11TH ANNUAL SPRING CONFERENCE
April 15–18, 2009 | Sheraton New York Hotel & Towers | New York, New York

DIAMOND SPONSOR | COLLEGE OF COMMERCIAL ARBITRATORS

ADR: Building Bridges to a Better Society

EARLY CO-SPONSORS INCLUDE:
New York State Bar Association ADR Section
New York City Bar Association
New York State Dispute Resolution Association
In cooperation with Association of Conflict Resolution Greater New York Chapter

REGISTER EARLY AND SAVE!
Early Bird Registration Ends March 10, 2009
Dear Friends:

It is my pleasure to invite you to the Section’s 11th Annual Spring Conference. This year’s theme is *ADR: Building Bridges to a Better Society.*

Any engineer will tell you that building a bridge is no easy task. Perhaps more challenging than physically building the bridge is first believing in the idea that you *can* get from here to there—across the divide. That you can cross the water or the chasm safely. As neutrals, we are the engineers and architects of the field; we build the bridges. As attorneys, we are responsible for leading our clients to the most advantageous bridges and then getting them safely across. As proponents of alternative methods of dispute resolution—both attorneys and neutrals—it is our duty to remind consumers that different processes can take you to different places. Consumers have important options, but only if they have the education and the guidance from counselors to know how to choose properly and utilize resources effectively.

As you read this conference brochure containing over 100 sessions, I am certain you will find programs to broaden your knowledge, sharpen your skills, and enhance your approach. The conference committee has worked diligently to bring you the best and largest ADR conference in the world. Don’t miss it! And, keep building bridges—stronger, wider and to more places!

*Lela P. Love*

Section Chair

11TH ANNUAL SPRING CONFERENCE

**Conference Chairs**

- Deborah Masucci  
  New York, NY
- Ruth V. Glick  
  Burlingame, CA
- John R. Phillips  
  Kansas City, MO

**Program Chairs**

- Howard Herman  
  San Francisco, CA
- Benjamin Davis  
  Toledo, OH
- Roger M. Deitz  
  New York, NY
### Conference at a Glance

#### WEDNESDAY, APRIL 15

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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</thead>
<tbody>
<tr>
<td>8:00 am – 5:00 pm</td>
<td>Representation in Mediation Competition</td>
</tr>
<tr>
<td>Noon – 6:00 pm</td>
<td>Section Council Meeting</td>
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<tr>
<td>12:30 pm – 5:00 pm</td>
<td>Annual Symposium on ADR in the Courts</td>
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</tbody>
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#### THURSDAY, APRIL 16

<table>
<thead>
<tr>
<th>Time</th>
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<tbody>
<tr>
<td>8:00 am – 5:00 pm</td>
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<tr>
<td>8:30 am – 10:00 am</td>
<td>Innovative Lawyering and Problem Solving: Competence, Professionalism, and Increasing Market Share</td>
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<tr>
<td>10:00 am – 10:15 am</td>
<td>Coffee Break in Exhibit Hall</td>
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<tr>
<td>10:15 am – 11:45 am</td>
<td>Concurrent Sessions—Series A</td>
</tr>
<tr>
<td>11:45 am – 1:00 pm</td>
<td>Exhibit Hall Open with Light Lunch</td>
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<tr>
<td>1:00 pm – 2:30 pm</td>
<td>Concurrent Sessions—Series B</td>
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<tr>
<td>2:30 pm – 2:45 pm</td>
<td>Break in Exhibit Hall</td>
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<tr>
<td>2:45 pm – 4:00 pm</td>
<td>Concurrent Sessions—Series C</td>
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<tr>
<td>4:00 pm – 4:15 pm</td>
<td>Break in Exhibit Hall</td>
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<tr>
<td>4:15 pm – 5:45 pm</td>
<td>Concurrent Sessions—Series D</td>
</tr>
<tr>
<td>5:45 pm – 7:00 pm</td>
<td>Welcome Reception in Exhibit Hall</td>
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#### FRIDAY, APRIL 17

<table>
<thead>
<tr>
<th>Time</th>
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<tbody>
<tr>
<td>8:00 am – 9:30 am</td>
<td>Awards Breakfast honoring The Honorable Wayne Brazil, 2009 D’Alemberte Raven Award Recipient</td>
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<tr>
<td>9:30 am – 9:45 am</td>
<td>Break in Exhibit Hall</td>
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<tr>
<td>9:45 am – 11:15 am</td>
<td>Concurrent Sessions—Series E</td>
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<tr>
<td>11:15 am – 1:00 pm</td>
<td>Exhibit Hall Open with Light Lunch</td>
</tr>
<tr>
<td>12:30 pm – 2:00 pm</td>
<td>Concurrent Sessions—Series F</td>
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<tr>
<td>2:00 pm – 2:15 pm</td>
<td>Break in Exhibit Hall</td>
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<tr>
<td>2:15 pm – 3:45 pm</td>
<td>Plenary Session: Around the World in 90 Minutes—Reports on the State of Mediation from the Far Corners of the Earth</td>
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<tr>
<td>3:45 pm – 4:00 pm</td>
<td>Break in Exhibit Hall*</td>
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<tr>
<td>4:00 pm – 5:30 pm</td>
<td>Concurrent Sessions—Series G</td>
</tr>
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#### SATURDAY, APRIL 18

<table>
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<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td>8:00 am – 9:15 am</td>
<td>Plenary Session: Challenging Conflict: Working Together in the Understanding-Based Approach to Mediation</td>
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<tr>
<td>9:15 am – 9:30 am</td>
<td>Break</td>
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<tr>
<td>9:30 am – 10:45 am</td>
<td>Concurrent Sessions—Series H</td>
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<tr>
<td>9:30 am – 5:00 pm</td>
<td>Legal Educators Colloquium</td>
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<tr>
<td>10:45 am – 11:00 am</td>
<td>Break</td>
</tr>
<tr>
<td>11:00 am – 12:15 pm</td>
<td>Concurrent Sessions—Series I</td>
</tr>
<tr>
<td>12:30 pm – 2:00 pm</td>
<td>Legal Educators Colloquium Luncheon (Ticketed Event)</td>
</tr>
<tr>
<td>1:00 pm – 3:00 pm</td>
<td>Committee Meetings</td>
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Visit the conference website at [www.abanet.org/dispute/Spring2009](http://www.abanet.org/dispute/Spring2009) for additional session information including: sessions by skill level (beginner, intermediate, advanced); faculty biographies; session descriptions; and additional conference information.

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### Tuition Scholarships Available

A limited number of financial need-based tuition scholarships are available. To request an application or receive additional information on the scholarships, contact Theona Salmon at 202-662-1688 or email: salmont@staff.abanet.org. The scholarships are made possible with the support of the following sponsors: The College of Commercial Arbitrators, JAMS, Mediation Media, Inc., National Arbitration Forum, and the American Arbitration Association.

