of disputes handled by CM includes minor criminal incidents, and juvenile and school disputes.

**Key Words:** juvenile cases, minor criminal cases, school disputes

<table>
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<tr>
<th>Dispute Settlement Center</th>
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<tr>
<td>134 Old Ridgefield Rd.</td>
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<tr>
<td>Wilton, CT</td>
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Lisa A. McKenna  
Director of Court Mediation Services  
lmckenna@ctresolution.org  
P: 203-834-2880

The Dispute Settlement Center (DSC) is a non-profit mediation agency offering skilled conflict resolution services. DSC aims to reduce crime, violence and the burden on the courts in Western Connecticut. DSC is a voluntary process which utilizes a trained mediator to facilitate dialogue to resolve conflict in family (visitation, parent-teen, elder care), school (discipline issues, early-stage PPT facilitation, training), juvenile justice (juvenile criminal court, juvenile review boards, restorative victim-offender dialogue), neighbor and property related disputes (noise, property line, traffic, construction), and other court-based cases including adult criminal court and child protection.

Juvenile cases are referred to DSC by probation, prosecutors, juvenile review boards, and other court service providers who believe the matter could be better handled outside the courtroom. Using restorative dialogue techniques, DSC’s mediators bring together the people affected by a particular crime or incident. Types of cases include assault, breach
of peace, threatening, vandalism, theft and selected families with service needs cases.

Adult Court Mediation: DSC provides mediation services to three adult criminal courts in cases the court feels can be better handled outside of the courtroom and between the parties themselves. In a typical year, DSC mediates over 1800 cases for the courts, helping to reduce the backlog in the court system by settling over 90% of the court cases where the parties come to mediation. DSC works with prosecutors, judges, defense attorneys, and mediation participants to make the program accessible, reliable, and effective. There are no fees to participants in court-based mediation as costs are covered by state and local grants.

**Key Words:** juvenile cases, adult criminal court cases

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**Hartford Area Mediation Program**

<table>
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<tr>
<th>96 Wadsworth Street 06106</th>
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<tr>
<td>Hartford, CT</td>
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<tr>
<td>P: 860.280.1184</td>
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<tr>
<td>F: 860.244.0168</td>
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<tr>
<td><a href="http://www.eorsaris@cpa-ct.org">www.eorsaris@cpa-ct.org</a></td>
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</table>

1) parties are adult (16 and over)
2) cases come from community and superior court
3) typically handle cases with interpersonal disputes and restitution for property damage
4) most cases – people were under arrest and have pending cases in community and superior court. Some cases are self referred and people have not yet been arrested
5) started in the early 80s (Pro Bono). Joined CPA in the 90s and has been a part ever since

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**Dispute Settlement Center**

<table>
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<tr>
<th>5 Mott Avenue</th>
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<tbody>
<tr>
<td>Norwalk CT, 06850</td>
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<tr>
<td>P: 203.831.8012</td>
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<tr>
<td>F: 203.831.8025</td>
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<tr>
<td><a href="http://www.ctresolution.org">www.ctresolution.org</a></td>
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</table>

Dorothy Adams

dadams@ctresolution.org

1) good amount are juvenile, some are adults
2) handle both violent (eg. Assault) and non violent cases
3) cases taken both from the court and community self referrals
4) can be both court involved and court directed – NOT state mandated
5) gets involved in various stages and handles 1200-1500 cases a year, having most coming in from the police department
6) been involved in RJ for 17 years and started out from a church lady in a church

Delaware

**Delaware Center for Justice/Community Mediation Initiative**

501 Shipley Street
Wilmington, DE 19801
P: 302.658.7273
F: 302.658.7170
[www.dcjustice.org](http://www.dcjustice.org)

Georgia

**Office of Dispute Resolution**

216 Tenth Street
Columbus, GA 30120
P: 706.478.2578
F: 706.478.4719
[www.odr3.net](http://www.odr3.net)
In 1985, the Chief Justice of the Hawaii Supreme Court made Hawaii the first state to create a comprehensive state office of dispute resolution inside the Judiciary, which grew into the current, statutorily authorized, Center for Alternative Dispute Resolution. The Center designs ADR programs, mediates and facilitates public policy disputes, conducts training for state and county employees, and promotes the use of ADR processes through research, educational programs, and publication of newsletters, consumer guides, and other informational materials. Additionally, the Center oversees and manages Judiciary’s contract for community mediation and related dispute resolution services. See: [http://www.courts.state.hi.us/cadr](http://www.courts.state.hi.us/cadr)

In 2000, after two years of meetings throughout Hawaii to discuss Restorative Justice, Chief Justice Ronald Moon signed a Resolution endorsing Restorative Justice and the concept of Pono Kaulike (“equal rights and justice for all”). The resolution refers to “an attempt to deliver services and resolve disputes in a balanced manner that provides attention to all participants in the justice system including parties, attorneys, witnesses, jurors, and other community members who are active participants in the justice system.” Please contact the Center if you would like a copy of the Resolution.

**Misdemeanor Mediation Project**

A pilot Restorative Justice program for criminal misdemeanors was developed in the District Court of the First Circuit, in September 2002 entitled *Pono Kaulike*. The project invites parties to attend one of three distinct Restorative Justice and solution-focused processes:

1. A **Restorative Conference** in which the defendant, victim, and supporters of both meet in a group to discuss how the wrongdoing affected them and how the harm may be repaired;
2. A **Restorative Dialogue** in which the defendant and victim meet together to discuss the crime; and
3. A **Restorative Session** in which the parties meet separately with a facilitator.

For additional information go to: [http://www.uscourts.gov/fedprob/December_2007/hawaiianCriminalCourt.html](http://www.uscourts.gov/fedprob/December_2007/hawaiianCriminalCourt.html)

**Key words:** adult misdemeanor, alternative dispute resolution, restorative justice, solution-focused process
## Illinois

**Center for Conflict Resolution (Chicago)**  
*Misdemeanor Mediation Project*  
11 East Adams, Suite 500  
Chicago, IL 60603  
[http://www.ccrchicago.org](http://www.ccrchicago.org)

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<thead>
<tr>
<th>Name</th>
<th>Title</th>
<th>Email</th>
<th>Phone</th>
</tr>
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<tbody>
<tr>
<td>Marilyn J. Smith</td>
<td>Executive Director</td>
<td><a href="mailto:msmith@ccrchicago.org">msmith@ccrchicago.org</a></td>
<td>312-922-6464 ext. 25</td>
</tr>
</tbody>
</table>

The Center for Conflict Resolution (CCR) provides free mediation services in over 2,000 cases, trains hundreds of mediators, facilitates meetings, and works with dozens of businesses, government agencies, and organizations to create custom-designed dispute resolution systems and training programs. CCR assists courts in Illinois in mediating a variety of criminal matters, including (depending upon the court) adult criminal misdemeanor cases, assault/battery/harassment between parties who have an on-going relationship, and simple assault between juvenile and victim.

**Key words:** juvenile, adult misdemeanor

## Indiana

**Conflict Resolution Services**  
*Marion County Prosecutors Office*  
251 E. Ohio Street, 3rd flor  
Indianapolis, IN 46204  
[www.in.gov/judiciary/probono/new/conflictres.pdf](http://www.in.gov/judiciary/probono/new/conflictres.pdf)

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<tr>
<th>Name</th>
<th>Title</th>
<th>Email</th>
<th>Phone</th>
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<tbody>
<tr>
<td>Mark Taxter</td>
<td>Coordinator</td>
<td><a href="mailto:mtaxter@indygov.org">mtaxter@indygov.org</a></td>
<td>317-327-2703</td>
</tr>
</tbody>
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The Marion County Community Court offers conflict resolution services to provide an opportunity for residents to become actively involved in empowering the community to resolve disputes. Community dispute resolution generally involves community participation in the resolution of a problem originating in or impacting the community. Community dispute resolution practitioners are usually trained volunteers from community dispute resolution programs and can originate as not or for profit programs or can be connected to the court or prosecutors office.
The Marion County Prosecutors Office offers three conflict resolution model to assist in the disposition of select cases referred by the deputy prosecutors and the court:

**Community Impact Panel:** designed to hold offenders accountable for their behavior, allow community to voice concern, and explore practical ways for the offender not to commit the offense again. Typically, those linked to the impact panels are first time offenders, and impact panels can serve as a sanction for a range of quality of life offenses, including public urination and violations of open container laws.

