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I. ACCESS TO JUSTICE BOARD

A. Mission

Recognizing that access to the civil justice system is a fundamental right, the Access to Justice Board works to achieve equal access for those facing economic and other significant barriers.

The Access to Justice (ATJ) Board continues to track and evaluate its progress under the directives of this Court’s 2012 Amended Order (page A-1). The ATJ Board continues to refine its mission through the mechanisms it has established to do so: Access to Justice Statement of Principles and Goals (page A-4); Hallmarks of an Effective Statewide Civil Legal Services System (page A-5); the 2006 Plan for the Delivery of Civil Legal Aid to Low-Income People in Washington State (State Plan); and the ATJ Board’s annual priorities.

Current ATJ Board annual priorities (June 2012– June 2013) include:

- Implement the Washington State Plan for Integrated Pro Se Assistance Services
- Promote leadership development and building organizational capacity
- Take affirmative steps to reduce bias in the justice system
- Further integrate the civil legal aid delivery system including enhancing pro bono opportunities
- Promote, support, and strategically use funding for civil legal aid that ensures access to justice
- Collaborate with courts and other partners on emerging access issues
- Promote access to justice as a core value of the profession

B. Members and Participants

Attached is a current roster of ATJ Board members (page A-6). Non-attorney Board member Aiko Schaefer has not requested reappointment for a second three-year term. On May 15, 2013, the Court appointed Dr. Marion Smith, Jr. for an initial three-year term beginning May 18, 2013, and appointed ATJ Board member Ishbel Dickens for a second three-year term beginning May 18, 2013. Dr. Smith is the Principal of Lowell Elementary in Seattle. He brings extensive professional experience serving the educational needs of the ATJ Board’s target population as well as scholarship and innovation that will contribute to the Board. Ishbel Dickens is Chair-Elect of the ATJ Board and will begin serving as Chair in May of 2014.

Attached is a current roster of ATJ Board Committee Chairs, ATJ Board and staff liaisons (page A-7). Approximately 200 volunteers currently serve on the ATJ Board’s seven standing committees.

Committee membership includes judges and court commissioners, administrative law judges, tribal court judges, private and government attorneys, law and public librarians, court clerks, courthouse facilitators, paralegals, members of the Alliance for Equal Justice (Alliance) (legal aid, pro bono program and specialty provider staff), law students and faculty, mediators, educators, technology specialists, Legal Aid for Washington Fund (LAW Fund) and Legal Foundation of Washington (LFW) representatives, Office of Civil Legal Aid (OCLA), staff from the Administrative Office of the Courts (AOC) and the
WSBA, representatives from the Washington State Office of Administrative Hearings (OAH), disability groups and human and social service providers.

The ATJ Board also enjoys the active participation of formal liaisons from key justice system partners, including the BOG, AOC, Seattle University School of Law’s Access to Justice Institute (ATJI), the WSBA Family Law Executive Committee, Superior Court Judges Association, District and Municipal Court Judges Association, the Seattle City Attorney’s Office, and Office of Administrative Hearings. A complete list of liaisons is attached (page A-8).


C. Meetings

The ATJ Board met ten times since its April 19, 2012 annual report, including the April 26, 2012 meeting with the Supreme Court. Attached are agendas from June 8, July 20, September 28, October 26, November 30, 2012, January 25, March 1, May 3, 2013 and the April 27, 2012 ATJ Board retreat (page A-10).

In an ongoing effort to foster deeper engagement with distinct communities around the state and to enhance the ATJ Board’s understanding of the civil legal aid needs of low and moderate income communities, the June 8 meeting in Yakima included a “listening session” – a panel of local human and social services and legal aid providers who talked about the local legal and socioeconomic challenges (page A-23).

On October 26, 2012 the ATJ Board hosted its fifth annual meeting of its committee chairs (page A-24).

D. Communications

This Report and ATJ Board meeting materials are posted on the ATJ Board’s website: [http://www.wsba.org/atj](http://www.wsba.org/atj).

To improve communication and facilitate the dissemination of information, the WSBA hosts e-mail lists for the ATJ Board, each of the ATJ Board’s committees and special projects, and the Washington State Alliance for Equal Justice Leadership Group. The ATJ Board’s Communications Committee has developed an online Equal Justice Newsletter [http://www.allianceforequaljustice.org/](http://www.allianceforequaljustice.org/) that publicizes and promotes ATJ Board initiatives. The WSBA provides videoconferencing for the ATJ Board and its committees.

The ATJ Board can be followed on Facebook [https://www.facebook.com/wastatebar.atj](https://www.facebook.com/wastatebar.atj) and LinkedIn [http://www.linkedin.com/company/washington-state-access-to-justice-board](http://www.linkedin.com/company/washington-state-access-to-justice-board).

E. Staff

The ATJ Board and its committees and initiatives are administered by the WSBA. (The Legal Foundation of Washington staffs and supports the Equal Justice Coalition and co-staffs the ATJ Board’s Communications Committee). Current ATJ Board staff includes
Joan Fairbanks, Access to Justice Manager and Allison Durazzi, Justice Programs Coordinator.

Staffing for the ATJ Board/AOC/OAH (Office of Administrative Hearings) Pro Se Project is provided by Consultant Charles Dyer with funds from the Supreme Court.

The ATJ Board continues to host law student interns, externs and volunteers. The ATJ Board is hosting New York University School of Law graduate Burton Eggertson during his 12-month 2013 Fellowship. He is staffing the work of the Justice Without Barriers Committee. New York University School of Law Fellow Andrew Lee completed his 12-month fellowship on December 31, 2012 and continues to volunteer with the ATJ Board’s Technology Committee.

F. Administration

The ATJ Board is administered by the WSBA under the auspices of a Memorandum of Understanding between the ATJ Board and the WSBA (page A-25). The ATJ Board Order provides that the Board “may adopt internal operational rules pertinent to [its] powers and duties.” The ATJ Board’s Operational Rules (page A-28), updated regularly, address the roles and duties of ATJ Board members, officers and committee chairs; committee structure and function; the role of staff; and other pertinent matters.

The ATJ Board has a four-member Executive Committee that develops the ATJ Board meeting agendas and performs other functions as provided in the Operational Rules.

G. ATJ Board Role in Washington State

Within Washington State, the ATJ Board is a mechanism for “expanding, coordinating, and promoting effective and economical civil legal services delivery for vulnerable low and moderate income people,” as contemplated by the Order. The ATJ Board enjoys an active role in Washington State’s justice community. Examples of this involvement (since the April 2012 Report) include the following:

Washington State Community Equal Justice Leadership Development Academy (Academy): The 2006 Plan for the Delivery of Civil Legal Aid to Low-Income People in Washington State (State Plan) assigned the ATJ Board the responsibility for coordinating ongoing leadership development. To accomplish this, the ATJ Board developed the Academy to create a broader, more diverse, skilled and effective community of equal justice leaders. The ATJ Board in partnership with Alliance organizations is implementing training designed and facilitated by The Sargent Shriver National Center on Poverty Law. A memorandum of understanding exists between these organizations to outline each entity’s roles and responsibilities.

The Academy consists of a year-long curriculum with online learning and four in-person retreats (2.5 days each). The first retreat was held in January 2013. An Advisory Committee meets periodically to review Academy progress and effectiveness, and the Shriver Center staff refines curriculum as needed. Shriver Center administers the online learning. Seattle University School of Law hosts the in-person retreats. By year’s end, the first cohort of 28 participants will have mastered the Seven Core Competencies of Effective Leaders: Communicating Strategic Intent, Self Awareness, Achieving Workable Unity, Systems and Strategic Thinking, Delivering on Strategic Intent, Developing New
Leaders, and Fostering the Process of Renewal. They will serve as mentors and trainers for the second year cohort, to begin in early 2014.

The first cohort is composed of:
- 25% from positional leaders in Alliance organizations, including pro bono programs;
- 25% from experienced attorneys and advocates employed by Alliance organizations, including pro bono programs;
- 25% from leaders in community-based organizations that partner with Alliance providers; and,
- 25% from Alliance/ATJ Board/justice community and justice-system leadership who do not represent the first two categories.

Twenty-eight experienced leaders in the first cohort represent legal services offices, pro bono programs, courts, tribal justice systems, law schools, federal agencies, faith-based services, and community advocates in housing, employment, homelessness and immigration. 21 are attorneys, 7 are from other professions. Their affiliations are:

- Access to Justice Board
- Administrative Office of the Courts
- Benton-Franklin Volunteer Lawyers Program
- Center for Justice
- Clark County Volunteer Lawyers Program
- Columbia Legal Services
- Episcopal Church of Western Washington, Diocese of Olympia
- Gonzaga University Law School
- King County Bar Association
- LAW Advocates
- Legal Action Center
- Legal Foundation of Washington
- Legal Office
- Northwest Immigrant Rights Project
- Northwest Justice Project
- Office of Civil Legal Aid
- OneAmerica
- Real Change Newspaper
- Seattle Community Law Center
- Seattle Jobs Initiative
- Seattle University Law School
- Thurston County Volunteer Lawyers Program
- Unemployment Law Project

**Funding for Civil Legal Aid and the Courts:**

- The ATJ Board participated in the Board for Judicial Administration Filing Fee Work Group.

- The ATJ Board wrote to the King County Budget and fiscal Management Committee urging it to protect and restore current levels of funding for civil legal aid programs in the 2013 County budget (page A-35).
• LAW Fund Director Naria Santa Lucia recognized the ATJ Board for its fourth consecutive year of 100% participation in the Campaign for Equal Justice.

Court Rules:

• **Family Law Civil Rules**: The ATJ Board developed and submitted comments ([page A-37](A-37)).

• **Code of Judicial Conduct Rules 2.2 and 2.6**: At the request of Chief Justice Barbara Madsen, the ATJ Board has developed proposed comments to Comment 4 of CJC 2.2. The ATJ Board also added proposed Comment 1A to CJC 2.2 and proposed an addition to the Preamble ([page A-44](A-44)).

• **Proposed revisions to APR 11.2 and Reg. 103 to increase CLE credits for pro bono service and training**: The ATJ Board submitted a letter to WSBA President Michele Radosevich urging the Board of Governors to support the proposed changes submitted by the WSBA Pro Bono and Legal Aid Committee ([page A-47](A-47)).

• **CR 34 (Electronically Stored Information)**: The ATJ Board approved this rule, developed by the WSBA Rules Committee and the ATJ Board’s Technology Committee.

• **APR 28 (Limited License Legal Technician Rule)**: At the request of Chief Justice Madsen, the ATJ Board provided feedback regarding suggested amendments to the substituted APR 28 proposed by the Practice of Law Board in February 2012 ([page A-49](A-49)).

Civil Legal Aid Oversight Committee:

• The ATJ Board and the Civil Legal Aid Oversight Committee have agreed to meet on a regular basis to enhance communication and share information. The two groups held a joint meeting on June 8, 2012 to take action on the statement of the OCLA Director Roles and Functions.

• Justice Steve González will represent the ATJ Board on OCLA’s Civil Legal Needs Study Update Committee.

Support of Key Initiatives:

• **Children’s Vision Care**: The ATJ Board approved a resolution in support of increased funding ([page A-50](A-50)).

• **Judicial Branch Strategic Planning Initiative**: The ATJ Board supports this initiative and expressed interest in participating in its implementation ([page A-51](A-51)).

• **HB 1542 (court interpreter services)**: The ATJ supported the bill to improve LEP services in Washington State ([page A-52](A-52)).
• “Working Interdisciplinary Network of Guardianship Stakeholders” (WINGS): the ATJ Board provided written support for the Washington State Supreme Court’s grant proposal to create a foundation for future public policies, laws and/or programs that will enhance the quality of life for persons with disabilities and the elderly (page A-54).

**Participation on Boards, Task Forces and Committees:** ATJ Board representatives currently serve or have served recently, on the following:

- Washington State Bar Association Civil Legal Needs Work Group
- Supreme Court’s Public Trust and Confidence Committee
- Task Force on Race and the Criminal Justice System
- Judicial Branch Strategic Planning Process Advisory Group
- BJA Work Group to review existing filing fee structure for civil cases (The ATJ Board has been invited to appoint a member. The Work Group’s charter is being developed).
- Limited License Legal Technician Board
- Limited License Legal Technician Board Nominating Committee
- WSBA Escalating Cost of Civil Litigation Task Force

**Recognition for Outstanding Contributions:** The ATJ Board continues to nominate, and support the nomination of individuals and organizations for awards and recognition.

- Judge Anne Ellington: Judge Ellington was awarded the 2012 Goldmark Leadership Award on the nomination of the ATJ Board for her outstanding contributions as a supporter of access to justice in Washington State.

- The ATJ Board presented its annual awards at the 2012 Access to Justice Conference:
  - Access to Justice Community Leadership Award: Washington State Legislature
  - Access to Justice Partnership Award: Advocating for Victims of Domestic Violence
  - Access to Justice Judicial Leadership Award: Judge Frank Cuthbertson, Pierce County Superior Court, and Judge Jack Burchard, Okanogan Superior Court
  - Access to Justice Leadership Award: Karen Falkingham, LAW Fund
  - Access to Justice Advocacy Award: Page Chance, LAW Advocates
  - ATJ Board/WSBA Norm Maleng Leadership Award: Bruce Neas, Columbia Legal Services

- Justice Gerry Alexander: On April 26, 2012, the ATJ Board presented Justice Alexander with a plaque and thanked him for his many years of effort to improve access to the justice system and for his strong support of the ATJ Board.

- Andrew Lee: The ATJ Board thanked him for his contributions as an ATJ Board Fellow from the New York University School of Law during 2012, including his significant contributions to the implementation of the ATJ Technology Principles.
• Justice Without Barriers Committee: For the second year, the ATJ Board has nominated this Committee for the American Bar Association’s Paul G. Hearne Award for Disability Rights.

• Fredric C. Tausend: The ATJ Board approved a resolution honoring this long-time supporter and advocate of access to justice in Washington’s legal community.

**Increased participation by ATJ Board Members in Legal Community Events:** In an effort to increase awareness about the ATJ Board and its mission, the ATJ Board is committed to an ATJ Board presence at key legal community events (page A-55).

**Outreach to Non-Legal Communities:** The ATJ Board continues working to address its dual goals of fostering deeper engagement with distinct communities around the state to increase support for access to justice and to enhance the ATJ Board’s understanding of the civil legal aid needs of low and moderate income communities across the state.

**Integration with the Judiciary:** The ATJ Board works to enhance collaboration and communication with the judiciary in the following ways: (1) annual meetings with the Supreme Court; (2) active recruitment of judges from all levels of state, administrative, and tribal courts for participation on the ATJ Board and on ATJ Board committees; (3) establishment of formal liaisons to the ATJ Board from the Superior Court Judges Association, the District and Municipal Court Judges Association, and the Office of Administrative Hearings; (4) establishment of a formal liaison to the ATJ Board from the Administrative Office of the Courts; (5) appointment of an ATJ Board liaison to the Board for Judicial Administration (BJA); and (6) orientation of new Supreme Court Justices.

**Integration with the Organized Bar:** The ATJ Board works to enhance collaboration and communication with the Washington State Bar Association and local, specialty, and minority bar associations in the following ways: (1) annual ATJ Board presentations to the BOG; (2) participation in WSBA orientations for volunteers; (3) annual orientation of the WSBA president and new BOG members; (4) reciprocal liaisons with the BOG; (5) participation in the WSBA Diversity Stakeholder meetings; and (5) regular ATJ Board participation at key legal community events.

H. **National Participation**

The ATJ Board continues to be active at the national level and regularly receives inquiries from other states regarding its initiatives.

**Annual Meeting of State ATJ Board Chairs and Commissions:** Sponsored by the American Bar Association (ABA) and National Legal Aid and Defender Association (NLADA), the ATJ Board has participated in these meetings since their inception. Chair Kirsten Barron and Joan Fairbanks participated in the May 11, 2013 meeting in St. Louis, Missouri (page A-57). The ATJ Board Chair and staff participate in regularly scheduled conference calls with state and national Access to Justice leaders on current issues relevant to the ATJ Board.

**American Bar Association’s Resolution on Unbundling Legal Services:** The ATJ Board signed on as a supporter of this Resolution (page A-62).
The Twenty First Century Access to Justice Law Library: Vision, Deployment and Assessment: The ATJ Board co-sponsored this report, prepared by the Chicago Bar Foundation.

Road Map: The ATJ Board’s Open Society Institute-funded handbook, Equal Justice…The Noblest Common Denominator: A Road Map for Building an Equal Justice Community, published in 2001, has been widely distributed throughout the country. The handbook continues to be used by many states in a variety of ways to build and enhance their own state and local equal justice communities.

II. SUPREME COURT-FUNDED ATJ BOARD INITIATIVES

A. Status Report on FY 2011-2013 Funding

The Court budgeted $30,000 for the ATJ Board for FY 2011 and $5,000 for FY 2012. The Administrative Office of the Courts budgeted $16,000 for FY 2013.

B. Final Report on FY 2013 Initiative

Pro Se Project ($21,000): The ATJ Board/Administrative Office of the Courts Pro Se Project is tasked with implementing the Washington State Plan for Integrated Pro Se Assistance Services (State Pro Se Plan), adopted by the ATJ Board on July 30, 2010. Work is underway on step one of phase one of the State Pro Se Plan, which is to create plain language family law court forms as content for websites and for the Technology Based Family Law Self Help Center.

During FY 2013, the Pro Se Project has continued with its goal of translating all mandatory family law court forms into plain language format. With FY 2011 Supreme Court funds, the Pro Se Project's plain language translation consultant Transcend Translations, Inc., completed the creation of the template for the new plain language family law court forms and completed the initial 18 forms in the pilot project. On September 30, 2012, Transcend Translations completed the translation of 125 forms into plain language format. This work was funded through a $75,000 grant from the Washington State Bar Association. Staffing has been provided through an in-kind contribution by the Northwest Justice Project of 60% of staff attorney Laurie Garber’s time and Project Manager Charles Dyer’s time has been supported with FY 2012 funds from AOC.

On December 5, 2012, the Supreme Court approved a Memorandum of Understanding (MOU) between the Washington Pattern Forms Committee and the ATJ Board to clarify the process to approve plain language Domestic Relations forms and to adopt them as the mandatory Domestic Relations forms (page A-63). The MOU provides that once the Pro Se Project finalizes the forms, they are ready for implementation in the courts.

To date, 140 forms have been translated and reviewed, and 129 of those forms have been approved by the Pro Se Project’s Forms Review Work Group. Those numbers include 33 deleted forms and nine new forms. Sixty-one forms have been posted for comment on the Washington State Courts website.

The Pro Se Project presently has about 65 active volunteers, representing some 20 different stakeholder entities and some 15 private individuals or law firms (page A-64).

These volunteers participate in one or more Work Groups:
Forms Review Work Group: There are three sub-groups which conduct the final reviews of the forms to ensure that changes comply with statutes and with style changes.

Forms Testing Work Group: Members have begun testing forms for usability with lay people and stakeholders.

Rally Support Work Group: Members make presentations to stakeholder groups to both educate about the new forms and to solicit comments. These have included: (1) coordinating a workshop at the 2012 Access to Justice Conference in Yakima; (2) presentations to the Family Law Judges Committee and the WSBA Family Law Executive Committee (FLEC) in November 2012; (3) presentation to the state Courthouse Facilitators in March 2013; and (4) a presentation to the Superior Court Judges Association in April 2013.

FY 2014 Goals:

- Complete testing of the plain language family law forms by September 1, 2013.
- Post all forms for public comments by September 1, 2013.
- Finalize all forms by December 31, 2013.
- Continue presentations and training to ready key stakeholders for the switch to the use of plain language forms in March 2014.
- In conjunction with AOC, determine the appropriate next steps in the implementation of the State Pro Se Plan.
- Proceed with current work to convert Office of Administrative Hearings forms into plain language.
- Continue to explore the possibility of an application to the National Science Foundation for funds to evaluate the before and after use of the plain language forms.

III. BEST PRACTICES FOR ELECTRONIC ACCESS TO COURT RECORDS

The American Bar Association (ABA) has awarded the ATJ Board a $20,000 Access to Justice Commission Expansion Grant to create a set of Best Practices for Washington counties and private-sector service providers that would outline the capabilities that electronic systems for judicial use should possess, and how counties should make such systems available to pro se litigants (page A-66).

The grant is for one-year (January 1, 2013 – December 31, 2013). The goals for the project include:

- Best Practices derived from the input of all possible stakeholders, outlining:
  - The minimum acceptable functionality of an electronic records storage, management, and access platform;
  - Pattern forms and fee schedules as a means to increase efficiency, and enhance litigants’ access to electronic records in every county;
  - A proper balance between the autonomy of individual counties and the state’s interest in ensuring the accessibility of judicial resources in all counties;
- Productive, working relationships with many individual county clerks;
- If practicable within the grant period, a strategic implementation plan for statewide adoption of electronic court records systems, or precursor materials for such a plan;
• Survey and feedback data from stakeholders.

The ATJ Board has contracted with John Greacen of Greacen Associates, LLC, in New Mexico to provide the technical expertise and has contracted with ATJ Board Technology Committee member Emily McReynolds to manage and coordinate the project. The Project is overseen by a steering committee that includes staff from the AOC.

IV. ATJ BOARD STANDING COMMITTEES

The ATJ Board currently oversees the work of seven active standing committees that are addressing the priorities established by the Supreme Court’s Order and the ATJ Board’s current priorities.

A. Access to Justice Conference Planning Committee — Colleen Kinerk and Hon. Ann Schindler, Co-Chairs

Mission: Plans, organizes and coordinates the annual Access to Justice Conference.

Since 1996, these annual conferences, held in conjunction with the WSBA Bar Leaders Conference, have brought together members of this state’s justice community around key issues that impact access to the justice system for those facing economic and other significant barriers. WSBA discontinued funding for the conference beginning in 2013. The ATJ Board is exploring how to support and fund a conference in 2014, and will reconvene the Conference Planning Committee when appropriate and as needed.

The 17th Annual Conference (page A-76) took place in Yakima, Washington on June 8-10, 2012. The theme was “Our New Economic Reality: The Legal Profession’s Role.” John Broderick, Dean of the University of New Hampshire School of Law, and former Chief Justice of the New Hampshire Supreme Court, was the keynote speaker. Conference registration was among the highest ever at 317 participants.

Workshops included:
• Caring For Yourself So You Can Care For Others
• Child Welfare Reform, the Washington State Indian Child Welfare Act and What Lies Ahead for Indian Children and Families
• Community Advocacy: A New Model for Resolving Legal Problems for the Poor
• Dealing with Debt: Strategies for Protecting Consumers
• Energizing Volunteer Programs: Tips, Tools, Templates, and Resources
• ONR! Reprogramming…R&D → IT 4 JDs (Saturday Plenary)
• How can the civil legal aid delivery system meet the challenges and take advantage of the opportunities presented by the new economic reality? (Sunday Plenary)
• Practical Ideas for using technology to Save Time and Money in Providing Access to Justice
• Restructuring Legal Education to Enhance Access to Justice
• The Emotionally Intelligent Lawyer
• The New Plain Language Family Law Court Forms: Improving Justice and Saving Money
The Conference Planning Committee coordinated two sessions in conjunction with the February 15, 2013 Annual Goldmark Award Luncheon:

- The Role of Lawyers in Social Justice Movements
- Conversation with Washington Supreme Court Justices

B. **Communications Committee** — Marc Lampson, Chair

**Mission:** To increase support for civil legal aid in Washington. The Committee facilitates internal communications within the Washington State Alliance for Equal Justice and external relations with the broader legal community and beyond. The goal is to build a common understanding about the lack of justice for low-income and vulnerable people and how the Alliance for Equal Justice works together to narrow the justice gap in our state.

**Communications Plan:** The Committee held a retreat on April 30, 2013 to begin the process of updating the 2004 Communications Plan. In addition to updating the plan with respect to the Alliance, the Plan will address communications needs for the ATJ Board and its Committees. The Plan will be completed in September 2013.

**Equal Justice Newsletter:** The Committee continued publication of the Equal Justice Newsletter. This newsletter facilitates both internal communications and positive external relations. Over 3,300 recipients of the Equal Justice Newsletter include the ATJ Board, EJC members, Campaign for Equal Justice donors, and Alliance organization staff and volunteers. The list continues to grow. Features include regional spotlights, interviews with staff, volunteers, and supporters, client stories, “superstar” volunteer profiles, media coverage, and an online event calendar. Copies of the Equal Justice Newsletter are archived at [http://www.allianceforequaljustice.org/index.php?p=Newsletter&s=239](http://www.allianceforequaljustice.org/index.php?p=Newsletter&s=239).

**Social Media Guide:** The Committee is working with the ATJ Board Technology Committee to develop a social media guide for the ATJ Board and Alliance organizations. This guide will provide instructions for beginning users and for those who are charged with implementing social media for their respective organizations.

**Access to Justice Conference:** For the fifth year, the Communications Committee coordinated the annual Orientation Workshop for the annual Access to Justice and Bar Leaders Conference.

C. **Delivery Systems Committee** – Nick Gellert and Geoff Revelle, Co-Chairs

**Mission:** The ATJ Board established the Delivery Systems Committee (DSC) in 2010 to address the following:

- Serve as a clearinghouse and “think tank” to help monitor changes in client needs
- Establish and oversee working groups to address new and unfinished State Plan implementation
- Provide ongoing support and technical assistance for regional planning efforts
- Ensure that related legal assistance initiatives in the state are coordinated with the civil legal aid delivery system
- Monitor and assess the impact of national and state policy changes/initiatives on Washington’s civil legal aid delivery system

For most of the past year, the DSC has served as a discussion forum on a wide variety of current and anticipated issues facing the delivery of civil legal aid in this state. DSC
membership includes the directors/deputy directors of all LFW grantees with the exception of the pro bono community, which is represented by several program directors and the statewide pro bono coordinator. Membership also includes WSBA and LAW School Moderate Means Program staff; law school representation; funders; and the ATJ Board.

Currently the DSC is focused on two key initiatives:
- Developing a proposal to more effective support and integrate pro bono service delivery
- Addressing the gap in services for those who are status-ineligible, including gearing up for the possibility of Comprehensive Immigration Reform (CIR)

The DSC facilitated a plenary at the June 2012 Access to Justice Conference. Building on the Conference theme (“Our New Economic Reality: The Legal Profession’s Role”), the plenary was entitled “How can the civil legal aid delivery system meet the challenges and take advantage of the opportunities presented by the new economic reality?” Following presentations by DSC members on collaboration as a tool for clients (using transportation issues as an example), communications as a tool for the Alliance, and proposed criteria for program consolidation, plenary participants discussed practical improvements to the civil legal aid delivery system in Washington State.

D. Equal Justice Coalition (EJC) – Mike Pellicciotti, Chair

Mission: To ensure that people are treated equally and fairly before the law by educating policymakers and the public about the importance of civil legal aid in our communities and advocating for sufficient public funding for civil legal aid in Washington [www.ejc.org](http://www.ejc.org).

Current Focus: Protecting current public funding levels for legal aid in the midst of increased demand, a state budget deficit, the continuing national recession and cuts to civil legal aid.

King County Funding: Between 2007 and 2011, King County's investment in legal aid was reduced by $160,000. The EJC participated actively in this year's budget process by testifying at community hearings on the proposed budget and in meetings with individual King County Council members and staff.

The King County Council passed a 2013 budget which increased funding for civil legal aid from $302,000 to nearly $526,000. The budget restores funding to pre-recession levels to Eastside Legal Assistance Program (ELAP), Northwest Immigrant Rights Project, TeamChild, Family Assistance Program at Solid Ground, and Unemployment Law Project; adds Seattle Community Law Center as a beneficiary; and secures additional funding for ELAP to provide a Domestic Violence Attorney at the Domestic Abuse Women’s Network (DAWN) in Tukwila.

State Funding: State funding has been cut $1 million over the past three years, which is compounding the problems generated by the federal funding cuts and the deep drop in interest on Lawyer Trust Accounts (IOLTA) funding.