### Exhibit and Advertising Opportunities

Market your books, products, and services to over 1,000 ADR professionals at the Spring Conference. For information on exhibiting or advertising in the onsite program book contact RaShonda Rosier at 202-662-1689 or rosierr@staff.abanet.org.
WEDNESDAY, APRIL 15, 2009

In Collaboration with New York City Bar (Ticketed Event)
Location: New York City Bar
42 W. 44th St., New York, NY 10036

This annual symposium is planned by court professionals for those who work in and support court dispute resolution programs. All court administrators, ADR program administrators, court neutrals, judges, and researchers will find this program informative and invigorating. The Symposium has a separate registration fee from the Spring Conference registration.

12:30 pm – 1:00 pm
Registration

1:00 pm – 2:00 pm
Introductions and Roundtable Discussions
This opening session will provide an opportunity for participants to get to know and learn from each other. Attendees will discuss innovations and challenges in their programs.

2:15 pm – 4:00 pm
Concurrent Workshop #1: Research Focus: Court ADR Research: How Do I Do It?
What do you do when you have to evaluate your court ADR program? Do you call in an expert? How much can you do yourself? What are the pitfalls either way? The panelists in this session are experienced researchers—or experienced court consumers of ADR research—and will take you through the steps in an evaluation project, discussing both how it’s done and the role the court can play.

Presenters: Bobbi McAdoo, Hamline University School of Law, St. Paul, MN  Donna Stienstra, Federal Judicial Center, Washington, DC  Dan Weitz, New York State Office of Dispute Resolution, New York, NY

Concurrent Workshop #2: Quality Focus: General Approaches and Using Technology to Advance Quality
This workshop will discuss the ways in which court dispute resolution programs achieve quality. We will discuss a number of models—regulatory, Mediation Excellence, and hybrid models. We will also discuss tools, including technology innovations that allow courts to enhance the quality of their programs.

Presenters: Heather Anderson, Judicial Council of California, San Francisco, CA  Cheryl Jamison, Maryland Mediation and Conflict Resolution Office, Annapolis, MD  Cynthia Savage, Golden, CO

4:00 pm – 5:00 pm
Networking Reception

THURSDAY, APRIL 16

8:30 am – 10:00 am
Frank Sander Lecture and Presentation of the 2009 Lawyer as Problem Solver Award
Innovative Lawyering and Problem Solving: Competence, Professionalism, and Increasing Market Share

Based on his research on innovative disputing processes, which he identifies as part of a larger movement of innovations to handle disputes as early as possible, Professor John Lande will explore the impact of these changes on professional ethics and on the structure of the legal profession itself. Using her findings from a 12 year study on lawyering conducted by Professor Julie Macfarlane reported in her book, The New Lawyer, this Plenary will explore the dramatic changes in the legal profession and new roles of lawyers in serving clients and solving their problems. Forrest Mosten will utilize his consumer oriented practice approach set out in Mediation Career Guide and his forthcoming book, Collaborative Divorce Handbook, to offer strategies to build a profitable practice by offering innovative problem solving services such as unbundling, mediation, and collaborative law.

Thought Leaders: John Lande, University of Missouri School of Law, Columbia, MO  Julie Macfarlane, University of Windsor, Ontario, Canada  Forrest “Woody” Mosten, UCLA School of Law, Los Angeles, CA

Call for Nominations
2009 Lawyer as Problem Solver Award

Please visit www.abanet.org/dispute for the complete nomination package. The deadline for nominations is February 16, 2009. The Award will be presented during Thursday’s Innovative Lawyering and Problem Solving plenary session.
FRIDAY, APRIL 17
2:15 pm – 3:45 pm
_Around the World in 90 Minutes: Reports on the State of Mediation from the Far Corners of the Earth_

Building on the Section’s highly successful International Mediation Leadership Summit held in The Hague in October 2008, this session will spotlight innovative, ground breaking mediation practices and philosophies from the Far East, to the UK, and Continental Europe.

**Panelists:**
- Charles W. Crumpton, Hawaii Pacific University, Honolulu, Hawaii (focus Vietnam)
- Annemarie Grosshans, Arbitrator, Germany
- Doug Jones, Chairman of the Chartered Institute of Arbitrators, Australia (focus UK)
- Michael Lind, ADR Group, England
- Chief Judge Srdan Simac, President of the High Commercial Court of the Republic of Croatia
- Stephanie Stobbe, University of Winnipeg, Canada (focus Laos)

**Moderator:**
John R. Phillips, Husch Blackwell Sanders LLP, Kansas City, MO

SATURDAY, APRIL 18
8:00 am – 9:30 am
_Challenging Conflict: Working Together in the Understanding-Based Approach to Mediation_

Many forms of conflict resolution place the principal responsibility and authority for resolution in the hands of the professionals. In the Understanding-Based approach to mediation, the mediator seeks to work directly and simultaneously together with the parties and their counsel throughout the mediation in an effort to support the parties finding their resolution to their conflict.

This panel will focus on the core principles and methodology of this non-caucus approach designed to empower parties and reach creative solutions. The Understanding-Based approach is the focus of the recent book, _Challenging Conflict: Mediation Through Understanding_, authored by Jack Himmelstein and Gary Friedman, published by the Section in cooperation with the Harvard Law School Program on Negotiation.

**Thought Leaders:**
- Gary Friedman, Mediation Law Offices, Mill Valley, CA
- Jack Himmelstein, Center for Mediation in Law, New York, NY
- Carrie Menkel-Meadow, Georgetown University Law Center, Washington, DC

FRIDAY, APRIL 17
8:00 am – 9:30 am
_Awards Breakfast_

**2009 D’Alemberte Raven Award THE HONORABLE WAYNE BRAZIL**

The Annual Awards Breakfast will be a time to honor the 2009 D’Alemberte Raven Award winner, The Honorable Wayne Brazil, U.S. District Court for the Northern District of California, as well as the winners of the National Representation in Mediation Competition, and the Section Chair’s Award for Outstanding Service.

**7:00 pm – 9:00 pm EXCLUSIVE DOCUMENTARY SCREENING— Pray the Devil Back to Hell**

Co-sponsored by the ABA World Justice Project and the ABA Section of Individual Rights & Responsibilities

For years, philanthropist Abigail Disney, Ph.D., the grandniece of Walt Disney, has made advocacy for women’s rights her chief philanthropic focus. Disney made her debut as a documentary film producer at New York’s 2008 Tribeca Film Festival and won the festival’s award for Best Documentary Feature for her first film, _Pray the Devil Back to Hell_, the story of a grassroots movement of Liberian women, Christian and Muslim, who banded together despite their religious differences to force the country’s male leaders and warlords to stop their fighting and make peace.

