Access to Justice Commission Initiatives
Examples and Resources

Examples of initiatives led by state ATJ Commissions or in which a Commission has played a leading role. Contact the ATJ staff person in the state for more information or where no link is given. The list is not intended to be complete, but rather to provide a range of examples. Also provided are selected examples of initiatives not involving an ATJ Commission, but that might serve as models for Commissions in other states, as well as links to related information from national entities.

Research, Awareness, Leadership

- Prominent statewide or regional hearings, summit, or other events to gather information, increase awareness, and/or build support and buy-in
  - Illinois: listening conferences (2013)
  - California: public hearings on civil justice crisis for courts and legal aid (2011-2012)
  - Maryland: listening events (2009-2010)
  - West Virginia: public forums (2011)
  - Arkansas: Town Hall meetings (2006, new round planned in 2014)
  - New York: Chief Judge hearings (annual)
  - North Carolina: August 2014 Communications Roundtable co-hosted with legal aid provider to bring together communications staff from major law firms/corporate counsel departments to promote legal aid and the contributions of private attorneys to access to justice
  - North Carolina: 2014 survey of attorneys about pro bono - barriers, opportunities to guide the work of the Pro Bono Committee

- Statewide Access to Justice report and recommendations (usually based on hearings or summits)
  - Wisconsin: report on the state of equal justice in Wisconsin (2013)
  - New York: Report to the Chief Judge (annual)
  - Texas: Civil Legal Services to the Poor in Texas, report submitted to Supreme Court (2008)
  - New Mexico: supreme court approved 2014 state plan
  - California: Year in Review (2014)
  - Washington: analysis of accomplishments over 20 years (2014)

- Annual or biennial ATJ conference
  - Maine: biennial ATJ Conference
Hawaii: annual ATJ Conference
Illinois: annual ATJ Conference
Washington: Access to Justice Conference

Law Day, ATJ Day and similar events highlighting legal aid resources
Maine: ATJ Day at state legislature
Texas: ATJ Day at state legislature (biennial)
Hawaii: Community briefings

Study of civil legal needs
New York: Civil Legal Needs Among Low Income New York State Residents (2010)
See link to complete compendium of state reports at www.ATJsupport.org

Analysis of economic benefit of civil legal aid
Maryland: Economic Impact of Civil Legal Services in Maryland (2013)
North Carolina: in process
See link to complete compendium of state reports under “Communications” at www.ATJsupport.org
Arkansas: Justice Measured: An Assessment of the Economic Impact of Civil Legal Aid in Arkansas
North Carolina: article on our economic benefits study - Fall 2014 NC State Bar Journal
Montana: study of the economic impact of civil legal services (report complete, but not yet published as of April 2015)
Virginia: Economic Impacts of Civil Legal Aid Organizations

Bar/court education—speakers bureau, materials, track or sessions at bar conference, newsletters
Texas: Speakers Bureau, ATJ presentations at CLEs, ATJ newsletter
New Mexico Bench/Bar Conference; CLE on ATJ
Arkansas: presentations at local and state bar meetings
North Carolina: ethics CLE on ATJ, presented several times annually
California: Bench-Bar Coalition; regular joint bench/bar planning forum held at bar annual meeting
Illinois: 2014 ATJ judicial and multidisciplinary trainings (on language access, interacting with self-represented litigants, limited scope representation and pro bono)
West Virginia: WV Lawyer Magazine "Collaboration is the Key: Addressing the Civil Access to Justice Needs in West Virginia" (not yet available online)
Public media — op-eds, editorial board meetings, public services announcements, video, press packet

- West Virginia: Presentations at State Bar regional meetings introducing West Virginia Online Legal Help
- Mississippi: speakers bureau created in 2014 to attend meetings of civic, community and bar associations to discuss the work of the Commission; recurring time slot for ATJ presentations created on the agenda of the Annual Meeting of the Mississippi Bar; monthly e-newsletter sent to Commission members, their staffs, and judges from the Mississippi Supreme Court and Mississippi Court of Appeals, etc.

