A National Summit on Innovation in Legal Services  
Stanford Law School, Stanford, CA

SATURDAY, MAY 2, 2015

2:00 - 3:30 p.m.  
Training for Reporters/Facilitators, Room 104, Neukom Building

4:00 - 5:00 p.m.  
A continuous shuttle service will run from Sheraton Palo Alto to Bechtel Conference Center

5:00 - 6:00 p.m.  
Opening Plenary  
- Bechtel Conference Center, Encina Hall, Stanford University

Welcome  
Judy Perry Martinez, Chair, ABA Commission on the Future of Legal Services - Bio  
William C. Hubbard, President, American Bar Association - Bio  
M. Elizabeth Magill, Dean, Stanford Law School - Bio

MODERATOR

Honorable Jeremy Fogel - Bio  
Director, Federal Judicial Center;  
Summit Co-Chair;  
Member, ABA Commission on the Future of Legal Services

SPEAKER

Honorable Mariano-Florentino Cuéllar - Bio  
Associate Justice  
Supreme Court of California

6:00 - 7:30 p.m.  
Opening Reception  
- Bechtel Conference Center, Encina Hall, Stanford University

7:30 p.m.  
Buses will return attendees to the Sheraton Palo Alto
# SUNDAY, MAY 3, 2015

*Registration, breakfast and plenary sessions at Paul Brest Hall. A continuous shuttle service will run from Sheraton Palo Alto to Paul Brest Hall from 7:00 a.m. – 8:00 a.m.*

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:00 - 8:00 a.m.</td>
<td>Registration</td>
</tr>
<tr>
<td>7:00 - 7:50 a.m.</td>
<td>Continental Breakfast</td>
</tr>
<tr>
<td>7:50 - 8:00 a.m.</td>
<td>Summit Overview</td>
</tr>
<tr>
<td>8:00 - 8:45 a.m.</td>
<td>Innovation Beyond the Legal Sphere</td>
</tr>
</tbody>
</table>

## MODERATOR

**Manny Medrano**  
Broadcast Journalist, Trial Attorney, Law Professor

## SPEAKERS

**Judit Rius Sanjuan**  
U.S. Manager of Access Campaign, Doctors Without Borders

**Denis Weil**  
Innovation & Design Strategist; Advanced Leadership Initiative Fellow, Harvard University

**Ron A. Dolin**  
Legal Technologist, Research Fellow at Stanford Law’s Center on the Legal Profession, Stanford University
SUNDAY, MAY 3, 2015 (Continued)

8:45 - 9:30 a.m.  Challenges to Innovation

Introductions

Deborah Rhode - Bio
Ernest W. McFarland Professor of Law; Director of the Center on the Legal Profession; and Director of the Program in Law and Social Entrepreneurship at Stanford University; Summit Co-Chair

SPEAKERS

Gillian Hadfield - Bio - @ghadfield
Richard L. and Antoinette Schamoi Kirtland Professor of Law and Professor of Economics
University of Southern California

Marshall Van Alstyne - Bio - @InfoEcon
Associate Professor/Dean’s Research Fellow
Boston University

Mark Britton - Bio - @Mark_Britton
Founder and CEO
Avvo

9:30 – 9:40 a.m.  BREAK
SUNDAY, MAY 3, 2015 (Continued)

9:40 - 11:00 a.m.

“Focus on the Client” Mini-Presentations/Demonstration
Disparate experiences of legal system from different client perspectives

MODERATOR

Honorable Lora J. Livingston, Judge - Bio
261st Civil District Court in Travis County, Texas; Member, Commission on the Future of Legal Services

SPEAKERS

Why They’re Not Calling Us
Rebecca L. Sandefur - Bio
Associate Professor of Sociology and Law at the University of Illinois at Urbana-Champaign; Faculty Fellow at the American Bar Foundation

Small Business and the Law
Melvin F. Williams, Jr. - Bio
General Counsel
U.S. Small Business Administration