**Restorative Justice Conferencing:** an offending youth, the victim, and supporters of both offender and victim are brought together with a trained facilitator for a conference to discuss the incident and the harm brought to the victim and to the group of supporters. The conference ends with a reparation agreement with which all the participants decide how the youth can make amends to the victim – such as through community service, improved school attendance, completion of homework, etc.

**Community Mediation:** allows parties to review what has happened without trying to determine what “really” occurred, who is telling the truth, or who is at fault. Focus of the session is on the future – what will happen from now on.

**Key words:** restorative justice, juveniles, offenders, community impact panel, community mediation

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**Hoosier Hills Prisoner and Community Together**

Victim Offender Reconciliation Program  
180 South Main Street  
Salem, IN 47167  
P: 812.883.1959  
F: 812.883.0358  
John Kuss  
812.883.3318  
No website

1) handles domestic violence / adult accountability program  
2) has several programs throughout the country  
3) has been around for 10 years  
4) they are court involved in that they handle cases after arrests
United Religious Community of St. Joseph County
Victim Offender Reconciliation Program

2015 West Western Avenue
South Bend, IN 46619
P: 574.282.2397
www.urcsjc.org

Carol Thon
carolthon@aol.com

1) Holds Victim impact panels (used for example in drunk driving accidents.)
2) Cases are court mandated
3) Has been in practice for 35 years

Victim Offender Reconciliation Program Center for Community Justice

121 South 3rd Street
Elkhart, IN 46516
P: 574.295.6149
Tim Boenne
timcb@centerforcommunityjustice.org
Timothy Balko (Executive Director)
No website

1) Program is court directed and Judge refers cases
2) Handles juvenile reparation and guided family intervention
3) Also has a home incarceration program
4) Program began in the early 80s
5)
Iowa

**Victim Offender Reconciliation Program**

<table>
<thead>
<tr>
<th>Polk County Attorney’s Office</th>
<th>206 Sixth Avenue, Suite 500</th>
<th>Des Moines, IA 50309</th>
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<tbody>
<tr>
<td>P: 515.286.3057</td>
<td>F: 515.323.5254</td>
<td>Teri Gillenwater (Program Manager)</td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="mailto:tgillen@attorney.co.polk.ia.us">tgillen@attorney.co.polk.ia.us</a></td>
</tr>
<tr>
<td></td>
<td></td>
<td>515.286.3059</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.co.polk.ia.us">www.co.polk.ia.us</a></td>
<td></td>
</tr>
</tbody>
</table>

1) they do everything from murder to parking tickets  
2) court directed in some cases, some are volunteer and others legislative  
3) open since 1986  
4) Restorative Justice Program 7-8 years  

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**Center for Creative Justice**

<table>
<thead>
<tr>
<th>210 Lynn Avenue</th>
<th>Ames, IA 50014</th>
</tr>
</thead>
<tbody>
<tr>
<td>P: 515.292.3820</td>
<td>F: 515.292.1223</td>
</tr>
<tr>
<td>Mark Kubik</td>
<td></td>
</tr>
<tr>
<td><a href="mailto:kubik@creativejustice.org">kubik@creativejustice.org</a></td>
<td><a href="http://www.creativejustice.org">www.creativejustice.org</a></td>
</tr>
</tbody>
</table>

1) Handles mediation services (Divorce, Child visitation, V/O, Truancy)  
2) All Probation cases are referred from the court  
3) Mediation cases are self generated  
4) Est. 1974 (RJ)  
5) Gets involved post sentencing stage
1) Dispute cases are handled – 65% are farmer/creditor, others mediation cases include business, and family cases
2) Majority of case are NOT restorative – at times there are some victim offender mediations
3) Has been in practice sine 1985
4) Program is independent and non profit

**Louisiana**

**Family Mediation Council of Louisiana**

6031 Perrier Street  
New Orleans, LA 70118  
P: 504.558.9080  
F: 504.895.4355  
Charlotte Butler  
cbutler@familymediationcouncil.com  
No website

“The Family Mediation Council of Louisiana is an organization that provides for the education and qualifications of child custody mediators in the State of Louisiana- there are currently four local chapters that function for the specific regions (Lake Charles, New Orleans, Baton Rouge and State). Susan Norwood, our executive director is also involved in other types of mediation, specifically juvenile mediation. I am forwarding this correspondence to her and she may have information on juvenile mediation. My comments will be limited to family or divorce mediation.

Most of the mediators in the state organization handle primarily child custody and divorce mediation, although mediators are typically trained in general mediation as well as specific. We have legislation that specifies the type of training needed to be a child custody mediator as well as the court's authority to order mediation. Those statutes can be found on our web site.
Currently Calcasieu Parish (Lake Charles Chapter) is the only parish that orders mediation in all child custody cases by local rule. This has been in effect for approximately 5 years. Other parishes encourage mediation but do not mandate it by local rule as far as I know. In Calcasieu parish mediators are assigned by a hearing officer at the same time a court date is set for them. Stats are kept on mediation outcomes. Generally there is approximately a 60-70% rate of success for some type of agreement (complete, partial or temporary). Our state organization has been in existence for over 10 years. There is also an active Collaborative Divorce organization that practices in many parts in the State.”

Maryland

Community Conferencing and Youth Initiatives
Conflict Resolution Center of Montgomery County, Inc.
2424 Reedie Drive, Suite 301
Wheaton, MD 20902
http://www.crcmc.org

Patricia H. Lee
Executive Director
director@crcmc.org

Peter Meleney
CCI Project Manager
youth@crcmc.org

P: 301-942-7700

The Conflict Resolution Center of Montgomery County offers Community Conferencing – a meeting of a group of young people affected by a conflict or situation (those who caused harm and those who were harmed), along with their parents/guardians and others affected by the incident. Referrals can come from schools, the police, and the Department of Juvenile Services. The goal of the conference is for participants to understand what happened and why, hear how everyone has been affected by what
happened, and create an agreement that will repair the damage and prevent future harm.

**Key words:** juvenile, youth, community conferencing

---

**Anne Arundel Conflict Resolution Center**

2666 Riva Road, Suite 130  
Annapolis, MD 21401  
P: 410.266.9033  
F: 410.573.5391  
Linda Deming  
aacrcprograms@gmail.com  
http://www.aacrc.info/

- a) handles juvenile and adult violent and non violent  
- b) cases are taking from the state’s attorney office and work with district court  
- c) has been around for 14 years  
- d) have found that the defendants are extraordinarily motivated  

---

**Massachusetts**

**Framingham Court Mediation Services**

600 Concord Street  
PO Box 1969  
Framingham, MA 01701  
P: 508.872.9495  
F: 508.872.9764  
Lisa Wong  
info@framinghammediation.org  
www.framinghammediation.org

- a) NOT YET UP just has some goals  
- b) Goal is for juvenile offender mediation  
- c) Plan on being effective prior to court case OR with pending case OR police referral
1) juvenile, typically non violent, but some accepted cases (ie. Assault and Battery) might rise to the level of violent. All cases are screened and accepted on a case by case basis, but they are typically interested in non violent cases

2) they are court involved and are a private non for profit organization. Courts can refer cases in which case the Program will update court with current case status. They are court involved in all different stages, can be prior to court case or can be a referral from the bench. There are little restrictions regarding when the accept cases, regardless of what stage it is in

3) EST. 1983 and covers mostly western MA

4) Also involved in a number of different training programs
   i. Conflict management
   ii. Mediation classes
   iii. Violence prevention
   iv. Peer mediation
**Michigan**

**Dispute Resolution Center of West Michigan**
678 Front Ave. NW, Suite 250
Grand Rapids, MI 49504-5368
http://www.drcwmich.org/

Jonathon Wilmot
Executive Director
jwilmot@crcwm.org
P: 616-774-0121

The Dispute Resolution Center of West Michigan offers a restorative justice-based **Victim-Offender Conferencing** program to the community. This is a voluntary program in which victims of a crime and offenders are provided with an opportunity to meet to find resolution and healing. This program is based upon the principles of Restorative Justice which emphasizes safety, restoration, and accountability. Cases may be referred by the justice system, schools, or victims.