- Maryland: media kit, PSAs, posters
- Arkansas: ATJ videos
- Texas: legal aid, pro bono, law student videos
- North Carolina: media kit, print ads, website, legislative postcards, communications plan
- California: toolkit for Commissioners for public outreach, developed by Communications Committee

Outreach to business/corporate community

- Maine: Task Force on Private Sector Outreach
- See also below under Funding

ATJ leadership development

- Washington: Equal Justice Community Leadership Development Academy
- California: collaboration on OneJustice Leadership Institute for legal aid community

Public education about court system

- Maryland: video and lesson plan for high school civics teachers

Funding for Civil Legal Assistance

- Leadership/advocacy by Commission for new, preserved, increased state funding (state appropriation; court filing fee/fine surcharge)

- Arkansas: successful legislative campaigns for new filing fee surcharge
- California: successful legislative campaigns for surcharge to fund Shriver Civil Counsel pilot projects, 2010; appropriation, initiated 1999
- D.C.: successful City Council campaigns for appropriation, initiated 2006-present
- Hawaii: successful legislative campaign for increase in filing fee surcharge, 2011
- Maine: successful annual advocacy in support of filing fee surcharge (increased in 2005) and appropriation
- New Mexico: successful legislative campaign for new appropriation (2007), increase (2013)
- New York: research and recommendations for Chief Justice’s successful annual campaigns to increase appropriation (2011-present)
- North Carolina advocacy and messaging to preserve filing fee surcharge and appropriations
- Texas: successfully advocacy for allocation from Crime Victims Compensation Fund to provide legal aid to crime victims (2002-present); successful legislative campaigns for first-ever appropriation for civil legal aid to help address shortfall in IOLTA funding (2009), preservation of appropriation (2011); successful legislative campaign for passage of the Chief Justice Jack Pope Act which increases the funds dedicated to legal aid from civil penalties and civil restitution recovered by the Texas Attorney General (2013)
Wyoming: successful legislative campaigns for filing fee surcharge, first-ever state funding (2010-present)
See state-by-state lists and materials under “Civil Legal Aid Funding” at www.ATJsupport.org (access to password protected material available to ATJ Commission staff)

Attorney registration fee surcharge or dues assessment
Massachusetts (2010)
See state-by-state lists and under “Civil Legal Aid Funding” at www.ATJsupport.org

Pro hac vice (practice by out-of-state attorneys) fee benefitting legal aid
Illinois (2013)
Massachusetts rule (2012)
Alabama (2007)
New Mexico (2004)
See state-by-state lists and materials under “Civil Legal Aid Funding” at www.ATJsupport.org

Cy pres awards and structured class action settlements—rules change, educational campaign for attorneys and judges
Kentucky: rule
Massachusetts: Rule 23
Texas: toolkit and education campaign
North Carolina: manual, presentations to bench and bar
Maryland: toolkit
Hawaii: rule, toolkit
Maine: rule
Montana: cy pres rule directing 50% of residuals to legal aid adopted 2014
See state-by-state lists and materials under “Civil Legal Aid Funding” at www.ATJsupport.org

Statewide legal community fundraising campaign
Maine Campaign for Justice (launched and spun off by Justice Action Group, ATJ entity)
Arkansas: Campaign for Legal Aid, coordinated effort with state LSC-funded legal aid providers
North Carolina: coordinated law firm campaign with two largest legal aid providers
District of Columbia: Raising the Bar Campaign

Resource development from outside legal community/Corporate
Massachusetts statewide fund raising campaign from non-lawyers (feasibility study) *ATJ Innovation Grant project: look for tool kit in 2014
Connecticut: ATJ legal aid fellows funded by major corporations *ATJ Innovation Grant project: look for tool kit in 2014
Texas Corporate Counsel Committee
Arkansas: partner initiatives with Walmart, Tyson Foods and Southern Bancorp

Resource development task force, retreat, plan
North Carolina: retreat (2011) resulted in launch of Commission messaging resources to support individual program efforts
Arkansas: resource development plan by consultant, implementation launched in 2013
Massachusetts: Revenue Enhancement Committee (ongoing)
Maine: retreat (2003) led to creation of combined statewide fundraising campaign
• Development of coordinated, consistent messaging to support civil legal aid fundraising
  o Washington: (2004) Resource Development Plan led to the creation of the statewide Campaign for Equal Justice

  o North Carolina (2011), resulted in launch of Commission messaging resources to support individual program efforts
  o Washington Communication Plan (2004) led to the development of a statewide brand for legal aid providers (Alliance for Equal Justice) and messaging
  o Texas: collaboration with Texas Access to Justice Foundation