Legal Needs of Immigrants
Eleanor Acer - Bio
Director, Refugee Protection
Human Rights First

Legal Aid Landscape
Alex R. Gulotta - Bio - @alexgulotta
Executive Director
Bay Area Legal Aid
"Focus on the Client" Mini-Presentations/Demonstration

Disparate experiences of legal system from different client perspectives

SPEAKERS

Customer Service and the Courts

Honorable Charles V. Harrington, Judge - Bio
Arizona Superior Court, Pima County

Innovations in the General Counsel's Office

Joseph K. West - Bio - @JosephKWest
President and CEO
Minority Corporate Counsel Association

BREAKOUT SESSIONS – Stanford Law School

Access Solutions for the Underserved
Session 1, Room 230
Session 2, Room 272

Blue Sky Innovation
Session 1, Room 301
Session 2, Room 355

Dispute Resolution
Session 1, N102
Session 2, N104

Preventive Law
Session 1, Room 271
Session 2, Room 283

Regulatory Opportunities
Session 1, Room 320D
Session 2, Room 320F
Introduction

Andrew M. Perlman - Bio - @Andrew_Perlman
Professor of Law and Director of the Institute on Law Practice Technology & Innovation at Suffolk University Law School; Vice-Chair, ABA Commission on the Future of Legal Services

Richard Susskind - Bio - @richardsusskind
Author, Law Professor, IT Advisor to Lord Chief Justice of England and Wales

"Programs to Bridge the Gap" Mini-Presentations/Demonstrations

Innovative projects and issues from the field

Dwight L. Smith – Bio
Law office of Dwight L. Smith, PLLC
Member, ABA Commission on the Future of Legal Services

Limited License Legal Technicians

Stephen R. Crossland - Bio
Chair, LLLT Board, Washington State

Chicago Bar Foundation’s Justice Entrepreneurs Project (“JEP”)

Terri L. Mascherin - Bio
Chair, JEP Steering Committee
SUNDAY, MAY 3, 2015 (Continued)

2:15 - 3:30 p.m. "Programs to Bridge the Gap" Mini-Presentations/Demonstrations (Continued)
Innovative projects and issues from the field

SPEAKERS

Innovation in Legal Education
Andrew M. Perlman - Bio - @Andrew_Perlman
Professor of Law and Director of the Institute on Law Practice Technology & Innovation at Suffolk University Law School; Vice-Chair, ABA Commission on the Future of Legal Services

Open Legal Services/Utah Non-Profit Law Firm
Shantelle L. Argyle - Bio - @shantelle8
Co-Founder and Executive Managing Director Open Legal Services

Justice System Innovations in Oregon
Honorable Ann Aiken, Chief Judge - Bio
U.S. District Court for the District of Oregon

Orleans Parish Re-Entry Program
Honorable Laurie A. White, Judge - Bio
Criminal District Court, Orleans Parish
New Orleans, LA

Innovations in Online Dispute Resolution
Colin Rule - Bio - @crule
Founder and Chief Operating Officer
Modria

3:30 - 3:45 p.m. BREAK
SUNDAY, MAY 3, 2015 (Continued)

3:45 - 5:15 p.m. 
**BREAKOUT SESSIONS – Stanford Law School**

- **Access Solutions for the Underserved**
  Session 1, Room 230  
  Session 2, Room 272  

- **Blue Sky Innovation**
  Session 1, Room 301  
  Session 2, Room 355  

- **Dispute Resolution**
  Session 1, N102  
  Session 2, N104  

- **Preventive Law**
  Session 1, Room 271  
  Session 2, Room 283  

- **Regulatory Opportunities**
  Session 1, Room 320D  
  Session 2, Room 320F  

5:30 - 6:45 p.m. 
**Innovation Showcase and Reception – Stanford Faculty Club, Red and Gold Lounges**