Abigail will present selected clips from her film and engage the audience in a discussion about the Liberian conflict, and the way in which the women in the community utilized rudimentary, yet very effective, methods of conflict resolution to achieve peace. Professor Woody Mosten will introduce Abigail, and Professor Julie Macfarlane will serve as a commentator.

Ticketed Event. Light refreshments and a cash bar will be available.

10th Annual National Representation in Mediation Competition

Starting in early spring law students from across the country compete in regional competitions. The Competition Finals will be held on April 15th and 16th in conjunction with the Conference. In this competition law student teams demonstrate their advocacy skills and role-play as attorneys and clients to model appropriate preparation for and representation of a client in mediation.

The Section wishes to extend its appreciation to the nine law schools that are hosting regional competitions of the 2008–2009 Representation in Mediation Competition:

- Benjamin N. Cardozo School of Law at Yeshiva University
- Loyola University College of Law
- Michigan State College of Law
- North Carolina Central University School of Law
- Quinnipiac University School of Law
- Sandra Day O’Connor College of Law at Arizona State University
- University of Maryland School of Law
- University of Oklahoma College of Law
- University of Oregon School of Law

Conference attendees are welcome to observe or to volunteer to serve as a judge or mediator for the National Representation in Mediation Competition.

For more information see http://www.abanet.org/dispute/mediationcomp.html.

ABA Section of Dispute Resolution

**Notice of Section Committee Meetings**

- Committees of the Section are encouraged to convene committee meetings as time permits during the Conference.
- Committee meeting rooms will be available on Friday from 11:15 am to 1:00 pm, and Saturday from 1:00 pm to 3:00 pm.
- Check the Spring Conference website for the most recent updates and confirmed committee meeting dates and times for your committee.

[www.abanet.org/dispute/spring2009](http://www.abanet.org/dispute/spring2009)
Tracks at a Glance

Visit the conference website for additional information on the sessions, including the session description and skill level as well as faculty biographies. Go to www.abanet.org/dispute/spring2009.
THURSDAY, APRIL 16
10:15 am – 11:45 am

A1 Arbitration Fairness: Reconciling Domestic Concerns
Sally Greenberg, National Consumers League, Washington, DC; Gary L. Kaplan, DeForest Koscelnik Yokitis Kaplan & Berardinelli, Pittsburgh, PA; Alan S. Kaplinsky, Ballard Spahr Andrews & Ingersoll, Philadelphia, PA; Peter B. Rutledge, University of Georgia School of Law, Athens, GA; Jean R. Sternlight, UNLV Boyd School of Law, Las Vegas, NV; Stephen Waie, University of Kansas, Lawrence, KS; David Schwartz, University of Wisconsin Law School, Madison, WI

A2 A New Frontier: Applying Innovative Construction ADR Techniques to Other Commercial Fields
Louis Coffey, Wolf Block, Philadelphia, PA; Kurt L. Dettman, Constructive Dispute Resolutions, Hingham, MA; Thomas J. Stipanowich, Straus Institute, Pepperdine University, Malibu, CA; Stephen Yusem, Morris and Cleinman, Plymouth Meeting, PA; Doug Jones, Clayton Utz, Sydney, Australia

A3 The Pivotal Role of Conflict in Influence and Persuasion
Ray Patterson, UNLV Boyd School of Law, Las Vegas, NV; Peter Reilly, UNLV Boyd School of Law, Las Vegas, NV

A4 Conflict and the Family Business: Tips and Tools from Consulting, Financial and Legal Advising, and Mediation
Jane Hilburn-Davis, Key Resources, LLC, Cambrige, MA; Carrie Seligman, Bank of America, Boston, MA; John G. Wolford, Cambridge, MA

A5 How Companies Select Mediators and Arbitrators
Albert D. Hilber, Swiss Reinsurance, New York, NY; F. Peter Phillips, Business Conflict Management, Montclair, NJ; Roland Schroeder, General Electric Company, Fairfield, CT; PD Villarreal, Schering-Plough Corporation, Kenilworth, NJ

A6 Communicating Across-Cultures: A Worldview Approach for Attorneys and Neutrals
Aimee Gourlay, Mediation Center at Hamline University, St. Paul, MN; Mark McCrean, MN Department of Labor & Industry, St. Paul, MN; Eduardo Wolle, Gilbert Mediation, Eden Prairie, MN

A7 It’s More than the Money: The Non-Economic Subtext of Employment Litigation and Mediation
Tracy L. Allen, Bodman LLP, Detroit, MI; Jeff Kichaven, JAMS, Los Angeles, CA; V. Michelle Obradovic, Wise Resolution LLC, Birmingham, AL; Jerome F. Weiss, Mediation Inc., Cleveland, OH

A8 Establishing an Integrated Healthcare Dispute Resolution Program
Sherrine R. Abney, Law Offices of Sherrine R. Abney, Carrollton, TX; Kathleen Clark, Kathleen Clark & Associates, Pleasant Hill, CA; Karen S. Fasler, Dayne Collaborative Law, Rochester, WA; Dale C. Hetzel, Erlanger Health System, Chattanooga, TN

A9 ADR and the Unauthorized Practice of Law—Where Are We Now? A View from Different Perspectives: Neutral, Advocate, and Educator
Kristen Blankley, Squire, Sanders & Dempsey, LLP, Columbus, OH; Bruce Meyerrosen, Miller, LaSota & Peters PLC, Phoenix, AZ; John Minter, The Ohio State University Moritz College of Law, Columbus, OH; Emily Root, Squire, Sanders & Dempsey, LLP, Columbus, OH

A10 Exploring the Murky Boundaries Between the FAA and State Law in Arbitrations in New York: Which Law Applies and When?

A11 Court-Based Mediation—Expanding Access to Justice in Developing Societies
Lynn Cole, Global Mediation Initiatives, Tampa, FL; Judge Elizabeth A. Jenkins, U.S. District Court for the Middle District, Tampa, FL

B1 Arbitration Fairness: Reconciling International and Domestic Concerns
Lorraine M. Brennan, International Institute for Conflict Prevention & Resolution, New York, NY; Emmanuel Gaillard, Shearman and Sterling, Paris, France; William W. Park, Boston University School of Law, Boston, MA; Jean R. Sternlight, UNLV Boyd School of Law, Las Vegas, NV; Edna Sussman, Hougoug Newman Regal & Kenney LLP, New York, NY

B2 Arbitrator Diversity in Workplace: Arbitration: Fact or Fiction?

