Alabama

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Montgomery Community Dispute Resolution Program</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Katie Rotton</td>
</tr>
<tr>
<td>Address</td>
<td>P.O. Box 241514</td>
</tr>
<tr>
<td></td>
<td>Montgomery, AL 36124-1441</td>
</tr>
<tr>
<td>County</td>
<td></td>
</tr>
<tr>
<td>Phone</td>
<td>(334) 274-1330</td>
</tr>
<tr>
<td>Fax</td>
<td>334-274-1330</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:katierotton@aol.com">katierotton@aol.com</a></td>
</tr>
<tr>
<td>Web site</td>
<td></td>
</tr>
</tbody>
</table>

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Basic Mediation Skills Training, Conflict Resolution Programs K-12

Organization Description/Philosophy
Alabama

Program Name: Community Mediation Foundation
Contact Person: Anne Isbell
Address: P.O. Box 383
Huntsville, AL 35804
County
Phone: (256) 539-2118
Fax: 256-533-1177
Email: aisbell@northalabama.bbb.org
Web site: www.northalabama.bbb.org

Trainees

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Conciliation, Arbitration, Mediation and Conflict Management Training Courses

Organization Description/Philosophy
Arizona

<table>
<thead>
<tr>
<th>Program Name</th>
<th>The Community Mediation Program c/o Our Town Family Center</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>MJ de la Torre-Tubb</td>
</tr>
<tr>
<td>Address</td>
<td>3830 E. Bellevue St. Tucson, AZ 85716</td>
</tr>
<tr>
<td>County</td>
<td></td>
</tr>
<tr>
<td>Phone</td>
<td>(520) 323-7862</td>
</tr>
<tr>
<td>Fax</td>
<td>520-323-9077</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:mediation@otfc.org">mediation@otfc.org</a></td>
</tr>
<tr>
<td>Web site</td>
<td><a href="http://www.otfc.org">www.otfc.org</a></td>
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Trainers

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**

Mediation Training/Workshops Focusing on Conflict Resolution, School Peer Mediation, Adult Mediation

**Organization Description/Philosophy**
Arkansas

Program Name: ADR Inc. Training & Arkansas Conflict Management, Inc.
Contact Person: Sidney H. McCollum
Address: PO Box 1826
Bentonville, AR 72712
County: Benton
Phone: (479) 281-2237
Fax: 479-271-2197
Email: adrsid@aol.com
Web site

Trainers
Sidney H. McCollum, LLB & Nancy W. Mathews, MS, LPE, CEAP

Basic Mediation Training Offered
Family, Civil

Advanced Mediation Training Offered
no

Arbitration Training Offered
no

Other ADR Training Offered

Organization Description/Philosophy
Arkansas Conflict Management, Inc.

Nancy W. Mathews

1501 N. University Ave, Suite 568
Little Rock, AR 72207

Nancy@arconflictmanagement.com
www.arconflictmanagement.com

Trainers
Nancy W. Mathews, MS, LPE, CEAP

Basic Mediation Training Offered
FINS, Peer

Advanced Mediation Training Offered
no

Arbitration Training Offered

Other ADR Training Offered
Conflict Resolution Skills for Supervisors, Family Mediation for Therapists

Organization Description/Philosophy
<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>UALR Bowen School of Law Mediation Clinic</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Kelly Browe Olson</td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>1201 McMath Ave</td>
</tr>
<tr>
<td></td>
<td>Little Rock, AR 72202</td>
</tr>
<tr>
<td><strong>County</strong></td>
<td>Pulaski</td>
</tr>
<tr>
<td><strong>Phone</strong></td>
<td>(501) 324-9452</td>
</tr>
<tr>
<td><strong>Fax</strong></td>
<td>501-324-9911</td>
</tr>
<tr>
<td><strong>Email</strong></td>
<td><a href="mailto:kbolson@ualr.edu">kbolson@ualr.edu</a></td>
</tr>
<tr>
<td><strong>Web site</strong></td>
<td></td>
</tr>
</tbody>
</table>

**Trainers**
Kelly Browe Olson

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**
no

**Arbitration Training Offered**

**Other ADR Training Offered**

**Organization Description/Philosophy**
<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>University of Arkansas Little Rock</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Dr. Angela Brenton</td>
</tr>
</tbody>
</table>
| **Address** | 2801 S. University  
Little Rock, AR 72204 |
| **County** | Pulaski |
| **Phone** | (501) 569-3244 |
| **Fax** | 501-569-3592 |
| **Email** | albrenton@ualr.edu |
| **Web site** | ualr.edu |

**Trainers**  
Brenton, Olson, Craw, Stanford, Song, Otey, & others

**Basic Mediation Training Offered**  
yes

**Advanced Mediation Training Offered**  
yes

**Arbitration Training Offered**  
no

**Other ADR Training Offered**  
yes

**Organization Description/Philosophy**
Arkansas

Program Name: Community Mediation Center
Contact Person: Jimmie Wooding
Address: 740 W. Calhoun
          Magnolia, AR 71753
County
Phone: (870) 234-7672
Fax: 870-234-6985
Email: jawooding@arkansas.net

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Training, Consultation, Facilitation, Systems Design

Organization Description/Philosophy
California

Program Name: Community Nonviolence Resource Center
Contact Person: Chiray Koo or Ray Ramirez
Address: 55 S. Grand Ave.
          Pasadena, CA 91105-1602
County
Phone: (626) 584-7497
Fax
Email: cnrcmediate@lycos.com
Web site

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
We work with schools to design programs that incorporate conflict resolution, mediation, character development, and anger management. We offer trainings to community agencies and businesses

Organization Description/Philosophy
California

Program Name: Certificate in Organizational Conflict Management
Contact Person: John Ford
Address: 12 Altrinda Road
Orinda, CA 94563
County: Contra Costa
Phone: (925) 258-7230
Fax: 925-254-4870
Email: jford@jkfu.edu
Web site: www.jkfu.edu

Trainers
John Ford (Director), Eileen Barker, Paul DeLapa, Gabriela Melano, Maurice Monette, Sharon Mulgrew, Jessica Notini, Helen Spector

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
no

Arbitration Training Offered
no

Other ADR Training Offered
Facilitation, Coaching, System Design

Organization Description/Philosophy
<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>West Oakland Violence Prevention Project</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Sandra Simmons</td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>2730 Adeline Street</td>
</tr>
<tr>
<td></td>
<td>Oakland, CA 94607</td>
</tr>
<tr>
<td><strong>County</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Phone</strong></td>
<td>(510) 465-1800</td>
</tr>
<tr>
<td><strong>Fax</strong></td>
<td>(510) 465-1508</td>
</tr>
<tr>
<td><strong>Email</strong></td>
<td><a href="mailto:sandraS@wohc.org">sandraS@wohc.org</a></td>
</tr>
<tr>
<td><strong>Web site</strong></td>
<td></td>
</tr>
</tbody>
</table>

**Trainers**

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**
Peer Mediation Training, Parent and Community Support, Youth Advocacy

**Organization Description/Philosophy**
Program Name: Working Solutions, Inc.
Contact Person: Jane Lowenthal
Address: 19360 Rinaldi Street, Suite 450
           Northridge, CA 91326-1607
County
Phone: (818) 366-5009
Fax: (818) 360-1929
Email: mediator@lafn.org
Web site

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
ADR and Conflict Resolution, Education and Training, Incorporating ADA and Disabilities Mediation Education

Organization Description/Philosophy
Program Name: Common Ground: Center for Cooperative Solutions, UC Davis Extension
Contact Person: Carolyn Penny, J.D.
Address: 1333 Research Park Drive
          Davis, CA 95616
County: Yolo
Phone: (530) 754-7060
Fax: (530) 754-5105
Email: commonground@unexmail.ucdavis.edu
Web site: http://www.extension.ucdavis.edu/commonground/

Trainers

Basic Mediation Training Offered
Yes

Advanced Mediation Training Offered
Yes

Arbitration Training Offered

Other ADR Training Offered
Beginning through Advanced Facilitation courses, Public Policy Dispute Resolution, Conflict Resolution, Meeting and Workshop Design

Organization Description/Philosophy
California

Program Name  Center for Human Development, Conflict Resolution Panels
Contact Person  Brenda Gaspar
Address  391 Taylor Blvd. Suite 120
          Pleasant Hill, CA 94523-2275
County
Phone  (925) 687-8844
Fax  925-687-6903
Email  brendagaspar@chd-prevention.org
Web site

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Facilitation, Organizational Development (dispute resolution systems design), Training, Presentations, Violence Prevention Program

Organization Description/Philosophy
Program Name: The Institute for Mediation Studies
Contact Person: Lee Jay Berman
Address: 3055 Wilshire Blvd., Suite 550
Los Angeles, CA 90010
County: Los Angeles
Phone: (213) 383-0438
Fax: 213-383-5130
Email: Institute@MediationTools.com

Trainers
Lee Jay Berman

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

 Arbitration Training Offered
no

Other ADR Training Offered
Advanced People Reading Skills, Economic Case Analysis, MAXIMIZE Your Mediation Practice, Advanced Mediator Role Play Workshop

Organization Description/Philosophy
Program Name: Community Mediation Program
Contact Person: Jeanie Class
Address: 330 East Carrillo Street
Santa Barbara, CA 93101
County: Santa Barbara
Phone: 805-963-6765 x5
Fax: 805-963-8165
Email: sbcmp@igc.org
Web site:

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Facilitation, Organizational Development, Mediation Training, Public Presentations, Violence Prevention Forums, Community Forums

Organization Description/Philosophy
<table>
<thead>
<tr>
<th>Program Name</th>
<th>The Straus Institute for Dispute Resolution at Pepperdine School of Law</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Randy Lowry or Peter Robinson</td>
</tr>
<tr>
<td>Address</td>
<td>24255 Pacific Coast Highway</td>
</tr>
<tr>
<td></td>
<td>Malibu, CA 90265</td>
</tr>
<tr>
<td>County</td>
<td>Los Angeles</td>
</tr>
<tr>
<td>Phone</td>
<td>(310) 506-4655</td>
</tr>
<tr>
<td>Fax</td>
<td>310-506-4437</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:peter.robinson@pepperdine.edu">peter.robinson@pepperdine.edu</a></td>
</tr>
<tr>
<td>Web site</td>
<td>law.pepperdine.edu/straus</td>
</tr>
</tbody>
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**Trainers**
Randy Lowry, Peter Robinson, Lee Jay Berman, Maureen Weston

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**
yes

**Arbitration Training Offered**
yes

**Other ADR Training Offered**
yes

**Organization Description/Philosophy**
California

Program Name: San Diego Mediation Center
Contact Person: Steve Dinkin
Address: 625 Broadway, #1221
San Diego, CA 92101
County
Phone: (619) 238-2400
Fax: 619-238-8041
Email: info@sdmediate.com
www.mediate.com/sdmc
Web site: www.sdmediate.com

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Arbitration, Presentations, Workshops, Facilitation Consensus Building, Organizational Development, Training

Organization Description/Philosophy
California

**Program Name**
Dispute Resolution Program

**Contact Person**
Chere Montgomery

**Address**
Office of Human Relations of S.C. Co.
San Jose, CA 95110

**County**

**Phone**
(408) 299-2206

**Fax**
408-297-2463

**Trainers**

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**
Multi-party Facilitation, Training Institute

**Organization Description/Philosophy**
California

Program Name: Los Angeles County Bar Association - Dispute Resolution Services
Contact Person: Gemma George
Address: 261 S. Figueroa Street, Ste. 310
Los Angeles, CA 90012
County: Los Angeles
Phone: (213) 896-6441
Fax: (213) 613-1299
Email: GGeorge@LACBA.org
Web site: www.LACBA.org/DRS

Trainers
Various subject matter trainers

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
Advanced Business Mediation, Advanced Family & Divorce Mediation

Arbitration Training Offered
Attorney-Client Fee Arbitration

Other ADR Training Offered
Customized ADR/Mediation Training Offered

Organization Description/Philosophy
California

Program Name: Marin County Mediation Services
Contact Person: Barbara Kobb or Eleanor Block
Address: 4 Jeannette Prandi Way
          San Rafael, CA 94903
County:
Phone: (415) 499-7454
Fax: 415-499-3673
Email: bkok@co.marin.ca.us
Web site:

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Mediation Training, Meeting Facilitation, Arbitration

Organization Description/Philosophy
<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>Conflict Resolution Center of Santa Cruz County</th>
</tr>
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<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Nancy Heischman</td>
</tr>
</tbody>
</table>
| **Address** | 4067 Cory St., Suite 3  
Soquel, CA 95073 |
| **County** |  |
| **Phone** | (831) 475-6117 |
| **Fax** | 831-475-6541 |
| **Email** | nah@sasquatch.com |
| **Web site** | http://members.cruzio.com/~mediate |

**Trainers**

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**
Meeting Facilitation, Public and Organizational Workshops (conflict resolution skills for supervisors, dealing with difficult people, conflict management skills), Training

**Organization Description/Philosophy**

California

Program Name: RECORESE: Redwood Empire Conflict Resolution Services
Contact Person: Catherine D. Ward
Address: 520 Mendocino Ave. #233
          Santa Rosa, CA 95401
County:
Phone: (707) 525-8545
Fax: 707-546-0263
Email: recoursemediator@aol.com
Web site: www.recoursemediation.org

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Mediation Training, Victim/Offender and Parent/Teen Mediation Training, Violence Prevention Program

Organization Description/Philosophy
<table>
<thead>
<tr>
<th>Program Name</th>
<th>Mendrs - Mendocino Dispute Resolution Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Janet Chaniot</td>
</tr>
<tr>
<td>Address</td>
<td>PO Box 494</td>
</tr>
<tr>
<td></td>
<td>Ukiah, CA 95482</td>
</tr>
<tr>
<td>County</td>
<td></td>
</tr>
<tr>
<td>Phone</td>
<td>(707) 462-7265</td>
</tr>
<tr>
<td>Fax</td>
<td>707-462-2088</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:mendrs@pacific.net">mendrs@pacific.net</a></td>
</tr>
<tr>
<td>Web site</td>
<td><a href="http://www.mendrs.org">www.mendrs.org</a></td>
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</table>

**Trainers**

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**
Facilitation, Consensus Building, Organizational Development, Presentations, Workshops, Seminars, Violence Prevention Programs, Community Forums, Training

**Organization Description/Philosophy**
### California

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Ventura Center for Dispute Settlement</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Claudia Young</td>
</tr>
<tr>
<td>Address</td>
<td>950 County Square Drive, Suite 100</td>
</tr>
<tr>
<td></td>
<td>Ventura, CA 93003</td>
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<table>
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<tr>
<th>County</th>
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</thead>
<tbody>
<tr>
<td>Phone</td>
<td>(805) 650-9202</td>
</tr>
<tr>
<td>Fax</td>
<td>805-650-9243</td>
</tr>
</tbody>
</table>

| Email                          |                                        |
| Web site                       |                                        |

**Trainers**

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**
Arbitration, Training Courses, Conflict Management Consulting

**Organization Description/Philosophy**
## California

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Peninsula Conflict Resolution Center</th>
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</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Patricia Brown</td>
</tr>
<tr>
<td>Address</td>
<td>520 South El Camino Real, Suite 640</td>
</tr>
<tr>
<td></td>
<td>San Mateo, CA 94402</td>
</tr>
<tr>
<td>County</td>
<td></td>
</tr>
<tr>
<td>Phone</td>
<td>(650) 373-3490</td>
</tr>
<tr>
<td>Fax</td>
<td>650-373-3495</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:brownpcrc@aol.com">brownpcrc@aol.com</a></td>
</tr>
<tr>
<td>Web site</td>
<td><a href="http://www.pcrcweb.org">www.pcrcweb.org</a></td>
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### Trainers

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**

Facilitation, Training, Process Design

**Organization Description/Philosophy**
<table>
<thead>
<tr>
<th>Program Name</th>
<th>Placer Dispute Resolution Service</th>
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</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Patricia Malberg</td>
</tr>
<tr>
<td>Address</td>
<td>PO BOX 1771</td>
</tr>
<tr>
<td></td>
<td>Loomis, CA 95650</td>
</tr>
<tr>
<td>County</td>
<td></td>
</tr>
<tr>
<td>Phone</td>
<td>(916) 645-9260</td>
</tr>
<tr>
<td>Fax</td>
<td>916-645-9260</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:pmalberg@igc.org">pmalberg@igc.org</a></td>
</tr>
<tr>
<td>Web site</td>
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</table>

**Trainers**

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**
Negotiation and Mediation Training, Presentations on Mediation and Violence Prevention

**Organization Description/Philosophy**
California

Program Name
Berkeley Dispute Resolution Service

Contact Person
Sarah Calderon

Address
1968 San Pablo Ave.
Berkeley, CA 94702

County

Phone
(510) 548-2377

Fax
510-548-4051

Email
info@bdrs.org

Web site
www.bdrs.org

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Conflict Resolution Training, Workplace Dispute Intervention

Organization Description/Philosophy
Program Name: Community Mediation Service
Contact Person: Elvia Garcia-Ayala
Address: 604 Second Street
           Davis, CA 95616
County
Phone: (530) 757-5623
Fax: 530-757-6628
Email: egarcia@ci.davis.ca.us
Web site: www.city.davis.ca.us

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Arbitration, Investigation and Advocacy in Housing Discrimination, Training

Organization Description/Philosophy
California

Program Name: Matthew P. Guasco Training & Consulting Services
Contact Person: Matthew P. Guasco
Address: 840 County Square Drive, Third Floor
Ventura, CA 93003
County: Ventura
Phone: (805) 654-0911
Fax: (805) 654-1902
Email: guasco@sbcglobal.net
Web site: www.mguasco.com

Trainers
Matthew P. Guasco

Basic Mediation Training Offered
Negotiation and Mediation (32)

Advanced Mediation Training Offered
Advanced Mediation Skills (16); Advanced Mediation Skills for Real Estate Professionals (16);
Advanced Mediation Skills for Lawyers (16)

Arbitration Training Offered
No

Other ADR Training Offered
Basic Negotiation Skills (16); Advanced Negotiation Skills (16)

Organization Description/Philosophy
California

Program Name: Mediation Services
Contact Person: Tina Jackson-Walda
Address: 22227 Redwood Road
          Castro Valley, CA 99542
County
Phone: (510) 733-4990
Fax: 510-733-4944
Email: tjwalda@mediationservices.org
Web site: www.mediationservices.org

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Mediation Training, Camp to Counselor Workshops

Organization Description/Philosophy
California

Program Name: Dispute Settlement Center
Contact Person: Mark Roy
Address: Better Business Bureau
Fresno, CA 93711
County
Phone: (559) 222-8111
Fax: (209) 228-6518
Email: mark@bbbcencal.org
Web site

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Arbitration, Group Facilitation, Group Consensus Building, Mediation Training, Presentations for Community Agencies

Organization Description/Philosophy
### California

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Asian Pacific American Dispute Resolution Center</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Najeeba Syeed-Miller</td>
</tr>
<tr>
<td>Address</td>
<td>1145 Wilshire Blvd., Suite 100</td>
</tr>
<tr>
<td></td>
<td>Los Angeles, CA 90017-1900</td>
</tr>
<tr>
<td>County</td>
<td></td>
</tr>
<tr>
<td>Phone</td>
<td>(213) 250-8190</td>
</tr>
<tr>
<td>Fax</td>
<td>213-250-8195</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:najeeba.syeed@apadrc.org">najeeba.syeed@apadrc.org</a></td>
</tr>
<tr>
<td>Web site</td>
<td><a href="http://www.apadrc.org">www.apadrc.org</a></td>
</tr>
</tbody>
</table>

**Trainers**

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**
Conflict Resolution Training, Consultation, Peer Mediation Program

**Organization Description/Philosophy**
California

Program Name  VORP of Mendocino County
Contact Person  Hallie Davrill
Address  PO Box 355
          Ukiah, CA 95482
County
Phone  (707) 462-6160
Fax  707-462-6160
Email  vorp@pacific.net
Web site

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Conflict Resolution Classes at Schools, Conflict Resolution Training for Social Service Agencies, Groups, Employers.

Organization Description/Philosophy
<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>Community Service Programs, Inc. Dispute Resolution Services</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Renee Riopelle</td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>1822 E. Dyer Rd. Suite 200</td>
</tr>
<tr>
<td></td>
<td>Santa Ana, CA 92705</td>
</tr>
<tr>
<td><strong>County</strong></td>
<td>Orange</td>
</tr>
<tr>
<td><strong>Phone</strong></td>
<td>(949) 975-0244</td>
</tr>
<tr>
<td><strong>Fax</strong></td>
<td>(949) 975-0250</td>
</tr>
<tr>
<td><strong>Email</strong></td>
<td><a href="mailto:rriopelle@cspinc.org">rriopelle@cspinc.org</a></td>
</tr>
<tr>
<td><strong>Web site</strong></td>
<td><a href="http://www.cspinc.org">www.cspinc.org</a></td>
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</tbody>
</table>

**Trainers**
Renee Riopelle

**Basic Mediation Training Offered**
Yes

**Advanced Mediation Training Offered**
No

**Arbitration Training Offered**
No

**Other ADR Training Offered**
No

**Organization Description/Philosophy**
Colorado

Program Name: Jefferson County Mediation Services
Contact Person: Mark Loye
Address: 700 Jefferson County Parkway, Suite 220
Golden, CO 80401-6018
County
Phone: (303) 271-5060
Fax: 303-271-5064
Email: mloye@jeffco.us; jcarter@jeffco.us

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Facilitation, Arbitration, Settlement Conferences, Conflict Management Training, Mediation-Arbitration, Victim/Offender Reconciliation

Organization Description/Philosophy
<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>Conflict Resolution for Managers and Leaders</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Nicholas Dewar</td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>100 Arapahoe Avenue, Suite 12</td>
</tr>
<tr>
<td></td>
<td>Boulder, CO 80302</td>
</tr>
<tr>
<td><strong>County</strong></td>
<td>Boulder</td>
</tr>
<tr>
<td><strong>Phone</strong></td>
<td>(303) 442-7367</td>
</tr>
<tr>
<td><strong>Fax</strong></td>
<td>(303) 442-7442</td>
</tr>
<tr>
<td><strong>Email</strong></td>
<td><a href="mailto:cdr@mediate.org">cdr@mediate.org</a></td>
</tr>
<tr>
<td><strong>Web site</strong></td>
<td><a href="http://www.mediate.org">www.mediate.org</a></td>
</tr>
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</table>

**Trainers**
Chris Moore, Bernie Mayer, Mary Margaret Golten, Susan Wildau, Louise Smart, Suzanne Ghais, Julie McKay, Jonathan Bartsch, Nicholas Dewar, Gary Brown, Meghana Shah

**Basic Mediation Training Offered**
Yes

**Advanced Mediation Training Offered**
Yes

**Arbitration Training Offered**
No

**Other ADR Training Offered**
Yes

**Organization Description/Philosophy**
**Colorado**

<table>
<thead>
<tr>
<th>Program Name</th>
<th>CDR Associates Private Training</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Nicholas Dewar</td>
</tr>
<tr>
<td>Address</td>
<td>100 Arapahoe Avenue, Suite 12</td>
</tr>
<tr>
<td></td>
<td>Boulder, CO 80302</td>
</tr>
<tr>
<td>County</td>
<td>Boulder</td>
</tr>
<tr>
<td>Phone</td>
<td>(303) 442-7367</td>
</tr>
<tr>
<td>Fax</td>
<td>(303) 442-7442</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:cdr@mediate.org">cdr@mediate.org</a></td>
</tr>
<tr>
<td>Web site</td>
<td><a href="http://www.mediate.org">www.mediate.org</a></td>
</tr>
</tbody>
</table>

**Trainers**
Bernard Mayer, Chris Moore, Mary Margaret Golten, Susan Wildau, Suzanne Ghais, Jonathan Bartsch, Julie McKay, Nicholas Dewar or Gary Brown

**Basic Mediation Training Offered**
Yes

**Advanced Mediation Training Offered**
Yes

**Arbitration Training Offered**
No

**Other ADR Training Offered**
Tailored training programs, Designing Dispute Resolution Systems, Facilitation Training

**Organization Description/Philosophy**
Colorado

Program Name: San Luis Valley VORP
Contact Person: Alice Price
Address: P.O. Box 1775
            Alamosa, CO 81101
County
Phone: (719) 589-5255
Fax: same
Email: slvvorp@amigo.net
Web site: http://vorp.slv.org

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
mediation & conflict resolution training to adults & youth, peer mediation & restorative discipline consulting & training for schools, meeting facilitation

Organization Description/Philosophy
Colorado

Program Name: City of Fort Collins Community Mediation Program
Contact Person: Dan MacArthur
Address: Neighborhood Resources Office, PO Box 580
           Fort Collins, CO 80522
County
Phone: (970) 224-6022
Fax: 970-224-6050
Email: jkidd@fcgov.com

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Training - Conflict Resolution, Advanced Mediation Topics

Organization Description/Philosophy
Colorado

**Program Name**: Institute for Advanced Dispute Resolution  
**Contact Person**: Dana Sednek  
**Address**: 1143 Portland Place, Suite 4  
Boulder, CO 80304  
**County**: Boulder  
**Phone**: (877) 268-5337  
**Fax**: (303) 443-7936  
**Email**: info@advanced-resolution.com  
**Web site**: www.advanced-resolution.com

**Trainers**  
Christine Coates, JD; Robin Amadei, JD; Carrie Heltzel

**Basic Mediation Training Offered**  
All courses held in Boulder: CORE mediation course: (on-line, 3 day, or 5-day); Divorce and Child Custody (on-line, 3 day, 5 day)

**Advanced Mediation Training Offered**  
Advanced Mediation Practitioner (on-line)

**Arbitration Training Offered**  
Soon to be offered on-line

**Other ADR Training Offered**  
Workplace Mediation (on-line or 3 day)

**Organization Description/Philosophy**
Colorado

Program Name: Community Mediation Project
Contact Person: Craig Conrad
Address: PO Box 200724
           Denver, CO 80220

County
Phone:    (303) 881-5255
Fax:      303-761-4577
Email:    info@mediationproject.org
Web site: www.mediatiomproject.org

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Coaching, Training

Organization Description/Philosophy
**Connecticut**

<table>
<thead>
<tr>
<th>Program Name</th>
<th>University of Connecticut/Quinnipiac University</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Jennifer Gerarda Brown</td>
</tr>
<tr>
<td>Address</td>
<td>275 Mount Carmel Ave. Hamden, CT 06518</td>
</tr>
<tr>
<td>County</td>
<td></td>
</tr>
<tr>
<td>Phone</td>
<td>(203) 582-3246</td>
</tr>
<tr>
<td>Fax</td>
<td>(203) 582-3244</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:jennifer.brown@quinnipiac.edu">jennifer.brown@quinnipiac.edu</a></td>
</tr>
<tr>
<td>Web site</td>
<td><a href="http://law.quinnipiac.edu/x301.xml">http://law.quinnipiac.edu/x301.xml</a></td>
</tr>
</tbody>
</table>

**Trainers**
William Logue and Paddy Moore

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**
no

**Arbitration Training Offered**
no

**Other ADR Training Offered**
Negotiation

**Organization Description/Philosophy**
Connecticut

Program Name: The Governor's Prevention Partnership: Peer Mediation Training
Contact Person: Leigh Jones-Bamman
Address: 30 Arbor Street
          Hartford,  CT 06268
County
Phone: (860) 523-8042
Fax: 860-236-9412
Email: leigh.jones-bamman@preventionworksct.org
Web site: www.preventionworksct.org

Trainers
Leigh Jones-Bamman

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered
no

Other ADR Training Offered

Organization Description/Philosophy
Connecticut

**Program Name**: American Arbitration Association

**Contact Person**: Lisa Romeo or Karen Jalkut

**Address**: 111 Founders Plaza, 17th floor
East Hartford, CT 06108

**County**

**Phone**: (860) 289-3993

**Fax**: 860-282-0459

**Email**: RomeoL@adr.org or JalkutK@adr.org

**Web site**: www.adr.org

**Trainers**

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**

**Organization Description/Philosophy**
Connecticut

Program Name: Dispute Settlement Center, Inc.
Contact Person: Leslie Lewis
Address: 5 Mott Avenue
          Norwalk, CT 6850
County
Phone: (203) 831-8012
Fax: (203) 831-8025
Email: dscct@attglobal.net
Web site: www.dscct.org

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Conflict Resolution and Mediation, Peer Mediation, Training in Skills

Organization Description/Philosophy
Connecticut

Program Name  Community Mediation, Inc.
Contact Person  Charles Pillsbury
Address  134 Grand Avenue
          New Haven,  CT 6513
County
Phone  (203) 782-3500
Fax  (203) 782-3503
Email  mail@community-mediation.org
Web site  www.community-mediation.org

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Training in Conflict Resolution and Mediation

Organization Description/Philosophy
Connecticut

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Hartford Area Mediation Program</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Barbara Sarkis</td>
</tr>
<tr>
<td>Address</td>
<td>96 Wadsworth Street</td>
</tr>
<tr>
<td></td>
<td>Hartford, CT 6106</td>
</tr>
<tr>
<td>County</td>
<td></td>
</tr>
<tr>
<td>Phone</td>
<td>(860) 280-1184</td>
</tr>
<tr>
<td>Fax</td>
<td>860-280-1186</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:bsarkis@cpa-ct.org">bsarkis@cpa-ct.org</a></td>
</tr>
<tr>
<td>Web site</td>
<td></td>
</tr>
</tbody>
</table>

**Trainees**

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**
Conflict Resolution and Mediation, Conciliation (especially re: cases involving restitution)

**Organization Description/Philosophy**
Connecticut

**Program Name**
Quinnipiac University School of Law

**Contact Person**
Patricia Moore or William Logue

**Address**
275 Carmel Avenue
Hamden, CT 06518

**County**

**Phone**
(203) 582-8200

**Fax**

**Email**

**Web site**
http://law.quinnipiac.edu/

**Trainers**

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**

**Organization Description/Philosophy**
Connecticut

Program Name
University of Connecticut

Contact Person
Patricia Moore or William Logue

Address
One Bishop Circle, Unit 4056
Storrs, CT 06269-4056

County

Phone
(806) 486-3417

Fax
860-486-5221

Email
marksull@uconnvm.uconn.edu

Web site
www.continuingstudies.uconn.edu/centers/labor/mcp/faculty.html

Trainers
Patricia Moore, William Logue

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered
no

Other ADR Training Offered

Organization Description/Philosophy
Connecticut

Program Name: Connecticut Mediation
Contact Person: Gail Shapiro
Address: PO Box 7381
Wilton, CT 06897
County: Fairfield
Phone: (203) 834-7564
Fax: (203) 761-8770
Email: Gailshap@optonline.net
Web site: www.Connecticutmediation.net

Trainers
Gail Shapiro, MA; Marcia Tannenbaum, Esq., Paul Tusch, Esq.; Charlie Pillsbury, Esq.; Domestic Violence Crisis Center; Bill Donaldson, CFP; Bob Horwitz, PhD; Paula Levy, MFT

Basic Mediation Training Offered
40 Hr. Basic Marriage, Family and Divorce Mediation Training, 30 Hr. Narrative Mediation Training for Collaborative Professionals

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Collaborative Divorce Skills Workshops for Collaborative Professionals, Essential Divorce Coach Training Other ADR classes

Organization Description/Philosophy
<table>
<thead>
<tr>
<th>Program Name</th>
<th>Conflict Management &amp; Assisted Dispute Resolution Training</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Jim Wilton</td>
</tr>
<tr>
<td>Address</td>
<td>1201 N. Orange Street, Suite 711</td>
</tr>
<tr>
<td></td>
<td>Wilmington, DE 19801</td>
</tr>
<tr>
<td>County</td>
<td>New Castle</td>
</tr>
<tr>
<td>Phone</td>
<td>(302) 884-6770</td>
</tr>
<tr>
<td>Fax</td>
<td>302-573-2507</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:wiltonjh@yahoo.com">wiltonjh@yahoo.com</a></td>
</tr>
<tr>
<td>Web site</td>
<td><a href="http://www.masterpeacemediation.com">www.masterpeacemediation.com</a></td>
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**Trainers**
James H. Wilton

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**
no

**Arbitration Training Offered**
no

**Other ADR Training Offered**
yes

**Organization Description/Philosophy**
<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>Creative Learning Solutions, Inc.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Dr. Sheella Mierson</td>
</tr>
</tbody>
</table>
| **Address** | 109 Chapel Hill Drive  
 Newark, DE 19711 |
| **County** | New Castle |
| **Phone** | (302) 738-4173 |
| **Fax** | 302-738-5667 |
| **Email** | creativelearning@mindspring.com |
| **Web site** | |

**Trainers**
Dr. Sheella Mierson

**Basic Mediation Training Offered**  
no

**Advanced Mediation Training Offered**  
no

**Arbitration Training Offered**  
no

**Other ADR Training Offered**  
yes

**Organization Description/Philosophy**
Delaware

Program Name: Conflict Resolution Program
Contact Person: Kathy Wian
Address: University of Delaware, 177 Graham Hall
          Newark, DE 19716
County: New Castle
Phone: (302) 831-8158
Fax: 302-831-0450
Email: kwian@udel.edu
Web site: http://www.ipa.udel.edu/topics/conflict-res.html

Trainers
Kathy Wian, Fran Haug

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered
no

Other ADR Training Offered
yes

Organization Description/Philosophy
<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>Conflict Connections, Inc.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Pattie Porter</td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>25C Kings Circle</td>
</tr>
<tr>
<td></td>
<td>Newark, DE 19702</td>
</tr>
<tr>
<td><strong>County</strong></td>
<td>New Castle</td>
</tr>
<tr>
<td><strong>Phone</strong></td>
<td>(302) 737-5395</td>
</tr>
<tr>
<td><strong>Fax</strong></td>
<td>302-737-5395</td>
</tr>
<tr>
<td><strong>Email</strong></td>
<td><a href="mailto:pmporter@conflictconnections.com">pmporter@conflictconnections.com</a></td>
</tr>
<tr>
<td><strong>Web site</strong></td>
<td><a href="http://www.conflictconnections.com">www.conflictconnections.com</a></td>
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</table>

