SPEAKER BIOGRAPHIES

Please visit the BLI website at www.ambar.org/bli2015 for additional program information.
Julie M. Armstrong
Executive Director, Indianapolis Bar Association and Bar Foundation, Indianapolis, IN
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Julie M. Armstrong is the executive director of the Indianapolis Bar Association and Bar Foundation (IndyBar). She has been with the IndyBar since June 1991 and became executive director in September 1995. During her tenure as executive director, the IndyBar has restructured and developed numerous bar programs and services, reorganized its governance plan, drafted and followed strategic plans continuously since 1996, and is currently leading an effort to implement a new structure for assessing service fees (dues). Through dynamic volunteer leadership and a staff of thirteen, the Indianapolis Bar Association currently offers annually more than 150 programs and services; in addition to 170+ live CLE programs, 100+ online CLE seminars and 50+ social events. The association hosts seven websites, offers personalized e-news services and is active in social media through its Twitter, Facebook and LinkedIn accounts. The IndyBar has approximately 5,000 members and an operating budget of more than $2 million. IndyBar also hosts what is believed to be the only non-profit bar review course in the country and has a paid law student membership of nearly 600. The Indianapolis Bar Foundation conducts an annual fund campaign raising an average of $275,000 each year and grants nearly $200,000 each year for projects assisting in the administration of justice. Armstrong’s non-profit experience also includes serving as the assistant executive director of Zeta Tau Alpha Fraternity, as well as serving as the fraternity’s foundation administrator.

Meredith Z. Avakian-Hardaway
Director of Communications and Marketing, Philadelphia Bar Association, Philadelphia, PA
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With a decade of diverse experience in public relations and communications, Meredith Z. Avakian-Hardaway enjoys creative writing and has a strong passion for justice. She joined the Philadelphia Bar Association last year as its new director of communications and marketing. Previously, Avakian-Hardaway held several global and regional positions at DuPont, including 24/7 issues and crisis communications support for a number of chemical manufacturing plant sites. Avakian-Hardaway also serves as president-elect of the Philadelphia Public Relations Association and has won its Dr. Jean Brodey Achievement Award (2006) and Fast-Track Award (2009). She has been named a “Notable Alumn” by Temple University’s Department of Strategic Communications (2010), a “Rising Star of PR” by PR News (2012), and a “Hero” by the American Red Cross (2013). Avakian-Hardaway is also an active member of the Public Relations Society of America and the National Association of Bar Executives. Avakian-Hardaway graduated cum laude from Temple University with a bachelor’s degree in public relations. In 2014, Temple University’s School of Media and Communication honored Avakian-Hardaway with its Lew Klein Alumni in the Media Rising Star Award. At Temple, she served as president of the university’s chapter of the Public Relations Student Society of America, receiving national awards for her work. In her “spare” time, she published two books of her own poetry – “Propaganda Begins with PR; Poetry for the Soul” and “PRhyme Time: Power of Poetry.”

Michael Brandwein
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Michael Brandwein is a lawyer, author, communication expert, and educator who has presented for law firms, bar associations, organizations, and businesses in all 50 states and on 6 of the 7 continents. He has been a national keynoter for both the ABA and Association of Legal Administrators and many state bar associations, has written five best-selling training and management books and has done three Emmy® award-winning television programs on communication. His J.D. is from the University of Chicago and his B.A. in Communication is from the University of Illinois, where he graduated summa cum laude as a Bronze Tablet Scholar, the highest academic distinction awarded by the University. He was a litigator and partner in a 55 member Chicago firm for nine years before leaving law to pursue his passion for training, teaching, and speaking. Michael’s Fortune 500 clients include Hewlett-Packard, State Farm, Nordstrom, Mercedes Benz, Bayer, Honda, Motorola, Gillette, Frito-Lay, others. He has special experience with people in high-stress, demanding occupations, including serving many years on the management training faculty of the National Aeronautics and Space Administration. On the fun side of life, Michael is a graduate of the famed Second City Improvisational Theater School in Chicago and has been a professional magician for over 30 years. Michael lives in the Chicago area with his wife Donna, a certified sign language interpreter, and their two children.
George C. Brown
Executive Director, State Bar of Wisconsin and President, National Association of Bar Executives, Madison, WI
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George C. Brown is the executive director of the State Bar of Wisconsin, a statewide association with over 25,000 lawyer members, a staff of 90, and a $12 million annual budget. Prior to joining the state bar staff in 1986, George served as the chief aide to the assembly co-chairman of the Wisconsin State Legislature’s Joint Committee on Finance. As public affairs director at the State Bar of Wisconsin from 1986 until 1997, George served as chief lobbyist and public relations director for the state bar, lobbying the state legislature and the U.S. Congress. A former chairperson of the National Association of Bar Executives (NABE) Communications Section, former Secretary and the current president of NABE, George has spoken at more than sixty NABE, National Conference of Bar Presidents (NCBP), and American Bar Association conferences. In 1997, George joined Wisconsin’s second largest law firm as a contract lobbyist, but rejoined the State Bar of Wisconsin in 1998 as associate executive director, a position he held until his appointment as executive director in May 2000. George also serves as Secretary of the Wisconsin Law Foundation and on the board of directors of the Wisconsin Lawyers Mutual Insurance Company. He and his wife, Nancy, a retired high school English and reading teacher, live in Madison, Wisconsin. They have two adult sons, one daughter-in-law, a two year old granddaughter, and a cute, though slightly crazy, English springer spaniel named Ava.

