19th Annual Section of Dispute Resolution

SPRING CONFERENCE
SAN FRANCISCO
SAN FRANCISCO HYATT REGENCY | SAN FRANCISCO, CA

APRIL 19-22
2017

Pre-Conference Events
April 19th
Learn More
americanbar.org/spring2017

100+ Educational Programs
Multiple Networking Opportunities
Symposium on ADR in the Courts
Legal Educators Colloquium

DIAMOND SPONSORS
DEVELOPING SKILLS, FINDING MEANING, PURSUING JUSTICE

Develop your skills, learn about the latest innovations in dispute resolution, and interact with colleagues and experts. The Section’s spring conference features excellent programming on mediation, arbitration, negotiation, ombuds, online dispute resolution, and specialty practice areas—both domestic and international. Whether you are new to dispute resolution practice or have been practicing for decades, the ABA Section of Dispute Resolution Spring Conference has something for you. Starting on Wednesday, with the Symposium on ADR in the Courts and a special afternoon seminar on implicit bias, and ending on Saturday, with the Legal Educators Colloquium, you will find programs that challenge you and develop new skills.

Nancy Welsh
Chair, ABA Section of Dispute Resolution

ambar.org/spring2017

HOTEL & TRAVEL

CONFERENCE HOTEL
Hyatt Regency San Francisco
5 Embarcadero Center
San Francisco, CA 94111

HOTEL RESERVATIONS
The conference room rate is $265/night. Check-in available no later than 3:00 p.m. with a check-out time of 12:00 noon. To make reservations, call the hotel at (415) 788-1234 or (888) 421-1442 and refer to the ABA Section of Dispute Resolution 19th Annual Spring Conference. The cut-off for the special ABA rate is Wednesday, March 29, 2017 at 5:00 p.m. (EST). Cancellation Policy: Individuals with guaranteed reservations must cancel their reservations by 72 hours prior to on the scheduled day of arrival to avoid a one-night cancellation charge.

TRAVEL INFORMATION
Visit ambar.org/spring2017 for additional travel discount information.
**REGISTRATION**

**EARLY BIRD RATE**
Register on or before March 1, 2017 to receive the early bird registration rate.

**REGISTRATION FEE**
Conference registration includes all four days of conference programming, from Wednesday, April 19th through Saturday, April 22nd, networking breakfasts on Thursday and Friday, access to the exhibit hall, the Thursday Conference Reception, committee meetings, and other networking and social opportunities. It also includes access to the program course materials in electronic format. Please note that lunch is not included in the fee. One day conference registration rates are also available.

**REGISTRATION RATES**

<table>
<thead>
<tr>
<th>Category</th>
<th>Full Conference Early Bird</th>
<th>Full Conference After March 1, 2017</th>
<th>Wednesday</th>
<th>Thursday OR Friday</th>
<th>Saturday</th>
</tr>
</thead>
<tbody>
<tr>
<td>ABA DR Section Members</td>
<td>$525</td>
<td>$625</td>
<td>$125</td>
<td>$350</td>
<td>$125</td>
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<tr>
<td>ABA Members*</td>
<td>$625</td>
<td>$700</td>
<td>$200</td>
<td>$450</td>
<td>$175</td>
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<tr>
<td>Non ABA Members</td>
<td>$725</td>
<td>$775</td>
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<td>Young Lawyers’ Division</td>
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<td>Discounted Rate for Gov’t/Judges/Non-Profit Employees</td>
<td>$375</td>
<td>$375</td>
<td>$100</td>
<td>$150</td>
<td>$100</td>
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<td>Full-Time Academic or Solo Practitioner</td>
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<tr>
<td>Full-Time Law or Graduate Student</td>
<td>$165</td>
<td>$165</td>
<td>$75</td>
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<tr>
<td>Conference Presenters</td>
<td>$375</td>
<td>$375</td>
<td>$75</td>
<td>$250</td>
<td>$75</td>
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**EXTRA TICKETED PURCHASES**

Add to cart during checkout.

<table>
<thead>
<tr>
<th>Item</th>
<th>Price</th>
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<tbody>
<tr>
<td>Spouse / Guest</td>
<td>$75</td>
</tr>
<tr>
<td>Provides spouse access to breakfasts, Thursday Reception, and a name badge.</td>
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</tr>
<tr>
<td>Awards Reception</td>
<td>$60</td>
</tr>
<tr>
<td>Legal Educators Colloquium Luncheon</td>
<td>$50</td>
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</tbody>
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## Spring Conference