**Trainers**  
Patricia "Pattie" Porter

**Basic Mediation Training Offered**  
yes

**Advanced Mediation Training Offered**  
yes

**Arbitration Training Offered**  
no

**Other ADR Training Offered**  
yes

**Organization Description/Philosophy**
# Delaware

<table>
<thead>
<tr>
<th>Program Name</th>
<th>A Better Way Mediation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Jolly Clarkson-Shorter</td>
</tr>
<tr>
<td>Address</td>
<td>1007 White Birch Drive</td>
</tr>
<tr>
<td></td>
<td>Newark, DE 19713</td>
</tr>
<tr>
<td>County</td>
<td>New Castle</td>
</tr>
<tr>
<td>Phone</td>
<td>(302) 738-9702</td>
</tr>
<tr>
<td>Fax</td>
<td></td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:clarkshort@aol.com">clarkshort@aol.com</a></td>
</tr>
<tr>
<td>Web site</td>
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</table>

**Trainers**

Jolly Clarkson-Shorter

**Basic Mediation Training Offered**

Yes

**Advanced Mediation Training Offered**

Yes

**Arbitration Training Offered**

No

**Other ADR Training Offered**

Yes

**Organization Description/Philosophy**
Delaware

Program Name
Center for Community Justice

Contact Person
Michelle Chimenti

Address
1129 Airport Rd.
Milford, DE 19963

County
Sussex

Phone
(866) 424-0890

Fax
(302) 424-1404

Email

Web site

Trainers
Various

Basic Mediation Training Offered
Yes

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered

Organization Description/Philosophy
<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>Victim Restoration &amp; Community Mediation Program</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Mary Elizabeth Mical, MSW</td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>100 West 10th Street, Suite 905</td>
</tr>
<tr>
<td></td>
<td>Wilmington, DE 19801</td>
</tr>
<tr>
<td><strong>County</strong></td>
<td>New Castle</td>
</tr>
<tr>
<td><strong>Phone</strong></td>
<td>(302) 658-7273</td>
</tr>
<tr>
<td><strong>Fax</strong></td>
<td>302-658-7170</td>
</tr>
<tr>
<td><strong>Email</strong></td>
<td><a href="mailto:mmical@dcjustice.org">mmical@dcjustice.org</a></td>
</tr>
<tr>
<td><strong>Web site</strong></td>
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</table>

**Trainers**
Mary Elizabeth Mical, Tawnya Yetter

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**
no

**Arbitration Training Offered**
no

**Other ADR Training Offered**
yes

**Organization Description/Philosophy**
### District of Columbia

<table>
<thead>
<tr>
<th>Program Name</th>
<th>ADR Vantage, Inc.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Dianne Lipsey</td>
</tr>
<tr>
<td>Address</td>
<td>166 L Street, N.W., Suite 510</td>
</tr>
<tr>
<td></td>
<td>Washington, DC 20036</td>
</tr>
<tr>
<td>County</td>
<td></td>
</tr>
<tr>
<td>Phone</td>
<td>(202) 296-2328</td>
</tr>
<tr>
<td>Fax</td>
<td>(202) 293-5915</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:dianne.lipsey@att.net">dianne.lipsey@att.net</a></td>
</tr>
<tr>
<td>Web site</td>
<td></td>
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</tbody>
</table>

**Trainers**
Lipsey, Dianne; Murdock, Janet; McCarty, Kathryn

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**

**Organization Description/Philosophy**
**District of Columbia**

<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>Community Mediation Center Cooper Park Bed and Breakfast</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Larry Ray</td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>613 Rhode Island Ave.NW</td>
</tr>
<tr>
<td></td>
<td>Washington, DC 20001-1854</td>
</tr>
<tr>
<td><strong>County</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Phone</strong></td>
<td>(202) 483-0241</td>
</tr>
<tr>
<td><strong>Fax</strong></td>
<td>(202) 265-6509</td>
</tr>
<tr>
<td><strong>Email</strong></td>
<td><a href="mailto:dclarry@aol.com">dclarry@aol.com</a></td>
</tr>
<tr>
<td><strong>Web site</strong></td>
<td><a href="http://aol.com/hometown/dclarry/default.htm">http://aol.com/hometown/dclarry/default.htm</a></td>
</tr>
</tbody>
</table>

**Trainers**

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**
Arbitration, Facilitation

**Organization Description/Philosophy**
<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>Center for Dispute Settlement</th>
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<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Edna Povich</td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>1666 Connecticut Avenue, NW, Suite 500 Washington, DC 20009</td>
</tr>
<tr>
<td><strong>County</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Phone</strong></td>
<td>(202) 265-9572</td>
</tr>
<tr>
<td><strong>Fax</strong></td>
<td>(202) 332-3951</td>
</tr>
<tr>
<td><strong>Email</strong></td>
<td><a href="mailto:epovich@cdsusa.org">epovich@cdsusa.org</a></td>
</tr>
<tr>
<td><strong>Web site</strong></td>
<td><a href="http://www.cdsusa.org">www.cdsusa.org</a></td>
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**Trainers**

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**
Training, Systems Design

**Organization Description/Philosophy**
<table>
<thead>
<tr>
<th>Program Name</th>
<th>American Bar Association, Section of Dispute Resolution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Jannice Hodge</td>
</tr>
<tr>
<td>Address</td>
<td>740 15th St, NW</td>
</tr>
<tr>
<td></td>
<td>Washington, DC 20005-1009</td>
</tr>
<tr>
<td>County</td>
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</tr>
<tr>
<td>Phone</td>
<td>(202) 662-1680</td>
</tr>
<tr>
<td>Fax</td>
<td>(202) 662-1683</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:dispute@abanet.org">dispute@abanet.org</a></td>
</tr>
<tr>
<td>Web site</td>
<td><a href="http://www.abanet.org/dispute">www.abanet.org/dispute</a></td>
</tr>
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**Trainers**

many

**Basic Mediation Training Offered**

yes

**Advanced Mediation Training Offered**

yes

**Arbitration Training Offered**

yes

**Other ADR Training Offered**

yes

**Organization Description/Philosophy**
District of Columbia

Program Name: NASD Dispute Resolution
Contact Person: Jisook Lee
Address: 1735 K Street, N.W.
          Washington, DC 20006
County
Phone: (212) 858-5121
Fax: (301) 527-4775
Email: Jisook.Lee@nasd.com
Web site: www.nasd.com, click on "Arbitration & Mediation"

Trainers
The training programs are conducted throughout the country by numerous staff trainers along with arbitrator co-trainers.

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered
To date, the arbitrator training programs being offered are as follows: Basic Panel Member; Chairperson; Discovery, Abuse & Sanctions; Expungement; and, Duty to Disclose, Direct Communication Rule and Understanding the Prehearing Stage.

Other ADR Training Offered

Organization Description/Philosophy
Florida Workers Compensation Institute
Kathy Shelton
101 N. Monroe Street, Suite 960
Tallahassee, FL 32301
Leon
(850) 425-8156

Trainers
TBD

Basic Mediation Training Offered
no

Advanced Mediation Training Offered
no

Arbitration Training Offered
no

Other ADR Training Offered
yes

Organization Description/Philosophy
<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>NSU Department of Conflict Analysis and Resolution</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Sonia Melendez</td>
</tr>
</tbody>
</table>
| **Address** | 3301 College Avenue  
Fort Lauderdale, FL 33314 |
| **County** | Broward |
| **Phone** | (800) 262-7978 |
| **Fax** | 954-262-3968 |
| **Email** | msonia@nova.edu |
| **Web site** | www.nova.edu/shss/DCAR |

**Trainers**  
TBD

**Basic Mediation Training Offered**  
no

**Advanced Mediation Training Offered**  
no

**Arbitration Training Offered**  
no

**Other ADR Training Offered**

**Organization Description/Philosophy**
Florida

Program Name: Perry S. Itkin of Dispute Resolution, Inc.
Contact Person: Perry S. Itkin
Address: 2200 NE 33rd Avenue, Suite 8G
          Fort Lauderdale, FL 33305-1889
County: Broward
Phone: (954) 567-9746
Fax: 954-567-9746
Email: PerryItkin@MediationTrainingCenter.com
Web site: www.MediationTrainingCenter.com

Trainers
Perry S. Itkin

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered
no

Other ADR Training Offered
yes

Organization Description/Philosophy
Florida

<table>
<thead>
<tr>
<th>Program Name</th>
<th>USF Conflict Resolution Collaborative</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Gregory Firestone</td>
</tr>
<tr>
<td>Address</td>
<td>2901 W. Busch Blvd., Suite 707</td>
</tr>
<tr>
<td></td>
<td>Tampa, FL 33618</td>
</tr>
<tr>
<td>County</td>
<td>Hillsborough</td>
</tr>
<tr>
<td>Phone</td>
<td>(800) 852-5362</td>
</tr>
<tr>
<td>Fax</td>
<td>813-974-3217</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:cpelist@hsc.usf.edu">cpelist@hsc.usf.edu</a></td>
</tr>
<tr>
<td>Web site</td>
<td><a href="http://www.cme.hsc.usf.edu">www.cme.hsc.usf.edu</a></td>
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**Trainers**
Gregory Firestone, Mel Rubin

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**
no

**Arbitration Training Offered**
no

**Other ADR Training Offered**
yes

**Organization Description/Philosophy**
Florida

Program Name: Florida Chapter AFCC
Contact Person: JoAnne C. Holt
Address: 2077 First Street, Suite 209
Fort Myers, FL 33901
County: Lee
Phone: (941) 337-1979
Fax:
Email: webmaster@flafcc.org
Web site: www.flafcc.org

Trainers
TBD

Basic Mediation Training Offered
no

Advanced Mediation Training Offered
no

Arbitration Training Offered
no

Other ADR Training Offered
yes

Organization Description/Philosophy
Florida

Program Name  Institute for Community Collaboration
Contact Person  Janice M. Fleischer
Address  3440 Hollywood Boulevard, Suite 140
          Hollywood, FL 33021
County  Broward
Phone  (954) 985-4416
Fax  954-985-4417
Email  jfleischer@sfrpc.com
Web site  www.sfrpc.com/institute.htm

Trainers  Janice M. Fleischer

Basic Mediation Training Offered  no

Advanced Mediation Training Offered  no

Arbitration Training Offered  no

Other ADR Training Offered  yes

Organization Description/Philosophy
Florida

Program Name: Tabas Mediation Group, Inc.
Contact Person: Jerome Tabas
Address: 1470 NE 123rd Street, Suite PH-2
          Miami, FL 33161
County: Miami-Dade
Phone: (305) 899-9910
Fax: 305-892-8235
Email: jerrytabas@aol.com
Web site:

Trainers
Jerome Tabas

Basic Mediation Training Offered
no

Advanced Mediation Training Offered
no

Arbitration Training Offered
no

Other ADR Training Offered
yes

Organization Description/Philosophy
Florida

Program Name: Mediation & Diversion Services
Contact Person: Paul McGuire
Address: 419 Pierce Street, Room 230
Tampa, FL 33602
County
Phone: (813) 272-5642
Fax: 813-272-5887
Email: mcguirkp@fljud13.org
Web site

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Community Mediation Training, Arbitration

Organization Description/Philosophy
<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>Dispute Management, Inc.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>David Strawn</td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>4409 Hoffner Avenue</td>
</tr>
<tr>
<td></td>
<td>Orlando, FL 32812</td>
</tr>
<tr>
<td><strong>County</strong></td>
<td>Orange</td>
</tr>
<tr>
<td><strong>Phone</strong></td>
<td>(800) 541-7855</td>
</tr>
<tr>
<td><strong>Fax</strong></td>
<td>407-5820704</td>
</tr>
<tr>
<td><strong>Email</strong></td>
<td><a href="mailto:office@dispute-management.com">office@dispute-management.com</a></td>
</tr>
<tr>
<td><strong>Web site</strong></td>
<td><a href="http://www.disputemanagement.com">www.disputemanagement.com</a></td>
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**Trainers**
David Strawn

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**
no

**Arbitration Training Offered**
no

**Other ADR Training Offered**

**Organization Description/Philosophy**
Florida

Program Name: Florida Conflict Resolution Consortium
Contact Person: Robert M. Jones
Address: 2031 East Paul Dirac Dr., Suite 132
Tallahassee, FL 32310
County: Leon
Phone: (850) 644-6320
Fax: 850-644-4968
Email: flacrc@mailer.fsu.edu
Web site: http://consensus.fsu.edu/

Trainers:
Robert M. Jones, Thomas A. Taylor

Basic Mediation Training Offered:
no

Advanced Mediation Training Offered:
no

Arbitration Training Offered:
no

Other ADR Training Offered:
yes

Organization Description/Philosophy
Florida

Program Name: Dispute Resolution Center
Contact Person: Sharon Press
Address: 500 S. Duval Street
         Tallahassee, FL 32399-1905
County: Leon
Phone: (850) 921-2910
Fax: 850-922-9290
Email: presss@flcourts.org
Web site: www.flcourts.org

Trainers
Sharon Press, Kimberly Kosch

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
no

Arbitration Training Offered
yes

Other ADR Training Offered
yes

Organization Description/Philosophy
Florida

Program Name
Florida Mediation Academy, Inc.

Contact Person
Lex "Buzzy" Green

Address
4317 Seminole Street
Starke, FL 32091

County
Bradford

Phone
(904) 533-2405

Fax

Email

Web site

Trainers
Lex "Buzzy" Green

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
no

Arbitration Training Offered
no

Other ADR Training Offered

Organization Description/Philosophy
Florida

Program Name: Toby Isaacson
Contact Person: Toby Isaacson
Address: P.O. Box 20555
          St. Petersburg, FL 33742
County: Pinellas
Phone: (727) 579-4600
Fax: 
Email: 
Web site: 

Trainers: Toby Isaacson

Basic Mediation Training Offered: yes

Advanced Mediation Training Offered: no

Arbitration Training Offered: no

Other ADR Training Offered:

Organization Description/Philosophy
Florida

Program Name: Meah Rothman Tell
Contact Person: Meah Rothman Tell
Address: 7471 W. Oakland Park Blvd., Suite 110
          Fort Lauderdale, FL 33319
County: Broward
Phone: (954) 733-5000
Fax: 954-733-2320
Email: meahtell@aol.com
Web site:

Trainers
Meah Rothman Tell

Basic Mediation Training Offered
no

Advanced Mediation Training Offered
no

Arbitration Training Offered
yes

Other ADR Training Offered

Organization Description/Philosophy
<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>The John Paul Jones Group</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>John Paul Jones</td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>P.O. Box 7370</td>
</tr>
<tr>
<td></td>
<td>St. Petersburg, FL 33734</td>
</tr>
<tr>
<td><strong>County</strong></td>
<td>Pinellas</td>
</tr>
<tr>
<td><strong>Phone</strong></td>
<td>(727) 898-7788</td>
</tr>
<tr>
<td><strong>Fax</strong></td>
<td>727-823-8631</td>
</tr>
<tr>
<td><strong>Email</strong></td>
<td><a href="mailto:JohnPaul@JPJGroup.com">JohnPaul@JPJGroup.com</a></td>
</tr>
<tr>
<td><strong>Web site</strong></td>
<td><a href="http://www.jpjgroup.com">www.jpjgroup.com</a></td>
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**Trainers**
John Paul Jones, Nancy Neal Yeend

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**
yes

**Arbitration Training Offered**
no

**Other ADR Training Offered**
yes

**Organization Description/Philosophy**
Florida

<table>
<thead>
<tr>
<th>Program Name</th>
<th>The Settlement Center</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Janelle Buck Walkley</td>
</tr>
<tr>
<td>Address</td>
<td>102 S. Armenia Avenue</td>
</tr>
<tr>
<td></td>
<td>Tampa, FL 33609</td>
</tr>
<tr>
<td>County</td>
<td>Hillsborough</td>
</tr>
<tr>
<td>Phone</td>
<td>(813) 254-5600</td>
</tr>
<tr>
<td>Email</td>
<td></td>
</tr>
<tr>
<td>Web site</td>
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**Trainers**
- Janelle Buck Walkley

**Basic Mediation Training Offered**
- no

**Advanced Mediation Training Offered**
- no

**Arbitration Training Offered**
- no

**Other ADR Training Offered**
- yes

**Organization Description/Philosophy**
<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>Mediation Services, Inc., affiliated with UM School of Law</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Mel Rubin &amp; Gary Canner</td>
</tr>
</tbody>
</table>
| **Address** | 111 Majorca Ave  
Coral Gables, FL 33134 |
| **County** | Miami-Dade |
| **Phone** | (305) 446-4345 |
| **Fax** | 305-446-4978 |
| **Email** | garymed@aol.com |
| **Web site** | www.mediationtrainings.com |

**Trainers**
Mel Rubin, Gary Canner

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**
no

**Arbitration Training Offered**
no

**Other ADR Training Offered**
yes

**Organization Description/Philosophy**
Florida

**Program Name**  Mediation Center of Tampa Bay, Inc.
**Contact Person**  Charles N. Castagna
**Address**  611 Druid Road, Suite 512
Clearwater,  FL 33756
**County**  Pinellas
**Phone**  (877) 777-6577
**Fax**  727-461-2433
**Email**  mediators@mctbinc.com
**Web site**  www.mctbinc.com

**Trainers**
Charles N. Castagna

**Basic Mediation Training Offered**
no

**Advanced Mediation Training Offered**
yes

**Arbitration Training Offered**
no

**Other ADR Training Offered**
yes

**Organization Description/Philosophy**
Florida

Program Name  Florida Academy of Professional Mediators, Inc.
Contact Person  Kathy Gayle
Address  PO Box 488
          Archer, FL 32618-0488
County  Alachua
Phone  (800) 808-8494
Fax  352-373-6515
Email  info@tfapm.org
Web site  www.tfapm.org

Trainers  TBD

Basic Mediation Training Offered  no

Advanced Mediation Training Offered  yes

Arbitration Training Offered  no

Other ADR Training Offered  yes

Organization Description/Philosophy
<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>Association of Broward County Mediators, Inc.</th>
</tr>
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<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Paul J. Schweinler</td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>1515 N. University Drive, Suite 205D</td>
</tr>
<tr>
<td></td>
<td>Coral Springs, FL 33071</td>
</tr>
<tr>
<td><strong>County</strong></td>
<td>Broward</td>
</tr>
<tr>
<td><strong>Phone</strong></td>
<td>(954) 753-0467</td>
</tr>
<tr>
<td><strong>Fax</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Email</strong></td>
<td><a href="mailto:paul@chariscenter.com">paul@chariscenter.com</a></td>
</tr>
<tr>
<td><strong>Web site</strong></td>
<td><a href="http://www.abcm.org">www.abcm.org</a></td>
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</table>

**Trainers**
TBD

**Basic Mediation Training Offered**
no

**Advanced Mediation Training Offered**
no

**Arbitration Training Offered**
no

**Other ADR Training Offered**
yes

**Organization Description/Philosophy**
Florida

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Mediation Training Group, Inc.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Elinor Robin</td>
</tr>
<tr>
<td>Address</td>
<td>21218 St. Andrews Blvd., #112</td>
</tr>
<tr>
<td></td>
<td>Boca Raton, FL 33433</td>
</tr>
<tr>
<td>County</td>
<td>Palm Beach</td>
</tr>
<tr>
<td>Phone</td>
<td>(561) 241-0413</td>
</tr>
<tr>
<td>Fax</td>
<td>561558-9560</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:info@mediationtraininggroup.com">info@mediationtraininggroup.com</a></td>
</tr>
<tr>
<td>Web site</td>
<td><a href="http://www.mediationtraininggroup.com">www.mediationtraininggroup.com</a></td>
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</table>

**Trainers**

Susan Dubow, Elinor Robin

**Basic Mediation Training Offered**

yes

**Advanced Mediation Training Offered**

no

**Arbitration Training Offered**

no

**Other ADR Training Offered**

yes

**Organization Description/Philosophy**
Georgia

Program Name: Kennesaw State University MSCM
Contact Person: Karen Ohlsson
Address: 1000 Chastain Road, #2302
Kennesaw, GA 30144-5591
County: Cobb
Phone: (770) 423-6299
Fax: 770-423-6880
Email: tkhedeen@kennesaw.edu
Web site: http://www.kennesaw.edu/pols/mscm/

Trainers
Timothy Hedeen, Ph.D., Ansley Barton, J.D., Susan Raines, Ph.D.

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered
yes

Other ADR Training Offered
System design, facilitation

Organization Description/Philosophy
Georgia

Program Name: Resolution Resources Consulting
Contact Person: Raytheon M. Rawls
Address: 150 Howard Lane
            Fayetteville, GA 30215
County: Fayette
Phone: (770) 719-9440
Fax: (770) 719-9310
Email: rawls@resolutionresources.org
Web site: www.resolutionresources.org

Trainers
Raytheon Rawls, David Hooker, Michelle Weckslr

Basic Mediation Training Offered
Yes

Advanced Mediation Training Offered
Yes

Arbitration Training Offered
Yes

Other ADR Training Offered

Organization Description/Philosophy
Georgia

Program Name: Atlantic Divorce Mediators, Inc.
Contact Person: Dr. Elizabeth Manley
Address: 150 E Ponce de Leon Ave. Suite 220
          Decatur, GA 30030
County
Phone: 404-378-3238 & 1-800-862-1425
Fax: 404-577-6505
Email: em@aol.com
Web site

Trainers
Betty Manley

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
40-Hour Family Mediation

Organization Description/Philosophy
Georgi

Program Name: Justice Center of Atlanta
Contact Person: Randall F. Dobbs
Address: 976 Edgewood Avenue NE
          Atlanta, GA 30307
County
Phone: (404) 523-8236
Fax: 404-523-3936
Email: randy@justicecenter.org, jcainfo@justicecenter.org
Web site: www.justicecenter.org

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Arbitration, Facilitation, Consensus Building, Organizational Development, Mediation/Conflict Resolution Training, Public Presentations, Community Forums

Organization Description/Philosophy
**Hawaii**

<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>Clay Chapman Crumpton Iwamura &amp; Pulice</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Gerald S. Clay</td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>700 Bishop Street, Suite 2100</td>
</tr>
<tr>
<td></td>
<td>Honolulu, HI 96813</td>
</tr>
<tr>
<td><strong>County</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Phone</strong></td>
<td>(808) 535-8400</td>
</tr>
<tr>
<td><strong>Fax</strong></td>
<td>(808) 535-8444</td>
</tr>
<tr>
<td><strong>Email</strong></td>
<td><a href="mailto:gclay@paclawteam.com">gclay@paclawteam.com</a></td>
</tr>
<tr>
<td><strong>Web site</strong></td>
<td><a href="http://www.paclawteam.com">www.paclawteam.com</a></td>
</tr>
</tbody>
</table>

**Trainers**
Gerald S. Clay, Charles W. Crumpton

**Basic Mediation Training Offered**
Yes

**Advanced Mediation Training Offered**
Yes

**Arbitration Training Offered**
Yes

**Other ADR Training Offered**
Facilitation

**Organization Description/Philosophy**
Hawaii

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Mediation Services of Maui, Inc.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Claudia Wahl</td>
</tr>
<tr>
<td>Address</td>
<td>95 Mahalani Street, Suite 25</td>
</tr>
<tr>
<td></td>
<td>Wailuku, HI 96793</td>
</tr>
<tr>
<td>County</td>
<td></td>
</tr>
<tr>
<td>Phone</td>
<td>(808) 244-5744</td>
</tr>
<tr>
<td>Fax</td>
<td>808-242-8444</td>
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<tr>
<td>Email</td>
<td><a href="mailto:msm@mauigateway.com">msm@mauigateway.com</a></td>
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<tr>
<td>Web site</td>
<td><a href="http://www.mauigateway.com/">www.mauigateway.com/</a>~ msm</td>
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</table>

Trainners

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Facilitation, Peer Mediation Training, Communication/Conflict management Training, Divorce, Mentoring, Recuirrent Training, Small Business Interpersonal Charter Mediation

Organization Description/Philosophy
**Program Name**
West Hawaii Mediation Center

**Contact Person**
Franco Acquaro

**Address**
P.O. Box 7020
Kamuela, HI 96743

**County**

**Phone**
(808) 885-5525

**Fax**
808-887-0525

**Email**
whmc@bigisland.net

**Web site**
www.whmediationcenter.org

**Trainers**
Franco Acquaro, Luke Aitken, Barb Hodgson

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**
no

**Arbitration Training Offered**
no

**Other ADR Training Offered**
yes

**Organization Description/Philosophy**
Hawaii

Program Name: Hi State Judiciary Center for ADR
Contact Person: Elizabeth Kent
Address: 417 S. King St. Room 207
           Honolulu, HI 96813
County: 
Phone: (808) 539-4237
Fax: 808-539-4416
Email: 
Web site: www.courts.state.hi.us/cadr

Trainers:
Elizabeth Kent, Patricia Brandt, Pamela Martin, Becky Sugawa

Basic Mediation Training Offered: yes

Advanced Mediation Training Offered: no

Arbitration Training Offered: no

Other ADR Training Offered: yes

Organization Description/Philosophy:
Hawaii

Program Name: The Mediation Center of the Pacific, Inc.
Contact Person: Tracey Wiltgen
Address: 680 Iwilei Road, Ste. 530
Honolulu, HI 96817
County:
Phone: (808) 521-6767
Fax: 808-538-1454
Email: mcp@pixi.com
Web site: www.mediatehawaii.org

Trainers: Erin Edwards, Tracey Wiltgen

Basic Mediation Training Offered: yes

Advanced Mediation Training Offered: yes

Arbitration Training Offered: no

Other ADR Training Offered: yes

Organization Description/Philosophy
Hawaii

Program Name: WizardWorks Consulting
Contact Person: Don Sepe
Address: Honolulu, HI
County
Phone: (808) 295-8403
Fax: 808-677-4249
Email: wizards@lava.net
Web site

Trainers
Don Sepe

Basic Mediation Training Offered
no

Advanced Mediation Training Offered
no

Arbitration Training Offered
no

Other ADR Training Offered
yes

Organization Description/Philosophy
Hawaii

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Fed.Mediation &amp; Conciliation Service</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Carol Catanzariti</td>
</tr>
<tr>
<td>Address</td>
<td>300 Ala Moana Blvd. #4-119</td>
</tr>
<tr>
<td></td>
<td>Honolulu, HI 96850</td>
</tr>
<tr>
<td>County</td>
<td></td>
</tr>
<tr>
<td>Phone</td>
<td>(808) 541-2568</td>
</tr>
<tr>
<td>Fax</td>
<td></td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:ccatanzariti@fmcs.gov">ccatanzariti@fmcs.gov</a></td>
</tr>
<tr>
<td>Web site</td>
<td></td>
</tr>
</tbody>
</table>

**Trainers**

**Basic Mediation Training Offered**
no

**Advanced Mediation Training Offered**
no

**Arbitration Training Offered**
no

**Other ADR Training Offered**
yes

**Organization Description/Philosophy**
Idaho

Program Name: Northwest Institute for Dispute Resolution
Contact Person: Maureen Laflin
Address: 6th & Rayburn St.
Moscow, ID 83844-3158
County: Latah
Phone: (208) 885-4977
Fax: (208) 885-5709
Email: uilaw@uidaho.edu
Web site

Trainers

Basic Mediation Training Offered
Yes - combined with Arbitration (5 days)

Advanced Mediation Training Offered

Arbitration Training Offered
Yes - combined with Mediation (5 days)

Other ADR Training Offered

Organization Description/Philosophy
Illinois

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Kankakee Center for Conflict Resolution Victims Assistance</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Julie Herscher</td>
</tr>
<tr>
<td>Address</td>
<td>357 East Chestnut Street</td>
</tr>
<tr>
<td></td>
<td>Kankakee, IL 60901</td>
</tr>
<tr>
<td>County</td>
<td></td>
</tr>
<tr>
<td>Phone</td>
<td>(815) 933-0469</td>
</tr>
<tr>
<td>Fax</td>
<td>815-936-3616</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:victimcenter@att.net">victimcenter@att.net</a></td>
</tr>
<tr>
<td>Web site</td>
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Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Conflict Resolution Training

Organization Description/Philosophy
Illinois

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Center for Conflict Resolution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Bradley Ginn</td>
</tr>
<tr>
<td>Address</td>
<td>11 East Adams Street, Suite 500</td>
</tr>
<tr>
<td></td>
<td>Chicago, IL 60603</td>
</tr>
<tr>
<td>County</td>
<td></td>
</tr>
<tr>
<td>Phone</td>
<td>(312) 922-6464</td>
</tr>
<tr>
<td>Fax</td>
<td>312-922-6463</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:ccr@ccrchicago.org">ccr@ccrchicago.org</a></td>
</tr>
<tr>
<td>Web site</td>
<td><a href="http://www.ccrchicago.org">www.ccrchicago.org</a></td>
</tr>
</tbody>
</table>

**Trainers**

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**
Conflict Management Training, Facilitation, Mediation Skills Training, Conflict Resolution Consulting

**Organization Description/Philosophy**
# Indiana

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Indiana Continuing Education Forum</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Tom von Kamecke</td>
</tr>
<tr>
<td>Address</td>
<td>230 E. Ohio Street, Suite 333</td>
</tr>
<tr>
<td></td>
<td>Indianapolis, IN 46204</td>
</tr>
<tr>
<td>County</td>
<td>Marion</td>
</tr>
<tr>
<td>Phone</td>
<td>(317) 637-9102</td>
</tr>
<tr>
<td>Fax</td>
<td>317-633-8780</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:tvb@iclef.org">tvb@iclef.org</a></td>
</tr>
<tr>
<td>Web site</td>
<td><a href="http://www.iclef.org">www.iclef.org</a></td>
</tr>
</tbody>
</table>

**Trainers**

Thomas Lemon

**Basic Mediation Training Offered**

yes

**Advanced Mediation Training Offered**

yes

**Arbitration Training Offered**

no

**Other ADR Training Offered**

Continuing Legal Education

**Organization Description/Philosophy**
### Indiana

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Community Conflict Resolution Program, Inc.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Lisa-Marie Napoli</td>
</tr>
<tr>
<td>Address</td>
<td>P.O. Box 6282</td>
</tr>
<tr>
<td></td>
<td>Bloomington, IN 47407</td>
</tr>
<tr>
<td>County</td>
<td>Monroe</td>
</tr>
<tr>
<td>Phone</td>
<td>(812) 855-1618</td>
</tr>
<tr>
<td>Fax</td>
<td>812-856-6031</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:ccrp@bloomington.in.us">ccrp@bloomington.in.us</a></td>
</tr>
<tr>
<td>Web site</td>
<td><a href="http://www.bloomington.in.us/~ccrp">www.bloomington.in.us/~ccrp</a></td>
</tr>
</tbody>
</table>

**Trainers**
- Lisa-Marie Napoli

**Basic Mediation Training Offered**
- yes

**Advanced Mediation Training Offered**
- no

**Arbitration Training Offered**
- no

**Other ADR Training Offered**
- Coaching Conflict

**Organization Description/Philosophy**
Indiana

Program Name: Conflict Resolution Center
Contact Person: Margaret Lechner
Address: Springwood Hall 103G, Indiana University
          Richmond, IN 47374
County: Wayne
Phone: (765) 973-8511
Fax: 765-973-8511
Email: crcinc@indiana.edu
Web site

Trainers
Margaret Lechner, Janet Mitchell

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered
no

Other ADR Training Offered

Organization Description/Philosophy
## Indiana

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Dispute Resolution Center for the Wabash Valley</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Jerold Hargis</td>
</tr>
<tr>
<td>Address</td>
<td>7280 W. Leiber Avenue</td>
</tr>
<tr>
<td></td>
<td>West Terre Haute, IN 47885</td>
</tr>
<tr>
<td>County</td>
<td></td>
</tr>
<tr>
<td>Phone</td>
<td>(812) 235-7409</td>
</tr>
<tr>
<td>Fax</td>
<td>812-237-8072</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:j.hargis@computer.org">j.hargis@computer.org</a></td>
</tr>
<tr>
<td>Web site</td>
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</tbody>
</table>

### Trainers

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**

- Community Forums, Organizational Development

### Organization Description/Philosophy
<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>Education for Conflict Resolution</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Angenetta Briner</td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>603 Bond St., Suite 13 Town Life Center</td>
</tr>
<tr>
<td></td>
<td>North Manchester, IN 46962</td>
</tr>
<tr>
<td><strong>County</strong></td>
<td>Wabash</td>
</tr>
<tr>
<td><strong>Phone</strong></td>
<td>(260) 982-4621</td>
</tr>
<tr>
<td><strong>Fax</strong></td>
<td>260-982-8629</td>
</tr>
<tr>
<td><strong>Email</strong></td>
<td><a href="mailto:ecred@hoosierlink.net">ecred@hoosierlink.net</a></td>
</tr>
<tr>
<td><strong>Web site</strong></td>
<td><a href="http://www.workitout.org">www.workitout.org</a></td>
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</table>

**Trainers**
Angenetta Briner, Carol Horn, Darla France

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**
yes

**Arbitration Training Offered**
no

**Other ADR Training Offered**

**Organization Description/Philosophy**


## Iowa

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Community Mediation Center, Family Resources Inc.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Marilyn Cohen</td>
</tr>
<tr>
<td>Address</td>
<td>805 W. 35th St. Suite 100</td>
</tr>
<tr>
<td></td>
<td>Davenport, IA 52806</td>
</tr>
<tr>
<td>County</td>
<td></td>
</tr>
<tr>
<td>Phone</td>
<td>(563) 445-0557</td>
</tr>
<tr>
<td>Fax</td>
<td>563-445-1600</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:mcohen@famres.org">mcohen@famres.org</a>; <a href="mailto:ckelly@famres.org">ckelly@famres.org</a></td>
</tr>
<tr>
<td>Web site</td>
<td><a href="http://www.famres.org">www.famres.org</a></td>
</tr>
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</table>

### Trainers

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**
Training for Schools, Workplace