In 2012, the Northwest Justice Project (NJP) received $464,000 in additional funding from the Judicial Stabilization Trust Account (for a total appropriation of $11.2 million). The Washington State Senate has proposed deep cuts to the Office of Civil Legal Aid (OCLA) for the next biennium, which would reduce the current budget by $4 million. The
proposed Washington State House of Representatives budget reduces current funding by $1 million. The EJC and OCLA are working to educate legislators about the impact of these cuts to the delivery system and to low income and vulnerable people in Washington State.

**Federal Funding:** LSC funding also has dropped significantly over the years. In 2012, Congress reduced its funding by 17% to $348 million, resulting in a $964,000 cut to NJP. With federal sequestration, there will be an approximate additional loss of $280,000 for NJP.

The EJC is working with the National Legal Aid & Defender Association (NLADA) and the American Bar Association (ABA) to ask Congress to increase LSC funding to President Obama’s request of $430 million, which would restore the $1.3 million NJP has lost since 2010. The EJC travelled to Washington, D.C., on April 16-18, 2013 to meet with Washington State’s Congressional delegation and to advocate for increased federal funding for LSC. The team included WSBA President Michele Radosevich, Washington State Supreme Court Justice Charles Wiggins, Nancy Isserlis, EJC Chair Mike Pellicciotti, and EJC Director Eric González Alfaro.

**Education:** The EJC, in conjunction with the ATJ Board’s Communications Committee and Legal Aid for Washington Fund, organized the annual Alliance Orientation at the 2012 ATJ Conference in Yakima, Washington.

On January 28, 2013, EJC Director Eric González-Alfaro and OCLA Executive Director Jim Bamberger co-facilitated a presentation about the Washington State’s legal aid delivery system, funding structure and history, and contemporary issues relating to legal aid services funding. The discussion was held at Seattle University School of Law Access to Justice Institute as part of its Social Justice Monday series.

**E. Justice Without Barriers Committee** – Judge Gregory Sypolt and Josefina Ramirez, Co-Chairs

**Mission:** Ensure a fully inclusive justice system by identifying and removing impediments to accessing and using the justice system, including physical, language, and communication barriers, and other barriers resulting from ineffectual and unworkable rules, complex procedures, disparate treatment, and any other obstacles that may serve as impediments to achieving equal and meaningful access to justice.

**Planning Retreat:** The Justice Without Barriers Committee convened a full-day retreat on October 5, 2012 to review its mission, goals and initiatives in light of the current and emerging challenges facing people with financial and other access barriers to the justice system. The retreat was facilitated by Tim Jaasko-Fisher, Director, University of Washington School of Law Court Improvement Training Academy, and was attended by 30 people, including five via videoconference. The goal was to set an agenda for the next two years and to discuss recruitment of new members. The group achieved consensus on the following three priorities.

**Courthouse Facilitator Expansion Subcommittee:** Co-chaired by Commissioner Michelle Ressa and Jim Bamberger, the Subcommittee is charged with ensuring that the courthouse facilitator program is effective; and to consider its expansion to substantive areas beyond family law. The Subcommittee has established four workgroups to do the following: (1) conduct an inventory of
existing services, structures, practices and systems, and to identify best practices that have evolved over the first 20 years of our collective experience; (2) develop a statement of the core purposes, functions and activities of an effective, consumer-oriented family law courthouse facilitator program; (3) work with the Washington State Center for Court Research to study and report on cost efficiencies and avoided costs resulting from the effective delivery of courthouse facilitator services; and (4) explore funding options. Expansion to other substantive areas will be considered following the completion of these four goals.

(2) Administrative Justice Subcommittee: Chaired by Judge Anita Crawford-Willis, the mission is to identify, recognize, and remove barriers to access to justice within the administrative system with the goal of assuring a fair process and fair result for all. With the increasing number of self-represented litigants and the difficulties they face in accessing, understanding, and meaningfully navigating and using the administrative justice system, this subcommittee recognizes:

- Current rules governing hearings and filings may need to be changed to assure meaningful access and fair process and outcomes for all litigants;
- Economic status, educational level, language differences, and physical and mental disabilities should not be or act as a barrier to access to and receipt of equal justice;
- All litigants should have adequate access to understandable and useful information and services to better prepare and present their cases.

The Subcommittee is addressing the following strategic goals:

- Increasing the availability and effectiveness of interpreters;
- Simplification of forms;
- Simplifying procedures;
- Promoting reasonable flexibility in accommodating late filings;
- Investigating the potential benefits of increasing flexibility in scheduling hearings;
- Establishing a database of information that all litigants can access, understand, and use;
- Investigating the effects of shifting the burden of proof from appellants to state agencies in certain cases.

(3) Pro Se Project: Chaired by Lynn Greiner, the Project is working to complete the translation of the mandatory family law forms into plain language; then working to transition the Pro Se Project to the Administrative Office of the Courts. (Please see Section II.B. of this Report)

(4) F. Law School Relations Committee – Ishbel Dickens and Holly Scott, Co-Chairs

Mission: The ATJ Law School Relations Committee fosters collaboration among Alliance members and law schools to ensure that every law student in the state has an understanding of the importance of public interest law, familiarity with the Alliance for Equal Justice community, an opportunity to work with Alliance members in some capacity as a student, an appreciation for the work that is being done on behalf of low-income clients, and a commitment to support the Alliance’s work in some capacity after law school.
As a result of a 2012 Committee survey of legal aid providers about the work and benefits of the Committee within the Alliance, the Committee affirmed the following priorities:

**Alliance Intern Orientation:** The Committee organized and hosted the annual Alliance Summer Intern Orientation on Friday, June 15, 2012. Training topics were on professionalism, working effectively with clients, and the civil legal impacts of criminal convictions. Students from the WSBA Moderate Means Program were invited to participate. The event was co-located in Seattle and Spokane via videoconference.

**Fellowships Subcommittee:** The Annual Fellowship panel took place on July 11, 2012, at Seattle University School of Law. Recent fellowship recipients talked with law students about the process for identifying, developing, applying and conducting fellowship projects.

**Facilitating connections between law students and Alliance providers:** The Committee encouraged participation of law students in the special ATJ Sessions in the morning and afternoon of the February Goldmark Awards Luncheon, and promoted the networking hour after the workshops. Approximately 30 students from all three law schools participated in workshops. The Committee promoted opportunities for law students to engage in public interest volunteerism through calls for volunteers in legal service intake, and with OneAmerica’s Citizenship Days, which offers free assistance with citizenship applications for lawful permanent residents.

**Developing training for supervisors of law student interns:** The Committee participated in developing a workshop at the 2012 ATJ Conference, “Restructuring Legal Education to Enhance Access to Justice.”

**G. Nominating and Leadership Development Committee — Breean Beggs, Judge Lisa Atkinson, and Elizabeth Fry, Tri-Chairs**

**Mission:** This Committee is responsible for creating and implementing a statewide leadership development plan, consistent with the 2006 State Plan, and for identifying and recruiting individuals for leadership positions on the ATJ Board, the ATJ Board’s committees and other stakeholder organizations.

**Leadership Development:** The Committee’s most notable achievement was the realization of the first cohort of its groundbreaking Washington State Community Equal Justice Leadership Academy. (Please see Section I.G. of this Report). The Committee brokered an agreement between Seattle University, OCLA, WSBA and the ATJ Board to secure funding for the 2013 cohort, to contract with the Shriver Center to provide curriculum and trainers, and selected 28 people to participate. Although most of the cost of the 2014 cohort has been raised, the ATJ Board is still seeking a minimum of $50,000 to cover expenses.

**Nominating:** The Committee facilitated the nomination process for one non-attorney vacancy on the ATJ Board for a term starting in May 2013. The nominating process is extensive and includes review of the applications by the Committee members by conference call to determine the interviewees.

The Committee’s deliberations identified a lack of written qualifications in general for ATJ Board Members and especially the designated Non-Attorney Members. As a result, the
Committee has begun and will soon finalize proposed qualifications and desirable qualities for future ATJ Board Members and a proposed definition for “Non-Attorney.”

The Committee recommended reappointment to the Civil Legal Aid Oversight Committee of Jesse Magaña. The ATJ Board affirmed this, nominated Mr. Magaña for re-appointment, and the Supreme Court appointed him on May 15, 2013.

H. Technology Committee — Brian Rowe, Chair.

Mission: To increase and improve access to the justice system by promoting efficient inter-agency technology needs-assessment, planning, collaboration and evaluation.

Online project list: Committee members track and share information about proposed and ongoing projects using a shared online document. This model can be replicated by other ATJ Board Committees.

ATJ Technology Principles: The Committee oversaw development of an implementation guide, as part of the completion of a grant from the Washington State Attorney General’s Office. Consultant Brian Ledbetter wrote two versions of the guide, one for information technology project managers, and one for information technology developers. Both versions are posted on the ATJ Technology Principles Website, www.atjweb.org. These guides include substantive legal and technical informational resources for the implementation of the Principles, and can be used to assist in the design, evaluation and creation of Principles-compliant technology products. The guide simplifies the integration of the Principles by converting them into easily-adoptable design requirements that are less “directive” and that will be perceived as “opportunities.”

ATJ Tech Principles Website: The Committee oversaw the redesign of the ATJ Technology Principles Website (www.atjweb.org) as part of the completion of a grant from the Washington State Attorney General’s Office. Consultant web designer Brian Reyes upgraded ATJ website’s information architecture and site development; redesigned the homepage; and conducted usability testing. In an effort to continuously assess and improve the user experience of the website, the Committee collects user information through a survey linked on the site at https://www.surveymonkey.com/s/atjweb.

Proposed Rules on Discovery of Electronically Stored Information: The Committee has continued working with the WSBA Court Rules Committee on adopting statewide rules that will better serve the courts, lawyers and the public, including the poor, vulnerable and pro se litigants. The first rule on which they collaborated, CR34, was adopted by the WSBA Board of Governors and forwarded to the Supreme Court. The two committees have since started working together on CR26 and CR33.


American Association of Law Librarians Annual Meeting: The Committee successfully proposed a workshop about the Access to Justice Technology Principles for the July 2013 AALL Annual Meeting and Conference.
Judicial Information Systems Committee: The Committee has sent a non-voting liaison to the JISC for several years. Through discussion with JISC and WSBA leadership, the ATJ Liaison, Joan Kleinberg, was put forward as the WSBA-nominated member of JISC, providing her with a vote in JISC matters.

Court User Workgroup liaison: The Administrative Office of the Courts established this workgroup to assist in the transitions of courts from old case management systems to the new system. On the recommendation of the Technology Committee, the ATJ Board appointed Brian Ledbetter as one of two liaisons to this workgroup; the second liaison is still to be determined.

Model Policies for Social Media and Website Privacy: Committee fellow Andrew Lee developed two model policies for Washington State legal aid programs to adapt for their own use: a social media policy, and a website privacy policy. The Model Social Media Policy covers the use of social media for staff using these tools as representatives of an organization. The Model Privacy Policy covers how an organization collects information from its website and any other online services. As these policies are finalized this year, the committee will make them available online at ATJ Web.

JusticeNet: Implementation of JusticeNet through the Communities Connect and EdLab Group project continues. The public computing centers are open in Chelan County Court/Law Library and Kalispel Tribal Court. Northwest Justice Project (NJP) continues working on creating legal educational videos as part of the JusticeNet grant. NJP already has available 26 videos (nine in both English and Spanish) on a variety of topics including Washington’s foreclosure mediation process, landlord-tenant laws, collection defense, the fair hearing process, as well as videos produced in collaboration with TeamChild on youth advocacy, and the Unemployment Law Project for those seeking unemployment benefits. The videos are available free over the internet: http://www.youtube.com/user/NWJusticeProject

V. CURRENT CIVIL EQUAL JUSTICE FUNDING

The information set forth below provides the current calendar year 2013 civil equal justice funding picture. Each funding source has its own particular set of restrictions and requirements which dictate how the money is used. The multiple small sources of public and private funds brought in by individual programs are not necessarily counted in the totals.

A chart showing the sources and recipients of funds is attached (page A-104).

Federal (Legal Services Corporation): $5.8 million.

State (OCLA): Unknown. The current House number will result in a $490,000 reduction in current annual level of support - $11.8 million, and the Senate number will result in a nearly $2 million reduction in annual levels of support.

Legal Foundation of Washington (LFW):
- IOLTA revenue - $1,645,097
- Attorney General grant Attorney General grant (restricted to foreclosure work over the next five years) - $13,053,044
- Class action residuals class action residuals (restricted to operating grants over the next three years) - $7,811,368
LAW Fund:
- Campaign for Equal Justice - $1,434,262
- Endowment for Equal Justice (donor restricted) - $205,523
- Laurel Rubin Farmworker Justice Project (donor restricted) - $17,800
- Bill & Melinda Gates Foundation (restricted to operating grants) - $500,000

Annual LFW Operating Grants: $1.9M of state funding is made available through a funding partnership with OCLA and NJP to support the portion of the work of pro bono programs and specialty legal aid providers that is eligible for state funding.

- Specialty Providers: Columbia Legal Services (CLS), Northwest Immigrant Rights Project (NWIRP), Unemployment Law Project (ULP), TeamChild, Seattle Community Law Center, Solid Ground – 4,425,125*
  - 17 county/regional volunteer lawyer programs – 1.26M*
  - Special Home Justice grants: 9 recipients – 1st year funding - $3,265,000

*Does not include special Home Justice grants for foreclosure work

VI. NEXT STEPS

The ATJ Board will celebrate its 20-year anniversary on May 18, 2014. The ATJ Board is in the process of evaluating its work over the last two decades and examining its role in this state and nationally in the ongoing challenges of improving and expanding access to the justice system for those with financial and other significant barriers. The Board looks forward to discussing these developments with the Court and the Board of Governors.

Attached is a list of the ATJ Board’s significant accomplishments since 1995 (page A-105).
THE SUPREME COURT OF WASHINGTON

ORDER REAUTHORIZING THE ACCESS TO
JUSTICE BOARD

AMENDED ORDER
NO. 25700-B-507

WHEREAS, the Washington judicial system is founded upon the fundamental principle that the judicial system is accessible to all persons, which advancement is of fundamental interest to the members of the Washington State Bar Association.

WHEREAS, responding to the unmet legal needs of low and moderate income people in Washington State and others who suffer disparate access barriers, the increasing complexity of civil legal services delivery, the importance of civil equal justice to the proper functioning of our democracy, and the need for leadership and effective coordination of civil equal justice efforts in our state, the Supreme Court in May 1994 established an Access to Justice Board and directed that the Board operate for an initial two-year period.

WHEREAS, the Access to Justice Board’s initial accomplishments in the face of tremendous difficulty demonstrated the practical value of coordinated and focused leadership under the auspices of the Supreme Court and led the Court to reauthorize the Access to Justice Board for an extended five-year period.

WHEREAS, the Access to Justice Board continues to serve a critical and ongoing function essential to the effective administration of justice, the Court on November 2, 2000, reauthorized the Access to Justice Board to continue indefinitely.

WHEREAS, the Access to Justice Board is a national model that has proven its value in expanding, coordinating, and promoting effective and economical civil legal services delivery for vulnerable low and moderate income people, has developed a track record of significant accomplishments that maximized effective use of limited resources to address the civil legal needs of an increasing poverty population, and has made great strides in enhancing access to the civil justice system in Washington State.
ORDER

Now, therefore, it is hereby

ORDERED:

That the Access to Justice Board is hereby reauthorized and shall continue to be administered by the Washington State Bar Association, and is charged with responsibility to achieve equal access to the civil justice system for those facing economic and other significant barriers.

The Access to Justice Board shall consist of nine members nominated by the Board of Governors of the Washington State Bar Association and appointed by the Supreme Court. Members are appointed based on experience in and commitment to access to justice issues. Therefore, the Board of Governors shall broadly solicit and make nominations to the Supreme Court based on experience in and commitment to access to justice issues, consistent with the needs of the Access to Justice Board, including, for example, people affiliated with the following constituencies:

Board for Judicial Administration
Washington State Bar Association Board of Governors
Statewide Staffed Legal Services Programs
Volunteer Legal Services Community
Other Members and Supporters of the Washington State Alliance for Equal Justice

The remaining four members shall be nominated on the basis of a demonstrated commitment to, and familiarity with, access to justice issues.

Of these, not less than one or more than two members of the Board shall be a nonattorney.

The membership of the Board shall reflect ethnic, gender, geographic, and other diversity.

Mid-term vacancies shall be filled in the same manner as original appointments, provided however, the solicitation for nominations may be abbreviated. The appointee for a mid-term vacancy shall fill the remainder of the vacated term and shall be eligible for reappointment up to two additional terms.

The Board shall designate one member as the chairperson of the Board who shall serve a term of two years and who shall be eligible for reappointment for one additional two-year term. An individual may continue to serve as chairperson even notwithstanding the expiration of his or her term on the Board.

Appointments shall be for a three-year term. Board members shall be eligible for reappointment for one additional term.
ORDER

The Access to Justice Board shall work to:

- Establish, coordinate and oversee a statewide, integrated, nonduplicative, civil legal services delivery system that is responsive to the needs of the poor, vulnerable and moderate means individuals;
- Establish and evaluate the performance and effectiveness of the civil legal services delivery system against an objective set of standards and criteria;
- Promote adequate levels of public, private and volunteer support for Washington State’s civil equal justice network;
- Serve as an effective clearinghouse and mechanism for communication and information dissemination;
- Promote, develop, and implement policy initiatives and criteria which enhance the availability of resources for essential civil equal justice activities;
- Develop and implement new programs and innovative measures designed to expand access to justice in Washington State;
- Promote jurisprudential understanding of the law relating to the fundamental right of individuals to secure meaningful access to the civil justice system;
- Promote widespread understanding of civil equal justice among the members of the public through public legal education;
- Promote the responsiveness of the civil justice system to the needs of those who suffer disparate treatment or disproportionate access barriers; and
- Address existing and proposed laws, rules, and regulations that may adversely affect meaningful access to the civil justice system.

The Access to Justice Board may adopt internal operational rules pertinent to these powers and duties.

The Access to Justice Board shall be funded and staffed by the Washington State Bar Association, which shall have authority to establish a budget and approve expenditures.

The Board shall file with the Supreme Court and the Board of Governors of the Washington State Bar Association an annual report outlining its work during the prior 12-month period.
ORDER

DATED at Olympia, Washington this ______ day of April, 2010.

[Signatures]

Madsen, C.J.

Chiesa, J.

Fairhurst, J.

Stephens, J.
ACCESS TO JUSTICE BOARD
STATEMENT OF PRINCIPLES AND GOALS

(Adopted by the ATJ Board on May 8, 2003)

Justice involves the determination and realization of legal needs, rights and responsibilities and the fair resolution of disputes. Access to justice is based on the following principles and goals.

**Principles**

- Access to justice is a fundamental right in a just society.
- Access to justice requires an opportunity for meaningful participation and deliberation whenever legal needs, rights, and responsibilities are affected. Legal issues must be adequately understood, presented, and dealt with in a timely, fair, and impartial manner.
- Access to justice depends on the availability of affordable legal information and services, including assistance and representation when needed.
- Access to justice requires adequate funding, resources, and support.
- Equal justice under the law requires that access to justice be available to all people. All persons or groups shall be afforded equal access to justice regardless of the popularity of the cause involved, status, or other considerations or characteristics.

**Goals**

- Persons and institutions involved in the justice system must make access to justice an essential priority.
- Adequate and sustained public and private funding, resources, and support must be provided to assure access to justice for low- and moderate-income and other vulnerable persons.
- Adequate and sustained public and private funding, resources, and support must be provided to maintain a strong, independent judiciary, the individuals, institutions, and organizations that provide or assure access to justice.
- The delivery of justice must be prompt, understandable, and affordable without sacrificing quality.
- A coordinated and comprehensive statewide system for delivering legal services must be maintained.
- Available and emerging technology and other resources must fairly and efficiently maximize access to justice.
- Barriers to access to justice must be prevented, removed, or reduced.
- The justice system must be inclusive and have the values, skills, and resources necessary to meet the legal needs of a diverse and multicultural population. Access to justice shall not be limited or denied for any reason of condition or status, including race, ethnicity, nationality, religion, creed, age, gender, sexual orientation, physical or mental ability, education, language or communication skills, finances, cultural background, or social status.
- The justice system must collaborate with other persons, professions, and organizations to meet the legal and law-related needs of the public.
- Public legal education must be provided to create and sustain an informed and empowered public and to build broad support for access to justice.
The **Hallmarks of an Effective Statewide Civil Legal Services** (Hallmarks) adopted by the Access to Justice Board in 1995 and revised in 2004, describe the mission, core values, components and capacities upon which the statewide civil legal aid delivery system must be based. Our services must be client-focused and expansive, contemplate lawyering in its broadest sense, and acknowledge that the interests of low income people can be served only if the delivery system is dedicated to providing full and complete access to the civil justice system in a way that empowers this segment of the population to define, promote and defend its legitimate interests.

The **Hallmarks** have guided the development and implementation of the 1995, 1999 and 2006 State Plans, and serve as benchmarks for decision-making by the Washington State Alliance for Equal Justice.

### 2013–2014 Roster

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<thead>
<tr>
<th>Name</th>
<th>Office/Position</th>
<th>Phone</th>
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<tbody>
<tr>
<td><strong>Hon. Lisa L. Atkinson</strong></td>
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<td><a href="mailto:Lisa_L_Atkinson@msn.com">Lisa_L_Atkinson@msn.com</a></td>
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ACCESS TO JUSTICE BOARD COMMITTEES AND SPECIAL PROJECTS
May 2013

Communications Committee
Chair: Marc Lampson
ATJ Board Liaison:
Staff Liaisons: Eric Gonzalez Alfaro and Allison Durazzi

Delivery Systems Committee
Co-Chairs: Nick Gellert and Geoff Revelle
ATJ Board Liaisons: Nick Gellert and Geoff Revelle
Staff Liaison: Joan Fairbanks

Equal Justice Coalition
Chair: Mike Pellicciotti
ATJ Board Liaison: Breean Beggs
Staff Liaison: Eric Gonzalez Alfaro

Executive Committee
Chair: Kirsten Barron
ATJ Board members: Ishbel Dickens, Nick Gellert, Breean Beggs
Staff Liaison: Joan Fairbanks

Justice Without Barriers
Co-Chairs: Judge Greg Sypolt and Josefina Ramirez
ATJ Board Liaisons: Kirsten Barron, Lynn Greiner and Hon. Anita Crawford-Willis
Staff Liaisons: Joan Fairbanks and Burton Eggertson

Law School Relations Committee
Co-Chairs: Ishbel Dickens and Holly Scott
ATJ Board Liaison: Ishbel Dickens
Staff Liaison: Allison Durazzi

Nominating and Leadership Development Committee
Co-Chairs: Hon. Lisa Atkinson, Breean Beggs and Elizabeth Fry
ATJ Board Liaisons: Breean Beggs and Hon. Lisa Atkinson
Staff Liaison: Allison Durazzi

Technology Committee
Chair: Brian Rowe
ATJ Board Liaison: Andy Sachs
Staff Liaison: Allison Durazzi

Pro Se Project
Co-Chairs: Lynn Greiner and Kirsten Barron
ATJ Board Liaisons: Kirsten Barron and Lynn Greiner
Staff Liaisons: Charles Dyer (contractor) and Joan Fairbanks

Best Practices for Electronic Access to Court Records
Steering Committee: Don Horowitz, Brian Rowe, Andrew Lee, Joan Fairbanks
Contractors: John Greacen and Emily McReynolds
The Access to Justice Board sends liaisons to other organizations, committees or entities, as follows:

<table>
<thead>
<tr>
<th>Organization</th>
<th>Liaison</th>
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<tr>
<td>Board for Judicial Administration</td>
<td>Ishbel Dickens</td>
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<td>Civil Legal Aid Oversight Committee</td>
<td>Breean Beggs</td>
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<td>Judicial Information Systems (JIS)</td>
<td>Joan Kleinberg</td>
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<td>Public Trust and Confidence Committee</td>
<td>Kirsten Barron</td>
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<td>Task Force on Race and the Criminal Justice System</td>
<td>Andy Sachs</td>
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<tr>
<td>WSBA Board of Governors (BOG)</td>
<td>Geoff Revelle</td>
</tr>
</tbody>
</table>

Several other organizations opt to send liaisons to the ATJ Board, as follows:

<table>
<thead>
<tr>
<th>Organization</th>
<th>Liaison</th>
</tr>
</thead>
<tbody>
<tr>
<td>Administrative Office of the Courts (AOC)</td>
<td>Dirk Marler</td>
</tr>
<tr>
<td>ATJ Institute at Seattle University School of Law</td>
<td>Diana Singleton</td>
</tr>
<tr>
<td>Civil Legal Aid Oversight Committee</td>
<td>Pending</td>
</tr>
<tr>
<td>District/Municipal Court Judges Association (DMCJA)</td>
<td>Hon. Johanna Bender</td>
</tr>
<tr>
<td>Gates Scholarship Program</td>
<td>Michele Storms</td>
</tr>
<tr>
<td>King County Bar Foundation</td>
<td>Colleen Kinerk</td>
</tr>
<tr>
<td>Minority and Specialty Bar Associations</td>
<td>Lisa Atkinson</td>
</tr>
<tr>
<td>Northwest Tribal Court Judges Association</td>
<td>Lisa Atkinson</td>
</tr>
<tr>
<td>NW Indian Bar Association</td>
<td>Lisa Atkinson</td>
</tr>
<tr>
<td>Office of Administrative Hearings</td>
<td>Chief Judge Lorraine Lee</td>
</tr>
<tr>
<td>Seattle City Attorney’s Office</td>
<td>Darby DuComb</td>
</tr>
<tr>
<td>Superior Court Judges Association (SCJA)</td>
<td>Hon. Janice Ellis</td>
</tr>
<tr>
<td>Washington State Association of County Clerks</td>
<td>Kevin Stock</td>
</tr>
<tr>
<td>WSBA Board of Governors (BOG)</td>
<td>Dan Ford</td>
</tr>
<tr>
<td>WSBA Diversity</td>
<td>Joy Eckwood</td>
</tr>
<tr>
<td>WSBA Family Law Section Executive Committee (FLEC)</td>
<td>Vacant</td>
</tr>
<tr>
<td>WSBA Pro Bono and Legal Aid Committee</td>
<td>Will Ross</td>
</tr>
</tbody>
</table>
Alliance Members

More than 30 legal aid providers are part of the Alliance:
The following organizations are core Alliance providers—this is not an
exhaustive list of Washington’s legal aid providers. The Alliance is a growing
and changing network of organizations that welcomes new partners in the
equal justice movement.

Statewide and Specialty Programs
Statewide and Specialty Programs provide civil legal aid services from staffed offices throughout the
state, to specific low-income populations or for specific legal problems. These programs ensure services
are not duplicated and that legal assistance is available to some of our state’s most marginalized
populations.

Center for Justice is a private, donor-funded public interest law firm dedicated to providing the
experience of justice to those of limited means in the greater Spokane area.
Columbia Legal Services is a statewide legal aid program that provides civil legal services in areas of
critical legal need, often for groups or large numbers of clients.

Legal Action Center pursues its mission to reduce homelessness by preventing illegal or unnecessary
evictions and/or housing subsidy terminations.

Northwest Immigrant Rights Project (NWIRP) provides comprehensive immigration legal services and
community education to advance the human rights and well-being of low-income immigrants living in
Washington.
Northwest Justice Project (NJP) is the largest civil legal aid provider in Washington. NJP operates the
state’s intake and referral process—through CLEAR and 211 hotlines—and online self-help resource,
Washington Law Help.

Northwest Health Law Advocates promotes increased access to health care and basic health care rights
and protections for all individuals through legal and policy advocacy, education, and support to
community organizations.

Open Door Legal Services – a ministry of Seattle’s Union Gospel Mission - provides free civil legal
services to homeless and extremely low-income clients. Primary areas of practice include court fines, re-
licensing, warrants, child support, family law and assistance obtaining identification.
Seattle Community Law Center provides direct legal assistance to low-income and homeless individuals
in the region related to their eligibility for Disability benefits.

