Statement on Impartiality of American Red Cross
Disaster Services

The American Red Cross, as a member of the International Red Cross Movement, adheres to the Fundamental Principles of the International Red Cross Movement. Specifically, the Principle of Impartiality states, “It makes no discrimination based upon nationality, race, religious beliefs, class, or political opinions. It endeavors to relieve the suffering of individuals, being guided solely by their needs, and to give priority to the most urgent cases of distress.”

During a crisis, human beings need help to stay safe and sustain life, no matter what their nationality, cultural background or citizenship status. When an emergency happens, the Red Cross is going to deliver that help to whomever needs it, and as part of its humanitarian mission, the American Red Cross will feed, shelter, provide emotional support and other assistance without regard to race, religion, or citizenship status. The Red Cross is a charity, not a government agency and clients who have disaster-caused needs do not need to be American citizens to access Red Cross Services.

Red Cross workers will not question clients about their citizenship status, nor will they request birth certificates, immigration papers, passports, social security cards, or similar documents that could be interpreted as being used to identify the nationality or immigration status of persons seeking Red Cross assistance. Only such documents necessary to identify the individual or family as living in the disaster-affected area are required for Red Cross assistance.

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