**Organization Description/Philosophy**
<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>Iowa Mediation Service</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Michael S. Thompson</td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>1025 Ashworth Rd., Ste 202 West Des Moines, IA</td>
</tr>
<tr>
<td><strong>County</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Phone</strong></td>
<td>(515) 223-2318</td>
</tr>
<tr>
<td><strong>Fax</strong></td>
<td>515-223-2321</td>
</tr>
<tr>
<td><strong>Email</strong></td>
<td><a href="mailto:iamed8@netins.net">iamed8@netins.net</a></td>
</tr>
<tr>
<td><strong>Web site</strong></td>
<td><a href="http://www.mediation-service.com">www.mediation-service.com</a></td>
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</tbody>
</table>

**Trainers**

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**
yes

**Arbitration Training Offered**
no

**Other ADR Training Offered**
yes

**Organization Description/Philosophy**
Program Name: University of Iowa Law School
Contact Person: Josie Gittler
Address: Melrose and Byington
          Iowa City, IA 52242
County:
Phone: (319) 335-9034
Fax: 319-335-9019
Email: 
Web site: www.law.uiowa.edu/

Trainers

Basic Mediation Training Offered: yes

Advanced Mediation Training Offered: yes

Arbitration Training Offered: no

Other ADR Training Offered: yes

Organization Description/Philosophy
Iowa

Program Name: Mediation Services of Eastern Iowa
Contact Person: Annie Tucker
Address: Iowa City, IA
County: 
Phone: (319) 248-1940
Fax: 
Email: atucker7@juno.com
Web site: 

Trainers

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered

Other ADR Training Offered
yes

Organization Description/Philosophy
<table>
<thead>
<tr>
<th><strong>Iowa</strong></th>
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<tbody>
<tr>
<td><strong>Program Name</strong></td>
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<td><strong>Contact Person</strong></td>
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<td><strong>Address</strong></td>
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<tr>
<td><strong>County</strong></td>
</tr>
<tr>
<td><strong>Phone</strong></td>
</tr>
<tr>
<td><strong>Fax</strong></td>
</tr>
<tr>
<td><strong>Email</strong></td>
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<tr>
<td><strong>Web site</strong></td>
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**Trainers**

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**
yes

**Arbitration Training Offered**
no

**Other ADR Training Offered**

**Organization Description/Philosophy**
Program Name: Mediation Program
Contact Person: Joe Harrison
Address: Room 110, Polk County Courthouse
          Des Moines, IA 50309
County: Polk
Phone: (515) 286-2140
Fax: 
Email: joeharrison@earthlink.net
Web site: 

Trainees

Basic Mediation Training Offered: yes

Advanced Mediation Training Offered: yes

Arbitration Training Offered:

Other ADR Training Offered:

Organization Description/Philosophy:
Iowa

Program Name: Community Mediation Center
Contact Person: Chris Kelly
Address: Davenport, IA
County: 
Phone: (563) 445-0557
Fax: 
Email: ckelley@famres.org
Web site: 

Trainers

Basic Mediation Training Offered: yes

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered

Organization Description/Philosophy
Iowa

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Center for Creative Justice</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Dawn Ashbacher or John McGuire</td>
</tr>
<tr>
<td>Address</td>
<td>210 Lynn Ave.</td>
</tr>
<tr>
<td></td>
<td>Ames, IA 50014</td>
</tr>
<tr>
<td>County</td>
<td></td>
</tr>
<tr>
<td>Phone</td>
<td>(515) 292-3820</td>
</tr>
<tr>
<td>Fax</td>
<td>515-292-1223</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:ashbacher@creativejustice.org">ashbacher@creativejustice.org</a></td>
</tr>
<tr>
<td>Web site</td>
<td><a href="http://www.creativejustice.org">www.creativejustice.org</a></td>
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</table>

**Trainers**

**Basic Mediation Training Offered**

yes

**Advanced Mediation Training Offered**

yes

**Arbitration Training Offered**

**Other ADR Training Offered**

**Organization Description/Philosophy**
Iowa

Program Name: Iowa Court Improvement Project
Contact Person: Kathy Thompson
Address: , IA
County: 
Phone: (563) 884-4768
Fax: 
Email: kathycip@muscanet.com
Web site: 

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered

Organization Description/Philosophy
Iowa

Program Name: Teri Gillenwater
Contact Person: Teri Gillenwater
Address: , IA
County
Phone
Fax
Email
Web site

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered

Organization Description/Philosophy
Iowa

Program Name: Polk County Bar Association/ISBA

Contact Person: 

Address: , IA

County:

Phone:

Fax:

Email:

Web site:

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered

Organization Description/Philosophy
<table>
<thead>
<tr>
<th>Program Name</th>
<th>Polk County Attorney’s Restorative Justice Center</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td></td>
</tr>
<tr>
<td>Address</td>
<td>206 6th Avenue</td>
</tr>
<tr>
<td></td>
<td>Des Moines, IA 50309</td>
</tr>
<tr>
<td>County</td>
<td>Polk</td>
</tr>
<tr>
<td>Phone</td>
<td>(515) 286-3057</td>
</tr>
<tr>
<td>Fax</td>
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<td>Email</td>
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</table>

**Trainers**

**Basic Mediation Training Offered**

yes

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**

**Organization Description/Philosophy**
Kansas

Program Name: Counseling and Mediation Center
Contact Person: Floyd Hansen
Address: 2082 Westridge CT
          Wichita, KS 67203
County
Phone: (316) 943-2066
Fax: 316-269-2322
Email: nnfhansen@feist.com
Web site

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Facilitation

Organization Description/Philosophy
<table>
<thead>
<tr>
<th>Program Name</th>
<th>Mediation Center, Inc.</th>
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<tbody>
<tr>
<td>Contact Person</td>
<td>Terri Dichiser</td>
</tr>
<tr>
<td>Address</td>
<td>6405 Metcalf Ave.</td>
</tr>
<tr>
<td></td>
<td>Overland Park, KS 66202</td>
</tr>
<tr>
<td>County</td>
<td></td>
</tr>
<tr>
<td>Phone</td>
<td>(913) 831-4202</td>
</tr>
<tr>
<td>Fax</td>
<td>913-831-4329</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:spuds@sprintmail.com">spuds@sprintmail.com</a></td>
</tr>
<tr>
<td>Web site</td>
<td></td>
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</tbody>
</table>

**Trainers**

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**

**Training Practicum**

**Organization Description/Philosophy**
**Kansas**

<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>Baker University Dispute Resolution Program</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Valerie Howard Burke</td>
</tr>
</tbody>
</table>
| **Address** | 8001 College Blvd. , Ste 100  
Overland Park, KS 66210 |
| **County** |  |
| **Phone** | (913) 491-4432 |
| **Fax** | (913) 491-0470 |
| **Email** | vburke@bakeru.edu |
| **Web site** | www.smartermind.com |

**Trainers**
Graduate level certificate program in cooperation with Southern Methodist University

**Basic Mediation Training Offered**
Yes

**Advanced Mediation Training Offered**
Yes

**Arbitration Training Offered**
Yes

**Other ADR Training Offered**
Yes

**Organization Description/Philosophy**
Kansas

Program Name  Mediation Training Institute International
Contact Person Dan Dana
Address  5700 West 79th Street
          Prairie Village, KS 66208
County  Johnson
Phone  (913) 432-2888
Fax  (913) 432-2889
Email  dan@mediationworks.com
Web site  www.mediatioworks.com

Trainers  Dan Dana, Nancy Love, Debra Dupree

Basic Mediation Training Offered  Yes

Advanced Mediation Training Offered  Yes

Arbitration Training Offered

Other ADR Training Offered

Organization Description/Philosophy
Kentucky

Program Name  Administrative Office of the Courts
Contact Person  Carol Paisley
Address  100 Millcreek Park, Bldg. 8A
Frankfort, KY 40601-9230
County  Franklin
Phone  (502) 573-2350
Fax  502-695-1759
Email  carolpaisley@mail.aoc.state.ky.us
Web site  www.kycourts.net

Trainers  Carol Paisley

Basic Mediation Training Offered  yes

Advanced Mediation Training Offered  yes

Arbitration Training Offered  no

Other ADR Training Offered  continuing legal education

Organization Description/Philosophy
**Kentucky**

<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>The International Center for Dispute Resolution Leadership</th>
</tr>
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<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Tony Belak</td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>3101 Bardstown Road</td>
</tr>
<tr>
<td></td>
<td>Louisville, KY 40205</td>
</tr>
<tr>
<td><strong>County</strong></td>
<td>Jefferson</td>
</tr>
<tr>
<td><strong>Phone</strong></td>
<td>(502) 456-0019</td>
</tr>
<tr>
<td><strong>Fax</strong></td>
<td>502-454-4880</td>
</tr>
<tr>
<td><strong>Email</strong></td>
<td><a href="mailto:tbelak@sullivan.edu">tbelak@sullivan.edu</a></td>
</tr>
<tr>
<td><strong>Web site</strong></td>
<td><a href="http://ICDR.Sullivan.edu">http://ICDR.Sullivan.edu</a></td>
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**Trainers**

Tony Belak

**Basic Mediation Training Offered**

yes

**Advanced Mediation Training Offered**

yes

**Arbitration Training Offered**

yes

**Other ADR Training Offered**

The Organizational Neutral, Managing Organization Conflict, Manager as Mediator, Conflict Coaching, Healthcare Dispute Resolution

**Organization Description/Philosophy**
Kentucky

Program Name: Just Solutions
Contact Person: Janet A. Jernigan
Address: 410 West Chestnut Street, Suite 628
          Louisville, KY 40202-2324
County: Jefferson
Phone: (502) 581-1961
Fax: 502-581-9832
Email: justsolutn@aol.com
Web site: www.just-solutions.org

Trainers
Rose Colley, Janet Jernigan, Camp Edwards, Jeannie Trudel, Laura Garcia-Hein, Phil Ronniger, Claudia Grenough

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered
no

Other ADR Training Offered
yes

Organization Description/Philosophy
Louisiana

<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>Linda A.Liljedahl, Esq.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Linda A.Liljedahl, Esq.</td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>5120 Everett Lane, Suite A</td>
</tr>
<tr>
<td></td>
<td>Baton Rouge, LA 70809</td>
</tr>
<tr>
<td><strong>County</strong></td>
<td>E.BatonRouge (Orleans Parish)</td>
</tr>
<tr>
<td><strong>Phone</strong></td>
<td>(225) 766-8927</td>
</tr>
<tr>
<td><strong>Fax</strong></td>
<td>225-766-3798</td>
</tr>
<tr>
<td><strong>Email</strong></td>
<td><a href="mailto:Linda@msmediator.com">Linda@msmediator.com</a></td>
</tr>
<tr>
<td><strong>Web site</strong></td>
<td><a href="http://www.msmediator.org">www.msmediator.org</a></td>
</tr>
</tbody>
</table>

**Trainers**
Linda A. Liljedahl, Esq. and others

**Basic Mediation Training Offered**
Basic Civil Mediation, Arbitration & ADR, Parenting, Custody, Family

**Advanced Mediation Training Offered**
Civil & Family

**Arbitration Training Offered**
yes

**Other ADR Training Offered**
Various Styles

**Organization Description/Philosophy**
<table>
<thead>
<tr>
<th>Program Name</th>
<th>Turning Point Partners</th>
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<tbody>
<tr>
<td>Contact Person</td>
<td>Jean Handley</td>
</tr>
<tr>
<td>Address</td>
<td>1137 Baronne Street</td>
</tr>
<tr>
<td></td>
<td>New Orleans, LA 70113</td>
</tr>
<tr>
<td>County</td>
<td>Orleans (Orleans Parish)</td>
</tr>
<tr>
<td>Phone</td>
<td>(504) 620-5138</td>
</tr>
<tr>
<td>Fax</td>
<td>504-620-5150</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:jean@turningpointpartners.com">jean@turningpointpartners.com</a></td>
</tr>
<tr>
<td>Web site</td>
<td><a href="http://www.turningpointpartners.com">www.turningpointpartners.com</a></td>
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</table>

**Trainers**
TBD

**Basic Mediation Training Offered**
N/A

**Advanced Mediation Training Offered**
N/A

**Arbitration Training Offered**
no

**Other ADR Training Offered**
N/A

**Organization Description/Philosophy**
Louisiana

Program Name: Family & Educational Services
Contact Person: Susan C. Norwood
Address: 6031 Perrier Street
           New Orleans, LA 70118
County: Orleans (Orleans Parish)
Phone: (504) 866-3666
Fax: 504-895-4355
Email: scnorwood@aol.com
Web site: www.familymediationcouncil.com

Trainers
TBD

Basic Mediation Training Offered
Family Only

Advanced Mediation Training Offered
Family Only

Arbitration Training Offered
no

Other ADR Training Offered

Organization Description/Philosophy
<table>
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<tr>
<td><strong>Program Name</strong></td>
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<td><strong>Web site</strong></td>
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</table>

**Trainers**
TBD

**Basic Mediation Training Offered**
Divorce Only

**Advanced Mediation Training Offered**
Divorce Only

**Arbitration Training Offered**
no

**Other ADR Training Offered**

**Organization Description/Philosophy**
<table>
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<tr>
<th><strong>Program Name</strong></th>
<th>Wonders</th>
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<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Dildred Small Womack</td>
</tr>
</tbody>
</table>
| **Address** | 530 Small Road  
Greensburg, LA 70441 |
| **County** | St. Helena (Orleans Parish) |
| **Phone** | (225) 222-4707 |
| **Fax** | 225-222-4712 |
| **Email** | dwomack@centurytel.net |
| **Web site** | none |

**Trainers**
Dildred Small Womack, Esq.

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**
yes

**Arbitration Training Offered**
no

**Other ADR Training Offered**
Juvenile, REDRESS

**Organization Description/Philosophy**
<table>
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<tr>
<th><strong>Program Name</strong></th>
<th>Capital Area Community Med.Ctr.</th>
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<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Dr. Charlene Bishop</td>
</tr>
</tbody>
</table>
| **Address** | 748 Main Street  
Baton Rouge, LA 70802 |
| **County** | E.BatonRouge (Orleans Parish) |
| **Phone** | (225) 346-1162 |
| **Fax** | 225-346-1029 |
| **Email** | bellefleurcmb@aol.com |
| **Web site** | none |

**Trainers**
Dr. Charlene Bishop and others

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**
no

**Arbitration Training Offered**
no

**Other ADR Training Offered**
Community Mediation

**Organization Description/Philosophy**
Louisiana

Program Name: Community Mediation Services
Contact Person: Susan Norwood
Address: 6031 Perrier Street
          New Orleans, LA 70118
County
Phone: (504) 866-3666
Fax: 504-895-4355
Email: scnorwood@aol.com
Web site

Trainees

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Peer Mediation Training, Mediation Skills Workshops

Organization Description/Philosophy
### Maine

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Sweetser Institute</th>
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<tbody>
<tr>
<td>Contact Person</td>
<td></td>
</tr>
<tr>
<td>Address</td>
<td>50 Moody Street</td>
</tr>
<tr>
<td></td>
<td>Saco, ME 04072-0892</td>
</tr>
<tr>
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<td></td>
</tr>
<tr>
<td>Phone</td>
<td>(800) 434-3000</td>
</tr>
<tr>
<td>Fax</td>
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</tr>
<tr>
<td>Email</td>
<td><a href="mailto:anichols@sweetser.org">anichols@sweetser.org</a></td>
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<tr>
<td>Web site</td>
<td><a href="http://www.sweetser.org">www.sweetser.org</a></td>
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**Trainers**
Kate Neal, Deb Belanger

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**
yes

**Arbitration Training Offered**
no

**Other ADR Training Offered**
yes

**Organization Description/Philosophy**
Maine

**Program Name**
Administrative Office of the Courts

**Contact Person**

**Address**
, ME

**County**

**Phone**
(207) 822-0792

**Fax**

**Email**

**Web site**

---

**Trainers**

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**

**Organization Description/Philosophy**
<table>
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</table>
Maine

Program Name: Dana Morris-Jones  
Contact Person: Dana Z. Morris-Jones  
Address: 4 Carter Brook Drive  
Scarsborough, ME 04074  
County:  
Phone: (207) 883-2333  
Fax: (207) 883-8920  
Email: dzmorr@aol.com  
Web site:  

Trainers
Dana Morris-Jones

Basic Mediation Training Offered: yes

Advanced Mediation Training Offered: yes

Arbitration Training Offered: no

Other ADR Training Offered: yes

Organization Description/Philosophy
Program Name: Mediation- Basic and Advanced Training

Contact Person: Center for Continuing Education, University of Southern Maine

Address: 68 High Street
          Portland, ME 04101

County:

Phone: 207-780-5900 or 1-800-787-0468

Fax: (207) 780-5954

Email: cce@usm.maine.edu

Web site: www.usm.maine.edu/cce

Trainers: Paul Charbonneau, Nancy Markowitz

Basic Mediation Training Offered: yes

Advanced Mediation Training Offered: yes

Arbitration Training Offered: no

Other ADR Training Offered:

Organization Description/Philosophy
Maine

Program Name: ADR Works
Contact Person: Rick Greene
Address: P.O. Box 7490
          Portland, ME 04112
County
Phone: (207) 846-1437
Fax
Email: info@adrworks.org
Web site: www.adrworks.org

Trainers: Polly Frawley, Rick Greene, Shari Broder

Basic Mediation Training Offered: no

Advanced Mediation Training Offered: yes

Arbitration Training Offered: no

Other ADR Training Offered: Ethics, Advocacy Skills, Brown Bag Seminars

Organization Description/Philosophy
Maine

Program Name: Penquis Dispute Resolution Center
Contact Person: Tamar Mathieu Esq.
Address: P.O. Box 1162
           Bangor, ME 04402-1162
County:
Phone:    (207) 973-3587
Fax:      (207) 973-3699
Email:    tgoodridge@penquiscap.org
Web site: www.penquiscap.org

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Conflict Resolution Training, Family Communication Training, School-Based Peer Mediation Programs, Small Group Facilitation, Violence Prevention Work in Schools

Organization Description/Philosophy
<table>
<thead>
<tr>
<th><strong>Maine</strong></th>
</tr>
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</table>

| **Program Name** | Mediating Civil Disputes |
| **Contact Person** | Jonathan Reitman or Ann Gosline |
| **Address** | 65 Upper Pond Rd. |
| | Litchfield, ME 04350 |
| **County** | |
| **Phone** | (207) 737-8483 |
| **Fax** | (207) 737-2857 |
| **Email** | jreitman@resolveconflict.com |
| **Web site** | www.resolveconflict.com |

**Trainers**
Jonathan Reitman

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**
yes

**Arbitration Training Offered**
no

**Other ADR Training Offered**
Mediation

**Organization Description/Philosophy**
**Maryland**

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Community Mediation Program, Inc</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Lorig Charkoudian</td>
</tr>
<tr>
<td>Address</td>
<td>3333 Greenmount Avenue</td>
</tr>
<tr>
<td></td>
<td>Baltimore, MD 21218</td>
</tr>
<tr>
<td>County</td>
<td></td>
</tr>
<tr>
<td>Phone</td>
<td>(410) 467-9165</td>
</tr>
<tr>
<td>Fax</td>
<td>410-516-0134</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:info@communitymediation.org">info@communitymediation.org</a></td>
</tr>
<tr>
<td>Web site</td>
<td></td>
</tr>
</tbody>
</table>

**Trainers**

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**
Presentation to Community Groups, Conflict Management, Communication, and Mediation Training

**Organization Description/Philosophy**
<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>Mediation Matters</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Carl Schneider</td>
</tr>
</tbody>
</table>
| **Address** | 9816 Parkwood Drive  
Bethesda, MD 20814 |
| **County** |  
| **Phone** | (301) 581-0330 |
| **Fax** | 301-581-0346 |
| **Email** | cdschneider@igc.org |
| **Web site** | www.mediationmatters.com |

**Trainers**
Schneider, Carl

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**

**Organization Description/Philosophy**
Maryland

Program Name: Rockville Community Mediation Program
Contact Person: Maile Beers-Arthur
Address: City Hall, 111 Maryland Ave.
           Rockville, MD 20850
County
Phone: (301) 309-3308
Fax: 301-251-9968
Email: mbeers@ci.rockville.md.us
Web site: www.ci.rockville.md.us

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Training, Outreach, Complaints in the Areas of Housing and Public Accommodations and Employment

Organization Description/Philosophy
Maryland

Program Name: CALM, The Frederick Mediation Center
Contact Person: Kate Cullen Palmisano
Address: 13438 Old Annapolis Rd.
          Mt. Airy, MD 21771

County
Phone: (301) 631-2256
Fax: 301-620-4224
Email: kate@mediationcalm.org, mpalmis225@aol.com
Web site: www.mediationcalm.org

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
CALM also offers Community Conferencing and Group Facilitation to the Frederick community, Conflict Resolution and Trainings. Our Mediation Services are offered in Spanish

Organization Description/Philosophy
**Massachusetts**

<table>
<thead>
<tr>
<th>Program Name</th>
<th>The Negotiating Table</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Moshe Cohen</td>
</tr>
</tbody>
</table>
| Address            | One Broadway, Suite 600  
Cambridge, MA 02446 |
| County             |                       |
| Phone              | (617) 577-0101        |
| Fax                | 617-577-1209          |
| Email              | moshe@negotiatingtable.com |
| Web site           | www.negotiatingtable.com |

**Trainers**
Moshe Cohen

**Basic Mediation Training Offered**
no

**Advanced Mediation Training Offered**
no

**Arbitration Training Offered**
no

**Other ADR Training Offered**
Negotiation, Conflict Management

**Organization Description/Philosophy**
Massachusetts

Program Name
WCAC, Inc. Community Mediation Center

Contact Person
Carol Balderelli

Address
484 Main Street, 2nd Floor
Worcester, MA 01608-1810

County

Phone
508-754-1176 x138

Fax
508-754-0203

Email
cbald@wcac.net

Web site
www.wcac.net

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Facilitation

Organization Description/Philosophy
### Massachusetts

<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>North Shore Community Mediation, Inc.</th>
</tr>
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<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Cynthia McClorey</td>
</tr>
</tbody>
</table>
| **Address** | 16 Front St.  
Salem, MA 01970-3743 |
| **County** | |
| **Phone** | (978) 741-7646 |
| **Fax** | 978-741-2065 |
| **Email** | mediation@nscmp.org |
| **Web site** | |

**Trainers**

- **Basic Mediation Training Offered**

- **Advanced Mediation Training Offered**

- **Arbitration Training Offered**

- **Other ADR Training Offered**  
  Peer Mediation Training, Conflict Resolution Training, Arbitration

**Organization Description/Philosophy**
Massachusetts

Program Name: Public Conversations Project
Contact Person: Manda Adams
Address: 46 Kondazian Street
Watertown, MA 02472-2832
County: Middlesex
Phone: (617) 923-1216
Fax: (617) 923-2757
Email: training@publicconversations.org
Web site: www.publicconversations.org

Trainers
Corky Becker, Ph.D., Laura Chasin, M.S.W., Maggie Herzig, David E. Jospeh, MSW, William Madsen, PhD, Sallyann Roth, MSW, Robert R. Stains, Jr.,MEd, LMFT

Basic Mediation Training Offered
No

Advanced Mediation Training Offered
No

Arbitration Training Offered
No

Other ADR Training Offered

Organization Description/Philosophy
Massachusetts

Program Name  Berkshire Mediation Services, Inc.
Contact Person  Virginia K. Ford
Address  P.O. Box 3822  (175 Wendell Avenue)
Pittsfield,  MA 01202-3822

County

Phone  (413) 499-2792
Fax  413-447-9976
Email  berkshiremediation@juno.com
Web site  www.berkshiremediation.org

Trainers
Virginia K. Ford, Sharyl Noroian, Linda Whitacre, Cary Quigley, Joel Feldman, Jim Regelean, Carole Weinstein

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered
no

Other ADR Training Offered
Conflict Resolution

Organization Description/Philosophy
Massachusetts

Program Name: Cape Cod Dispute Resolution Center, Inc.
Contact Person: Peter Regan
Address: PO Box 193
            Orleans, MA 2653
County
Phone: 508-240-1717, 800-339-9957
Fax: 508-240-1717
Email: ccdrc@c4.net
Web site: www.capemediaion.org

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
            Mediation and Conflict Resolution Skills Training, Facilitation

Organization Description/Philosophy
<table>
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<tr>
<th><strong>Program Name</strong></th>
<th>Quabbin Mediation</th>
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<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Sharon Tracy</td>
</tr>
</tbody>
</table>
| **Address** | 13 South Main St.  
Orange, MA 01364 |
| **County** |  |
| **Phone** | (978) 544-6142 |
| **Fax** | (978) 544-6142 |
| **Email** | qmediate@gis.net |
| **Web site** | quabbinmediation.org |

**Trainers**
Sharon Tracy, Susan Wallace, Mari Rovang, Melanie Lewis

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**
yes

**Arbitration Training Offered**
no

**Other ADR Training Offered**
Bias Awareness; Creative Communication, Leadership Development, Problem Resolution and Anger Management

**Organization Description/Philosophy**
Massachusetts

Program Name: Divorce Mediation Training
Contact Person: Diane Neumann
Address: 345 Boylston St., Suite 304
Newton, MA 02459

County

Phone: (617) 964-7485
Fax: 617-964-9119
Email: mediators@divorcemed.com
Web site: http://www.divorcemed.com

Trainers
Diane Neumann, MA, JD, David River, BA, Ellen Waldorf, JD, Lynn Cooper, EdD

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered
no

Other ADR Training Offered

Organization Description/Philosophy
<table>
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<th><strong>Massachusetts</strong></th>
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**Trainers**
Ellen L. Lutz

**Basic Mediation Training Offered**
no

**Advanced Mediation Training Offered**
yes

**Arbitration Training Offered**
no

**Other ADR Training Offered**
Human Rights and Conflict Resolution

**Organization Description/Philosophy**
<table>
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<th>Program Name</th>
<th>Center for Human Rights and Conflict Resolution</th>
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<tr>
<td>Contact Person</td>
<td>Diana Chigas</td>
</tr>
<tr>
<td>Address</td>
<td>Fletcher School of Law and Diplomacy, Tufts University Medford, MA 01581</td>
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</tr>
<tr>
<td>Phone</td>
<td>(617) 627-3700</td>
</tr>
<tr>
<td>Fax</td>
<td>617-627-3871</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:diana.chigas@tufts.edu">diana.chigas@tufts.edu</a></td>
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<tr>
<td>Web site</td>
<td><a href="http://www.fletcher.tufts.edu/chrcr">www.fletcher.tufts.edu/chrcr</a></td>
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**Trainers**

Diana Chigas

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**

**Organization Description/Philosophy**
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**Trainers**
Cheryl Fox, Cate Woolner, Betsy Williams,

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**
yes

**Arbitration Training Offered**
no

**Other ADR Training Offered**

**Organization Description/Philosophy**
Massachusetts

**Program Name**
Framingham Court Mediation Services, Inc.

**Contact Person**
Carol Bronder or Lisa Wong

**Address**
600 Concord Street
Framingham, MA 01702

**County**

**Phone**
(508) 872-9495

**Fax**

**Email**
framinghammediation@earthlink.net

**Web site**
framinghammediation.org

**Trainers**
David Babik, Brian Blancke, Carol Bronder, Patty Januario-Contente, John Saxe, Emily Tobin, Beverly Waring, Lisa Wong

**Basic Mediation Training Offered**
yes (36-hours with apprenticeship)

**Advanced Mediation Training Offered**
yes

**Arbitration Training Offered**
no

**Other ADR Training Offered**

**Organization Description/Philosophy**
Massachusetts

**Program Name**  
Mediation: Theory & Practice

**Contact Person**  
James E. McGuire

**Address**  
One Financial Center  
Boston, MA 02111

**County**

**Phone**  
(617) 856-8511

**Fax**  
617-856-8201

**Email**  
jmcguire@brbilaw.com

**Web site**

---

**Trainers**

James E. McGuire

---

**Basic Mediation Training Offered**

---

**Advanced Mediation Training Offered**

---

**Arbitration Training Offered**

---

**Other ADR Training Offered**

---

**Organization Description/Philosophy**
Massachusetts

Program Name: Public Conversations Project
Contact Person: Manda Adams
Address: 46 Kondazian Street
Watertown, MA 02472
County: Middlesex
Phone: (617) 923-1216
Fax: (617) 923-5757
Email: training@publicconversations.org
Web site: www.publicconversations.org

Trainers
Corky Becker, PhD, Meenakshi Chakraverti, MPA, PhD, Margaret herzig, David E. Jospeh, MSW, William Madsen, PhD, Sallyann Roth, MSW, Robert R. Stains, Jr., MEd, LMFT

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
The Power of Dialogue, Inquiry as Intervention, The Art of Interviewing, Staying Grounded When on the Spot. CE Credits offered by NASW, NBCC and MALMFT

Organization Description/Philosophy
Massachusetts

**Program Name**  School Mediation Associates  
**Contact Person**  Richard Cohen  
**Address**  134 Standish Road  Watertown, MA 02472  
**County**  
**Phone**  (617) 926-0994  
**Fax**  617-926-5969  
**Email**  sma@schoolmediation.com  
**Web site**  www.schoolmediation.com

**Trainers**  Richard Cohen

**Basic Mediation Training Offered**  yes

**Advanced Mediation Training Offered**  yes

**Arbitration Training Offered**  no

**Other ADR Training Offered**  Conflict Resolution, Negotiation, Difficult Conversations

**Organization Description/Philosophy**
Massachusetts

Program Name: Program on Negotiation
Contact Person: Susan Hackley
Address: 513 Pound Hall
           Cambridge, MA 02138
County
Phone: (617) 495-1684
Fax: 617-495-7818
Email: pon@law.harvard.edu
Web site: www.pon.harvard.edu

Trainers

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered
no

Other ADR Training Offered
yes

Organization Description/Philosophy
Program Name: DisputEd
Contact Person: Ericka B. Gray
Address: 26 Berkeley Street
Arlington, MA 02474

County:
Phone: (781) 643-3577
Fax: 781-648-1234
Email: ebgray@disputed.com
Web site: www.disputed.com

Trainers:
Ericka B. Gray, others

Basic Mediation Training Offered: yes

Advanced Mediation Training Offered: yes

Arbitration Training Offered: yes

Other ADR Training Offered:
Negotiation, Conflict, ADA, Workplace, Discrimination, ENE, Systems Design, Other

Organization Description/Philosophy
Massachusetts

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Boston Law Collaborative</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>David Hoffman</td>
</tr>
</tbody>
</table>
| Address | 99 Summer Street  
Boston, MA 02110 |
| County |  |
| Phone | (617) 439-4700 |
| Fax | 617-439-0700 |
| Email | dhoffman@bostonlawcollaborative.com |
| Web site | www.bostonlawcollaborative.com |

**Trainers**
David Hoffman, Chuck Doran, Dina Beach Lynch

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**
yes

**Arbitration Training Offered**
yes

**Other ADR Training Offered**
Advocacy

**Organization Description/Philosophy**
Massachusetts

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Mediation Works Incorporated</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Charles P. Doran</td>
</tr>
<tr>
<td>Address</td>
<td>4 Faneuil Hall - Third Floor</td>
</tr>
<tr>
<td></td>
<td>Boston, MA 02109-1632</td>
</tr>
<tr>
<td>County</td>
<td>Suffolk, Middlesex, Norfolk, Plymouth</td>
</tr>
<tr>
<td>Phone</td>
<td>(800) 348-4888</td>
</tr>
<tr>
<td>Fax</td>
<td>617-973-9532</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:mwi@mwi.org">mwi@mwi.org</a></td>
</tr>
<tr>
<td>Web site</td>
<td><a href="http://www.mwi.org">www.mwi.org</a></td>
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</table>

**Trainers**
Charles Doran, Diane Levin, Moshe Cohen, David Hoffman, Alan Price and others

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**
yes

**Arbitration Training Offered**
no

**Other ADR Training Offered**
Negotiation, Advanced Negotiation, Facilitation, Train the Trainer

**Organization Description/Philosophy**
<table>
<thead>
<tr>
<th>Program Name</th>
<th>University of Massachusetts Amherst</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Leah Wing</td>
</tr>
<tr>
<td>Address</td>
<td>P.O. Box 1223</td>
</tr>
<tr>
<td></td>
<td>Amherst, MA 01004</td>
</tr>
<tr>
<td>County</td>
<td></td>
</tr>
<tr>
<td>Phone</td>
<td>(413) 586-2950</td>
</tr>
<tr>
<td>Fax</td>
<td></td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:lwing@legal.umass.edu">lwing@legal.umass.edu</a></td>
</tr>
<tr>
<td>Web site</td>
<td></td>
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**Trainers**
Leah Wing, Ed.D.