**Key words:** victim-offender conferencing

**Western Upper Peninsula Mediators**

115 East Ayer Street
Ironwood, MI 49938
P: 906.932.0010
F: 906.932.0230
Mary Anne Guzek Kimball
mediator@up.net

1) Handles Juvenile non violent cases – (bullying, mischief, shoplifting)
2) Is a diversion program and often the cases have not gone to court yet
3) Separate from the courts and get a great deal of references
4) Gets involved when all else fails and acts as a last resort before court
5) Began in 1991
Wastenaw - Livingston County Dispute Resolution Services

P.O. Box 138
110 Forth Avenue, Suite 100
P.O. Box 8645
Ann Arbor, MI 48104
P: 517.546.6007
F: 517.546.4115
Belinda Dolan
www.mimediation.org

Dispute Resolution Center of Central Michigan

1609 East Kalamazoo Street, Suite 9
Lansing, MI 48912
P: 517.485.2274
F: 517.485.1183
Karen Boriguard
www.wealllivehere.org\servicesweprovide\disputeresolutioncenterofcentralmichigan
Minnesota

Mower County Community Conferencing Cooperative Solutions

110 North Main Street
Austin, MN 55912
P: 507.433.3663
F: 507.433.3663
Shari Heimer
No website

1) juvenile non violent cases held
2) usually court refers people to the facilities. Generally diversion sometimes post adjudication
3) facility has been in practice since 1997

State Probation - Meeker County Courthouse

325 North Sibley Avenue
Litchfield , MN 55355
P: 320.693.5260
F: 320.693.4655
Tammy Tompson
www.co.meeker.mn.us

1) handles all juvenile, adult misdemeanor and gross misdemeanors
2) arm of the, people are sent to them
3) facility has been in practice since the 1950s.
4) 87 counties in area. Three different ways of probation services, some combine social work and court work

Hennepin County Bureau of Community Corrections - Family Conferencing

822 South Third Street, Suite B5
Minneapolis, MN 55415
P: 612.348.3470
F: 612.348.4790
Jill Stricker (Probation Officer)
jill.stricker@co.hennepin.mn.us
1) currently work with violent juvenile cases – reckless driving, assaults, robbery, felony thefts
2) Court directed and court involved. Becomes involved with individual at any time including before admission at arraignment or after predisposition hearing
3) Facility has been in practice for 7 years
4) Program unique, only one in the county

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**Restorative Justice Program**

Woodbury Public Safety Department  
2100 Radio Drive  
Woodbury, MN 55125  
P: 651.714.3600  
F: 651.714.3708  
K. Mienert@ci.woodbury.mn.us  
Paul Torgeson (investigator)  
651.714.3650  
[www.ci.woodbury.mn.us](http://www.ci.woodbury.mn.us)

1) Program began 1995  
2) Focuses on Youth but also used for neighborhood issues (neighbor disputes, code violations)  
4) Diversion effect – Pre Court

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**Juvenile Diversion Mediation Program**

St. Paul Youth Services  
1167 Arcade Street  
St. Paul, MN 55106  
P: 651.771.1301  
F: 651.771.2542  
David Wilmes  
[www.spys.org](http://www.spys.org)

1) Handles 1st time Offenders, Pre-court Diversion  
2) Court involved (alternative)  
3) Referred Pre-Court  
4) Been around 30 years  
5) Referred **North West Youth Family Services**
Anoka Police Department

2015 First Avenue North
Anoka, MN 55303
P: 763.576.2800
Judy Babcock
Jbabcock@ci.anoka.mn.us
www.ci.anoka.mn.us

1) Handles Juvenile non violent crimes
2) Restorative Justice is meditated in field and on the spot for juveniles
3) Not court involved or directed, handles RJ on own initiative
4) Has been in effect for 3 years

North Hennepin Mediation Program, Inc.

9220 Bass Lake Road, Suite 270
New Hope, MN 55428
P: 763.561.0033
F: 763.561.0266
staff@mediationprogram.com
www.mediationprogram.com

1) Handles Juvenile non violent Crimes
2) Court involved
3) Facility has been running for 25 years but contact could not say for certain how long RJ has been in effect
**Missouri**

**The RESPECT Program**
7th Judicial Circuit
351 East Kansas St.
Liberty, MO 64068

http://www.circuit7.net/pages/offices/familycourt/juv_respect.asp

Kathleen Bird  
Director, Office of Dispute Resolution  
kathleen.bird@courts.mo.gov  
P: 816-736-8402

The RESPECT Program is a restorative justice project of the 7th Judicial Circuit in Clay County, Missouri. RESPECT has been in operation since 1997. Crime victims are assisting in making impact statements that are forwarded to the juvenile officer working with the offender. Several services are offered to crime victims to get answers to questions they have about the offense and to seek restitution. When a juvenile offender is willing to take responsibility for the offense, the youth and parents or guardians complete an orientation session about the Respect program. A juvenile offender may then be referred for further screening and a possible meeting with the victim to discuss the harm and how to make things right. These sessions are conducted in safe settings monitored by trained mediators. Restitution arrangements are monitored until completed. RESPECT is funded by a grant from the Missouri Division of Youth Services and the Seventh Circuit Office of Dispute Resolution Services. Mediation services are provided by the Community Mediation Center.

**Key words:** juvenile, victim impact statements, restitution, restorative justice, mediators
Montana

Dispute Resolution Center of Central Montana

104 East Main Street, Suite 310
Bozeman, MT 59715
P: 406.522.8442
F: 406.586.
Betsey Webb (RJ Program Coordinator)
bwebb@montana.com www.cmcmontana.org

1) handles only juveniles (Diversion Program for Youth Offenders)
2) for first time Misdemeanor offenses
3) take offenders directly from probation
4) youth court decides weather offender will go before a judge or diverted to special youth council
5) Youth Council creates program crafted specifically for each child and their families (i.e. community service, letters of apology). If program complete, clean record
6) Has a great deal of collaboration with local agencies
7) Volunteer driven Justice council of community members
8) Began December 2005
9) Reviews by children and parents are very positive
10) 82% do NOT re-offend

Montana Conservation Corps

1404 Gold Avenue, suite 3
Bozeman, MT 59715
P: 406.587.4475
F: 406.587.2606
www.mtcorps.org
### Nebraska

**Southeast Nebraska Mediation Center**

5109 West Scott Road, Suite 414  
Beastrice, NE 68310  
P: 402.223.6061  
F: 402.223.6025  
Judy Pingel  
[www.resoultioncenter.org](http://www.resoultioncenter.org)

1) Handles family, Divorce, Victim Offender, Special Ed, Small Claims issues  
2) Not court involved or directed – independent non for profit program  
3) Been around 14 years

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**Central Mediation Center**

204 East 25th Street, Suite 5  
Kearney, NE 68848  
P: 800.203.3452 or 308.237.4692  
F: 308.237.5027  
Linne (Exec Dir)  
[www.centralmediationcenter.com](http://www.centralmediationcenter.com)

1) Handles Victim Offender, Mediation Community, All types of Family cases  
2) Both court involved and court directed  
3) Handles juvenile cases at any stage  
4) Been around 15 years

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**Lincoln Lancaster Mediation**

610 J Street, Suite 100  
Lincoln, NE 68508  
P: 402.441.5740  
F: 402.441.5749  
Casey Karges  
[www.mediationcenter.org](http://www.mediationcenter.org)
1) Handles All family cases, Community, Family Group Conferences, Neighbor to neighbor, Employ First from State
2) New Legislation past family mediation and starting 2008 Court involved
3) Est. 1992 to Legislature
4) Non for profit Center

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**Center for Conflict Resolution – Mediation Center**

P.O. Box 427  
Scottsbluff, NE 69363  
P: 308.635.2002  
F: 305.635.2420  
Susan Martinez (Social Worker; Family Safety Project Coordinator)  
www.conflictresolutioncenter.com

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1) Inner Personal; Inner Agencies; Inner Relations, Neutral Third Party intervention  
2) Diversion Program  
3) County Attorney’s probation officer referred, Court Intervention

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**Nevada**

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**Court Mediation Program**  
**Clark County Neighborhood Justice Center**  
330 S. 3rd St., Suite 600  
Las Vegas, NV 89101  
http://www.co.clark.nv.us/ClarkCountyCourts/lvjc/NJC/NJC_CMP.htm

Leah Ellenhorn Stromberg, LCSW  
Supervisor  
lea@clarkcountycourts.us  
P: 702-455-3642  
F: 702-455-3652

The Neighborhood Justice Center (NJC) was established by the Nevada Legislature in 1991 to provide citizens an alternative to the court process for conflict resolution. Since its inception, the NJC has assisted citizens in addressing over 20,000 cases, thereby reducing the pressure on the court system and offering disputants information and referral services as well as free mediation conducted by trained volunteers. The NJC can assist in a variety of disputes, including neighborhood disputes, consumer/merchant disputes, employer/employee disputes, family disputes, landlord/tenant disputes, hospital-doctor/patient disputes, and parent/child disputes. Mediation services are provided by trained volunteers from a cross-section of the community. NJC has also established
innovative youth programs to promote peaceful conflict resolution, including the School Peer Mediation Program, the Culture of Peace Program, and the Conflict Intervention Team.