Julie Brown
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An award-winning veteran broadcast journalist and video producer, Julie Brown now manages the American Bar Association (ABA) Communications and Media Relations Division's Legal News Network. She produces video, multimedia and news stories for the association's news website ambar.org/news. One of her recent video projects, “Be the Change,” which was produced for the ABA Legal Access Job Corps Task Force, received a 2014 Bronze Telly Award. She was also the recipient of a 2013 Bronze Telly Award and a 2013 Bronze Stevie® Award for her work on “Voices for Victims: Lawyers Against Human Trafficking.” Prior to her ABA employment, Julie worked in television news as reporter and anchor in Pocatello, Idaho; Eugene, Oregon; Sacramento, California; Minneapolis, Minnesota; and Louisville, Kentucky. She also served as the director of public affairs for the Commonwealth’s Attorney’s Office in Louisville, and spent four years managing the business television network at Andersen Worldwide (Arthur Andersen/Andersen Consulting). An Idaho native, Julie holds a Bachelor of Arts in speech from Idaho State University.

Paulette Brown
President-elect, American Bar Association, Morristown, NJ
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Paulette Brown, a labor and employment law partner and chief diversity officer with the Morristown, NJ, office of Locke Lord Edwards, is president-elect of the American Bar Association (ABA). Brown has held a variety of leadership positions within bar associations. She has been a member of the ABA House of Delegates since 1997 and is a former member of the ABA Board of Governors. She served as president of the National Bar Association in 1993 and was founder and president of the Association of Black Women Lawyers of New Jersey from 1983-86. Brown earned her J.D. at Seton Hall University School of Law and her B.A. at Howard University.

Jim Calloway
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Jim Calloway is the director of the Oklahoma Bar Association Management Assistance Program, where he has served for 17 years. He received his J.D. from the University of Oklahoma, where he was named to the Oklahoma Law Review. He publishes the award-winning law blog, “Jim Calloway’s Law Practice Tips,” and has served as co-author of three American Bar Association (ABA) books on law practice management, “How Good Lawyers Survive Bad Times” (with Ross Kodner and Sharon Nelson) and “Winning Alternatives to the Billable Hour: Strategies That Work,” Second and Third Editions (with Mark Robertson). Mr. Calloway also produces, with Sharon Nelson, the monthly podcast, “The Digital Edge: Lawyers and Technology.” This monthly podcast covers a number of legal technology issues and can be downloaded from The Legal Talk Network or from iTunes. Mr. Calloway is a member of the ABA where he served as chair of the ABA TECHSHOW 2005 Board. He is a member of the Law Practice Division’s Law Practice Magazine editorial board and writes the Practice Management Advice column for that magazine. He also co-chaired the first two ABA GP/Solo National Solo and Small Firm Conferences in 2006 and 2007. He has made hundreds of presentations on law office management, legal technology, ethics and legal business operations and has been inducted as a Fellow of the College of Law Practice Management.
Richard D. Casey  
Past President, State Bar of South Dakota and Member, ABA Standing Committee on Bar Activities and Services, Sioux Falls, SD  
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Richard D. Casey practiced law in his hometown of Madison, South Dakota from 1977 to 1987, then served as Lake County Deputy State's Attorney from 1977 to 1985. He was elected Lake County State's Attorney in 1984. Mr. Casey opened a private law practice in Sioux Falls, South Dakota in 1987, where he engaged primarily in a civil litigation practice in federal and state courts. In late January, 2015, he became a senior trial attorney for the Minnehaha County State's Attorney's office in Sioux Falls, where he prosecutes cases of child abuse and neglect. Mr. Casey is a member of the State Bar of South Dakota, where he served as president from 2010-2011. He is a member of the American Bar Association (ABA), the Second Circuit Bar Association and the South Dakota Trial Lawyers Association, where he served as President in 1999-2000. Mr. Casey has also served on the Federal Judicial Center Foundation Board of Directors in Washington, DC from 2000 to 2014. He is currently serving on the State of South Dakota Board of Elections. Mr. Casey began serving on the ABA's Standing Committee on Bar Activities and Services in September 2014. Mr. Casey is licensed to practice in state and federal courts in the State of South Dakota, and has been admitted to practice in Federal District Court in Minnesota, the Eighth Circuit Court of Appeals, and the Federal Circuit Court of Appeals.