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**
yes

**Arbitration Training Offered**
no

**Other ADR Training Offered**
Multicultural Mediation Training

**Organization Description/Philosophy**
<table>
<thead>
<tr>
<th>Program Name</th>
<th>University of Massachusetts Boston Graduate Program in Dispute Resolution</th>
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</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>David Matz</td>
</tr>
<tr>
<td>Address</td>
<td>100 Morrissey Blvd</td>
</tr>
<tr>
<td></td>
<td>Boston, MA 02125-3393</td>
</tr>
<tr>
<td>County</td>
<td></td>
</tr>
<tr>
<td>Phone</td>
<td>(617) 287-7421</td>
</tr>
<tr>
<td>Fax</td>
<td>(617) 287-7404</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:disres@umb.edu">disres@umb.edu</a></td>
</tr>
<tr>
<td>Web site</td>
<td><a href="http://www.disres.umb.edu">www.disres.umb.edu</a></td>
</tr>
</tbody>
</table>

**Trainers**
David Matz, Darren Kew, Susan Opotow, Eben Weitzman, Amy Gay

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**
yes

**Arbitration Training Offered**
no

**Other ADR Training Offered**
yes

**Organization Description/Philosophy**
Massachusetts

Program Name: Street Peace, Inc.
Contact Person: Cara Malone
Address: 614B Blue Hill Avenue
           Boston, MA 02121
County:
Phone: (617) 282-4447
Fax:
Email: sstreetpeace@aol.com
Web site: www.streetpeace.org

Trainers:
Cara Malone

Basic Mediation Training Offered: yes
Advanced Mediation Training Offered: yes
Arbitration Training Offered: no
Other ADR Training Offered:

Organization Description/Philosophy
Massachusetts

**Program Name**: Brockton District Court Mediation Project

**Contact Person**: Debbie Ito-Bingamon

**Address**: 215 Main Street
Brockton, MA 2303

**County**

**Phone**: (508) 587-8000

**Fax**: 508-587-6663

**Email**: mwi@igc.org

**Web site**

---

**Trainers**

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**

Mediation Training, Facilitation

**Organization Description/Philosophy**
### Massachusetts

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Lesely College Peacable Schools</th>
</tr>
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<tbody>
<tr>
<td>Contact Person</td>
<td></td>
</tr>
<tr>
<td>Address</td>
<td>29 Everett Street</td>
</tr>
<tr>
<td></td>
<td>Cambridge, MA 02138-2790</td>
</tr>
<tr>
<td>County</td>
<td></td>
</tr>
<tr>
<td>Phone</td>
<td>(617) 349-8300</td>
</tr>
<tr>
<td>Fax</td>
<td></td>
</tr>
<tr>
<td>Email</td>
<td></td>
</tr>
<tr>
<td>Web site</td>
<td><a href="http://www.pon.harvard.edu/drd/lesley.shtml">www.pon.harvard.edu/drd/lesley.shtml</a></td>
</tr>
</tbody>
</table>

**Trainers**

**Basic Mediation Training Offered**
- yes

**Advanced Mediation Training Offered**
- unknown

**Arbitration Training Offered**
- unknown

**Other ADR Training Offered**
- unknown

**Organization Description/Philosophy**
<table>
<thead>
<tr>
<th>Program Name</th>
<th>Mediation@MIT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Carol Orme-Johnson</td>
</tr>
<tr>
<td>Address</td>
<td>E32-133, 77 Massachusetts Ave.</td>
</tr>
<tr>
<td></td>
<td>Cambridge, MA 02139</td>
</tr>
<tr>
<td>County</td>
<td></td>
</tr>
<tr>
<td>Phone</td>
<td>(617) 258-8423</td>
</tr>
<tr>
<td>Fax</td>
<td>617-252-1062</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:mediation@mit.edu">mediation@mit.edu</a></td>
</tr>
<tr>
<td>Web site</td>
<td><a href="http://web.mit.edu/mediation/">http://web.mit.edu/mediation/</a></td>
</tr>
</tbody>
</table>

**Trainers**
Carol Orme-Johnson & Mark Cason-Snow

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**
no

**Arbitration Training Offered**
no

**Other ADR Training Offered**
Coaching and Bystanders

**Organization Description/Philosophy**
<table>
<thead>
<tr>
<th>Program Name</th>
<th>Insight Partners Inc.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>David G. Seibel</td>
</tr>
</tbody>
</table>
| Address | 50 Commonwealth Avenue, Suite 803  
Boston, MA 02116 |
| County | |
| Phone | (800) 440-1070 |
| Fax | 617-249-0725 |
| Email | dseibel@insightpartnersonline.com |
| Web site | www.insightpartnersonline.com |

**Trainers**
Patrick McWhinney, David Seibel, Alex Kuilman, Ericka Gray,

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**
yes

**Arbitration Training Offered**
no

**Other ADR Training Offered**
Negotiation, Advanced Negotiation, Effective Communication, Divorce Mediation, Employment Mediation,

**Organization Description/Philosophy**
<table>
<thead>
<tr>
<th><strong>Massachusetts</strong></th>
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<tbody>
<tr>
<td><strong>Program Name</strong></td>
</tr>
<tr>
<td><strong>Contact Person</strong></td>
</tr>
</tbody>
</table>
| **Address** | 432 Columbia Street, #12  
Cambridge, MA 02141 |
| **County** | Cambridge |
| **Phone** | (781) 646-2551 |
| **Fax** | |
| **Email** | apanikkar@aol.com |
| **Web site** | |

**Trainers**
Ashok Panikkar

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**
yes

**Arbitration Training Offered**
no

**Other ADR Training Offered**
Workplace Conflict

**Organization Description/Philosophy**
Massachusetts

Program Name: Interaction Institute for Social Change
Contact Person: Courtney Bourns
Address: 625 Mt. Auburn Street
Cambridge, MA 02138

County: 
Phone: (617) 234-2758
Fax: 617-234-4410
Email: cbourns@interactioninstitute.org
Web site: www.interactioninstitute.org

Trainers
see website for list of trainers

Basic Mediation Training Offered
no

Advanced Mediation Training Offered
no

Arbitration Training Offered
no

Other ADR Training Offered
Advanced Facilitation - 3-day

Organization Description/Philosophy
Massachusetts

Program Name: Harvard Mediation Program

Contact Person: Pound Hall
Address: Cambridge, MA 02138

County:
Phone: (617) 495-1854
Fax:
Email:
Web site:

Trainers:

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered

Organization Description/Philosophy
### Massachusetts

<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>Divorce Mediation Training Associates</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>John Fiske</td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>189 Cambridge Street</td>
</tr>
<tr>
<td></td>
<td>Cambridge, MA 02141</td>
</tr>
<tr>
<td><strong>County</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Phone</strong></td>
<td>(617) 354-7133</td>
</tr>
<tr>
<td><strong>Fax</strong></td>
<td>617-354-5830</td>
</tr>
<tr>
<td><strong>Email</strong></td>
<td><a href="mailto:info@dmtatransaining.com">info@dmtatransaining.com</a></td>
</tr>
<tr>
<td><strong>Web site</strong></td>
<td><a href="http://www.dmtatransaining.com">http://www.dmtatransaining.com</a></td>
</tr>
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**Trainers**

John Fiske, LL.B., Diane Neumann, J.D., M.A., Philip D. Woodbury, J.D.

**Basic Mediation Training Offered**

Yes - Divorce Mediation

**Advanced Mediation Training Offered**

No

**Arbitration Training Offered**

No

**Other ADR Training Offered**

Organization Description/Philosophy
<table>
<thead>
<tr>
<th><strong>Massachusetts</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Program Name</strong></td>
</tr>
<tr>
<td><strong>Contact Person</strong></td>
</tr>
</tbody>
</table>
| **Address** | 872 Massachusetts Ave. Suite 2-9  
Cambridge, MA 02139 |
| **County** | |
| **Phone** | (617) 876-5376 |
| **Fax** | 617-876-6663 |
| **Email** | cdscinfo@communitydispute.org |
| **Web site** | communitydispute.org |

**Trainers**
Jeanne Cleary, Arthur Stewart, Gail Packer; and others for various training programs

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**
yes

**Arbitration Training Offered**

**Other ADR Training Offered**
Conflict Management; Divorce; Gay & Lesbian Family Issues

**Organization Description/Philosophy**
<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>Cambridge College Certificate in Negotiation and Conflict Resolution</th>
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<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Martha Belden</td>
</tr>
</tbody>
</table>
| **Address** | 1000 Massachusetts Avenue  
Cambridge, MA 02138 |
| **Phone** | (617) 873-0163 |
| **Fax** | |
| **Email** | mbelden@cambridgecollege.edu |
| **Web site** | www.cambridgecollege.edu |

**Trainers**  
Martha Belden, MSW, JD  
Joseph DeFazio, JD

**Basic Mediation Training Offered**  
no

**Advanced Mediation Training Offered**  
no

**Arbitration Training Offered**  
no

**Other ADR Training Offered**  
Negotiation

**Organization Description/Philosophy**
<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>Metropolitan Mediation Services Program</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Joan Sokoloff</td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>43 Garrison Road</td>
</tr>
<tr>
<td></td>
<td>Brookline, MA 2445</td>
</tr>
<tr>
<td><strong>County</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Phone</strong></td>
<td>(617) 277-8107</td>
</tr>
<tr>
<td><strong>Fax</strong></td>
<td>617-734-6385</td>
</tr>
<tr>
<td><strong>Email</strong></td>
<td><a href="mailto:jsok.mms@verizon.net">jsok.mms@verizon.net</a></td>
</tr>
<tr>
<td><strong>Web site</strong></td>
<td><a href="http://www.metromediation.com">www.metromediation.com</a></td>
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</table>

**Trainers**

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**
Facilitation, Training, Workshops, Violence Prevention Program

**Organization Description/Philosophy**
Michigan

Program Name: Center for Dispute Resolution - Macatawa Resource Center
Contact Person: Connie Corriveau
Address: 665 - 136th Avenue
           Ottawa, MI 49424
County: Holland
Phone: (616) 399-1600
Fax: 616-399-1090
Email: execdir@macatawa.com
Web site: www.centerfordisputeresolution.org

Trainers

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered

Organization Description/Philosophy
Michigan

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Western UP Mediators</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Marvin LaGrew</td>
</tr>
<tr>
<td>Address</td>
<td>115 E. Ayer Street</td>
</tr>
<tr>
<td></td>
<td>Ironwood, MI 49938</td>
</tr>
<tr>
<td>County</td>
<td>Gogebic</td>
</tr>
<tr>
<td>Phone</td>
<td>(906) 932-0070</td>
</tr>
<tr>
<td>Fax</td>
<td>906-932-0033</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:mediator@up.net">mediator@up.net</a></td>
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<tr>
<td>Web site</td>
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Trainers

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**

**Organization Description/Philosophy**
<table>
<thead>
<tr>
<th>Program Name</th>
<th>Dispute Resolution Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Barry Burnside</td>
</tr>
<tr>
<td>Address</td>
<td>1104 S. Westnedge Ave.</td>
</tr>
<tr>
<td></td>
<td>Kalamazoo, MI 49008</td>
</tr>
<tr>
<td>County</td>
<td>Kalamazoo</td>
</tr>
<tr>
<td>Phone</td>
<td>(269) 552-3434</td>
</tr>
<tr>
<td>Fax</td>
<td>269-381-0935</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:bburnside@gryphon.org">bburnside@gryphon.org</a></td>
</tr>
<tr>
<td>Web site</td>
<td></td>
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</tbody>
</table>

**Trainers**

**Basic Mediation Training Offered**

yes

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**

**Organization Description/Philosophy**
Michigan

Program Name: Western Michigan University

Contact Person

Address: 3510 Faunce Student Services Bldg.
Kalamazoo, MI 49008

County: Kalamazoo

Phone: (616) 387-2336
Fax: 616-387-2325

Email

Web site

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered

Organization Description/Philosophy
### Michigan

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Dispute Resolution Center of Central Michigan</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Karen Beauregard</td>
</tr>
<tr>
<td>Address</td>
<td>2929 Covington, Suite 201</td>
</tr>
<tr>
<td></td>
<td>Lansing, MI 48912</td>
</tr>
<tr>
<td>County</td>
<td>Ingham</td>
</tr>
<tr>
<td>Phone</td>
<td>(517) 485-2274</td>
</tr>
<tr>
<td>Fax</td>
<td>517-485-1183</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:drccm.register@tds.net">drccm.register@tds.net</a></td>
</tr>
<tr>
<td>Web site</td>
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</table>

**Trainers**
Anne Bachle Fifer & Deb Zondervan

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**

**Organization Description/Philosophy**
Michigan

Program Name: Marquette-Alger Resolution Services  
Contact Person: Linda Rossberg  
Address: 200 W. Spring Street  
            Marquette, MI 49855  
County: Marquette  
Phone: (906) 226-4369  
Fax: 906-226-4369  
Email: marquett@mse.msu.edu  
Web site

Trainers

Basic Mediation Training Offered  
yes

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered

Organization Description/Philosophy
Michigan

Program Name  The Resolution Center
Contact Person  Craig Pappas
Address  176 S. Main, Suite 102
          Mt. Clemens, MI 48043
County
Phone  (586) 469-4714
Fax  586-469-0078
Email  theresolutioncenter@mediate.com
Web site  www.theresolutioncenter.com

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
40-hour Training, Peer Mediation Training, Facilitation, Arbitration

Organization Description/Philosophy
Michigan

**Program Name**: Westshore Dispute Resolution Center

**Contact Person**: David Cotter

**Address**: 8 W. Walton Ave.
Muskegon, MI 49440

**County**

**Phone**: (231) 727-6001

**Fax**: 231-727-6011

**Email**: wsdrc@iserve.net

**Web site**

---

**Trainers**

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**
Facilitation, Conflict resolution and Anger Management Training

**Organization Description/Philosophy**
Michigan

Program Name: Southeastern Dispute Resolution Services
Contact Person: Marc Stanley
Address: 1214 Greenwood
           Jackson, MI 49204
County: Jackson
Phone: (517) 784-4800
Fax: 517-784-5188
Email
Web site

Trainers

Basic Mediation Training Offered yes

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered

Organization Description/Philosophy
<table>
<thead>
<tr>
<th>Program Name</th>
<th>Mid-Michigan Dispute Resolution Center</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Rosemary Vandecar</td>
</tr>
<tr>
<td>Address</td>
<td>200 S. Michigan Avenue, Saginaw, MI 48602</td>
</tr>
<tr>
<td>County</td>
<td>Saginaw</td>
</tr>
<tr>
<td>Phone</td>
<td>(989) 797-4188</td>
</tr>
<tr>
<td>Fax</td>
<td>989-797-4185</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:mmdrc@juno.com">mmdrc@juno.com</a></td>
</tr>
</tbody>
</table>

**Trainers**

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**

**Organization Description/Philosophy**
Michigan

Program Name: Eastern UP Dispute Resolution Center, Inc.
Contact Person: LeRoy Pieri
Address: 650 W. Easterday Avenue
Sault St. Marie, MI 49783
County: Chippewa
Phone: (906) 635-2725
Fax: 906-635-2762
Email: cdrc@gw.lssu.edu
Web site

Trainers

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered

Organization Description/Philosophy
<table>
<thead>
<tr>
<th>Program Name</th>
<th>American Arbitration Association</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Janice Holdinski</td>
</tr>
<tr>
<td>Address</td>
<td>27777 Franklin Road, Suite 1150, 11th Floor Southfield, MI 48034</td>
</tr>
<tr>
<td>County</td>
<td>Oakland</td>
</tr>
<tr>
<td>Phone</td>
<td>(248) 352-5500</td>
</tr>
<tr>
<td>Fax</td>
<td>248-352-3147</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:HoldinskiJ@adr.org">HoldinskiJ@adr.org</a></td>
</tr>
<tr>
<td>Web site</td>
<td><a href="http://www.adr.org">www.adr.org</a></td>
</tr>
</tbody>
</table>

### Trainers

**Basic Mediation Training Offered**
- yes

**Advanced Mediation Training Offered**
- yes

**Arbitration Training Offered**
- yes

**Other ADR Training Offered**
- yes

### Organization Description/Philosophy
Michigan

Program Name: National Center for Dispute Settlement
Contact Person: Edward Hartfield
Address: 4000 Town Center, Suite 485
Southfield, MI 48075
County: Oakland
Phone: (248) 356-0870
Fax: 248-356-4774
Email: hartfielded@aol.com
Web site

Trainers
Edward Hartfield

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered
yes

Other ADR Training Offered

Organization Description/Philosophy
<table>
<thead>
<tr>
<th>Program Name</th>
<th>Citizens Mediation Service, Inc.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Matthew Balfe</td>
</tr>
<tr>
<td>Address</td>
<td>2800 Cleveland Ave., Suite 2</td>
</tr>
<tr>
<td></td>
<td>St. Joseph, MI 49085</td>
</tr>
<tr>
<td>County</td>
<td>Berrien</td>
</tr>
<tr>
<td>Phone</td>
<td>(269) 982-7898</td>
</tr>
<tr>
<td>Fax</td>
<td>269-982-7899</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:citizen@parrett.net">citizen@parrett.net</a></td>
</tr>
<tr>
<td>Web site</td>
<td><a href="http://www.citizensmediation.org">www.citizensmediation.org</a></td>
</tr>
</tbody>
</table>

**Trainers**

**Basic Mediation Training Offered**

yes

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**

**Organization Description/Philosophy**
<table>
<thead>
<tr>
<th>Program Name</th>
<th>Tri County Mediation Center</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Charles Dittman</td>
</tr>
<tr>
<td>Address</td>
<td>612 E. Main Street</td>
</tr>
<tr>
<td></td>
<td>St. Joseph, MI 49032</td>
</tr>
<tr>
<td>County</td>
<td>Centreville</td>
</tr>
<tr>
<td>Phone</td>
<td>(269) 467-5624</td>
</tr>
<tr>
<td>Fax</td>
<td>269-467-5641</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:sturgishuck@aol.com">sturgishuck@aol.com</a></td>
</tr>
<tr>
<td>Web site</td>
<td></td>
</tr>
</tbody>
</table>

**Trainers**

**Basic Mediation Training Offered**

yes

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**

**Organization Description/Philosophy**
Michigan

Program Name  Community Reconciliation Services, Inc.
Contact Person  Gerry Sell
Address  1022 E. Front Street - PO Box 1035
          Traverse City, MI 49685
County  Grand Traverse
Phone  (231) 941-5835
Fax  231-941-4530
Email  crservice@thirdlevel.org
Web site

Trainers  Tom Shea, Warren Hills

Basic Mediation Training Offered  Yes

Advanced Mediation Training Offered  Yes

Arbitration Training Offered  No

Other ADR Training Offered  Conflict resolution skills for managers, in-service training for volunteers

Organization Description/Philosophy
Michigan

Program Name: Neighborhood Reconciliation Center
Contact Person: Sharon Miller
Address: 3516 Cadieux
Wayne, MI 48224
County: Detroit
Phone: (313) 417-9400
Fax: 313-417-8426
Email: smiller@mediation-wayne.org
Web site: www.mediati
Michigan

Program Name: Community Mediation Services
Contact Person: Grant Bliss
Address: 116 5th Street
            Gaylord, MI 49735
County: Otsego
Phone: (989) 732-1576
Fax: 989-705-1337
Email: mediation@voyager.net
Web site:

Trainers

Basic Mediation Training Offered: yes

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered

Organization Description/Philosophy
Program Name: The Gallagher Law Firm
Contact Person: Gregory T. Gerik
Address: 2408 Lake Lansing Rd.
          Lansing, MI 48912
County: Ingham
Phone: (517) 853-1500
Fax: (517) 853-1501
Email: gtg@thegallagherlawfirm.com
Web site: www.thegallagherlawfirm.com

Trainers:
Gregory T. Gerik

Basic Mediation Training Offered: Yes

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered:
P2P Online Dispute Resolution, Virtual Law Office, Mediation Advocacy

Organization Description/Philosophy
Michigan

Program Name: Center for Dispute Resolution - HDC
Contact Person: Peggy Davy
Address: 429 Montague Avenue
          Tuscola, MI 48723
County: Caro
Phone: (989) 672-4044
Fax: 989-673-2031
Email: peggyd@hdc-caro.org
Web site: 

Trainers

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered

Organization Description/Philosophy
**Michigan**

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Dispute Resolution Center of Washtenaw Co.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Kaye Lang</td>
</tr>
<tr>
<td>Address</td>
<td>110 N. Fourth Avenue, Ann Arbor, MI 48106</td>
</tr>
<tr>
<td>County</td>
<td>Washtenaw</td>
</tr>
<tr>
<td>Phone</td>
<td>(734) 222-3745</td>
</tr>
<tr>
<td>Fax</td>
<td>734-222-3760</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:drc@mimediation.org">drc@mimediation.org</a></td>
</tr>
<tr>
<td>Web site</td>
<td><a href="http://www.mimediation.org">www.mimediation.org</a></td>
</tr>
</tbody>
</table>

**Trainers**
Susan Butterwick, Susan Hartman, Zena Zumeta

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**

**Organization Description/Philosophy**
Michigan

Program Name: Dispute Resolution Center of West Michigan
Contact Person: Sandy Ward
Address: 678 Front NW, Suite 250
           Grand Rapids, MI 49504
County
Phone: (616) 774-0121
Fax: 616-774-0323
Email: sandywardiba@hotmail.com, drcwestmich@hotmail.org
Web site: www.drcwmich.org

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Conflict Resolution, Peer Mediation Training

Organization Description/Philosophy
Michigan Mediation & Arbitration Services
Amy J. Glass
PO Box 51662
Kalamazoo, MI 49005-1662

(269) 342-9046
(269) 342-2130
amyglass@net-link.net
www.NeutralServices.com

Amy J. Glass

Yes

Yes

Yes

Organizations Description/Philosophy
**Michigan**

**Program Name**: ADR and Conflict Resolution Programs (national and international)

**Contact Person**: Tracy L. Allen

**Address**: 2000 Town Center Ste 900
Southfield, MI 48075

**County**: Oakland

**Phone**: (248) 746-4044

**Fax**: 248-936-2114

**Email**: tallen@mediate.com

**Web site**: www.Mediate.com/allen

**Trainers**
Tracy L. Allen

**Basic Mediation Training Offered**
Yes, including Michigan Supreme Court-approved 40 hr basic mediation program

**Advanced Mediation Training Offered**
Yes- for mediators and advocates

**Arbitration Training Offered**
Yes- for arbitrators and advocates

**Other ADR Training Offered**
Resolution Advocacy; In-house corporate conflict resolution design and training

**Organization Description/Philosophy**
Michigan

**Program Name**: Ellen Craine-Rostker

**Contact Person**: Ellen Craine-Rostker

**Address**: , MI

**County**: 

**Phone**: 

**Fax**: 

**Email**: 

**Web site**: 

**Trainers**
Ellen Craine-Rostker

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**
yes

**Arbitration Training Offered**

**Other ADR Training Offered**

**Organization Description/Philosophy**
<table>
<thead>
<tr>
<th>Program Name</th>
<th>Livingston Community Dispute Resolution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Mary Lytle</td>
</tr>
<tr>
<td>Address</td>
<td>123 E. Washington</td>
</tr>
<tr>
<td></td>
<td>Howell, MI 48843</td>
</tr>
<tr>
<td>County</td>
<td>Livingston</td>
</tr>
<tr>
<td>Phone</td>
<td>(517) 546-6007</td>
</tr>
<tr>
<td>Fax</td>
<td>517-546-4115</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:mediate@livmedite.org">mediate@livmedite.org</a></td>
</tr>
<tr>
<td>Web site</td>
<td></td>
</tr>
</tbody>
</table>

**Trainers**

**Basic Mediation Training Offered**

yes

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**

**Organization Description/Philosophy**
Michigan

Program Name: Sunrise Mediation Services
Contact Person: Mega Sodini
Address: 603 S. Eleventh Avenue
          Alpena, MI 49707
County: Alpena
Phone: (989) 354-9874
Fax: 989-354-9898
Email: sunrise@alpenacounty.org
Web site

Trainers

Basic Mediation Training Offered
  yes

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered

Organization Description/Philosophy
<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>Institute for Continuing Legal Education</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Sheldon Stark</td>
</tr>
<tr>
<td><strong>County</strong></td>
<td>Washtenaw</td>
</tr>
<tr>
<td><strong>Fax</strong></td>
<td>877-229-4351</td>
</tr>
<tr>
<td><strong>Web site</strong></td>
<td><a href="http://www.icle.org">www.icle.org</a></td>
</tr>
</tbody>
</table>

**Trainers**
Anne Bachle Fifer

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**
yes

**Arbitration Training Offered**

**Other ADR Training Offered**

**Organization Description/Philosophy**
**Program Name**  
Mediation Training & Consultation Institute

**Contact Person**  
Zena Zumeta

**Address**  
330 E. Liberty, Suite 3A  
Ann Arbor, MI 48104

**County**  
Washtenaw

**Phone**  
734-663-1155

**Fax**  
734-663-0524

**Email**  
mtci@igc.org

**Web site**  
www.learn2mediate.com

---

**Trainers**  
Zena Zumeta

---

**Basic Mediation Training Offered**  
yes

---

**Advanced Mediation Training Offered**  
yes

---

**Arbitration Training Offered**

---

**Other ADR Training Offered**  
Continuing Legal Education, Mediator Certification Course, Certification Conference in Managing Workplace Conflict

---

**Organization Description/Philosophy**
Michigan

Program Name: University of Michigan Business School/Executive Education Center
Contact Person: Ann Luke
Address: 724 E. University- Sam Wyly Hall, Rm. 3700
          Ann Arbor, MI 48109
County: Washtenaw
Phone: (734) 763-1005
Fax: N/A
Email: akolk@umich.edu
Web site: www.execed.bus.umich.edu

Trainers
Gretchen Spreitzer, Jane Dutton,

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered

Organization Description/Philosophy
Michigan

Program Name: University of Michigan Law School
Contact Person: 
Address: 625 South State Street
            Ann Arbor, MI 48109
County: Washtenaw
Phone: (734) 764-1358
Fax: 
Email: 
Web site: www.law.umich.edu

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered

Organization Description/Philosophy
**Michigan**

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Oakland Mediation Center</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Bonnie Hanes</td>
</tr>
<tr>
<td>Address</td>
<td>550 Hulet Drive Ste 102</td>
</tr>
<tr>
<td></td>
<td>Bloomfield Hills, MI 48302</td>
</tr>
<tr>
<td>County</td>
<td>Oakland</td>
</tr>
<tr>
<td>Phone</td>
<td>(248) 338-4280</td>
</tr>
<tr>
<td>Fax</td>
<td>248-338-0480</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:bhanes@mediation-omc.org">bhanes@mediation-omc.org</a></td>
</tr>
<tr>
<td>Web site</td>
<td><a href="http://www.mediatiion-omc.org">www.mediatiion-omc.org</a></td>
</tr>
</tbody>
</table>

**Trainers**
Bonnie Hanes, Harvey Burdick, Jean Goodard

**Basic Mediation Training Offered**
Yes, 40-Hour Civil Court Mediation Training

**Advanced Mediation Training Offered**
Yes, 8-Hour Advanced Mediator Training

**Arbitration Training Offered**
No

**Other ADR Training Offered**

**Organization Description/Philosophy**
**Michigan**

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Northern Community Mediation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Dr. Jane Millar</td>
</tr>
<tr>
<td>Address</td>
<td>415 State Street</td>
</tr>
<tr>
<td></td>
<td>Petoskey, MI 49770</td>
</tr>
<tr>
<td>County</td>
<td>Charlevoix</td>
</tr>
<tr>
<td>Phone</td>
<td>(231) 487-1771</td>
</tr>
<tr>
<td>Fax</td>
<td>231-547-1786</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:jane@northernmediation.org">jane@northernmediation.org</a></td>
</tr>
<tr>
<td>Web site</td>
<td></td>
</tr>
</tbody>
</table>

**Trainers**

**Basic Mediation Training Offered**

Yes

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**

**Organization Description/Philosophy**
Michigan

Program Name: Resolution Services Program (UPCAP)
Contact Person: Cheryl Goc
Address: 2501 14th Avenue South
Escanaba, MI 49829
County: Delta
Phone: (906) 789-9580
Fax: 906-786-5853
Email: cgocresolve@yahoo.com
Web site: www.upcapservices.com/resolframe.htm

Trainers

Basic Mediation Training Offered: yes

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered

Organization Description/Philosophy
<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>Community Dispute Resolution Center of Genesee Co.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Dayna Harper</td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>315 E. Court Street, Suite 200</td>
</tr>
<tr>
<td></td>
<td>Flint, MI 48502</td>
</tr>
<tr>
<td><strong>County</strong></td>
<td>Genesee</td>
</tr>
<tr>
<td><strong>Phone</strong></td>
<td>(810) 249-2619</td>
</tr>
<tr>
<td><strong>Fax</strong></td>
<td>810-249-2620</td>
</tr>
<tr>
<td><strong>Email</strong></td>
<td><a href="mailto:daynalharper@aol.com">daynalharper@aol.com</a></td>
</tr>
<tr>
<td><strong>Web site</strong></td>
<td></td>
</tr>
</tbody>
</table>

**Trainers**

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**

**Organization Description/Philosophy**
Michigan

Program Name: Anne Smiley

Contact Person: Anne Smiley

Address: MI

County: 

Phone: 

Fax: 

Email: 

Web site: 

Trainers
Anne Smiley

Basic Mediation Training Offered: yes

Advanced Mediation Training Offered:

Arbitration Training Offered:

Other ADR Training Offered:

Organization Description/Philosophy:
Minnesota

Program Name  North Hennepin Mediation Program, Inc.
Contact Person  Beth Bailey-Allen
Address  3300 County Road 10, Suite 212
          Brooklyn Center, MN 55429
County
Phone  (763) 561-0033
Fax  763-561-0266
Email  director@mediationprogram.com
Web site  www.mediationprogram.com

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Classroom Instruction, truancy Prevention, Skills Training, Large Group Facilitation, Facilitation of Property Exchange, Presentations on Mediation and NHMP

Organization Description/Philosophy
Minnesota

Program Name: Twin Cities Mediation
Contact Person: Dan Simon
Address: 1716 West Lake Street
           Minneapolis, MN 55408
County: Hennepin
Phone: (612) 824-8988
Fax: (612) 824-8987
Email: Dan@twincitiesmediation.com
Web site: http://twincitiesmediation.com

Trainers
Dan Simon, MA, J.D.