Seattle University School of Law’s Ronald A. Peterson Law Clinic teaches students the fundamental
skills and values of practicing attorneys by representing clients under faculty supervision.

Solid Ground is a community organization with over 30 programs working to eliminate poverty,
prejudice, and neglect. The Family Assistance Program provides information and referral, advice, and
direct legal representation to individuals who have had their state public assistance benefits reduced,
terminated, or denied.

Excerpted from the Alliance for Equal Justice website:
http://allianceforequaljustice.org/index.php?p=Alliance_Members&s=204

ATJ Board 2013 Report  Attachments  A-9
TeamChild provides free civil legal representation and community education to help youth involved in the juvenile justice system secure the education, health, housing and other supports they need to achieve positive outcomes in their lives.

Unemployment Law Project provides free legal assistance and information to people who have been denied unemployment benefits or whose right to those benefits is being challenged.

University of Washington School of Law's Clinical Law Program is central to the law school's public service and access to justice efforts. A variety of clinics offer diverse practice opportunities to nearly 60% of each JD class.

Volunteer Lawyer Programs
Volunteer Lawyer Programs coordinate and leverage free legal aid provided by attorneys pro bono. Pro bono efforts are coordinated through bar associations, community action centers, law firms, governmental law offices, and corporate counsel offices throughout the state. Volunteer lawyers provide a continuum of services from brief advice in clinics to extended representation in court. In 2008 volunteer attorneys donated 80,000 hours of free legal assistance to families with nowhere else to turn.

Asotin County Legal Services
Benton-Franklin Legal Aid Society
Blue Mountain Action Council Volunteer Attorney Program
Chelan-Douglas County Volunteer Attorney Services
Clallam-Jefferson County Pro Bono Lawyers
Clark County Volunteer Lawyers Program
Cowlitz-Wahkiakum Legal Aid
Eastside Legal Assistance Program
King County Bar Foundation Community Volunteer Legal Services
Kitsap Legal Services
Legal Assistance by Whatcom (LAW) Advocates
Lewis County Bar Legal Aid
Skagit County Community Action Agency Volunteer Legal Services Program
Snohomish County Legal Services
Spokane County Bar Association Volunteer Lawyer Program
Tacoma-Pierce County Bar Association Volunteer Legal Services
Thurston County Volunteer Legal Services
WAACO: Washington Attorneys Assisting Community Organizations
Whitman County Legal Services Community Action Center
Yakima County Volunteer Attorney Services
AGENDA
Access to Justice Board
June 8, 2012
Yakima Convention Center
10 a.m. 12:15 p.m.
Suite 200

10:00 - 10:45 Welcome and Introductions

*Proposed CR 34: WSBA Court Rules Chair Ken Masters and ATJ Board Technology Committee member Don Horowitz

*Approval of March 30, 2012 ATJ Board Meeting Minutes

ATJ Board Chair’s Report: Kirsten Barron

*Request from Chief Justice Madsen re Judicial Branch Strategic Planning: Joan Fairbanks

*Legal Community Events

10:45 - 12:15 Listening Session: Ishbel Dickens, Facilitator

- Dave Hansen, Executive Director, Sunrise Outreach Center
- Helen Reddout, President, CARE (Community Association for the Restoration of the Environment)
- Sister Roberta Rorke, Professor, Heritage University and Board Member, Rod’s House
- Helen Spencer, AmeriCorps Children’s Vision Project
- Eva Valdivia, Paralegal and Advocate

12:15 ATJ Board Meeting Adjourns

12:30 - 1:30 ATJ Board Lunch with the Board of Governors
Room A

1:30 ATJ Board Annual Report to the Board of Governors
Room B

2:00 - 2:30 *Joint Meeting of the ATJ Board and the Civil Legal Aid Oversight Committee to Take Action on Statement of OCLA Director Roles and Functions
Room F
AGENDA
Access to Justice Board
July 20, 2012
2:00 – 3:00 p.m.
Washington State Bar Association
(Participants are welcome to meet in person or by conference call: 1-866-577-9294, 52140#)

2:00 – 3:00 Welcome and Introductions

ATJ Board Chair’s Report: Kirsten Barron

*Approval of June 8, 2012 ATJ Board Meeting Minutes

*Approval of Draft Leadership Academy Memorandum of Understanding between the ATJ Board and the Seattle University School of Law – Breean Beggs and Elizabeth Fry

*ATJ Board approval of CR 34 – Kirsten Barron

*Resolution Concerning Fredric C. Tausend – Geoff Revelle

*Legal Community Events – Kirsten Barron

*Schedule 2013 ATJ Board meetings

*Action Needed

Future Meetings:

September 28, 2012
October 26, 2012
November 30, 2012
AGENDA
Access to Justice Board
September 28, 2012
10:00 a.m. – 3:00 p.m.
Seattle University School of Law Annex
1215 E Columbia St, Seattle WA 98122

9:00 - 9:45 Executive Session with BOG Officers (at WSBA offices)
10:00 – 11:00 Welcome and Introductions
*Approval of July 20, 2012 Access to Justice Board Meeting Minutes
ATJ Board Chair’s Report: Kirsten Barron
*ATJ Board Vacancy - Discussion of Criteria for Non-Attorney Position: Breean Beggs
11:00 – 11:30 The Dream Act: Jorge Barón, Executive Director, Northwest Immigrant Rights Project
11:30 - noon  *Future of the ATJ Conference/Goldmark Awards Luncheon Day programming: Kirsten Barron
Noon – 12:30 Lunch
12:30 – 2:00 Funding Report
Legal Foundation of Washington Executive Director Caitlin Davis Carlson
Equal Justice Coalition Director Eric Gonzalez Alfaro
Office of Civil Legal Aid Director Jim Bamberger
LAW Fund Director Naria Santa Lucia
*Assignment of ATJ Board Members to Legal Community Events
Liaison Updates
Board of Governors: Geoff Revelle
Board for Judicial Administration: Ishbel Dickens
Civil Legal Needs Work Group: Joan Fairbanks
Other liaisons are welcome to update at this time!
ATJ Board updates
 Pro Se Project: Lynn Greiner
 Other?
2:00 – 3:00 *Alliance Leadership Academy – Status Report and Final Approval of Memorandum of Understanding

* = Action Needed

Upcoming Meetings:
October 26, 2012 (Annual ATJ Board Committee chairs meeting in the morning; ATJ Board meeting in the afternoon)
November 30, 2012
AGENDA
(Revised)
Access to Justice Board
October 26, 2012
12:45 – 3:30
Washington State Bar Association

NOTE: The Access to Justice Board will convene the annual meeting of its committee chairs from 9:30 – noon, followed by lunch from noon – 12:30. The ATJ Board will convene its formal meeting at 12:45 and will go into executive session following the completion of the meeting agenda.

12:45 – 3:30 Welcome and Introductions

*Approval of September 28, 2012 ATJ Board Meeting Minutes [p. 8–13]

Funding Report:

Legal Foundation of Washington Executive Director Caitlin Davis Carlson
Equal Justice Coalition Director Eric Gonzalez Alfaro
Office of Civil Legal Aid Director Jim Bamberger
LAW Fund Director Naria Santa Lucia
Northwest Immigrant Rights Project Executive Director Jorge Barón

ATJ Board Chair’s report – Kirsten Barron

Advocacy Report: Aurora Martin, Executive Director, CLS

*Assignment of ATJ Board Members to Legal Community Events [p. 14–19]

Leadership Academy update – Breean Beggs

ATJ Board Nominating and Leadership Development Committee retreat – Breean Beggs

ATJ Board Justice Without Barriers Committee retreat – Hon. Anita Crawford-Willis

Liaison Updates:

WSBA Board of Governors – Geoff Revelle
Board for Judicial Administration – Ishbel Dickens
Civil Legal Needs Work Group – Joan Fairbanks [p. 20–28]
Other

*= Action Needed
AGENDA
Access to Justice Board
November 30, 2012
10:00 a.m. – 3:00 p.m.
Washington State Bar Association

NOTE: The Access to Justice Board will meet in Executive Session from 9:00 – 10:00 a.m.

10:00 - Noon Welcome and Introductions
ATJ Board Chair’s Report – Kirsten Barron

*Approval of October 26, 2012 ATJ Board Meeting Minutes [p. 9-11]

*Approval of Memorandum of Understanding between the Washington Pattern Forms Committee and the Access to Justice Board – Lynn Greiner [p. 12]

*Support for the American Bar Association’s Resolution on Unbundling Legal Services – Joan Fairbanks [p. 13-25]

Discussion of proposed ATJ Conference Mission Statement [p. 26-56]

Noon – 12:30 Lunch

12:30 – 3:00 Funding Report:
Legal Foundation of Washington Executive Director Caitlin Davis Carlson
Equal Justice Coalition Director Eric González Alfaro
Office of Civil Legal Aid Director Jim Bamberger
LAW Fund Director Naria Santa Lucia
Northwest Immigrant Rights Project Executive Director Jorge Barón

Advocacy Report: Northwest Justice Project Executive Director César Torres

Leadership Academy update – Breean Beggs

Fellowship Report: Andrew Lee

*Assignment of ATJ Board Members to Legal Community Events [p. 57-59]

Liaison Updates:
WSBA Board of Governors – Geoff Revelle [p. 60-112 (MCLE); p. 113-119 (LLL)]
Board for Judicial Administration – Ishbel Dickens
Other

*= Action Needed
AGENDA
Access to Justice Board
January 25, 2013
11:00 a.m. – 2:00 p.m.
Washington State Bar Association

NOTE: The ATJ Board will meet in Executive Session from 10:00 – 11:00 a.m.

11:00 – Noon  Welcome and Introductions

  * Approval of November 30, 2012 ATJ Board Meeting Minutes
  
  ATJ Board Chair’s report – Kirsten Barron
  
  * ATJ Board Vacancy – Hon. Lisa Atkinson
  
  * Select Spring ATJ Board Meeting Date
  
  * Children’s Vision Care Resolution – Joan Fairbanks

  * ATJ Board Appointment to the Judicial Information System Committee Court
    User Work Group – Allison Durazzi

  * Legal Community Events

Noon – 12:30  Lunch

12:30 – 2:00  Update on February 15 Alliance-Wide Gathering – Hon. Anita Crawford-Willis

Funding report
Legal Foundation of Washington Executive Director Caitlin Davis Carlson
Equal Justice Coalition Director Eric Gonzalez Alfaro
Office of Civil Legal Aid Director Jim Bamberger
LAW Fund Director Naria Santa Lucia

* Report from the ATJ Board’s Communications Committee – Marc Lampson, Chair

Liaison updates
  • Board of Governors – Greg Dallaire
  • Diversity Stakeholder Meeting – Geoff Revelle
  • Board for Judicial Administration – Ishbel Dickens
  • Other

* Action Needed
AGENDA
Access to Justice Board
March 1, 2013
Washington State Bar Association
9:00 a.m. - 12:30 p.m.

9:00 – 12:30 Welcome and Introductions

*Approval of January 25, 2013 ATJ Board Meeting Minutes

ATJ Board Chair’s Report – Kirsten Barron

*ATJ Board Vacancy – Breean Beggs and Hon. Lisa Atkinson

Information Gathering, Research, Assessment and Evaluation – An Introductory Conversation About How the Alliance Maintains Awareness of Client Needs, Strategies Employed, Services Delivered and Impacts Achieved – Jim Bamberger and others (invited)

Plain Language Court Forms, A Before and After Study – Janet Skreen and Charley Dyer

Advocacy Report – TeamChild

Funding report
  Legal Foundation of Washington Executive Director Caitlin Davis Carlson
  Equal Justice Coalition Director Eric Gonzalez Alfaro
  Office of Civil Legal Aid Director Jim Bamberger
  LAW Fund Director Naria Santa Lucia

*Legal Community Events

ATJ Board updates
  Leadership Academy
  Pro Se Project
  Other

Liaison Updates
  WSBA Diversity Stakeholder Discussion – Geoff Revelle
  Board of Governors
  Other

12:30 ATJ Board Executive Session

*Action Needed
AGENDA
Access to Justice Board
May 3, 2013
Washington State Bar Association
10:00 a.m. – 3:00 p.m.

NOTE: The ATJ Board will meet in Executive Session from 9:00 – 10:00 a.m.

10:00 – 11:00 a.m. Welcome and Introductions

* Approval of March 1, 2013 ATJ Board Meeting Minutes

ATJ Board Chair’s Report – Kirsten Barron

* Nomination for reappointment of Civil Legal Aid Oversight Committee Member Jesse Magana – Hon. Lisa Atkinson

* Approval of Request to Extend Charles Dyer Contract through June 30, 2013 – Kirsten Barron

* Legal Community Events – Kirsten Barron

11:00 – 11:30 Status Report on the Implementation of the Limited License Legal Technician (LLLT) Rule – WSBA Executive Director Paula Littlewood and LLLT Board Chair Steve Crossland

11:30 – Noon Funding report
Legal Foundation of Washington Executive Director Caitlin Davis Carlson
Equal Justice Coalition Director Eric Gonzalez Alfaro
Office of Civil Legal Aid Director Jim Bamberger
LAW Fund Director Naria Santa Lucia

Noon – 12:30 Lunch

12:30 – 3:00 Continuation of the Discussion on Information Gathering, Research, Assessment and Evaluation:

At its March 1, 2013 meeting, the ATJ Board convened an introductory conversation about how the Alliance assesses and measures client needs, strategies employed, services delivered and impacts achieved. We discussed a number of research projects and studies currently underway and contemplated. Using our Hallmarks, State Plan, Program Performance Standards and other tools as guidance, the follow-up conversation will focus on (1) How do we identify and prioritize what to research? (2) What are we assessing and why? (3) What opportunities are there to coordinate and take advantage of potential synergies: (4) Who or how should these efforts be coordinated?
*ATJ Board Proposal to Review and Update the ATJ Board’s 2004 Resource Development Plan

ATJ Board Updates:
- Communications Committee - TBD
- Technology Committee – Kirsten Barron
- Law School Relations Committee – Ishbel Dickens
- Delivery System Committee – Nick Gellert
- Justice Without Barriers Committee – Hon. Anita Crawford-Willis
- Nominating and Leadership Development Committee – Lisa Atkinson
- Pro Se Project – Lynn Greiner
- Leadership Academy – Ishbel Dickens
- ABA Access to Justice Expansion Grant – Joan Fairbanks

Liaison Updates:
- Board of Governors Report – Dan Ford
- Board for Judicial Administration – Ishbel Dickens
- Other?

*Action Needed
AGENDA
ACCESS TO JUSTICE BOARD RETREAT
Stoel Rives
600 University St
Suite 3600
April 27, 2012
9:00 a.m. – 3:30 p.m.

9:00 – Noon

I. Welcome and Introductions

II. Status Report – Where We Are

   A. Pro Se Project – Lynn Greiner
   B. Leadership Academy – Betty Fry
   C. GR 34 – Kirsten Barron
   D. Delivery System Committee Planning – Nick Gellert
   E. WSBA Referendum and ATJ Conference – Kirsten Barron and Joan Fairbanks

III. Operational Concepts – Issues along the Way

   A. Fundraising – Kirsten. There are a number of ATJ initiatives and projects that
      require funding. The Leadership Academy and the Pro Se Project are both in the
      process of raising money with the help of the WSBA Foundation and staff. The
      Pro Se Project has raised smaller amounts of money – mostly from the Supreme
      Court – but recently also $75,000 from the WSBA and an 80% staff person from
      NJP to work on the project.

   Should the Board be fundraising and if so, what are the parameters?

      1. How should the Board deal with initiatives that require funding?
         a. Scope of Project
         b. Length
         c. If the Board should be raising funds for its initiatives, how should
            it do so?

      2. Is it time to revisit the ATJ Board’s Resource Development Protocol?
         [See attached Report of the ATJ Board Resource Development
         Committee.]
B. Roles and Responsibilities – Breean Beggs

1. ATJ Board’s Executive Committee and staff. The roles and responsibilities of the Executive Committee and the staff have been quite fluid. The staff has had to be extremely flexible to accommodate an active board or a less active board – picking up and handing over duties without much direction. This becomes especially important when the time comes for succession planning. Questions have been raised about how much of the Board’s work should be assumed by the Executive Committee.

Do we need to better define the “ideal” roles of the staff and Executive Committee? [See attached position descriptions for Joan Fairbanks and Allison Durazzi. See Section III.C. of the ATJ Board Operational Rules for a Description of the Executive Committee.]

2. Alliance Roles. The ATJ Board is a statewide policy-setting board. Is policy set by other stakeholders, i.e., OCLA, LFW. If so, what policy setting is appropriate?

C. ATJ Board Communication – Joan. The ATJ Board has struggled with how to more effectively communicate externally and within the Board itself. The ATJ Board’s Communication Committee has a new goal to expand its effort to assist the ATJ Board with external communications. Additionally, the ATJ Board has been holding “listening sessions” when it meets outside of Seattle. [See 2011 Reports from Kennewick and Omak in your Supreme Court Report.]

1. Are there other suggestions for improving communication?

2. Does the ATJ Board need a member-only listserv?

D. ATJ Board Relationship with Washington Association of County Clerks – Kirsten Noon – 12:30 – Lunch

12:30 – 3:30 p.m.

IV. Annual Setting of Priorities and Supreme Court Funding Request – Where we are going. Ishbel Dickens

A. 2011-12 Priorities

• Implementing the Washington State Plan for Integrated Pro Se Assistance Services.
• Promoting leadership development and building organizational capacity.
• Eliminating bias in the justice system, with an emphasis on racial and ethnic bias.
• Promoting the implementation of JusticeNet
• Strengthening the pro bono function of the civil legal aid delivery system.
• Securing ample funding for civil legal aid and the courts.

B. Discussion of 2012-13 ATJ Board Priorities

C. Supreme Court Funding Request/ Bar Dues Referendum [See attached ATJ Board Budget and Information on Supreme Court’s budget process.]

V. Assignment of ATJ Board members to ATJ Board committees and as liaisons to key stakeholder entities – All Board members [See attached: Annual ATJ Board Committee Reports; Access to Justice Board Committees; Access to Justice Board Liaisons; BJA Filing Fee Workgroup Charter]

List of Attachments:

• ATJ Board Resource Development Committee Report
• Memo from staff on their roles and functions
• Information on Supreme Court’s budget process
• Current ATJ Board Budget
• Annual ATJ Board Committee reports
• ATJ Board Committees
• ATJ Board Liaisons
• BJA Filing Fee Workgroup Charter
Dave Hansen: He is the Executive Director of Sunrise Outreach Center and an advocate for the homeless. The Sunrise Outreach Center is a transitional hostel for families. Services included shelter referral and homeless prevention. Yakima has the only gang court in the state and Dave attends weekly.

Helen Reddout: She is the President of CARE (Community Association for the Restoration of the Environment). According to Lori Isley, Helen has done remarkable work around ground water pollution in the lower Yakima Valley as a result of large consolidated animal feeding operations (CAFOs) and likely other agricultural pollutants. This issue has drawn a substantial amount of regional interest. It is a huge issue for low income people living in rural communities which lack municipal water systems and where families have to rely on wells. She is preparing a 10 minute power point.

Sister Roberta Rorke: She is a Professor at Heritage University and a Board Member of Rod’s House, a drop in center for homeless youth in Yakima. Sister Rorke is an advocate for gang prevention. There are about 1200 gang members in the Yakima area, including Crypts and Bloods. Part of her advocacy is to befriend gang members, help them to get jobs, and encourage them to go to school. She may bring a former gang member with her.

Helen Spencer: She works with the AmeriCorps Children’s Vision Project, which is in its third year. Almost 60% of the children tested by developmental optometrists through the AmeriCorps Children’s Vision Project have undetected vision problems, despite well-child care and Medicaid. The Yakima developmental optometrists are having a great deal of success in helping children with their binocular vision dysfunctions and there are now development optometrists in every part of the state working to help children develop better vision skills.

Eva Valdivia: She is a paralegal with an immigration law firm and self-identifies as an advocate. Lori Isley describes her as a community catalyst and visionary on issues impacting immigrants.
Access to Justice Training:
Moving Our Mission Forward through Strong Committee Leadership

AGENDA

9:30   Welcome and Purpose
9:40   Characteristics of Effective Committees
10:00  Committee Life Cycles
10:25  Solutions to current challenges
11:10  Break
11:25  Inspiring Committee Reports
11:50  Wrap-up
12:00  Lunch
12:30  Adjourn
MEMORANDUM OF UNDERSTANDING

Relationships

The Washington State Access to Justice Board (the “ATJ Board”), an autonomous board that reports annually to the Washington State Supreme Court and the Washington State Bar Association ("WSBA") Board of Governors, was established in 1994 and reauthorized by an order of the Supreme Court, dated November 2, 2000 (the “Order”). The Order charges the ATJ Board with responsibility to assure high quality access for low and moderate income residents and others in Washington State who suffer disparate access barriers to the civil justice system. To that end, the Order provides that the ATJ Board shall work to:

- Establish, coordinate and oversee a statewide, integrated, non-duplicative, civil legal services delivery system that is responsive to the needs of poor, vulnerable and moderate means individuals;

- Establish and evaluate the performance and effectiveness of the civil legal services delivery system against an objective set of standards and criteria;

- Promote adequate levels of public, private and volunteer support for Washington State’s civil equal justice network;

- Serve as an effective clearinghouse and mechanism for communication and information dissemination;

- Promote, develop and implement policy initiatives and criteria which enhance the availability of resources for essential civil equal justice activities;

- Develop and implement new programs and innovative measures designed to expand access to justice in Washington State;

- Promote jurisprudential understanding of the law relating to the fundamental right of individuals to secure meaningful access to the civil justice system;

- Promote widespread understanding of civil equal justice among the members of the public through public legal education;

Working Together to Champion Justice
• Promote the responsiveness of the civil justice system to the needs of those who suffer disparate treatment or disproportionate access barriers; and

• Address existing and proposed laws, rules and regulations that may adversely affect meaningful access to the civil justice system.

The Order provides that the ATJ Board shall be administered by the WSBA, and specifically states that the ATJ Board shall be funded and staffed by the WSBA, which shall have authority to establish a budget and approve expenditures. Pursuant to this Memorandum of Understanding, the ATJ Board and the WSBA agree to the following understandings with respect to the relationships between the parties under the Order:

**Budget Considerations**

The parties agree that the ATJ Board will participate in the development of that portion of the WSBA annual budget that affects the operations of the ATJ Board. Such participation shall include:

(a) The ATJ Board’s submission to the WSBA Department of Finance and Administration of a proposed budget in the same format used by the WSBA’s own programs, together with such back-up information necessary to explain the proposed budget, or as requested in preliminary budget development. The budget submission will identify specific objectives and describe how progress will be evaluated; and

(b) The meaningful and timely opportunity for the ATJ Board to participate in WSBA’s budget discussions and in making budget adjustments.

To the extent that the ATJ Board deems it necessary to request supplemental funding from the WSBA within a budget cycle, the ATJ Board will follow the above steps; provided, that budget changes of less than 10% in a line item do not require prior approval assuming that the overall budget remains constant.

To the extent that the ATJ Board seeks funding from outside sources, it shall do so in collaboration with the WSBA. WSBA shall be the contracting and grant agent for all outside funding received by the WSBA or the Washington State Bar Foundation and earmarked for the ATJ Board. Either the WSBA or the Washington State Bar Foundation, as appropriate, shall be responsible for reporting on the use of such funds to the outside funding source. Management of the funds may be delegated to the ATJ Board. Such funds shall only be used for the purpose(s) for which they were solicited, and subject to any conditions imposed by the grantor or donor.

**Staffing Considerations**

The WSBA shall provide the ATJ Board with adequate staff to fulfill its mission. A manager-level employee with knowledge of civil access to justice issues shall be dedicated to supporting and coordinating the work of the ATJ Board with the understanding that this employee may be assigned to perform other responsibilities as a WSBA staff member. The WSBA shall also provide the ATJ Board with such other full or part-time staff as may be necessary to enable the ATJ Board to perform its
functions as set forth in the Order. Appropriate staffing levels shall be determined annually in the budget process. Staffing levels shall be monitored in good faith by both the WSBA and ATJ Board to assure that staff use complies with the parameters established in the budget. Any modifications to staffing allocations or duties shall only be made after mutual consultation between WSBA and the ATJ Board.

The ATJ Board understands that WSBA Personnel Guidelines shall apply in hiring, job classification, salary, and conditions of employment for all WSBA employees and that the WSBA Executive Director has sole authority to employ and compensate all WSBA employees. The WSBA Executive Director has sole authority to select or terminate any WSBA employee, although the ATJ Board shall have the opportunity to participate in the selection or termination of the ATJ manager. The formal job descriptions of staff assigned to work with the ATJ Board shall be available to the ATJ Board, and the ATJ Board shall have the opportunity to provide comments on those descriptions during the Annual Review process, or as necessitated by changes in functions, duties or personnel. The ATJ Board shall also have the opportunity to provide comments on the Annual Review of the ATJ manager and other WSBA staff supporting the ATJ Board.

**Other Matters**

The ATJ Board shall be accountable to the WSBA for proper fiscal management and for using WSBA resources to carry out the mission as specified in the Order.

In the event that an issue arises that is not addressed in the Order or this Memorandum of Understanding, the WSBA and ATJ Board will work collaboratively to resolve the issue.

Washington State Bar Association

S. Brooke Taylor
WSBA President

Date: 4-25-06

Washington State Access to Justice Board

By: Justine Crowell

Date: 5/8/06

M. Janice Michels
WSBA Executive Director

Date: 1-28-06

*Working Together to Champion Justice*
From the Order Reauthorizing the Access to Justice Board (Amended Order, March 8, 2012):

“. . . [t]he Access to Justice Board is hereby reauthorized and shall continue to be administered by the Washington State Bar Association, and is charged with responsibility to achieve equal access to the civil justice system for those facing economic and other significant barriers.”

Effective 3/9/06; amended 4/14/06, 9/18/09, 12/31/10 and 4/1/12. These rules supersede any previous policies covered herein.

I. Access to Justice Board (the “Board”)

A. Composition.*

1. The Board shall consist of ten members, at least one and no more than two of whom shall be non-attorneys.
2. The membership shall reflect ethnic, gender, geographic and other diversity.
3. Recommendations for nominees to the Board shall be solicited broadly, based on experience in and commitment to access to justice issues, consistent with the needs of the Board, and including people affiliated with the Board for Judicial Administration, the Board of Governors (the “BOG”) of Washington State Bar Association (the “WSBA”), Statewide Staffed Legal Services Programs, the Volunteer Legal Services Community, and Other Members and Supporters of the Washington State Alliance for Equal Justice.

B. Qualifications.*

1. Board members shall have a demonstrated commitment to, and familiarity with, access to justice issues.
2. The Nominating and Leadership Development Committee may identify other desirable qualifications, which may change from year to year depending on the needs of the Board.
3. Board members who are attorneys must be in good standing with their licensing authority(ies).

C. Term.*

1. Board member appointments are for a three-year term, which may be extendable, by one year, in the case of the Chair.
2. Board members are eligible for reappointment to the Board for one additional term.
3. Mid-term vacancies shall be filled in the same manner as original appointments, provided, however, the solicitation for nominations may be abbreviated.
4. The appointee for a mid-term vacancy shall fill the remainder of the vacated term and shall be eligible for reappointment up to two additional terms.

* These matters are addressed, in part, by the current Supreme Court Order Reauthorizing the Access to Justice Board (Amended Order March 9, 2012).
5. If Board membership is expanded beyond nine positions, new appointments shall be for an initial two-year term, with eligibility for reappointment for one additional three-year term.

