Friday, April 17, 2015

**9:00 - 9:20am**  
**Welcome**  
Scott Kozlov, UPL Counsel  
Illinois Attorney Registration and Disciplinary Commission of the  
Supreme Court of Illinois

**Keynote Presentation**  
Paula Littlewood, Executive Director  
Washington State Bar Association  
Member, ABA Commission on the Future of Legal Services

**9:20 - 10:50am**  
**Meet the Players**  
This opening session will use polling technology to identify UPL related issues currently faced or anticipated by represented jurisdictions.

**Facilitator:**  
William Slese, Chief Disciplinary Counsel  
Disciplinary Board of the New Mexico Supreme Court

**10:50 - 11:00am**  
**Refreshment Break**

**11:00am - 12:15pm**  
**Breakouts**  
1: Immigration 101  
This session will engage attendees in a discussion about the unauthorized practice of immigration law (UPIL), including the ways that individuals engage in UPIL, the factors generating its proliferation, identification of resources that are available for jurisdictions less experienced in UPIL, and state bar or disciplinary counsel jurisdiction over UPIL enforcement.

**Moderator:**  
Susan Timmons, Associate Director  
American Immigration Lawyers Association (AILA)

**Panelists:**  
Michelle Mendez, Training and Legal Support Staff Attorney  
Catholic Legal Immigration Network, Inc. (CLINIC)

Paul Parsons, Partner, Paul Parsons, P.C.  
Past Chairman, State Bar of Texas  
Committee on Laws Relating to Immigration

Courtney Winship, Office of Public Engagement  
United States Citizenship and Immigration Services
#2: The Users and Abusers: Technology and the Unauthorized Practice of Law
This session explores the ways that technology is used to engage in the unauthorized practice of law, and how to identify and deter such unauthorized practice.

Moderator: Luz Herrera, Chair
ABA Commission on Hispanic Rights and Responsibilities
Assistant Dean for Clinical Education Experiential Learning and Public Service, UCLA School of Law

Panelists:
Jason Abrams, Partner
Abrams and Abrams, LLP
Chair, AILA New York Chapter, Committee on the Unauthorized Practice of Law

Matthew Burnett, Director
Immigration Advocates Network

Dr. Ron Dolin, Research Fellow
Stanford Law School, Center on the Legal Profession
Adjunct Assistant Professor, Notre Dame Law School

Richard S. Granat, Co-Director
Center for Law Practice Technology
Affiliate Professor of Law, Florida Coastal School of Law

12:15-2:00pm Lunch (on your own)

2:00-3:20pm Breakouts
#3: One Stop Shops: Multiple Service Providers and the Unauthorized Practice of Law
This panel will address unauthorized practice of immigration law in package services for real estate, personal injury settlement, housing, debt assistance, and other services.

Moderator: Caroline Shoenerberger, Supervisory Attorney and Immigration Program Director, Chicago Legal Clinic
Former Commissioner of Consumer Services, City of Chicago

Panelists:
Carina Tapia-Ruano, Founder
Tapia-Ruano & Gunn, P.C.
Past President AILA

Laurel Rigertas, Associate Professor
Northern Illinois University College of Law

Ted Mermin, J.D., M.Ed., Co-Founder and Executive Director
Public Good Law Center
#4: How Far Is Too Far: Limits of Authorized Nonlawyer Service Providers

This session will focus on the limits of authorized nonlawyer representatives and providers of law-related services. Such limits include, the appropriate use of nonlawyer service providers; when those providers cross the line into unauthorized practice; the importance of enforcement without imposing unnecessary limits on service; and how the bar can educate the public and profession about these issues.

**Moderator:** William Slease, Chief Disciplinary Counsel
Disciplinary Board of the New Mexico Supreme Court

**Panelists:**
Eileen Brassil, CPA, CFE, Partner
Legacy Professionals LLP

Ghunise Coaxum, Branch UPL Counsel
The Florida Bar, Unlicensed Practice of Law Division

Merrick Dresnin, J.D., Vice President of Human Resources
United Service Companies

Carol Semrad, SPHR, Owner
C. Semrad & Associates

**3:20-3:40pm Refreshment Break**

**3:40- 5:00pm Breakouts**

#5: Connect, Collaborate, Communicate: Building Alliances for Increased Unauthorized Practice of Immigration Law Enforcement

Panelists will discuss the ways that state and local governments, bar associations, grassroots organizations, religious groups, and local consulates can collaborate to educate potential victims of and enhance enforcement efforts in the unauthorized practice of immigration law.