Basic Mediation Training Offered
Civil (30) and Family (40) - Transformative Model Only

Advanced Mediation Training Offered
Various

Arbitration Training Offered

Other ADR Training Offered

Organization Description/Philosophy
<table>
<thead>
<tr>
<th>Program Name</th>
<th>Peaceful Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Cindy Skalsky</td>
</tr>
<tr>
<td>Address</td>
<td>4-B East Dr.</td>
</tr>
<tr>
<td></td>
<td>Fergus Falls, MN 56537</td>
</tr>
<tr>
<td>County</td>
<td></td>
</tr>
<tr>
<td>Phone</td>
<td>(218) 739-4340</td>
</tr>
<tr>
<td>Fax</td>
<td>218-736-2772</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:email@peacefulsolutionsltd.org">email@peacefulsolutionsltd.org</a></td>
</tr>
<tr>
<td>Web site</td>
<td><a href="http://www.PeacefulSolutionsLtd.org">www.PeacefulSolutionsLtd.org</a></td>
</tr>
</tbody>
</table>

**Trainers**

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**
- Training in Services for Teachers, Conflict Resolution Consultation

**Organization Description/Philosophy**
Program Name: Northland Mediation Service
Contact Person: Patty Murto
Address: 1000 Torrey Bldg.
Duluth, MN 55802
County: 
Phone: (218) 723-4003
Fax: 218-722-5480
Email: pattym@computerpro.com
Web site: www.volunteerattorney.org

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Training, Expediter

Organization Description/Philosophy
Minnesota

Program Name: Mediation Services for Anoka County
Contact Person: Ann Wallerstedt
Address: 2520 Coon Rapids Blvd., NW, Suite 100
          Coon Rapids, MN 55433-1908
County
Phone: (763) 422-8878
Fax: 763-422-0808
Email: annw@mediationservice.org
Web site: www.mediationservice.org

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Peer Mediation Training, Adult Mediation and Conflict Resolution, Participate in Various Collaborations and Community Initiatives

Organization Description/Philosophy
Mississippi

Program Name: The Accord Institute
Contact Person: B.G. Austin
Address: P.O. Box 1396
          Olive Branch, MS 38654
County: Desoto
Phone: (417) 872-8374
Fax: 
Email: accord1@webound.com
Web site: 

Trainers: B.G. Austin, Elton Chartrand

Basic Mediation Training Offered
Training for Mediator Certification (40)

Advanced Mediation Training Offered
Yes

Arbitration Training Offered
Yes

Other ADR Training Offered

Organization Description/Philosophy
<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>Overview of Arbitration and Mediation and related matters</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Richard T. Bennett</td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>Post Office Box 98, Jackson, MS 39205</td>
</tr>
<tr>
<td><strong>County</strong></td>
<td>Hinds</td>
</tr>
<tr>
<td><strong>Phone</strong></td>
<td>(601) 944-0466</td>
</tr>
<tr>
<td><strong>Fax</strong></td>
<td>601-944-0467</td>
</tr>
<tr>
<td><strong>Email</strong></td>
<td><a href="mailto:rbennett@blswlaw.com">rbennett@blswlaw.com</a></td>
</tr>
<tr>
<td><strong>Web site</strong></td>
<td><a href="http://www.blswlaw.com">www.blswlaw.com</a></td>
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</tbody>
</table>

**Trainers**
TBA

**Basic Mediation Training Offered**
Yes

**Advanced Mediation Training Offered**
Yes

**Arbitration Training Offered**
Yes

**Other ADR Training Offered**
Yes

**Organization Description/Philosophy**
**Mississippi**

<table>
<thead>
<tr>
<th>Program Name</th>
<th>WPF, LLC</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Lydia Quarles</td>
</tr>
<tr>
<td>Address</td>
<td>P.O. Box  4861</td>
</tr>
<tr>
<td></td>
<td>Jackson,  MS 39296</td>
</tr>
<tr>
<td>County</td>
<td>Hinds</td>
</tr>
<tr>
<td>Phone</td>
<td>(601) 987-4270</td>
</tr>
<tr>
<td>Fax</td>
<td>601-987-4233</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:lydia@lquarles.com">lydia@lquarles.com</a></td>
</tr>
<tr>
<td>Web site</td>
<td><a href="http://www.wpf-adr.com">www.wpf-adr.com</a></td>
</tr>
</tbody>
</table>

**Trainees**
Lydia Quarles, Deneise Turner Lott, D.L. Spruill, W. Criss Lott

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**
yes

**Arbitration Training Offered**
no

**Other ADR Training Offered**
yes

**Organization Description/Philosophy**
Mississippi

Program Name: Basic Mediation Skills Training
Contact Person: Beverly C. Austin
Address: 8421 Maplewood Lane
          Olive Branch, MS 38654
County: Desoto
Phone: (662) 393-3811
Fax: 662-393-8462
Email: jaustin2@midsouth.rr.com
Web site

Trainers: Beverly Austin, Elton Chartrand, Jocelyn Wurzburg, Beth Morgan

Basic Mediation Training Offered: yes

Advanced Mediation Training Offered: yes

Arbitration Training Offered: yes

Other ADR Training Offered: yes

Organization Description/Philosophy
Program Name: Mediation Network
Contact Person: Kathleen McCarther
Address: PO Box 10143
Kansas City, MO 64171
County
Phone: (816) 678-4082
Fax: 816-531-6510
Email: kmccarther@earthlink.net
Web site

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Training in Restorative Justice Principles

Organization Description/Philosophy
### Montana

<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>Community Mediation Center</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Sheri Boelter</td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>104 East Main St., Suite 312</td>
</tr>
<tr>
<td></td>
<td>Bozeman, MT 59715</td>
</tr>
<tr>
<td><strong>County</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Phone</strong></td>
<td>(406) 522-8442</td>
</tr>
<tr>
<td><strong>Fax</strong></td>
<td>406-522-8442</td>
</tr>
<tr>
<td><strong>Email</strong></td>
<td><a href="mailto:cmc@montana.com">cmc@montana.com</a></td>
</tr>
<tr>
<td><strong>Web site</strong></td>
<td><a href="http://www.communitymediation.com">www.communitymediation.com</a></td>
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</table>

#### Trainers

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**

- Peer Mediation Training

#### Organization Description/Philosophy
<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>Montana Mediators</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Kitty Lusse</td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>P.O. Box 159, Missoula, MT 59806</td>
</tr>
<tr>
<td><strong>County</strong></td>
<td>Missoula</td>
</tr>
<tr>
<td><strong>Phone</strong></td>
<td>(406) 543-1113</td>
</tr>
<tr>
<td><strong>Fax</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Email</strong></td>
<td><a href="mailto:kitty@montana.com">kitty@montana.com</a></td>
</tr>
<tr>
<td><strong>Web site</strong></td>
<td><a href="http://www.montanamediate.com/home.htm">http://www.montanamediate.com/home.htm</a></td>
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</table>

**Trainers**
Art Lusse, Kitty Lusse

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**
yes

**Arbitration Training Offered**
no

**Other ADR Training Offered**

**Organization Description/Philosophy**
Montana

Program Name: Community Dispute Resolution Center of Missoula
Contact Person: Art Lusse
Address: P.O. Box 159
Missoula, MT 59806
County
Phone: (406) 543-1113
Fax
Email: artlusse@montana.com
Web site: www.mediationmissoula.org

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Facilitation, Consensus Building, Training, Public Presentations

Organization Description/Philosophy
Montana

Program Name: Southwest Montana Mediation Center
Contact Person: Ilene Cohen
Address: PO Box 664
           Dillon, MT 59725
Phone: (406) 683-6526
Fax: 
Email: kayakers@bmt.net
Web site: 

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Communication Trainings, Basic 40 hour Mediation Training at UM Western College

Organization Description/Philosophy
<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>Center for Collaborative Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Carson Taylor</td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>P.O. Box 665</td>
</tr>
<tr>
<td></td>
<td>Bozeman, MT 59771</td>
</tr>
<tr>
<td><strong>County</strong></td>
<td>Gallatin</td>
</tr>
<tr>
<td><strong>Phone</strong></td>
<td>(406) 587-2356</td>
</tr>
<tr>
<td><strong>Fax</strong></td>
<td>406-587-2174</td>
</tr>
<tr>
<td><strong>Email</strong></td>
<td><a href="mailto:ctaylor587@aol.com">ctaylor587@aol.com</a></td>
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<tr>
<td><strong>Web site</strong></td>
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</table>

**Trainers**
Carson Taylor, Pam Poon, Louise Forrest, Chris Manos

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**
yes

**Arbitration Training Offered**
no

**Other ADR Training Offered**

**Organization Description/Philosophy**
Montana

Program Name: State of Montana Personnel Division
Contact Person: John Moore
Address: P.O. Box 200127
Helena, MT 59620
County: Lewis & Clark
Phone: (406) 444-3871
Fax: 406-444-0703
Email: jmoore@state.mt.us

Trainers
Kathleen McNeil

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered

Organization Description/Philosophy
<table>
<thead>
<tr>
<th>Program Name</th>
<th>Concord Center</th>
</tr>
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<tbody>
<tr>
<td>Contact Person</td>
<td>Mary Lee Brock</td>
</tr>
<tr>
<td>Address</td>
<td>3861 Farnam Street, Suite B</td>
</tr>
<tr>
<td></td>
<td>Omaha, NE 68131</td>
</tr>
<tr>
<td>County</td>
<td></td>
</tr>
<tr>
<td>Phone</td>
<td>(402) 345-1131</td>
</tr>
<tr>
<td>Fax</td>
<td>402-556-2037</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:mlbrock@concord-center.com">mlbrock@concord-center.com</a></td>
</tr>
<tr>
<td>Web site</td>
<td><a href="http://www.concord-center.com">www.concord-center.com</a></td>
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</table>

**Trainers**

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**
Facilitation & Training,

**Organization Description/Philosophy**
Nebraska

Program Name: Resolution Center
Contact Person: Peggy Carrel
Address: 5109 W. Scott Rd. Suite 414 Beatrice, NE 68310
County: Gage
Phone: (402) 223-6061
Fax: 402-223-6625
Email: senmc@mail.state.ne.us

Trainers
Peggy Carrel

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
no

Arbitration Training Offered
no

Other ADR Training Offered

Organization Description/Philosophy
Nebraska

Program Name: Nebraska office of Dispute Resolution
Contact Person: 
Address: P.O.Box 98910
Lincoln, NE 68509-8910
County: 
Phone: (402) 471-3148
Fax: 402-471-2197
Email: whind@nsc.state.ne.us
Web site: http://court.nol.org/odr/

Trainers

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered
no

Other ADR Training Offered
Family, Divorce, Spec Edu, Victim/Offender, Facilitation

Organization Description/Philosophy
Nebraska

Program Name: Central Mediation Center
Contact Person: Lynne Favinger or Carol Dart
Address: 3720 Ave. A, Suite G
Kearney, NE 68847
County
Phone: (308) 237-4692
Fax: 308-237-5027
Email: info@centralmediationcenter.com
Web site: www.centralmediationcenter.com

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Conflict Resolution Training, Communication Skills Training

Organization Description/Philosophy
Nebraska

**Program Name**: The Mediation Center

**Contact Person**: Kelly Phipps

**Address**: 1120 K St. Suite 200  
Lincoln, NE 68508

**County**

**Phone**: (402) 441-5740

**Fax**: 402-441-5749

**Email**: llmediation@alltel.net

**Web site**

---

**Trainers**

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**
Facilitation, Strategic Planning, Conflict Resolution, Negotiation, and Cross-Cultural Dynamics Training, Systems Design, Presentations, Conflict Resolution Skills Training for at Risk Youth

**Organization Description/Philosophy**
Program Name: Nebraska Justice Center

Contact Person: 312 Main St.

Address: Walthill, NE 68067

County:

Phone: (402) 846-5576

Fax: 402-846-5105

Email: nejustice@huntel.net

Web site: www.connectfremont.org

Trainers

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered
no

Other ADR Training Offered
Workshops

Organization Description/Philosophy
Nebraska

Program Name: The Resolution Center
Contact Person: Judy Pingel
Address: 5109 West Scott Rd., Suite 414
Beatrice, NE 68310-7059
County
Phone: (402) 223-6061
Fax: 402-223-6625
Email: senmc@mail.state.ne.us
Web site

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Facilitation, Training, Public Presentations

Organization Description/Philosophy
Nebraska

Program Name: Center for Conflict Resolution
Contact Person: Laurie Barkie
Address: 1524 Broadway
         Scottsbluff, NE 69363-0427
County: Scotts Bluff
Phone: (308) 635-2002
Fax: 308-635-2420
Email: info@conflictresolutioncenter.com
Web site: www.conflictresolutioncenter.com

Trainers
Laurie Barkie

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered
no

Other ADR Training Offered
Family, Divorce, Spec Edu, Victim/Offender,Facilitation

Organization Description/Philosophy
Program Name: Neighborhood Mediation Center
Contact Person: Trip Barthel
Address: 124 Ridge St.
          Reno, NV 89501
County
Phone: (775) 788-2127
Fax: 775-322-5404
Email: trip9@ix.netcom.com
Web site: www.mediatenmc.org

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
facilitation, organizational development, training, public presentations

Organization Description/Philosophy
Nevada

Program Name: Clark County Social Service - Neighborhood Justice Center

Contact Person: Shannon West

Address: 1600 Pinto Ln.
           Las Vegas, NV 89106

County

Phone: (702) 455-3898

Fax: 702-455-3652

Email

Web site

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
School Peer Mediation, Dispute Resolution Systems Design

Organization Description/Philosophy
New Hampshire

Program Name
Superior Court ADR Committee

Contact Person
Peter Wolfe

Address
22 Main Street
Newport, NH 03773-

County

Phone
(603) 863-3450

Fax
603-863-3204

Email
p_wolfe@conknet.com

Web site

Trainers
Peter Wolfe

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered

Organization Description/Philosophy
New Hampshire

Program Name: Cheshire Mediation
Contact Person: Greg Hessel
Address: 181 Washington Street
         Keene, NH 03431
County:
Phone: (603) 357-6873
Fax: 603-352-5698
Email: ghessel@mfs.org
Web site: cheshiremediation.org

Trainers:
Greg Hessel

Basic Mediation Training Offered: yes

Advanced Mediation Training Offered: yes

Arbitration Training Offered: no

Other ADR Training Offered:
Meeting Facilitation and Basic Conflict Resolution

Organization Description/Philosophy
New Hampshire

Program Name: Marital Mediation Program, Inc.
Contact Person: Esther Tardy-Wolfe
Address: 670 North Commercial Street
          Manchester, NH 03101-
County
Phone: (603) 623-3500
Fax: 603-629-9510
Email: roundtablemed@earthlink.net
Web site: www.roundtablemediation.com/

Trainers

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered

Organization Description/Philosophy
**New Hampshire**

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Roundtable Mediation and Conflict Management Consultants</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Esther Tardy-Wolfe or Candace Dochstader</td>
</tr>
<tr>
<td>Address</td>
<td>670 North Commercial Street</td>
</tr>
<tr>
<td></td>
<td>Manchester, NH 03101</td>
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<tr>
<td>County</td>
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</tr>
<tr>
<td>Phone</td>
<td>(603) 623-3500</td>
</tr>
<tr>
<td>Fax</td>
<td>603- 629-9510</td>
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<tr>
<td>Email</td>
<td><a href="mailto:roundtablemed@earthlink.net">roundtablemed@earthlink.net</a></td>
</tr>
<tr>
<td>Web site</td>
<td>roundtablemediation.com</td>
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**Trainers**
Esther Tardy-Wolfe and Candace Dochstader

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**
yes

**Arbitration Training Offered**
yes

**Other ADR Training Offered**
Certified New Hampshire Marital Mediation Training

**Organization Description/Philosophy**
New Hampshire

Program Name: Nashua Mediation Program
Contact Person: Carol Stewart
Address: 18 Mulberry Street
           Nashua, NH 03060
County:
Phone: (603) 589-4550
Fax: 603-594-3452
Email: stewartc@ci.nashua.nh.us
Web site: www.gonashua.com

Trainers:
Carol Stewart, Sandra Mulcahy

Basic Mediation Training Offered:
yes

Advanced Mediation Training Offered:
no

Arbitration Training Offered:
no

Other ADR Training Offered:
Peer Mediation

Organization Description/Philosophy
Program Name: Rose Hill Mediation Center
Contact Person: Rose Hill-Bagley
Address: 87 Deer Run Lane
          Northwood, NH 03261
County:   
Phone:    (603) 942-8363
Fax:      
Email:    mediator@metrocast.net
Web site: 

Trainers: Rose Hill-Bagley

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered
no

Other ADR Training Offered
Marital; General Skills; Business Relations

Organization Description/Philosophy
New Hampshire

Program Name: Alternative: A Center For Mediation in New England
Contact Person: Olivia A. Ruel, Ph.D.
Address: 4 Felt Rd
Keene, NH 03431-

Country

Phone: (603) 355-8066
Fax: 603-357-1485
Email: olivia@ne.rr.com
Web site

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered

Organization Description/Philosophy
## New Hampshire

<table>
<thead>
<tr>
<th>Program Name</th>
<th>New England College</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Jolene U. Schillinger</td>
</tr>
<tr>
<td>Address</td>
<td>Henniker, NH 03242</td>
</tr>
<tr>
<td>County</td>
<td></td>
</tr>
<tr>
<td>Phone</td>
<td>(603) 428-2270</td>
</tr>
<tr>
<td>Fax</td>
<td></td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:jschillin@nec.edu">jschillin@nec.edu</a></td>
</tr>
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<td>Web site</td>
<td><a href="http://www.nec.edu">www.nec.edu</a></td>
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### Trainers

- **Basic Mediation Training Offered**
  - unknown

- **Advanced Mediation Training Offered**
  - unknown

- **Arbitration Training Offered**
  - unknown

- **Other ADR Training Offered**
  - unknown

### Organization Description/Philosophy
**New Hampshire**

**Program Name**
University of New Hampshire Mediation Program

**Contact Person**
Esther Tardy-Wolfe Jivotovsky

**Address**
5 Quad Way, 5 Hitchcock Hall
Durham, NH 3824

**County**

**Phone**
(603) 862-3284

**Fax**
603-862-4787

**Email**
esthertardy_wolfe@unh.edu

**Web site**

**Trainers**

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**
Training and Consulting for Mediation Program Development, Facilitation, Administration of Judicial Services of UNH

**Organization Description/Philosophy**
New Hampshire

Program Name
Lenski Mediation LLC

Contact Person
Tammy Lenski, Ed.D.

Address
51 High Ridge Road
Dublin, NH 03444

County

Phone
(603) 924-0912

Fax
413-513-4993

Email
tlenski@lenski.com

Web site
www.lenski.com

Trainers
Tammy Lenski, Ed.D.

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered
no

Other ADR Training Offered
Interpersonal conflict resolution

Organization Description/Philosophy
New Hampshire

Program Name  Mountain View Mediation, Inc.
Contact Person  Jane Vaillancourt
Address  PO Box 40
          Milan, NH 03588-
County
Phone  (603) 752-3446
Fax  603-752-8549
Email
Web site

Trainers

Basic Mediation Training Offered  yes

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered

Organization Description/Philosophy
New Jersey

Program Name: Community Mediation Services, Inc.
Contact Person: Kathy Gaskill
Address: 1201 Bacharach Blvd., Third Floor
          Atlantic City, NJ 8401
County
Phone: (609) 345-7267
Fax: 609-345-7424
Email
Web site

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Community, Family, and Peer Mediation, School Safety Presentations

Organization Description/Philosophy
New Mexico

Program Name: Mediation Services of New Mexico
Contact Person: Diane Irwin
Address: PO Box 359
Corrales, NM 87048
County
Phone: (505) 867-6550
Fax: 505-867-6552
Email: peacenow2001@aol.com
Web site

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
life skills to high school students, Training in Mediation (basic, school, family, victim/offender, advanced courses) Anger management, Conflict Resolution Classes

Organization Description/Philosophy
New York

Program Name: College of Criminal Justice
Contact Person: Maria Volpe
Address: 899 Tenth Avenue
          New York, NY 10019
County: New York
Phone: (212) 237-8692
Fax: (212) 237-8646
Email: dispute@jjay.cuny.edu
Web site: www.johnjay.jjay.cuny.edu/dispute

Trainers
TBA

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered
unknown

Other ADR Training Offered

Organization Description/Philosophy
New York

Program Name: Community Mediation Services, Inc.
Contact Person: Mark Kleiman
Address: 89-64 163rd Street
Jamaica, NY 11432
County
Phone: (718) 523-6868
Fax: 718-523-8204
Email: markk@adr-cms.org
Web site: www.adr-cms.org

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Youth Leadership, Mentoring, Case Work, Group Work, Educational & Skills-Based Workshops, Training and Program Development

Organization Description/Philosophy
New York

Program Name: Tri-County Mediation Center
Contact Person: Marsha Lawyer
Address: 1 Kimball St.
           Amsterdam, NY 12010
County
Phone: (518) 842-4202
Fax: 518-842-4245
Email: mediation@catholiccharitiesmc.org
Web site

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Conflict Resolution and Peer Mediation Training, Workplace Conflict Resolution Workshops, Lemon Law Arbitration

Organization Description/Philosophy
New York

Program Name: ACCORD, A Center for Dispute Resolution
Contact Person: Richard Squire
Address: 30 West State Street
           Binghamton, NY 13901-2332
County
Phone: (607) 724-5153
Fax: (607) 724-0059
Email: judym@accordny.com
Web site: www.accordny.com

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Lemon Law Arbitration, Community Group Facilitation, Mediation Training, Conflict Resolution
Workshops and Presentations

Organization Description/Philosophy
New York

Program Name: Dispute Settlement Center
Contact Person: Julie M. Loesch
Address: 741 Delaware Avenue
          Buffalo, NY 14209
County:
Phone: (716) 883-5960
Fax: 716-883-5349
Email: jloesch@upstatenybbb.org
Web site: www.upstateny.bbb.org

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Arbitration, Facilitation, Presentation, Workshops

Organization Description/Philosophy
New York

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Common Ground Dispute Resolution, Inc.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Dawn Wallant</td>
</tr>
<tr>
<td>Address</td>
<td>11 William Street, Suite 2</td>
</tr>
<tr>
<td></td>
<td>Catskill, NY 12414</td>
</tr>
<tr>
<td>County</td>
<td></td>
</tr>
<tr>
<td>Phone</td>
<td>(518) 943-0523</td>
</tr>
<tr>
<td>Fax</td>
<td>518-943-6241</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:dwallant@commongroundinc.org">dwallant@commongroundinc.org</a></td>
</tr>
<tr>
<td>Web site</td>
<td><a href="http://www.commongroundinc.org">www.commongroundinc.org</a></td>
</tr>
</tbody>
</table>

**Trainees**

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**
Lemon Law Arbitration, Mediation Training, Violence Prevention Program, Early Childhood Intervention Programming, Presentations

**Organization Description/Philosophy**
New York

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Dispute Resolution Center of Herkimer County</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Annemarie Adams</td>
</tr>
<tr>
<td>Address</td>
<td>61 West St.</td>
</tr>
<tr>
<td></td>
<td>Ilion, NY 13357</td>
</tr>
<tr>
<td>County</td>
<td></td>
</tr>
<tr>
<td>Phone</td>
<td>(315) 894-9917</td>
</tr>
<tr>
<td>Fax</td>
<td>315-894-6313</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:adamsdrc@dreamscape.com">adamsdrc@dreamscape.com</a></td>
</tr>
<tr>
<td>Web site</td>
<td></td>
</tr>
</tbody>
</table>

Trainers

- Basic Mediation Training Offered

- Advanced Mediation Training Offered

- Arbitration Training Offered

- Other ADR Training Offered
  Lemon Law arbitration, HUD Section 8 Grievance Hearings, Training, Community Presentations, School Based Conflict Resolution Programs

Organization Description/Philosophy
New York

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Community Dispute Resolution Center, Inc.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Judith Saul</td>
</tr>
<tr>
<td>Address</td>
<td>120 W. State Street</td>
</tr>
<tr>
<td></td>
<td>Ithaca, NY 14850</td>
</tr>
<tr>
<td>County</td>
<td></td>
</tr>
<tr>
<td>Phone</td>
<td>(607) 273-9347</td>
</tr>
<tr>
<td>Fax</td>
<td>607-275-9225</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:cdrc@cdrc.org">cdrc@cdrc.org</a></td>
</tr>
<tr>
<td>Web site</td>
<td></td>
</tr>
</tbody>
</table>

Trainers

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**
Training, Collaborative Problem Solving

**Organization Description/Philosophy**
<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>Win Win Works</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Marti Granizo-O'Hare</td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>16 East 34th Street, Suite 1600 New York, NY 10016</td>
</tr>
<tr>
<td><strong>County</strong></td>
<td>New York</td>
</tr>
<tr>
<td><strong>Phone</strong></td>
<td>(917) 375-7955</td>
</tr>
<tr>
<td><strong>Fax</strong></td>
<td>888-684-2569</td>
</tr>
<tr>
<td><strong>Email</strong></td>
<td><a href="mailto:mgo7@erols.com">mgo7@erols.com</a></td>
</tr>
<tr>
<td><strong>Web site</strong></td>
<td><a href="http://www.winwinworks.com">www.winwinworks.com</a></td>
</tr>
</tbody>
</table>

**Trainers**
Marti Granizo-O'Hare, Sandra Sindel and Associates

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**
yes

**Arbitration Training Offered**
no

**Other ADR Training Offered**

**Organization Description/Philosophy**
New York

Program Name  CPR Institute for Dispute Resolution
Contact Person  Helena Tavares Erickson
Address  366 Madison Avenue
          New York, NY 10017-3122
County
Phone  (212) 949-6490
Fax  (212) 949-8859
Email  herickson@cpradr.org
Web site  www.cpradr.org

Trainers
Thomas J. Stipanowich, Catherine Cronin-Harris, Helena Tavares Erickson

Basic Mediation Training Offered
Yes

Advanced Mediation Training Offered
Yes

Arbitration Training Offered
Training in Arbitration Ethics

Other ADR Training Offered
Effective Mediation Advocacy, Court Mediator Training, Commercial Arbitration at its Best:
Fundamentals and Strategies, The CPR Top 10: Recent Cases & Decisions That May Affect Your
Arbitration/ADR Practice, Drafter’s Excellence Program: How to Draft a Dispute Resolution Clause,
Excellence in Employment Practices, and more

Organization Description/Philosophy
New York

**Program Name**  
Westchester Mediation Center of CLUSTER

**Contact Person**  
Jenny Besch

**Address**  
20 S. Broadway, Ste 501  
Yonkers, NY 10023

**County**

**Phone**  
914-963-6500 x207

**Fax**  
914-963-4566

**Email**  
jenbesch@aol.com

**Web site**

---

**Trainers**

---

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**  
Training, Arbitration, Group Facilitation

---

**Organization Description/Philosophy**
New York

Program Name: New York Dispute Resolution Association (NYSDRA)
Contact Person: Rebecca Goldstein
Address: 255 River Street
          Troy, NY 12180
Phone: (518) 687-2240
Fax: 518-687-2245
Email: rebecca@nysdra
Web site: www.nysdra.org

Trainers
TBA

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered

Arbitration Training Offered
yes

Other ADR Training Offered
Community Dispute, Resolution Centers

Organization Description/Philosophy
### New York

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Conflict Resolution Services of Schenectady County</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Laura Zeliger</td>
</tr>
<tr>
<td>Address</td>
<td>144 Barrett Street</td>
</tr>
<tr>
<td></td>
<td>Schenectady, NY 12305</td>
</tr>
<tr>
<td>County</td>
<td></td>
</tr>
<tr>
<td>Phone</td>
<td>(518) 346-1281</td>
</tr>
<tr>
<td>Fax</td>
<td>518-346-1311</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:loj@capital.net">loj@capital.net</a></td>
</tr>
<tr>
<td>Web site</td>
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</table>

#### Trainers

<table>
<thead>
<tr>
<th>Basic Mediation Training Offered</th>
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</thead>
</table>

<table>
<thead>
<tr>
<th>Advanced Mediation Training Offered</th>
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<table>
<thead>
<tr>
<th>Arbitration Training Offered</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Other ADR Training Offered</th>
</tr>
</thead>
<tbody>
<tr>
<td>CASA Supervised Visitation, Bail Assistance &amp; Alternative to Incarceration Training and Conflict Resolution Workshops</td>
</tr>
</tbody>
</table>

#### Organization Description/Philosophy


| **New York** |
|-----------------|-------------------|
| **Program Name** | Mediation Services of SWWC |
| **Contact Person** | Carol Lynn Kachidurian |
| **Address** | 480 Broadway, Lower Level #32 |
| | Saratoga Springs, NY 12866 |
| **County** | |
| **Phone** | (518) 584-6361 |
| **Fax** | 518-583-9659 |
| **Email** | mediate@albany.net |
| **Web site** | www.mediationswwc.org |

**Trainers**

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**
Conflict Resolution and Communication Skills Workshops, Lemon Law Arbitration, Fee Matrimonial Arbitration

**Organization Description/Philosophy**
New York

Program Name: Benjamin Cardozo School of Law
Contact Person: Lela P. Love
Address: 55 5th Ave.
New York, NY 10003
County: New York
Phone: (212) 790-0365
Fax: 212-790-0256
Email: love@ymail.yu.edu
Web site: www.cardozo.yu.edu/kukin

Trainers
Lela P. Love and other faculty

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered
yes

Other ADR Training Offered
yes

Organization Description/Philosophy
New York

Program Name: Mediation Services, Inc.
Contact Person: Barbara Potter
Address: 48 Dietz Street, Suite I
Oneonta, NY 13820

County
Phone: (607) 433-1672
Fax: 607-433-0361
Email: cmc@neis.net
Web site: www.oneonta.edu/~msi

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Conflict Management Training, Arbitration, Dialogue

Organization Description/Philosophy
New York

Program Name: VCS Center for Conflict Resolution
Contact Person: Myrnia Bass-Hargrove
Address: 77 S. Main Street
           New City, NY 10956
County: 
Phone: (845) 634-5729
Fax: 845-634-7839
Email: myrnia2@hotmail.com
Web site: 

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Lemon Law Arbitration, Facilitation, Consensus Building, Violence Prevention Program, Training

Organization Description/Philosophy
New York

Program Name: Safe Horizons Mediation Program
Contact Person: Elizabeth Clemants
Address: 346 Broadway, Room 400W
New York, NY 10013
County
Phone: 212-577-1740 x126
Fax: (212) 406-2637
Email: eclemants@safehorizon.org
Web site: www.safehorizon.org

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Arbitration, Facilitation, Training, Presentations

Organization Description/Philosophy
New York

Program Name: New York County Lawyers' Association
Contact Person:
Address: 14 Vesey Street
New York, NY 10007
County: New York
Phone: (212) 267-6646
Fax:
Email:
Web site: www.nycla.org

Trainers

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
unknown

Arbitration Training Offered

Other ADR Training Offered

Organization Description/Philosophy
## New York

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Midtown Community Court Mediation Program</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Ariel Lublin</td>
</tr>
<tr>
<td>Address</td>
<td>314 West 54th St.</td>
</tr>
<tr>
<td></td>
<td>New York, NY 10019</td>
</tr>
<tr>
<td>County</td>
<td></td>
</tr>
<tr>
<td>Phone</td>
<td>(646) 624-1300</td>
</tr>
<tr>
<td>Fax</td>
<td>(212) 586-1144</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:rsanchez@courts.state.ny.us">rsanchez@courts.state.ny.us</a>, <a href="mailto:alublin@courts.state.ny.us">alublin@courts.state.ny.us</a></td>
</tr>
<tr>
<td>Web site</td>
<td><a href="http://www.communityjustice.org">www.communityjustice.org</a></td>
</tr>
</tbody>
</table>

**Trainers**

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**
CR Training, Anger Management, Cross-Cultural Communication. Group Facilitations off-site and on-site

**Organization Description/Philosophy**
New York

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Lesbian, Gay, Bisexual &amp; Transgender Community Center</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Jorge Irizarry-Vizcarrondo</td>
</tr>
<tr>
<td>Address</td>
<td>208 W 13th St.</td>
</tr>
<tr>
<td></td>
<td>New York, NY 10011</td>
</tr>
<tr>
<td>County</td>
<td>New York</td>
</tr>
<tr>
<td>Phone</td>
<td>(212) 620-7310</td>
</tr>
<tr>
<td>Fax</td>
<td>212-924-2657</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:jirizarry@gaycenter.org">jirizarry@gaycenter.org</a></td>
</tr>
<tr>
<td>Web site</td>
<td><a href="http://www.gaycenter.org">www.gaycenter.org</a></td>
</tr>
</tbody>
</table>

**Trainers**

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**
Conflict Resolution Skills Workshops, Facilitation, Training (basic training in community mediation), Public Presentations, Community Forums

**Organization Description/Philosophy**
New York

Program Name: Dispute Resolution Center
Contact Person: Donna Kankiewicz
Address: 26 Conkey Ave, Eaton Center 4FL
         Norwich, NY 13815
County
Phone: (607) 336-1982
Fax: 607-336-5330
Email: dkdrc@dmcom.net
Web site

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Arbitration, Facilitation, Training, Presentations

Organization Description/Philosophy
<table>
<thead>
<tr>
<th><strong>New York</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Program Name</strong></td>
</tr>
<tr>
<td><strong>Contact Person</strong></td>
</tr>
</tbody>
</table>
| **Address** | 111 West 90th Street  
New York, NY 10024 |
| **County** | New York |
| **Phone** | (212) 721-9494 |
| **Fax** |  |
| **Email** |  |
| **Web site** | www.divorcemediation.com |

**Trainers**
Kenneth Neumann, Howard Yahm, Steve Able, and Ass.

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**
yes

**Arbitration Training Offered**
no

**Other ADR Training Offered**

**Organization Description/Philosophy**
<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>Association of the Bar of the City of New York</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Carl Liebman, Professor</td>
</tr>
</tbody>
</table>
| **Address** | 42 West 44th Street  
New York, NY 10036 |
| **County** | New York |
| **Phone** | (212) 382-6600 |
| **Fax** | |
| **Email** | |
| **Web site** | www.abcny.org |

**Trainers**

Carl Liebman, Professor

**Basic Mediation Training Offered**

yes

**Advanced Mediation Training Offered**

unknown

**Arbitration Training Offered**

yes

**Other ADR Training Offered**

Volunteers

**Organization Description/Philosophy**
New York

Program Name: Center for Dispute Settlement, Inc.
Contact Person: Andrew Thomas
Address: 300 State Street, Suite 301
          Rochester, NY 14614
County:
Phone: 585-546-5110 x109
Fax: 585-546-4391
Email: andrew@cdsadr.org
Web site: www.cdsadr.org

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Arbitration (Lemon Law and other issues), Settlement Conferences, Facilitation, Consensus Building, Organizationa Development, Training, Public Presentations, Violence Prevention Programs, Community Forums, Fact Finding

Organization Description/Philosophy
New York

Program Name: The Institute at the New York Center for Community and Coalition Building
Contact Person: Casey Miller
Address: LaGuardia College
           Queens, NY
County: Queens
Phone: 212-983-4800 ext. 120
Fax: 212-983-4084
Email: MillerKC@jcrcny.org
Web site: www.communityuplink.net

Trainers: Michael Raphael

Basic Mediation Training Offered: yes

Advanced Mediation Training Offered: unknown

Arbitration Training Offered

Other ADR Training Offered: Conflict Resolution Parts 1 & 2

Organization Description/Philosophy
New York

**Program Name**  
Pace University, Office of the Ombuds, NYC and Westchester

**Contact Person**  
Dr. John Barkat

**Address**  
235 Elm Road  
Briarcliff Manor, NY 10510

**County**

**Phone**  
(212) 346-1111

**Fax**  
(914) 923-2755

**Email**  
jbarkat@pace.edu

**Web site**

---

### Trainers

### Basic Mediation Training Offered
Colaborative Negotiation and Mediation (2 to 8 hours)

### Advanced Mediation Training Offered
Advanced Mediation (2.5 days)

### Arbitration Training Offered

### Other ADR Training Offered
Conflict Resolution Theory, Ripeness and Timing of Negotiations, Using Goodwill Gestures, Trust and De-escalation, Organizational Dispute Resolution, Integrated Dispute Resolution Systems

### Organization Description/Philosophy
North Carolina

Program Name: Mediation Center of Eastern Carolina
Contact Person: Blythe Tennent
Address: P.O. Box 4428
Greenville, NC 27836-2428
County
Phone: (252) 758-0268
Fax: 252-758-8810
Email: btennent@mceconline.org
Web site: www.mceconline.org

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Family Conflict Resolution, Business Consultation, Violence Prevention Programs (school based conflict resolution & peer mediation), Teen Court

Organization Description/Philosophy
North Carolina

Program Name: The Mediation Center  
Contact Person: Ann Flynn  
Address: 189 College Street  
Asheville, NC 28801-3030  
County  
Phone: (828) 251-6089  
Fax: 828-232-5140  
Email: tmc@buncombe.main.nc.us  
Web site: www.main.nu.us/tmc

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered  
Conflict Resolution & Mediation Training, Conflict Intervention Team (school hours)

Organization Description/Philosophy
North Carolina

Program Name: Carolina Conciliation Services Corp
Contact Person: John Motsinger
Address: 1316 Westgate Center Dr.
Winston-Salem, NC 27108-0328

County
Phone: 1-800-757-2272 & 336-499-2272
Fax: 336-723-7711
Email
Web site: www.conciliation.com

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
40-Hour Family Mediation

Organization Description/Philosophy
North Carolina

Program Name: Community Mediation Center of Cape Fear, Inc.
Contact Person: Kirsten Bailey Atkinson
Address: 108-A Cinema Drive
          Wilmington, NC 28403
County
Phone: (910) 362-8000
Fax: 910-362-8008
Email: CMCOFCF@aol.com
Web site: www.wemediate.net

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Educational Programs, Peer Mediation Training in schools, Teen Leadership Experience

Organization Description/Philosophy
# North Carolina

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Dialogue Inc.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Marilyn Shannon</td>
</tr>
</tbody>
</table>
| Address                 | 110 Copper Hill Dr.  
|                         | Cary, NC 27511 |
| County                  | Wake |
| Phone                   | (919) 362-7133 |
| Fax                     | (919) 362-7133 |
| Email                   | marilyn@powerofdialogue.com |
| Web site                | www.powerofdialogue.com |

**Trainers**

Marilyn Shannon

## Basic Mediation Training Offered

Source Mediation level 1

## Advanced Mediation Training Offered

Source Mediation level 2

## Arbitration Training Offered

## Other ADR Training Offered

Conflict Resolution, Teambuilding and Staff Development, Communication and Listening, Marketing, Test Edge™ for grades 3-12+, PEP (conflict resolution training for schools)