Vicki Clark  
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Vicki Clark is a senior governance consultant for BoardSource. Based in Memphis, Tennessee, Vicki has extensive experience as both a nonprofit leader and consultant. She has delivered training on a variety of nonprofit governance topics to a broad range of organizations, including Boys and Girls Clubs, American Institute of Graphic Arts, Association of Professional Chaplains, Allen County Public Library, and Sangamon County Community Foundation, among others. Vicki also has her own consulting practice in which she helps build the capacity of nonprofit, government, faith-based, and business sector organizations through training, speaking, writing, and consulting. In this capacity, Vicki has worked with the Leader to Leader Foundation (formerly The Peter F. Drucker Foundation), Northwest Regional Educational Laboratory, Prevent Child Abuse America, Association of Junior Leagues International, Association of African American Museums, Literacy USA, and others. Prior to her work as an independent consultant, Vicki filled several roles at The Points of Light Foundation in Washington, DC, including vice president of community initiatives, volunteer services, and external relations. She created and executed the Foundation's strategy with multiple markets and various segments of the volunteer sector. She has also worked on staff with the National Volunteer Center, the Volunteer Center of the Texas Gulf Coast, the Houston Metropolitan Ministries, Foodmaker, Inc., and others. Vicki also has experience in the corporate sector, specializing in human resources and publishing. She is a contributor to Board Member magazine.

Jeffrey Cufaude  
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A former association executive and university student affairs staff member, Jeffrey Cufaude is an architect of ideas, building communities of ideas and idealists through his writing, facilitation, and speaking. Currently he is working on his first book: “Say Yes Less: Why it Matters and How to Do It.” His areas of work include strategy think tanks that bring fresh eyes and innovative thinking to critical questions; conference workshops; volunteer and staff sessions and retreats; and major keynotes, including speaking on lifelong learning at TEDxIndianapolis in 2012. For 10 years, he led the American Society of Association Executives Future Leaders Conference, demonstrating his unique gifts in custom-designing and facilitating multiple-day leadership and learning experiences. His work is known for reflecting best practices in adult learning, and he often teaches presentation design and facilitation skills to subject matter experts. He also is an accomplished author with more than 20 articles published in major association magazines and journals. He is a long-time volunteer with several professional associations, was a co-producer of TEDxIndianapolis in 2013, and has served on the boards of several Indianapolis nonprofits including Big Car, an innovative arts and placemaking organization.
Elizabeth M. Derrico  
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Elizabeth Derrico celebrated 30 years as bar executive last November as she returned to the New York State Bar Association (NYSBA) as associate executive director. Prior to rejoining the NYSBA, she was the Associate Director for Bar Information and Management in the ABA’s Division for Bar Services for 19 years where her portfolio included strategic and operational planning and board and leadership program development. She began her bar career at NYSBA where she served first as the local bar services representative and then as the associate director of communications. She has no recollection of life before bar association work. Elizabeth received her undergraduate degree in Government from Wheaton College in Norton, MA, and a Master’s in Public Affairs from the State University at Albany. Her goal for ‘15 is to make the perfect pie crust. Her passions are cooking, theater and upsetting the apple cart.

James Dimos  
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Jim Dimos is a member of Frost Brown Todd in the firm’s Indianapolis office. His practice focuses on the needs of the business community in the areas of intellectual property, first amendment and media, entertainment, and competition law. He is admitted in Indiana and its federal district courts as well as the United States Supreme Court, U.S. Court of Appeals for the Sixth, Seventh, and Federal circuits and the U.S. Court of Federal Claims. Jim graduated from Washington University (St. Louis) School of Law in 1986 and Wabash College in 1983. He is the immediate past president of the Indiana State Bar Association. He is an active member of the American Bar Association, having recently completed a term on its Board of Governors and currently serving as co-chair of its Governance Commission. Jim also served as president of the Indianapolis Bar Association in 2001.

Tim Eigo  
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Tim Eigo is busy thinking about how even this can become a blog post. But with the rest of his day, he is the editor of Arizona Attorney, an award-winning monthly publication of the State Bar of Arizona that covers legal news, trends and profiles. He also manages and writes much of the bar’s social-media content, via Facebook, Twitter, WordPress and Tumblr. His blog (http://azatty.wordpress.com/) is a 5-day-a-week endeavor, something he does not entirely recommend. Before that, he edited and wrote at a variety of publications, including the Orange County (Calif.) Business Journal. He was an English major (B.A. Siena College, M.A. University of Notre Dame), and went to law school at the University of California–Hastings College of Law. He then practiced law in Southern California. Today, he writes, edits and in his time off helps make downtown Phoenix a more vibrant, world-class city.