The NJC’s **Victim Offender Reconciliation Program (VORP)** is a court diversion program offered in partnership with the Department of Juvenile Justice. The VORP provides the victims of juvenile crime the opportunity to have a structured face-to-face meeting with their juvenile offenders in a secure, safe environment, in order to facilitate a process of healing and restoration. Typically, the Department of Juvenile Justice refers cases for mediation, although victims and parents may also request mediation. On a case-by-case basis, the NJC will accept adult cases, post-adjudication. Requests for mediation in adult cases should come from the victim.

**Family Offender Reconciliation Using Mediation (FORUM)** is a mediation program offered to inmates and their families to assist in the reuniting of families after incarceration. The FORUM program provides the opportunity to have a structured face-to-face meeting in a secure, safe environment, in order to facilitate a process of healing and preparation for release. Typically, an inmate will request referral to the program from his or her caseworker. Caseworkers may suggest to inmates that they should take a look at the program, and families may refer themselves.

The **Conflict Intervention Team (CIT)** is a group of specially-trained mediators who specialize in addressing large-scale or volatile conflicts. CIT was initially developed with funding from the Bureau of Justice Assistance for a Local Law Enforcement Block Grant in 1997.

**Key words:** victim-offender reconciliation, juvenile, diversion, post-adjudication adult cases, family-offender reconciliation, inmates

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**New Hampshire**

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**Lake Sunapee Area Mediation Program**

96 Main Street
Claremont, NH 03748
P: 603.542.9528 Ext: 4322
F: 603.542.3140
Becky Morley
rmorley@scshelps.org

1) Adult Non Violent
2) Court Directed
3) Takes cases usually after judgment
4) Has been around for 25 years and has been doing RJ for 7 years
### New Jersey

**Community Justice Institute**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Contact Person</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>1201 Bacharach Boulevard</td>
<td>609.345.7267</td>
<td>Gina Benvenuto</td>
<td><a href="http://www.aclink.org/mediation">www.aclink.org/mediation</a></td>
</tr>
<tr>
<td>Atlantic City, NJ 08401</td>
<td>609.343.2238</td>
<td></td>
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</tr>
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</table>

1. involved in community cases, family cases, truancy cases, victim offender cases, peer mediation, business and industry cases (?)
2. court directed
3. Est. 1980
4. (WAS NOT VERY HELPFUL on Phone)

### New Mexico

**Outcomes Inc.**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Contact Person</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>1503 University Blvd. North East</td>
<td>505.243.2551</td>
<td>Jeanette Martinez (Diversion Director)</td>
<td><a href="http://www.outcomesnm.org">www.outcomesnm.org</a></td>
</tr>
<tr>
<td>Albuquerque, NM 87102</td>
<td>505.243.0446</td>
<td></td>
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</tr>
</tbody>
</table>

1) Handles battery, assault, public affray - criminal Juvenile Cases are non violent. Also handles non severe adult domestic cases
2) formal and informal – so both court directed and court involved
3) programs alternative to violent programs
4) victim offender mediation program
5) Est. 1986 and has been doing restorative justice for 7 years
6) Gets involved Pre and Post adjudication
New York

Community Dispute Resolution Center Program
NYS Unified Court System
Office of ADR and Court Improvement Programs
98 Niver Street
Cohoes, NY 12047
http://www.courts.state.ny.us/ip/adr/cdrc.shtml

Mark Collins
Assistant Statewide ADR Coordinator
mcollins@courts.state.ny.us
P: 518-238-2888

The New York State Unified Court System partners with local non-profit organizations which provide mediation, arbitration, group facilitation, and other dispute resolution options as an alternative to court. These services are available in all 62 New York Counties, and include mediation of civil, criminal, and family disputes. The program was created over 25 years ago in part to help address backlogs in certain criminal matters. Many cases sent to mediation in New York City are actually diverted from criminal court, including harassment complaints, violations, and some centers handle low level misdemeanors such as assault. The authorizing legislation allows for mediation of certain types of felonies, though very few are actually mediated. The Office of Alternative Dispute Resolution is also involved in victim-offender dialogue and other restorative justice initiatives.

Key words: mediation, criminal

The Suffolk County Restorative Justice Project

Dr. Robert Goldman
rgoldy@aol.com
P: 631-853-4546

The purpose of the Suffolk County Restorative Justice Project is to instill the principles and practices of restorative justice within Suffolk County, specifically within the juvenile justice and criminal justice systems. Specific activities of the project include conducting circle keepers training, restorative justice conferences, reducing recidivism, increased utilization of diversion, involving victims, and addressing issues of disproportionate minority contact and re-entry.

Key words: restorative justice, circle keepers, diversion, victims
The Community Mediation Center (CMC) provides alternative dispute resolution services to residents of Suffolk County. CMC has been in operation since 1977. Starting as a center to resolve community complaints, the program has expanded to assist over 3,000 clients annually. CMC uses trained mediators and arbitrators to handle a wide range of disputes, including parent/child conflicts, neighborhood disputes referred by the District Attorney’s Office and Police, school related problems between youth, interracial conflicts, minor criminal offenses, cases referred by village courts and small claims matters in several District Courts in Suffolk County.

**Key words:** minor criminal offenses, referrals from district attorney’s office and police

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The purpose of the Suffolk County Restorative Justice Project is to instill the principles and practices of restorative justice within Suffolk County, specifically within the juvenile justice and criminal justice systems. Specific activities of the project include conducting circle keepers training, restorative justice conferences, reducing recidivism, increased utilization of diversion, involving victims, and addressing issues of disproportionate minority contact and re-entry.

**Key words:** restorative justice, circle keepers, diversion, victims
### Tri-county Mediation Center (of Catholic Charities)

1 Kimball Street  
Amsterdam, NY 12010  
P: 518.842.4202  
F: 518.842.4245  
Stephanie

1) handles parent teen, custody, and community relation cases  
2) court referred. Involved at initial presentation of petition  
3) 15 years in practice

### Mediation Alternative Project Education and Assistance Corp

50 Clinton Street, Suite 102  
Hempstead, NY 11550  
P: 516.489.7733 ext. 160  
F: 516.489.7532  
Pamela Smith  
Pamela.smith@eacinc.org  
[www.eacinc.org](http://www.eacinc.org)

1) case handled come from the department of Probation  
   i. include victim and offender, and youth referred mediation  
2) gets involved before decisions are made (also ACOD), but normally depends on the case  
3) in practice for only a few months

### Community Mediation Center - Education and Assistance Corp (EAC)

22 Lawrence Avenue, Suite 200  
Smithtown, NY 11787  
P: 631.265.0490  
F: 631.265.0831  
Kathy Stasys  
Leane Condenar  
leane.condenar@eacinc.org  
[www.eacinc.org](http://www.eacinc.org)
1) has both mediation program and restorative justice program
2) mediation is voluntary – cases handled are: PINS, drugs, truancy, neighbor disputes, landlord tenant disputes, small claims, husband and wife arguments and basically any 2 people having a dispute. Also has a special ed “mediation” where the parent confronts the school when he or she feels as if his or her child are in need of more or less educational services
3) Mediation referrals can come from the police department, court, or even word of mouth
4) Restorative Justice program is relatively new and so far has handled juvenile non violent offenses (fights in school, damages to personal property)
5) Restorative Justice referrals are from probation
6) They are not court mandated, instead they are a private agency that works along with the courts
7) Mediation services have been in place for over 15 years while Restorative Justice services have only started up in 2007
8) In addition, the program also offers an “Alternative for Youth” program where a case manager works with the family’s of troubled kids for 30 days – this program is an alternative to probation