• Attorneys fees/fee-shifting
  o Massachusetts: training, work plans to encourage legal aid programs to claim and collect attorneys fees
  o Maryland: white paper Fee-Shifting to Promote the Public Interest in Maryland, and proposed statute (2010)

• National—support for LSC funding with state congressional delegation
  o See state-by-state lists and materials under “Civil Legal Aid Funding” at www.ATJsupport.org

• Modification of IOLTA rules/structure to increase yield
  o See Resources from ABA Commission on IOLTA

• Educational efforts aimed at foundations
  o Wisconsin: Brochure – Equal Justice Strong Communities
  o See Public Welfare Foundation: Natural Allies: Philanthropy and Civil Legal Aid
  o Arkansas: Arkansas Access to Justice Foundation has joined the Southeastern Council on Foundations and a local philanthropy roundtable consisting of Arkansas-based foundations and other nonprofit organizations

Pro Bono

• State pro bono summit to develop plan to expand pro bono services
  o Connecticut Supreme Court Pro Bono Summit (2011)
  o Tennessee Supreme Court Pro Bono Summit (2011)
  o North Carolina Supreme Court Large Firm Pro Bono Summit (2009)
  o Virginia: biennial summits sponsored by the Virginia Bar Association and held at the Supreme Court of Virginia

• Recruitment campaign led by bar and/or Supreme Court
  o Texas (2014)
  o Wisconsin: Pro Bono Honor Society
  o Related: North Carolina Bar Association 4All Campaign
  o Related: Tennessee Bar 4All Campaign
  o Virginia: local education programs offer free CLE training in exchange for a pro bono commitment
  o West Virginia: Presentations to large law firms, State Bar regional meetings, and law school regarding www.wvonlinelegalhelp.org and signing up attorneys to volunteer

• Supreme Court recognition program
  o District of Columbia: Capital Pro Bono Honor Roll
  o Maine Supreme Court Katahdin Counsel Pro Bono Recognition Program
• Court-based statewide and/or regional pro bono structure
  - Colorado Supreme Court Recognition Program, with regional recognition events
  - Tennessee Supreme Court Pro Bono Recognition Program
  - New Mexico: local ATJ Committees with state/Commission support
  - Colorado: local ATJ Committees with state/Commission support
  - Massachusetts: pro bono appeals panel implemented (2014)
  - See materials and state-by-state lists at ABA Center for Pro Bono

• State pro bono rules and policies:
  - Pro bono reporting, mandatory or voluntary
  - Rule setting aspirational pro bono standards (ABA Model Rule 6.1)
  - Continuing legal education credit for pro bono and/or related mentoring
  - Emeritus rule—waiver of bar dues/fees for retired attorneys engaged in pro bono work
  - Rules on pro bono service by certain categories of attorneys (e.g. government attorneys, corporate counsel and law professors licensed in other states; out-of-state attorneys following a disaster)
  - Rule or comment permitting judges to encourage lawyers to provide pro bono services
  - District of Columbia: Senior Attorney Initiative for Legal Services (SAILS) Project
  - Arkansas pro bono app, web site and on-line forms
  - Tennessee www.JusticeForAllTN.com
  - Alabama: pro bono resources login for attorneys on www.alabamaatj.org
  - North Carolina: flyer and materials to assist inactive/retired lawyers with opportunities available, process of obtaining practice status
  - Mississippi: ATJ Commission website provides contact information for all state legal service providers; offers online forms for use by pro bono attorneys who handle domestic relations matters

• Senior attorney mentoring, fellowships
  - Arkansas pro bono app, web site and on-line forms
  - Tennessee www.JusticeForAllTN.com
  - Alabama: pro bono resources login for attorneys on www.alabamaatj.org
  - North Carolina: flyer and materials to assist inactive/retired lawyers with opportunities available, process of obtaining practice status
  - Mississippi: ATJ Commission website provides contact information for all state legal service providers; offers online forms for use by pro bono attorneys who handle domestic relations matters
  - See information National Celebration of Pro Bono