Deborah Epstein Henry  
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Deborah Epstein Henry is an internationally recognized expert, consultant and public speaker on the future of the legal profession, women and work/life balance. She is the author of “Law & Reorder,” the #1 best-selling ABA Flagship book for 2011. Debbie has co-authored a second book, released by the ABA in January 2015, entitled “Finding Bliss: Innovative Legal Models for Happy Clients & Happy Lawyers.” Debbie is President of Flex-Time Lawyers LLC, a firm she founded in the late 1990s, providing consulting, training and speaking services in the U.S. and abroad. Her firm is well known for running Best Law Firms for Women with Working Mother – a national survey to select the top 50 law firms for women and report on industry trends. Debbie is also a co-founder and managing director of Bliss Lawyers, a firm that employs high caliber lawyers to work on engagements for in-house legal department and law firm clients. Debbie has developed a network of over 10,000 lawyers and garnered visibility from The New York Times, NBC Nightly News, The Wall Street Journal, National Public Radio, and The National Law Journal. She is the recipient of numerous awards including being named a Philadelphia Business Journal “Women of Distinction”. Debbie received her B.A. from Yale and her J.D. cum laude from Brooklyn Law School. She clerked for a federal judge in New York and is a former practicing litigator. A native New Yorker, Debbie lives in the Philadelphia suburbs with her husband and three sons.
G. Michael Fenner
Immediate Past President, Nebraska State Bar Association, Omaha, NE
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Professor G. Michael Fenner is the James L. Koley ’54 Professor of Constitutional Law at Creighton University, the immediate past president of the Nebraska State Bar Association (NSBA), a consulting attorney with McGill, Gotsdiner, Workman & Lepp, P.C., a member of the American Law Institute, a fellow of the American Bar Foundation, and a former trial attorney with the U.S. Department of Justice. While at Creighton, he has consulted on, written briefs for, assisted in the negotiation of, and served as a special master in a wide variety of litigation. Professor Fenner teaches Constitutional Law I & II; Evidence; First Amendment Freedom of Speech; Supreme Court Seminar (co-taught every other year with Supreme Court Justice Clarence Thomas). He is the author of “The Hearsay Rule” (Carolina Academic Press, 3d ed.) and “Nebraska Pattern Jury Instructions Civil.” He has published lots of law review and magazine articles, most recently “Edward Snowden: Hero or Traitor?” published in The Nebraska Lawyer. He frequently speaks to various audiences and in a variety of settings. Legal honors and awards include the ACLU Nebraska’s Robert M. Spire Founder’s Service Award, the NSBA Shining Light Award, and a Special Achievement Award from the United States Department of Justice.

Paula J. Frederick
General Counsel, State Bar of Georgia and Member, ABA Committee on the Future of the Legal Profession, Atlanta, GA
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In September 2009 Paula Frederick was named general counsel for the State Bar of Georgia, a unified bar organization with almost 45,000 members. As general counsel, Ms. Frederick is responsible for interpreting the ethics rules for lawyers, prosecuting lawyer discipline cases, and providing legal advice to the officers and directors of the organization. She has served in the Office of the General Counsel for 26 years, most recently as deputy general counsel for discipline. Ms. Frederick is a 1982 graduate of the Vanderbilt University School of Law and a 1979 graduate of Duke University. Prior to joining the Office of the General Counsel, she spent six years as a staff attorney with the Atlanta Legal Aid Society, handling civil legal matters for low-income people. Ms. Frederick is a past president of the Atlanta Bar Association and the Georgia Association of Black Women Attorneys. She is also an active member of the American Bar Association (ABA), where she sits on the Commission on the Future of Legal Services. She recently completed a term as chair of the Standing Committee on Ethics and Professional Responsibility. In the past she has served on the ABA Board of Governors and chaired the ABA Diversity Center.

Rew R. Goodenow
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Rew Goodenow is a shareholder and a former director in the law firm of Parsons Behle & Latimer. His practice includes commercial and corporate contract drafting, litigation and insolvency work for a wide range of local, statewide, national, and international clients. Mr. Goodenow authored Nevada’s original limited liability company act and the book “Nevada Business Entities.” He lectures and writes extensively at meetings of local bar associations in Nevada and at meetings of the American Bar Association (ABA) on the subject of limited liability companies. During 2006 and 2007, Mr. Goodenow served as president of the State Bar of Nevada. He is currently president of the National Conference of Bar Presidents. Mr. Goodenow received his law degree from the University of Iowa, College of Law in 1988, where he was an editor of the Iowa Law Review. He is the past chair on the editorial board of the ABA Journal. His undergraduate degree is from Tulane University. When he is not at work, Mr. Goodenow enjoys spending time with his wife Susan and their four daughters, Sarah, Emily, Allison and Lindsey. Mr. Goodenow practices with the philosophy that in order to be a competent transaction lawyer, you have to know your way to the courthouse.
Bruce M. Hennes  
Managing Partner, Hennes Paynter Communications LLC and Board of Trustees Public Representative, Cleveland Metropolitan Bar Association, Cleveland, OH
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Bruce Hennes is managing partner of Hennes Paynter Communications, one of the few firms in the U.S. focused exclusively on crisis communications and reputation management. Based in Cleveland, Ohio, but with clients across the U.S., Hennes Paynter serves corporations, educational institutions, government agencies, hospitals, professional service firms and nonprofits that are “on trial” in the Court of Public Opinion. Bruce has more than 40 years’ experience in communications and managing political campaigns, including stints in the automotive industry and as executive director of a large nonprofit agency. He opened his own communications firm in 1989. The firm’s recent clients include ThyssenKrupp, Westfield Insurance, Akron General Hospital, United Way of Greater Cleveland, Lubrizol, the National Aeronautics and Space Administration, Kent State University, the Northeast Ohio Regional Sewer District and the Greater Cleveland Regional Transit Authority, as well as scores of nonprofits, municipalities and law firms across the U.S. Now doing his third year at the ABA’s leadership conference as plenary speaker, Bruce is also a frequent speaker before numerous specialty bar associations. In addition, he serves on the executive committee of the Cleveland Metropolitan Bar Association, which awarded him its first-ever President’s Award, and on the board of the Cleveland Leadership Center.