**Moderator:** Anne Schaufele, Staff Attorney
Ayuda Project END

**Panelists:**
Vanessa Stine, Equal Justice Works Fellow
Friends of Farmworkers

Joannie Wei, Staff Attorney
Federal Trade Commission, Midwest Region

Rosemary Yu, Assistant District Attorney
and Co-Chief of Immigrant Affairs Unit
Manhattan District Attorney’s Office
#6: Everything You Want To Know About UPL (But Were Afraid To Ask)
Attendees can submit questions on all UPL related subjects, and have those questions considered and answered by UPL experts. Attendees are encouraged to submit questions in advance, but can submit questions on-site or during the session.

Moderator: Scott Kozlov, UPL Counsel, Illinois Attorney Registration and Disciplinary Commission of the Supreme Court of Illinois

Panelists:
- Lori Holcomb, Director of Client Protection, The Florida Bar
- Mark Moody, Assistant General Counsel, Alabama State Bar
- James Coyle, Attorney Regulation Counsel, Colorado Supreme Court Office of Attorney Regulation

5:00-7:00pm Reception
Saturday, April 18, 2015

9:00-10:20am  Point/Counterpoint: What’s (Really) So Bad About Alternative Legal Service Providers
Experts will debate the pros and cons of expanded alternative legal service providers, including the impact on the legal profession and the public.

Moderator: Lori Holcomb, Director of Client Protection
The Florida Bar

Pro: John P. (Jack) Sahl, Professor of Law
Faculty Director of The Joseph G. Miller and William C. Becker Center for Professional Responsibility
University of Akron School of Law

Con: Ann Cosimano, General Counsel
ARAG North America
Past President, Group Legal Services Association

10:20-10:30am  Refreshment Break

10:30-11:50am  Breakouts
#7: There’s More than One Way to Skin a Cat: Indirect Methods of Combating UPL
Given limited UPL enforcement resources, panelists will provide attendees with alternative and cost-effective methods of identifying and taking action against UPL that mitigate, and often prevent, harm. Panelists will also discuss when and how these methods can be more effective than law enforcement, and under what circumstances it becomes necessary to include law enforcement.

Moderator: Jerome Larkin, Administrator
Illinois Attorney Registration and Disciplinary Commission of the Supreme Court of Illinois

Panelists: Barbara Gressel, Deputy Commissioner
Business Affairs and Consumer Protection, City of Chicago

Camille Mackler, Director of Legal Initiatives
The New York Immigration Coalition

Andrew Dougherty, Assistant Attorney General
Office of the Illinois Attorney General
#8: It Only Works If It Hurts: Sanction Standards as an Effective Deterrent
Experts will examine and compare the effectiveness of available sanctions as a deterrent to the unauthorized practice of law. Are civil sanctions more effective than criminal penalties? What are the implications of pursuing misdemeanor versus felony actions? How does the allocation of resources affect enforcement?

Moderator: Lindsey Draper, Chair
ABA Standing Committee on Client Protection

Panelists:
Minerva Elizaga, Secretary
Supreme Court of Ohio
Board on the Unauthorized Practice of Law

Roy Korte, Director of Criminal Litigation Unit
Wisconsin Department of Justice

Rigoberto Reyes, Chief of Investigations
County of Los Angeles Department of Consumer Affairs

11:50am - 1:10pm
Therein Lies the Rub: The Necessary Tension between Public Protection in UPL Enforcement and Ensuring Access to Justice
The 2nd UPL School will conclude with an open discussion about the tension between access to justice and consumer protection, and how that tension may be resolved.

Facilitator: James Coyle, Attorney Regulation Counsel
Colorado Supreme Court Office of Attorney Regulation

The Standing Committee of Client Protection is grateful for the ABA Commission on Immigration and the ABA Commission on Hispanic Rights and Responsibility for their invaluable assistance in program planning for the 2nd ABA UPL School.

MCLE
The ABA directly applies for and ordinarily receives CLE credit for ABA programs in AK, AL, AR, AZ, CA, CO, DE, GA, GU, HI, IA, IL, IN, KS, KY, LA, MN, MS, MO, MT, NH, NM, NV, NY, NC, ND, OH, OK, OR, PA, SC, TN, TX, UT, VT, VA, VI, WA, WI, and WV. These states sometimes do not approve a program for credit before the program occurs. This transitional program is approved for both newly admitted and experienced attorneys in NY. Attorneys may be eligible to receive CLE credit through reciprocity or attorney self-submission in other states. For more information about CLE accreditation in your state, visit http://ambar.org/CPREvents or contact Benjamin Woodson at Benjamin.Woodson@americanbar.org.

A limited number of scholarships to defray the tuition expenses for lawyers who are unable to attend the program due to financial hardship are available. Contact us at cpr@americanbar.org for details. Scholarship requests must be received by March 31, 2015.