

Thursday, October 26, 2017

8:00AM – 9:00AM

Registration

9:00AM – 9:15AM

Welcome

[Scott Kozlov](#), UPL Counsel

Illinois Attorney Registration & Disciplinary Commission
of the Supreme Court of Illinois (IARDC)

Keynote Presentation

[Honorable Clarence Burch](#), Associate Judge
Circuit Court of Cook County

9:15AM – 10:30AM

Meet the Players

[William D. Slease](#), Chief Disciplinary Counsel
New Mexico Supreme Court Disciplinary Board

Meet representatives from represented jurisdictions and enforcement agencies. The moderator will use interactive polling technology to gauge trends and challenges in UPL enforcement. Attendees should be prepared to discuss the status of unauthorized practice of law activities in their jurisdiction, including enforcement successes and challenges, and the effect of the North Carolina Dental Board Decision on their efforts.

10:30AM – 10:45AM

Refreshment Break

10:45AM – 12:00PM

Breakout Sessions

Breakout #1

Law Adjacent Services and The Practice of Law

This program will attempt to analyze the current state of the law regarding law adjacent services like lead generation programs and lawyer referral services and inspire a discussion about the best approach to handling ethical issues related to such programs in the future. It will necessarily entail a conversation about the different courses employed by some jurisdictions to date.

Moderator: [Scott Kozlov](#), UPL Counsel, Illinois Attorney Registration & Disciplinary Commission of the Supreme Court of Illinois (IARDC)

Panelists: [Josh King](#), Chief Legal Officer, Avvo, Inc.

[Jerome E. "Jerry" Larkin](#), Administrator, Illinois Attorney Registration & Disciplinary Commission of the Supreme Court of Illinois (IARDC)

[John P. "Jack" Sahl](#), Faculty Director, Miller Becker Center for Professional Responsibility, The University of Akron School of Law

Thursday, October 26, 2017 (continued)

Breakout #2

Gaps In Data

Who is filing complaints? This panel will discuss the importance of data in understanding the scope and prevalence of immigration consultant (notario) fraud; areas of violations will be discussed; how can we better track numbers of violations and those committing violations and centralize that data? How can this data influence policy and create localized strategy to combat notario fraud?

Moderator: [Tanisha L. Bowens-McCatty](#), Associate Director, Commission on Immigration, American Bar Association

Panelists: [Christy Williams](#), Advocacy Attorney, State and Local, Catholic Legal Immigration Network, Inc. (CLINIC)

[Josie Cardoso-Rojo](#), Staff Attorney, Human Rights First

12:00PM – 2:00PM

2:00PM – 3:20PM

Lunch (*On Your Own*)

Breakout #3

Collaborative Efforts In Combatting UPL: Getting Our Message To The Public

Collaboration between federal and local enforcement agencies, community organizations and advocacy groups is essential to actively monitor and pursue actions against bad actors. This discussion will briefly outline the roles and resources of the Federal Trade Commission, Office of the Illinois Attorney General and the Colorado Supreme Court Office of Attorney Regulation offer case examples, as well as suggestions for streamlining processes from intake to reporting, and creating a unifying message between legal entities, enforcement agencies and community groups.

Moderator: [Anne Schaufele](#), Staff Attorney, Ayuda Project END (Eradicating Notario Deceit)

Panelists: [Cecilia T. Abundis](#), Assistant Attorney General Consumer Fraud Bureau, Office of the Illinois Attorney General

[Elizabeth C. "Libby" Scott](#), Staff Attorney, Federal Trade Commission Midwest Region

[E. James Wilder](#), Assistant Regulation Counsel, *Colorado Supreme Court Office of Attorney Regulation*

2:00PM – 3:20PM

Breakout #4

[UPL Across State Borders](#)

Out-of-state lawyers set up a “practice” in a jurisdiction without a license, then aid and abet others to commit UPL. This typically occurs in areas of practice where federal laws are implicated (immigration, mortgage foreclosure). Non-lawyers perform most of the work and the out-of-state lawyer “signs-off” to avoid accusations of UPL. This panel will discuss specific areas that seem to encourage cross-state UPL practice will and offer an overview of their various states’ structures and mechanisms for enforcement, communication and recent experiences with UPL.

Moderator: [Ghunise Coaxum](#), Bar Counsel, Unauthorized Practice of Law Department, The Florida Bar

Panelists: [Minerva Elizaga](#), Senior Attorney Services Counsel, Secretary to the Board of the Unauthorized Practice of Law of the Supreme Court of Ohio

[Charles William “Bill” Gameros, Jr.](#), Partner, Hoge & Gameros, LLP

[Rigo Reyes](#), Acting Executive Director, Office of Immigrant Affairs - Los Angeles Department of Consumer and Business Affairs

3:20PM – 3:40PM

Refreshment Break

3:40 PM– 5:00PM

Breakout #5

[Community Outreach and Consumer Protection Agencies: Getting The Public To Come To Us](#)

Fear as an obstacle to reporting complaints remains a challenge. What can we do to develop a unified message for the public? How to get the message out and allay fears? Panelists from AYUDA Project END (*Eradicating Notario Deceit*), the Federal Trade Commission, Office of the Illinois Attorney General and the Colorado Supreme Court Office of Attorney Regulation will discuss various educational materials, presentations, and methods of outreach and will share what has worked and what hasn’t. Specific focus will be made on messaging through senior homes, community centers, churches and the education about what is UPL and available remedies if you are a victim.