William Hornsby  
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Thirty-five years ago, armed with little more than his IBM Selectric, Will Hornsby hung his shingle on the day he was admitted to practice. After eight years of an unremarkable practice, and in need of affordable health insurance, Will saw an ad in a newspaper and applied for a job at the American Bar Association (ABA). In the 26 years since, he has provided staff support for the Standing Committee on the Delivery of Legal Services, the Legal Access Job Corps Task Force, the Standing Committee on Professionalism, the Committee on Research on the Future of the Law and the ABA Presidential Commission on Access to Lawyers, among others. Will has written a couple of books and a handful of law review articles, with titles like “Gaming the System: Approaching 100% Access to Legal Services through Online Games.” He has posted 1,004 tweets. Will is frequently invited to speak at programs and conferences, particularly when the ABA pays his travel costs. The only awards Will has won have come with an opportunity to buy a plaque. However, he has been inducted as a fellow of the College of Law Practice Management. In his spare time, Will serves as a chair of the Illinois Attorney Registration and Disciplinary Commission Hearing Panel, is a member of the steering committee of the Justice Entrepreneurs Project incubator, and is an adjunct professor at Chicago-Kent College of Law, where he team-teaches Practice and Professionalism, as part of a track to enable students to become more practice-ready.

William C. Hubbard  
President, American Bar Association, Columbia, SC
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William C. Hubbard is president of the American Bar Association. He previously served a two-year term as chair of the ABA’s House of Delegates. Mr. Hubbard is a past president of the American Bar Foundation and the American Bar Endowment. He is a member of the Council of the American Law Institute. Mr. Hubbard is chairman of the Board of the World Justice Project. He is a fellow of the American College of Trial Lawyers and the American Board of Trial Advocates. He is a permanent member of the United States Fourth Circuit Judicial Conference. Mr. Hubbard has served on the Board of Trustees of the University of South Carolina since 1986 and served as chairman of the board from 1996-2000. In 2010, he received the university’s highest recognition, the Honorary Doctor of Laws. In 2002, Mr. Hubbard was presented the Order of the Palmetto, South Carolina’s highest civilian award. In 2007, Mr. Hubbard received the American Inns of Court Professionalism Award for the United States Court of Appeals, Fourth Circuit. Mr. Hubbard earned his B.A. and J.D. from the University of South Carolina. He is a partner in the Columbia, South Carolina office of Nelson Mullins Riley & Scarborough LLP.
Karen Korr
Communications Director, San Diego County Bar Association, San Diego, CA
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Karen Korr is an experienced marketing and public relations professional with background in media relations, copywriting, advertising, branding, new business development, event management, policy-writing and strategic planning. She currently serves as the director of communications for the San Diego County Bar Association (SDCBA), where she directs and manages media relations, member communications, outreach initiatives and large-scale events for the 10,000-member organization. Prior to working for the SDCBA, Karen worked in public relations at a San Diego firm, where she represented clients ranging from large non-profit organizations to small start-ups and global consumer product manufacturers. She worked on various results-driven campaigns and projects including comprehensive broadcast, print, and web advertising and public relations campaigns, web site development, trade show exhibit planning, event planning, and media outreach, in addition to business development projects for the firm. Previously, Karen was an associate at a boutique Chicago-based public relations and advertising firm, where she worked with the American Institute of Certified Public Accountants (AICPA), one of the world’s largest member organizations, to help restore the reputation of the accounting profession at the height of the Enron scandal.

Leah G. Johnson
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Leah Johnson joined the bar staff in 1992, became membership services director in 1996 and assistant executive director in 2003. From 1994-2003, Leah served as the bar’s primary lobbyist. As assistant executive director, Leah has responsibility for overseeing the Membership Services Division, Communications Division and Government Relations Program. To date, she remains involved in the development and execution of legislative strategies on the state and consumer level. She regularly advises the bar’s Board of Governors on policy and other matters of interest. Leah coordinates the bar’s Leadership Academy, now in its seventh year, and supports special task forces and featured programs. She is a past chair of the National Association of Bar Executives (NABE) Government Relations Section and remains active in the section. Leah recently concluded her second term as a state bar director on the NABE Board of Directors and is a regular speaker at NABE and the National Conference of Bar Presidents (NCBP) meetings.