Westchester Mediation Center of Cluster

20 South Broadway, Suite 501
Yonkers, NY 10701
P: 914.963.6500
F: 914.963.4566
Jenny Besch (director)
jbesch@clusterinc.org
www.clusterinc.org

1) Began in family court
2) Victim offender mediation
3) Group conferencing modeling
4) Now trying some young adult cases (16-20)
5) Victim plus support person / people
6) Offender plus support person / people
7) Handles misdemeanors – property damage / graffittee /assaults low level / harassment / truancy (where the asst principal, teacher, counselor, and/or attendance officer attend.
8) Probation refers youngsters and prosecution contacts c/w’s to see if interesting in participating
9) Zero tolerance program for weapons
10) Work with DJJ casa start
11) Since 2002 – Trying cases since 2003
### Institute for Mediation and Conflict Resolution

384 E. 149 Suite 330  
Bronx, NY 10455  
incrmediate@aol.com  
Nurys Laureano  
paralegalaid@aol.com

1) Handles adult non violent cases (neighbor disputes)  
2) Also has ACS referrals for parent and child problems  
3) Also handles Elder mediation, special ed mediation, and home mediation  
4) Referrals come from court and outside people  
5) People participate voluntarily  
6) Court affiliated but not court mandated  
7) Program is an alternative to court and takes place before people have to go to court  
8) Has been doing mediation for 35 years

### Northern New York Center for Conflict Resolution

P.O. Box 184  
Clayton, NY 13624  
P: 315.686.0026  
F: same  
Kyle Blanchfield  
pladd001@twcny.rr.com

1) Handles Victim/ Offender mediation for non violent juvenile and adults (i.e. vandalism and trespass)  
2) Both court involved and court directed  
3) Receives cases both before, during, and after court  
4) Has been doing RJ for 23 years

### Center for Dispute Settlement

16 East Main Street, Suite 800  
Rochester, NY 14614  
P: 585.546.5110  
F: 585.546.4391  
www.adr.org
1) Mediation Agency and handles both juvenile and adult victim offender mediation. Handles non violent crimes and the program tends to screen out the more violent crimes, for confrontation and safety sake.
2) Courts do not mandate mediation, they do however strongly suggest and refer it
3) Cases usually come in after arraignment
4) Has been around 34 years. It is the older mediation center in New York and the 3rd oldest in the United states

**New York Center for Interpersonal Development**

130 Stuyvesant Place, 5th Floor
Staten Island, NY
P: 718.720.9410
F: 718.876.6068
www.nycid.org

Sequoia Stalder (Mediation Manager)
P: 718.947.4038
sstalder@nycid.org

1) Program works with the DA office and does mediation of DAT cases
2) Actively handles adult non or low violent cases (assaults – minor injuries, shoplifting, petty larceny, harassment, etc). Has handled only a few juvenile cases
3) With regards to crimes such as shoplifting, program will walk through a restorative model with the shoplifter and give the store owner a chance to explain how the shoplifter’s crimes have affected the owner and the business
4) Can also handle money damage cases under $5000 (medical bills, damage repayment, etc)
5) Voluntarily gets referrals from the DA’s office
6) Gets involved before the case actually goes to a judge. If an agreement is reached, the case is dropped and ACDed for 6 months.
7) Has been doing this for 15 or more years
1) Handles JD cases referred from the office of probation (handles mostly property damages and non violent cases and a few assaults)
2) Are not justice counsel – informs policy decisions
3) Has a Victim offender Dialogue process
4) Started RJ in 2002
5) Justice counsel endorsed their RJ program in 2003

North Carolina

The District Criminal Court Mediation Program provides an opportunity for those involved in a court case to sit down with a mediator to try to talk through their dispute. The mediator does not decide the case, but helps parties to come to their own agreement. If an agreement is reached, the case may be dismissed, but the case remains before the court if no agreement is reached. Participation is voluntary, and may be requested by the parties or suggested by the judge or district attorney. The mediation is confidential. The Program was created by state statute, and is implemented at the district court level, sometimes with the assistance of community mediation programs.

Key words: misdemeanor cases, mediation
The Piedmont Mediation Center is a nonprofit service agency that utilizes trained volunteers to assist in the mediation of a variety of cases. The Center’s work includes mediation of truancy cases in conjunction with the Truancy Court, and it’s “S.M.A.R.T. Collaboration,” a collaborative effort between public schools, the juvenile and district court systems, the juvenile crime prevention council, and the Center, to address the root causes of an attendance problem.

**Key words:** truancy cases, juvenile and adult district cases for school attendance violations

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Restorative Justice for Youth – Orange County Dispute Settlement Center

302 Weaver Street  
Carrboro, NC 27510  
P: 919.929.8800  
F: 919.942.6931  
www.disputesettlement.org

Frances Henderson (Executive Director)  
fhenderson@disputesettlement.org

1) Handles juvenile non violent victim offender mediation for first time offender  
2) Court involved  
3) Referrals are directly from court  
4) Gets involved in the post adjudication stage  
5) Also does a series of family counseling for the families of the victims and offenders  
6) Has been doing restorative justice for 25 years
### Charlotte-Mecklenburg Community Relations Community – Dispute Settlement Program

<table>
<thead>
<tr>
<th>600 East Trade Street</th>
<th>Charlotte, NC 28202</th>
</tr>
</thead>
<tbody>
<tr>
<td>P: 704.336.3057</td>
<td>F: 704.336.5176</td>
</tr>
<tr>
<td><a href="http://www.charmeck.org">www.charmeck.org</a></td>
<td></td>
</tr>
</tbody>
</table>

Mary Williams (Community Relations Specialist)
mpwilliams@ci.charlotte.nc.us

1) Handles both juvenile and adult misdemeanor criminal cases (does not handle domestic violence, felonies, traffic cases, or assault on police cases). Also handles consumer/merchant dispute, landlord tenant disputes, and school truancy, and worthless checks.
2) Receives cases from courts, magistrates, police officers, private citizens and government agencies from within the city
3) Receives cases both pre and post adjournment – and some cases are even received before police issue warrant
4) Has been doing Restorative Justice since 1983

### Mediation Services of Guilford County

<table>
<thead>
<tr>
<th>623 Eugene Court</th>
<th>Greensboro, NC 27401</th>
</tr>
</thead>
<tbody>
<tr>
<td>P: 336.275.3699</td>
<td>F: 336.378.0959</td>
</tr>
<tr>
<td><a href="http://www.onestepfarther.com">www.onestepfarther.com</a></td>
<td></td>
</tr>
</tbody>
</table>

Evan Smith (Director)
esmith@onestepfarther.com

1) Mediates misdemeanors and community disputes for both juveniles and adults
2) Sometimes court mandated but 95% of the time court referred
3) Can get involved in any stage (pre/post adjudication)
4) Est. 1985
Ohio

Private Complaint Mediation Service
230 E. Ninth Street, Suite 1150
Cincinnati, OH 45202
http://www.hamiltoncountyohio.gov/MunicipalCourt/mediation

Cathleen Kuhl
Director
ckuhl@cms.hamilton-co.org
P: 513-946-3393

The Private Complaint Mediation Service (PCMS) provides a mediation alternative to the formal judicial process of handling criminal misdemeanor disputes between private citizens. PCMS has been in operation since 1974 and is funded and administered by the Hamilton County Court system. PCMS began as a pre-trial diversion program pursuant to Ohio Revised Code 2935.36 and is authorized locally by Administrative Rule 9.02 of the Hamilton County Municipal Court. PCMS is designed to be the first step in the criminal misdemeanor process. Police jurisdictions refer most misdemeanor complaints to the service to attempt out-of-court settlements through mediation. All police jurisdictions have policies concerning the referral of cases to PCMS. In the City of Cincinnati, for example, a police officer responding to a citizen misdemeanor complaint has the discretion to refer the case to mediation unless an immediate arrest is warranted. Eighty per cent of PCMS intake cases are referred by police jurisdictions.

Other referral resources include social and legal service agencies, the Clerk of Courts and "walk-ins". Ten per cent of PCMS intake cases are referred from these sources. Although referral to PCMS is typically a preliminary to formal court processing, judges routinely refer cases from arraignment, pre-trial or trial courtrooms. Often judges refer these cases at the request of the prosecuting or defense attorneys. Ten per cent of PCMS intake cases are referred from judges.
If the issue is resolved through mediation, the complaint is withdrawn. If the term/conditions of the settlement are not met, a party may report the breach to PCMS. A prosecutor then reviews the case, and determines an appropriate course of action (ie, warning letter, authorize a criminal complaint).