B3 Large Complex Construction Disputes: The Dynamics of Multi-Party Mediation
Albert Bates, Jr., Duane Morris LLP, Pittsburgh, PA; Mark J. Heley, Coleman, Hull and Van Vliet, PLLP, Bloomington, MN; L. Tyrone Holt, The Holt Group LLC, Denver, CO

B4 From Judge to Mediator or Why Did I Ever Leave a Job Where I Could Tell People What to Do?
Daymon Ely, Law Offices of Daymon Ely, Albuquerque, NM; Janet Rubin Fields, Judicate West, Los Angeles, CA; Wendy E. York, Sheehan, Sheehan and Stelzner, Albuquerque, NM

B5 Facing Family LawADR Fearlessly: Normalizing the Process, Overcoming Impasse, and Achieving Positive Outcomes
Frederick J. Glassman, Mayer & Glassman Law Corporation, Los Angeles, CA; Michelle Katz, Law & Mediation Offices of Michelle Katz, Los Angeles, CA; Judith C. Nesburn, Law Office of Judith C. Nesburn, Los Angeles, CA; Paula H. Noe, Bowman, Moos, Elder and Noe, LLP, Cambrigde, MA

B6 Mediating Globally: The Impact of Culture on Mediation
Camilo Azzarate, The World Bank, Washington, DC; Michele S. Riley, Columbia University International Center for Cooperation and Conflict Resolution, New York, NY

B7 Behind the Closed Door: Better Caucusing in Mediation Techniques
Linda Toyo Obayashi, Mediation Office of Linda Toyo Obayashi, Baltimore, MD; John Seltt, SETTLement Associates, LLC, Arlington, VA

B8 Recurring Problems (and Solutions) in the Mediation of Insured Claims
J. Anderson Little, Mediation, Inc., Chapel Hill, NC

The DR NY symbol indicates programs organized by local New York conference advisory committee members; the New York State Bar Assn ADR Section; or the New York State Dispute Resolution Assn.
**B9 Towards a ‘Progressive’ Model of Persuasion and Problem-Solving in Mediation**
Douglas N. Frenkel, University of Pennsylvania Law School, Philadelphia, PA; Carol B. Liebman, Columbia Law School, New York, NY; Debra L. Raskin, Viadeck, Waldman, Elias and Englehard, P.C., New York, NY; James H. Stark, University of Connecticut School of Law, Hartford, CT


**B11 Dead Decedents and Splitting Heirs: How Do We Get Disputants Out of Court and Around the Table?**
Karen Borgstrom, New Hampshire State Office of Mediation & Arbitration, Concord, NH; Lela Love, Benjamin N. Cardozo School of Law, New York, NY; Anne Skove, court-o-rama.org, Cincinnati, OH

**B12 Paving the Way Home—It’s No Yellow Brick Road for Veterans or Their Families**
Sandra Dye, Purdue University, West Lafayette, IN; Paul Ladehoff, University of Missouri, Columbia, MO; Lynn M. Malley, Institute for Dispute Resolution at the Oklahoma State University, Stillwater, OK; Jared Ordway, National Association for Community Mediation, Washington, DC

**C1 A Review of Corporate Attitudes and Practices in ADR: The 2008 PricewaterhouseCoopers/School of International Arbitration, University of London Study**
Erin Gleason Alvarez, AIG Litigation Management, New York, NY; Gerry Lagerberg, PricewaterhouseCoopers, LLP, London, England; Loukas Mistelis, School of Law, Queen Mary, University of London, England; Laurence Shore, Gibson, Dunn & Crutcher LLP, New York, NY

**C2 Preparing for and Managing the Arbitration Hearing**
Christine Byrd, Irell & Manella, Los Angeles, CA; Richard Chernick, JAMS, Los Angeles, CA; William B. Fitzgerald, American Arbitration Association, Los Angeles, CA

**C3 Neuroscience, Negotiation and Persuasion: Applications and Implications in Litigation and Dispute Resolution**
Craig Bachman, Lane Powell, Portland, OR; Richard Birke, Willamette University Center for Dispute Resolution, Salem, OR

**C4 What Works: Young Professionals Walking the Talk of ADR**
Tajee Gaynor, Westchester Mediation, Cluster Community Services, Yonkers, NY; Martin Laville, Bronx, NY; Marcy May, EARS, Bronx, NY; Saran Shields, Harlem RIBI, New York, NY; Johnny Velasquez, L3 Communications, Bronx, NY; Shawnta Washington, EARS, Bronx, NY; Dr. NY.

**C5 Admission Ticket: Who Is Coming to the Show?**
Alida Camp, New York, NY; Greg David Derin, Los Angeles, CA; Christine Lepera, Mitchell, Silberberg & Knupp, New York, NY; Miriam Stern, New York, NY

**C6 ADR in Health Law: A Primer on the Parties, Issues, Relationships, and ADR Perspectives**
Dale C. Hetzler, Erlanger Health System, Chattanooga, TN; June Lehrman, JAMS, Los Angeles, CA; Andrew S. Williams, Bargler & Wolen, Los Angeles, CA

**C7 Collaborative and Cooperative Law in a Nutshell**
Sherrie R. Abney, Law Offices of Sherrie R. Abney, Carrollton, TX; David A. Hoffman, Boston Law Collaborative, LLC, Boston, MA; John Lande, University of Missouri School of Law, Columbia, MO; Lawrence R. Maxwell, Jr., Attorney–Mediator–Arbitrator, Dallas, TX; Anne K. Shuttee, Electronic Data Systems LLC, an HP Company, Plano, TX

**C8 Raise Your Settlement Rate Without Getting Sued**
Melinda S. Gehris, OptionBridge, LLC, Bow, NH; Ericka B. Gray, OptionBridge, LLC, Bow, NH

**C9 Five Steps to Certified Excellence: A Philosophical Shift Changing Mediator Quality Assessment**
Emily Menn, New York State Dispute Resolution Association, Troy, NY; Ronald J. Vero, New York State Department of Public Service, Albany, NY; Dr. NY.

