

Call Center Greetings – LRS

Message 1

You have reached the Alabama State Bar Lawyer Referral Service. This service is open from 8:30 – 11:30 a.m. and 1:30 – 4:30 p.m. Your call is very important and will be answered as quickly as possible. For immediate service you may wish to obtain your referral from our web site at www.alabar.org.

The Lawyer Referral Service is not legal aid. We do not have reduced fee panels or pro bono service. There will be a fee charged for the initial 30 minute consultation. For work beyond the initial 30 minute consultation the attorney may charge at their normal rate. It is your responsibility to discuss fees with the attorney before hiring him.

When your call is answered, you will be asked to give the location and a brief explanation of the problem. You will also be asked to give your name, address and telephone number.

Please have pen and paper ready to write down the contact information of the attorney. No representation is made as to the quality of legal services provided.

Low income individuals who cannot afford an attorney may want to call back and ask for the Volunteer Lawyers Program. This program provides assistance in civil cases only. They do not handle criminal cases or cases in which you want to sue another party for damages. The numbers for the Volunteer Lawyers Program are 334-269-1515 or 1-888-857-8571. Again, call 334-269-1515 or 1-888-857-8571 and ask the operator to transfer you to the Volunteer Lawyers Program.

Message 2

We apologize for the delay. The Lawyer Referral operator will answer your call as soon as possible. Please have pen and paper ready to write down the referral information. You may also receive referrals from our web site at www.alabar.org.

Message 3

The Lawyer Referral Service is currently experiencing a large volume of calls. We apologize for the delay. Your call will be answered in the order in which it was received. Please have pen and paper ready to write down the referral information. You may also receive referrals from our web site at www.alabar.org.

Message 4

You have reached the Alabama State Bar Lawyer Referral Service. We are currently closed. Our hours of operation are Monday through Friday from 8:30 to 11:30 am and 1:30 to 4:30pm. Please call back during those hours.