• Creation of web sites, apps, and other on-line resources to support pro bono attorneys
  - Arkansas pro bono app, web site and on-line forms
  - Tennessee www.JusticeForAllTN.com
  - Alabama: pro bono resources login for attorneys on www.alabamaatj.org
  - North Carolina: flyer and materials to assist inactive/retired lawyers with opportunities available, process of obtaining practice status
  - Mississippi: ATJ Commission website provides contact information for all state legal service providers; offers online forms for use by pro bono attorneys who handle domestic relations matters
  - See information National Celebration of Pro Bono

• National Celebration of Pro Bono Day events, conferences, workshops
  - Arkansas: Uncontested Divorce with Children document assembly, attorney panel (may include attorneys charging fees, within guidelines)
  - *ATJ Innovation Grant project: look for tool kit in 2014
  - Related: Tennessee Virtual Pro Bono Advice Clinic
  - West Virginia: launch of www.wvonlinelegalhelp.org

• Development of projects that use volunteer attorneys to help self-represented litigants on a limited scope basis (clinics, “lawyer of the day” in courtroom, etc.)
  - Arkansas: Uncontested Divorce with Children document assembly, attorney panel (may include attorneys charging fees, within guidelines)
  - *ATJ Innovation Grant project: look for tool kit in 2014
  - Related: Tennessee Virtual Pro Bono Advice Clinic
  - West Virginia: launch of www.wvonlinelegalhelp.org

• Development of projects that link urban pro bono attorneys with rural needs
  - Texas Pilot Videoconferencing Project 2014
• Pro bono projects aimed at veterans (or other client groups that can bring in new partners and expand support)
  o Texas Lawyers for Texas Veterans
  o Kentucky: veterans pro bono project
  o Nevada
  o North Carolina Veterans Pro Bono Network
  o Arkansas: Serving our Seniors, Responders First, Wills for Veterans clinics
  o Arkansas: end-of-life planning clinic for cancer patients
  o Washington: Call to Duty Initiative uses pro bono resources to serve veterans

• Pilot/model faith-based pro bono programs
  o Tennessee Faith and Justice Alliance pilot programs *ATJ Innovation Grant project: look for tool kit in 2014

Court Access and Pro Se

• Assessment of court access for self-represented, compliance with due process requirements (court self-assessment or assessment by ATJ Commission); statewide action plan or recommendations
  o Alabama: Addressing the Needs of Self-Represented Litigants in Alabama State Courts (2013)
  o Arkansas: Report on comprehensive strategy for addressing the needs of self-represented litigants (2013)
  o New Mexico: Report and Recommendations of Self-Represented Working Group
  o Montana: Assessment of experiences and ideas relating to self-represented litigants in the courts (2014 surveys of judges, court clerks, self-help law centers, and self-represented litigants)
  o Related: California Self-Represented Litigant Action Plan, Guidelines
  o Related: Best Practices in the Use of Technology to Facilitate Access to Justice Initiatives (for Massachusetts Trial Court)

• Survey of judges, court staff
  o Tennessee: survey of judges
  o Arkansas: survey of court clerks, judges
  o Wisconsin: survey of judges
  o Illinois: surveys of trial judges and circuit clerks on interacting with self-represented litigants
  o Virginia: survey of judges conducted in fall 2014, results under review; survey of clerks underway in spring 2015.

• Advocacy for creation of Access to Justice office within court administration
  o Maine: Judicial Branch Access to Justice Department

• Language access: statewide action plan/models on litigants with limited English proficiency and cultural competency; training and resources to assist courts, agencies, providers in meeting needs
  o Illinois: model language access plan for all courts
  o Illinois: 2014 Supreme Court language access policy, Supreme Court code of interpreter ethics and a judicial bench card
  o Hawaii: conference for judges and court staff; seminars for lawyers *ATJ Innovation Grant project: look for tool kit in 2014
  o Massachusetts: Language Access Study Group to identify role for Commission (pending)
  o California: Language Barriers to Justice in California (2005)
  o See National Center for State Courts, Language Access Services Section
  o See ABA Language Access Standards
Reducing bias in the justice system
- Washington (in process)
- Hawaii: training on implicit cultural bias *ATJ Innovation Grant project: look for tool kit in 2014