Charlene Li
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Charlene Li is CEO and principal analyst at Altimeter Group, and author of the New York Times bestseller “Open Leadership.” She is also the co-author of the critically acclaimed, bestselling book “Groundswell,” named one of 2008’s best business books. She is one of the foremost experts on social media, and a consultant and independent thought leader on leadership, strategy, social technologies, interactive media, and marketing. Formerly, Charlene was vice president and principal analyst at Forrester Research and a consultant with Monitor Group. Charlene has appeared on 60 Minutes, the PBS NewsHour, ABC News, and CNN. She is also frequently quoted by The Wall Street Journal, The New York Times, The Economist, Businessweek, USA Today, Reuters, and The Associated Press. Fast Company recognized Charlene as one of the 100 most creative people in business in 2010, and one of the most influential women in technology in 2009. Charlene is a graduate of Harvard Business School and received a magna cum laude degree from Harvard College. She serves on the Board of Directors of the Harvard Alumni Association and is a member of the World Economic Forum’s Global Agenda Council on New Models of Leadership. Charlene is the mother of two kids and the wife of Come Lague, CEO of Zetta Research. She is also a self-professed geek, an avid fan of reality TV shows like Survivor, and loves to play puzzle games. She lives in the Bay Area with her family.
Kathryn Grant Madigan
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Kathryn Grant (Kate) Madigan is past president of the New York State Bar Association (NYSBA) and the youngest and first woman president of the Broome County Bar Association. She is chair of the NYSBA Committee on Leadership Development. Kate is a member of the American Bar Association (ABA) House of Delegates, former member of the Executive Council of the National Association of Bar Presidents (NCBP), and frequent presenter at the ABA Bar Leadership Institute and ABA Midyear and Annual Meetings. Kate is chair of the ABA Standing Committee on Bar Activities and Services. Kate is partner, founder and chair of the Elder Law Group at Levene Gouldin & Thompson, LLP in Binghamton, NY, and concentrates her law practice in trusts & estates and elder law. Kate graduated Phi Beta Kappa from the University of Colorado at Boulder and received her J.D. from Albany Law School of Union University. A noted lecturer in the field of estate planning, elder law and the legal consequences of aging, Kate is a member of the National Academy of Elder Law Attorneys, a fellow of the American College of Trust and Estate Counsel and a fellow of the New York and American Bar Foundations. Kate is recognized as one of America’s Best Lawyers and has been honored as a Top 50 Super Lawyer in upstate New York and the Top 25 Women Super Lawyers in upstate New York. She is credentialed as an Empire State Counsel and recipient 2010 NYSBA President’s Pro Bono Award.

Mark Mathewson
Director of Publications, Illinois State Bar Association, Springfield, IL
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Mark Mathewson is director of publications for the Illinois State Bar Association, where he also edits the Illinois Bar Journal. A past chair of the NABE Communications Section, he served stints as a reporter, small college journalism professor, and practicing lawyer before joining the ISBA staff in 1988. He is the 2011 recipient of the National Association of Bar Executives’ Communications Workshop (NABEComm) E.A. “Wally” Richter Leadership Award. He earned a Master of Advanced Writing from the University of Iowa and a J.D. from the University of Illinois College of Law.

Marcella O. McLaughlin
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Marcella O. McLaughlin is one of six children born to immigrants from central Mexico. Her family prioritized hard work and commitment to education and she was able to attend college at the University of California, San Diego. She went on to work in the nonprofit sector as an AmeriCorps Member in the “Safe Zones for Learning” Program. There, she developed projects to help improve educational opportunities for underprivileged and minority youth. She went on to attend law school at the California Western School of Law. In 1999, she began prosecuting cases in the Criminal Division of the San Diego City Attorney’s office. In 2000, she was selected to be one of two “Neighborhood Prosecutors,” working in partnership with the community to address chronic crime issues and improve quality of life for residents. In 2005, she joined the San Diego District Attorney’s office and in 2009, she was assigned to the San Diego Attorney General Appeals, Writs and Trials division. Upon her return to the DA’s Office she was assigned to the Appellate Division, and then to the Juvenile Division. In January 2015, she was assigned to the Major Narcotics Unit. Marcella has served as the president of the California Western School of Law Alumni Association Board. In 2004, she was chosen “Latina of the Year” by the National Latino Peace Officers Association. She was elected to the San Diego County Bar Board of Directors in 2008, and later was elected president of the San Diego County Bar Association and served in that capacity in 2013.
Ellen Miller-Sharp  
**Executive Director, San Diego County Bar Association, San Diego, CA**  
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Ellen Miller-Sharp is the executive director of the San Diego County Bar Association (SDCBA), California’s second largest voluntary regional bar. At the SDCBA, she oversees the development and implementation of numerous member services, programs, initiatives and innovations. Prior to joining the SDCBA, she was section director of the American Bar Association’s Section of Dispute Resolution in Washington D.C. where she oversaw policy development, conferences/advanced trainings, an active publishing program and law school initiatives. Ms. Miller has also served as director of the San Diego Superior Court’s Civil Mediation Program, as a program developer for the State Bar of California to support Middle Income/Dispute Resolution programs. She has written numerous resources for courts and attorneys, co-authored the “Guide to Court Related ADR” and spoken on several panels on topics ranging from member engagement, metro bar services, program development and evaluation, bar relations and operations, civil delay reduction, judicial training and case management. Ms. Miller-Sharp has also served in a variety of volunteer capacities including co-chair of California Society of Association Executives (CalSAE) San Diego Regional Council, chair of the National Association of Bar Executives (NABE) Survey Committee, and co-chair of the State and Local Forum, board member of the California Dispute Resolution Council, member of the California Judicial Council’s Working Group on Mediator Ethics, and co-chair of the American Bar Association’s Section of Dispute Resolution Court ADR Committee. She is married to lawyer/mediator Dennis Sharp and has an eleven-year-old daughter.

