

Friday, June 2, 2017

12:00PM – 12:30PM

Registration

Grand Foyer, 4th Floor

12:30PM – 12:45PM

Welcome and Introduction

Presentation: Isaac Hecht Law Client Protection Award

Presenter: [Kathryn P. Morgan](#), President
National Client Protection Organization

12:45PM – 2:15PM

Town Hall Meeting

Facilitators: [Ghunise Coaxum](#), Regional UPL Counsel
The Florida Bar
Member, ABA Standing Committee on Client Protection

[Scott Kozlov](#), UPL Counsel
Attorney Registration and Disciplinary Commission of the Illinois
Supreme Court
Member, ABA Standing Committee on Client Protection

Meet representatives from each jurisdiction present who will highlight the major accomplishments of their client protection programs in the past year and will address issues or problems they are currently confronting. Jurisdictions should assign a representative to provide a brief update of your fund's activities, not to exceed 3 minutes.

2:15PM – 3:30PM

Loss Prevention Basics

This session will serve as an educational tool covering current loss prevention mechanisms and the effectiveness of these mechanisms where adopted. The panelists will delve into why jurisdictions face challenges to implementation and provide useful models to assist in their adoption.

Moderator: [Amber A. Hollister](#), General Counsel
Oregon State Bar

All sessions will be held in Grand Ballroom G/H, 4th Floor unless otherwise noted

Friday, June 2, 2017 (continued)

	<p>Panelists: Bunny J. Christopher, Executive Director Lawyers' Fund for Client Protection for the Supreme Court of Delaware</p> <p>Douglas J. Ende, Director Office of Disciplinary Counsel for the State Bar of Washington</p> <p>Kathleen E. Lewis, Manager Attorney/Client Relations Program for the District of Columbia Bar</p>
3:30PM – 3:40PM	Refreshment Break
3:40PM – 5:00PM	Breakout Sessions
	Breakout #1
	Marketing the Fund
	<p>Panelists will examine the value of applying traditional marketing strategies to advance the Fund's profile. Instead of simply discussing ways to publicize the Fund's activities, panelists will focus on properly branding the Fund, developing an identifiable logo and presenting a clear message about the purpose and importance of lawyers' funds for client protection.</p> <p>Moderator: Alecia M. Ruswinckel, Professional Standards Assistant Counsel State Bar of Michigan</p> <p>Panelists: Farrah Fite, Media Relations Director The Missouri Bar</p> <p>Janet Green Marbley, Administrator Supreme Court of Ohio Lawyers' Fund for Client Protection</p>
	Breakout #2
	Policy, Process & Prevention: A Systems Approach to Improving the Health and Wellbeing of the Profession (Joint Session with National Conference on Professional Responsibility)
5:00PM – 6:30PM	Joint Reception w/ National Conference on Professional Responsibility and Specialization Roundtable <i>Gateway, 18th Floor</i>

Saturday, June 3, 2017

7:00AM – 4:00PM

Registration

Grand Foyer, 4th Floor

7:00AM – 8:45AM

Networking Breakfast

Park View, 4th Floor

9:00AM – 10:15AM

Hot Topics for Client Protection Funds

The moderator will facilitate an enhanced discussion of current challenges facing lawyers' funds for client protection and other client protection mechanisms. Focusing on issues raised during Friday's Town Hall Meeting, the Model Rules for Lawyers' Funds for Client Protection, the NCPO Standards, jurisdictional rules and standards, as well as established precedent will be applied to help attendees identify, evaluate, and resolve emerging client protection matters.

Facilitator: **Karen D. O'Toole**, General Counsel, Massachusetts Clients' Security Board, Board of Bar Overseers of the Massachusetts Supreme Judicial Court Member, ABA Standing Committee on Client Protection

10:15AM – 10:30AM

Refreshment Break

10:30AM – 11:45AM

Filling the Gaps in Loss Prevention

Panelists will examine categories of losses to clients that are not addressed by current loss prevention mechanisms, including unearned fee claims and the interplay of advance fee agreements and the deceased lawyer who has not completed work he was paid to perform, losses that occur when the lawyer acts as a fiduciary and the feasibility of potential solutions, and the impact of cross border practice on claims for reimbursement.

Moderator: **Lindsey D. Draper**, Special Advisor
ABA Standing Committee on Client Protection

Panelists: **Frank X. Neuner, Jr.**, Partner
NeunerPate
Chair, ABA Standing Committee on Client Protection

Kathryn P. Morgan, Executive Director
Pennsylvania Lawyers Fund for Client Protection

William D. Slease, Chief Disciplinary Counsel
Disciplinary Board of the New Mexico Supreme Court

11:45AM – 1:00PM

Lunch (*On Your Own*)

Saturday, June 3, 2017 (*continued*)

1:00PM – 2:15PM

A New Look at the Delivery of Legal Services

With the newly adopted ABA Model Regulatory Objectives for the Provision of Legal services as a backdrop, the panelists will look ahead to emerging forms of legal service providers and the potential role of lawyers' funds for client protection.

Moderators: [Honorable Adam J. Espinosa](#), Judge
Denver County Court
Member, ABA Standing Committee on Client Protection

[Honorable Ruth Miller](#), Magistrate
United States District Court of the Virgin Islands
Member, ABA Standing Committee on Client Protection

Panelists: [James C. Coyle](#), Regulation Counsel
Colorado Supreme Court Office of Attorney Regulation

[Susan Saab Fortney](#), Professor of Law and Associate Dean of Research
Texas A & M University School of Law

[Charles \(Chas\) Rampenthal](#), General Counsel and Corporate Secretary
LegalZoom.com, Inc.

2:15PM – 4:00PM

Difficult Claims Workshop

Presented By the National Client Protection Organization
(*Refreshment Break 2:45-3:00 p.m.*)

NCPO will lead an interactive discussion of such issues as difficult claims, restitution and subrogation as they pertain to lawyers' funds for client protection in the United States and Canada.

Closing Remarks: [Frank Neuner, Jr.](#), Chair
ABA Standing Committee on Client Protection

MCLE

The ABA directly applies for and ordinarily receives CLE credit for ABA programs in AK, AL, AR, AZ, CA, CO, DE, GA, GU, HI, IA, IL, IN, KS, KY, LA, MN, MS, MO, MT, NH, NM, NV, NY, NC, ND, OH, OK, OR, PA, PR, SC, TN, TX, UT, VT, VA, VI, WA, WI, and WV.

These states sometimes do not approve a program for credit before the program occurs. This transitional program is approved for both newly admitted and experienced attorneys in NY. Attorneys may be eligible to receive CLE credit through reciprocity or attorney self-submission in other states. For more information about CLE accreditation in your state, visit <https://ambar.org/CPREvents> or contact [Kimley Grant](mailto:Kimley.Grant@americanbar.org) at Kimley.Grant@americanbar.org.

SCHOLARSHIPS: A limited number of scholarships to defray tuition expenses for lawyers who are unable to attend the program due to cost considerations are available for this program. To receive additional information, please contact [Annie Kuhlman](mailto:Annie.Kuhlman@americanbar.org) at Annie.Kuhlman@americanbar.org. Scholarship requests must be received by no later than 30 days prior to the program presentation.