Simplification and standardization of forms and pleadings
- Illinois: new rule permitting standardized forms; development of forms in key areas (in progress)
- Texas: uncontested divorce forms, others
- Tennessee: new rule permitting standardized forms; development of forms in key areas (in process)
- Washington: plain language domestic relations forms
- Montana: working to create and improve forms for use by self-represented litigants in district court matters and to automate key forms for online completion
- New Mexico: standardized SRL domestic relations forms approved for use in all courts statewide. Standardized landlord/tenant and domestic violence forms are also in use
- See Center on Court Access to Justice for All: Access Brief: Forms and Document Assembly
- Notes available from ATJ Chairs Conference Call: ATJ Commissions and Court Forms, April 24, 2013
- See national materials from Texas ATJ Commission

Guide and other materials for self-represented litigants
- Maryland: guide, videos
- Kentucky: self-represented litigants guide to the courts

Simplification of court procedures
- District of Columbia: fast-track Housing Conditions Calendar; improved application and process for fee-waiver applications
- Massachusetts: sponsorship of legislation to expand jurisdiction of housing courts statewide; Housing Court Practice Working Group
- Tennessee: new rule on unsworn declarations in lieu of affidavits
- Maryland: automatic filing fee waiver for legal aid clients
- Related: California: Family Law Implementation Task Force
- Texas: proposed revision of Texas Rule of Civil Procedure 145 that governs affidavits of inability to pay costs to the Texas Supreme Court Advisory Committee

Support for problem-solving courts
- Kentucky: support for Veterans’ Treatment Courts in major counties, including educational programs and development of capacities to identify veterans on drivers licenses and court forms

Court assistance offices, self-help centers, courtroom-based assistance
- Maryland: statewide self-help center
- Hawaii: Self-help Centers; recommendations for overcoming practical barriers by providing ancillary services, such as childcare in courts
- Arkansas: CourtHelp center established in the state’s largest county, staffed by the Commission, legal aid, pro bono attorneys and law students
- See Center on Court Access to Justice for All: Access Brief: Self-Help Services

Web sites with court information and forms; links to live assistance
- Arkansas: Arkansas Legal Services CourtHelp web site
- Maryland: statewide self-help center, with on-line chat and phone support
- Tennessee: www.JusticeForAllTN.com
• Training for court personnel; judicial education
  - Alabama: www.alabamaatj.org
  - Massachusetts: Legal Resource Finder online guide for litigants seeking assistance provides direction to the best available help
  - Related: Massachusetts Law Reform web site with link to live law librarian
  - South Carolina: training for court staff, attorneys
  - Kentucky: educational session for court clerks; poster on what clerks can and cannot do to help.
  - Texas: training for court staff
  - D.C.: bench card for judges on pro se resource centers
  - Tennessee: handbook for judges
  - New Mexico: new rule on role of court staff in providing legal information
  - Maryland: one-day training course for court staff; retreat for Court leadership teams; manual on writing for self-represented litigants
  - Washington: training on plain language forms; training and guide for judges on disability accommodation rule
  - Related: Massachusetts Guide to Serving the Self-Represented Litigant
  - California: Bench Guide for judges on cases involving self-represented litigants
  - Illinois: best practices manual for trial court judges
  - Virginia: established training on access and pro se as a regular component of judicial training

• Training for interpreters
  - D. C. Language Access Manual
  - South Carolina: Law School for Interpreters
  - New Mexico Center for Language Access

• Triage protocols/systems for assisting and referring unrepresented litigants
  - New Mexico: Unified on-line intake referral system *ATJ Innovation Grant project: look for tool kit in 2014

• Collaborations with public and law libraries
  - Maine: Lawyers in Libraries *ATJ Innovation Grant project: look for tool kit in 2014
  - Kentucky: regional trainings for public librarians, videotaped and available on line
  - California: Law Librarian Association appointment to ATJ Commission
  - California: Library Project, to educate librarians about resources
  - Mississippi: ATJ Commission partners with the Young Lawyers Division of The Mississippi Bar on "Lawyers in the Library" events
  - See Center on Court Access to Justice for All: Partnering with Libraries