### Wednesday | April 19th

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00am - 9:00am</td>
<td>Registration &amp; Coffee</td>
</tr>
<tr>
<td>9:00am - 10:30am</td>
<td>Symposium on ADR in the Courts Plenary</td>
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<tr>
<td>10:45am - 12:00pm</td>
<td>Symposium on ADR in the Courts Concurrent Programs</td>
</tr>
<tr>
<td>12:00pm - 1:30pm</td>
<td>Lunch Break&lt;br&gt; Lunch-Arounds organized by members and attendees</td>
</tr>
<tr>
<td>1:30pm - 2:45pm</td>
<td>Symposium on ADR in the Courts Concurrent Programs</td>
</tr>
<tr>
<td>3:00pm - 4:15pm</td>
<td>Symposium on ADR in the Courts Concurrent Programs</td>
</tr>
<tr>
<td>1:00pm - 5:00pm</td>
<td>Implicit Bias Seminar</td>
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<tr>
<td>1:00pm - 5:00pm</td>
<td>Section of Dispute Resolution Council Meeting</td>
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<td></td>
<td>Section of Dispute Resolution Leadership Council Dinner</td>
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### Sponsors

**Diamond**
- JAMS
- American Arbitration Association

**Platinum**
- College of Commercial Arbitrators

**Silver**
- Saltman Center for Conflict Resolution, William S. Boyd School of Law

**Patron**
- Fordham Law School ADR & Conflict Resolution Program
- Quinnipiac University School of Law
- University of Florida Levin College of Law
- University of Oregon School of Law ADR Center

**Friend**
- ADR Office of Harrie Samaras
- Alyson Carrel
- Cardozo Law School - Kukin Program for Conflict Resolution
- Chuck Howard, Shipman & Goodwin LLP
- Crumpton Collaborative Solutions
- Howard Herman and Claudia Bernard
- Ice Miller, LLP - Myra C. Selby
- Jim Alfini
- Joan Stearns Johnsen
- Kimberly Taylor
- Louis F. Burke PC
- Nancy Welsh & Eric Munck
- Pennsylvania State University - Dickinson Law
- Richard B. Lord
- Susan Grody Ruben
THURSDAY | APRIL 20TH

7:00am - 8:15am Conference Continental Breakfast and Committee Networking Meetings

8:30am - 10:00am Opening Plenary: Eva Jefferson Paterson

10:15am - 11:30am Concurrent Programs Series A

11:30am - 1:15pm Lunch Break

Lunch-Arounds organized by members and attendees

1:15pm - 2:30pm Concurrent Programs Series B

2:45pm - 3:45pm Concurrent Programs Series C

4:00pm - 5:15pm Showcase Programs D

5:30pm - 7:00pm Conference Reception in the Exhibit Hall

THURSDAY MORNING PLENARY

THE FRANK SANDER LECTURE
IMPLICIT BIAS: THE ILLUSION OF NEUTRALITY

Eva Jefferson Paterson

Many of us work as professional neutrals. Yet the process by which we perceive and understand others is not neutral or unbiased. Science has begun to reveal the extent to which our brains are implicitly biased in our perceptions of others. Implicit bias can affect interactions and decisions due to race, ethnicity, gender, sexual orientation, religion and socio-economic status, as well as other factors. Implicit bias affects our day-to-day work as neutrals, and more broadly, can result in disparate negative treatment towards women and people of color, even when seemingly gender and race-neutral policies are applied. Noted civil rights attorney Eva Jefferson Paterson, co-founder and President of the Equal Justice Society, will discuss the importance of recognizing, understanding and addressing our own implicit bias, particularly as it applies to issues of race.
**FRIDAY | APRIL 21ST**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td>7:00am - 7:45am</td>
<td>Conference Continental Breakfast and Committee Networking Meetings</td>
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<tr>
<td>8:00am - 9:30am</td>
<td>Friday Morning Plenary: Dacher Keltner</td>
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<tr>
<td>9:45am - 11:00am</td>
<td>Concurrent Programs Series E</td>
</tr>
<tr>
<td>11:15am - 12:15pm</td>
<td>Concurrent Programs Series F</td>
</tr>
<tr>
<td>12:15pm - 1:45pm</td>
<td>Lunch Break</td>
</tr>
<tr>
<td>1:45pm - 3:00pm</td>
<td>Concurrent Programs Series G</td>
</tr>
<tr>
<td>3:15pm - 4:30pm</td>
<td>Concurrent Programs Series H</td>
</tr>
<tr>
<td>4:45pm - 6:00pm</td>
<td>Section of Dispute Resolution Committee Meetings</td>
</tr>
<tr>
<td>4:45pm - 6:00pm</td>
<td>Legal Educators Colloquium Resource Share</td>
</tr>
<tr>
<td>6:00pm - 7:30pm</td>
<td>ABA Section of Dispute Resolution Awards Reception</td>
</tr>
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**SAN FRANCISCO HONORARY HOST COMMITTEE**