**C10 Telling Lies, Telling Secrets, and other ADR Issues of Ethics and Professionalism in Mediation and Arbitration**
Kimberlee Kovach, South Texas College of Law, Austin, TX; Jan Frankel Schau, Schau Mediation, New York, NY

**C11 Designing and Facilitating Reflective Practice Groups for Court Mediation Programs**
Claudia Bernard, U.S. Court of Appeals, Ninth Circuit, San Francisco, CA; Daniel Bowling, U.S. District Court, N.D. California, San Francisco, CA; Dana Curtis, Dana Curtis Mediation, Sausalito, CA; Howard Herman, U.S. District Court, N.D. California, San Francisco, CA

**C12 Understanding the Basics of Insurance Coverage Disputes to Enhance Your ADR Practice**
Toby Freund, Anderson Kill & Olick, P.C., New York, NY; Darin J. McMullen, Anderson Kill & Olick, P.C., Philadelphia, PA; Kenneth Sharperson, Anderson Kill & Olick, P.C., Newark, NJ

**THURSDAY, APRIL 16**

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**2:45 pm – 4:00 pm**

**C1**
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**C2**
Preparing for and Managing the Arbitration Hearing
Christine Byrd, Irell & Manella, Los Angeles, CA; Richard Chernick, JAMS, Los Angeles, CA; William B. Fitzgerald, American Arbitration Association, Los Angeles, CA

**C3**
Neuroscience, Negotiation and Persuasion: Applications and Implications in Litigation and Dispute Resolution
Craig Bachman, Lane Powell, Portland, OR; Richard Birke, Willamette University Center for Dispute Resolution, Salem, OR

**C4**
What Works: Young Professionals Walking the Talk of ADR
Tajee Gaynor, Westchester Mediation, Cluster Community Services, Yonkers, NY; Martin Laville, Bronx, NY; Marcy May, EARS, Bronx, NY; Saran Shields, Harlem RIBI, New York, NY; Johnny Velasquez, L3 Communications, Bronx, NY; Shawnta Washington, EARS, Bronx, NY; Dr. NY.

**C5**
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Alida Camp, New York, NY; Greg David Derin, Los Angeles, CA; Christine Lepera, Mitchell, Silberberg & Knupp, New York, NY; Miriam Stern, New York, NY

**C6**
ADR in Health Law: A Primer on the Parties, Issues, Relationships, and ADR Perspectives
Dale C. Hetzler, Erlanger Health System, Chattanooga, TN; June Lehrman, JAMS, Los Angeles, CA; Andrew S. Williams, Bargler & Wolen, Los Angeles, CA

**C7**
Collaborative and Cooperative Law in a Nutshell
Sherrie R. Abney, Law Offices of Sherrie R. Abney, Carrollton, TX; David A. Hoffman, Boston Law Collaborative, LLC, Boston, MA; John Lande, University of Missouri School of Law, Columbia, MO; Lawrence R. Maxwell, Jr., Attorney–Mediator–Arbitrator, Dallas, TX; Anne K. Shuttee, Electronic Data Systems LLC, an HP Company, Plano, TX

**C8**
Raise Your Settlement Rate Without Getting Sued
Melinda S. Gehris, OptionBridge, LLC, Bow, NH; Ericka B. Gray, OptionBridge, LLC, Bow, NH

**C9**
Five Steps to Certified Excellence: A Philosophical Shift Changing Mediator Quality Assessment
Emily Menn, New York State Dispute Resolution Association, Troy, NY; Ronald J. Vero, New York State Department of Public Service, Albany, NY; Dr. NY.

**C10**
Telling Lies, Telling Secrets, and other ADR Issues of Ethics and Professionalism in Mediation and Arbitration
Kimberlee Kovach, South Texas College of Law, Austin, TX; Jan Frankel Schau, Schau Mediation, New York, NY

**C11**
Designing and Facilitating Reflective Practice Groups for Court Mediation Programs
Claudia Bernard, U.S. Court of Appeals, Ninth Circuit, San Francisco, CA; Daniel Bowling, U.S. District Court, N.D. California, San Francisco, CA; Dana Curtis, Dana Curtis Mediation, Sausalito, CA; Howard Herman, U.S. District Court, N.D. California, San Francisco, CA

**C12**
Understanding the Basics of Insurance Coverage Disputes to Enhance Your ADR Practice
Toby Freund, Anderson Kill & Olick, P.C., New York, NY; Darin J. McMullen, Anderson Kill & Olick, P.C., Philadelphia, PA; Kenneth Sharperson, Anderson Kill & Olick, P.C., Newark, NJ

**D1**
ADR in the Growing Complexity of International Art Law
Michela Cocchi, Studio Legale avv. Michela Cocchi, Bologna, Italy; Lara Facco, M&Mbo / AMACI, Bologna / Bergamo, Italy; Joanne Starnes Johnson, JSJ Mediations, Boston, MA; Andrea Pizzi, Studio Legale avv. Andrea Pizzi, Bologna, Italy; Lucille A. Roussin, Benjamin N. Cardozo School of Law, New York, NY; Virginia Rutledge, Creative Commons, New York, NY

**D2**
Whither Gilmer and Gardner-Denver?: 14 Penn Plaza vs. Pyett as a New Fountainhead Case in Labor Law
Sarah Rudolph Cole, Ohio State University Moritz College of Law, Columbus, OH; Michael Z. Green, Texas Wesleyan University School of Law, Fort Worth, TX; Jeffrey L. Kreisberg, Kreisberg Maitland LLP, New York, NY; Douglas E. Ray, University of Toledo College of Law, Toledo, OH; Paul Salvatore, Proskauer Rose LLP, New York, NY

**D3**
Emotional Truthfulness and Lie Detection in Negotiation: Science, Culture, and Skills
Clark Freshman, Hastings College of Law, San Francisco, CA

**D4**
The Show?”
Sarah Rudolph Cole, Ohio State University Moritz College of Law, Columbus, OH; Michael Z. Green, Texas Wesleyan University School of Law, Fort Worth, TX; Jeffrey L. Kreisberg, Kreisberg Maitland LLP, New York, NY; Douglas E. Ray, University of Toledo College of Law, Toledo, OH; Paul Salvatore, Proskauer Rose LLP, New York, NY

**D5**
The Show?”
Sarah Rudolph Cole, Ohio State University Moritz College of Law, Columbus, OH; Michael Z. Green, Texas Wesleyan University School of Law, Fort Worth, TX; Jeffrey L. Kreisberg, Kreisberg Maitland LLP, New York, NY; Douglas E. Ray, University of Toledo College of Law, Toledo, OH; Paul Salvatore, Proskauer Rose LLP, New York, NY
D4 What Do Litigators Want? Advocates Critique Mediators
Linda Neilan, Outten & Golden LLP, New York, NY; Glen H. Parker, Hoey, King, Toker & Epstein, New York, NY; Abigail Pessin, Mediation Services, New York, NY; Laura Schnell, Eisenberg & Schnell PC, New York, NY; Stephen Wagner, Cohen Tauber Spievack & Wagner PC, New York, NY

D5 Elder Mediation: An Ethical Approach
Marcie Cooper, Elder Mediation Center of New Jersey, Fair Lawn, NJ; Anthony J. Serra, Elder Mediation Center of New Jersey, Princeton, NJ; Donald D. Vanarelli, Elder Mediation Center of New Jersey, Westfield, NJ; Nina E. Weiss, Elder Mediation Center of New Jersey, Princeton, NJ

D6 Renewable Energy, It’s Got to Be Collaborative
Cherie Shanteau, U.S. Institute for Environmental Conflict Resolution, Tucson, AZ; Steven A. Shapiro, Press, Potter & Dozier, LLC, Bethesda, MD; Kevin Young, Louis Berger Group, Inc, Needham, MA