• Justice Corps and programs using non-attorney volunteers to help self-represented
  - Illinois: expansion of existing Justice Corps program
  - Related: California Courts Justice Corps

• Strengthening Code of Judicial Conduct provisions relating to assistance judges can provide to self-represented litigants
  - District of Columbia: new comment
  - Illinois: amendment to the Judicial Canons of Ethics
  - Virginia: Amendment to comment on Canon of Judicial Conduct 3(B)(3) approved by Supreme Court in February 2015
  - Advocacy/in process: Maryland, Massachusetts, Washington, Wisconsin
  - Materials available from ATJ Chairs Conference Call, September 27, 2011
• Protocol for review of new rules, forms, and legislation affecting access to courts for low-income people
  
  - California: Courts Access to Justice Protocol
  - Massachusetts: ATJ Commission review of proposed rule amendments

• Technology planning, to maximize access through innovation, while ensuring that innovations do not create barriers for self-represented litigants low-income people
  
  - Washington: statewide technology plan; technology principles
  - Washington: e-filing best practices *ATJ Innovation Grant project: look for tool kit in 2014
  - Tennessee: technology principles, based on Washington
  - Maryland: advocacy on electronic filing rules to protect access for low-income and disadvantaged people
  - See Center on Court Access to Justice for All: Access Brief: Accessible Electronic Filing

• Expand access to alternative dispute resolution
  
  - Tennessee: ADR Commission to promote pro bono and reduced rate mediation services

• Access to Justice awards for judges and court staff
  
  - Texas: Access to Justice Awards
  - California: Aranda Access to Justice Awards
  - Washington: annual awards, including Judicial Leadership Awards
  - Montana: Supreme Court recognition program honoring a judge from any court who has demonstrated dedication to improving access to Montana courts

Civil Right to Counsel

• Legislation and research
  
  - Maryland Report on Possible Civil Right to Counsel Implementation and Fiscal Narrative: legislation creating a Task Force to Study Implementing a Civil Right to Counsel
  - North Carolina: proposed pilot project legislation
  - Massachusetts: sponsorship of legislation adopting Article V of the Uniform Probate Code, providing right to counsel to ward in guardianship proceedings
  - Related: Boston Bar Association Task Force on Civil Right to Counsel report "Gideon's New Trumpet"
  - See National Coalition for a Civil Right to Counsel

• Pilot projects
  
  - California: Shriver Pilot Projects
  - Massachusetts: Boston Bar Association Civil Right to Counsel Pilot Projects, Round 1 analysis and report, Round 2 pending

• Court, bar or legislative task force
  
  - Task Force to Study Implementing a Civil Right to Counsel in Maryland (2013)

Limited Scope Representation (Unbundling; Discrete Task Representation)

• Revision or clarification of rules to allow limited representation
  
  - Alabama
  - Illinois
  - Mississippi
- Educational campaign and programs aimed at attorneys, judges
  - Arkansas
  - Texas
  -Alabama: Online CLEs and speakers at meetings and conferences
  - Related: Colorado Supreme CLE on Limited Scope Representation
  - Related: Alaska Bar Unbundled Law Section

- List of attorneys offering limited representation; work with bar and referral programs on referrals
  - Vermont: link from legal aid intake portal to Bar lawyer referral/limited scope panel *ATJ Innovation Grant project: look for tool kit in 2014

- Incorporate LSR into pro bono and self-help initiatives
  - D.C. Court-Based Child Support Legal Aid Project

**State Agency Administrative Fairness**

- Ensure favorable language in state Administrative Procedure Act on self-representation and language access
  - California
  - Washington (in progress)

- Analysis and report on state agency procedures and best practices
  - California: Administrative Law Best Practices Guide

- Collaborate with state agencies to improve procedures and notification forms
  - District of Columbia: new rules for Office of Hearings and Appeals
  - Massachusetts: “common application” form and better termination notices

- Administrative agency self-help resource center; on-line access tools
  - District of Columbia: Support for Office of Hearings and Appeals Pro Se Resource Center

- Administrative agency due process
  - Massachusetts: Governor adopted ‘Best Practices’ for state administrative agencies (2014)