## Organization Description/Philosophy
North Carolina

Program Name: North Carolina Central University
Contact Person: Mark Morris
Address: 523 Elm St.
Raleigh, NC 27604
County: Wake
Phone: 919-821-3029 & 919-560-5254
Fax: 919-821-4242
Email: oakwoodllc@mindspring.com
Web site

Trainers
Mark Morris

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
6-Hour Legal Terminology

Organization Description/Philosophy
North Carolina

Program Name: Mediation Network of NC
Contact Person:
Address: 4208 Six Forks Rd
Raleigh, NC 27609
County: Wake
Phone: (919) 783-8483
Fax: 919-783-8478
Email: MNNC@MNNC.ORG
Web site: www.mnnc.org

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Community Mediation Trainings

Organization Description/Philosophy
North Carolina

Program Name: Carolina Dispute Resolution Services
Contact Person: Diann Seigle
Address: P.O. Box 1462
           Raleigh, NC 27602
County:
Phone: (919) 508-0700
Fax: 919-508-0752
Email: DiannSeigle@magicaldesk.com
Web site:

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Violence Prevention, Conflict Resolution Presentations, Team Building, Mediation Training, Group facilitation, Arbitration

Organization Description/Philosophy
<table>
<thead>
<tr>
<th>Program Name</th>
<th>Deep River Mediation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Janice Almond</td>
</tr>
<tr>
<td>Address</td>
<td>P.O. Box 1151, Pittsboro, NC 27312</td>
</tr>
<tr>
<td>County</td>
<td></td>
</tr>
<tr>
<td>Phone</td>
<td>(919) 542-4075</td>
</tr>
<tr>
<td>Fax</td>
<td>919-542-2360</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:chathamdsc@mindspring.com">chathamdsc@mindspring.com</a></td>
</tr>
<tr>
<td>Web site</td>
<td></td>
</tr>
</tbody>
</table>

**Trainees**

- Basic Mediation Training Offered
- Advanced Mediation Training Offered
- Arbitration Training Offered
- Other ADR Training Offered
  Anger Management Classes; Peer Mediation Training, and Support; K-8 Conflict Resolution Training

**Organization Description/Philosophy**
North Carolina

Program Name: Dispute Settlement Center, Inc.
Contact Person: Glenn Faison
Address: P.O. Box 61
Kenansville, NC 28349
County
Phone: (910) 275-0044
Fax: 910-275-9999
Email: dds@interstar.net
Web site

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Youth services; i.e. teen court, conflict resolution and peer mediation in schools, family life skills training, life skills training for mental health & social service clients, race relation training

Organization Description/Philosophy
**North Carolina**

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Mediation Services of Guilford County</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Evan Smith</td>
</tr>
<tr>
<td>Address</td>
<td>621 Eugene Court, Suite 101</td>
</tr>
<tr>
<td></td>
<td>Greensboro, NC 27401</td>
</tr>
<tr>
<td>County</td>
<td></td>
</tr>
<tr>
<td>Phone</td>
<td>(336) 275-3699</td>
</tr>
<tr>
<td>Fax</td>
<td>336-378-0959</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:esmith7601@aol.com">esmith7601@aol.com</a></td>
</tr>
<tr>
<td>Web site</td>
<td><a href="http://www.onestepfurther.com">www.onestepfurther.com</a></td>
</tr>
</tbody>
</table>

**Trainers**

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**

Mediation Training and Workshops

**Organization Description/Philosophy**
North Carolina

Program Name: IntercedeMediation/ADR Services & Harness Associates Dispute Resolution Services

Contact Person: James M. Shannonhouse

Address: 301 McDowell St. Suite 1110
Charlotte, NC 28202

County: Mechlenberg

Phone: (704) 377-4000

Fax: 704-342-1044

Email: ncmediate@aol.com

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
40-Hour Superior Court, 6-Hour Legal Terminology

Organization Description/Philosophy
North Carolina

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Western North Carolina Human Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Lorraine Poe</td>
</tr>
<tr>
<td>Address</td>
<td>324 Ridgfield Ct</td>
</tr>
<tr>
<td></td>
<td>Asheville, NC 28806</td>
</tr>
<tr>
<td>County</td>
<td></td>
</tr>
<tr>
<td>Phone</td>
<td>(828) 667-3311</td>
</tr>
<tr>
<td>Fax</td>
<td></td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:lpoe@wciinc.org">lpoe@wciinc.org</a></td>
</tr>
<tr>
<td>Web site</td>
<td><a href="http://www.shrm.org">www.shrm.org</a></td>
</tr>
</tbody>
</table>

Trainers

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**

Mediation-A Good Alternative

**Organization Description/Philosophy**
Blue Ridge Dispute Settlement Center, Inc.
Melissa Johnson
133 N. Water St.
Boone, NC 28607
(828) 264-3040
828-265-3041
brdsc@goboone.net

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Facilitation, Training

Organization Description/Philosophy
North Carolina

Program Name: Transylvania Dispute Settlement Center
Contact Person: John Fenner
Address: P.O. Box 1205
           Brevard, NC 28712
County
Phone: (828) 877-3815
Fax: 828-877-5060
Email: tdsc@citcom.net
Web site

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Conflict Resolution & Diversity Training, Facilitation, Consensus Building

Organization Description/Philosophy
## North Carolina

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Mediation Inc.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Thorns Craven</td>
</tr>
<tr>
<td>Address</td>
<td>P.O. Box 15458</td>
</tr>
<tr>
<td></td>
<td>Winston-Salem, NC 27113</td>
</tr>
<tr>
<td>County</td>
<td></td>
</tr>
<tr>
<td>Phone</td>
<td>1-800-223-5848 or 336-777-1477</td>
</tr>
<tr>
<td>Fax</td>
<td>800-884-6702</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:info@mediationincnc.com">info@mediationincnc.com</a></td>
</tr>
<tr>
<td>Web site</td>
<td><a href="http://www.mediationincnc.com">http://www.mediationincnc.com</a></td>
</tr>
</tbody>
</table>

### Trainers

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

yes

**Arbitration Training Offered**

**Other ADR Training Offered**

40-Hour NC Superior Court Certified Mediation Training, Family and Divorce Mediation, Supplemental Family and Divorce

**Organization Description/Philosophy**
North Carolina

Program Name: Alamance County Dispute Settlement Center
Contact Person: Lisa Dodson
Address: P.O. Box 2485
           Burlington, NC 27216-2485
County: 
Phone: (336) 227-9808
Fax: 336-227-9805
Email: dsc@netpath.net
Web site: http://acdsc.freehomepage.com

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Mediaiton and Conflict Resolution Training

Organization Description/Philosophy
## North Carolina

### Program Name
Mediation Center of the Southern Piedmont

### Contact Person
Janet Howe Mahannah

### Address
401 N. Highland Street
Gastonia, NC 28052-2109

### County

### Phone
(704) 868-9576

### Fax
704-965-6436

### Email
med_so_pied@hotmail.com

### Web site

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered
Truancy Mediation Training, Conflict Resolution Training, Facilitation, Community Mediator Training, Workplace Mediation Training

### Organization Description/Philosophy
North Carolina

Program Name: Dispute Settlement Center of Orange County
Contact Person: Frances Henderson
Address: 223 Stable Road
           Carrboro, NC 27510
County
Phone: (919) 929-8800
Fax: 919-942-6931
Email: ocdsc@disputesettlement.org
Web site: www.disputesettlement.org

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Adult & Youth Training in Conflict Resolution, Mediation & Diversity, Facilitation, Consensus Building

Organization Description/Philosophy
North Carolina

Program Name: Public Dispute Resolution Program Institute of Government University of NC
Contact Person: John Stephens
Address: CB#3330 Knapp Building
Chapel Hill, NC 27599-3330
County: Orange
Phone: (919) 962-5190
Fax: 919-962-2706
Email: 
Web site: www.ncinfo.iog.unc.edu

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Non-violent Conflict Resolution, Public Affairs Dispute Resolution And Consensus, Citizen Participation and Volunteer Involvement

Organization Description/Philosophy
<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>University of North Carolina School of Law</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>J. Dickson Phillips, III</td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>Campus Box 3380</td>
</tr>
<tr>
<td></td>
<td>Chapel Hill, NC 27599-3380</td>
</tr>
<tr>
<td><strong>County</strong></td>
<td>Orange</td>
</tr>
<tr>
<td><strong>Phone</strong></td>
<td>(919) 962-4118</td>
</tr>
<tr>
<td><strong>Fax</strong></td>
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<td><strong>Email</strong></td>
<td></td>
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<td><strong>Web site</strong></td>
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**Trainers**
Dickson Phillips

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**
Full Semester Superior Court

**Organization Description/Philosophy**
North Carolina

Program Name: American Arbitration Association
Contact Person: Zane Davison
Address: 6100 Fairview Rd Suite 300
Charlotte,  NC 28210-3277
County: Mechlenberg
Phone: (704) 347-0200
Fax: 704-347-2804
Email: davisonZ@adr.org
Web site: www.adr.org

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
40-Hour Superior Court Training

Organization Description/Philosophy
North Carolina

Program Name  Charlotte-Mecklenburg Community Relations Committee/Dispute Settlement Program
Contact Person  Willie Ratchford
Address  600 East Trade Street, Suite 003
          Charlotte, NC 28202
County
Phone  (704) 336-2903
Fax  704-336-5176
Email  wratchford@ci.charlotte.nc.us
Web site  www.ci.charlotte.nc.us/departments/crc/home.asp

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Conflict Resolution, Mediation, Diversity

Organization Description/Philosophy
North Carolina

Program Name: Beason & Ellis Conflict Resolution
Contact Person: Rene Ellis, Bob Beason
Address: Durham, NC 27717-2270
County: Durham
Phone: (919) 419-9979
Fax: 866-530-2915
Email: rellis@beasonellis.com
Web site:

Trainers:
Rene Ellis, Bob Beason

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
40-Hour Superior Court Training

Organization Description/Philosophy
North Carolina

Program Name: Mountain Mediation Services
Contact Person: Suzanne Vincent
Address: P.O. Box 1627, 12 Everett St.
          Bryson City, NC 28713
County
Phone: (828) 488-8812
Fax: 828-488-6808
Email: mtndsc@dnet.net
Web site: www.dnet.net/mtndsc

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Facilitation, Training

Organization Description/Philosophy
## North Dakota

<table>
<thead>
<tr>
<th>Program Name</th>
<th>University of North Dakota Conflict Resolution Center</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Kristine Paranica</td>
</tr>
<tr>
<td>Address</td>
<td>314 Cambridge Street, Box 8009</td>
</tr>
<tr>
<td></td>
<td>Grand Forks, ND 58202-8009</td>
</tr>
<tr>
<td>County</td>
<td>Grand Forks</td>
</tr>
<tr>
<td>Phone</td>
<td>(701) 777-3664</td>
</tr>
<tr>
<td>Fax</td>
<td>701-777-6184</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:conflict_resolution@und.nodak.edu">conflict_resolution@und.nodak.edu</a></td>
</tr>
<tr>
<td>Web site</td>
<td><a href="http://www.conflictresolution.und.edu">www.conflictresolution.und.edu</a></td>
</tr>
</tbody>
</table>

### Trainers
Kristine Paranica, Daniel Bjerknes, Linda Hendrikson, Cynthia Tredwell

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered
no

### Other ADR Training Offered
Basic, Family, Advanced, Facilitation, Conflict Management Workshops

### Organization Description/Philosophy
<table>
<thead>
<tr>
<th><strong>Ohio</strong></th>
</tr>
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<tbody>
<tr>
<td><strong>Program Name</strong></td>
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<tr>
<td><strong>Contact Person</strong></td>
</tr>
</tbody>
</table>
| **Address** | 2618 Stamford Drive  
Toledo, OH 43614 |
| **County** | Lucas |
| **Phone** | (419) 385-7569 |
| **Fax** | 419 290 0401 |
| **Email** | Ekosier@glasscity.net |
| **Web site** | |

**Trainers**
Teresa Martin Kosier

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**
yes

**Arbitration Training Offered**

**Other ADR Training Offered**
Truancy Prevention, Negotiation, Child protection, Conflict Management, Crisis Intervention, Conflict Managemtn in Workplace

**Organization Description/Philosophy**
Ohio

**Program Name**
Community Mediation Center of Stark County

**Contact Person**
Teresa Cusma

**Address**
222 Market N., Suite 122
Canton, OH 44702

**County**

**Phone**
(330) 458-2088

**Fax**
330-452-7786

**Email**
TeresaC@cantonchamber.org

**Web site**

---

**Trainers**

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**
Training, Workshops

**Organization Description/Philosophy**
<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>Mahoning Valley Dispute Resolution services</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Jan Bailey</td>
</tr>
</tbody>
</table>
| **Address** | 25 east Boardman St  
Youngstown, OH 44503 |
| **County** | Mahoning |
| **Phone** | (330) 744-4244 |
| **Fax** | 330 744 4480 |
| **Email** | Janice330@juno.com |
| **Web site** | |

**Trainers**
Janice Bailey

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**
Family

**Organization Description/Philosophy**
Program Name: Village Mediation Program
Contact Person: Irvin Foster
Address: 100 Dayton Street
          Yellow Springs, OH 45387
County: 
Phone: (937) 268-4830
Fax: 937-767-7701
Email: catipfohio@yahoo.com

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Facilitation for Community Groups, Consultation on Creating Conflict Management Services, Training in Conflict Resolution and Mediation.

Organization Description/Philosophy
Ohio

Program Name: Dispute Resolution Associates
Contact Person: Martha Antolik
Address: 1424 Cole Court
          Vandalia, OH 45377
County: Montgomery
Phone: (937) 264-2336
Fax: 937-264-2336
Email: w004mla@who.rr.com

Trainers
Martha Antolik

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Interest Bases Problem Solving, Participative Bargaining, Resolution Skills for Team Based Conflict,
Self-As-Mediator, Manager As Mediator

Organization Description/Philosophy
Program Name: ADR-YES
Contact Person: Cozette Snead
Address: 4 W. Main Street, Suite 205
          Springfield, OH 45503
County: Clark
Phone: (973) 324-5260
Fax: (937) 324-5691
Email: COZSNEAD@JUNO.COM

Trainers: Cozette Snead

Basic Mediation Training Offered: Yes

Advanced Mediation Training Offered:
- Victim-Offender
- Family (Domestic)
- Truancy

Arbitration Training Offered:
- Basic Arbitration Skills

Other ADR Training Offered:
- Conciliation

Organization Description/Philosophy
Ohio

Program Name: Lucas County Juvenile Court
Contact Person: Teresa Martin Kosier, JD
Address: 1801 Spielbusch Ave, Toledo, OH 43624
County: Lucas
Phone: (419) 213-6678
Fax: 419 213 6898
Email: Tmarti@co.lucas.oh.us
Web site:

Trainers
Teresa Martin Kosier

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered

Other ADR Training Offered
Truancy Prevention, Negotiation, Child protection, Conflict Management, Crisis Intervention, Conflict Management in Workplace

Organization Description/Philosophy
Ohio

Program Name: Conflict Management Services
Contact Person: Cheryl Lowry, Ph.D.
Address: 1500 W. Third Ave Suite 126 Columbus, OH 43212
County: Franklin
Phone: (614) 488-4540
Fax: 614-488-4530
Email: cms@iwaynet.net
Web site: www.conflictmgmt.com

Trainers
Cheryl Lowry and others

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered

Other ADR Training Offered
Negotiation, Victim/Offender, Group Facilitation, Divorce, Civil

Organization Description/Philosophy
Ohio

Program Name
Community Mediation Services of Central Ohio

Contact Person
Shelley Whalen

Address
67 Jefferson Avenue
Columbus, OH 43215

County

Phone
(614) 228-7191

Fax
614-228-7213

Email
communitymediation@worldnet.att.net

Web site
www.communitymediation.com

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Mediation Training, Personal Conflict Management Training, Organizational ADR Program Development, Consulting Services

Organization Description/Philosophy
<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>Christy Cumberlander Walker</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Christy Cumberlander Walker</td>
</tr>
</tbody>
</table>
| **Address** | 852 East Main Street  
| | Columbus, OH 43205 |
| **County** | Franklin |
| **Phone** | (614) 253-8837 |
| **Fax** | 614 586 0089 |
| **Email** | Christy_Walker@fccourts.org |
| **Web site** | |

**Trainers**
Christy Cumberlander Walker

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**
yes

**Arbitration Training Offered**

**Other ADR Training Offered**
Employment, Conflict Resolution, Divorce

**Organization Description/Philosophy**
Ohio

Program Name: Cleveland Mediation Center
Contact Person: Daniel Joyce
Address: 2012 West 25th Street, Suite 906
          Cleveland, OH 44113
County
Phone: 216-621-1919 x104
Fax: 216-621-3202
Email: danielcmc@earthlink.net
Web site

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Facilitation

Organization Description/Philosophy
<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>Athens Area Mediation Program</th>
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<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>John Schmieding</td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>8 N. Court St. #408</td>
</tr>
<tr>
<td></td>
<td>Athens, OH 45701</td>
</tr>
<tr>
<td><strong>County</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Phone</strong></td>
<td>(740) 594-6169</td>
</tr>
<tr>
<td><strong>Fax</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Email</strong></td>
<td><a href="mailto:aams@frognet.net">aams@frognet.net</a></td>
</tr>
<tr>
<td><strong>Web site</strong></td>
<td><a href="http://www.frognet.net/~aams">www.frognet.net/~aams</a></td>
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</table>

**Trainers**

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**

Mediation Training

**Organization Description/Philosophy**
Ohio

Program Name: Morris Jenkins
Contact Person: Morris Jenkins
Address: University of Toledo
Toledo, OH 43606
County: Lucas
Phone: (419) 530-2313
Fax: 419 530 2153
Email: mjenkin4@utnet.utoledo.edu
Web site

Trainers
Morris Jenkins

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Conflict Resolution

Organization Description/Philosophy
Ohio

Program Name: Artz & Dewhirst
Contact Person: Merry Wieland
Address: 560 E. Town Street
          Columbus, OH 43215
County: Franklin
Phone: (614) 221-0944
Fax: 614 221 2340
Email: mwieland@adllp.com
Web site

Trainers
Scot Dewhirst, Terrence Wheeler

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Workplace Conflicts, Conflict Resolution

Organization Description/Philosophy
Oklahoma

Program Name  Early Settlement Northwest
Contact Person  Marva Hamlin
Address  Major County Courthouse
          Fairview, OK 73737
County
Phone  (580) 227-2711
Fax  same
Email  esnw@nwt.tec.ok.us
Web site

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Family/Divorce Mediation Training, Basic 20-hr Mediation Training

Organization Description/Philosophy
Oregon

Program Name: Molly Rodriguez Keating
Contact Person: Molly Rodriguez Keating
Address: PO Box 69652
           Portland, OR 97239
County: Multnomah
Phone: (503) 245-7461
Fax: 503-245-7461
Email: molly.keating@comcast.net
Web site

Trainers
Molly Rodriguez Keating & colleagues

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered
no

Other ADR Training Offered
yes

Organization Description/Philosophy
## Oregon

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Portland State University, Conflict Resolution Graduate Program</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Steve Jahnke</td>
</tr>
<tr>
<td>Address</td>
<td>724 SW Harrison, Neuberger Hall, Room 239</td>
</tr>
<tr>
<td></td>
<td>Portland, OR 97201</td>
</tr>
<tr>
<td>County</td>
<td>Multnomah</td>
</tr>
<tr>
<td>Phone</td>
<td>(503) 725-9175</td>
</tr>
<tr>
<td>Fax</td>
<td>503-725-9174</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:jahnkes@pdx.edu">jahnkes@pdx.edu</a></td>
</tr>
<tr>
<td>Web site</td>
<td><a href="http://www.conflictresolution.pdx.edu/">www.conflictresolution.pdx.edu/</a></td>
</tr>
</tbody>
</table>

### Trainers
- University faculty

### Basic Mediation Training Offered
- yes

### Advanced Mediation Training Offered
- yes

### Arbitration Training Offered
- no

### Other ADR Training Offered
- yes

### Organization Description/Philosophy
Oregon

Program Name: Resolutions Northwest
Contact Person: Betsy Coddington
Address: 1401 NE 68th Avenue
           Portland, OR 97213
County
Phone: (503) 988-5609
Fax: 503-988-6050
Email: tommy.zjemor@co.multnomah.or.us
Web site: www.resolutionsnorthwest.org

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Implementation of School Mediation Programs, Community Training

Organization Description/Philosophy
Program Name: Siloam International Inc.
Contact Person: David A. Jones
Address: 1705 N. Willamette Blvd.
          Portland, OR 97217-4414
County: Multhnomah
Phone: (503) 381-5881
Fax: (503) 283-3167
Email: daj@igc.org
Web site: www.siloaminternational.com

Trainers
David A. Jones MA & Associates
& Associates

Basic Mediation Training Offered
Dispute handling (40), Cultural Based Dispute Handling (30)

Advanced Mediation Training Offered
Organizational Dispute Systemic Analysis

Arbitration Training Offered
Commerical and Employment

Other ADR Training Offered
International Conflict Resolution Training for Violent Conflict Settings

Organization Description/Philosophy
Program Name: Stan Sitnick
Contact Person: Stan Sitnick
Address: PO Box 10121 Portland, OR 97297
County: Multnomah
Phone: (503) 248-9122
Fax: 5032-621-1109
Email: sitlind@teleport.com
Web site

Trainers
Stan Sitnick

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered
no

Other ADR Training Offered
yes

Organization Description/Philosophy
Oregon

Program Name: Steven Charles Smith, JD
Contact Person: Stephen Charles Smith, JD
Address: 400 Lincoln Center Tower, 10260 SW Greenburg Rd
          Portland, OR 97223
County: Multnomah
Phone: (503) 222-3342
Fax: 503-293-8499
Email: sc.smith@commercialADR.com
Web site: www.commercialADR.com

Trainers
Steven Charles Smith, JD, FCIarb

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
no

Arbitration Training Offered
yes

Other ADR Training Offered
yes

Organization Description/Philosophy
Program Name: Douglas County Neighbor to Neighbor
Contact Person: Cynthia Moore
Address: P.O. Box 2328
              Roseburg, OR 97470
County
Phone: (541) 957-8282
Fax: 541-957-9042
Email: n2n@rosenet.net
Web site

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Conflict Skills Education, Group Facilitation, Mediator Training

Organization Description/Philosophy
Program Name: Neighbor-to-Neighbor
Contact Person: Sophia Douglas
Address: P.O. Box 2362
Salem, OR 97308

County
Phone: 503-585-0651, 888-607-7070
Fax: 503-585-1641
Email: n2n@open.org
Web site: http://www.open.org/~n2n/index.htm

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Conflict Resolution Workshops for Community Groups, Basic Mediation Skills Training

Organization Description/Philosophy
Oregon

Program Name: Conflict Resolution Training
Contact Person: Joan Arlin Hibbs
Address: 8060 SW Sacajawea Way
           Wilsonville, OR 97070
County: Clackamas
Phone: (503) 694-1136
Fax: 
Email: jbhibbs@comcast.net
Web site: 

Trainers
Joan Hibbs

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered
yes

Other ADR Training Offered
yes

Organization Description/Philosophy
<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>Mediation Services of Linn County</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Sharlee Johnston or Michele Brosnan</td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>PO Box 861</td>
</tr>
<tr>
<td></td>
<td>Albany, OR 97321</td>
</tr>
<tr>
<td><strong>County</strong></td>
<td>Albany</td>
</tr>
<tr>
<td><strong>Phone</strong></td>
<td>(541) 928-5323</td>
</tr>
<tr>
<td><strong>Fax</strong></td>
<td>541-967-1029</td>
</tr>
<tr>
<td><strong>Email</strong></td>
<td><a href="mailto:sjohnston@mediate.peak.org">sjohnston@mediate.peak.org</a></td>
</tr>
<tr>
<td><strong>Web site</strong></td>
<td></td>
</tr>
</tbody>
</table>

**Trainers**

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**
Training, Large Group Facilitation

**Organization Description/Philosophy**
Oregon

Program Name: Mediation and Conflict Management Services
Contact Person: Robert Benjamin
Address: 3246 SW Cascade Terr
         Portland, OR 97205
County
Phone: (503) 417-2655
Fax
Email: www.mediationservices.net
Web site: www.rbenjamin.com

Trainers
Robert Benjamin

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered

Other ADR Training Offered

Organization Description/Philosophy
Oregon

Program Name: AgreementsWork
Contact Person: Jon Townsend
Address: 6552 Artemis Court, PO Box 167
West Linn, OR 97068
County: Clackamas
Phone: (503) 650-3843
Fax: 503-650-9453
Email: jon@agreementsWork.com
Web site: www.agreementswork.com

Trainers:
Jon Townsend, Suzanne Townsend

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered
yes

Other ADR Training Offered
yes

Organization Description/Philosophy
<table>
<thead>
<tr>
<th>Program Name</th>
<th>Josephine County Community Dispute Resolution Program</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Tina Stafford</td>
</tr>
<tr>
<td>Address</td>
<td>301 NW F Street</td>
</tr>
<tr>
<td></td>
<td>Grants Pass, OR 97526</td>
</tr>
<tr>
<td>County</td>
<td></td>
</tr>
<tr>
<td>Phone</td>
<td>(541) 474-5415</td>
</tr>
<tr>
<td>Fax</td>
<td>541-955-8651</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:astafford@co.josephine.or.us">astafford@co.josephine.or.us</a></td>
</tr>
<tr>
<td>Web site</td>
<td><a href="http://www.co.josephine.or.us/cdrp.html">www.co.josephine.or.us/cdrp.html</a></td>
</tr>
</tbody>
</table>

Trainers

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**
Facilitation, Training (mediation, communication), Public Presentations (skill building, referral development)

Organization Description/Philosophy
### Oregon

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Community Mediation Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Kae Kamiya</td>
</tr>
<tr>
<td>Address</td>
<td>315 West Broadway, Suite 2</td>
</tr>
<tr>
<td></td>
<td>Eugene, OR 97401</td>
</tr>
<tr>
<td>County</td>
<td></td>
</tr>
<tr>
<td>Phone</td>
<td>(541) 344-5366</td>
</tr>
<tr>
<td>Fax</td>
<td>541-687-8392</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:mediate@efn.org">mediate@efn.org</a></td>
</tr>
<tr>
<td>Web site</td>
<td></td>
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</tbody>
</table>

#### Trainers

- **Basic Mediation Training Offered**
- **Advanced Mediation Training Offered**
- **Arbitration Training Offered**
- **Other ADR Training Offered**
  - Public Presentations

#### Organization Description/Philosophy
Oregon

**Program Name**  VORP/Community Mediation Services of Polk County  
**Contact Person**  Paul Johson  
**Address**  976 SW Hayter  Dallas, OR 97338  
**County**  
**Phone**  (503) 623-3111  
**Fax**  503-623-7772  
**Email**  vorp@open.org  
**Web site**

---

**Trainers**

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**
Training of Peer Mediators in School, Mediation Training

**Organization Description/Philosophy**
<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>Community Dispute Resolution Center</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Michael Miliucci</td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>P.O. Box 4755</td>
</tr>
<tr>
<td></td>
<td>Beaverton, OR 97076</td>
</tr>
<tr>
<td><strong>County</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Phone</strong></td>
<td>(503) 526-2523</td>
</tr>
<tr>
<td><strong>Fax</strong></td>
<td>503-526-3730</td>
</tr>
<tr>
<td><strong>Email</strong></td>
<td><a href="mailto:mmiliucci@ci.beaverton.or.us">mmiliucci@ci.beaverton.or.us</a></td>
</tr>
<tr>
<td><strong>Web site</strong></td>
<td><a href="http://www.ci.beaverton.or.us">www.ci.beaverton.or.us</a></td>
</tr>
</tbody>
</table>

**Trainers**

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**
Facilitation, Training, Public Presentations

**Organization Description/Philosophy**
| **Oregon** |
|------------------|------------------|
| **Program Name** | Community Dispute Resolution Program |
| **Contact Person** | Nancy Gilbertson |
| **Address** | PO Box 1621 |
| | Bend, OR 97709 |
| **County** | |
| **Phone** | (541) 383-0187 |
| **Fax** | 541-383-6265 |
| **Email** | cdrp@bendnet.com |
| **Web site** | |

**Trainers**

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**
Facilitation, training, Public Presentations

**Organization Description/Philosophy**
## Oregon

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Confluence Center for Mediation &amp; Training - Mary Forst Associates</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Mary C. Forst</td>
</tr>
<tr>
<td>Address</td>
<td>15500-H N.W. Ferry Road</td>
</tr>
<tr>
<td></td>
<td>Portland, OR 97231-1331</td>
</tr>
<tr>
<td>County</td>
<td>Multnomah</td>
</tr>
<tr>
<td>Phone</td>
<td>503-243-2290, toll free: 888-462-8602</td>
</tr>
<tr>
<td>Fax</td>
<td>503-621-9645</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:mcforst@igc.org">mcforst@igc.org</a></td>
</tr>
<tr>
<td>Web site</td>
<td><a href="http://www.confluencecenter.com">http://www.confluencecenter.com</a></td>
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</table>

**Trainers**
Mary C. Forst, J.D, Laurel Singer, LCSW and training team

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**
yes

**Arbitration Training Offered**
no

**Other ADR Training Offered**
yes

**Organization Description/Philosophy**
Oregon

Program Name: University of Oregon School of Law, Appropriate Dispute Resolution Program
Contact Person: Jane Gordon
Address: 1515 Agate
          Eugene, OR 97403
County: Lane
Phone: (541) 346-1557
Fax: 541-346-3995
Email: jgordon@law.uoregon.edu
Web site: www.adr.uoregon.edu

Trainers: Jane Gordon, Annie Bentz, Anita Engiles, Michael Moffitt

Basic Mediation Training Offered: yes

Advanced Mediation Training Offered: no

Arbitration Training Offered: no

Other ADR Training Offered: yes

Organization Description/Philosophy
<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>Mediation Center, Inc (The)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>James Melamed</td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>P.O. Box 51119</td>
</tr>
<tr>
<td></td>
<td>Eugene, OR 97405</td>
</tr>
<tr>
<td><strong>County</strong></td>
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</tr>
<tr>
<td><strong>Phone</strong></td>
<td>(541) 345-1456</td>
</tr>
<tr>
<td><strong>Fax</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Email</strong></td>
<td><a href="mailto:jmelamed@mediate.com">jmelamed@mediate.com</a></td>
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<tr>
<td><strong>Web site</strong></td>
<td><a href="http://www.to-agree.com">www.to-agree.com</a></td>
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**Trainers**
James Melamed

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**
yes

**Arbitration Training Offered**

**Other ADR Training Offered**

**Organization Description/Philosophy**
**Program Name**: East Metro Mediation

**Contact Person**: Anndy Wiselogle

**Address**: 1333 NW Eastman Parkway
              Gresham, OR 97030

**County**: Multnomah

**Phone**: (503) 618-3247

**Fax**: 503-618-2198

**Email**: mediate@ci.gresham.or.us

**Web site**: www.ci.gresham.or.us/departments/hrd/mediation/mediation.htm

**Trainers**: Anndy Wiselogle and associates

**Basic Mediation Training Offered**: yes

**Advanced Mediation Training Offered**: yes

**Arbitration Training Offered**: no

**Other ADR Training Offered**: yes

**Organization Description/Philosophy**
Program Name: Klamath Mediation Center
Contact Person: Barbara Arrais
Address: 940 Klamath Ave.
          Klamath Falls, OR 97601
County: 
Phone: (541) 273-8581
Fax: 541-273-8581
Email: mediate@internetcds.com
Web site: www.klamathmediation.homestead.com

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Conflict Management Mediation Training

Organization Description/Philosophy
<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>Clackamas County Dispute Resolution Center</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Stan Sitnick</td>
</tr>
</tbody>
</table>
| **Address** | PO Box 215  
Marylhurst, OR 97036 |
| **County** | Clackamas |
| **Phone** | (503) 534-5450 |
| **Fax** | 503-635-8946 |
| **Email** | stans@co.clackamas.or.us |
| **Web site** | www.co.clackamas.or.us/ETBS/mediation.htm |

**Trainers**
Stan Stinick, Amy Cleary

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**
yes

**Arbitration Training Offered**
no

**Other ADR Training Offered**
yes

**Organization Description/Philosophy**
Program Name: Your Community Mediators of Yamhill County
Contact Person: Tricia Crawford
Address: P.O. Box 444
           McMinnville, OR 97128
County: McMinnville
Phone: (503) 435-2835
Fax: 
Email: ycm@macnet.com
Web site: 

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Facilitation, Training, Community Forums, Presentations

Organization Description/Philosophy
Oregon

Program Name: Mediation Works
Contact Person: Mary Miller
Address: 33 N. Central Avenue #306
          Medford, OR 97501
County
Phone: (541) 770-2468
Fax: 541-770-6022
Email: cdrc@mind.net
Web site: www.mediation-works.org

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Training, Facilitation

Organization Description/Philosophy
**Oregon**

**Program Name**: Clackamas County Family Court Services  
**Contact Person**: Lauren MacNeill  
**Address**:  
704 Main St.  
Oregon City, OR 97045  
**County**  
**Phone**: (503) 655-8415  
**Fax**: 503-650-3584  
**Email**: corymat@co.clackamas.or.us  
**Web site**

**Trainers**

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**  
Conflict Resolution Training, Conflict Management, Peer Mediation, Parenting Skills

**Organization Description/Philosophy**
## Oregon

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Sunrise Mediation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Rebecca H. Hiers</td>
</tr>
<tr>
<td>Address</td>
<td>17 SW Frazer, Suite 322</td>
</tr>
<tr>
<td></td>
<td>Pendleton, OR 97801</td>
</tr>
<tr>
<td>County</td>
<td>Umatilla</td>
</tr>
<tr>
<td>Phone</td>
<td>(541) 276-4000</td>
</tr>
<tr>
<td>Fax</td>
<td></td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:rg@sunrisemediation.com">rg@sunrisemediation.com</a></td>
</tr>
<tr>
<td>Web site</td>
<td><a href="http://www.sunrisemediation.com">www.sunrisemediation.com</a></td>
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</table>

**Trainers**
Rebecca H. Hiers

**Basic Mediation Training Offered**
no

**Advanced Mediation Training Offered**
yes

**Arbitration Training Offered**
no

**Other ADR Training Offered**
yes

**Organization Description/Philosophy**
<table>
<thead>
<tr>
<th>Program Name</th>
<th>Oregon Mediation Center</th>
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</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>James C. Melamed, JD</td>
</tr>
<tr>
<td>Address</td>
<td>PO Box 51119</td>
</tr>
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<td></td>
<td>Eugene, OR 97405</td>
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<td>County</td>
<td>Lane</td>
</tr>
<tr>
<td>Phone</td>
<td>(541) 345-1456</td>
</tr>
<tr>
<td>Fax</td>
<td>801-382-3031</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:jmelamed@mediate.com">jmelamed@mediate.com</a></td>
</tr>
<tr>
<td>Web site</td>
<td><a href="http://www.internetmediator.com">www.internetmediator.com</a></td>
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</table>

**Trainers**

James C. Melamed, J.D.