D7 Exit Strategies: When and How to End a Process Well
Joshua Jacks, Metropolitan Mediation Services, Brookline, MA; Matthew Schweisberg, U.S. Environmental Protection Agency, Boston, MA; Douglas Thompson, The Keystone Center, Ashland, MA; Elissa Tonkin, U.S. Environmental Protection Agency, Boston, MA

D8 Mediating Suits Against Hospitals: A Research Report
Edward A. Dauer, University of Denver Law School, Denver, CO; Chris Stern Hyman, Critique Mediators, Group LLC, New York, NY; Carol B. Liebman, Columbia University Law School, New York, NY; Susan D. Noble, Wenick & Walker, LLP, New York, NY; Bruce Meyerson, Houston, TX; Victoria Cundiff, Paul, Hastings, Janofsky & walker, LLP, New York, NY

D9 Government Transition and the Role of ADR
Moderator: David C. Batson, U.S. Environmental Protection Agency, Washington, DC

D10 Mediation: What’s Fairness Got to Do With It?
Jay Folberg, JAMS, San Francisco, CA; Susan Nauss Exon, University of La Verne College of Law, Ontario, CA; Geetha Ravindra, Dispute Resolution Services, Glen Allen, VA; Melvin A. Rubin, Mediator, Coral Gables, FL; Joseph B. (“Josh”) Stulberg, The Ohio State University, Moritz College of Law, Columbus, OH; R. Wayne Thorpe, JAMS, Atlanta, GA

D11 Mediation in Criminal Justice Matters
Judge Julia Hylton Adams, Kentucky Court of Justice, Winchester, KY; M. Brooke Buchanan, Commonwealth of Kentucky, Burlington, KY; Jack Hanna, ABA Criminal Justice Section, Washington, DC; Danielle Seder, Common Justice, Brooklyn, NY; Birgit Larsson, Safe Horizon Mediation Program, Brooklyn, NY; Carol B. Paisley, Kentucky Administrative Office of the Courts, Frankfort, KY

D12 A Primer on Insurance Issues
David T. Hunter, Orion ADR, Bainbridge Island, WA; Paul Leonard, Charles Taylor Aviation, Addison, TX; Peter A. Scarpate, Conflict Resolved LLC, Yardley, PA

E1 Arbitration Through the Prism of Hall Street v. Mattel: Another Year for the ‘Case of a Lifetime’
Robert B. Davidson, JAMS, New York, NY; Mark Garone, Schwabe, Williamson & Wyatt, Portland, OR; Karen J. van Ingen, Brooklyn Law School, Brooklyn, NY; Stuart M. Widman, Miller Shakman & Beem LLP, Chicago, IL

E2 Cross Fertilization—Common Issues for Construction and Commercial Arbitrations
Carl F. Ingwalson, Jr., Phillips Haskell & Ingwalson, San Diego, CA; Stanley P. Sklar, Bell Boyd & Lloyd, Chicago, IL; Christi L. Underwood, Christi L. Underwood PA, Orlando, FL

E3 Becoming a Better Mediator by Mediating Your Inner Dialogue
John Kinyon, JKB Solutions, El Sobrante, CA; Ike Lasater, Words That Work, San Francisco, CA

E4 Yes! Corporate America Still Uses ADR
Kathleen A. Bryan, International Institute for Conflict Prevention & Resolution (CPR), New York, NY; Helena Tavares Erickson, International Institute for Conflict Prevention & Resolution (CPR), New York, NY; J. Andrew Heaton, Ernst & Young LLP, Washington, DC; Duncan R. MacKay, Dispute Resolution Northeast Utilities, Berlin, CT; Richard N. Papper, Legal Department; Bank of New York Mellon, New York, NY

E5 Lessons from the Three Stooges: Exploring the Risks of Groupthink in Interdisciplinary and Collaborative Practice
Elyan E. Greenberg, St. Johns University School of Law, Queens, NY; John Lande, University of Missouri School of Law, Columbia, MO

E6 A Discussion of Access to the ADR Process for People with Disabilities
Debra T. Berube, Health and Human Services, Washington, DC; Gary C. Norman, National Council for Support of Disability Issues, Baltimore, MD

E7 Deal or No Deal: Leveraging Information to Overcome Psychological Barriers to Efficient Deals
Cari Almo, Debevoise & Plimpton LLP, New York, NY; Donald R. Phiblin, Jr., ADRtoolbox.com, San Antonio, TX; Peter M. Robinson, Straus Institute for Dispute Resolution at Pepperdine, Malibu, CA; Louis M. Solomon, Proskauer Rose, New York, NY

E8 Mediation Tips from the Masters on Video
Jay Folberg, JAMS, San Francisco, CA; Jay Welsh, JAMS, Irvine, CA

E9 The Insurance Industry “Tells It Like It Is” to the Mediation Community
Kim D. Hogrefe, Chubb & Son, Warren, NJ; Jeff Kichaven, JAMS, Los Angeles, CA; Laurie Newman, AIG Domestic Claims, Inc, New York, NY; Ryan Russell, Fireman’s Fund Insurance Company, Novato, CA

E10 ADR Ethics from A to Z
Judge John Coselli, District Court of Harris County, Houston, TX; Victoria Cundiff, Paul, Hastings, Janofsky & Walker, LLP, New York, NY; Bruce Meyerson, Miller, LaSota & Peters PLC, Phoenix, AZ; Elizabeth J. Shampino, Storch Amini Munves, PC, New York, NY; Luis G. Stelzner, Sheehan, Sheehan & Stelzner, P.A., Albuquerque, NM
E11 If We Don’t Do It, Who Will? Assessing Mediator Competence
Lindsay Barranco, Mediator, Severna Park, MD, Ramona Buck, Maryland Council for Dispute Resolution, Silver Spring, MD, David Simonson, Street Legal, Annapolis, MD, Roger Wolf, University of Maryland School of Law, Baltimore, MD

E12 Hot New Topics in IP/Technology ADR

E13 Designing Justice: Dispute System Design and Justice in Education, Courts, Communities, and Employment
Lisa Blomgren Bingham, Indiana University School of Public & Env. Affairs, Bloomington, IN; Timothy Hedeen, Kennesaw State University, Kennesaw, GA; Philip Moses, Consortium for Appropriate Dispute Resolution in Special Education, Eugene, OR

F1 Arbiter and Mediator Liability
Sharon Press, Florida Dispute Resolution Center, Tallahassee, FL, Eric P. Tuchmann, American Arbitration Association, New York, NY; DR ♥ NY.