D. Board member duties.
Each Board member shall use best efforts to:
   1. Attend each Board meeting;
   2. Prepare for participation in Board meetings by reading the meeting materials sent before the meetings;
   3. Follow up on tasks assigned at Board meetings;
   4. Attend the annual retreat and participate in developing the Board’s annual work plan;
   5. Attend the annual Access to Justice Conference;
   6. Represent the Board at the request of the Chair; and
   7. Advance the work of the Board in at least one of the following ways:
      a. By serving as a committee chair,
      b. By serving as a liaison to a Board committee,\(^1\)
      c. By serving as a liaison to an outside organization, or
      d. By serving as a committee member.

II. Board Meetings.
A. Form of Board Meetings.
   1. Regular meetings shall be scheduled in advance.
   2. Special meetings shall be called by the Executive Committee upon notice by mail, e-mail or phone.
   3. Meetings are generally open to the public, but the Board reserves the right to meet in executive session.

B. Frequency.
   Board meetings shall be scheduled as often as necessary to conduct the Board’s business, but not less frequently than once a quarter.

C. Attendance.
   Board members may attend meetings in person or by conference call or other similar means (e.g. video link, etc.). In-person attendance is preferred.

D. Quorum.
   1. A majority of the Board members shall constitute a quorum for any meeting.
   2. Once established during a meeting, a quorum shall be deemed to continue for the remainder of the meeting.

E. Manner of Action.
   1. The Board may act upon motion or resolution adopted at a meeting.
   2. A motion or resolution shall be adopted if approved by a majority of those Board members in attendance at the time the vote takes place.
   3. There shall be no voting by proxy, mail or e-mail.

III. Board Officers.
A. Chair.*
   1. Qualifications.

\(^1\) “Committee Liaisons” are expected to communicate the Board’s expectations of the Committee and its Chair; advise and advocate for the Committee; communicate questions and concerns between the Committee and the Board; and, monitor the Committee’s work.
The Nominating and Leadership Development Committee shall identify desirable qualifications, which may change from year to year depending on the needs of the Board.

2. Selection.

Normally, the Chair-Elect shall succeed to the position of Chair at the end of the term of the predecessor. If there is a vacancy in the position of Chair during a two-year term for any reason, the Chair-Elect shall succeed to the position of Chair to serve out the term of the predecessor.

3. Term.

   a. The Chair shall serve a two-year term.
   b. Although eligible for reappointment as Chair, each Chair should serve only one full term, but may serve a longer period if serving out the term of a predecessor who left office early.

4. Duties.

   The Chair shall:
   a. Serve as spokesperson for the Board;
   b. Lead Board and Executive Committee meetings; and
   c. Work to ensure that the Board’s initiatives are moving forward.

B. Chair-Elect.

1. Qualifications.

   a. Each nominee for Chair-Elect must have served at least two years on the Board.
   b. The Nominating and Leadership Development Committee shall identify desirable qualifications, which may change from year to year depending on the needs of the Board.

2. Selection.

   a. Candidates for Chair-Elect shall be nominated by the Nominating and Leadership Development Committee.
   b. Normally, the Chair-Elect shall be elected by the Board at its meeting immediately preceding the May meeting in the year of the election.
   c. If there is a vacancy in the position of Chair-Elect for any reason, a new Chair-Elect shall be nominated by the Nominating and Leadership Development Committee and elected by the Board as soon as possible to serve out the remaining term of the predecessor.

3. Term.

   The Chair-Elect shall serve a two-year term, but may serve a longer period if serving out the term of a predecessor who left office early.

4. Duties.

   The Chair-Elect shall:
   a. Succeed to the position of Chair upon the end of the predecessor Chair’s term or a vacancy in that position;
   b. Support the Chair;
   c. Serve as Chair when the Chair is unable to fulfill his/her obligations, including leading Board and Executive Committee meetings, if necessary
   d. Serve on the Executive Committee; and
   e. Serve as liaison to WSBA for budget and finance matters.

C. Executive Committee.

1. Membership.

   The Executive Committee shall consist of the Chair, the Chair-Elect and two additional Board members selected annually by the Board. The lead staff person assigned to the Board, serving ex officio, shall also participate in Executive Committee meetings, but shall have no vote.
2. Executive Committee Meetings.
   a. Form of Executive Committee Meetings.
      i. Regular meetings shall be scheduled in advance and held
         approximately 10 days prior to each Board meeting.
      ii. Special meetings shall be called by the Chair with notice to other
         Executive Committee members.
      iii. Meetings are open to all Board members.
   b. Attendance.
      Executive Committee members may attend meetings in person or by
      conference call or other similar means (e.g. video link, etc.).
   c. Participation by Non-Board Members
      i. Executive Committee meeting dates and agenda (but not
         meeting materials) will be posted online, including deadlines for
         agenda items. Agendas will be subject to change.
      ii. Those who choose to submit agenda items may be invited to
         attend the Executive Committee meetings at which those items
         will be considered.
   d. Quorum.
      At least two of the four Board members must be in attendance during the
      entire meeting to constitute a quorum for that meeting.
   e. Manner of Action.
      i. No action may be taken by the Executive Committee except at a
         meeting with a quorum in attendance.
      ii. The Executive Committee may act upon motion or resolution
         adopted at a meeting.
      iii. A motion or resolution shall be adopted if approved by a majority
         of the quorum in attendance at the time the vote takes place.
      iv. There shall be no voting by proxy, mail or e-mail.

D. Executive Committee Duties.
   The Executive Committee shall:
   1. Set agendas for Board meetings;
   2. Act on behalf of the Board on routine business and urgent matters, or otherwise
      as delegated by the Board; and
   3. Call special Board meetings.

IV. Nominating and Leadership Development Committee.
A. Membership.
   The Nominating and Leadership Development Committee shall be appointed by the
   Board. It will include at least one ATJ Board member. Other members shall be drawn
   from the justice community as a whole with a special effort to insure geographic diversity.
   Representatives should be invited from the Board’s committees, the Leadership Group,
   the WSBA’s many diversity initiatives, the law schools, and the minority bar associations.

B. Nominating and Leadership Development Committee Duties.
   The Nominating and Leadership Development Committee shall:
   1. Recruit potential new Board members;
   2. Evaluate and recommend potential new Board members to the Board annually or
      as needed;
   3. Make nominations for Chair-Elect (and, if necessary, Chair) once every two years
      (or as needed);
   4. Identify new leaders for the Alliance for Equal Justice (the “Alliance”), including
      potential new Board committee chairs; and
   5. Develop new leaders for the Alliance by overseeing the Board’s orientation
      program and its leadership training program.
V. Other Committees.
A. Standing committees.
The Board shall establish and maintain standing committees to help the Board accomplish its mission and to clarify and address core priorities established by the Board. The Board will, on an annual basis, review the work of each standing committee to determine whether it continues to address a core priority of the Board. The Board may dissolve a standing committee if it determines the priority has been addressed. The Board also may revise the mission of a standing committee to address changing priorities, and may establish new standing committees as necessary and appropriate.

B. Special Initiatives.
The Board may establish committees with limited life spans to address specific initiatives. The Board will appoint the chairs, provide the specific charges to the committees, and may establish time frames and reporting requirements for completing the work. In all other respects, these special initiatives committees, their chairs and committee members are subject to the same requirements as standing committees.

C. Committee chairs.
1. Qualifications.
The qualifications of committee chairs will be determined by the Board with due regard for the unique needs of each committee. Committee chairs may, but need not, be members of the Board.

2. Selection and removal.
a. Standing committees are encouraged to recommend chairs and plan for leadership succession, but the designation of standing committee chairs will be approved by the Board. In the absence of a standing committee recommendation, the Board will appoint a committee chair.
b. The Board shall appoint the chair of each special initiative.
c. Committee chairs may be removed by the Board.

3. Term.
a. Committee chairs shall serve a one-year term, which shall be renewable.
b. The Board encourages committee chairs to identify and mentor potential chairs from their respective committees (for example, by appointing a co-chair or vice-chair).
c. The Board will make resources available to assist committee chairs with leadership development and succession planning.
d. Those committee chairs who wish to step down will collaborate with the Board to identify new committee chairs by the annual Board Committee Chairs meeting.

4. Duties.
Each committee chair shall use best efforts to:
a. Provide an orientation to new committee members about the work of the committee;
b. Serve as spokesperson for the committee and its initiatives;
c. Set the agenda for each committee meeting;
d. Schedule, convene and lead committee meetings, which may be attended in person or by conference call;
e. Designate a recorder of decisions and action items for each meeting, and insure that such record is distributed to the committee members by e-mail list serve;
f. Recruit and select new committee members as needed, with the input from current committee members and, if appropriate, from the Board;
g. Include staff in logistic and strategic committee issues;
h. Direct the development and oversight of committee goals, work plans, deadlines and committee member assignments;
i. Follow up with committee members between meetings to ensure initiatives are moving forward; and
j. Prepare the committee’s annual report to the Board.

C. Committee Members.
   1. Qualifications.
      Recognizing the uniqueness of each committee, member qualifications shall be established by the committee’s chair from time to time, with consideration given to the following:
      a. Committee membership should reflect ethnic, gender, geographic and other diversity to the greatest extent possible.
      b. Committee members who are attorneys must be in good standing with their licensing authority(ies).
      c. Committees should seek to include, as appropriate, laypersons from within the justice system, laypersons from outside the justice system and persons who have not previously been involved with the Board or the Alliance.
   2. Selection and removal.
      a. Committee members shall be recruited and selected by the committee chair, with input from other committee members and, if appropriate, from the Board.
      b. Committee members may be removed by the committee chair.
   3. Term.
      Committee member appointments are for a one-year term, which shall be renewable.
   4. Duties.
      The chair will develop, direct and oversee the duties of individual committee members.

D. Committee Operating Procedures.
   The Board recognizes the unique needs of each committee and to the extent possible encourages committee structure and operations that enable the committee to effectively address its mission. The Board has determined that the following operating procedures are minimally necessary:
   1. No committee or its members may enter into contracts or negotiations that bind the Board or the WSBA.
   2. No committee may take a formal public position on an issue or represent the Board without the approval of the Board.
   3. Committee meetings shall be scheduled as often as necessary to conduct the work of the committee, but not less frequently than once a year.
   4. Each committee shall prepare and submit a brief written report to the Board by March 30 of each year describing the committee’s activities during the previous 12 months and its plans for the subsequent calendar year. These reports will be incorporated into the Board’s annual report to the BOG and the Supreme Court.

VI. Other matters.
   A. Staff.
      1. WSBA staff shall provide professional support for the work of the Board and its committees. Specific staff assignments shall be determined on the basis of staff expertise and the needs of the Board/committee.
      2. WSBA staff shall also provide the following administrative support to the Board and its committees:
         a. Committee roster maintenance;
         b. Committee e-mail list serve creation and maintenance;
c. Logistical arrangements (meeting space at WSBA, conference call numbers, beverage service, meeting notices) for committee meetings; and

d. Duplication of meeting materials.

B. Amendments.
The Board may amend these operational rules from time to time with the affirmative vote of a majority of the entire Board.

C. Other Administrative Procedures.
1. The Board shall maintain records as scheduled in the WSBA retention policy.
2. The Board shall record and maintain minutes of its meetings.
3. The Board shall prepare and deliver an annual report to the BOG and the Supreme Court.
4. The Board shall not enter into contract negotiations nor may it sign contracts.
5. The Board shall retain copies of all contracts entered into on its behalf by the WSBA.

D. Web Site.
The Board shall maintain a web page on the WSBA web site, which may include the following:
1. Board meeting minutes for the previous twelve months;
2. Annual Board reports to the BOG and the Supreme Court;
3. Key Board documents, including its authorizing order from the Supreme Court;
4. A schedule of its regular and Executive Committee meetings, which will also be posted on the WSBA legal community calendar located on the WSBA web site.

E. Policies.
The Board may adopt policies from time to time.
1. Use of ATJ Board letterhead (2-27-95): There are no restrictions on the use of ATJ Board letterhead. ATJ Board members may use ATJ Board letterhead for any purpose provided the ATJ Board has taken a position on the issue. An exception is private fundraising because judges are prohibited from soliciting money.
2. Keller rebate policy (3-20-95): Expenses associated with lobbying efforts by the ATJ Board in support of continued funding for legal aid programs — which includes letterhead — do not fall within the WSBA's Keller rebate policy.
3. Amicus Curiae (5-15-98): In the interest of having judges continue to participate on the ATJ Board and its committees, the ATJ Board will not file amicus curiae briefs, but will refer access to justice-related issues to the Board of Governors Amicus Committee and other entities as appropriate.
4. ATJ Board endorsements of candidates for elected office (4-9-04; amended 6-9-06): (1) The ATJ Board shall not endorse candidates for elected office. (2) ATJ Board members may endorse candidates for elected office provided they do not identify themselves as Access to Justice Board members. (3) The ATJ Board chair and Chair-Elect shall not endorse candidates for elected office, even in their personal capacities.
5. ATJ Board – CPLE Memorandum of Understanding (6-11-04): The ATJ Board and CPLE entered into a Memorandum of Understanding which spells out the relationship between the two entities.
6. Guidelines Regarding Third-Party Requests for ATJ Board Support (6-1-07): The ATJ Board periodically receives requests from third parties to sponsor (or co-sponsor), support, or endorse events, initiatives, legislative or policy issues (including substantive and fiscal matters) and court rules. Guidelines and e-form can be found at http://www.wsba.org/atj/board/atjboardguidelinesforsupport.pdf.
October 19, 2012

Councilmember Joe McDermott, Chair
King County Budget and Fiscal Management Committee
Metropolitan King County Council
516 Third Ave., Room 1200
Seattle, WA 98104

Dear Chair McDermott:

I write on behalf of the Washington State Access to Justice Board (ATJ Board) asking that you protect and restore current levels of funding in your FY 2013 budget for Alliance for Equal Justice Programs in King County. The purpose of this letter is to encourage you to support efforts to restore funding for King County based legal aid programs to pre-recession levels and to invest ($20,000) in Seattle Community Law Center, an organization helping the low-income people of the County secure disability and medical assistance.

Alliance programs included in the Executive’s budget are Northwest Immigrant Rights Project, TeamChild, Eastside Legal Assistance, and the Family Assistance Program at Solid Ground; Unemployment Law Project, although included in FY12, is not found in the Executive’s budget and we encourage the Council to support a minimal amount ($30,000) to ensure families, including veterans, secure financial assistance, which helps pay for housing, transportation, and food.

These six programs work closely together to provide comprehensive legal help to struggling King County residents by protecting survivors of domestic violence, supporting those affected by unemployment, homelessness and unfair home-mortgage lending practices, and ensuring that the most vulnerable and marginalized youth and disabled have access to critical support services. These programs also provide the infrastructure to leverage the support of hundreds of volunteer attorneys, which in 2011 generated $6.56 million of in-kind services for these programs.

Ensuring justice for all is a core governmental responsibility. The King County Council has a long history of strong support for civil legal aid, which, as you know, is a critical and smart investment for the County. Legal aid saves tax dollars and reduces the demand on law enforcement and courts services by helping prevent homelessness, income loss and domestic violence. We encourage you to support the funding requests for the following programs:

- Eastside Legal Assistance Program ($66,000)
- Seattle Community Law Center ($20,000)
- TeamChild ($270,000)
- Unemployment Law Project ($30,000)
- Family Assistance Program at Solid Ground ($25,000)
- Northwest Immigrant Rights Project ($25,000)
The Washington State Access to Justice Board is an entity established by the Washington Supreme Court to work to achieve equal access to the justice system for those with financial and other significant barriers. Adequate federal, state and local funding is foundational to providing equal access to the justice system in our state, and many legal aid providers leverage King County funding to bring state and federal dollars into our local economy.

Thank you for your continued support of these important programs.

Sincerely,

Kirsten Barron, Chair
Access to Justice Board

Cc: Councilmember Bob Ferguson
    Councilmember Larry Gossett
    Councilmember Kathy Lambert
    Councilmember Larry Phillips
    Councilmember Julia Patterson
    Councilmember Jane Hague
    Councilmember Pete von Reichbauer
    Councilmember Reagan Dunn
Access to Justice Board
Comments to the
Proposed Family Law Civil Rules
April 29, 2013

On July 26, 2011, members of the Washington State Bar Association Local Rules Task Force (LRTF) presented the Proposed Family Law Civil Rules (FLCR) to the Access to Justice (ATJ) Board’s Justice Without Barriers Committee (JWOB) for review and comment. The ATJ Board subsequently approved those comments and forwarded them to the LRTF on August 31, 2011.

The ATJ Board’s response applauded the efforts of the Local Rules Task Force as a positive step forward, but also put forth a number of detailed comments about the content of the proposed rules. These comments focused primarily on the impact of the proposed rules on pro se litigants who constitute the majority of family law litigants. The Board also looked at the potential impact of the rules on attorneys and other individuals who may advise and/or assist pro se litigants in person by telephone or through self-help publications, videos or other statewide resources.

In reviewing the Family Law Civil Rules currently posted for comment by the Supreme Court, the ATJ Board notes that none of its August 24, 2011 comments were incorporated by the LRTF, nor was there any response by the LRTF to the ATJ Board relative to the content of the ATJ Board submission. Thus, the ATJ Board respectfully submits to the Court’s Rules Committee both its earlier comments and some significant complementary and additional insights, all of which are set forth below.

The Supreme Court established the ATJ Board to work to achieve equal access to justice for those facing economic and other significant barriers, including specifically to “address existing and proposed laws, rules and regulations that may adversely affect meaningful access to the civil justice system.” (Supreme Court Order Establishing the ATJ Board).

From an access to justice perspective, variations in local rules can pose significant barriers to the justice system for pro se individuals. Variations also pose challenges for attorneys and other individuals who advise and/or assist pro se family law litigants in person, by telephone or through developing self-help publications, videos or other statewide resources. Justice is best served when all counties have
the same or similar rules and when those rules do not impose burdensome and costly requirements on those for whom our current system of justice can be overwhelming and confusing.

While there is no easy solution for addressing the current lack of uniformity of local rules in our state, the ATJ Board recommends that the Court consider the following short and long-term options for creating a more accessible, navigable and usable justice system for those appearing pro se. These suggestions will facilitate the statewide efforts currently underway by the Washington State Bar Association, civil legal aid providers, the Administrative Office of the Courts, and other stakeholders to provide resources and assistance:

- Adopt the ATJ Board’s proposed changes to the Family Law Civil Rules
- Direct the counties to move toward the elimination of unnecessary local rules and toward the adoption of more uniform rules
- Issue and enforce a ban on the creation of new local rules
- Reduce the number of variations in the local rules from 39 to a much smaller number (i.e., three or five)

**LACK OF UNIFORMITY**

The rules as written do not create uniformity for all counties. Instead they encourage counties to adopt or maintain differing rules in a number of significant areas, including page limits, motion timeframes, extrajudicial services, automatic exchange of information and automatic restraining orders. The rules regarding page limits and motion timeframes are particularly troublesome for prose litigants because these rules generally must be applied at the beginning of a case, when time is often tight and the litigant has many tasks that s/he needs to complete in order to file or respond to a motion. Even if not required to be uniform, differing local rules with respect to page limits and motion timeframes should be discouraged rather than encouraged.

There are other family law provisions in rules 100 through 114 that do not inform a litigant of what the actual rule is. Instead, these proposed rules serve the function of informing local courts of the parameters within which they may or must develop their local rules. Incorporating these rules within the Family Law Civil Rules will be confusing to litigants and attorneys. Either another means or method of performing this function should be used, or these rules should be separately and clearly directed to the local courts and further require that any proposed local rules must be reviewed and approved, modified or rejected by the Supreme Court Rules
Committee, and not until there is full approval can the proposed local rules become effective.

In addition, legal aid and pro bono attorneys from programs around the state generally attempt to convey a great deal of substantive legal information when they assist pro se litigants. Variation in these crucial local rules prevents uniformity in different counties and forces litigants and the people advising or assisting them to learn about how to use different content and procedures in different counties required by the local rules, as well as the statewide rules. Researching and explaining local rules to prose litigants consumes time that could otherwise be spent giving them advice about the merits of their cases and the evidence and arguments they should make. For litigants who are represented, these complexities also require additional attorney time and increase fees and expenses.

PROMULGATION AND PROLIFERATION OF LOCAL RULES

The proposed FLCR 83, Local Rules of Court, as written provides direction to the local courts on how to number local rules and allows adoption of new local rules so long as they are adopted in accordance with GR 7. GR 7, which requires the courts to obtain approval from the Supreme Court before promulgating non-emergency local rules, has not effectively prevented the proliferation of local rules in the past. The ATJ Board suggests that the proposed rules would be far more helpful if they explicitly limit the local courts’ ability to do the following:

1. Develop new local rules;
2. Alter the language in the Family Law Civil Rules; and
3. Maintain existing local rules that differ from or are not contemplated by the Proposed Family Law Civil Rules, further provided that any such existing local rules are reviewed and approved by the Supreme Court Rules Committee on or before ninety days of the adoption of these Family Law Civil Rules by the Supreme Court.

Without explicit direction that limits the counties’ ability to adopt or adapt new or different local rules, and without an effective enforcement mechanism, the proliferation of local rules is likely to continue, to the detriment of access to justice, fair process and outcome for all people served by the courts, whether pro se or represented by an attorney.

Local rules should reflect clear and meritorious necessity and consistency with Supreme Court Rules and Supreme Court-approved local rules. In order to be adopted and given effect, proposed local rules should be submitted in advance to
the Supreme Court Rules Committee for its review, approval, modification or rejection, and unless and until approved shall not be adopted or become effective. The purpose is to assure that any and all local rules are necessary, fully consistent with access to justice, fair process and outcome for all, and fully consistent with Supreme Court Rules and other approved local rules.

**DETRIMENTAL EFFECTS ON ACCESS TO JUSTICE**

Some proposed rules may well have detrimental effects on access to justice and could be modified to promote better, more affordable and more meaningful access to justice. The ATJ Board finds that mandatory participation in extra-judicial services is often very burdensome to pro se and low income litigants and urges the LRTF to limit the opportunity for counties to impose additional extra-judicial requirements and fees and surcharges to meet those requirements.

Proposed FLCR’s 100 Alternative Dispute Resolution, 101 Courthouse Facilitators and 102 Parenting Seminars, all contain helpful provisions that require the counties to waive the requirements for these extra-judicial services when “either of the parties is indigent or such referral would pose a significant financial hardship on either party” unless the county pays for the services. This language is crucial from an ATJ perspective because the various fees and surcharges imposed by the counties have presented an increasing barrier to access to justice for low income people. Further, very often the availability of fee waiver is not readily apparent in local rules and procedures, is difficult to find, learn about or understand, and difficult and burdensome to apply for and obtain.

The ATJ Board suggests broadening the language in FLCR 100, 101 and 102 to read:

1. *In cases where either party demonstrates good cause such as significant financial hardship, significant geographic distance between the litigant’s residence and the location where the services are offered, scheduling conflicts created by work or other ongoing obligations that make participation impractical or impossible, limited English proficiency where the services are not offered in the litigant’s primary language, disability or other reasons constituting good cause, the court shall not require participation in such services. In the case of financial hardship, the court may require the services only if:*

   a. *the court waives the fee or provides funding to pay for the service and*
b. travel, missed work and other costs associated with the requirement do not present an undue burden on the litigant.

The availability of the foregoing relief and what is required shall be provided to all litigants, along with information as to how to apply for such relief and provide such information to the court, including an online capability. Such information and process shall be accessible, reasonably understandable, and usable.

The ATJ Board also recommends that the language in proposed FLCR 101 (Courthouse Facilitator) be amended to state that in no case may proceedings be delayed, or entry of orders denied, because a party has not met with the family law facilitator before presenting the paperwork to the court. In many counties, the facilitators are all too few, have only limited hours of availability and are booked out weeks in advance. Pro se litigants should be given the same opportunity as represented litigants to promptly seek relief from the court.

Proposed FLCR 16(c) information exchange-automatic discovery requires the parties to exchange certain information in a case. The ATJ Board is concerned that proposed FLCR 16 (c) does not contain any provisions to allow domestic violence survivors or others for whom disclosure of certain information would be dangerous or otherwise inappropriate to redact or omit such information. By contrast, a litigant served with a formal discovery request would have the opportunity to seek a protective order before providing the requested information. If proposed FLCR 16(c) is amended to allow parties to redact certain information subject to later court ruling, the ATJ Board would support this rule. If that amendment is not adopted, the ATJ Board suggests that FLCR 16 be deleted, allowing the ordinary discovery rules to govern the exchange of information.

The ATJ Board also suggests that the information exchange should happen earlier in the case, with the exchange date linked to the date the case and response are filed, rather than the date of the settlement conference or trial.

Finally, in proposed FLCR 16(d)(5), the ATJ Board strongly suggests deletion of “legal records” from the automatic temporary orders. The current language requires access to “all tax, financial, legal and household records.” The terms “tax, financial and household” are broad, but have some definition, relevancy and capability of reasonable interpretation. The term “legal records” is disastrously vague, broad and undefined. It is essentially limitless in scope and relevancy, and limitless and unpredictable in potential interpretation – by parties, lawyers and courts. There is no concept of relevancy, and would include records dating back to
a person’s childhood, include family, relatives, friends, colleagues and associates, and regarding issues completely unrelated to the family law litigation. Some legal records are also legally privileged or otherwise protected in whole or in part by other court rules, and state and federal statutes and regulations. Think about all the unnecessary effort and expense these words would impose on the parties, the lawyers and the courts, and the unnecessary motions, briefs, lawyer conferences and court hearings – plus in the family law context, would add another opportunity for unhappy and resentful people to harass each other. And, of course, if there are relevant and/or specific legal records appropriate for access and production which are not already covered by “tax, financial and household” records, they will very likely be reasonably identifiable and voluntarily produced, or a specific request will in almost all instances be quickly and properly handled.

READABILITY/PLAIN LANGUAGE

The ATJ Board/Administrative Office of the Courts Pro Se Project has been hard at work converting mandatory family law court forms into plain language format, and is very familiar with the issue of plain language with respect to how well the justice system serves pro se litigants. The FLCR rules as currently drafted are not in plain language and maintain the legalese that has been the standard in our state. Because of our familiarity with developing plain language documents, we recognize that to re-write the proposed Family Law Civil Rules in plain language would be a very large task that would add considerable time and cost to the creation of the new rules. We believe, however, that in the long run the FLCRs could be written in plain English, and in doing so will make these rules accessible to the vast majority of pro se family law litigants.

We suggest three palliative measures that can be taken immediately:

1. Add a glossary to the front of the rules to define in plain language the legal jargon terms found within the rules themselves. We suggest the glossary be quite extensive, built on the assumption that any word or words that have specific legal meaning, as opposed to common meaning, need to be defined. ATJ Board/AOC Pro Se Project Committee members would be willing to help in this effort.

2. When convenient, words should routinely be substituted by a common word equivalent that is better understood. For example, the word “must” is a good substitute for the word “shall” employed in a legal sense, since the common use of “shall” implies more leeway than the rules actually allow. (There are court cases that approve of this substitution.)
3. Footnotes or some other means of reference should be added that note which mandatory family law forms would meet the requirement of the particular document noted in a civil rule. For example, when the word “order” appears, the forms that can be used for that type of order should be noted in the footnote.

To conclude, the ATJ Board thanks the Local Rule Task Force for all the time and effort that have gone into the proposed Family Law Civil Rules. We believe all of us understand that the current inconsistent local rules present significant barriers to accessing the justice system for pro se litigants, and unnecessary difficulty and expense for attorneys and represented litigants as well. However, the ATJ Board believes the proposed FLCRs as currently written will not reduce those barriers for the reasons discussed above, and in some instances will add to or intensify them. We very much applaud the attempt of the LRTF to make family law rules more uniform and consistent statewide but that goal is not met through the proposed FLCRs in their current form and language. We strongly suggest that adopting the ATJ Board’s recommendations to the proposed FLCRs will go a long way toward avoiding or minimizing the problems and constructively address our common goals.

We appreciate your careful consideration.