- Training for hearing officers and agency personnel
  - District of Columbia: training for Office of Hearings and Appeals judges
  - Washington: training guide for administrative judges on disability accommodation
  - California: training and power point training presentation
• Recommendations/best practices on language access at agency level
  ○ Massachusetts monitor language access plans of administrative agencies

• Access for people with disabilities
  ○ Washington: Guide for administrative judges

Civil Legal Aid Delivery

• State planning for coordinated delivery system; identify and propose resolution of delivery system problems and gaps
  ○ Washington: State Plan
  ○ New Mexico: State Plan
  ○ Massachusetts: Special Planning Committee

• Development/expansion of capacity to serve clients who cannot be served with LSC funds
  ○ Related: Michigan Immigrant Rights Center

• Development/expansion of capacity for systemic advocacy
  ○ Massachusetts: regional plans to meet targets for systemic advocacy

• Substantive task forces, conferences, training and support for legal aid and volunteer advocates
  ○ Texas: advocacy training for legal aid lawyers

• Facilitate relationships with advocacy organizations, e.g. veterans, to build support and increase services
  ○ North Carolina Veterans Pro Bono Network

• Improve use of technology by civil legal aid
  ○ California: statewide technology committee
  ○ Texas: Technology Committee

• Develop state-specific manuals and web sites for veterans and other groups with distinct needs
  ○ North Carolina: state-specific clearinghouse for veterans and attorneys representing them *ATJ Innovation Grant project: look for tool kit in 2014
  ○ Materials available from ATJ Chairs call March 28, 2013

• Quality standards for legal aid providers
  ○ Washington: Legal Aid Performance Standards

• Facilitate relationships between legal aid and health care, social services, and other new partners to build delivery partnerships
  ○ Arkansas: Walmart Medical-Legal Partnership and Pro Bono Legal Services Program
  ○ Mississippi: Access to Justice summit involving social services and health care providers, policy advocates and government agencies *ATJ Innovation Grant project: look for tool kit in 2014
  ○ Massachusetts: outreach to social services agencies to provide accurate current legal information via MassLegalHelp.com

• Address rural and other special delivery issues
  ○ Arkansas: issue brief on the state’s rural access problem
  ○ California: Rural Access Policy Paper
  ○ Texas: Video Conferencing Subcommittee
  ○ Wyoming: remote Skype-based local clinics *ATJ Innovation Grant project: look for tool kit in 2014

• Student Loan Repayment Assistance program
  ○ Resources from ABA Standing Committee on Legal Aid and Indigent Defendants
Law Schools/Legal Profession

- Convene state law schools to promote commitment to Access to Justice in students
  - Texas: Law School Advisory Committee
  - Washington: ATJ Board’s Law School Relations Committee
  - North Carolina: law schools convened biannually on ATJ issues
  - New York: Statewide Law School Access to Justice Council

- Law school-based efforts to promote culture of pro bono and support for ATJ: curriculum, training, clinics, internships, spring break service, conferences
  - Arkansas: Commission has a law student extern each semester, includes law students in pro bono clinic events (Serving Our Seniors, Helping our Heroes, etc.).
  - Texas ATJ Commission: Pro Bono Spring Break, ATJ Class, ATJ Internship, ATJ Law Student Leaders Summit
  - New York: recommendation and rubric for assessing models; annual law school Access to Justice Conference

- ATJ section/question on bar exam
  - Massachusetts: Starting in 2016, ‘access to justice' will be a topic covered by the bar exam
  - New York: recommendation

- Pro bono requirement for bar admission
  - New York: Pro bono requirement
  - Montana: review of issue (pending)
  - See ABA Standing Committee on Pro Bono and Public Service, white paper on New York 50-hour mandatory pro bono admission requirement

- Explore options for non-lawyer practitioners, legal technicians
  - New York: recommendation
  - Massachusetts: Non-lawyer Advocacy Study Group
  - Related: New York City Bar Association report
  - Related: Washington State Legal Technician rule

- Modest/Moderate means: incubators, support for attorneys establishing practices
  - Colorado: toolkit and training for attorneys *ATJ Innovation Grant project: look for tool kit in 2014
  - California: Modest Means/Incubator Task Force
  - See Resources from Standing Committee on the Delivery of Legal Services
  - Washington: WSBA Moderate Means Project