**Basic Mediation Training Offered**

yes

**Advanced Mediation Training Offered**

yes

**Arbitration Training Offered**

no

**Other ADR Training Offered**

yes

**Organization Description/Philosophy**
Pennsylvania

Program Name: Catholic Charities Mediation Services
Contact Person: Stephanie Geisler
Address: 26 E. College Ave.
         York, PA 17403
County
Phone: (717) 854-6727
Fax: 717-854-4579
Email: sgeisler@hbgdiocese.org
Web site: www.hbgdiocese.org

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Conflict Skills and Mediation Training; Training and Technical Assistance to Organizations.

Organization Description/Philosophy
<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>Independent Mediator &amp; Trainer</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Nancy Geist Giacomini, Ed.D.</td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>111 Preakness Court</td>
</tr>
<tr>
<td></td>
<td>Lincoln University, PA 19352</td>
</tr>
<tr>
<td><strong>County</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Phone</strong></td>
<td>(610) 255-5069</td>
</tr>
<tr>
<td><strong>Fax</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Email</strong></td>
<td><a href="mailto:nancygiacomini@comcast.net">nancygiacomini@comcast.net</a></td>
</tr>
<tr>
<td><strong>Web site</strong></td>
<td></td>
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</table>

**Trainers**
Nancy Geist Giacomini, Ed.D.

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**
yes

**Arbitration Training Offered**
no

**Other ADR Training Offered**
yes

**Organization Description/Philosophy**
Pennsylvania

Program Name: The Rose Center
Contact Person: Marty Thomas-Brumme
Address: 116 North Washington Ave., Suite 25
          Scranton, PA 18503
County
Phone: (570) 969-7673
Fax: 570-983-0227
Email: TheRoseCenter@juno.com
Web site: www.therosecenter.org

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered

Organization Description/Philosophy
Pennsylvania

**Program Name**  Pittsburgh Mediation Center  
**Contact Person**  Gale McGloin  
**Address**  100 Sheridan Square, 2nd Floor  
Pittsburgh,  PA 15206-3019

**County**  
**Phone**  (412) 365-0400  
**Fax**  412-365-0600  
**Email**  gmcgloin@pittsburgh-mediation.org  
**Web site**  www.trfn.clpgh.org/pmc

---

**Trainers**

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**  
Community Forums, Consensus Building, Facilitation, Organizational Development (conflict assessment), Training, Violence Prevention Programs

**Organization Description/Philosophy**
Pennsylvania

Program Name Good Shepherd Mediation Program
Contact Person Cheryl Cutrona
Address 5356 Chew Avenue
          Philadelphia, PA 19138
Phone (215) 843-5413
Fax 215-843-2080
Email gsmediation@phillymediators.org
Web site www.phillymediators.org

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Consulting, Basic & Peer Mediation Training, School Mediation Training & Program Implementation for Teachers & School-Based Staff, Meeting Facilitation, Prejudice Reduction, Parenting Education, Conflict Resolution Training

Organization Description/Philosophy
Pennsylvania

Program Name: Montgomery County Mediation Center
Contact Person: Winnie Backlund
Address: 26 West Main Street
Norristown, PA 19401
County
Phone: (610) 277-8909
Fax: 610-277-5126
Email: MCMCPEACE@aol.com
Web site

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Consultation, Facilitation, Youth Aid Panel Coordination

Organization Description/Philosophy
Pennsylvania

Program Name: Lancaster Mediation Center
Contact Person: Grace Byler
Address: 225 West King Street
          Lancaster, PA 17603-3789
County: Lancaster
Phone: (717) 293-7231
Fax: 717-390-7783
Email: info@lancmed.org
Web site: www.lancmed.org

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Facilitation

Organization Description/Philosophy
Pennsylvania

Program Name: Center for Resolutions
Contact Person: Trish Charo
Address: P.O. Box 1498
           Media, PA 19063
County
Phone: (610) 566-7710
Fax: 610-566-7674
Email: info@center4resolutions.org
Web site: center4resolutions.org

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Facilitation, Consensus Building, Organizational Development, Training, Public Presentations,
Violence Prevention Programs, Youth Diversionary Panels

Organization Description/Philosophy
Rhode Island

Program Name  Roger Williams University Law School
Contact Person  Bruce I. Kogan
Address  10 Metacom Avenue
         Bristol, RI 02809
County
Phone  (401) 254-4699
Fax  (401) 254-4640
Email  bkogan@rwu.edu
Web site  http://law.rwu.edu

Trainers  Bruce Kogan, Erika Kruse, Kelly Thompson, Virginia Law

Basic Mediation Training Offered  
Mediation (40 hour/ 3 credit)

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered  
Negotiation Theory & Practice (40 hour/ 3 credit)

Organization Description/Philosophy
Rhode Island

Program Name: Community Mediation Center of Rhode Island
Contact Person: Kelly Thompson
Address: 570 Broad Street
           Providence, RI 02907
County
Phone: (401) 273-9999
Fax: (401) 273-7311
Email: kthompson@cmcri.org
Web site: www.cmcri.org

Trainers
Kelly Thompson, Rebecca Minard

Basic Mediation Training Offered
Basic Mediation Training (32), Small Claims Mediation (8)

Advanced Mediation Training Offered
Parent-Teen Mediation Training

Arbitration Training Offered
No

Other ADR Training Offered
No

Organization Description/Philosophy
<table>
<thead>
<tr>
<th><strong>Rhode Island</strong></th>
</tr>
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<tbody>
<tr>
<td><strong>Program Name</strong></td>
</tr>
<tr>
<td><strong>Contact Person</strong></td>
</tr>
</tbody>
</table>
| **Address** | 72 Pine Street  
| Providence, RI 02903 |
| **County** | |
| **Phone** | 401-272-5300 ext. 139 |
| **Fax** | 401-331-7454 |
| **Email** | Kathybirt@ids.net |
| **Web site** | |

**Trainers**
Kathleen M. Birt, Bryna Bettigole, J. Michael Keating, Bruce Kogan

**Basic Mediation Training Offered**
yes (30 hour)

**Advanced Mediation Training Offered**
yes

**Arbitration Training Offered**
no

**Other ADR Training Offered**
40 Hour Divorce Mediation Training

**Organization Description/Philosophy**
South Carolina

Program Name: South Carolina Bar Association
Contact Person: Andrew Walsh
Address: 950 Taylor St
            Columbia, SC 29202
County
Phone: 803-799-6653 ext. 159
Fax: 803-799-4118
Email: andrew.walsh@scbar.org
Web site: www.scbar.org/adr

Trainers

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered
yes

Other ADR Training Offered
Certifications

Organization Description/Philosophy
South Carolina

Program Name: Community Mediation Center
Contact Person: Colleen Bozard
Address: P.O. Box 5942
           Columbia, SC 29250
County
Phone: (803) 714-1176
Fax: 803-714-0737
Email: mediation@mindspring.com
Web site: www.midnet.sc.edu/mediation

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Group Facilitation, Conflict Resolution Training, 40- hour Mediator Training

Organization Description/Philosophy
South Carolina

Program Name: South Carolina Council for Conflict Resolution

Contact Person: [Name]

Address: 4630 North Main St
Columbia, SC 29203

County: [County]

Phone: (888) 722-4030
Fax: 803-735-3112
Email: info@scmediate.org
Web site: www.scmediate.org

Trainers

Basic Mediation Training Offered: yes

Advanced Mediation Training Offered: yes

Arbitration Training Offered: yes

Other ADR Training Offered: [List other ADR training offered if applicable]

Organization Description/Philosophy: [Describe the organization's mission and philosophy regarding conflict resolution and ADR training if applicable]
South Carolina

Program Name: Columbia College
Contact Person: Carolyn Emeneker
Address: 1301 Columbia College Dr
Columbia, SC 29203

County
Phone: (800) 277-1301
Fax
Email: Emeneker@columbiacollegesc.edu
Web site: www.columbiacollegesc.edu

Trainers: yes

Basic Mediation Training Offered: yes

Advanced Mediation Training Offered: yes

Arbitration Training Offered: yes

Other ADR Training Offered: yes

Organization Description/Philosophy
**South Carolina**

**Program Name**  
USC Spartanburg, Center for Mediation and Conflict Resolution

**Contact Person**  
Rachelle Prioleau

**Address**  
800 University Way  
Spartanburg, SC 29303

**County**  

<table>
<thead>
<tr>
<th>Phone</th>
<th>(864) 503-5631</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fax</td>
<td>864-503-5825</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:rprioleau@uscs.edu">rprioleau@uscs.edu</a></td>
</tr>
<tr>
<td>Web site</td>
<td></td>
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</tbody>
</table>

**Trainers**

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**  
Conflict Resolution and Mediation Training, Seminars, Workshops

**Organization Description/Philosophy**
South Carolina

Program Name  Upstate Community Mediation Center
Contact Person  Rebecca McMillen
Address  PO Box 8714
          Greenville, SC 29604-8714
County
Phone  (864) 370-9771
Fax  864-370-9715
Email  rmcmillen@upstatemediation.com
Web site  www.upstatemediation.com

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Conflict Resolution & Mediation Training, Orientation to Conflict Resolution Presentations for Community Groups

Organization Description/Philosophy
Tennessee

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Divorce &amp; Family Mediation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Jocelyn D. Wurzburg</td>
</tr>
<tr>
<td>Address</td>
<td>5159 Wheelis Dr. Suite 101</td>
</tr>
<tr>
<td>County</td>
<td>Shelby</td>
</tr>
<tr>
<td>Phone</td>
<td>(901) 684-1332</td>
</tr>
<tr>
<td>Fax</td>
<td>901-684-6693</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:wurzburg@mediate.com">wurzburg@mediate.com</a></td>
</tr>
<tr>
<td>Web site</td>
<td>wurzburgmediation.com</td>
</tr>
</tbody>
</table>

**Trainers**
Jocelyn Wurzburg, Joe Beaty, Beverly Austin

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**
yes

**Arbitration Training Offered**
yes

**Other ADR Training Offered**
yes

**Organization Description/Philosophy**
Tennessee

Program Name: Community Mediation Center
Contact Person: John Doggette
Address: 912 S. Gay Street, Suite L-300
          Knoxville, TN 37902-1814
County
Phone: (865) 594-1879
Fax: 865-594-1890
Email: mediation@esper.com
Web site: www.2mediate.org

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Training, Group Facilitation, Public Presentations

Organization Description/Philosophy
Tennessee

Program Name: The Mediation Center of the IVP
Contact Person: Louis Siegel, M.A., J.D.
Address: 7431 Huntwick Trail
Nashville, TN 37221
County: Davidson
Phone: (800) 676-8615
Fax: (615) 662-0095
Email: louisivp@comcast.net
Web site

Trainers
Louis Siegel

Basic Mediation Training Offered
General Civil Mediation

Advanced Mediation Training Offered
Crossover from Family to Civil Mediation

Arbitration Training Offered
No

Other ADR Training Offered
No

Organization Description/Philosophy
Tennessee

Program Name: The Mediation Center
Contact Person: Christine Wolf
Address: 104 West 7th Street, Suite B
          Columbia, TN 38401
County
Phone: (931) 840-5583
Fax
Email: director@TMC-Columbia.org
Web site: www.tmc-columbia.org

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Conflict management Presentations, Mediator Training

Organization Description/Philosophy
## Tennessee

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Mid South Mediation Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Mary Ellen Bowen</td>
</tr>
<tr>
<td>Address</td>
<td>P.O. Box 13</td>
</tr>
<tr>
<td></td>
<td>Hohenwald, TN 38462</td>
</tr>
<tr>
<td>County</td>
<td></td>
</tr>
<tr>
<td>Phone</td>
<td>(931) 796-0487</td>
</tr>
<tr>
<td>Fax</td>
<td>(931) 796-7053</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:vorp7@hotmail.com">vorp7@hotmail.com</a></td>
</tr>
<tr>
<td>Web site</td>
<td></td>
</tr>
</tbody>
</table>

**Trainers**

Mary Ellen Bowen, VORP Staff, Guests from the Judicial System

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

Victim Offender Mediation

**Arbitration Training Offered**

**Other ADR Training Offered**

**Organization Description/Philosophy**
Texas

Program Name: Better Business Bureau Binding Arbitration -- Arbitrator Training
Contact Person: Kim Lawrence
Address: 1333 West Loop South, Suite 1200
          Houston, TX 77027
County: Harris
Phone: (713) 341-6121
Fax: (713) 867-4947
Email: klawrence@bbbhou.org
Web site: www.bbbhou.org

Trainers
Kim Lawrence

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered
Binding Arbitration- Arbitrator Training

Other ADR Training Offered

Organization Description/Philosophy
Texas

Program Name  Dispute Resolution Center
Contact Person  Nick Hall
Address  49 San Jacinto, Suite 220
          Houston, TX 77002-1233
County
Phone  (713) 755-8274
Fax  713-755-8885
Email
Web site  www.co.harris.tx.us/drc

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Information & Referral, Mediation, Conflict, and/or VORP Resolution Training, Education, Moderated Settlement Conferences

Organization Description/Philosophy
Texas

**Program Name**  Center for Public Policy Dispute Resolution

**Contact Person**  Jan Summer, Tracy Tarver

**Address**  727 E. Dean Keeton Street

Austin, TX 78705

**County**  Travis

**Phone**  (512) 471-3507

**Fax**  (512) 232-1191

**Email**  cppdr@mail.law.utexas.edu

**Web site**  www.utexas.edu/law/cppdr

**Trainers**

Kimberlee Kovach

**Basic Mediation Training Offered**

Yes

**Advanced Mediation Training Offered**

Yes

**Arbitration Training Offered**

No

**Other ADR Training Offered**

Dynamics of Power and Resistance, Negotiation Workshop, Public Policy Dispute Resolution training, and Group Facilitation trainings

**Organization Description/Philosophy**
Texas

Program Name  Fort Bend County Dispute Resolution Center
Contact Person  Shelly Hudson
Address  211 Houston St.
          Richmond, TX 77469
County
Phone  (281) 342-5000
Fax  281-232-6443
Email
Web site

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Training, Community Forums, Peer Mediation, Public Presentations

Organization Description/Philosophy
Texas

Program Name
Dispute Resolution Center of Montgomery County, Inc.

Contact Person
Kathy Bivings-Norris

Address
P.O. Box 3609
Conroe, TX 77305-3609

County

Phone
(936) 760-6914
Fax
936-538-8050
Email
kbnorris@co.montgomery.tx.us

Web site

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Conflict Resolution and Management Training

Organization Description/Philosophy
<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>Dispute Resolution Center -- Central Brazos Valley, Inc.</th>
</tr>
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<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Barbara Vickers</td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>801 East 29th St. Bryan, TX 77803</td>
</tr>
<tr>
<td><strong>County</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Phone</strong></td>
<td>979-779-3743 x229</td>
</tr>
<tr>
<td><strong>Fax</strong></td>
<td>979-823-2071</td>
</tr>
<tr>
<td><strong>Email</strong></td>
<td><a href="mailto:drc@bvcog.org">drc@bvcog.org</a></td>
</tr>
<tr>
<td><strong>Web site</strong></td>
<td><a href="http://www.disputeresolutionbv.org">www.disputeresolutionbv.org</a></td>
</tr>
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</table>

**Trainners**

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**
Training Courses - Basic 40 hr., Mediator, 30 hr. Family Mediation, Arbitration

**Organization Description/Philosophy**
Program Name | Dispute Resolution Center of Jefferson Co.
Contact Person | 
Address | 215 Franklin, Suite 131A
| Beaumont, TX 77701
County | 
Phone | (409) 835-8747
Fax | 409-784-5811
Email | cebworth@co.jefferson.tx.us
Web site | 

**Trainers**

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**
Mediation and Conflict Management Training

**Organization Description/Philosophy**
Texas

Program Name: Dispute Resolution Center
Contact Person: Kris Donley
Address: 5407 North IH-35, Suite 410
           Austin, TX 78723
County
Phone: 512-371-0033 x222
Fax: 512-371-7411
Email: kris@austindrc.org
Web site: www.austindrc.org

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Strategic Planning, Arbitration, Facilitation, Training (mediation, training the trainer, conflict in the workplace, building group consensus, collaborative decision making)

Organization Description/Philosophy
Texas

Program Name: Bexar County Dispute Resolution Center
Contact Person: Marlene Labenz-Hough
Address: Cadena-Reeves Justice Center, 300 Dolorosa, Suite 1102
San Antonio, TX 78205-3009

County
Phone: (210) 335-2128
Fax: (210) 335-2941
Email: mlabenz@bexar.org
Web site: www.bexar.org/drc

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Information & Referral, Mediation Training, Speakers Bureau, Peer Mediation Training

Organization Description/Philosophy
Utah

Program Name: The Community Mediation Center - 251 (non-profit)
Contact Person: Jeri Allphin
Address: 800 West University Parkway
          Orem, UT 84058
County
Phone: (801) 863-7917
Fax
Email
Web site: www.communitymediationcenter.org

Trainers

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered
no

Other ADR Training Offered

Organization Description/Philosophy
Program Name: The Conflict Resolution Certification Program  
Contact Person: Michelle M. Hawes  
Address: 255 South Central Campus Drive  
Salt Lake City, UT 84112  
County:  
Phone: (801) 585-9662  
Fax:  
Email:  
Web site: www.hum.utah.edu/communication/certif/crcert/index.html

Trainers

Basic Mediation Training Offered  
yes  

Advanced Mediation Training Offered  
yes  

Arbitration Training Offered  
no  

Other ADR Training Offered  
Combined Basic and Domestic, Business and Government Resolution, Facilitation

Organization Description/Philosophy
## Utah

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Utah Dispute Resolution (non-profit community mediation center)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>William Downes</td>
</tr>
<tr>
<td>Address</td>
<td>645 South 200 East</td>
</tr>
<tr>
<td></td>
<td>Salt Lake City, UT 84111</td>
</tr>
<tr>
<td>County</td>
<td></td>
</tr>
<tr>
<td>Phone</td>
<td>(801) 532-4841</td>
</tr>
<tr>
<td>Fax</td>
<td></td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:udr@utahbar.org">udr@utahbar.org</a></td>
</tr>
<tr>
<td>Web site</td>
<td><a href="http://www.utahdisputeresolution.org">www.utahdisputeresolution.org</a></td>
</tr>
</tbody>
</table>

### Trainers

**Basic Mediation Training Offered**

- yes

**Advanced Mediation Training Offered**

- yes

**Arbitration Training Offered**

- no

**Other ADR Training Offered**


### Organization Description/Philosophy
Vermont

Program Name: Vermont Family Court Mediation Program
Contact Person: Susan Fay
Address: 32 Cherry St Suite 400
Burlington, VT 05401
County
Phone: (802) 951-4049
Fax
Email: vfcmp@mail.state.vt.us
Web site: www.vermontjudiciary.org/mediation

Trainers
Susan Fay,

Basic Mediation Training Offered
no

Advanced Mediation Training Offered
yes

Arbitration Training Offered
no

Other ADR Training Offered
Various Family Mediation/ Parent Coordination Workshops Offered Each Spring During a 2 Day Training,

Organization Description/Philosophy
### Vermont

<table>
<thead>
<tr>
<th>Program Name</th>
<th>JustSolutions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Ariel Brugger</td>
</tr>
<tr>
<td>Address</td>
<td>Po Box 1282 Brattleboro, VT 05302</td>
</tr>
<tr>
<td>County</td>
<td></td>
</tr>
<tr>
<td>Phone</td>
<td>(802) 257-1591</td>
</tr>
<tr>
<td>Fax</td>
<td>802-257-1655</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:mediate@together.net">mediate@together.net</a></td>
</tr>
<tr>
<td>Web site</td>
<td><a href="http://www.justsolutionsinc.org">www.justsolutionsinc.org</a></td>
</tr>
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</table>

### Trainers
Ariel Brugger, Greg Hessel

### Basic Mediation Training Offered
yes

### Advanced Mediation Training Offered
no

### Arbitration Training Offered
no

### Other ADR Training Offered
Conflict Management; Interpersonal Communication

### Organization Description/Philosophy
### Vermont

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Conflict Resolution in the Workplace</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Ann Viets, Ed.D.</td>
</tr>
<tr>
<td>Address</td>
<td>129 Prospect Parkway</td>
</tr>
<tr>
<td></td>
<td>Burlington, VT 05401</td>
</tr>
<tr>
<td>County</td>
<td></td>
</tr>
<tr>
<td>Phone</td>
<td>(802) 865-0479</td>
</tr>
<tr>
<td>Fax</td>
<td>802-865-0479</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:a.viets@adelphia.net">a.viets@adelphia.net</a></td>
</tr>
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<td>Web site</td>
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</table>

#### Trainers
Ann Viets, Ed.D.

**Basic Mediation Training Offered**  
yes

**Advanced Mediation Training Offered**  
no

**Arbitration Training Offered**  
no

**Other ADR Training Offered**  
Creating an ADR Program for Your Workplace

#### Organization Description/Philosophy
Vermont

Program Name: The Dispute Resolution Center at Woodbury College
Contact Person: Neal Rodar
Address: 660 Elm St.
          Montpelier, VT 05602

County
Phone: (800) 820-0442
Fax: 802-229-2141
Email: nealr@woodbury-college.edu
Web site: www.woodbury-college.edu/drc/index.shtml

Trainers
see website for list of trainers

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered
yes

Other ADR Training Offered
Divorce Mediation Training

Organization Description/Philosophy
Vermont

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Woodbury College Dispute Resolution Center</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Neal Rodar</td>
</tr>
<tr>
<td>Address</td>
<td>660 Elm Street</td>
</tr>
<tr>
<td></td>
<td>Montpelier, VT 05602</td>
</tr>
<tr>
<td>County</td>
<td></td>
</tr>
<tr>
<td>Phone</td>
<td>(800) 820-0442</td>
</tr>
<tr>
<td>Fax</td>
<td>802-229-2141</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:waynec@woodbury-college.edu">waynec@woodbury-college.edu</a></td>
</tr>
<tr>
<td>Web site</td>
<td><a href="http://www.woodbury-college.edu/drc/index.shtml">www.woodbury-college.edu/drc/index.shtml</a></td>
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**Trainers**
Sandi Adams, Ariel Brugger, Anne-Marie Daniel, Alice Estey, Greg Hessel,

**Basic Mediation Training**

*Yes*

**Advanced Mediation Training**

*Yes*

**Arbitration Training**

*No*

**Other ADR Training**
Divorce Mediation, Finances in Divorce, Managing Difficult Conversations, Mediator's Challenge,

**Organization Description/Philosophy**
### Vermont

**Program Name**
Woodbury College Mediation/Conflict Management Program

**Contact Person**
Ted Winokur

**Address**
660 Elm Street
Montpelier, VT 05602

**County**

**Phone**
(800) 639-6039

**Fax**
802-229-2141

**Email**
tedw@woodbury-college.edu

**Web site**
www.woodbury-college.edu/drc/index.shtml

**Trainers**
Susanne Terry, Alice Estey, Tammy Lenski, David Specht, Greg Hessel, Paul Lambe,

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**
yes

**Arbitration Training Offered**
no

**Other ADR Training Offered**
Group Facilitation, Interpersonal Conflict Resolution, Negotiation, Organizational Conflict, Mediation Ethics,

**Organization Description/Philosophy**
Program Name: Woodstock Institute for Negotiation
Contact Person: Robert J. O'Donnell
Address: Pomfret Stage Road, Drawer 29
Woodstock, VT 05091
County
Phone: 800-457-3211 or 802-457-3211
Fax: 802-457-1501
Email: Bobodonnell@woodstockinstitute.com
Web site: www.woodstockinstitute.com

Trainers
Robert J. O'Donnell

Basic Mediation Training Offered
Yes

Advanced Mediation Training Offered
Yes

Arbitration Training Offered
No

Other ADR Training Offered
Negotiation-Collaboration

Organization Description/Philosophy
<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>Managing Employee Disputes</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Karyl Kent</td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>2850 Main Rd.</td>
</tr>
<tr>
<td></td>
<td>Huntington, VT 05462</td>
</tr>
<tr>
<td><strong>County</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Phone</strong></td>
<td>(802) 434-2431</td>
</tr>
<tr>
<td><strong>Fax</strong></td>
<td>802-434-2431</td>
</tr>
<tr>
<td><strong>Email</strong></td>
<td><a href="mailto:karyl@gmavt.net">karyl@gmavt.net</a></td>
</tr>
<tr>
<td><strong>Web site</strong></td>
<td></td>
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**Trainers**
Karyl Kent

**Basic Mediation Training Offered**
no

**Advanced Mediation Training Offered**
no

**Arbitration Training Offered**
no

**Other ADR Training Offered**
Basic Skills for Managers and Team Leaders in Conflict Resolution in the Workplace.

**Organization Description/Philosophy**
Vermont

Program Name: Environmental Dispute Resolution
Contact Person: Karin Sheldon
Address: PO Box 96, South Royalton, VT 05068

County

Phone: (802) 763-8303
Fax: 802-763-2940
Email: ccook@adamantaccord.com
Web site: www.vermontlaw.edu

Trainers
Cindy Cook

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Environmental ADR

Organization Description/Philosophy
<table>
<thead>
<tr>
<th>Program Name</th>
<th>Center for Mediation and Law</th>
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<tbody>
<tr>
<td>Contact Person</td>
<td>Mary Elizabeth Lynch</td>
</tr>
<tr>
<td>Address</td>
<td>2244 Sunstates Court, Suite 106 Virginia Beach, VA 23451</td>
</tr>
<tr>
<td>County</td>
<td></td>
</tr>
<tr>
<td>Phone</td>
<td>(757) 496-3685</td>
</tr>
<tr>
<td>Fax</td>
<td>757-496-8141</td>
</tr>
<tr>
<td>Email</td>
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<td>Web site</td>
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</table>

**Trainers**
Lynch, Mary Elizabeth

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**
yes

**Organization Description/Philosophy**
Virginia

Program Name: Supreme Court of Virginia
Contact Person: Geetha Ravindra
Address: 100 N. Ninth Street, Third Floor
Richmond, VA 23219
County
Phone: (804) 786-6455
Fax: 804-786-4760
Email: gravindra@courts.state.va.us
Web site: www.courts.state.va.us

Trainers
Ravindra, Geetha

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered

Other ADR Training Offered
yes

Organization Description/Philosophy
Virginia

Program Name: The Dispute Resolution Center
Contact Person: Duane Shockley
Address: 701 East Franklin Street, Suite 712
          Richmond, VA 23226
County:
Phone: (804) 343-7355
Fax: 804-648-3115
Email: briffe@richmond.bbb.org
Web site: www.centralvirginia.bbb.org

Trainers:
Bumbaugh, Hulburt and Others

Basic Mediation Training Offered
Yes

Advanced Mediation Training Offered
Yes

Arbitration Training Offered

Other ADR Training Offered
Training, community Presentations, Arbitration, Facilitation, Organizational Development

Organization Description/Philosophy
Virginia

Program Name: Conflict Resolution Center
Contact Person: Christine Poulson
Address: P.O. Box 1185
Roanoke, VA 24006-1185

County
Phone: (540) 342-2063
Fax: 540-767-8992
Email: conflict.resolution@education.edu
Web site: www.rev.net/ncrc

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Conflict Resolution Training, Consultation and Group Facilitation, Mediation Training and Mentoring for Certification is also Offered.

Organization Description/Philosophy
<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>Conflict Resolution Center</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Stephanie Collins</td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>P.O. Box 1185</td>
</tr>
<tr>
<td></td>
<td>Roanoke, VA 24006</td>
</tr>
<tr>
<td><strong>County</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Phone</strong></td>
<td>(540) 342-2063</td>
</tr>
<tr>
<td><strong>Fax</strong></td>
<td>540-342-6341</td>
</tr>
<tr>
<td><strong>Email</strong></td>
<td><a href="mailto:conflict.resolution@education.edu">conflict.resolution@education.edu</a></td>
</tr>
<tr>
<td><strong>Web site</strong></td>
<td></td>
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</tbody>
</table>

**Trainers**
Poulson, Bier, Burlinson, Watson-Smith, & Others

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**
yes

**Arbitration Training Offered**

**Other ADR Training Offered**

**Organization Description/Philosophy**
Program Name: Holly Peters
Contact Person: Holly Peters
Address: 111 E. Main Street
Salem, VA 24153
County
Phone: (540) 389-3825
Fax: 540-389-3180
Email: hspeters@ntelos.net
Web site

Trainers
Peters, Holly

Basic Mediation Training Offered

Advanced Mediation Training Offered
yes

Arbitration Training Offered

Other ADR Training Offered
yes

Organization Description/Philosophy
Program Name: Michael Rawlings
Contact Person: Michael Rawlings
Address: P.O. Box 730
          Tappahannock, VA 22560
County: 
Phone: (804) 445-1750
Fax: 804-847-0590
Email: RawlingsM@aol.com
Web site: 

Trainers
Rawlings, Michael

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered

Organization Description/Philosophy
Virginia

Program Name: Accord Associates
Contact Person: Gerritt Beson
Address: 575 Lynnhaven Parkway, Suite 200
          Virginia Beach, VA 23452
County:
Phone: (757) 486-2841
Fax: (757) 431-0410
Email: gbenson@inmanstrickler.com
Web site:

Trainers:
Benson, Gerritt; Inman, Michael

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered

Organization Description/Philosophy
Program Name: Jeffrey Beaton
Contact Person: Jeffrey Beaton
Address: Sandpiper Key 12B, 1060 Laskin Rd.
          Virginia Beach, VA 23451
County:
Phone: (757) 491-7565
Fax: 757-491-7576
Email: JeffBeaton@earthlink.net
Web site: 

Trainers
Beaton, Jeffrey

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered

Other ADR Training Offered

Organization Description/Philosophy
Virginia

Program Name: C.W. Hines & Associates
Contact Person: Carolyn Hines
Address: 344 Churchill Circle, Sanctuary Bay
          Whitestone, VA 22578
County:
Phone: (757) 435-8844
Fax: 757-434-8855
Email: turtlecwh@aol.com
Web site:

Trainers:
Hines, Carolyn

Basic Mediation Training Offered

Advanced Mediation Training Offered:
yes

Arbitration Training Offered

Other ADR Training Offered

Organization Description/Philosophy
<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>Peninsula Mediation &amp; ADR</th>
</tr>
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<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Merri Hanson</td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>217 McLaws Circle, Suite 1</td>
</tr>
<tr>
<td></td>
<td>Williamsburg, VA 23185</td>
</tr>
<tr>
<td><strong>County</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Phone</strong></td>
<td>(757) 253-7677</td>
</tr>
<tr>
<td><strong>Fax</strong></td>
<td>757-253-7688</td>
</tr>
<tr>
<td><strong>Email</strong></td>
<td><a href="mailto:office@peninsulamediation.com">office@peninsulamediation.com</a></td>
</tr>
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<td><strong>Web site</strong></td>
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</tbody>
</table>

**Trainers**
Hanson, Merri

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**
yes

**Arbitration Training Offered**

**Other ADR Training Offered**

**Organization Description/Philosophy**
Virginia

Program Name  Sheila Sodhi
Contact Person  Sheila Sodhi
Address  4308 Newport Drive
          Richmond,  VA 23227
County
Phone  (804) 323-2366
Fax  804-323-2302
Email  rkruegler@mindspring.com
Web site

Trainers
Sodhi, Shelia

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered

Other ADR Training Offered
yes

Organization Description/Philosophy
Program Name: Karen Asaro
Contact Person: Karen Asaro
Address: 3513 Sandpiper Road
Virginia Beach, VA 23456

County
Phone: (757) 717-1969
Fax: (757) 437-3430
Email: kva810@dss.state.va.us
Web site: http://www.mediate.com/Asaro/

Trainers
Karen Asaro

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered

Other ADR Training Offered
Mediator Ethics, Screening for Domestic Abuse in Mediation

Organization Description/Philosophy
Virginia

Program Name: Nancy Siford, Inc.
Contact Person: Nancy Siford
Address: P.O. Box 607
            Ashland, VA 23005
County
Phone: (804) 752-6006
Fax: 804-752-0166
Email: nsiford@netzero.com
Web site

Trainers
Siford, McCue, Nelson, Leffler, Pham, Olchowski, etc.