F2 The Role of Mediation in the Individuals with Disabilities in Education Act (IDEA)
Rebecca Goldstein, New York State Dispute Resolution Association, Troy, NY; Michele Kirschbaum, Safe Horizon Mediation Program, Brooklyn, NY; Elizabeth Pardo, Sinergia, New York, NY; Lourdes Rivera-Putz, United We Stand of New York, Brooklyn, NY; Rebecca Price, Safe Horizon Mediation Program, Brooklyn, NY; DR ♥ NY.

F3 Designing Effective Public Input Processes: How to Turn Controversies into Collaborations
John L. Kraus, Indiana University Public Policy Institute, Indianapolis, IN, Nan Stager, Indiana University, Bloomington, IN

F4 Institutionalizing ADR—Starting and Successfully Maintaining an In-House ADR Program
Phillip M. Armstrong, Georgia-Pacific LLC, Atlanta, GA; Brett Barfield, Holland & Knight LLP, Miami, FL; Judith Korchin, Holland & Knight LLP, Miami, FL; Gerald Phillips, Law Offices of Gerald F. Phillips, Los Angeles, CA

F5 Parenting Coordination: An Innovative Dispute Resolution Approach for High Conflict Divorcing Families
Susan Boyan, Cooperative Parenting Institute, Atlanta, GA; Blake Halberg, DeVille & Halberg, Atlanta, GA; Ann Marie Termini, Cooperative Parenting Institute-PA, Clarks Summit, PA

F6 How to (and not to) Start Your Own ADR Practice
Louise A. LaMothe, Louise A. LaMothe PC, Santa Barbara, CA; John Notz, Drinker, Biddle & Reath, Chicago, IL; Steve Umin, Epstein Becker & Green, Washington, DC; Bruce W. Belding, Sausalito, CA

F7 When the Music Stops: How to Overcome “Insulting” First Offers, “Bad-Faith” Refusals to Negotiate and Other Impasses in Bargaining
Marjorie Corman Aaron, University of Cincinnati Law School, Cincinnati, OH; David Geronemus, JAMS, New York, NY; Amy J. Glass, Michigan Mediation & Arbitration, Kalamazoo, MI; Dwight Golann, Suffolk University Law School, Boston, MA

F8 The Myth of Mediator as Settlement Broker

F9 Pitfalls in Employment Mediation
Leona Beane, Mediator & Arbitrator, New York, NY; Michael Berty, EEDC, ADR, New York, NY; Beryl Blaustone, CUNY School of Law, New York, NY; Cheryl Howard, Cadwalader Wickersham & Taft, New York, NY; Paul McDonough, Law Offices of Paul S. McDonough, New York, NY; Deborah Reik, EEDC, ADR, New York, NY; DR ♥ NY.

F10 How Much Confidentiality in Mediation Is Enough? How Much Is Too Much?
Frank Laney, US Court of Appeals Fourth Circuit, Cary, NC; Victoria Pynchon, Judgecate West ADR Services, Beverly Hills, CA; Diann Seigle, Carolina Dispute Settlement Services, Raleigh, NC

F11 Mandatory Mediation: Does It Work? The New Jersey Experience, an Interactive Program

F12 Beyond Basic Securities ADR: Designing Programs to Meet the Needs of Parties
Kenneth L. Andrichik, FINRA, New York, NY; Lisa A. Catalano, St John’s University School of Law, Queens, NY; George H. Friedman, Dispute Resolution at FINRA, New York, NY; Sandra D. Grannum, Davidson & Grannum LLC, Orangeburg, NY; William Kimme, FINRA, New York, NY; DR ♥ NY.

F13 Mediators Beyond Borders
Nan Walker Burnett, Dispute Resolution Professionals, Inc., Golden, CO; Lynn H. Cole, Mediators Beyond Borders, Tampa, FL; Kenneth Cloke, Mediators Beyond Borders, Santa Monica, CA; Robert Creo, Mediators Beyond Borders, Pittsburgh, PA; C.J. Larkin, Washington University School of Law, St. Louis, MO; Rachel Wohl, Maryland Mediation and Conflict Resolution Office, Annapolis, MD

FRIDAY, APRIL 17

4:00 pm – 5:30 pm

G1 Discovery in Arbitration: Getting It Right
Deborah Masucci, American International Group, Inc, New York, NY; Carroll Neesemann, Morrison & Foerster LLP, New York, NY, John Wilkinson, JAMS, New York, NY; DR ♥ NY.

G2 Significant Case Law Update
Ben Davis, University of Toledo Law School, Toledo, OH; Jim Madison, Menlo Park, CA

G3 Who, What, Where, When and How: Dissecting the Use of Questions in Mediation
Alyson Carrel, Center for Conflict Resolution, Chicago, IL; Nathan Epler, Roux Associates, Inc, Islandia, NY; Dan Gorenstein, New Hampshire Public Radio, Concord, NH; Hilary Semel, Tannenbaum Helpern Syracuse & Hirschtritt LLP, New York, NY, Marilyn Smith, Center for Conflict Resolution, Chicago, IL

G4 Marketing Plan Workshop
Natalie J. Armstrong, Golden Media, Santa Monica, CA; Diana Mercor, Peace Talks Mediation Services, Inc., Playa del Rey, CA
G5  Made in Heaven or Oil and Water? ADR in Commercial Finance Transactions
Michael S. Greco, Kirkpatrick & Lockhart Preston Gates Ellis LLP, Boston, MA; William W. Park, Boston University School of Law, Boston, MA; Sandra K. Partridge, American Arbitration Association, New York, NY; James N. Roethe, J. Roethe ADR Services, Orinda, CA; Thomas J. Welsh, Brown & Welsh, P.C., Meriden, CT

G6  Diversity & Spirituality—Exploring the Crossroads
Daniel Bowling, U.S. District Court, N.D. California, San Francisco, CA; David A. Hoffman, Boston Law Collaborative, LLC, Boston, MA; Marvin Johnson, Center for Alternative Dispute Resolution, Greenbelt, MD; Homer La Rue, LA Rue Dispute Resolution Services, Columbia, MD

G7  High Risk Negotiation in a World of Increasing Terrorism
Michael Tsur, Mediation and Conflict Resolution Institute, Jerusalem, Israel

G8  Integrating ADR, Families and Social Service Systems
Mark Kleiman, Community Mediation Services, Inc., Jamaica, NY; Michelle M. Leonard, Community Mediation Services, Inc., Jamaica, NY. DR NY

G9  Who’s Observing My Mediation? The Program for Raising Mediator Quality in New Zealand’s Public Service
Jessica Carter, New Zealand Department of Building and Housing, Auckland, New Zealand

G10  Preparing for Mediation: Practice Tips for the Representatives in Mediation and the Mediator
James K.L. Lawrence, Frost Brown Todd LLC, Cincinnati, OH; Michael K. Lewis, ADR Associates LLC/JAMS, Washington, DC; Peter Robinson, Straus Institute for Dispute Resolution at Pepperdine, Malibu, CA; Irma Tyler-Wood, Ki ThoughtBridge, Cambridge, MA