**Key words:** misdemeanor cases, mediation

---

**Community Mediation Services of Central Ohio**

67 Jefferson Avenue, 2d floor  
Columbus, OH 43215  
P: 614.228.7191  
F: 614.2287213  
[www.communitymediation.com](http://www.communitymediation.com)

1) handles all conflicts (i.e. landlord, divorces, neighborhood conflicts)  
2) referred by the Court  
3) Mediation only prior to filing (Domestic and Divorce Dissolution)  
4) Gets involved in any stage as long as there is still a conflict  
5) Been in practice 18 yrs  
6) Private and non – profit

---

**Office of Victim Services – Ohio Dept of Rehabilitation and Corrections**

1050 Freeway North Drive  
Columbus, OH 43229  
P: 614.728.1976  
F: 614.728.1980  
Mike Davis  
Drc.victim.services@odrc.state.oh.us

1) concentrates in Victim Services (all people who are victims of offenders)  
2) release consideration  
3) Liaison between victims, community and Parole Board  
4) Victims have meaningful input in Post Convictions  
5) Custodial Agent – separate from court  
6) Gets involved once person is adjudicated – Court does not Oversee  
7) Est. 1996
Juvenile Court Diversion Program – Dayton Mediation Center

371 West 2nd Street, 3rd Floor
Dayton, OH 45402
P: 937.333.2345
F: 937.333.2366
www.ohiocommunitymediation.net

Janet Mueller
janet.mueller@cityofdayton.org

1) community mediations
   i. for juvenile courts
   ii. for adult courts
   iii. for small claims
2) court referred
   i. involved before trial / diversion level – basically at earliest point
3) Established 1987

Crime Victim Services

116 West North Street
Lima, OH 45801
P: 419.222.8666
F: 419.227.7478
www.crimevictimservices.org

Jean Sloan
Jean-victim@wcoil.com

1) in Putnam County, cases involve any crime victim
2) in Allan County, cases involve everyone except for female Domestic Residence of County
3) non for profit
4) only available in Putnam and Allan
5) not overseen by the court
6) stage they get involved depends on the crime, can be called by hospital or police
7) Est. 1981
**Erie County Mediation Program – Juvenile Division**  
Erie County Juvenile Court

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
<th>Website</th>
<th>Email</th>
</tr>
</thead>
</table>
| 323 Columbus Avenue  
Sandusky, OH 44870  
P: 419.627.7782  
F: 419.627.6600  
www.erie-county-ohio.net | | | | |

1) only have juvenile cases  
2) no longer domestic relations

**Cleveland Mediation Center**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
<th>Website</th>
<th>Email</th>
</tr>
</thead>
</table>
| 2012 W. 25th Street, Suite 906  
Cleveland, OH 44113  
www.clevelandmediation.org  
P: 216.621.1919  
F: 216.621.3202  
Ed Boyte (Assistant Director)  
eboyte@clevelandmediation.org | | | | |

1) Does not formally have a Restorative Justice Program, but handles mediation between neighbors, school conflicts, family disputes, and non violent cases as such  
2) Private non for profit agency which is not court directed  
3) People can voluntarily request mediation, or cases can be referred by schools, city counsel and neighborhood organization, and/or general help lines  
4) Has been doing mediation for 26 years

**Talbert House**  
**Victim Service Center**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
<th>Website</th>
<th>Email</th>
</tr>
</thead>
</table>
| 4531 Reading Road  
Cincinnati, OH 45229  
P: 513.281.2866  
F: 513.281.9866  
www.talberthouse.org  
Don Trevis (Program Manager)  
donald.trevis@talberthouse.org | | | | |
1) Handles both Juvenile and adult cases, violent and some non violent (anything from child molestation, to domestic violence, to protective orders, to senior citizen community problems)
2) Court involved
3) Gets involved pre-adjudication, and even goes to court with people if possible
4) Cases are referred from the courts, police department and probation, and private citizens
5) Has been handling victim services since 1985

**Victim Offender Mediation Program - Butler County Juvenile Court**

<table>
<thead>
<tr>
<th>280 North Fair Avenue</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hamilton, OH 45011</td>
</tr>
<tr>
<td>P: 513.887.3830</td>
</tr>
<tr>
<td>F: 513.887.3698</td>
</tr>
<tr>
<td>Diane Reist (Director of Support Services)</td>
</tr>
<tr>
<td><a href="mailto:reistdf@butlercountyohio.org">reistdf@butlercountyohio.org</a></td>
</tr>
</tbody>
</table>

1) Handles juvenile cases, both violent and non violent (crimes from criminal damages to assault to rape)
2) Court Directed
3) Handles after adjudication
4) Has been around for 11 years
5) Also mediates custody cases between unmarried couples before trial

**Oklahoma**

**Oklahoma Victim Restitution – Juvenile Offender Responsibility Program**

<table>
<thead>
<tr>
<th>Department of Juvenile Justice</th>
</tr>
</thead>
<tbody>
<tr>
<td>3812 North Santa Fe, Suite 400</td>
</tr>
<tr>
<td>Oklahoma City 73118</td>
</tr>
<tr>
<td>P: 405.530.2800</td>
</tr>
<tr>
<td>F: 405.530.2890</td>
</tr>
<tr>
<td>Rhonda Burgess (Public information officer)</td>
</tr>
<tr>
<td><a href="mailto:rhonda.burgess@oja.ok.gov">rhonda.burgess@oja.ok.gov</a></td>
</tr>
<tr>
<td><a href="http://www.oja.ok.gov">www.oja.ok.gov</a></td>
</tr>
</tbody>
</table>

1) handles juvenile delinquent cases and ‘in need of supervision’ cases
2) independent state agency
3) receives calls from law enforcement officials
   i. intake, probation and parole
Oregon

Settlement Conferences
Multnomah County Circuit Court
1021 SW Fourth Avenue, Ctrm 512
Portland, OR 97204-1223

Judge Julie Frantz
julie.e.frantz@ojd.state.or.us
P: 503-988-3045

Judge Frantz conducts settlement conferences at the request of either the defense attorney or the state’s attorney. There is no requirement that a defendant have a settlement conference; rather, it is an option utilized by persons facing serious person felony charges to meet with a judge with counsel present to explore settlement possibilities. All communications within the settlement context are confidential, and defendant statements may not be used at trial if the case does not resolve. After discussing the facts of the case with counsel, the judge begins the settlement process, discussing apparent strengths and weaknesses of the case from each side, and exploring resolution options. Conferences are conducted in chambers, off the record, and with the presence of the defendant. Other judges in the county utilize settlement conferences in property, drug, and some misdemeanor cases.

Key words: settlement conferences, felony cases

Community Mediation Services – Restorative Justice Program

769 Monroe Street
Eugene Oregon 97402
P: 541.344.5366
F: 541.687.8392
www.communitymediationservices.com

Ted Lewis (director/program manager)
ted@communitymediationservices.com

1) Diversion Program
   a. Contract with the department of youth services (Juvenile Probation)
2) does take pro bono adult cases
3) referred from DA occasionally
4) Been around approx 14 years – program facility
5) V/O conferences and dialogues
6) Assault/ harassment / property
7) Started off with first time offenders – but now has more

**Pennsylvania**

<table>
<thead>
<tr>
<th>Lancaster Area Victim Offender Reconciliation Program</th>
</tr>
</thead>
<tbody>
<tr>
<td>52 North Duke Street Room 303</td>
</tr>
<tr>
<td>Lancaster, PA 17602</td>
</tr>
<tr>
<td>P: 717.397.2404</td>
</tr>
<tr>
<td>F: 717.397.5602</td>
</tr>
<tr>
<td>Jon Singer</td>
</tr>
<tr>
<td><a href="mailto:lavort@lavort.org">lavort@lavort.org</a></td>
</tr>
<tr>
<td><a href="http://www.lavorp.org">www.lavorp.org</a></td>
</tr>
</tbody>
</table>

1) Handles juveniles, soon to be adults
2) Simple Assault, aggrev. assault, harassment, vandalism, burglary, threats etc
3) Separate / non Profit youth aid program / first time juvy offenders
4) Around for 13 years

**Rhode Island**

<table>
<thead>
<tr>
<th>Juvenile Restorative Justice Project</th>
</tr>
</thead>
<tbody>
<tr>
<td>Community Mediation Center of Rhode Island</td>
</tr>
<tr>
<td>570 Broad Street</td>
</tr>
<tr>
<td>Providence, RI 02907</td>
</tr>
<tr>
<td><a href="http://www.cmcri.org/">http://www.cmcri.org/</a></td>
</tr>
</tbody>
</table>

Abigail Jones-Herriott
Executive Director
Ajones-herriott@cmcri.org

Victoria Moreno-Jackson
Program Director
Vmoreno-jackson@cmcri.org

P: 401-273-9999

The Community Mediation Center of Rhode Island is launching a Juvenile Restorative Justice Project in the spring of 2008. The project will target youth aged 8-14 with no
prior record, and who are committing offense ranging from non-violent property offenses to simple assault. The goal of the program is diversion, to be achieved by mediating restitution agreements between youth and victims that are meaningful to both parties, and that will avoid charges being filed in family court that would otherwise result in a criminal record for that youth.