Moderator: [E. James Wilder](#), Assistant Regulation Counsel, Colorado Supreme Court Office of Attorney Regulation

Panelists: [Cecilia T. Abundis](#), Assistant Attorney General, Office of the Illinois Attorney General

[Elizabeth C. "Libby" Scott](#), Staff Attorney, Federal Trade Commission Midwest Region

[Anne Schaufele](#), Staff Attorney, Ayuda Project END (Eradicating Notario Deceit)

3:40PM – 5:00PM

Breakout #6

Litigation Strategies

This session is designed to explore the different techniques and tools utilized by various jurisdictions when bringing formal action against a non-attorney for engaging in the unauthorized practice of law. It will include a discussion of the statutory or common law claims pursued, whether civil or criminal, the limits placed on these remedies by the jurisdictions' structural and financial limitations, and the strategies employed once an action is commenced.

Moderator: [Scott Kozlov](#), UPL Counsel, Illinois Attorney Registration & Disciplinary Commission of the Supreme Court of Illinois (IARDC)

Panelists: [Charles William "Bill" Gameros, Jr.](#), Partner, Hoge & Gameros, LLP

[Vijay V. Raghavan](#), Assistant Attorney General, Consumer Fraud Bureau, Office of the Illinois Attorney General

[William A. Spillias](#), Unlicensed Practice of Law Counsel, The Florida Bar

5:00PM – 6:00PM

Reception

Friday, October 27, 2017

9:00AM – 10:20AM

Breakout Sessions

Breakout #7

[Online Providers In Immigration: Are They Helping or Harming](#)

The internet has changed the way consumers seek out legal services, but who is in charge in the online space? Is it time for eLawyering standards? Do these online services bridge the 'access to justice' issue and can we still protect the consumer? This panel will explore the ethics of moving "online," specifically in the delivery of immigration related legal services, and discuss navigating the state and federal rules that govern expanding a traditional practice to one providing online services.

Moderator: [M. Mercedes Badia-Tavas](#), Attorney, Of Counsel, Barnes & Thornburg LLP

Panelists: [Robert Glaves](#), Executive Director, The Chicago Bar Foundation

[Javad M. Khazaeli](#), Co-founder of Road to Status & Founding Member, Khazaeli Wyrsh, LLC

[Mary Carmen R. Madrid Crost](#), Managing Attorney, Madrid-Crost Law Group

Breakout #8

[UPL Enforcement, New Delivery Models, The North Carolina Dental Board Decision And The FTC: What, If Anything, Must We Do Differently?](#)

The panel will review the North Carolina Dental Board Decision and give a response from the Texas UPL perspective; resultant litigation in Ohio highlights the experience of volunteer committee members and state reaction to the NC Dental Board Decision. Our moderator will invite audience to share their state knowledge of any changes in the scope of their investigations since the decision, or any fluctuation in volunteer participation. The session will also include a discussion of H.R. 3446 and any updates.

Moderator: [Dawn Miller Evans](#), Disciplinary Counsel and Director of Regulatory Services, Oregon State Bar

Panelists: [Leland C. De La Garza](#), Shareholder, Hallett & Perrin; Chairman, Texas Supreme Court Unauthorized Practice of Law Committee

[Heather M. Zirke](#), Bar Counsel, Cleveland Metropolitan Bar Association

[David O'Toole](#) - Senior Staff Attorney, Federal Trade Commission

10:20AM – 10:30AM

Refreshment Break

10:30AM – 12:00PM

Closing Plenary

[Why Are We Doing This? Why Do We Care?](#)

This panel discussion will provide snapshots from three different jurisdictions and their individual models of enforcement and or philosophies; discussion will follow of what we do while facing the challenges that we each face in an ever-evolving legal system. This will be an opportunity for us to identify some of the regulatory, ethical and other challenges we face in our individual efforts to protect the public, to share resources and how they are utilized to address the challenges while keeping in mind our duty to maintain the integrity of our profession.

Moderator: [Laurin' C. Roberts Thomas](#), Professional Standards Assistant Counsel, State Bar of Michigan

Panelists: [Leland De La Garza](#), Shareholder, Hallett & Perrin; Chairman, Texas Supreme Court Unauthorized Practice of Law Committee

[Amber A. Hollister](#), General Counsel, Oregon State Bar

[Angie Lee Ordway](#), Indiana Supreme Court Disciplinary Commission

MCLE

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