Kirsten Barron

Chair, Access to Justice Board

Approved by the Access to Justice Board

April 26, 2013
May 21, 2013

The Honorable Barbara Madsen
Chief Justice
Temple of Justice
PO Box 40929
Olympia, WA 98504-0929

Dear Chief Justice Madsen:

You previously requested the views of the ATJ Board regarding Comment 4 to Rule 2.2 of the Washington Code of Judicial Conduct, and, in particular, you solicited the ATJ Board’s views on whether the Comment should be any more specific. Rule 2.2 requires a judge to uphold and apply the law, and perform all duties fairly and impartially, and Comment 4 as adopted by the Court currently reads:

*It is not a violation of this Rule for a judge to make reasonable accommodations to ensure pro se litigants the opportunity to have their matters fairly heard.*

The ATJ Board responded to your request by outlining what other states were doing with respect to the issue and concluded by suggesting that it was a good idea that the Court supplements Comment 4 to provide additional guidance as to what steps judges could take when hearing cases involving self-represented litigants. We reported at the time that 12 other states had adopted comments similar to Comment 4 as adopted, but that two states—lowa and Ohio—provided a list of steps that judges could take when hearing cases involving self-represented litigants. Since then, at least 13 additional states have approved language similar to Comment 4 as adopted, and at least one additional jurisdiction—the District of Columbia—has adopted expanded comments similar to those of Iowa and Ohio.

The District of Columbia and Ohio accomplished inclusion of a list of suggested steps for judges by adding a new comment to Rule 2.6. D.C.’s comment 1A to Rule 2.6 states:

*The judge has an affirmative role in facilitating the ability of every person who has a legal interest in a proceeding to be fairly heard. Pursuant to Rule 2.2, the judge should not give self-represented litigants an unfair advantage or create an appearance of partiality to the reasonable person; however, in the interest of ensuring fairness and access to justice, judges should make reasonable accommodations that help litigants who are not represented by counsel to understand the proceedings and applicable procedural requirements, secure legal assistance, and be heard according to law. In some circumstances, particular accommodations for self-represented litigants may be required by decisional or other law. Steps judges may consider in facilitating the right to be heard include, but are not limited to, (1) providing brief information about the proceeding and evidentiary and foundational requirements, (2) asking neutral questions to elicit or clarify information, (3) modifying the traditional order of taking evidence, (4) refraining from using legal jargon, (5) explaining the basis for a ruling, and (6) making referrals to any resources available to assist the litigant in the preparation of the case.*

The adoption of Comment 1A to Rule 2.6 was supported by both the D.C. Access to Justice Commission and the National Self-Represented Litigation Network.

The ATJ Board recommends the adoption of a new comment to Rule 2.6 that is largely in line with the new comment adopted by D.C. We believe that Comment 4 to Rule 2.2, while helpful, does not supply much guidance to judges and does not adequately address the problems pro se litigants face. In light of this, we recommend the adoption of the following new Comment 1A to Rule 2.6:

*A judge cannot level the playing field for self-represented litigants or ignore procedural mandates, substantive law, or the burden of proof. However, judges’ traditional discretion and control over*
proceedings allow a judge to adopt flexible, efficient courtroom procedures that increase the likelihood a diligent self-represented litigant acting in good faith will have his or her case fairly heard on the merits with an adequate factual record. Therefore judges should take reasonable steps to help pro se litigants understand the proceedings and applicable procedural requirements, secure legal assistance, and be heard according to law.

Steps judges should take when appropriate to implement the right to be heard for pro se litigants as required by this Rule, include but are not limited to, (1) making referrals to any resources available to assist the litigant in the preparation of the case, (2) granting extensions of time to the extent consistent with the rights of all parties to a timely hearing, (3) liberally construing pleadings and freely allowing amendments as permitted by court rule or other legal authority, (4) explaining the basis for a ruling, (5) explaining legal concepts and refraining from using legal jargon, (6) providing brief information about the procedures to be followed during the litigant’s hearing and evidentiary and foundational requirements, (7) asking neutral questions to elicit or clarify information, (8) modifying the traditional order of taking evidence and —to the extent consistent with the rights of all parties to the litigation—relaxing the formal rules of procedure and evidence, and (9) ensuring that a settlement presented for entry as a court order is not unduly one-sided and is understood by all litigants.

We believe that this additional comment to Rule 2.6 will better ensure access to justice for pro se litigants than Comment 4 alone does by providing greater guidance to judges. While our proposed Comment 1A goes slightly further than that of D.C. (by supplying a larger list of steps for judges to take), we also have included language that recognizes that the judge’s role will remain restrained by certain limitations. We hope that these differences will provide greater guidance to judges and allay any concerns judges may have about the Comment.

We also have proposed an addition to the Preamble:

In their capacity as stewards of the justice system, judges have an essential role in managing the courtroom and ensuring access to justice for all who participate.

The goal here is to encapsulate the principles behind Comments 4 to Rule 2.2 and 1A to Rule 2.6 and affirm their importance by placing them in the Preamble. While the addition is modest, it nonetheless underlines the importance of the judge’s role in ensuring that pro se litigants have meaningful access to justice.

Finally, our proposal makes some minor changes and additions to Comment 4 of Rule 2.2. We have changed the language of “reasonable accommodations” to “appropriate steps,” primarily for the sake of clarity and due to the legal implications of the term “accommodations.” In addition, we added a cross-reference to Comment 1A of Rule 2.6:

It is not a violation of this rule for a judge to take appropriate steps to provide self-represented litigants an opportunity to have their matters fairly presented and heard. See Comment [1A] to Rule 2.6, which describes the judge’s affirmative role in facilitating the ability of every person who has a legal interest in a proceeding to be fairly heard.

Thank you for consideration of this matter. Please let us know if you have any questions or if we can assist in any way.

Sincerely,

Kirsten Barron, Chair
Access to Justice Board

enclosure
Proposed Changes to Preamble [1] and Comments [4] and [1A]

[1] An independent, fair and impartial judiciary is indispensable to our system of justice. The United States legal system is based upon the principle that an independent, impartial, and competent judiciary, composed of men and women of integrity, will interpret and apply the law that governs our society. Thus, the judiciary plays a central role in preserving the principles of justice and the rule of law. In their capacity as stewards of the justice system, judges have an essential role in managing the courtroom and ensuring access to justice for all who participate. Inherent in all the Rules contained in this Code are the precepts that judges, individually and collectively, must respect and honor the judicial office as a public trust and strive to maintain and enhance confidence in the legal system.

Comment [4] to Rule 2.2

It is not a violation of this rule for a judge to take appropriate steps to provide self-represented litigants an opportunity to have their matters fairly presented and heard. See Comment [1A] to Rule 2.6, which describes the judge’s affirmative role in facilitating the ability of every person who has a legal interest in a proceeding to be fairly heard.

Comment [1A] to Rule 2.6

A judge cannot level the playing field for self-represented litigants or ignore procedural mandates, substantive law, or the burden of proof. However, judges’ traditional discretion and control over proceedings allow a judge to adopt flexible, efficient courtroom procedures that increase the likelihood a diligent self-represented litigant acting in good faith will have his or her case fairly heard on the merits with an adequate factual record. Therefore judges should take reasonable steps to help pro se litigants understand the proceedings and applicable procedural requirements, secure legal assistance, and be heard according to law.

Steps judges should take when appropriate to implement the right to be heard for pro se litigants as required by this Rule, include but are not limited to, (1) making referrals to any resources available to assist the litigant in the preparation of the case, (2) granting extensions of time to the extent consistent with the rights of all parties to a timely hearing, (3) liberally construing pleadings and freely allowing amendments as permitted by court rule or other legal authority, (4) explaining the basis for a ruling, (5) explaining legal concepts and refraining from using legal jargon, (6) providing brief information about the procedures to be followed during the litigant’s hearing and evidentiary and foundational requirements, (7) asking neutral questions to elicit or clarify information, (8) modifying the traditional order of taking evidence and—to the extent consistent with the rights of all parties to the litigation- relaxing the formal rules of procedure and evidence, and (9) ensuring that a settlement presented for entry as a court order is not unduly one-sided and is understood by all litigants.
November 14, 2012

Michele Radosevich, President
Washington State Bar Association
1325 4th Ave., Suite 400
Seattle, WA 98101

RE: Proposed revisions to APR 11.2 and Reg. 103 to increase CLE credits for pro bono service and training

Dear President Radosevich:

The Washington State Access to Justice Board was an early endorser of the original proposal put forward in 1998 by the Washington State Bar Association’s Pro bono and Legal Aid Committee (PBLAC) to both the MCLE Board and the Board of Governors to award MCLE credits for pro bono work. The ATJ Board also enthusiastically endorsed PBLAC’s recent revisions to expand that rule, which revisions were adopted by the Board of Governors at its September 2012 meeting. These approved revisions included the eligible number of 27 hours and made clear that they are “live” credits. We understand that subsequent to that meeting, representatives from the BOG and MCLE Board met to develop a proposal which dramatically, and we believe inappropriately, diminishes the potential impact of the expanded rule, a rule which has proven to be effective in providing an incentive for attorneys to handle pro bono cases. As we understand it, the new proposal was developed without input from PBLAC or the pro bono programs. It reduces the number of eligible hours and, more critically, reduces the number of eligible “live” credits, in our view effectively gutting the new rule.

As a profession, we are responsible for ensuring that the fundamental right of access to the justice system is honored and protected. Accordingly, we have a responsibility to ensure that free or low cost legal assistance is available to those who, because of their poverty, cannot effectively seek redress of their grievances without counsel. This is particularly important in rural areas of our state, where there are few lawyers and a rapidly increasing poverty population. Those lawyers face the additional burden of traveling to urban areas to attend CLE programs to get “live” credits. It is difficult to comprehend anything more “live” than handling a pro bono matter.

As the leader of the profession, the Washington State Bar Association has recognized its responsibility to improve access to our justice system for those who cannot afford lawyers and those facing language, cultural, disability and other barriers by aggressively promoting a culture of service among its members and through its regulations and policies. The Board of Governor’s September 2012 decision to expand APR 11.2 and Reg. 103 is consistent with this goal. It is troubling to us that the MCLE Board’s objections appear to be driven by concerns that pro bono service hours are “not verifiable” and its opinion that “legal education . . . is best done by engaging in structured education sessions with clear learning objectives and measurable outcomes” (MCLE Board Memorandum to BOG, page 225 of November...
16.-17, 2012 BOG meeting materials). That is directly counter to that of the deans of the three Washington law schools who submitted letters in strong support of the PBLAC proposal and to the Board’s action in approving the expanded rule. These views also run counter to WSBA’s effort to promote a culture of service and send an unfortunate message to WSBA members who are willing to provide much-needed free legal help that they cannot be trusted to accurately report their pro bono hours.

In preparing this letter, the ATJ Board sought feedback on these proposed changes from pro bono coordinators around the state. The general sense is that the rule is a significant incentive for doing pro bono work; that “live” credits are extremely important, especially in rural areas; and that pro bono credits should be “live” credits. Some observed that the new proposal penalizes attorneys who choose to get their credits through pro bono work.

Currently only a fraction of WSBA members provide pro bono services to the public and training to lawyers. If those numbers are to increase, WSBA must explore and promote every incentive available to do so, and should refuse to reverse a well-reasoned decision based on years of study and analysis that will benefit its members and the public.

Accordingly, the Access to Justice Board urges the Board of Governors to reject the new proposal before it and to reaffirm its original decision.

Sincerely,

Kirsten Barron, Chair
Access to Justice Board

Cc: President Elect, Immediate Past President and Members of the Board of Governors
MCLE Board Chairs Efrem R. Krisher and J. Tappan Menard
PBLAC Co-Chairs Rory O’ Sullivan and Esther Park
Paula Littlewood, WSBA Executive Director
Members of the Access to Justice Board
May 23, 2012

The Honorable Barbara Madsen  
Chief Justice  
Temple of Justice  
PO Box 40929  
Olympia, WA 98504-0929

Dear Chief Justice Madsen:

This is in response to your May 1, 2012 request to the Access to Justice Board for feedback regarding Justice Charles Wiggins’ suggested amendments to the substituted APR 28 proposed by the Practice of Law Board in February 2012.

As you know, the ATJ Board has supported both the concept of a limited license legal technician rule and the rule itself. Although the ATJ Board has not in the past commented on specific aspects of the rule, we have questions about the rationale behind Justice Wiggins’ proposed amendments and serious concerns about their impact vis à vis the intent of the rule.

The intent behind the rule is to provide limited representation and to expand the pool of advocates statewide for those with financial and other barriers to the justice system. The proposed amendments would prevent Limited License Legal Technicians (LLLTs) from being able to negotiate on behalf of their clients. Without this ability, the role of the LLLTs will not be much different from that of courthouse facilitators – whose function is limited largely to assisting clients with the completion of forms.

It is the ability to provide meaningful services to clients, including negotiating, that makes the LLLT Rule so attractive. We are not sure how negotiation is any different from LLLTs drafting documents or assisting the client in determining a course of action to address the legal issue. The proposed amendment seems counter to the spirit behind the rule. LLLTs will be required to undergo rigorous training and meet strict qualification standards in order to practice. Allowing them to negotiate on behalf of otherwise unrepresented persons seems to us to be key to the success of the Rule.

The ATJ Board urges the Court to reject Justice Wiggins’s amendments.

Sincerely,

Kirsten Barron, Chair  
Access to Justice Board

Cc: Steve Crossland, WSBA President  
Paula Littlewood, WSBA Executive Director  
Nan Sullins, AOC Legal Services Manager
RESOLUTION
IN SUPPORT OF CHILDREN’S VISION CARE

Whereas, the Access to Justice Board is established by Washington Supreme Court Order to address issues facing those with economic and other significant barriers to the justice system; and

Whereas, it is well documented that poor vision care is linked to low test scores for children of color, which can lead in turn to learning disabilities and other serious problems; and

Whereas, the Access to Justice Board is interested in, and supportive of, efforts to address critical needs of low income children in Washington state to give them the support services they need to succeed in life, including additional assessments of the vision needs of high risk children on the Yakama Reservation;

Now, therefore, be it resolved,

That the Access to Justice Board:

1. supports the request by the Gemstone Foundation to Microsoft Corporation seeking funding for assessment and treatment of vision problems among the special education children on the Yakama Reservation, and associated costs as contained in that proposal;

2. supports the request by the Gemstone Foundation to Microsoft Corporation to fund a Vision and Learning Symposium in Seattle in 2014 modeled on the Harvard Conference of 2001 Vision and Learning Symposium;

3. urges the Washington State Optometric Association, the Superintendent of Public Health, the Insurance Commissioner and the Department of Social and Health Services to consider the evidence of emotional harm to children and youth, and high societal costs, of poor vision care; and further

4. urges eye doctors to utilize appropriate screening tools such as the Convergence Insufficiency Symptom Survey to help in detecting symptoms that can affect ability of children and youth to learn and to read.

Approved January 25, 2013
July 3, 2012

The Honorable Barbara Madsen
Chief Justice
Washington Supreme Court
PO Box 40929
Olympia WA 98504-0929

Re: Judicial Branch Strategic Planning Initiative

Dear Chief Justice Madsen:

At your request, the Access to Justice Board discussed your initiative at its June 8, 2012 meeting.

The ATJ Board is enthusiastic about your vision that the judicial system take serious steps to plan for and respond to, the critical needs and conditions that will continue to affect the ability of the courts to provide meaningful access to the justice system. We learned much at the ATJ/Bar Leaders Conference about the anticipated demographic changes in our state, which in turn will implicate the size and complexity of court cases. Given the anticipated reduction in attorneys over the next decade, and continued economic challenges, your initiative is critical.

The ATJ Board is interested in participating, but remains unclear whether you are inviting the Board to appoint a representative and, if so, whether you have a sense of the anticipated time commitment and related expectations.

You also asked for suggestions about the process moving forward and we offer the following:

- We believe it is important to invest in professional facilitation and guidance for an initiative of this size and complexity.
- We support your strategy to reach out to justice system stakeholders and we hope you will conduct your planning process in the context of the entire justice system.
- We also suggest you find ways to include current and potential end-users of the courts (members of the public, social and human services providers, etc.) in your planning process.
- We encourage you to look carefully at the work of the courts and consider appropriate systemic changes, e.g., the overlap between the civil and criminal justice systems; complex family law procedures.
- Bias is a significant problem at all levels of our justice system, and elimination of bias should be considered at all levels of the planning process.

Thank you for inviting the ATJ Board into these discussions. We look forward to hearing from you.

Sincerely,

Kirsten Barron, Chair
Access to Justice Board
March 27, 2013

Senator Mike Padden, Chair, Senate Law and Justice Committee
105 Irv Newhouse Building
P.O. Box 40404
Olympia, WA 98504

Re: HB 1542, concerning the provision of and reimbursement for certain court interpreter services

Dear Senator Padden:

As you know, last month the Senate Committee on Law and Justice failed to advance a bill (SB 5398) that was necessary to provide essential funding for court interpreter services. We understand that in the coming days the bill is likely to come back for your consideration under a different number as a House bill. We strongly urge you to reconsider your position, and urge you to vote in favor of the bill.

Access to the justice system is a fundamental right for all in our society. For litigants with limited English proficiency (LEP) or hearing deficits, meaningful access relies upon the availability of proficient interpreters. Without their availability, LEP and hearing-impaired litigants will be unable to understand judicial hearings and be unable to adequately represent their interests.

The importance of interpreter services in providing meaningful access is recognized in Title VI of the Civil Rights Act of 1964. Under the Act, the Department of Justice has indicated that state courts receiving financial assistance must provide interpreters to litigants at government expense. Without this legislation, courts in our state will not have the necessary resources to provide adequate interpreter services, and our state may fall out of compliance with Title VI.

Thank you for your consideration

Sincerely,

Kirsten Barron, Chair
Access to Justice Board
Cc: Representative Sharon Tomiko Santos
    Senator Mike Carrell, Vice Chair, Senate Law and Justice Committee
    Senator Adam Kline
    Senator Jeannie Darnielle
    Senator Mike Hewitt
    Senator Jeanne Kohl-Welles
    Senator Pearson
    Senator Pam Roach
December 19, 2012

Honorable Barbara Madsen, Chief Justice
Washington State Supreme Court
PO Box 41170
Olympia, WA 98504-1170

Dear Chief Justice Madsen:

On behalf of the Washington State Access to Justice (ATJ) Board, I am very pleased to express our support for the Washington State Supreme Court’s grant proposal to create a “Working Interdisciplinary Network of Guardianship Stakeholders” (WINGS). The proposed project will provide a foundation for future public policies, laws and/or programs that will enhance the quality of life for persons with disabilities and the elderly.

It is critical that the elderly, persons with disabilities and their families have access to guardianships and alternatives to guardianships to plan their futures, ensure their safety and well-being and make medical and end-of-life decisions. This is especially true for those who have no family to help and for those who lack funds for assistance. With an increasing poverty population and continuing reductions in legal assistance, this project will help to fill an important gap in services for these vulnerable populations. The project contemplates important ethical considerations and ensures that all interested stakeholders have an opportunity to contribute.

The ATJ Board’s Justice Without Barriers Committee has long been interested in this issue. Its membership is statewide and broad-based with an expertise in addressing challenges faced by low income and vulnerable people. The Committee can be available as a resource to the project, as can the ATJ Board itself.

Based on Washington State’s history addressing guardianship issues, I (We) are confident that the WINGS project will also result in the development of best practices to improve the guardianship system.

Sincerely,

[Signature]

Kirsten Barron, Chair
Access to Justice Board
Access to Justice Board Legal Community Events Calendar

May 2012-May 2013

At its September 19, 2009 meeting, the ATJ Board adopted a recommendation from its July 17, 2009 retreat that the ATJ Board increases its visibility at legal community events through the state. At its January 15, 2010 meeting, the ATJ Board adopted a set of protocols for coordinating participation. These contemplate: (1) Individual ATJ Board members will attend local bar association events with an access to justice focus. (2) ATJ Board staff will prepare a list of legal community events for a four-month period, to be circulated at each ATJ Board meeting.

June 7, 2012: Northwest Indian Bar Association Annual Dinner. Seattle University Campion Ballroom.-- Lisa Atkinson

June 19, 2012: King County Bar Association Annual Awards Dinner. Sheraton Hotel Seattle. www.kcba.org Geoff


October 4: LAW Advocates Annual Dinner (25th Year!) (Kirsten)


October 10: SU Law School CLE: Five Essential Tools of Social Justice Lawyering with Bill Kennedy of Legal Services of Northern California, 2:30 – 5:30, followed by Evening with Equal Justice

October 10: SU Law School Evening with Equal Justice http://www.law.seattleu.edu/x12405.xml


October 15: U.S. Supreme Court Review and Preview, UW School of Law, 5:30 – 7 pm. http://engage.washington.edu/site/Calendar?id=109162&view=Detail

October 17: UW School of Law Pro Bono and Externships fair: info sessions 12:30 to 1:20; table talk with alliance and other employers from 1:30 to 3:30


October 24: Columbia Legal Services Pro Bono Celebration, at Center for Impact and Innovation, 220 Second Ave S, Seattle WA 98104. RSVP to Sharon.nyland@columbialegal.org

October 30: SABAW Annual Reception (South Asian Bar Association of Washington) 5:30-8:30 p.m, Seattle http://sabaw2012.brownpapertickets.com/

November 3: UW Women’s Center Annual Gala - Women of Courage: Braving New Horizons
December 5:  Seattle University School of Law Annual Holiday Reception (by invitation)


February 1, 2013: Northwest Public Interest Career Fair, 10 am, Seattle University Campion Hall, http://law.lclark.edu/student_groups/public_service_career_fairs/


February 23, 2013: Skagit County VLP “Think Summer” Dinner and Auction, 5:30 pm, http://www.skagitcap.org/District/Department/7-Volunteer-Lawyer-Program/1647 Untitled.html

February 23, 2013: Seattle University School of Law Public Interest Law Foundation Dinner and Auction, 6 pm, http://www.law.seattleu.edu/x12878.xml

March 1, 2013: Gonzaga University School of Law Public Interest Law Project, 5 pm, http://www.law.gonzaga.edu/event/gpilp-auction-2013/ (Breean)

March 6, 2013: WSBA Board of Governors Candidates Forum (voluntary event for candidates from districts 2, 9, and 10), 5:30 pm, WSBA CLE center and via webcast. Link and details TBA week of 2/25/13.

March 19, 2013: 7:30 am – King County Bar Foundation Breakfast with Champions, Dan Abrams keynote, Westin Seattle. www.kcbf.org


May 10, 2013: Philip L. Burton Memorial Scholarship Dinner, presented by Loren Miller Bar Association, Grand Hyatt Seattle.

SATURDAY AGENDA

7:45-8:15 am  Light Breakfast -  Grand Ballroom A-B

8:15-10:00 am  Morning Plenary – Grand Ballroom A-B
Welcome and Introductions
Hon. Vanessa Ruiz, District of Columbia Court of Appeals

Welcome to Missouri
Hon. Richard Teitelman, Chief Justice, Supreme Court of Missouri

ATJ Commissions: Looking Back, Looking Forward & Building Momentum
Hon. Nathan Hecht, Justice, Texas Supreme Court
Hon. Laurie Zelon, Justice, California Court of Appeal; Chair, ATJ Expansion Project

Strategic Communications About Access to Justice: A New Page
Martha Bergmark, Founding President & CEO, Mississippi Center for Justice
Mary McClymont, President, Public Welfare Foundation
Sandy Ambrozy, Senior Program Officer, Kresge Foundation

Keeping and Building Legal Aid Funding – the Journey Continues
Meredith McBurney, ABA Resource Center for Access to Justice Initiatives

10:15-11:45 am  Topical Breakout Groups
See list of topics and locations on BLUE sheet

12:00-1:15  Box Lunch and Peer State Breakout Groups
See PURPLE sheet to join peers from similarly situated states for discussion & lunch.

1:30-2:00  Table Talk I -  Grand Ballroom A-B
Short sessions for networking, questions, sharing ideas and challenges.  See IVORY sheet.

2:05-2:35  Table Talk II -  Grand Ballroom A-B

2:35-3:00  Closing Plenary -  Grand Ballroom A-B
Interactive session highlighting successful state Access to Justice initiatives.
Topical Breakout Groups – 10:15-11:45am (additional programs on other side)

• **Access to Justice in Rural Areas**: What is being done to address the challenges of rural access, what has been proposed, and what works? How can we replicate, support, and expand these strategies? A goal of the session is to identify concrete strategies for moving forward, and possibly develop a means of letting stakeholders keep in touch to share developments. **MILLS STUDIO 3**
  - Jonathan Asher, Colorado Legal Services
  - Janice Doggett, State Bar of Montana
  - Walter Eggers, Wyoming Access to Justice Commission
  - Theresa Mesa, State Bar of California

• **The Basics of ATJ Commissions**: Is an Access to Justice Commission right for your state? What lessons can be learned from successful Commissions? Topics considered will include structural issues, getting started, maintaining your momentum, and do’s and don’ts. Learn from experienced bench and bar leaders and share your insights. **REGENCY A**
  - Robert Echols, Consultant, ABA Resource Center for ATJ Initiatives (moderator);
  - Peter Edelman, District of Columbia Access to Justice Commission;
  - Hon. Sarah Singleton, New Mexico Access to Justice Commission

• **Communicating Effectively about ATJ Commissions and Programs**: how do commissions develop and craft their messages? Who are their audiences? How do we engage potential new stakeholders who are not familiar with ATJ at all? Discuss this and more. **GRAND C**
  - Bonnie Allen, Mississippi Center for Justice
  - Jennifer Lechner, North Carolina Equal Access to Justice Commission
  - Trish McAllister, Texas Access to Justice Commission

• **Cy Pres and Other Fundraising Techniques Based on Rule Changes**: learn about and discuss developments related to cy pres awards being directed to legal aid, as well as changes involving pro hac vice fees, bar dues, and other potential revenue streams. **STERLING 3**
  - Bob Glaves, Chicago Bar Foundation
  - Stephanie Libhart, Pennsylvania IOLTA Board
  - Meredith McBurney, Consultant, ABA Center for ATJ Initiatives
  - Sam Milkes, Pennsylvania Legal Aid Network, Inc.
  - David Rosenberg, Massachusetts Access to Justice Commission

• **Examining the Civil Right to Counsel As We Celebrate 50 Years of Gideon**: This session will provide updates and opportunities to discuss current CRTA efforts by state Access to Justice Commissions/partnerships and national coalitions. Topics covered will include legislation, pilot projects, communications initiatives, reports and plans, and cost analysis. **MILLS STUDIO 6**
  - Catherine Carr, Community Legal Services (Philadelphia, PA)
  - John Pollock, National Coalition for a Civil Right to Counsel
• **Expanding Access through “Unbundled” Legal Services:** Your rules and forms are in place, now what? How can the courts and the bar effectively promote limited scope representation as an Access to Justice strategy? **STERLING 1**
  - Will Hornsby, ABA Standing Committee on the Delivery of Legal Services
  - Hon. Daniel M. Taubman, Colorado Access to Justice Commission

• **Pro Bono – New Developments, New State Approaches:** with post-recession economics, practice rule changes, developments in legal education, and service-delivery innovations, pro bono stakeholders face new opportunities and challenges. Let’s talk about the changing face of pro bono. **REGENCY C**
  - Susan Finegan, Massachusetts Access to Justice Commission
  - Buck Lewis, Tennessee Access to Justice Commission
  - Jessica Rosenbaum, District of Columbia Access to Justice Commission
  - Kathleen Schoen, Colorado Bar Association

• **The Role of ATJ Commissions in Promoting Language Access and Overcoming Implicit Cultural Bias:** How can Access to Justice Commissions/partnerships assist and support the courts in implementing the ABA Language Access Standards, endorsed by the Conference of Chief Justices and Conference of State Court Administrators? **PARK VIEW**
  - Jeff Colman, Illinois Supreme Court Access to Justice Commission
  - Danielle Hirsch, Illinois Supreme Court Access to Justice Commission
  - Hon. Mark Recktenwald, Supreme Court of Hawaii

• **Supporting Self-represented Litigants:** how can court systems and advocates support the swollen numbers of self-represented litigants. Discuss new developments and innovations, from judicial conduct code changes to technological tools, which have impacted the SRL community. **REGENCY B**
  - Katherine Alteneder, Alteneder Law
  - Bonnie Hough, Administrative Office of the Courts, California
  - Amy Johnson, Arkansas Access to Justice Commission
  - Hon. Laurie Zelon, California Court of Appeal (moderator)
  - Richard Zorza, Self-Represented Litigant Network
Table 14
Bob Enfield's Consulting AGA Resource Center for AIJ Initiatives
effectively use public hearings to develop strategies and resources.

