This workshop was held at the 2018 Equal Justice Conference in San Diego, California.

Title:
Discovering Pro Bono Design Inspiration in Non-Legal and Legal Volunteer Models

Presenters:
Xavier Leonard, The San Diego Foundation, San Diego, CA
Ariella L. Morrison, OneJustice, Los Angeles, CA
Renée J. Schomp, OneJustice, San Francisco, CA

In a world of constant innovations, how can the legal sector learn about impactful pro bono project design from successful NON-legal volunteer models? This session intertwines challenging, hands-on pro bono design activities with lessons learned from experts in successful, creative volunteer program design and management from three divergent sectors: conflict resolution, technology, and law.
Discovering Pro Bono Design Inspiration in Non-Legal & Legal Volunteer Models

Equal Justice Conference 2018
Welcome & introductions

Renée Schomp
Senior Staff Attorney, Pro Bono Justice Program
OneJustice

Xavier Leonard
Consultant: Civic Engagement | Civic Technology

Ariella Morrison
Volunteer Ambassador
Centinela Youth Services
Poll

- Are you in the:
  - Corporate sector?
  - Law firm sector?
  - Nonprofit sector?
  - Other?

- Do you coordinate a pro bono program?
Session roadmap

- Framing the “pro bono” conversation
- Sharing three volunteer models
  - Conflict resolution
  - Technology
  - Legal
- Pro bono design activity
Elements of Volunteer Management

Recruit

Train

Placement

Supervision & Technical Assistance

Evaluation
Conflict resolution volunteer model: Key context & background
Conflict resolution volunteer model:
Key lessons learned & challenges in the field
Conflict resolution volunteer model: Questions?
Technology volunteer model: Key context & background
Technology volunteer model: Key lessons learned & challenges in the field
Technology volunteer model: Questions?
Legal volunteer model:
Key lessons learned & challenges in the field
Legal volunteer model: Marin Pro Bono Network

https://www.marinprobononetwork.org/
Legal volunteer model:
Questions?
Innovation & Human-Centered Design

- Inspiration, Ideation, & Implementation
- How is this applicable to pro bono?
Quick Brainstorm Post - It Activity

Write down as many key lessons learned or takeaways as possible from the session in TWO categories:

1. Sample volunteer models
2. Innovation and human-centered design
Key innovation behaviors to practice

1. Reframe struggle as a potential opportunity area for innovation.
2. Explore questions of curiosity with others.
3. Get to 50 solutions: Creative thinking means ideating beyond the initial solutions.
4. Iteratively prototype and test.
Individual Design & Innovation Activity

Following your worksheet, brainstorm:

Either:

1. A pro bono challenge you’re struggling with & want to fix, OR
2. A new pro bono model you’d like to create

And:

How you might apply some of the key lessons learned & innovation principles to the challenge or new model.
Pairs Creative Problem - Solving Activity

Turn to the person next to you and share what you’ve come up with.

Share what you’re most excited about and where you foresee the greatest challenge.

Have them ask you questions to elicit more information about the challenge.

Then troubleshoot together creative solutions to the challenge.
THANK YOU