7:00 p.m. 
**Dinner with Speaker - Stanford Faculty Club**

**Introduction**

Judy Perry Martinez - [Bio](#)  
Chair  
ABA Commission on the Future of Legal Services

**SPEAKER**

Sherrilyn Ifill - [Bio](#) - [@Sifill_LDF](#)  
President and Director-Counsel  
NAACP Legal Defense and Educational Fund

*Buses will return attendees to the Sheraton Palo Alto at the conclusion of dinner.*
MONDAY, MAY 4, 2015

All events at Paul Brest Hall. A continuous shuttle service will run from Sheraton Palo Alto to Paul Brest Hall from 6:30 a.m. – 9:00 a.m.

7:00 - 8:00 a.m.
Meeting for Reporters - Munger Complex, Jacobson Sorensen Hall, Room 123

8:00 - 9:00 a.m.
Barton’s Laws of Disruption/Continental Breakfast

MODERATOR

William C. Hubbard - Bio - @WilliamCHubbard
President
American Bar Association

SPEAKER

Richard Barton - Bio
Founder
Expedia, Zillow and Glassdoor

9:00 - 10:15 a.m.
Innovations within the Legal Sphere

MODERATOR

Monica Bay - Bio - @LTNMonicaBay
Fellow at CodeX: The Stanford Center for Legal Informatics
Retired Editor-in-Chief, ALM’s Law Technology News
MONDAY, MAY 4, 2015 (Continued)

9:00 - 10:15 a.m.
Innovations within the Legal Sphere (Continued)

SPEAKERS

Lucy Endel Bassli - Bio
Assistant General Counsel
Microsoft Corporation

Oliver R. Goodenough - Bio - @orgoodenough
Faculty Associate at The Berkman Center for Internet and Society at Harvard University; Director, Center for Legal Innovation and Professor, Vermont Law School; Adjunct Professor, Thayer School of Engineering, Dartmouth College

Margaret Hagan - Bio - @margarethagan
Fellow, Center on the Legal Profession, and Lecturer, Stanford Institute of Design

James J. Sandman - Bio
President
Legal Services Corporation

John Suh - Bio
CEO
LegalZoom

10:15 – 10:30 a.m.
BREAK
MONDAY, MAY 4, 2015 (Continued)

10:30 - 11:45 a.m.

10:30 - 11:45 a.m.

Reporting Out with Reaction Panel

**Reporter**

Renee Newman Knake - [Bio](#) - @reneeknake
Professor of Law and Foster Swift Professor of Legal Ethics, Michigan State University; Co-Director, Kelley Institute of Ethics and the Legal Profession; Reporter, ABA Commission on the Future of Legal Services

**REACTION PANEL**

Moderator: Jordan Furlong - [Bio](#) - @jordan_law21
Principal, Edge International; Senior Consultant, Stem Legal Web Enterprises

Lisa Foster - [Bio](#)
Director, Access to Justice Initiative
U.S. Department of Justice

William C. Hubbard - [Bio](#) - @WilliamCHubbard
President
American Bar Association

Deborah L. Rhode - [Bio](#)
Ernest W. McFarland Professor of Law; Director of the Center on the Legal Profession; and Director of the Program in Law and Social Entrepreneurship at Stanford University; Summit Co-Chair

Michael Caudell-Feagan - [Bio](#)
Vice-President
The Pew Charitable Trusts

David B. Wilkins - [Bio](#)
Lester Kissel Professor of Law, Vice Dean for Global Initiatives on the Legal Profession; and Faculty Director, Center on the Legal Profession, Harvard Law School
MONDAY, MAY 4, 2015 (Continued)

11:45 - 12:05 p.m. Closing Remarks

Introduction

Daniel B. Rodriquez - Bio - @DeanDBRodriguez
Dean and Harold Washington Professor at Northwestern Law

12:05 - 12:15 p.m. Wrap up

SPEAKER

John L. Hennessy - Bio
President
Stanford University

12:15 p.m. - Buses will return attendees to the Sheraton Palo Alto.