Elizabeth Neeley  
**Executive Director, Nebraska State Bar Association, Lincoln, NE**  
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Elizabeth Neeley, Ph.D., is the executive director of the Nebraska State Bar Association (NSBA). Prior to joining the NSBA, Dr. Neeley was a senior research manager for the University of Nebraska Public Policy Center. Administering their core research area of Government Services, Dr. Neeley established an extensive track record of research based policy reforms. In 2010, she founded Objective Advantage, LLC, a policy research firm that sought to bridge the knowledge and methods of academia with local, state and national policy issues. Dr. Neeley has extensive research, facilitation, grant writing and project management experience. For the past decade, she has worked with a variety of local, state and national organizations. Her substantive areas of expertise include indigent defense systems, court and bar association policy and initiatives, and racial and ethnic fairness in the courts. Dr. Neeley is a member of the American Bar Association and the National Legal Aid and Defender Association. She serves on the Board of Directors of the National Consortium on Racial and Ethnic Fairness in the Courts and on the Editorial Board of Court Review, the official journal of the American Judges Association. She is a faculty fellow for the University of Nebraska Public Policy Center and a former adjunct professor of Sociology for the University of Nebraska-Lincoln. She was appointed by Governor Heinman to serve on the Advisory Council of Nebraska’s Foster Care Review Office and currently serves on the Nebraska Supreme Court’s Interpreter Advisory Committee, Minority Justice Committee, Pro Se Committee and Juvenile Detention Alternatives Initiative Steering Committee.

Patricia Pippert  
**President and Founder, P2 Enterprises, Chicago, IL**  
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Patricia Pippert, president and founder of P2 Enterprises, blends her background as an actress with 25+ years in the corporate world to facilitate dynamic training programs. As consultant and coach, she has extensive experience in assessing needs and creating solutions for professional development. She has worked with domestic and global organizations, executive managers and teams at all levels within those organizations to improve processes and manage performance for increased productivity and profitability. Thousands of individuals have attended her Leadership for Today’s Challenges, Nuts & Bolts of Supervision, Presentation Skills, Stellar Customer Service, Business Writing for Results, Navigating the Generations, Email Etiquette, Building Professional Teams, and Time Management classes and webinars over the years. Prior to launching her premier learning organization, P2 Enterprises, Patricia successfully built the training department for the Central Zone of American International Group, overseeing the training needs of 10,000 employees for 14 years. Dedicated to establishing partnerships with clients in order to help them attain their goals, she designs, develops and implements performance management systems; designs/facilitates executive and team effectiveness programs, focusing on personality/communication styles; conducts executive 360 degree assessments and commensurate coaching; facilitates organization-wide efforts to communicate and implement change; and analyzes management performance gaps and recommends solutions. After receiving her Masters of Organizational Management from the University of Phoenix, Patricia was invited to be a faculty member. She also serves as adjunct faculty for the American Management Association and for Loyola University’s Quinlan School of Business Executive Education Program.
Patricia Lee Refo  
Chair, ABA House of Delegates, Phoenix, AZ  
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Patricia Refo, partner and chair of the Professional Liability Litigation group at Snell & Wilmer in Phoenix, AZ, serves as the chair for the American Bar Association (ABA) House of Delegates, the ABA’s policymaking body. Her leadership roles at the ABA include the Section of Litigation Executive Committee from 1994-2010, serving as chair in 2003-2004. She served as chair of the Standing Committee on Membership from 2008-2011. Refo, who has practiced law for 31 years, received both her J.D. and B.A. from the University of Michigan.

Jack L. Rives  
Executive Director and COO, American Bar Association, Chicago, IL  
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Jack L. Rives began serving as the executive director and chief operating officer of the American Bar Association on Law Day (May 1), 2010. Rives ensures the effective development and direct implementation of the association’s strategic goals. He has responsibility for the programs and policy activities adopted by the ABA’s governing and policy-making bodies, the Board of Governors and House of Delegates. He helps to build the ABA’s position as the world’s premier professional association for lawyers and as the voice of the legal profession. Prior to joining the ABA, Rives served as The Judge Advocate General of the United States Air Force, where he was the first military attorney to serve in three-star rank (lieutenant general). He served as legal adviser to the secretary of the Air Force and all officers and agencies of the Department of the Air Force, and he oversaw an annual staff budget of $47 million and managed some 4,600 personnel, including 2,600 active duty, reserve, and civilian attorneys. Among his many military awards and decorations are the Distinguished Service Medal with oak leaf cluster and the Defense Superior Service Medal. Rives received both his J.D. and his Bachelor of Arts degree (political science) from the University of Georgia, Athens. He is a member of the State Bar of Georgia and the American Law Institute, and he served on the Board of Trustees of the Air Force Aid Society. Originally from Rockmart, Georgia, Rives and his wife Marie have one son and two grandsons.