G11  Scribbler, Scribe or Solicitor: The Mediator’s Role in Drafting Agreements
Michael Geigerman, USAM-Midwest, St. Louis, MO; C.J. Storch, Amini & Munves, PC, New York, NY

G12  Revealing an Emerging Trend: How Patient-Centered Healthcare and Relational Conflict Resolution May Change ADR Practice
Debra Gerardi, EHCDC, Half Moon Bay, CA; Lucinda Jesson, Hamline University School of Law, St. Paul, MN

H1  Breaking Impasses: Tips, Tricks, Traps and Tools
Sam Imperati, Institute for Conflict Management, Inc., Portland, OR

H2  School Mediation Misses the Mark
Melissa Appleton, Safe Horizon Mediation Program, New York, NY; Birgit Larsson, Safe Horizon Mediation Program, Brooklyn, NY; Mac Steele, Safe Horizon Mediation Program, Brooklyn, NY. DR NY

H3  Addressing Race Relations in America: A Truth and Reconciliation Model
Cheryl Harris, UCLA, Los Angeles, CA; Anna Spain, UCLA, Los Angeles, CA

H4  War, Negotiation and Leadership: Lessons for Mediators
Peter A. Adler, The Keystone Center, Keystone, CO; Robert D. Benjamin, Mediation & Conflict Management Services, Portland, OR

H5  Challenging Conflict: Mediation Through Understanding: Applying the Understanding-Based Approach in Action
Gary Friedman, Center for Mediation in Law, Columbia University, Mill Valley, CA; Jack Himmelstein, Center for Mediation in Law, Columbia University, New York, NY; Joan A. Lieberman, Resources Global Professionals, New York, NY; Carrie Menkel-Meadow, Resources Global Professionals, New York, NY; Kurt Briner, International Mediation Institute, The Hague, The Netherlands

H6  Great Expectations, Lost Illusions: How the Promise of Arbitration Has Floundered and What Can Be Done About It
Jill Gross, Pace University School of Law, White Plains, NY; June Lehrman, JAMS, The Resolution Experts, Los Angeles, CA; Dana N. Levitt, McDermott Will & Emery LLP, Los Angeles, CA; Paul Bennett Morrow, Arbitrator/Arbitrator, Chappaqua, NY; Elizabeth J. Shampoini, Storchi, Amini & Munves, PC, New York, NY

H7  The Next Generation of ADR Professionals
Donna Erez, NYC Family Court Child Permanency Mediation Program, New York, NY; Tracey B. Frisch, American Arbitration Association, New York, NY; Tajee Gaynor, Westchester Mediation, Cluster Community Services, Yonkers, NY; Emily Menn, New York State Dispute Resolution Assn., Troy, NY. DR NY

H8  The Resolution of Environmental Interest Disputes: An Emerging Area of Practice
Rachel Deming, Scaraia Ellis LLP, New York, NY; Pamela R. Esterman, Sive, Paget & Riesel, P.C., New York, NY; Christine Fazio, Carter Ledyard & Milburn LLP, New York, NY; Tiffany Zezula, Land Use Law Center, Pace University School of Law, White Plains, NY. DR NY

H9  Mediating a Multi-Party Current International Crisis
Heather Allen, Independent Mediator and Coach, Brighton, England; John Sturrock, Core Solutions Group, Edinburgh, Scotland

H10  The Seven Keys to Mediation as a Global Profession

H11  Taking Stock After the Olympics: The Role of Sports Arbitration
Maidie E. Oliveau, LawSports, Los Angeles, CA; Maitre Antonio Rigozzi, Levy Kaufmann Kohler, Geneva; David Rivkin, Debevoise & Plimpton, New York, NY; Maureen Arellano Weston, Pepperdine University School of Law, Malibu, CA

H12  Conflict in the Healthcare Arena: A Primer for Dispute Resolution Professionals
David Riemer, Community Advocates, Milwaukee, WI; Jerry Roscoe, JAMS, Washington, DC; Eilen Waldman, Quinnipiac School of Law, Croton-on-Hudson, NY
I3 Finding the Perfect Match: The Impact of Race, Gender, and Age on a Participant’s Mediation Experience
Lorig Charkoudian, Community Mediation Maryland, Glen Burnie, MD; Daniel Kos, NYS Unified Court System, Cohoes, NY; Alison Morantz, Stanford Law School, Stanford, CA

I4 Resolving Family Co-Ownership Issues: The Mediator’s Role in the Resolution of Family Property Conflicts
Judy Barber, Family Money Consultants, San Francisco, CA; Frederick Hertz, Law & Mediation Offices of Frederick Hertz, Oakland, CA

I5 Use of Consensus Building for Implementation of Transit Projects and Transit Oriented Development
Vivian E. Baker, NJ Transit Department, Newark, NJ; Bennett Brooks, Concur, Inc., New York, NY; Patrick Field, Consensus Building Institute, Cambridge, MA; Christopher Kane, URS Corp. Washington Division, Princeton, NJ; Edward J. McKenna, Jr., McKenna, Du Pont, Higgins & Stone, Red Bank, NJ

I6 “Legal Culture” and Advocacy in the International Case: What Works Where?

I7 Guidelines for Training Abroad: Preparing for Cultural Differences
Hal Abramson, Touro Law Center, Central Islip, NY; John Barkai, Univ. of Hawaii Law School, Honolulu, HI; Mario Patera, University of Klagenfurt, Vienna, Austria; Manon Schonewille, Tookit Co/ACB Group, The Hague, The Netherlands

I8 Why ADR Services Matter in the Global Context of Business & Human Rights
Michela Cocchi, Studio Legale avv. Michela Cocchi, Bologna, Italy; Elizabeth F. Defeis, Seton Hall University, South Orange, NJ; Salma Hamid, UNFPA United Nations Population Fund, New York, NY; Joan Stearns Johnsen, JSJ Mediations, Boston, MA; Ursula Wynhoven, UN Global Compact Office, New York, NY
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Registration includes nine concurrent sessions, three plenary sessions, the Welcome Reception, the Friday Awards Breakfast and daily coffee breaks.

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**TICKETED EVENT and SPECIAL SESSION REGISTRATION**

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<td>Annual Symposium on Court ADR, Wednesday, April 15, 2009</td>
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<td>Legal Educators Colloquium, Saturday, April 18, 2009</td>
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<td>Colloquium Only (Saturday only) If not registered for the conference. Includes luncheon ticket.</td>
<td>$195</td>
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<td>Colloquium Only (Saturday only) Student Rate; not registered for the conference; includes luncheon ticket.</td>
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