Table 13
Attorney is always expanding. Mikel Monahan’s State Bar of Georgia
resources can be utilized and adapted to the needs of new
Smartphones & Mobile Technologies in Expanding AIJ – myriad

Table 12
Network of self-represented litigants. Richard Zuniga, Self-Represented Litigation
assistance – updates, ideas and new resources in support of self-

Table 11
Bono, Empirical Research: New Developments – Learn the Very
Supporting Justice: “Report: Cherry Zednick, AGA Center for Pro

Table 10
Final, Massachusett's new justice in the judiciary. Bono
prize AIJ commissions and new justice in the judiciary. Bono
Judicial Education: Effective Roles for AIJ Commissions – How

Table 9
Tennessee Supreme Court. Table 9
Rehabilitation of access for civil communities. Palmer Williams.

Table 8
Robbie Whittenburg, South Carolina Access to Justice Commission
AIJ debate. Discuss how to answer schools at 12th Street
Law School Partnerships – Law Students/Schools bring much to the

Table 7
Training new lawyers. Kelly Tantges, Chicago Bar Foundation
projects to serve low- and moderate-income communities while

Table 6
...access to justice. Commission Table 5
...supports for self-represented litigants. Double Dutch
Justice Corps – leveraging America's fund to create resources

Table 5
Justice Commission. Table 5
...can be AIJ stakeholders. Amy Johnson, Alaska Access to
Forging Corporate Partnerships – Corporations and their charitable

Table 4
For AAJ's Washington State Bar Association
...demographic shifts impact the membership of AIJ's focus?
Collaborative New AIJ Leadership – who will carry the mantle as

Table 3
Commission Table 3
Consultants. Fred Bannum, Colorado Access to Justice
Building support and buy-in for AIJ with the bar and courts

Table 2
National Center for State Courts Table 2
...across the country. Pam Casey, Automation
Automated Court Forms: Resources & Technical Assistance – The

Table 1
Learn more about AIJ Stakeholders can impact state administrative
Administrative Agencies & AIJ – it's not just courthouse anymore.

Table Talk 1: 3:00-2:00pm
Table 1A

Homospy, ABA Division for Legal Services at the forefront of the fight to stop gerrymandering. Explore recent developments in class action for high-impact cases.


Table 13

Empirical Studies of Judicial Access to Justice Commission. How do courts handle cases?

Table 12

Table 11

Table 10

Table 9

Table 8

Table 7

Table 6

Table 5

Table 4

Table 3

Table 2

Table 1

A-61
January 31, 2013

William Hornsby
ABA Counsel to the Delivery of
Legal Services Committee
American Bar Association
321 North Clark Street
Chicago, IL  60654

Re: ABA Resolution 108: Unbundling of Legal Services

Dear Mr. Hornsby:

The Washington State Access to Justice Board (ATJ Board) is honored to lend its support to ABA Resolution 108 – Unbundling of Legal Services. We also are pleased that the Washington State Bar Association voted to co-sponsor this resolution at its January 17, 2013 meeting.

In the event there is an opportunity to amend the language, we would propose a clarification of the purpose of the resolution. Currently, the resolution could be read to suggest that practitioners limit the scope of their representation in all cases. We do not believe this is the intent of the resolution and it could have the unintended consequence of discouraging practitioners from failing to take full representation of cases when that may be in the best interest of the client. We suggest that the resolution be amended to clarify that practitioners should consider making limited scope representation a component of their practices.

The ATJ Board was an early endorser of the concept of unbundling legal services. We developed draft rules in 2002 which were subsequently adopted by the Washington Supreme Court. Our proposed rules were endorsed by the American Bar Association Standing Committee on the Delivery of Legal Services, among others, and we consulted extensively with state and national legal ethics experts in their development.

We are grateful to the American Bar Association for its leadership in promoting the use of unbundling legal services.

Sincerely,

Kirsten Barron, Chair
Access to Justice Board
Memorandum of Understanding

The Washington Pattern Forms Committee (committee) and the Access to Justice Board (board) enter this Memorandum of Understanding to clarify the process to approve plain language Domestic Relations forms and to adopt them as the mandatory Domestic Relations pattern forms. These parties are participants to this agreement because the committee is authorized by Washington State Supreme Court Order to oversee all drafting and redrafting of pattern forms and the board has contributed leadership, volunteer and staff resources, and acquired funds to convert the family law forms into plain language.

The parties agree to the following procedure:

1. The ATJ Pro Se Project Forms Review Work Group will draft and approve the plain language Domestic Relations forms.
2. The members of the Pattern Forms Committee and its subcommittees may participate in the meetings of the ATJ Pro Se Project Forms Review Work Group but only have voting power if they are also a member of the ATJ Pro Se Project Forms Review Work Group.
3. The ATJ Pro Se Project Forms Review Work Group Executive Committee, working with AOC staff, will publish the forms for public comment on the AOC website.
4. The comment period will be no less than 90 days.
5. Once the comment period is over, the ATJ Pro Se Project Forms Review Work Group Executive Committee will consider any comments and make any changes in the forms it feels are appropriate.
6. Once a form is adopted as “final” by the ATJ Pro Se Project Forms Review Work Group Executive Committee it can be published on the AOC website and the current form will be removed. The plain language form will become the mandatory form which, by statute, all parties must use.
7. The drafting, approval and publication of the plain language forms will be on a schedule determined by the ATJ Pro Se Project Forms Review Work Group Executive Committee.
8. Unless further changes are made in the duties of the Pattern Forms Committee, once the forms are developed the maintenance, modification and updating of the Domestic Relations forms will fall back to the Pattern Forms Committee.
9. The Pattern Forms Committee reserves the right to rescind its approval of this process and ask the Supreme Court to return approval and management of the forms to the Pattern Forms Committee if it feels that issues are not properly being addressed.

Hon. Laura Gene Middaugh, Chair  Date 4/12/12
Washington Pattern Forms Committee

Kirsten Barron, President  Date 10/30/12
Access to Justice Board

Memorandum of Understanding reviewed and approved by the Supreme Court:

Chief Justice Barbara A. Madsen  Date 12/5/2012
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<th>Affiliation</th>
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Legend

- PSP     Pro Se Project Committee
- PSPE    Pro Se Project Executive Committee
- FRWG    Forms Review Work Group
- E       FRWG Executive Committee
- sg B    Sub-Group Blue
- sg R    Sub-Group Red
- sg G    Sub-Group Green
- RSWG    Rally Support Work Group
- FTWG    Forms Testing Work Group
October 2, 2012

Advisory Committee
Phase II ABA Access to Justice Commission Expansion Project

Dear Advisory Committee:

I am writing as a justice of the Washington State Supreme Court and the Chair of the Judicial Information System Committee (JISC) in support of the Washington State Access to Justice Board’s (ATJ) grant proposal to the ABA to create Model Best Practices for electronic access to court records.

The ATJ Board’s work in the technology area has been recognized on a national level as innovative and effective. I expect this project to follow suit. The ATJ Board has worked with the Court and the Administrative Office of the Courts (AOC) on various technology issues. The grant proposal will build on the work of a prior ATJ Board/AOC Courts significant initiative, the Pro Se Project, by addressing barriers to accessing court records by pro se litigants. The proposal supports, and is consistent with, the charge by this Court to the ATJ Board to implement the Court’s Access to Justice Technology Principles.

Electronic access to court records is a quickly evolving area and one that, if properly planned and executed, could significantly improve access to the courts in general. The development of best practices will be very useful to the JISC in its work to develop and improve judicial information systems for Washington State.

I hope you will look favorably on this grant proposal.

Very truly yours,

Mary E. Fairhurst

MARY E. FAIRHURST
ABA Access to Justice Commission Expansion Project, Phase II Grants
Application of the Washington State Access to Justice Board

Applicant Information:
Washington State Access to Justice Board, 1325 Fourth Avenue, Suite 600, Seattle, WA 98101
Joan Fairbanks, Justice Programs Manager, 206-727-8282; joanf@wsba.org

Brief Overview of the ATJ Board’s current activities:
The Washington State ATJ Board is charged by the Washington Supreme Court with working to achieve equal access to the civil justice system for those facing economic and other significant barriers. The Board’s priorities for 2012-2013 are to:

- **Implement the Washington State Plan for Integrated Pro Se Assistance Services:** The ATJ Board/Administrative Office of the Courts Pro Se Project is nearing completion of the translation of all mandatory Washington state family law forms into plain language.
- **Promote leadership development and build organizational capacity:** The ATJ Board, in partnership with Seattle University School of Law and the Office of Civil Legal Aid, is moving forward with its Leadership Academy, whose goal is to cultivate, train and empower a rich and diverse community of leaders for Washington State’s Access to Justice Movement.
- **Take affirmative steps to reduce bias in the justice system:** The ATJ Board has completed its new publication: *Ensuring Equal Access for People with Disabilities: A Guide for Washington Administrative Proceedings*.
- **Further integrate the civil legal aid delivery system including enhancing pro bono opportunities, and promote, support, and strategically use funding for civil legal aid that ensures access to justice:** The ATJ Board continues the work of implementing its State Plan, which is the guide used by the funding partners in the strategic use of funds for the civil legal aid delivery system.
- **Collaborate with courts and other partners on emerging access issues:** The ATJ Board is a partner in the Washington State JusticeNet Consortium working to ensure adequate broadband deployment for the justice system and delivery of essential online services for vulnerable populations. The ATJ Board continues to implement the Supreme Court-approved Access to Justice Technology Principles through www.atjweb.org and www.courts.wa.gov/ada_assistive_technology.
- **Promote access to justice as a core value of the profession:** The Equal Justice Newsletter is published six times annually, and is available at www.allianceforequaljustice.org.

**Tax Exempt Status:** The Washington State Bar Association exists by virtue of the State Statute and Washington State Supreme Court Rule. It is a direct, nonprofit instrumentality of the Washington State Supreme Court. As a result of that status, it neither has, nor is required to have, a formal IRS exemption.

**Brief description of the project’s goals and expected specific outcomes:** The ATJ Board requests funds to create a set of Best Practices for Washington counties and private-sector service providers that would outline the capabilities that electronic systems for judicial use...
should possess, and how counties should make such systems available to pro se litigants. The ATJ Board has discussed its project with Richard Zorza, who currently is overseeing a national “Electronic Filing and Access to Justice Best Practices” project. As Mr. Zorza’s project progresses, the ATJ Board anticipates that his research, analysis, and insights will inform this project. At the end of the grant period, the ATJ Board expects to have:

- Best Practices derived from the input of all possible stakeholders, outlining:
  - The minimum acceptable functionality of an electronic records storage, management, and access platform;
  - Pattern forms and fee schedules as a means to increase efficiency, and enhance litigants’ access to electronic records in every county;
  - A proper balance between the autonomy of individual counties and the state’s interest in ensuring the accessibility of judicial resources in all counties;
  - Productive, working relationships with many individual county clerks;
  - If practicable within the grant period, a Strategic Implementation Plan for statewide adoption of electronic court records systems, or precursor materials for such a Plan;
  - Survey and feedback data from stakeholders.

Access to electronic court records is becoming an increasingly important part of litigants’ ability to effectively utilize the justice system. ATJ Board efforts at the state level have borne important fruit, including the Access to Justice Technology Principles (adopted by the Supreme Court in 2004) and the statewide Plan for Integrated Pro Se Assistance Services (currently being implemented). Unfortunately, the implementation of these statewide initiatives has been hampered by the ATJ Board’s lack of meaningful engagement with individual counties. Moreover, these counties have not adopted a single electronic court records system, instead adopting a patchwork of different private and internally developed electronic record-keeping systems across the state. The lack of clear standards for functionality and access to such records hampers the judicial system’s ability to ensure equal and user-friendly accessibility for pro se litigants. Without standards, counties may (and some currently do) employ systems that increase costs for other stakeholders, such as legal aid programs and pro bono attorneys. This makes it challenging to provide services in multiple counties. Additionally, this multiplicity of systems is hampering the development of automated document assembly programs for pro se litigants. Ensuring that all county systems have some minimum standard of functionality and accessibility would significantly increase the effectiveness of technologies used by and for pro se litigants.

**Amount requested and in-kind contributions:** The ATJ Board requests $20,000 in grant funds, to be used towards engaging with individual counties and their clerks to ensure that electronic filing, record-keeping, and access systems comply with the Washington State Access to Justice Technology Principles. The money would be used primarily for expert and managerial staffing, and to cover any costs incidental to gathering data and promoting collaboration. The ATJ Board will be able to secure in-kind contributions in the form of ATJ Board staff and ATJ Board Technology Committee member expertise, as well as meeting space and information technology resources from the Washington State Bar Association.

**ATJ Board budget:** The ATJ Board is funded and administered by the Washington State Bar Association. Total budget is $275,000, which includes two full-time staff and funds for ATJ Board and ATJ Board committee meeting expenses. For those past several years the Washington
Supreme Court has provided funds to assist the ATJ Board with special projects. That funding is slated to end this year, effectively reducing the ATJ Board’s budget substantially.

**Description of the work to be performed:** This project will proceed on two parallel tracks: an in-depth review of the technical considerations involved in implementing accessible electronic records systems; and outreach efforts intended to build support and foster collaboration in developing Best Practices standards. The technical phase will require consultation with one or more experts in data management and other applicable fields, whereas the outreach phase will require personnel who will gather relevant data from county clerks and other judicial officials, state-level judicial organizations, representatives of civil legal aid and pro bono programs, legal professionals, providers of commercial electronic records solutions, and potential litigants. The project will culminate with a state-wide meeting via videoconference to share and discuss the draft Best Practices before they are finalized and adopted by the ATJ Board.

**Support from other partners:** All of the Board’s initiatives are developed on a model of collaboration and stakeholder involvement, and the Board has enjoyed multiple successes using this approach. This is a joint project of the ATJ Board Technology Committee and Pro Se Project, whose membership is representative of key partners in the state justice community (rosters attached). Letters of support from Washington Supreme Court Justice Mary Fairhurst and Joan Kleinberg, Director of CLEAR at the Northwest Justice Project, are attached.

**Innovation and Expansion of the ATJ Board Scope:** The creation of Best Practices for the Implementation, Use, and Public Access of Electronic Court Records (ECR) is a pathfinder project for increased ATJ Board interaction with individual counties. Beyond the intrinsic value of the Best Practices themselves, this project will be useful to the state court system as it develops its own case management system. It will provide the ATJ Board with an opportunity to play a leading role in promoting, and engaging in, county-based and statewide policy-level discussions and initiatives designed to improve electronic records systems for the courts.

**Work Product:** These Best Practices will provide information and guidelines for future, similar initiatives by other states with non-unified court systems. The outreach efforts will in turn expand and enhance Washington’s State Justice Community.

**Sustainability:** Like the ATJ Technology Principles, the proposed Best Practices will serve as a guiding document for ATJ Board activities. As such, they will be “built in” to any future technology-related activities of the ATJ Board. Because the Best Practices will be constructed as a means to maximize accessibility, efficiency, and cost-effectiveness, it is anticipated that they will be self-sustaining, providing counties with a better blueprint for adding electronic capabilities that they would have sought in any case.

**Proposed Evaluation:** The ATJ Board will seek evaluations from all participants and stakeholders. The Board also will prepare written self-evaluations and progress reports at multiple stages during the project, culminating with a final evaluation, including participant and stakeholder feedback that will be integrated into the final report to the ABA.

**Attachments:** Budget, Committee Rosters, Letters of Support
## Washington State Access to Justice Board
### Proposed Budget for ECR Best Practices Project

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**Projected budget:** $20,000
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<td>Seattle University Law School</td>
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<td>Rebekah Zinn</td>
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<td>Court attorney, Thurston County</td>
</tr>
<tr>
<td>Volunteers</td>
<td>Email</td>
<td>Affiliation</td>
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</tr>
<tr>
<td>Joan Fairbanks</td>
<td><a href="mailto:joanf@wsba.org">joanf@wsba.org</a></td>
<td>WSBA, ATJ Bd., Justice Programs Manager</td>
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<td>Charles Dyer</td>
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<td>New York Univ. Law School</td>
</tr>
</tbody>
</table>
September 28, 2012

To Whom It May Concern:


I have managed a statewide legal aid hotline for the past 16 years. The hotline provides legal assistance to close to 15,000 people a year. Over the past several years we have dealt with six jurisdictions that have online electronic file access systems; each of the jurisdictions has a different system and different fee structure. The systems are complicated and not intuitive for users. While this is complicated enough for practitioners, it is a significant barrier for pro se litigants. It is clear that more counties will move toward electronic record filing and storage systems and it is important that the systems adhere to the Access to Justice Technology Principles to avoid or minimize the creation of barriers to accessing the records and using an electronic filing system.

The process of creating the Best Practices document will balance competing interests and provide guidance on how courts can provide systems that meet the needs of a broad spectrum of users, including low-income pro se litigants. The Best Practices document will be useful not just in Washington State, which operates under the Access to Justice Technology Principles, but also in any state or jurisdiction that is implementing an electronic court records system.

Sincerely,

Joan Kleinberg
<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
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<td>Planning Committee</td>
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<tr>
<td>Convention Center floor plan</td>
<td>ii</td>
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<td>Conference Agenda</td>
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<tr>
<td>Faculty</td>
<td>6</td>
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<tr>
<td>Award Recipients</td>
<td>15</td>
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<tr>
<td>Conference Participants</td>
<td>17</td>
</tr>
</tbody>
</table>
June 8, 2012

Dear Friends and Colleagues:

Welcome to the 17th annual Access to Justice and Bar Leaders Conference! The Planning Committee, co-chaired by Colleen Kinerk, Judge Ann Schindler, and Ciarelle "CJ" Valdez, has worked hard to develop a robust program centered on this year’s conference theme Our New Economic Reality: The Legal Profession’s Role.

We are very pleased to welcome University of New Hampshire School of Law Dean John T. Broderick Jr. as our keynote speaker for the June 9th Awards Luncheon. His remarks will pick up on themes from the Saturday plenary session, during which you will learn about the significant opportunities for systemic change. The Conference culminates in Sunday morning’s plenary session, where we’ll discuss concrete ways we can move forward with necessary change in our new economic reality.

Please welcome community groups and community leaders in attendance — many for the first time. We also welcome students from our state’s three law schools.

This year, the theme of the Conference touches the conference itself. In April, the WSBA members voted to reduce their annual licensing fees. The WSBA Board of Governors responded by engaging in a process of making thoughtful budget decisions. One of those was to eliminate the staffing and funding support of this event. Shortly after this decision was made, we heard from a long-time volunteer, who said, “It’s the end of a chapter — not the end of the book.”

The ATJ/Bar Leaders Conference grew out of two independent events that each offered important opportunities to members of the justice community and our partners. We’ve joined together for 17 years, and it is our hope that this story continues. Our story is one of increased support for local bar leadership, meaningful engagement of Washington’s law students in serving low-income clients, accepting challenges and solving problems collaboratively. We are a community of professionals working together to achieve meaningful access to justice for every person in Washington state.

Let’s write the next chapter together — the one in which we reinvent a place and time to come together, to renew our passions and learn from one another.

On behalf of the Washington State Bar Association and the Access to Justice Board, thank you for attending our conference. We’ve appreciated your support and participation in making this conference possible for the last 17 years, and invite you to contact us with ideas for our next chapter.

Sincerely,

Steve Crossland      Kirsten Barron
President, Washington State Bar Association  Chair, Access to Justice Board
PLANNING COMMITTEE

Frances Adewale, Office of the Public Defender, City of Spokane
Jim Bamberger, Office of Civil Legal Aid
Caitlin Davis Carlson, Legal Foundation of Washington
Molly Cohan, University of Washington School of Law
Anita Crawford-Willis, Office of Administrative Hearings
Patti Jo Foster, Layman Law Firm PLLP
Elizabeth Fry, Northwest Indian Bar Association; Access to Justice Board
Erinn Gailey, Domestic Violence Services of Benton & Franklin Counties
Sarah Glorian, Northwest Justice Project
Donald Horowitz, attorney
Lee Kerr, WSBA Governor
Anne Lee, TeamChild
Aurora Martin, Columbia Legal Services
Threesa Milligan, King County Bar Association
Jeannie Nist, TeamChild
Barb Otte, Benton-Franklin Legal Aid
Dainen Penta, WYLD President
Geoff Revelle, Stoel Rives LLP, Access to Justice Board
Ada Shen-Jaffe, Seattle University School of Law
Amy Spencer, LAW Fund
Travis Stearns, Washington Defender Association
Dee Thierry, Legal Foundation of Washington
César Torres, Northwest Justice Project
Alma Zuniga, Northwest Justice Project, WYLD Trustee

CONVENTION CENTER FLOOR PLAN
### Conference Agenda

**Friday, June 8, 2012**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
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<tbody>
<tr>
<td>8 am – 5 pm</td>
<td>WSBA Board of Governors</td>
<td>Room B</td>
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<tr>
<td>9 am – 5 pm</td>
<td>Northwest Justice Project Board of Directors</td>
<td>Suite 600</td>
</tr>
<tr>
<td>10 am – noon</td>
<td>Access to Justice Board</td>
<td>Suite 200</td>
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<tr>
<td>10 am – 5 pm</td>
<td>Pro Bono Coordinators / Volunteer Attorney Program Staff Meeting</td>
<td>Suite 500</td>
</tr>
<tr>
<td>10 am – 5 pm</td>
<td>WSBA Leadership Institute Training Session</td>
<td>Suite 400</td>
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<tr>
<td>11 am – 2:30 pm</td>
<td>Civil Legal Aid Oversight Committee</td>
<td>Room G</td>
</tr>
<tr>
<td>11:30 am – 6 pm</td>
<td>Conference Registration</td>
<td>Lobby 3</td>
</tr>
<tr>
<td>noon – 4 pm</td>
<td>Washington Young Lawyers Division Board of Trustees</td>
<td>Suite 300</td>
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<tr>
<td>noon – 4:30 pm</td>
<td>Legal Aid for Washington Fund Board of Directors</td>
<td>Suite 100</td>
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<tr>
<td>1:30 – 3:30 pm</td>
<td>Northwest Tribal Court Judges Association</td>
<td>Room F</td>
</tr>
<tr>
<td>4 – 5 pm</td>
<td>Justice Joint set-up</td>
<td>Ballroom C</td>
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</table>

Justice Joint displays may be set-up during this hour.

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
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<tbody>
<tr>
<td>4 – 5 pm</td>
<td>Yakima River Bike Tour</td>
<td>Meet on Outdoor Plaza</td>
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A bike ride along the Yakima River – you’ll be back in time for the Welcome Reception.

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<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
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<tbody>
<tr>
<td>5:30 – 7:00 pm</td>
<td>Welcome Reception</td>
<td>Ballroom E</td>
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</table>

Join us for hors d’oeuvres, no-host bar, presentation of Campaign for Equal Justice Rainier Cup, and time to mingle! Scheduled speakers:
- Elizabeth F. M. Nason, Esq.
- Steve Crossland, President, Washington State Bar Association
- Kirsten Barron, Chair, Access to Justice Board

**7:30 pm – 11:30 pm**

**Latina/o Bar Association of Washington Winery Event**

Naches Heights Vineyard, Yakima, WA

The Latina/o Bar Association of Washington invites you to continue celebrating the conference kickoff with a winery event at Naches Heights Vineyard. Prior RSVP required; please inquire about availability at registration desk. Includes wine, heavy hors d’oeuvres, and complimentary shuttle service.

*Shuttle pick-up at Convention Center: 7:00, 7:45, 8:30pm*

*Shuttle return from Winery: 10:00, 10:45, 11:30pm*

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**Saturday, June 9, 2012**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
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<tbody>
<tr>
<td>7 am – 4 pm</td>
<td>Conference Registration</td>
<td>Lobby 3</td>
</tr>
<tr>
<td>7 – 8:30 am</td>
<td>Continental Breakfast</td>
<td>Ballroom E</td>
</tr>
<tr>
<td>7:15 – 8:15 am</td>
<td>Conference Orientation</td>
<td>Room F</td>
</tr>
</tbody>
</table>

Not sure what the “Alliance” is, or how to claim your MCLE credits? We’re here to help! Pick up your breakfast and head next door for a brief orientation of the Conference and the Alliance for Equal Justice. Attendees will come away with a better understanding of the Conference goals and ways to engage with the Alliance for Equal Justice. This session is designed for first-time attendees, but is open to all.

*Session facilitators:*
- Eric González-Alfaro, Director, Equal Justice Coalition
- Maureen Roat, Supervising Attorney, King County Bar Association Housing Justice Project
- Amy Spencer, Campaign Manager, LAW Fund & the Campaign for Equal Justice

<table>
<thead>
<tr>
<th>Time</th>
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<th>Location</th>
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</thead>
<tbody>
<tr>
<td>8 am – 5 pm</td>
<td>Justice Joint / Hospitality Room</td>
<td>Ballroom C</td>
</tr>
</tbody>
</table>

Throughout the day, you are welcome to drop in for a cup of coffee, to access the free wi-fi, and learn more about Alliance programs through displays and presentations.

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
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</thead>
<tbody>
<tr>
<td>8:30 – 10 am</td>
<td>Workshops</td>
<td>Suite 100/600</td>
</tr>
</tbody>
</table>

**Dealing with Debt: Strategies for Protecting Consumers**

The program will help attorneys learn how to defend and empower clients who are targets of debt collectors. Attendees will learn the basics of how to: protect judgment proof clients; safeguard client’s public benefits and exempt assets; raise legitimate defenses to debt collection actions; spot
affirmative defenses and counterclaims based on relevant statutes, including the Fair Debt Collection Practices Act; deal with collection protection scams; and understand claims that can arise after foreclosures, repossessions and short sales. Helpful resources will be identified and hypothetical situations, based on commonly seen collection abuses, will be analyzed.

**Session faculty:**
- Fred Corbit, Senior Attorney, Northwest Justice Project
- Julie Mayer, attorney, United States Federal Trade Commission
- Bruce Neas, attorney, Columbia Legal Services

**The New Plain Language Family Law Court Forms: Improving Justice and Saving Money** Ste 200/500  
The ATJ Board’s Pro Se Project is developing plain language family law court forms. They will provide justice at reduced cost for litigants representing themselves, for agencies aiding them, for attorneys in private practice, and for the court system. Attendees will become familiar with plain language concepts and directly participate in the forms’ continued development by providing comments on the proposed forms and by helping the Project to set up local presentations back in their home communities. Also hear how the forms are reconciled with statutory and case law and how they will be implemented.

**Session faculty:**
- Charles R. Dyer, Pro Se Project Manager, Access to Justice Board
- M. Lynn Greiner, attorney, Chihak and Gustad; Access to Justice Board member
- Hon. Laura Gene Middaugh, King County Superior Court
- Josefina Cerrillo-Ramirez, attorney, Northwest Justice Project

**The Legal Profession’s New Reality: Assessing Our Members’ Needs for the Future** Room A  
The members of the Washington State Bar Association are practicing law in an era of dramatic social and economic transition, and WSBA must have a clear understanding of the implications of this transition in order to fulfill its mission to safeguard the public and serve its members. The membership is becoming more diverse on several important dimensions, and the assets and needs of these groups vary in important ways. At the same time, there are significant common challenges and opportunities that have the potential to bring the membership together in productive ways to improve both the experience of practicing law and the product of that practice.