Marc Smiley  
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Marc Smiley is the managing partner with Solid Ground Consulting, and has been a consultant in Oregon for more than 20 years. His consulting practice specializes in organizational development, strategic planning and fundraising. He has worked extensively with nonprofit and public organizations nationally, involved in a spectrum of issues including land and river conservation, energy conservation, affordable housing, historic preservation and human services. Marc has held leadership roles with organizations such as Online Networking for the Environment Northwest (ONE/Northwest), and REACH Community Development. He has served as the executive director for the Oregon Natural Resources Council and the Yakima Greenway Foundation. Marc has facilitated some of the most important and challenging discussions facing the conservation community. Marc has written two of the curricula for the Land Trust Alliance’s Standards and Practices Training Series, including the Land Trust Board’s “Preparing for Perpetuity,” and “Building the Foundation of Fundraising Success.” Marc has been an executive director and board leader for several different conservation groups. Marc currently serves as a board member with the Columbia Land Trust.
Thomas M. Susman
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Thomas M. Susman is director of the Governmental Affairs Office (GAO) of the American Bar Association (ABA) in Washington, DC. GAO serves as the focal point for the association’s advocacy before Congress, the executive branch, and other governmental entities on diverse issues of importance to the legal profession. Prior to joining the ABA, he was a partner in the Washington office of Ropes & Gray LLP for over 27 years, where his work included counseling, litigation, and lobbying on a wide range of issues. He is co-editor of the American Bar Association’s “Lobbying Manual;” has taught Lobbying and the Legislative Process as an adjunct professor at The American University’s Washington College of Law; and chaired the Ethics Committee of the American League of Lobbyists. His recent articles on lobbying include: “Reciprocity and the Need for Reform,” “Lobbying Disclosure,” “Contingent Fee Lobbying,” “Campaign Contributions, Reciprocity, and the Public Good,” and “Frames of Reference for Ethical Lobbyists.” Mr. Susman’s community and bar activities have included the ABA’s House of Delegates and Board of Governors; the American Law Institute; the National Judicial College; and the National Conference on Citizenship. Before joining Ropes & Gray, Mr. Susman served on Capitol Hill as chief counsel to the Senate Judiciary Committee and various subcommittees; prior to that he was in the Office of Legal Counsel of the U.S. Department of Justice after clerking on the U.S. Fifth Circuit Court of Appeals for Judge John Minor Wisdom. He graduated from Yale University and received his J.D. from the University of Texas Law School.

Jon R. Williams
Immediate Past President, San Diego County Bar Association, San Diego, CA
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Jon R. Williams is an “appellate specialist” certified by the California State Bar Board of Legal Specialization. For over two decades, Jon has partnered with other law firms and trial counsel to handle their complex appellate matters, including civil appeals and writs at both the state and federal court levels. Jon has a proven track record of success, resulting in numerous published opinions on a wide variety of topics. Jon has also consistently been honored as a “San Diego Super Lawyer” (2008-2015), as well as a “Top 10 Attorney” in the San Diego Daily Transcript’s “Top Lawyers in San Diego County” for 2006. As immediate past president of the San Diego County Bar Association (SDCBA) for 2014, Jon remains actively engaged with the court system and the legal community. He has demonstrated leadership in the areas of court funding, spearheading the SDCBA’s efforts to restore badly needed funding to the trial courts and the Courts of Appeal. He has served as a board member of the SDCBA since 2009, and previously served as a board member of Consumer Attorneys of San Diego (CASD) (2002-2008), where he was civil procedure editor for CASD’s Trial Bar News, publishing monthly articles on a number of civil procedure issues from 1996 to 2007. Jon is also a past president of the California Western School of Law Alumni Board of Directors. Jon lives with his wife and their two sons in Encinitas, California, where he can be found in his spare time giving strong oral arguments on the virtues of cycling and surfing.

Mary-Margaret Zindren
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Mary-Margaret Zindren, CAE, is the executive director of the Hennepin County Bar Association (HCBA) and the Hennepin County Bar Foundation. Prior to joining the HCBA, Mary-Margaret served the League of Minnesota Cities for 15 years as its director of communications & strategic initiatives. Her career also includes serving the mayor of Cleveland, Ohio as his special assistant on education, and as a lobbyist and policy analyst for the National League of Cities in Washington DC. Mary-Margaret received her M.P.A. with a concentration in public and nonprofit leadership from the Humphrey School of the University of Minnesota, and her B.A. in public administration from Miami University in Oxford, Ohio.
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