- **Daniel Bowling**
  GD Bowling
  Mediation
  Sausalito, CA

- **John Burris**
  Law Office of John Burris
  Oakland, CA

- **Zee Claiborne**
  JAMS
  San Francisco, CA

- **Dana Curtis**
  Dana Curtis
  Mediation
  Sausalito, CA

- **Daralyn Durie**
  Durie Tangri
  San Francisco, CA

- **Bruce Edwards**
  Edwards Mediation Academy and JAMS
  Tiburon, CA

- **Jay Folberg**
  University of San Francisco and JAMS
  San Francisco, CA

- **Ruth Glick**
  Mediator and Arbitrator
  Burlingame, CA

- **Frederick Hertz**
  Law and Mediation Offices of Frederick Hertz
  Oakland, CA

- **Serena Lee**
  American Arbitration Association
  San Francisco, CA

- **Lisa Kloppenberg**
  Santa Clara University
  School of Law
  Santa Clara, CA

- **Mark LeHockey**
  Judicate West
  San Francisco, CA

- **Janet Martinez**
  Stanford Law School
  Stanford, CA

- **Sheila Purcell**
  UC Hastings College of the Law
  San Francisco, CA

- **Vicki Veenker**
  Veenker Law Offices
  Palo Alto, CA

- **Randy Wulff**
  Wulff Quinby Sochynsky Dispute Resolution
  Oakland, CA

**FRIDAY MORNING PLENARY**

**THE PARADOX OF POWER**

Dacher Keltner

As mediators, arbitrators and lawyers we struggle with issues of power every day. Dacher Keltner, Professor of Psychology at UC Berkeley and Faculty Director of the Berkeley Greater Good Science Center argues that empathy and social intelligence are more important to acquiring and exercising power than are force, deception, or terror. But he also cautions that once we assume positions of power, we’re likely to act more selfishly and aggressively, and will have a harder time seeing the world from other people’s points of view. This is the paradox of power: the skills most important to obtaining power and leading effectively are the very skills that deteriorate once we have power. Join Professor Keltner for a look at a new model of power, one rooted in social intelligence, responsibility, and cooperation.
SATURDAY | APRIL 22ND

7:30am - 8:20am | Coffee with the Legal Educators
8:20am - 9:20am | Sunrise Legal Educators Colloquium Programs
9:30am - 10:45am | Legal Educators Concurrent Programs
11:15am - 12:30pm | Legal Educators Concurrent Programs
12:30pm - 2:00pm | Legal Educators Colloquium Networking Luncheon and Presentation of the Scholarly Work Award
                | Ticketed event
2:00pm - 3:15pm | Legal Educators Colloquium Shoptalk Program

SCHOLARSHIPS
Scholarships to defray tuition expense for ABA programs are available upon application on a program-by-program, case-by-case basis. Preference will be given to public interest lawyers, government lawyers, full-time law professors, solo or small firm practitioners of limited means, and unemployed attorneys.

Call 202-662-1680 to receive a link to the application. All applications must be received by February 1, 2017 to be considered. You will be notified prior to the program if your application is approved. A minimum fee may be charged on all approved scholarship applications to defray expenses. For programs with tuition costs over $500, qualifying attorneys will receive at least a 50% reduction in the course fee(s).

SPONSORSHIP, ADVERTISING, & EXHIBITING OPPORTUNITIES

Gain exposure with top industry leaders, government officials and practitioners from around the country.

Enhance your reputation by partnering with the ABA Section of Dispute Resolution.

Build relationships with key figures in the industry including policy makers and practitioners.

Learn more about sponsorship opportunities on the conference web site (ambar.org/spring2017) or call Section Director Linda Seely at 202-662-1685.

CLE INFORMATION

The ABA directly applies for and ordinarily receives CLE credit for ABA programs in AK, AL, AR, AZ, CA, CO, DE, GA, GU, HI, IA, IL, IN, KS, KY, LA, MN, MS, MO, MT, NH, NM, NV, NY, NC, ND, OH, OK, OR, PA, PR, SC, TN, TX, UT, VT, VA, VI, WA, WI, and WV. These states sometimes do not approve a program for credit before the program occurs. This transitional program is approved for both newly admitted and experienced attorneys in NY. Attorneys may be eligible to receive CLE credit through reciprocity or attorney self-submission in other states. For more information about CLE accreditation in your state, visit http://www.americanbar.org/cle/mandatory_cle.html.

SERVICES FOR PERSONS WITH DISABILITIES

If special arrangements are required for an individual with a disability to attend this program, please contact the ABA Section of Dispute Resolution staff at 202-662-1680.

DRESS CODE

Business attire, including business casual, is appropriate for all meetings, educational programs and social events during the conference.