Join this interactive discussion among the audience, Supreme Court and WSBA Board of Governors as they discuss what they are learning from the Study commissioned last year on the profile of our membership. The study provides empirical data from which programming and strategic priorities for WSBA and the profession can be determined. Please join us to share your own ideas.

**Session faculty:**
- Steve Crossland, President, Washington State Bar Association
- Paula Littlewood, Executive Director, Washington State Bar Association
- Hon. Barbara Madsen, Chief Justice, Washington Supreme Court
- Members of the Washington Supreme Court and the WSBA Board of Governors

**Caring For Yourself So You Can Care For Others** Suite 300/400  
This workshop focuses on the needs of the providers – both those who may feel overwhelmed by the volume of what is expected of them, as well as those who may share some of the same concerns (e.g. regarding financial security) as those they are attempting to assist. Personal and practical coping skills will be taught and ample time will be afforded for breakout sessions and attendee participation. Compassion Fatigue will be among the topics addressed in some detail.

**Session faculty:**
- Dr. Dan Crystal, Clinical Psychologist, Washington State Bar Association

**10:15  – 11:45 am Plenary: ONR! Reprogramming…R&D --> IT 4 JDs** Ballroom D  
Our new reality (ONR) continues to produce sea changes in the practice of law and the capacity of our justice system to ensure justice for all, especially in this time of economic crisis for so many. This session will explore the significant demographic, technological, and other profession trends
CONFEREE AGENDA

profoundly impacting the practice of law, the courts, and the entirety of the justice system with a
focus on looking to the future and the opportunities we have to make systemic changes.

Session faculty:
• Hon. John T. Broderick, Jr. (ret.), Dean, University of New Hampshire School of Law
• Paula Littlewood, Executive Director, Washington State Bar Association
• Fé Lopez (facilitator), Director of Alumni Relations / Annual Fund, Seattle University School of Law
• Dainen Penta, President, Washington Young Lawyers Division
• Marty Smith, Director and Co-Founder, MetaJure, Inc.

noon – 1:15 pm Awards Luncheon and Keynote Address from Hon. John T. Broderick, Jr. (ret) Ballroom E

New Challenges, New Opportunities: Perfecting Yesterday is Not the Answer. Hon. John T. Broderick, Jr. (ret.), left his post as Chief Justice of the New Hampshire Supreme Court to become the University of New Hampshire School of Law Dean. He served for ten years on the board of Legal Services Corporation, and is a national proponent for redesigning our court systems to meet the challenges of the 21st century.

Award Presentations:
Access to Justice Leadership Award: Karen Falkingham, LAW Fund (previously presented)
Access to Justice Advocacy Award: Page Chance, LAW Advocates
Access to Justice Partnership Award: Advocating for Immigrant Victims of Domestic Violence Project
Access to Justice Judicial Leadership Awards:
Hon. Jack Burchard, Okanogan County Superior Court
Hon. Frank E. Cuthbertson, Pierce County Superior Court
Access to Justice Community Leadership Award:
The Washington State Legislature:
Rep. Frank Chopp, Speaker for the House of Representatives, Democratic Caucus
accepted by Rep. Phyllis Gutierrez-Kenney, Washington State 46th Legislative District
Rep. Richard DeBolt, Minority Leader for the House of Representatives Republican Caucus
accepted by Rep. Bruce Chandler, Washington State 15th Legislative District
Sen. Lisa Brown, Majority Leader, Senate Democratic Caucus
accepted by Sen. Tracey Eide, Washington State 30th Legislative District
Sen. Mike Hewitt, Minority Leader, Senate Republic Caucus
accepted by Sen. Curtis King, Washington State 14th Legislative District
WSBA Pro Bono Award: Kathleen C. Field, attorney
ATJ-WSBA Norm Maleng Leadership Award: Bruce Neas, Columbia Legal Services

1:30 – 4 pm Columbia Legal Services Board of Directors Meeting Room H

1:30 – 3 pm Workshops


This workshop will look at data collection, analysis, and reporting the MacArthur Foundation’s Models for Change initiative’s core principle of understanding and focusing on the particular circumstances of individuals, and how the initiative helps youth in Washington State with cross-agency data sharing and with information tools that improve decision-making and outcomes for court-involved youth. The workshop will describe how similar approaches in the practical application of data collection can improve the effectiveness of access to justice initiatives by better understanding the needs of clients, how well the needs match the available services, and the impact of efforts on outcomes.

Session faculty:
• Kim Ambrose, Director, University of Washington School of Law Race and Justice Clinic
• Hon. Bobbe Bridge (ret.), founding president and CEO, Center for Children & Youth Justice
• Carla Lee, Models for Change Project Coordinator, Center for Children & Youth Justice
CONFERENCE AGENDA

- Carl McCurley, Manager, Center for Court Research
- Marcus Stubblefield, Systems Integration Coordinator, King County Office of Strategic Planning and Performance Management

Restructuring Legal Education to Enhance Access to Justice  
Suite 200/500
A conversation, education, and generate involvement in the steps that will be necessary by the legal profession to partner with legal educators to restructure legal education to enhance access to justice for the long term.

Session faculty:
- Jane Korn, Dean, Gonzaga University School of Law
- Mark Niles, Dean, Seattle University School of Law
- Kellye Testy, Dean, University of Washington School of Law

Updates and Innovations  
Room B
Not enough hours in the day and having trouble keeping up with all the great programs and work being done? Come hear about innovative ideas and program updates in this speed round session. Once you have a snapshot of the latest innovations and updates, join the presenters in the Justice Joint for more detailed information about the topics of greatest interest to you.

Session facilitator:
- Tracy Flood, Governor At-Large, WSBA Board of Governors

Presenters available in the Justice Joint (Ballroom C) for further discussion as follows:
- Incorporating Reduced-fee Work Into a Private Practice (Catherine Brown, throughout day)
- Home Foreclosure and Legal Aid Project (Bruce Neas, 2–4 pm)
- Advancing a Civil Right to Counsel in Washington State – National Perspectives and Local Opportunities (Katie Mosehauer, 3 – 5 pm)
- Law Students Partnering with Attorneys in Private Practice (Angeline Thomas, 3 – 5 pm)
- Race Equity and Jobs Advocacy (Andra Kranzler, 3 – 5 pm)
- Using Social Media (Barb Otte, 3 – 5 pm)
- WSBA Membership Study (Jennifer Carter, 3 – 5 pm)

Energizing Volunteer Programs: Tips, Tools, Templates, and Resources  
Suite 300/400
As demand for pro bono legal services steadily increases while funding drops, how can you recruit, retain, and support the volunteer staff essential to your program? If you are trying to address an unmet legal need, is it possible to create a legal aid program in your community that requires little or no paid staff? This two-part presentation will address these questions and provide information on public resources, proved recruitment and support techniques, and a template for starting a legal clinic in your area.

Session faculty:
- Angie Maddox, Public Service Training Specialist, Washington State Bar Association
- Threesa Milligan, Pro Bono Services Programs Director, King County Bar Association
- Ellen Reed, Community Services Program Specialist, King County Bar Association
- Ana Selvidge, Pro Bono Services Volunteer Manager, King County Bar Association

3 – 3:30 pm  
Afternoon break – refreshments in the Justice Joint!

3:30 – 5:00 pm  
Workshops

Practical Ideas for using technology to Save Time and Money in Providing Access to Justice  
Room B
This workshop provides a series of best practices and cutting edge ways to develop and implement technology to reach more people at lower cost. Tips and practical ideas will be followed by Q&A. Bring your questions and we will bring practical solutions.

Session faculty:
- Daniel Ediger, Loyola Post-Graduate Fellow in Public Interest Law, Northwest Justice Project
- Brian Rowe, Coordinator, National Technology Assistance Project
CONference Agenda

Child Welfare Reform, the Washington State Indian Child Welfare Act and What Lies Ahead for Indian Children and Families  
Suite 200/500

This workshop will look at the impact of these two reform efforts on Indian children, their families, their tribes and the role of both the legal profession and the courts.

Session faculty:
- Hon. Anita Dupris, Chief Justice, Colville Tribal Court of Appeals
- Hon. Tom Tremaine, Presiding Judge, Kalispel Tribal Court

The Emotionally Intelligent Lawyer  
Suite 100/600

Emotional Intelligence is the ability to effectively manage relationships and one’s role in them. As the “relationship nexus” in a variety of situations, legal professionals manage relationships with the clients, the bench, the bar, opposing counsel, opposing clients, co-workers, and many others. Legal professionals, particularly those representing underserved populations, can positively affect their relationships by recognizing and understanding how emotions work and the effect they have in order to create effective, mutually-satisfactory, and long-lasting results. This presentation will explore the underpinnings of emotional intelligence and provide tools for staying effective in the presence of stress and conflict.

Session faculty:
- Dan Lear, attorney, Ragen Swan PLLC
- Nils Peterson, President, Teams & Leaders

Community Advocacy: A New Model for Resolving Legal Problems for the Poor  
Suite 300/400

This workshop will describe and present the materials necessary to consider and implement a new service delivery model for appropriate cases (landlord tenant, unpaid wages, government benefits, consumer protection and driver re-licensing). The Community Advocacy Model leverages non-lawyers under the supervision of a staff attorney and community resources to resolve legal disputes for clients more effectively and less expensively than full litigation. Extensive materials will be distributed. Three panelists will describe the model, its success over 5 years, and answer audience questions. Panelists include a supervising attorney, a law student volunteer and the program administrator/lawyer who developed the model.

Session faculty:
- Breean Beggs, attorney, Paukert & Troppmann, PLLC; Access to Justice Board member
- Jennifer Slattery, attorney, Center for Justice
- Michael L. Vander Giessen, 2012 graduate, Gonzaga University School of Law

7:30 pm LAW Fund President’s Party — All are welcome! Red Lion, Garden Terrace

Sunday, June 10, 2012

7:30 – 8:30 am continental breakfast Ballroom E

8 am – 10 am Justice Joint pick-up Ballroom C

Justice Joint will be open this morning for anyone to pick up remaining materials or displays.

8:30 – 11 am How can the civil legal aid delivery system meet the challenges and take advantage of the opportunities presented by the new economic reality? Ballroom D

Building on the vision and ideas generated during Saturday’s plenary, participants will discuss practical improvements to the civil legal aid delivery system in Washington State. How do we creatively build partnerships to address unmet client needs and systemic issues that perpetuate the cycle of poverty? How can we engage members of the private bar through pro bono participation to leverage and sustain collaboration with community partner organizations? How do we make the justice system universally accessible for clients? The goal is for participants to leave the session with concrete ideas to address these issues. All are encouraged to attend, including bar leaders, pro bono attorneys, judges, legal aid providers, law schools, law students, community partners and members of the public.
FACULTY

Kimberly Ambrose is a lecturer at the University of Washington School of Law, where she directs the Race and Justice Clinic, a course which focuses on a multi-forum advocacy approach to addressing the over-representation of children of color in the juvenile justice system. She has previously directed the Children and Youth Advocacy Clinic and the Legislative Advocacy Clinic, and she also teaches Juvenile Justice. Professor Ambrose is also working with the UW School of Law’s Asian Law Center on a multi-year project to develop clinical law programs in Indonesia. In 2010, she was a fellow with the Open Society Justice Institute supporting the development of clinical law programs in China. Prior to joining the law school faculty in 2002, Professor Ambrose trained public defenders throughout Washington State and was a public defender representing children and adults in criminal and child welfare matters.

Breean Beggs is a civil trial lawyer at Paukert & Troppmann, PLLC, in Spokane. His practice emphasizes remedies for personal injury, employment discrimination, and violations of civil rights. He previously served six years as the Chief Catalyst at the Center for Justice, a nonprofit public interest law firm in Spokane. Breean graduated from University of Washington School of Law in 1991. He worked in private practice as an associate and then partner in the Bellingham firm of Brett & Daugert until 2004, when he moved to Spokane. Breean is the co-founder of three public interest law projects: Street Law, Whatcom Civil Rights Project, and Community Advocacy. He is married to Laurie Powers (also UW class of ’91), who administers public interest law programs at Gonzaga School of Law. They have three children, including twin 11-year-old girls.

Justice Bobbe J. Bridge (ret.) is the founding president and CEO of the Center for Children & Youth Justice, a nonprofit organization she created in 2006 to reform Washington State’s child welfare and juvenile justice systems. She served on the State Supreme Court from 1999–2007 and on the King County Superior Court from 1989–1999, where she was Chief Juvenile Court Judge for three years. She continues to chair the Washington State Supreme Court Commission on Children in Foster Care. Before joining the bench, Justice Bridge was the first female partner at the Seattle law firm of Garvey Schubert Barer. Among her many awards as an advocate for children and youth are the 2010 Advocacy Spirit Award from the National Network for Youth, the 2009 Strategies for Youth Award from the Washington State Lieutenant Governor, the Passing the Torch Award from Washington Women Lawyers, the Seattle Civil Rights Champion Award from Lambda Legal, the Distinguished Alumna Award from the University of Washington School of Law, and the Judge of the Year Award from the King County Bar Association. Justice Bridge also has been inducted into the Association of Washington Generals for special service to the citizens of the State and into the Warren E. Burger Society of the National Center for State Courts.

Conference Keynote Speaker Hon. John T. Broderick, Jr. (ret) is a national speaker on redesigning our court systems to meet the challenges of the 21st century. He is the Dean of the University of New Hampshire School of Law. Prior to joining the law school, he served on the New Hampshire Supreme Court for 15 years, his last six as Chief Justice. Broderick was appointed by President Bill Clinton to the Board of the Legal Services Corporation (LSC), on which he served for 10 years. Prior to serving on the Supreme Court, Broderick was a litigation attorney in the Manchester, NH, law firm of Devine, Millimet, Stahl & Branch, and was a founding shareholder of Broderick & Dean, Professional Association (formerly Merrill & Broderick). He has also taught as an adjunct professor at the Amos Tuck School of Business at Dartmouth for over ten years. He is a graduate of the University of Virginia School of Law and, magna cum laude, of the College of the Holy Cross.

Broderick is the recipient of several honorary degrees, is a Fellow of the American College of Trial Lawyers, and recently became the only jurist ever to receive a Lifetime Achievement Award from the New Hampshire Business & Industry Association in recognition of his efforts to ensure that justice remains accessible, affordable, and understandable. He was President of the New Hampshire Bar Association from 1990 to 1991. Last year, he was presented with the Justice Williams A. Grimes Award for Judicial Professionalism and in 2007, he received the L. Jonathan Ross Award for Outstanding Commitment to Legal Services for the Poor. He was also recently inducted into the Warren E. Burger Society by the National Center for State Courts.

Catherine Brown is the Public Service Program Manager at the Washington State Bar Association. She works on WSBA public service initiatives such as the Moderate Means Program, the Home Foreclosure Legal Aid Project, and expanding resources for pro bono and emeritus attorneys. Before joining the WSBA staff, Catherine managed the Volunteer Lawyer Program in Skagit County for three and a half years. To learn more about WSBA public service initiatives, please contact Catherine at catherineb@wsba.org or 206-733-5905.
Jennifer Carter began working at the WSBA in 2006, after relocating to Seattle from Boston. She earned her law degree from Suffolk University School of Law, and her undergraduate degree in Communication Disorders from Emerson College. Jennifer was a law clerk for Boston’s Juvenile Court, and a member of Suffolk’s Juvenile Justice Center for three years, where she defended indigent youth in the Boston and Chelsea court systems. Jennifer became a member of the WSBA in 2008, and currently serves as the Bar’s Diversity Program Coordinator.

Frederick P. Corbit graduated with honors from the University of Washington in 1977, obtained his law degree from UCLA in 1980, and completed the mediation course at the Harvard Law School Program on Negotiation in 2005. He was a Law Clerk to the Honorable Kenneth S. Treadwell, United States Bankruptcy Judge for the Western District of Washington, and an Extern to the Honorable Robert F. Utter, Chief Justice of the Washington Supreme Court. Presently he is the Senior Attorney in the King County office of the Northwest Justice Project (NJP), which provides civil legal services for low-income people throughout Washington. Prior to joining NJP in the fall of 2007, he was a partner at Heller Ehrman LLP. At Heller Ehrman, Fred represented clients from across the country in connection with issues related to finance, real estate, business litigation, and bankruptcy. Fred is a past Chair of the WSBA Creditor-Debtor Rights Section, has testified on multiple occasions before the Washington Legislature, serves on the board for Washington Appleseed, was a member of the Governor’s Task Force for Homeowner Security, is a member of the Washington Collection Agency Review Board, teaches bankruptcy law at Seattle University School of Law, and serves on the WSBA Legislative Committee.

Steve Crossland is a Cashmere native who received his undergraduate degree in political science from Stanford University and his law degree from the Northwestern School of Law at Lewis and Clark University. He served as Chelan County Deputy Prosecuting Attorney from 1974–75, and has worked in private practice since then; he has had his own practice, Crossland Law Office, since 2001. Steve is well known for his exceptionally dedicated and long-term service to the Bar. In 2002, he received the WSBA Award of Merit, the Association’s highest honor, which is presented in recognition of long-term service to the Bar and/or the public.

Steve’s Bar service began in 1986, when he joined the Executive Committee of the Real Property, Probate and Trust Section, where he also served as 2006–07 Chair. He served for many years on the Unauthorized Practice of Law Committee and chaired the Committee to Define the Practice of Law. He has also served on the Executive Committee, and as Chair, of the General Practice Section; has served on the Solo and Small Practice Section Executive Committee from 2006 to the present; and has served on the Alternative Dispute Resolution Section Executive Committee from 2007 to the present, including a 2007–08 term as Chair. He is currently the WSBA President and also served on the WSBA Board of Governors from 1995-98, representing the 4th District.

Dan Crystal has enjoyed working at WSBA since November 2008. He received his doctorate in clinical psychology from the University of Denver in 2007 and completed a postdoctoral fellowship at the Seattle VA Hospital in 2008. His areas of expertise include addictions, post-traumatic stress disorder, and forensic psychology. At the WSBA Lawyers Assistance Program, Dan provides individual therapy, leads job-seekers groups, handles substance abuse referrals, and conducts outreach to bar groups statewide on mental health issues. He also works with the Office of Disciplinary Counsel as the Diversion Administrator.

Charles R. Dyer is a consultant for court systems and libraries, specializing in service to self-represented litigants, legislative advocacy, and library administration. He served as Director of Libraries for the San Diego County Public Law Library from 1987–2005 and as Director of the Library and law professor at the University of Missouri-Kansas City School of Law from 1977–87. He holds a B.A. in philosophy, a J.D., and an M.L.S. from the University of Texas at Austin and an M.A. in philosophy from Northwestern University, Evanston, Illinois, and is a member of the State Bar of Texas. Mr. Dyer was a 2005 recipient of the Marian Gould Gallagher Award, the highest award given by the American Association of Law Libraries, as well as several other awards. Mr. Dyer retired in 2005 to devote more time to research on the problem that self-represented litigants experience in understanding legal discourse, on which he has written several articles. He is active in the Self Represented Litigation Network (SRLN), serving on the Management Team, the Research Working Group, the Information, Marketing and Outreach Working Group, and the Law Librarians Working Group. Since November 2010, he has served as the Program Manager for the Washington State Access to Justice Board’s Pro Se Project. His website is http://www.charlesrdyer.com. He lives in Bellingham.
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**Gillian Dutton** is the Director of the Externship Program and Associate Professor of Lawyering Skills at Seattle University School of Law. From August 2010—February 2012, she served as a consultant for the ABA on a project to create national standards for the provision of language access in state courts. Her work on language access also includes serving as a board member for the Washington State Coalition for Language Access and participating in numerous efforts throughout the state to improve language access in agencies and organizations. She teaches four externship seminars and continues to work in the areas of language access, immigrant benefits, human trafficking, and refugee health. Prior to joining Seattle University in June 2009, she spent 15 years directing the Refugee and Immigrant Advocacy Project, a University of Washington Law School clinic based at the Seattle office of the Northwest Justice Project (NJP), where she was also the Senior Attorney. Before that, Ms. Dutton worked at Evergreen Legal Services in Yakima, where she represented Spanish-speaking farm workers in housing and public entitlements cases. Ms. Dutton has an M.A. in Chinese history and is a 1988 graduate of Boalt Hall School of Law at the University of California at Berkeley. She is a recipient of the 1999 Charles A. Goldmark Award for Distinguished Service and the 2005 Northwest Immigrant Rights Project Golden Door Award.

**Joy Eckwood** is a native of Philadelphia who moved to the Northwest while serving in the United States Army. She holds a B.A. in Urban Studies and a Master’s in Public Administration. Joy has worked at the Washington State Bar Association for 18 months — first as a Senior Section Leaders Liaison and presently as the Diversity Program Manager. Before coming to the WSBA, Joy was the Associate/Program Director for a small nonprofit that provided education, outreach, and support services to homeless and street-involved youth and young women involved in prostitution.

**Daniel Ediger** received a J.D. from Loyola Law School Los Angeles in 2010 and is currently serving as a Loyola Post-Graduate Fellow in Public Interest Law. He served the first year of his fellowship in Boise at Idaho Legal Aid Services, assisting clients on the Idaho Senior Legal Hotline and creating a comprehensive, plain language Idaho Senior Legal Guidebook for statewide distribution. Prior to law school, he worked in film and video production. Currently, he is synthesizing what he has learned in these two vocations as he coordinates the production of a new legal educational video series for the Northwest Justice Project in Seattle.

**Tracy Flood** currently serves on the WSBA’s Board of Governors as one of the At-Large Governors. She received her undergraduate degree in sociology and political science from the University of Washington, and her law degree from Seattle University. Ms. Flood was a fellow in the inaugural class of the WSBA Leadership Institute in 2005. She worked with the Department of Assigned Counsel, served as an associate public defender, and had a solo practice for seven years. Since 2009, she has been an Adjudicator for the U.S. Department of Labor.

Ms. Flood is an active member of Washington’s legal community. She has served as President of the Kitsap County chapter of Washington Women Lawyers, as well as on their Judicial Evaluations Committee; on the WSBA Civil Rights Committee; and as Pierce County Minority Bar President. She is currently the Board of Governors liaison to the Civil Rights Law Section and Family Law Section. Ms. Flood was the Chair of the WSBA Civil Rights Law Section during its inaugural year, and she is also a past member of the WSBA Family Law Section Executive Committee.

Ms. Flood’s volunteer service reflects her commitment to diversity and to her community. She currently serves on the Olympic College Women’s Advisory Committee and the Kitsap County Minority Services Board. She has also served as a Court-Appointed Special Advocate in Kitsap County; on the YWCA Kitsap County Board of Directors; and on the Kitsap County Domestic Violence Task Force. She co-chaired the Washington Minority Bar Associations Annual Statewide Diversity Conference in 2008.

**Erica Gardner** is a Forecast Analyst, Forecasting Division at Washington State’s Office of Financial Management. After receiving her Ph.D. from Penn State in Sociology and Demography in 2003, she went to work for the Office of Financial Management in the Forecasting Division’s Human Group. She joined the Population Group in 2009, where her primary activities include supporting the Population Estimate Program, working extensively with Census and federal survey data, such as the ACS and CPS, and acting as the primary liaison with the Census Bureau for the Washington State Data Center.

**Lynn Greiner** is an attorney with the law firm of Chihak and Gustad, where she works in an “of counsel” status and handles federal court disability claims. She has worked in the legal aid community in various capacities throughout her career. She is currently on the Access to Justice Board and previously worked for the Board on numerous special projects, including development of the Pro Se Plan. She co-chairs the Pro Se Project and has been involved with the family law
forms conversion work since 2010. She is also a member of various bar associations and active in numerous community organizations.

**Dean Jane B. Korn** is dean of Gonzaga University School of Law. She received her B.A. from Rutgers University in 1972 and her J.D. from the University of Colorado in 1983. Following graduation from law school, Dean Korn clerked for the United States Court of Appeals for the Tenth Circuit in Denver, Colorado. She then began practicing law at Davis Polk and Wardwell in New York City. In 1986, Dean Korn moved to Arizona to begin teaching at the University of Arizona, James E. Rogers College of Law. In 2005, she became Acting Associate Dean and then Associate Dean of IT and Curriculum. In 2009, she became Vice Dean. She teaches employment law, employment discrimination, and civil procedure.

Professor Korn has written widely in the area of employment discrimination in general and particularly disability law. Her writing on the ADA has focused primarily on what it means to be disabled. Her articles have addressed mental illness, discrimination against cancer survivors, and discrimination against people who are obese. She has also written on sex discrimination, including whether workers’ compensation should be the exclusive remedy for sexual harassment and a feminist approach to arbitration. She is currently working on an article exploring how the law treats anorexia compared to the legal treatment of obesity.

**Dan Lear** is an attorney and maintains an intellectual property and technology transactions practice in Seattle. He has worked at law firms large and small and in-house. While completing his JD/MBA at Seattle University, Dan enrolled in multiple courses in emotional intelligence, leadership, and management. Since then, he has taught leadership and emotional intelligence in the corporate and nonprofit settings. Dan actively participates in the Seattle Mindful Lawyers Group, with the Family Law Section of the King County Collaborative Lawyers Group, and is pursuing additional training related to his interest in emotional intelligence, leadership, and lawyers.

**Carla C. Lee** is the Models for Change Project Coordinator at the Center for Children & Youth Justice, where she oversees the juvenile justice reform initiative as well as works to advance policy changes to reduce disproportionate minority contact (DMC) within the juvenile justice system. Prior to joining CCYJ in 2011, Ms. Lee was a bankruptcy and family law practitioner. Ms. Lee has been a member of the WSBA since November 2006 and formerly served as Governor at Large representing the Young Lawyers Division on the WSBA Board of Governors. She was recently appointed to serve as Chair of the Washington State Supreme Court’s Minority and Justice Commission Juvenile Justice Committee. She is also a member of the Washington State Partnership Council on Juvenile Justice Disproportionate Minority Contact (DMC) Committee and is the representative member for the Center for Children & Youth Justice on the Race and Criminal Justice Task Force.

**Paula Littlewood** is the WSBA Executive Director. She joined the WSBA staff as Deputy Director in September 2003 and became the Executive Director in May 2007. Paula is a graduate of the University of Washington School of Law and also received a master’s degree in International Studies from the UW. Prior to law school, she was a professional campaign coordinator and fundraiser here in the state, working both on statewide candidate and initiative campaigns as well as local legislative races. She also taught English in Taiwan for two years and spent another 10 months traveling in China and Southeast Asia. After law school, she served as Assistant Dean for Administration and Public Relations at the UW Law School for five years, then spent a year in Telluride, Colorado, before joining the WSBA.

**Fé Lopez**, a 2006 graduate of Seattle University School of Law, is the Director of Alumni Relations and Annual Fund at SU Law and Immediate Past President of the Latina/o Bar Association of Washington (“LBAW”). She has served on LBAW since 2008. During her time in LBAW, she has been the Co-Chair of the LBAW Judicial Evaluation Committee, Chair of the Banquet Committee, and Co-Chair of the Community Outreach Committee. She has been the co-facilitator of the LBAW/SGB Free Legal Clinic since its inception five years ago. Most recently, Ms. Lopez has been working with the Latina/o and other communities of color on the police misconduct issues in Seattle and has worked closely with the United for Fair Representation Coalition advocating for minority/majority congressional and legislative districts and the Washington Voting Rights Act.

Lopez has developed diversity initiatives with LBAW, other minority bar and community organizations, students, and lawyers. For example, she partnered with the Access to Justice Institute, students, staff, and faculty at Seattle University School of Law to create the Lawyering in a Diverse World (“LDW”) series, now in its third year. The Lawyering in a Diverse World series provides relevant, real-world workshops on issues of diversity to empower lawyers for a just and
humane world. The workshops/CLEs are designed to create awareness and empower law students and lawyers with skills and tools on a variety of issues related to diversity, and ultimately give law students and lawyers the competitive edge for effective lawyering in our increasingly diverse and complex world. Some of the programs included have been the Racial Justice Leadership Institute, Disability Rights: Ethics and Practical Skills, Dealing with Racial and Ethnic Bias in the Courtroom, and Advocacy Skills for Protecting Civil Rights.