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered

Other ADR Training Offered

Organization Description/Philosophy
Virginia

Program Name: Conflict Management Consortium
Contact Person: Charles Lickson
Address: P.O. Box 607
             Front Royal, VA 20910
County
Phone: (540) 363-8900
Fax: 540-636-3033
Email: admin@cmc-resolution.com
Web site: www.mediationworks.com

Trainers
Lickson, Charles & Bryane; Schein, David & Others

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered

Other ADR Training Offered

Organization Description/Philosophy
### Virginia

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Rappahannock Mediation Center</th>
</tr>
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<tbody>
<tr>
<td>Contact Person</td>
<td>Robert Schwander</td>
</tr>
<tr>
<td>Address</td>
<td>601 Caroline St. #310</td>
</tr>
<tr>
<td></td>
<td>Fredericksburg, VA 22630</td>
</tr>
<tr>
<td>County</td>
<td></td>
</tr>
<tr>
<td>Phone</td>
<td>(540) 372-7740</td>
</tr>
<tr>
<td>Fax</td>
<td>540-899-9502</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:rmc@staffnet.com">rmc@staffnet.com</a></td>
</tr>
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<td>Web site</td>
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</table>

**Trainers**

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**
Facilitation, Arbitration, Negotiation, Parent Education, Peer Education, Organizational Training

**Organization Description/Philosophy**

Virginia

Program Name: Northern Virginia Mediation Service
Contact Person: Rob Scott
Address: 4260 Chain Bridge Road, Suite A-2
Fairfax, VA 22030
County: Fairfax
Phone: (703) 993-3724
Fax: 703-993-3551
Email: nvms@gmu.edu
Web site: www.nvmediation.org

Trainees
West, Settle, Pope, Foskett, Twomey, Olchowski, etc.

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered

Other ADR Training Offered
Facilitation, Negotiation, Complex and Multiparty mediation, ADA, EEOC, Community Race Forums

Organization Description/Philosophy
Program Name: Conflict Resolution & Conciliation Services
Contact Person: Ronald Zabel
Address: 10521 Judicial Drive, Suite 207
          Fairfax, VA 22030
County:
Phone: (703) 385-9877
Fax: 703-385-4353
Email: crcs77@mac.com
Web site: www.crcs4peace.org

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Arbitraiton, Facilitation, Consensus Building, Organizational Development, Training for Public, Organizations, Community, Presentations, Violence Prevention, Conflict Intervention

Organization Description/Philosophy
Virginia

Program Name: Conflict Management Associates
Contact Person: Tazewell Hubard
Address: 1111 Eden Way, North Chesapeake, VA 23320
County
Phone: (757) 627-6120
Fax: 757-312-8263
Email: Thubardcma@msn.com
Web site

Trainers
Hubard, Tazewell

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered

Other ADR Training Offered
yes

Organization Description/Philosophy
Virginia

Program Name  Marjorie Bleiweis
Contact Person  Marjorie Bleiweis
Address  10002 Minburn Street
          Great Falls, VA 22066
County
Phone  (703) 759-9140
Fax  703-759-9040
Email  margbleiweis@earthlink.net
Web site

Trainers
Bleiweis, Marjorie

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered

Organization Description/Philosophy
Virginia

Program Name: Council of Better Business Bureaus
Contact Person: Carol Stuart
Address: 4200 Wilson Blvd, Suite 800
Arlington, VA 22203
County: Arlington
Phone: (800) 334-2406
Fax: 703-276-0634
Email: cstuart@cbbb.bbb.org
Web site: www.dr.bbb.org

Trainers
Carol P. Stuart, Phil Bakin, Donna Rubenstein, Jennifer Tatum, Jennifer Rowley

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered
yes

Other ADR Training Offered
Conciliation

Organization Description/Philosophy
Virginia

Program Name            Robert Harris
Contact Person          Robert Harris
Address                 5245 Kaywood Court
                        Fairfax, VA 22030
County                  
Phone                   (703) 691-2661
Fax                     
Email                   rharris2@gmu.edu
Web site                

Trainers
Harris, Robert D.

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered

Other ADR Training Offered
yes

Organization Description/Philosophy
<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>Common Ground Negotiation Services</th>
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<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Susan Oberman</td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>100 Court Square</td>
</tr>
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<td></td>
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<tr>
<td><strong>County</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Phone</strong></td>
<td>(434) 244-0714</td>
</tr>
<tr>
<td><strong>Fax</strong></td>
<td>434-244-4064</td>
</tr>
<tr>
<td><strong>Email</strong></td>
<td><a href="mailto:oberman@esinet.net">oberman@esinet.net</a></td>
</tr>
<tr>
<td><strong>Web site</strong></td>
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**Trainers**
Oberman, Susan

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**
yes

**Arbitration Training Offered**

**Other ADR Training Offered**
yes

**Organization Description/Philosophy**
**Virginia**

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Community Mediation Center-Charlottesville</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Jim Boyd</td>
</tr>
<tr>
<td>Address</td>
<td>1508 Grady Avenue</td>
</tr>
<tr>
<td></td>
<td>Charlottesville, VA 22903</td>
</tr>
<tr>
<td>County</td>
<td></td>
</tr>
<tr>
<td>Phone</td>
<td>434-977-2926</td>
</tr>
<tr>
<td>Fax</td>
<td>434-984-0249</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:focusmediation@netscape.net">focusmediation@netscape.net</a></td>
</tr>
<tr>
<td>Web site</td>
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**Trainers**
Boyd, Miller, Stowers, Foth, Craighurst, Denkla, etc.

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**
yes

**Arbitration Training Offered**

**Other ADR Training Offered**

**Organization Description/Philosophy**
Virginia

Program Name: FSR Associates
Contact Person: Susan Hess
Address: 425 Lexington Avenue, Suite B
          Charlottesville, VA 22902
County: 
Phone: (434) 979-6338
Fax: 434-293-7771
Email: fsr@cstone.net
Web site: 

Trainers: Hess, Carter, Wampler, Garrity & Others

Basic Mediation Training Offered: yes

Advanced Mediation Training Offered: yes

Arbitration Training Offered: 

Other ADR Training Offered: 

Organization Description/Philosophy: 
Virginia

Program Name: The Mediation Center at FOCUS
Contact Person: Jim Boyde
Address: 1508 Grady Ave.
Charlottesville, VA 22903
County
Phone: (434) 977-2926
Fax: 434-984-0249
Email: focusmediation@netscape.net
Web site: www.monticello.avenue.org/focus

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered

Organization Description/Philosophy
Virginia

Program Name
Karen Donegan Salter

Contact Person
Karen Salter

Address
3525 Bowland Road
Richmond, VA 23234

County

Phone
(804) 745-5850

Fax

Email
kldsalter@msn.com

Web site

Trainers
Salter, Karen Donegan

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered

Organization Description/Philosophy
Virginia

Program Name: Piedmont Dispute Resolution Center
Contact Person: Lawrie Parker
Address: P.O. Box 809, Warrenton, VA 20188-0809

County
Phone: (540) 347-6650
Fax: 540-347-4689
Email: pdrc@earthlink.net
Web site: www.pdrc.info

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Negotiation, Mediation, School mediation Training, School Mediation Consultation, Specialized Training in Welfare Reform

Organization Description/Philosophy
Program Name: Resolving Conflict Institute, LLC
Contact Person: Marcia Thompson
Address: 300 N. Lee Street, Suite 475
          Alexandria, VA 22314
County:
Phone: (703) 549-5152
Fax: 703-549-7701
Email: marcia@resolvingconflict.com
Web site:

Trainers:
Thompson, Marcia

Basic Mediation Training Offered

Advanced Mediation Training Offered
yes

Arbitration Training Offered

Other ADR Training Offered

Organization Description/Philosophy
Virginia

Program Name: Mediation & Arbitration Associates
Contact Person: Paul Warren
Address: 500 E. Main Street, Suite 830
Norfolk, VA 23510
County
Phone: (757) 274-0046
Fax: 757-274-0033
Email: pwarren@masva.com
Web site

Trainers
Warren, Paul

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered
yes

Other ADR Training Offered
yes

Organization Description/Philosophy
<table>
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<tr>
<th><strong>Training Offered</strong></th>
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<tr>
<td>Basic Mediation Training Offered</td>
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<tr>
<td>Advanced Mediation Training Offered</td>
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<tr>
<td>Arbitration Training Offered</td>
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<tr>
<td>Other ADR Training Offered</td>
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**Organization Description/Philosophy**
Virginia

Program Name: Mutual Gain, Inc.
Contact Person: Cathi Moore
Address: P.O. Box 7107
          Richmond, VA 23221
County:
Phone: (804) 355-5944
Fax: 804-355-9922
Email: mediatemoore@comcast.net
Web site:

Trainers
Cathi Moore

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered

Other ADR Training Offered

Organization Description/Philosophy
Virginia

Program Name: Carol McCue
Contact Person: Carol McCue
Address: 1600 N. 17th Street
          Richmond, VA 23219
County
Phone: (804) 646-3451
Fax: 804-646-2906
Email: McCueCa2@ci.richmond.va.us

Trainers
McCue, Carol

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered

Other ADR Training Offered

Organization Description/Philosophy
Virginia

Program Name: McCammon Mediation Group
Contact Person: Barbara Hulburt
Address: 1111 E. Main Street, Suite 1700
          Richmond, VA 21219
County
Phone: (804) 343-0922
Fax
Email
Web site: www.mccammongroup.com

Trainers: McCammon, Hulburt and Others

Basic Mediation Training Offered: yes

Advanced Mediation Training Offered: yes

Arbitration Training Offered

Other ADR Training Offered

Organization Description/Philosophy
Virginia

Program Name: Jeffrey Shelton
Contact Person: Jeffrey Shelton
Address: 524 Albemarle Drive
          Chesapeake, VA 23320
County:
Phone: (757) 547-3336
Fax: 757-547-3680
Email: jshelton@chesapeakcsb.net
Web site:

Trainers
Shelton, Jeffrey

Basic Mediation Training Offered

Advanced Mediation Training Offered
yes

Arbitration Training Offered

Other ADR Training Offered

Organization Description/Philosophy
Virginia

Program Name: Mediation Center of Hampton Roads
Contact Person: David McDonald
Address: 424 W. 21st Street
            Norfolk, VA 23517
County
Phone: (757) 624-6666
Fax: 757-627-2226
Email: mediate@infionline.net
Web site: www.mediationhamptonroads.com

Trainers
McDonald, Warren, Deneen and Others

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered

Other ADR Training Offered

Organization Description/Philosophy
Program Name: Community Mediation Center
Contact Person: Suzanne Daughety
Address: 165 South Main, Suite A
          Harrisonburg, VA 22801-9668
County: 
Phone: (540) 434-0059
Fax: 540-574-0174
Email: mediate@rica.net
Web site: www.home.rica.net/mediate/

Trainers:
Bumbaugh, Ruebke, Fairfield, Barge & Others

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Conflict Resolution Training for Adults and Students, Facilitation, Partnering, Workplace Conflict Management

Organization Description/Philosophy
Virginia

**Program Name**
DSC-Community Mediation Center

**Contact Person**
Tracy Scott-Jackson

**Address**
586 Virginian Drive
Norfolk, VA 23505

**County**

**Phone**
(757) 480-2777

**Fax**
757-531-9423

**Email**
tracydsc@hamptonroads.com

**Web site**
www.groups.hamptonroads.com/dsc

**Trainers**
Rubin, Richards, Glover, Foote, McKee, Sorensen, etc.

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**
yes

**Arbitration Training Offered**

**Other ADR Training Offered**

**Organization Description/Philosophy**
**Virginia**

<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>Community Mediation Center</th>
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<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Bob Glover</td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>586 Virginian Drive</td>
</tr>
<tr>
<td></td>
<td>Norfolk, VA 23505-4253</td>
</tr>
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<td><strong>County</strong></td>
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</tr>
<tr>
<td><strong>Phone</strong></td>
<td>(757) 480-2777</td>
</tr>
<tr>
<td><strong>Fax</strong></td>
<td>757-531-9423</td>
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<td><strong>Email</strong></td>
<td><a href="mailto:bobg@infionline.net">bobg@infionline.net</a></td>
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<tr>
<td><strong>Web site</strong></td>
<td><a href="http://www.conflictcrushers.org">www.conflictcrushers.org</a></td>
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</table>

**Trainers**

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**

Arbitration, Conciliation, Facilitation, Training, Organizational Development, Consensus Building, Community Groups, Youth Training, Staff & Board Retreats, Parent Training

**Organization Description/Philosophy**
Virginia

Program Name
Phillips, Morrison & Johnson

Contact Person
Leslie Phillips

Address
4935 Boonsboro Road
Lynchburg, VA 24503

County

Phone (434) 384-0946
Fax 434-384-0351
Email lsp@phil-mor.com
Web site

Trainers
Phillips, Leslie and Morrison, Frank

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered

Other ADR Training Offered

Organization Description/Philosophy
Virginia

**Program Name**  Commonwealth Mediation Group

**Contact Person**  Morna Ellis

**Address**  8001 Franklin Farms Drive, Suite 120
Richmond, VA 23229

**County**

**Phone**  (804) 285-2780

**Fax**  804-285-2766

**Email**  mpe@cmgmediates.com

**Web site**  www.divorcesource.com

**Trainers**  Ellis, Morna and Mast, Ervin

**Basic Mediation Training Offered**  yes

**Advanced Mediation Training Offered**  yes

**Arbitration Training Offered**

**Other ADR Training Offered**

**Organization Description/Philosophy**
Virginia

Program Name: Susan Williams
Contact Person: Susan Williams
Address: P.O. Box 469
            King George, VA 22485
County:
Phone: (540) 775-9710
Fax: 540-775-4907
Email: SSWmailbox@aol.com
Web site:

Trainers:
Williams, Susan

Basic Mediation Training Offered

Advanced Mediation Training Offered
Yes

Arbitration Training Offered

Other ADR Training Offered
Yes

Organization Description/Philosophy
Virginia

Program Name: Dotty Larson  
Contact Person: Dotty Larson  
Address: 9309 Center Street, Suite 302  
Manassas, VA 22110

County

Phone: (703) 792-4753  
Fax: 703-792-4566  
Email: dlarson@pwcgov.org

Web site

Trainers
Larson, Dotty

Basic Mediation Training Offered: yes

Advanced Mediation Training Offered: yes

Arbitration Training Offered

Other ADR Training Offered

Organization Description/Philosophy
Virginia

Program Name: Agreements Unlimited
Contact Person: Joe Beaty
Address: P.O. Box 208
            Marion, VA 24343
County
Phone: (276) 783-7015
Fax: 276-783-1077
Email: jbeaty@agreements.org
Web site

Trainers
Beaty, Joe; Bland, Amelia

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered

Other ADR Training Offered
yes

Organization Description/Philosophy
Program Name | Peaceful Alternatives Community Mediation Service  
Contact Person | Carolyn Pritchard  
Address | P.O. Box 128  
            | Monroe, VA 24574  
County |  
Phone | (434) 929-8224  
Fax | 434-929-8007  
Email | peacefulalternatives@centralva.net  
Web site |  

Trainers | Carolyn Pritchard and Others  

Basic Mediation Training Offered | yes  

Advanced Mediation Training Offered | yes  

Arbitration Training Offered |  

Other ADR Training Offered |  

Organization Description/Philosophy |
Washington

Program Name: Dispute Resolution Center of Lewis County
Contact Person: Deborah J. Norris
Address: 57W. Main St. #185
Chehalis, WA 98532
County: Lewis
Phone: (360) 748-0492
Fax: 360-748-7717
Email: drcic@quik.com
Web site

Trainers: Deborah Norris, David Black, Nancy Core, Deanna Anderson, Bob Schroeter

Basic Mediation Training Offered: yes

Advanced Mediation Training Offered: yes

Arbitration Training Offered: no

Other ADR Training Offered: yes

Organization Description/Philosophy
Washington

<table>
<thead>
<tr>
<th>Program Name</th>
<th>King County Dispute Resolution Center</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Tony Hazapis</td>
</tr>
<tr>
<td>Address</td>
<td>P.O. Box 21148</td>
</tr>
<tr>
<td></td>
<td>Seattle, WA 98111</td>
</tr>
<tr>
<td>County</td>
<td></td>
</tr>
<tr>
<td>Phone</td>
<td>(206) 443-9603</td>
</tr>
<tr>
<td>Fax</td>
<td>(206) 443-9737</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:thazapis@kcdrc.org">thazapis@kcdrc.org</a></td>
</tr>
<tr>
<td>Web site</td>
<td><a href="http://www.kcdrc.org">www.kcdrc.org</a></td>
</tr>
</tbody>
</table>

**Trainers**

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**
Community Consensus Building, Conflict Resolution and Related Training, Dispute System Design, Group process Facilitation, Public Process Design and Management, Conciliation

**Organization Description/Philosophy**
Washington

Program Name: Community Mediation Services
Contact Person: Debbie Nelson or Nancy Pionk
Address: P.O. Box 1995
           Vancouver, WA 98668-1995
County: Clark
Phone: (360) 619-1149
Fax: 360-696-8009
Email: debbie.nelson@ci.vancouver.wa.us
Web site: http://www.ci.vancouver.wa.us/chservices/mediation

Trainers
Debbie Nelson, Training Coordinator, together with CMS staff and volunteers

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered
no

Other ADR Training Offered
yes

Organization Description/Philosophy
Washington

<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>Dispute Resolution Center of Yakima &amp; Kittitas Counties</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Sally Mayo</td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>1106B West Lincoln Ave.</td>
</tr>
<tr>
<td></td>
<td>Yakima, WA 98902</td>
</tr>
<tr>
<td><strong>County</strong></td>
<td>Yakima</td>
</tr>
<tr>
<td><strong>Phone</strong></td>
<td>(509) 453-8949</td>
</tr>
<tr>
<td><strong>Fax</strong></td>
<td>509-925-5123</td>
</tr>
<tr>
<td><strong>Email</strong></td>
<td><a href="mailto:drcyakima@ewa.net">drcyakima@ewa.net</a></td>
</tr>
<tr>
<td><strong>Web site</strong></td>
<td>drcyakima.org</td>
</tr>
</tbody>
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**Trainers**
Matt Farbank, Sally Mayo, Pat Cockrill, Sallie Cockrill, Nancy Graber Pigeon, Andrea Dugan, Evelyn Heflen, Jim Roberts, Mary Ellen Reimuth

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**
yes

**Arbitration Training Offered**
no

**Other ADR Training Offered**
yes

**Organization Description/Philosophy**
Washington

Program Name: Stan Moore and Associates
Contact Person: Stanley Moore
Address: W 844 Cliff Dr. Suite 208
            Spokane, WA 99204

County
Phone: (509) 981-2541
Fax: 509-838-1416
Email
Web site

Trainers
Stanley Moore

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered

Other ADR Training Offered

Organization Description/Philosophy
## Washington

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Fulcrum Institute</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td></td>
</tr>
<tr>
<td>Address</td>
<td>Spokane, WA</td>
</tr>
<tr>
<td>County</td>
<td></td>
</tr>
<tr>
<td>Phone</td>
<td>(509) 838-2799</td>
</tr>
<tr>
<td>Fax</td>
<td></td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:hebner@att.net">hebner@att.net</a></td>
</tr>
<tr>
<td>Web site</td>
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</table>

### Trainers

- **Basic Mediation Training Offered**
  - yes

- **Advanced Mediation Training Offered**
  - yes

- **Arbitration Training Offered**
  - no

- **Other ADR Training Offered**
  - yes

### Organization Description/Philosophy
## Washington

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Dispute Resolution Center of Kitsap County</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Dane Keehn</td>
</tr>
<tr>
<td>Address</td>
<td>9004 Washington Ave. N.W.</td>
</tr>
<tr>
<td></td>
<td>Silverdale, WA 98383-9121</td>
</tr>
<tr>
<td>County</td>
<td></td>
</tr>
<tr>
<td>Phone</td>
<td>(360) 698-0968</td>
</tr>
<tr>
<td>Fax</td>
<td>360-613-1852</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:dkeehn@kitsapdrc.org">dkeehn@kitsapdrc.org</a></td>
</tr>
<tr>
<td>Web site</td>
<td><a href="http://www.kitsapdrc.org">www.kitsapdrc.org</a></td>
</tr>
</tbody>
</table>

### Trainers

- **Basic Mediation Training Offered**
- **Advanced Mediation Training Offered**
- **Arbitration Training Offered**
- **Other ADR Training Offered**
  Facilitation, Training, Public presentations

### Organization Description/Philosophy
Program Name: Northwest Institute for Restorative Justice
Contact Person: Charlotte Carroll
Address: 1305 4th Avenue, Suite 602
Seattle, WA 98101
County:
Phone: (206) 621-8871
Fax: (206) 621-7192
Email: info@restorejustice.org
Web site: http://www.restorejustice.org/index.htm

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Organizational Development, Training, Restorative Justice Seminars, Youth Violence Prevention

Organization Description/Philosophy
<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>Mediation and Reconciliation</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Laurie B. Slater</td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>999 3rd Ave. Suite 4300 Seattle, WA 98104</td>
</tr>
<tr>
<td><strong>County</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Phone</strong></td>
<td>(425) 260-7509</td>
</tr>
<tr>
<td><strong>Fax</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Email</strong></td>
<td><a href="http://www.family-peace.com">www.family-peace.com</a></td>
</tr>
<tr>
<td><strong>Web site</strong></td>
<td><a href="http://www.family-peace.com">www.family-peace.com</a></td>
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</table>

**Trainers**
Laurie B. Slater

**Basic Mediation Training Offered**
yes

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**

**Organization Description/Philosophy**
Washington

Program Name: Pierce County Center for Dispute Resolution
Contact Person: Eleanor Cozart
Address: 917 Pacific Ave. Suite 206
          Tacoma, WA 98402
County: Pierce
Phone: (253) 572-3657
Fax: 253-572-3579
Email: eleanor@pccdr.org
Web site

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Settlement Conferences, Training, Public Presentations, Violence Prevention Programs

Organization Description/Philosophy
Washington

Program Name: Peninsula Dispute Resolution Center

Contact Person:

Address: , WA

County: Thurston

Phone: (360) 452-8024

Fax:

Email: pdrc@olypen.com

Web site:

Trainers

Basic Mediation Training Offered: yes

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered

Organization Description/Philosophy
## Washington

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Dispute Resolution Center of Kitsap County</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td></td>
</tr>
<tr>
<td>Address</td>
<td></td>
</tr>
<tr>
<td>County</td>
<td>Kitsap</td>
</tr>
<tr>
<td>Phone</td>
<td>800-377-3583 or 360-698-0968</td>
</tr>
<tr>
<td>Fax</td>
<td></td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:drc@kitsapdrc.org">drc@kitsapdrc.org</a></td>
</tr>
<tr>
<td>Web site</td>
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### Trainers

**Basic Mediation Training Offered**

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**

- yes

### Organization Description/Philosophy
Washington

Program Name: Dispute Resolution Center of Lewis County
Contact Person: Deanna Anderson
Address: Lewis, WA
County: Lewis
Phone: (360) 748-0492
Fax:
Email: drlc@quik.com
Web site:

Trainers

Basic Mediation Training Offered: yes

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered

Organization Description/Philosophy
Washington

Program Name: Dispute Resolution Center of Snohomish and Island Counties
Contact Person: 
Address: , WA
County: Snohomish/Island
Phone: 800-280-4770 or 425-339-1335.
Fax: 
Email: 
Web site: www.voaww.org/drc

Trainers

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered
no

Other ADR Training Offered
yes

Organization Description/Philosophy
Program Name: Dispute Resolution Center of Snohomish & Island County, VOA
Contact Person: Laura Pierson
Address: PO Box 839, Everett, WA 98206-0839
County Phone: (425) 339-1335
Fax: 425-259-2110
Email: lpierson@voaww.org
Web site: www.voaww.org/drc

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Conciliation, Arbitration, Facilitation, Training

Organization Description/Philosophy
# Washington

**Program Name**  
Dispute Resolution Center of Thurston County

**Contact Person**  
Linda

**Address**  
, WA

**County**  

**Phone**  
(360) 956-1155

**Fax**  

**Email**  
info@disputeresolutioncenter.com

**Web site**  

## Trainers

**Basic Mediation Training Offered**  
yes

**Advanced Mediation Training Offered**  
yes

**Arbitration Training Offered**  
no

**Other ADR Training Offered**  
yes

## Organization Description/Philosophy
Washington

Program Name: American Arbitration Association
Contact Person: Susan Slagle
Address: 1 Convention Place 701 Pike St, Suite 950
        Seattle, WA 98101
County
Phone: (206) 622-6435
Fax: (206) 343-5679
Email: SlagleS@adr.org
Web site: adr.org

Trainers

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered

Arbitration Training Offered
yes

Other ADR Training Offered

Organization Description/Philosophy
Washington

Program Name  Mediation & Settlement Center (formerly Coastal Mediation)
Contact Person
Address  Aberdeen, WA
County
Phone  (360) 249-1925
Fax  360-249-1926
Email  coastaldr@techline.com
Web site

Trainers

Basic Mediation Training Offered  yes

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered

Organization Description/Philosophy
Washington

Program Name: Bellevue Neighborhood Mediation Program
Contact Person: Andrew Kidde or Regina Lyons
Address: Box 90012
          Bellevue, WA 98009-9012

County
Phone: (425) 452-4091
Fax

Email: akidde@ci.bellevue.wa.us
Web site: City of Bellevue

Trainers
Andrew Kidde, Regina Lyons

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered
no

Other ADR Training Offered
yes

Organization Description/Philosophy
Washington

Program Name: Dispute Resolution Center of Thurston County
Contact Person: Evan Ferber
Address: P.O. Box 6184
            Olympia, WA 98507
County
Phone: (360) 956-1155
Fax: 360-357-5168
Email: info@disputeresolutioncenter.com
Web site: www.disputeResolutionCenter.com

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Training (school-based peer mediation, mediation, family mediation & group facilitation, training)

Organization Description/Philosophy
**Washington**

<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>Alhadeff Mediation Services</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Alan Alhadeff</td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>2025 First Ave, Suite 1100</td>
</tr>
<tr>
<td></td>
<td>Seattle, WA 98121</td>
</tr>
<tr>
<td><strong>County</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Phone</strong></td>
<td>(206) 281-9950</td>
</tr>
<tr>
<td><strong>Fax</strong></td>
<td>(206) 493-2310</td>
</tr>
<tr>
<td><strong>Email</strong></td>
<td><a href="http://www.to-agree.com">www.to-agree.com</a></td>
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<td><strong>Web site</strong></td>
<td><a href="http://www.mediationservices.net">www.mediationservices.net</a></td>
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</tbody>
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**Trainers**
- Alan Alhadeff

**Basic Mediation Training Offered**
- yes

**Advanced Mediation Training Offered**

**Arbitration Training Offered**

**Other ADR Training Offered**

**Organization Description/Philosophy**
Mediation First, LLC

Nancy J. Highness

15600 NE 8th St, MB # B1-133
Bellevue, WA 98008

(206) 399-1905
425-895-8349
www.rbenjamin.com

Trainers
Nancy J. Highness

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered

Organization Description/Philosophy
Program Name: Mediation and Settlement Center
Contact Person: John Nemes
Address: 138 - 1st Street South, Suite 6
          Montesano, WA 98563
County: Grays Harbor
Phone: (360) 249-1925
Fax: 360-249-1926
Email: coastaldrc@techline.com
Web site: 

Trainers: John Nemes, Warren Olson, Janice Howell, Libby Nemes

Basic Mediation Training Offered: yes

Advanced Mediation Training Offered: yes

Arbitration Training Offered: no

Other ADR Training Offered: yes

Organization Description/Philosophy:
### Washington

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Laurie Law</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Laurie Law</td>
</tr>
</tbody>
</table>
| Address            | 7310 91st Ave.  
|                    | Lakewood, WA 98498 |
| County             |            |
| Phone              | (253) 512-2212 |
| Fax                | 253-512-2202 |
| Email              |            |
| Web site           |            |

**Trainers**

| Laurie Law |

**Basic Mediation Training Offered**

yes

**Advanced Mediation Training Offered**

yes

**Arbitration Training Offered**

no

**Other ADR Training Offered**

| Organization Description/Philosophy |


Washington

Program Name: Benton Franklin Dispute Resolution Center
Contact Person: Susan Thornton
Address: 5219 W. Clearwater Avenue, Suite 11
          Kennewick, WA 99336
County

Phone: (509) 783-3325
Fax: 509-783-3449
Email: bfdrc@owt.com
Web site: www.bfdrc.org

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Facilitation, Training, Public Presentations

Organization Description/Philosophy
<table>
<thead>
<tr>
<th><strong>Program Name</strong></th>
<th>Volunteers of America</th>
</tr>
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<tbody>
<tr>
<td><strong>Contact Person</strong></td>
<td>Laura Pierson</td>
</tr>
</tbody>
</table>
| **Address** | P.O. Box 839  
                 Everett, WA 98206 |
| **Phone** | (800) 280-4770 |
| **Fax** | 425-259-2110 |
| **Email** | dcr@voaww.org |
| **Web site** | www.voaww.org |
| **Trainers** | Kathy Rice, Drusilla Meyer |
| **Basic Mediation Training Offered** | yes |
| **Advanced Mediation Training Offered** | yes |
| **Arbitration Training Offered** | |
| **Other ADR Training Offered** | |
| **Organization Description/Philosophy** | |
Washington

Program Name: Eastern Washington University Cert. In ConflictMgt.
Contact Person: David Cornelius
Address: Patterson 362, M-S174, 526 5th St.
           Cheney, WA 99004-2431
County: 
Phone: (509) 359-6246
Fax: 509-359-6732
Email: dcornelius@mail.ewu.edu
Web site: 

Trainers
Cris M. Currie

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
yes

Arbitration Training Offered
no

Other ADR Training Offered
yes

Organization Description/Philosophy
Washington

Program Name: Whatcom Dispute Resolution Center
Contact Person: Cate Westphalen
Address: 13 Prospect Street
          Bellingham, WA 98225
County
Phone: (360) 676-6122
Fax: 360-676-0783
Email: wdrc@openaccess.org
Web site

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Peer Mediation Trainings, Conflict Management Class, Healthy Choices for Girls (conflict management), Parent Seminar for Divorcing Parents

Organization Description/Philosophy
West Virginia

Program Name: West Virginia Center for Dispute Resolution
Contact Person: Julie Greene
Address: PO Box 828
Morgantown, WV 26507-0828
County
Phone: (304) 296-2124
Fax: 304-296-2888
Email: wvcdr@wvcdr.org
Web site: www.wvcdr.org

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Workshops, Conference, Youth Programs

Organization Description/Philosophy
Wisconsin

Program Name: Coulee Region Mediation and Restorative Justice Ltd.
Contact Person: Susan Wiese
Address: 400 N. 4th Street
          LaCrosse, WI 54601
County:
Phone: (608) 784-7322
Fax: 608-784-5910
Email: swiese@centurytel.net
Web site:

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Training, Consultation, Education in-Community, Conflict resolution Skill Development in Juvenile Detention Center.

Organization Description/Philosophy
Wisconsin

Program Name: Northwest Milwaukee Mediation Program / Agape Community Center, Inc.
Contact Person: Evelyn Ang
Address: 6100 N 42nd Street
Milwaukee, WI 53209
County
Phone: 414-464-4440 x239
Fax: 414-464-9420
Email: nwmmmp@agape-center.org
Web site

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Training Orientations

Organization Description/Philosophy
Wisconsin

Program Name: Winnebago Conflict Resolution Center, Inc.
Contact Person: Kristy Bradish
Address: 415 Jackson Street, Room 412B
Oshkosh, WI 54901
County
Phone: (920) 236-4711
Fax: 920-236-1076
Email: kbradish@co.winnebago.wi.us
Web site: www.co.winnebago.wi.us/conflict/

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Facilitation, Organizational Development, Training (mediation, conflict resolution skills, conflict management, communication), Public Presentations, Community Forums

Organization Description/Philosophy
## Wisconsin

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Mediation Center of Waukesha County</th>
</tr>
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<tbody>
<tr>
<td>Contact Person</td>
<td>Cathy Warmington</td>
</tr>
<tr>
<td>Address</td>
<td>414 West Moreland Blvd., Suite 204</td>
</tr>
<tr>
<td></td>
<td>Waukesha, WI 53188</td>
</tr>
<tr>
<td>County</td>
<td></td>
</tr>
<tr>
<td>Phone</td>
<td>(262) 544-1647</td>
</tr>
<tr>
<td>Fax</td>
<td>262-544-9456</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:mcwc@wiscs.org">mcwc@wiscs.org</a>; <a href="mailto:cwarmington@wiscs.org">cwarmington@wiscs.org</a></td>
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<tr>
<td>Web site</td>
<td><a href="http://www.wisc.org/mediation.htm">www.wisc.org/mediation.htm</a></td>
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### Trainers

- Basic Mediation Training Offered
- Advanced Mediation Training Offered
- Arbitration Training Offered
- Other ADR Training Offered
  - Facilitation, Training, Public Presentations

### Organization Description/Philosophy
Wisconsin

Program Name: Try Mediation, Inc.
Contact Person: Melinda Smith
Address: Eau Claire County Courthouse
Eau Claire, WI 54703
County
Phone: (715) 839-6295
Fax: 715-839-6243
Email: melinda@co.eau-claire.wi.us
Web site

Trainers

Basic Mediation Training Offered

Advanced Mediation Training Offered

Arbitration Training Offered

Other ADR Training Offered
Facilitation, Training, Public Presentations

Organization Description/Philosophy
Wyoming

Program Name: Center for Resolution
Contact Person: Barbara Haughe
Address: PO Box 13691
          Jackson, WY 83002

Phone: (307) 734-6620
Fax
Email
Web site

Trainers
Barbara Haughe

Basic Mediation Training Offered
yes

Advanced Mediation Training Offered
no

Arbitration Training Offered
no

Other ADR Training Offered

Organization Description/Philosophy
<table>
<thead>
<tr>
<th>Program Name</th>
<th>Mediation Services of Cheyenne, Inc</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Person</td>
<td>Lynn Achter</td>
</tr>
<tr>
<td>Address</td>
<td>211 Longs Peak Dr.</td>
</tr>
<tr>
<td></td>
<td>Cheyenne, WY 82009</td>
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<tr>
<td>Phone</td>
<td>(307) 638-2648</td>
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<td>Fax</td>
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<tr>
<td>Email</td>
<td><a href="mailto:Lynn@mail.TrainingMediation.com">Lynn@mail.TrainingMediation.com</a></td>
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<td>Web site</td>
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**Trainers**

Lynn Achter

**Basic Mediation Training Offered**

- yes

**Advanced Mediation Training Offered**

- no

**Arbitration Training Offered**

- no

**Other ADR Training Offered**

**Organization Description/Philosophy**