Key words: juvenile, mediation, simple assault, non-violent property offenses, first time offenders, diversion

South Dakota

Victim Offender Reconciliation Program of Southeastern South Dakota

1300 East 10th Street
Sioux Falls, SD 57103
P: 605.338.6020
Lois Jansen Preheim
loisjp@gwte.net

1) handles Juvenile and Adult non violent, property and some severe crimes
2) faith bases / 2 court officers on the board of organization that direct cases to the program
3) gets involved after adjudication - people mostly already incarcerated
4) Est 1991

Tennessee

Neighborhood Justice Center

1310 Jefferson Street, Suite 200
Nashville, TN 37208
P: 615.321.4114
F: 615.321.0313
Joe Ingle (Rev. of the United Church of Christ)
Joeingle@infionneonline.net

1) Mostly misdemeanors some juvy and adult also some sever violent crimes, very general wide umbrella program
2) Non profit
3) Est. 1996
Texas

Juvenile Mediation Program  
Dispute Resolution Center of Harris County  
49 San Jacinto, Suite 220  
Houston, TX 77002-1233  
http://www.co.harris.tx.us/drc/Juvenile.htm

Nick Hall  
P: 713-755-8274

The Dispute Resolution Center of Harris County offers a Juvenile Mediation Program. Cases mediated in this program include, but are not limited to, minor assaults, school fights, parent/adolescent issues, and vandalism. Typically, cases in the program unresolved through mediation will be referred back to the court of continuing jurisdiction or Harris County Juvenile Probation. Most cases mediated in this program are referred to the DRC by the courts or by the Harris County Juvenile Probation Department. Some cases are mediated at the request of parents, school counselors, teachers, or law enforcement.

Key words: juvenile, minor assaults, school fights, vandalism, parent/adolescent

Dispute Resolution Services

901 Leopard Street, Suite 401.2  
Corpus Christi, TX 78401  
P: 361.888.0650  
F: 361.888.0754  
Ruth Reid (supervisor)  
Silvia Gomez  
drscctex@igc.org

No website
1) handles both Juvenile and Adult  
   i. also landlord / tenant  
   ii. family Issues  
      a. as long as there is no protective  
2) also has parent and children mediation

<table>
<thead>
<tr>
<th><strong>Dallas County Mediation Dept</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>2600 Lone Star Drive, Box 5</td>
</tr>
<tr>
<td>Dallas, TX 75212</td>
</tr>
<tr>
<td>P: 214.698.4223</td>
</tr>
<tr>
<td>F: 214.698.5563</td>
</tr>
<tr>
<td>Norris Rideaux (Asst. Supervisor of the Victim Service Unit)</td>
</tr>
<tr>
<td>214.698.4259</td>
</tr>
<tr>
<td><a href="mailto:nrideaux@dallascounty.org">nrideaux@dallascounty.org</a></td>
</tr>
</tbody>
</table>

1) handles all cases  
   a. including sex offenders and robberies  
2) mandated by court and also allows victims to request mediation  
3) involved before adjudication and after  
4) mediation practice started in 1989

<table>
<thead>
<tr>
<th><strong>Dispute Mediation Services Inc</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>3400 Carlisle Avenue, Suite 240, LB9</td>
</tr>
<tr>
<td>Dallas, TX 75204</td>
</tr>
<tr>
<td>P: 214.754.0022</td>
</tr>
<tr>
<td>F: 214.754.0378</td>
</tr>
<tr>
<td>Joyce A. Jones</td>
</tr>
<tr>
<td><a href="mailto:JJones@dms-adr.org">JJones@dms-adr.org</a></td>
</tr>
<tr>
<td><a href="http://www.dms-adr.org">www.dms-adr.org</a></td>
</tr>
</tbody>
</table>

1) handles burglary, fights, personal injury  
2) provides monetary expenses to help parents  
3) referenced by the court  
4) Also referred by the juvenile court  
5) Private non-profit  
6) Face to face mediation since 1980’s
### Dispute Resolution Center

49 San Jacinto Street, Suite 220  
Houston, TX 77002  
P: 713.755.8274  
F: 713.755.8885  
Nick Hall  
Nick@drchouston.org  
www.drchouston.org

1) handles adult probation, accidental homicide, vandalism, theft  
2) not overseen by the court  
3) happens after trial  
4) Est. 1980

### Victim Offender Mediation Program

Bexar County Dispute Resolution Center

300 Dolorosa Street, Suite 1102  
San Antonio, TX 78205  
P: 210.335.2128  
F: 210.335.2941  
Marlene LaBenz  
mlabenz@bexar.org  
www.bexar.org/drc

1) handles juvenile cases  
2) handles any case probation refers  
   a. graffiti  
   b. property damage  
   c. personal injury  
   d. assault  
   e. vandalism  
3) referenced by the court  
4) prior to final disposition  
5) Est. 1984
## Dispute Resolution Center

5407 North Interstate Highway 35, suite 410  
Austin, TX 78723  
P: 512.371.0033  
F: 512.371.7411  
[www.austindrc.org](http://www.austindrc.org)

Deidra Davidson  
deidra@austindrc.org

1) V/O Juvenile Mediation  
2) Also pre release and 1st offense  
3) parent/youth mediation  
4) Adult mediation  
5) non for profit  
6) As soon as judge orders mediation, court calls  
7) there is also mediation in lockup  
8) Also provides mediation before case gets litigated if they choose  
9) program since 1983 – RJ since late 80s

## Innovative Alternatives

18333 Egret Bay Blvd., Suite 540  
Houston, TX 77058  
P: 713.222.2525  
F: 832.864.6001  
Debbie Jones  
djones@innovativealternatives.com  
[www.innovativealternatives.org](http://www.innovativealternatives.org)

1) Handles both Adult and Juvenile cases, violent but mostly non violent  
2) Also has anger management programs, general counseling programs, family counseling  
3) Court ordered  
4) Gets involved post adjudication, generally  
5) Has been in effect for 10 years
### Dispute Resolution Services

4304 Airport Freeway, Suite 100  
Fort Worth, TX 76117  
P: 817.877.4554  
F: 817.877.4557  
Cindy Stumph  
cstumph@drsnorthtexas.org  
www.drsnorthtexas.org

1) Handles juvenile civil cases  
2) Both court involved and court directed  
3) Cases are referred both from courts and community sources  
4) Gets involved after adjudication  
5) Has been around for 20 years  

### Victim Offender Mediation/Dialogue (VOMD)

Victim Services Division of the  
Texas Department of Criminal Justice

8712 Shoal Creek Blvd., Suite 265  
Austin, TX 78757  
Contact: Susan H. Leinweber  
VOMD Program Coordinator  
1-800-848-4284  
512-406-5919  
FAX: 512-452-1025 or 512-452-0825  
victim.svc@state.tx.us

1) Serve adult victims of violence 18 and up  
2) Mediations conducted post-adjudication  
3) Majority of mediations conducted inside Texas prisons. Have conducted mediations with probationers and parolees not incarcerated.  
4) Participation is voluntary for offender(s); carries no special consideration for parole reviews, custody level or classification status.  
5) Creative Alternatives offered if offender refuses to participate, i.e., surrogate offender, victim letter to offender  
6) Volunteer mediators in addition to 2 full-time mediators  
7) Average 35 mediations conducted each year.
1) mostly non violent offenders, usually adults and some juveniles (larceny, drugs)
2) offenders have already been processed and placed on probation
3) have recently gotten OK from DA for cases on direct referral basis. When offender is in PD custody, PD has the option to send person to reparative board process (w/out probation). Offender has a meeting in front of community board.
4) Have experienced a great deal less recidivism
5) Been around for 5-6 years
**Virginia**

