Consumer Law Protections and Policies for Military Members
3 CLE credit hours have been requested

WHAT: This educational program for lawyers will examine consumer law protections and policies for servicemembers, veterans, and their families. This will highlight a number of consumer protection and enforcement laws, including the Military Lending Act, Servicemembers Civil Relief Act, Electronic Fund Transfer Act, and others. Speakers will also discuss various unfair and deceptive practices, recent enforcement actions and initiatives, the impact of COVID-19 and scams, and extended protections during the pandemic.

See page 2 for the detailed program schedule.

WHO: This program is designed for military attorneys working in legal assistance, as well as civilian lawyers whose practices involve military-connected clients or issues.

WHERE: Webinar

WHEN: Friday, October 30, 2020
12:00–3:15 p.m. ET


Not available for the live webinar on October 30? If you sign up now, you will have access to the On-Demand webinar thereafter.

COST: For this 3-hour CLE: $45 for ABA members; $90 for non-members.

FREE for all military attorneys (Judge Advocates), military paralegals, and civilians employed by the military who sign-up before the live webinar.

MATERIALS: Participants are encouraged to download CLE program materials, beginning October 29. Registrants will be emailed instructions for downloading materials.
Friday, October 30, 2020
12:00–3:15 p.m. ET

Moderator: Aniela Szymanski, ABA LAMP Member

12:00–1:15 p.m. ET

Updates on Consumer Protection Policies for Servicemembers: Focusing on consumer protection policies, this panel will discuss protections within the Military Lending Act (MLA) and Servicemembers Civil Relief Act (SCRA), along with relief under the Public Service Loan Forgiveness (PSLF) Program for servicemembers and veterans. Participants will also learn about the SCRA amendments extending protections to servicemembers and their families facing legal and financial challenges due to the military’s stop movement order during the COVID-19 pandemic.

- Mike Saunders, Veterans Education Success, Washington DC
- Jennifer Davis, National Military Family Association, Springfield, VA
- Aniela Szymanski, Veterans Education Success, Washington DC

1:15–1:30 p.m. ET – Break

1:30–3:15 p.m. ET

Consumer Law Highlights from the Federal Trade Commission: A presenter from the Federal Trade Commission (FTC) will highlight consumer protections as to preauthorized electronic fund transfers, gift cards, debit cards, and various emergent payments, under the Electronic Fund Transfer Act, limits on liability and dispute procedures, the impact of COVID-19, and scams. This session will also address the FTC’s Holder Rule and the Credit Practices Rule; various unfair and deceptive practices; and recent FTC enforcement actions and initiatives that can affect servicemembers, veterans, and their families.

- Carole Reynolds, Federal Trade Commission, Washington DC

Resources to Assist Victims of Financial Fraud: From the Financial Industry Regulatory Authority (FINRA) Investor Education Foundation, this presenter will discuss resources for consumer advocates and others that interface with victims of financial fraud. Participants will receive resources that provide strategies for addressing major types of financial crime—including investment fraud, identity theft, mortgage and lending fraud, and mass marketing scams.

- Shay Cook, FINRA Investor Education Foundation, Washington DC

Registration Deadline: October 29, 2020

Cosponsors: ABA Standing Committee on Legal Assistance for Military Personnel; Standing Committee on Armed Forces Law; Standing Committee on Pro Bono and Public Service; Standing Committee on Legal Aid and Indigent Defense; Solo, Small Firm and General Practice Division

CLE CREDIT: The ABA will seek 3 hours of CLE credit in 60-minute states, and 3.6 hours of CLE credit for this program in 50-minute states. Credit hours are estimated and are subject to each state’s approval and credit rounding rules. Please visit the program website at https://www.americanbar.org/groups/legal_assistance_military_personnel/events_cle/ for program CLE details or visit www.americanbar.org/mcle for general information on CLE at the ABA.