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**Dispute Settlement Center**

586 Virginian Drive  
Norfolk, VA 23505  
P: 757.480.2777  
F: 757.531.9423  
Mandy Stalling  
mandys@conflictcrushers.org  
www.info@conflictcrushers.org

1) handles juvenile cases – children and parents  
   i) also property damage  
2) referenced by court  
   i) diverted from intake  
2) been in practice 7 years

---

**North Virginia Mediation Service – Institute for Conflict Analysis and Resolution – George Mason University**

4260 Chain Bridge Road, Suite A2  
Fairfax, VA 22030  
www.nvms.us

P: 703.993.3656  
F: 703.993.3551  
Mariellen Brown  
training@nvms.us

1) Handles small claims, family mediation, juvenile domestic relations, and non violent crimes  
2) Referred from the Fairfax County Courts  
3) Both Court involved and court directed  
4) Small claims mediates the day case is called, other cases are mediated at various stages of the case  
5) Has been around for 25 years
**Washington**

**Common Ground Dispute Resolution Center of Skagit County**

<table>
<thead>
<tr>
<th>309 South 3rd Street</th>
<th>Mount Vernan, WA 98273</th>
</tr>
</thead>
<tbody>
<tr>
<td>P: 360.336.9494</td>
<td>F: 360.419.3392</td>
</tr>
<tr>
<td>Andrea Vallee (Program Director)</td>
<td><a href="mailto:andreav@co.skagit.wa.us">andreav@co.skagit.wa.us</a></td>
</tr>
<tr>
<td>Roger Ridgeway</td>
<td><a href="mailto:rogerr@co.skagit.wa.us">rogerr@co.skagit.wa.us</a></td>
</tr>
</tbody>
</table>

- a) handles parenting mediation, landlord tenant, neighbor disputes
- 3) County Agency
- 4) Mandated by court in marriage dissolution
- 5) Intercepts prior to trial
- 6) Has been around as a county agency for 8 years

**Dispute Resolution Center of Yakima and Kittitas Counties**

<table>
<thead>
<tr>
<th>1106B West Lincoln Avenue</th>
<th>Yakima, WA 98902</th>
</tr>
</thead>
<tbody>
<tr>
<td>P: 509.453.8949</td>
<td>F: 509.453.0910</td>
</tr>
<tr>
<td>Matt Fairbanks</td>
<td><a href="mailto:drcyakima@nwinfo.net">drcyakima@nwinfo.net</a></td>
</tr>
<tr>
<td><a href="http://www.drcyakima.org">www.drcyakima.org</a></td>
<td></td>
</tr>
</tbody>
</table>

- i. they are a community Mediation Center
- ii. V/O program for juveniles (they work with 2 juvenile courts and handles simple assaults and malicious mischief crimes)
- iii. Works with 2 local juvenile courts
- iv. Court involved
- v. Referrals from probation and diversion board
- vi. Program began in 1998
- vii. Also holds restorative meetings when victim doesn’t want to speak to offender
1) Is a mediation center but NO LONGER handles victim offender mediation
2) Handles non violent cases, typically small claims cases, landlord tenant disputes, neighbor disputes, straight mediation, and parenting plan mediation (which parents who are separating are required to attend in order to conjure up a plan for shared custody of children.)
3) Not court directed. They have a contract with the county court but they are independent
4) Cases are referred by attorneys or community members
5) Depending on mediation sought, can either get involved post or pre-adjudication
6) Has been around for 13 years
7) * address will change by the end of the year

**Wisconsin**

**Justiceworks, Ltd.**

1547 Strong Avenue
Stevens Point, WI 54481
http://www.justiceworksltd.org

Katherine Munck
Executive Director
Katherine.munck@justiceworksltd.org
P: 715-344-3677

The mission of Justiceworks, Ltd., is to foster forms of justice that strengthen and heal the communities of Portage County. Volunteers from Justiceworks respond to justice issues within our communities through evaluation, proposals, and actions for change. Over 100 volunteers are actively involved in Justiceworks community justice efforts including:

- Victim/Offender conferencing
- Community involvement in sentencing issues
• Rehabilitation assistance to offenders
• Mediation services
• Family law support center
• Education on justice issues for schools and communities
• Coordination of community services to the justice system
• Other forms of justice which pursue similar goals

Key words: victim/offender conferences, mediation, sentencing, restorative justice

Restorative Justice Initiative
Marquette University Law School
Sensenbrenner Hall
P.O. Box 1881
Milwaukee, WI 53201-181
http://law.marquette.edu/cgi-bin/site.pl?2130&pageID=1831

Yolanda Toral Zeider
Office Associate
Yolanda.Toral@marquette.edu
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Under the direction of former Wisconsin Supreme Court Justice Janine Geske, the Restorative Justice Initiative (RJI) serves as a resource for victims, communities, and restorative justice organizations, as a restorative justice clinical experience for law students, and as a program promoting scholarship, research, and dialogue on restorative justice. RJI is committed to supporting victims and communities in the healing process by providing information and training resources, and by facilitating communication.

RJI’s Anti-Gang Pilot Site Program is a federally-funded project of The Milwaukee Safe Street Initiative. Through this program, two community coordinators work with the Milwaukee Police Department 2nd and 5th District neighborhoods to coordinate community gang prevention and intervention activities with law enforcement, prosecutors, social service agencies, faith communities, corrections officials, and the neighborhood communities.

Key words: restorative justice, gang prevention, law enforcement
**Fond du Lac County Victim Offender Services – Juvenile Resource Unit**

160 South Mary Street  
Fond du Lac, WI 54935  
P: 920.929.3303  
F: 920.929.6826  
Matt Neil  
920.926.6599  
[www.fdlco.wi.gov](http://www.fdlco.wi.gov)

**YWCA Common Ground – Mediation and Restorative Services**

400 North Fourth Street, Room B370  
La Crosse, WI 54601  
P: 608.784.7322  
F: 608.784.5910  
[www.ywcalax.org](http://www.ywcalax.org)

Jennifer Olson  
Bnimmer@lacrossecounty.org (director’s email)

1) Handles both adult and juvenile, violent and non violent cases (sexual assault and rape, battery and burglary)  
2) Both mandated by court and allows people to participate voluntarily  
3) Referred by court, probation parole, human and social service agencies, victims and parents  
4) Gets involved in all stages of court case  
5) Has been doing Restorative Justice for 20 years

**Nova Services**

702 Elm Street  
West Bend, WI 53095  
P: 262.338.7910  
F: 262.338.3724  
[www.novaservices.org](http://www.novaservices.org)

Tina Paul (Restorative Justice Director)  
payback@novaservices.org
1) Handles only juvenile cases, both violent and non-violent
2) Cases are both court ordered and informal
3) Cases are referred from deferred prosecution agreements as a diversion measure
4) Can however be involved both pre and post adjudication
5) Has been doing restorative justice for 5 years

<table>
<thead>
<tr>
<th>Lakeshore Community Action Program</th>
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<tbody>
<tr>
<td>540 North 8th Street</td>
</tr>
<tr>
<td>Manitowok, WI 54220</td>
</tr>
<tr>
<td>P: 920.686.8707</td>
</tr>
<tr>
<td>F: 920.686.8700</td>
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<tr>
<td>Andrea Goessl</td>
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<tr>
<td><a href="mailto:agoessl@lakeshorecap.org">agoessl@lakeshorecap.org</a></td>
</tr>
</tbody>
</table>

1) Mostly Juvenile Non-Violent cases (basically all kinds). Very little adult cases. Juvenile violent cases include attacks on others.
2) Court ordered but cases first go through social workers who then give the cases to Lakeshore
3) Has been around for 12 years
4) Lakeshore is a community-based program that tries to find alternative innovative solutions problem solving.
5) Also does surrogate victim mediation for victims who do not wish to show up to mediation. The program finds victims of past crimes (crimes by separate offenders) who have had similar crimes against them and they speak to the offenders about the wrongs of their actions.