**Angie Maddox** joined the staff at WSBA in August 2011. She has worked professionally in the area of adult and professional learning and development for over 10 years in environments ranging from medium-sized nonprofit healthcare, large for-profit technology, and small startup nonprofit environments. In addition to her professional work experience, she holds a Master’s in Adult Education from Western Washington University and is in her third year of studies toward her Doctorate of Education from the University of Glasgow. Her research interests involve the intersection of professional education and social justice, specifically in regards to the enablement of human dignity. She is the recipient of a Soroptimist International Fellowship Award for her studies and recently became a Fellow with the Royal Society for the Encouragement of Arts, Manufactures and Commerce (RSA), an enlightenment organization committed to finding innovative practical solutions to today’s social challenges.

Angie also stays very involved in the community through volunteer efforts. Four years ago, she co-founded the first Seattle Chapter of Dining for Women, a national giving circle dedicated to empowering women living in extreme poverty by funding programs that support economic self-sufficiency through training, education, and health care. She has travelled to Peru and will be travelling to Kenya later this year to visit programs that are funded through Dining for Women.

On the weekends during the winter, you’ll find her on the slopes of Alpental and during the summer in a kayak or her garden.

**The Honorable Barbara A. Madsen** currently serves as the 55th Chief Justice of the Washington Supreme Court. In 1992, she was elected to the Washington Supreme Court and re-elected in 1998, 2004, and 2010. Chief Justice Madsen is best known for her work on domestic violence and gender equality issues. In 2004, Justice Madsen co-chaired the Crystal Brame Committee, which secured legislation requiring all police agencies to adopt investigation protocol for police-perpetrated domestic violence. Since 2005, she has led efforts to establish the Initiative for Diversity, a program encouraging legal employers to commit to and implement individual organizational plans to increase diversity. Chief Justice Madsen has chaired the Washington State Gender and Justice Commission since 1998. Most recently the Commission, partnering with other community groups, succeeded in passing legislation banning the shackling of women prisoners during labor. As chief justice, she is committed to continuing the Supreme Court’s long-standing support for access to justice.

**Julie Mayer** is a consumer protection attorney with the U.S. Federal Trade Commission, where she works in the FTC’s Northwest Regional Office on law enforcement and outreach matters. She has handled enforcement actions involving debt collection, consumer lending, deceptive advertising, and consumer privacy practices. Julie also works on public education activities and coordinates regional collaboration between the FTC and legal services organizations. She is also a former member and President of the Board of Directors of Legal Voice, a Seattle-based nonprofit that protects and advances women’s rights. Prior to joining the FTC, Julie was an associate with a litigation firm in Washington, D.C.

**Carl McCurley** came to the Center for Court Research as manager in March 2006 from the National Center for Juvenile Justice, where he worked on topics related to juvenile problem behaviors, including violent offending, violent sex offending, domestic violence, and substance use. His evaluation experience includes an evaluation of the Pennsylvania Bureau of Juvenile Justice Services’ aftercare (probation) program. He authored the 2006 report “Self-Reported Law-Violating Behavior from Adolescence to Early Adulthood in a Modern Cohort” for the National Institute of Justice, and was the lead evaluator in an evaluation of Pennsylvania’s system of aftercare for juvenile offenders released from state facilities. Carl leads the Center for Court Research as it helps bring transparency and accountability to Washington’s courts through data collection, analysis, and reporting, and has recruited and built a team of talented professionals who carry out the Center’s mission. Carl holds a B.A. in Government (University of Texas) and a Ph.D. in Political Science (Indiana University).

**Threesa Milligan** is the King County Bar Association’s Director of Pro Bono Services, the Association’s pro bono legal aid program. Threesa is a graduate of the University of Washington School of Law. She was in private practice as a family law
attorney until taking the position of Executive Director of Snohomish County Legal Services in 2001, where she remained until January 2010 when she took on her current role at KCBA. Threesa serves on the Access to Justice Conference Planning Committee, the ATJ Nominating and Leadership Development Committee, ATJ Justice Without Barriers Committee, and the ATJ Delivery Systems Committee. Threesa is committed to the goal of providing meaningful access to justice for all and to inculcating a culture of pro bono civil legal aid throughout the bar.

Katie Mosehauer is the Executive Director of Washington Appleseed, a local nonprofit organization working to address social and economic problems in our state by developing new public-policy initiatives, challenging unjust laws, and helping people better understand and fully exercise their rights. Appleseed believes that by engaging both volunteer lawyers and community partners in these efforts, we better identify systemic problems, outline potential solutions and achieve effective and lasting social change. Ms. Mosehauer joined the Appleseed staff in 2009 with a varied history of nonprofit management. She led political campaigns for environmental organizations across the country, assisted with Democratic Party field operations, led local grassroots campaigns for social justice, and has also worked extensively with local arts and culture organizations. Ms. Mosehauer holds a B.A. in anthropology with minor concentrations in gender studies and music performance from the University of Virginia.

Elizabeth (aka “Betty”) F.M. Nason is an enrolled member of the Yakama Nation. She is the eldest child of seven sisters and two brothers and was raised on the Yakama Reservation by her paternal grandparents. She is married and the mother of four children and grandmother of two girls and five boys. She is the custodian of her oldest grandson, 13-year-old Delano, and has provided care in the past for many years of her niece and nephews as well. She currently assists her oldest daughter in the care of her nephew’s 21-month-old baby girl who has been in their care since she was four months old.

Elizabeth received her Associate’s Degree from Yakima Valley Community College, her Bachelor’s Degree from Heritage University in Toppenish, and her Juris Doctorate from Gonzaga University School of Law in 1988. Elizabeth was the first Yakama enrolled woman to graduate from law school and the first to be licensed to practice in the state of Washington. Immediately after law school she became employed with Evergreen Legal Services and worked at the Colville Tribes Legal Services office for two years. She then returned to the Yakama Reservation to work as an Associate Attorney with the Yakama Nation In House Legal Counsel for nine years, where she was Lead Attorney for approximately four years. After serving her tenure with the Yakama Nation, she opened her private law practice, Nason Law Office, and provided representation in criminal, civil, and gaming issues. In 2002, she became the first Yakama woman to serve as Chief Judge of the Yakama Nation Tribal Court and served in this capacity for four years. Since that time, she has continued to work for the Yakama Nation as a Program Manager and has also provides pro-tem judicial services for various tribal courts, including the Colville Tribal Court and the Coeur D’Alene, Tulalip, and Quinault Appellate Courts.

Elizabeth is an avid advocate for the interests of children and rights of Tribal members. She regularly volunteers for the Local Indian Child Welfare Act Committee (LICWAC) in Toppenish, which serves to protect the interest of Native children and their parents. She also devotes her time to coaching her grandson’s 7th-grade boys’ basketball team. She is the most supportive fan of all of her grandchildren’s sports activities and also those of her two daughters, who play basketball and softball.

Bruce D. Neas is a lawyer with Columbia Legal Services and has been a legal services attorney since his graduation from the University of Missouri – Kansas City, School of Law in 1980. He focuses on policy issues concerning consumer rights, homeownership and foreclosure relief, landlord-tenant, domestic violence, and low-wage workers. He was involved in the drafting and negotiation of landmark legislation, including the Foreclosure Fairness Act, the Manufactured Housing Dispute Resolution Program, the Wage Payment Act, the Domestic Violence Leave Act, and the Tenant Relocation Act. He is a past President of the Thurston County Bar Association and a recipient of the TCBA’s Daniel Bigelow “Lawyer of the Year” Award. He is a founding board member of the Thurston County Volunteer Legal Services and Cowlitz Wahkiakum Legal Aid programs. He is the project manager for the CLS Institute for Foreclosure Legal Assistance grant, which provides legal representation to homeowners facing foreclosure.

Dean Mark C. Niles is Dean and Professor of Law at Seattle University School of Law. He teaches and specializes in civil procedure, administrative law, constitutional law, governmental liability, and law and literature. After graduating from Stanford Law School, Dean Niles served as a clerk for the Honorable Francis Murnaghan, Jr., of the U.S. Fourth Circuit Court of Appeals; as an associate at the D.C. firm of Hogan and Hartson; and as a staff attorney in the Civil Appellate
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Division of the U.S. Department of Justice. He has also served as the Reporter for the Maryland Civil Pattern Jury Instructions Committee of the Maryland State Bar Association. He previously served as Associate Dean for Academic Affairs and professor at American University, Washington College of Law.

Dean Niles has published numerous articles and essays on subjects including the Ninth Amendment, federal tort liability, airline security regulation, the impact of dramatic public events on the evolution of regulatory administration, the social and legal consequences of pre-crime incarceration, and the depiction of law and justice in American popular culture.

Barb Otte is Executive Director of Benton Franklin Legal Aid in Kennewick. She was raised in Hermiston, Oregon, where she graduated high school in 1985. She is the mother of two daughters, aged 18 and 14. Together with her daughters, she is very active in the Tri Cities Girls Fast Pitch Association, where she currently serves on the Board of Directors as the Player Representative. She has lived in the Tri Cities for 22 years, moving to the area when she went to work for Hanford. She started her work in the legal community as a Guardian Ad Litem in 1999. After selling her business in 2002, she went to work for Family Court Services in Benton County Superior Court. She then accepted a position as the Domestic Case Manager for Superior Court Administration in 2002. In 2006, she was asked to take over the Legal Aid office in Kennewick. Ms. Otte has degrees in business management and in early learning for pre-school and kindergarten.

Dainen Penta is the 2011-2012 President of the Washington Young Lawyers Division, representing the interests of more than 6,500 new and young lawyers and encouraging new and young lawyers to become involved in WSBA programs and activities. He is an associate with Condominium Law Group PLLC in Seattle, a full-service law firm exclusively representing condominium and homeowner associations. Dainen’s practice focuses on assessment collection, creditors’ rights, and bankruptcy litigation. He also assists with interpretation and enforcement of association governing documents. Prior to joining Condominium Law Group, Dainen worked for a consumer bankruptcy law firm, was a solo practitioner, and was an associate and a partner with several small firms throughout the Seattle area. He holds a B.A. with departmental honors from Whitworth College, a J.D. from Lewis & Clark Law School, and an LL.M. in Taxation from the University of Washington. Dainen was selected as a “Rising Star” for 2010, 2011, and 2012 by Super Lawyers Magazine. His leadership was further recognized in October 2011 by the American Bar Association Young Lawyers Division (ABA YLD) with a “Star of the Quarter” award. Dainen is serving as 2011-2012 Diversity Vice Director for the ABA YLD. A 2007 WSBA Leadership Institute Fellow, he was a member of the WSBA Professionalism Committee from 2007–2010.

Nils Peterson is President for Teams & Leaders, where he has focused his energies on redefining how the field of experiential-based training can support, influence, and advance the work currently being done in the fields of leadership training and organizational development. As a facilitator and consultant over the past 15 years, Nils has had the opportunity to develop and deliver trainings to thousands of clients across the United States and Canada. Nils serves as adjunct faculty at Seattle University’s Graduate School of Business and at Bastyr University’s Doctoral Program in Naturopathic Medicine. He earned his Master of Education degree from Antioch University, Seattle, with a focus in applied behavioral science and systems thinking.

Josefina Cerrillo-Ramirez is a CLEAR attorney with Northwest Justice Project. She has been with NJP since 2007. Prior to working at NJP, she was with the Skagit County Volunteer Lawyer Program for five years where she represented domestic violence victims in family law litigation. She has been a member of the ATJ’s Pro Se Project Committee since 2008, and currently is the co-chair of the ATJ’s Justice Without Barriers Committee. She served on the Board of the Skagit County Domestic Violence Sexual Assault Services. Ms. Cerrillo-Ramirez is a graduate of Fairhaven College at Western Washington University (1997) and the University of Washington School of Law (2000).

Ellen Reed is the Community Services Program Specialist at the King County Bar Association. She works primarily with the Neighborhood Legal Clinics Program, which encompasses 39 legal clinics throughout King County and serves more than 8,000 clients each year. She has also volunteered with East Bay Sanctuary Covenant (which provides assistance to asylum seekers), United Way, and recently began volunteering with Legal Voice. Before working with the King County Bar Association, she worked for the nonprofit Hopelink, and as a paralegal with an environmental and public interest law firm in San Francisco.

Brian Rowe is a professor and techie currently working at Northwest Justice Project as the National Technology Assistance Project Coordinator (LSNTAP.org), and teaching at University of Washington and Seattle University Law in the areas of
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information privacy, ethics, and social use of information. Brian has worked with several nonprofits including Creative Commons, Public Knowledge, KCBA, and Disability Rights Washington. Brian currently serves on the Washington State Access to Justice Board’s Technology Committee, and is on the Faculty Advisory Board for Students for Free Culture. He holds a J.D. from Seattle University School of Law, and a B.A. in informatics from the University of Washington Information School.

Ana Lanasa-Selvidge began with the King County Bar Association as the Program Manager for Legal Services for the Homeless in 2007. Prior to joining the team, she worked as an Admissions Advisor for Western Washington University, where she received her Bachelor of Arts in American Cultural Studies with an emphasis on Latin American Studies. In 2008, she took a three-month leave of absence from KCBA to work on Barack Obama’s Presidential Campaign in Denver, Colorado. Currently she is the Pro Bono Services Volunteer Manager at KCBA and is working towards a Master of Public Administration at Seattle University.

Jennifer Slattery is a staff attorney at the Center for Justice in Spokane, where she assists with the Community Advocacy Program and supervises law student interns. Jennifer’s practice also includes poverty law, administrative law, and civil rights litigation. Jennifer graduated from Seattle University Law School in 2008. A former public defense attorney, she moved to Spokane in the summer of 2010 from Seattle.

Marty Smith is a 30-year practicing attorney, former partner at Preston Gates & Ellis (now K&L Gates), and legal technology entrepreneur. He currently is a director and is a co-founder of MetaJure, Inc., which has developed a ground-breaking solution to the perpetual challenge of finding and managing documents within legal departments and law firms. A single web-style query returns results from all internal sources and staff (PCs, email attachments, and central repositories) without ever asking the team to work any differently or help store documents.

While at Preston, Marty founded the firm’s Intellectual Property Practice Group. Marty’s practice emphasized information technology, software and computer law, and international commercial transactions. While in private practice, Marty advised a variety of companies and organizations, including Microsoft (for 25 years), Amazon, Valve, Corbis, WRQ, NASDAQ, Medifor, Teledesic, the Business Software Alliance, and Aldus (prior to its merger with Adobe). Marty is included in The Best Lawyers in America, International Who’s Who of E-Commerce Lawyers, and Washington Law & Politics 2002–2011 Super Lawyers. Marty is also the recipient of the 2007 Sharon Nelson Leadership Award from the Shidler Center for Law, Commerce and Technology at the University of Washington.

Marty currently serves as Chair Emeritus of the Technology Alliance Board, and is a former board member of Atttenex Corporation, a software company he co-founded in 1999 and which was acquired by FTI Consulting in July 2008 (FCN on the NYSE). Marty is a past Chair of the Shidler Center for Law Commerce and Technology Advisory Board, a past board member of the Washington Technology Industry Association, the Chair of Governor Gary Locke’s Digital Education Task Force and the former Chair of the Washington Digital Learning Commons. Marty received his bachelor’s degree from Whitman College and his law degree from the University of Washington.

Eulalia (Lili) Sotelo has practiced consumer and housing law for 17 years and has been a legal services attorney for the last 11. As the Senior Attorney of the Northwest Justice Project’s Foreclosure Prevention Unit, Lili oversees a statewide pro bono program and represents homeowners facing foreclosure. She works in partnership with the Washington State Bar Association, the State Attorney General, and the State Housing Finance Commission to protect and preserve homeownership rights. She has presented numerous CLE trainings in Washington and California, testified before the Washington State Legislature about unfair banking practices, and designed resource material for attorneys, commissioners, and judges. She has also litigated against international investment banks for their role in predatory loan origination during the height of the subprime market. Before coming to the Northwest Justice Project, Lili was a Directing Attorney at the Legal Aid Foundation of Los Angeles. She graduated from Harvard College and the University of California, Hastings College of the Law.

Amy Spencer is the Campaign Manager for LAW Fund & the Campaign for Equal Justice, our state’s annual fund drive for civil legal aid programs in Washington state. Prior to joining the Campaign, Amy worked for the Washington Association of Criminal Defense Lawyers while earning a Masters of Nonprofit Leadership at Seattle University. She is originally from Michigan, and spent 2 years as an AmeriCorps volunteer along the Gulf Coast before coming to the Pacific Northwest.
Faculty

Marcus Stubblefield is the Program Manager, Systems Integration Coordinator for King County’s Office of Strategic Planning and Performance Management. Funded by the John D. and Catherine T. MacArthur Foundation, King County’s Systems Integration Initiative is a consortium of local and state youth serving agencies. This multi-agency consortium works to create a more coordinated and effective response for youth and families involved in the juvenile justice, child welfare, mental health, and educational systems. Marcus serves as the primary point person and is responsible for overall management, organization, and advancement of the goals and daily work associated with implementing the Initiative’s Strategic Plan. Another critical component of Mr. Stubblefield’s position involves facilitating community partnerships, primarily with youth, parents/guardians, and other key stakeholders. He also actively coordinates and collaborates with his counterparts — other county, state, and national systems integration coordinators and foundation personnel. Marcus holds degrees in Sociology and Business Management and has 20 years’ experience working with and advocating for underserved communities, predominantly youth and families. For the past 15 years he was employed as a Program Manager, Counselor and Case Manager for SafeFutures Youth Center (SFYC) a nonprofit serving juvenile justice, gang-involved youth, and young adults in Southwest Seattle and also with youth and communities as an employee of the City’s Parks Department.

Judge Tom Tremaine is the Presiding Judge of the Kalispel Tribal Court. Prior to his appointment to the Court, Tom spent 25 years as an attorney with Spokane Legal Services Center and Northwest Justice Project representing the interests of children, adults, and tribes in tribal, state, and federal courts. Tom has presented trainings on Indian child welfare and other topics for the National Congress of American Indians, National Legal Aid and Defenders Association, Federal Bar Association, Washington State Bar Association, Washington State CASA, and at Washington’s annual Children’s Justice Conference. Tom is also on the adjunct faculty at Gonzaga University School of Law.

Dean Kellye Y. Testy became the 14th permanent (and first woman) dean of the University of Washington School of Law. Dean Testy is known throughout academic and legal communities for her dedication to the rule of law and its commitment to justice and equality. She served as Chair of the UW Presidential Search Committee in 2010–11 and was elected Chair of the Board of Deans & Chancellors. Dean Testy is also on the Executive Committee of the Association of American Law Schools. Prior to UW Law, she was Dean at Seattle University Law School.

Angeline Thomas is the Attorney Coordinator for the Foreclosure Mediation and Outreach Program (FMOP). FMOP is a new grant-funded project housed in the Access to Justice Institute (ATJI) at Seattle University School of Law to help distressed homeowners facing foreclosure. ATJI is collaborating with the Ronald A. Peterson Law Clinic and several community partners such as the Northwest Justice Project to place law student volunteers as interns to assist attorneys representing homeowners in foreclosure mediations and to create and implement community education outreach plans to vulnerable homeowners. The project is focused on Pierce County, which has some of the state’s highest foreclosure rates, as well as disproportionately low numbers of foreclosure mediation requests.

Angeline joined the ATJI as a staff member in March 2012 after serving as Session Counsel at the Washington State Senate Committee Services Office during the 2011 special session and 2012 regular session. She had prior experience working for ATJI as a law student Intern with the Moderate Means Program at Seattle University School of Law, where she earned her J.D. in May 2011. She is dedicated to working in public interest law and is especially interested in public policy.

During law school, Angeline was active in the Public Interest Law Foundation. She was also an article editor on the Board of the Seattle Journal for Social Justice, where her article entitled “Killing Two Birds with One Stone: Implementing Land Reform and Combating Climate Change in Brazil’s Amazon an Analysis of Law 11952.09” was published in the Spring 2011 issue.

In addition to serving as a Moderate Means Program Intern during law school, Angeline gained legal experience as a Chambers Extern to the Honorable J. Robin Hunt at the Washington State Court of Appeals Division II. Angeline also gained policy and legislative experience as a legal intern at Senate Committee Services and as a Policy Intern at the Alliance for a Just Society (formerly Northwest Federation of Community Organizations) where she worked on a range of issues including education, health care, and transportation policy.
AWARD RECIPIENTS

Access to Justice Leadership Award: Karen Falkingham. In recognition of the efforts of those individuals in the Washington State Alliance for Equal Justice who have played a significant leadership role in continued efforts to build and promote a statewide integrated, non-duplicative civil legal aid delivery system that is responsive to those facing economic and other significant barriers. As LAW Fund Director from 2004 to 2012, Karen Falkingham’s leadership in implementing a coordinated, statewide fundraising campaign has resulted in nearly tripling private charitable support to the Alliance for Equal Justice. This award was presented to Karen during at a previously-scheduled reception in her honor on May 30, 2012.

Access to Justice Advocacy Award: Page Chance. Recognizing outstanding work by Alliance staff advocates in furtherance of the promise of equal justice for low-income people in Washington state. As the LAW Advocates Homeless Disability Benefits Advocate, 2007–present, Page Chance’s compassionate dedication to her clients drove her to create the Access ID program. The program helps homeless people obtain state-issued identification necessary to apply for work, benefits, and access services.

Access to Justice Partnership Award: Advocating for Immigrant Victims of Domestic Violence Project. In recognition of the efforts of a low-income or community-based or grassroots organization that serves the needs of low-income people and that has collaborated with Alliance members or has played a significant leadership role outside the legal community to identify or address poverty issues of those facing economic or other significant barriers. Advocating for Immigrant Victims of Domestic Violence Project is a collaboration between Northwest Immigrant Rights Project and the Washington State Coalition against domestic Violence, six domestic violence agencies: Consejo Counseling and Referral Services, Refugee Women’s Alliance, Domestic Abuse Women’s Network, Skagit Domestic Violence and Sexual Assault Services, Tacoma Community House and YWCA of Walla Walla. It is funded by the Washington State Department of Commerce Office of Crime Victims Advocacy through a federal grant from the US Department of Justice. Through its community outreach, the Project has helped identify increasing numbers of cases eligible for immigrant protection.

Access to Justice Judicial Leadership Award: Hon. Jack Burchard and Hon. Frank E. Cuthbertson. To recognize the judiciary’s significant leadership role in improving access to the justice system for low-income people. Hon. Jack Burchard has served on the Okanogan County Superior Court since 1992, where he has been instrumental in creating and running several programs that serve low-income people, specifically The Family Law Facilitator Program, the Divorce Education Program: Children In The Middle, Felony Drug Court, and the Family Drug Court. Hon. Frank E. Cuthbertson has served on the Pierce County Superior Court since 2001, where he leads the effort to eliminate disproportionate confinement of minority juveniles. Judge Cuthbertson has enacted a process to change detention practices, develop alternative programs for youth under court supervision, and partner with local schools.

Access to Justice Community Leadership Award: Washington State Legislature. Awarded annually to recognize the efforts of an individual or an organization that has played a leadership role in improving access to the justice system for low-income people. In her letter nominating the Washington State Legislature for this award, Chief Justice Barbara Madsen lauded the legislature for its support of the Justice in Jeopardy initiative, and for its work to protect basic funding for Washington State’s justice system, ensuring justice is administered openly, and without delay.
AWARD RECIPIENTS

WSBA Pro Bono Award: Kathleen C. Field. Presented to a lawyer, non-lawyer, law firm, or bar association for outstanding efforts in providing pro bono services. This award is based on cumulative efforts, as opposed to a lawyer’s or group’s pro bono hours or financial contribution. Kathleen Field’s history of service includes local, state and national advocacy on behalf of the profession, low-income people, and children, in both civil and criminal areas. She had already received numerous recognitions from her peers for her tireless volunteerism and mentorship by the time she established the free Family Law Clinic at Pathways for Women at the YWCA in 2002, through a partnership with Snohomish County Legal Services. She continues to staff this clinic, providing free, critical legal assistance to low-income families.

Norm Maleng Leadership Award: Bruce Neas. Presented jointly by the WSBA and the Access to Justice Board, in honor of Norm Maleng’s legacy as a leader. He was an innovative and optimistic leader committed to justice and access to justice in both civil and criminal settings. Within the profession, his leadership was characterized by his love of the law and commitment to diversity and mentorship. This award will recognize those who embody these qualities. Bruce Neas’s advocacy has benefitted the people of Washington at all levels in housing, consumer and education laws. Bruce’s leadership is credited for the passage of vital legislation protecting homeowners in foreclosure.
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So many of our state’s low- and moderate-income families are unable to obtain the legal help they need, simply because they cannot afford it. The need is great, especially in the areas of family, housing, and consumer law.

A survey conducted several years ago found that approximately 75 percent of Washingtonians of moderate means — those who are within 200–400 percent of the federal poverty level — experience at least one legal problem each year. Many go without legal help.

To help address this serious problem, the WSBA created the statewide Moderate Means Program, a reduced-fee lawyer-referral service designed to help bring greater access to justice for people of moderate means. The WSBA is partnering with Washington’s three law schools to implement this exciting program; law students will handle the client intake and referral to participating lawyers.

**Why Should I Participate?**

Help yourself while helping others!

- Provide public service and help close the access to justice gap.
- Obtain free referrals to help build your client base.
- Learn new skills and expand your practice areas through free or low-cost online trainings.
- Gain increased access to mentoring and peer support opportunities.

**How Do I Sign Up?**

In order to be eligible to participate, you must be an active member of the WSBA, and you must carry your own malpractice insurance. All lawyers applying to participate will be subject to a discipline screening. Lawyer registration is done online through mywsba.org, where you will complete a short registration form. Simply go to www.mywsba.org and click on the Moderate Means Program logo.

**What’s Next?**

When a service opportunity arises, you will be contacted by a student at one of the three Washington law schools.

For more information, please visit the Frequently Asked Questions page. You can also contact WSBA Public Service Manager Catherine Brown at 206-733-5905 or catherineb@wsba.org.

**Enhancing Our Culture of Service**

Public service is a hallmark of the legal profession. Through projects like the Moderate Means Program, the WSBA is enhancing our culture of service, providing ways for lawyers to give back to the communities of which they are such an integral part.

* A partnership between the WSBA and Washington’s three law schools: Gonzaga University School of Law, Seattle University School of Law, and the University of Washington School of Law.
Our New Economic Reality: The Legal Profession’s Role

The 2012 ATJ/WSBA Conference. In partnership with the Washington State Access to Justice Board and the Washington State Bar Association, with thanks to our sponsors:

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As of October 2009, WSBA officially endorses the Campaign for Equal Justice efforts
WASHINGTON STATE ACCESS TO JUSTICE BOARD
Significant Accomplishments
(1994 –2013)

Recognizing that access to the civil justice system is a fundamental right, the Access to Justice Board (ATJ Board) works to achieve equal access for those facing economic and other significant barriers. Every aspect of the Board’s work has a direct impact on the elimination of bias and barriers in the justice system. A body with no formal power or authority, the ATJ Board has nevertheless established itself as a permanent fixture in Washington State’s civil equal justice landscape. The ATJ Board, in collaboration with its many partners in the Washington State Alliance for Equal Justice, has accomplished much during its first nineteen years. Its current initiatives expand on these accomplishments, described below.

1. **Unifying Vision, Values and Planning:** The ATJ Board is the primary planning body for all matters relating to the delivery of civil legal aid services in Washington State. It has adopted a vision and set of unifying core values (the Hallmarks) in which all initiatives are grounded. Its State Plan details the design, organization, and support of a non-duplicative, integrated, efficient and effective legal aid delivery system. Its State Plan and Performance Standards create common expectations for all organizations involved in legal aid delivery and guide decisions regarding the investment and allocation of funding.

2. **Public and Private Funding for Civil Legal Aid:** The Equal Justice Coalition, a committee of the ATJ Board administered by the Legal Foundation of Washington, has worked since 1995 to successfully defend and expand state and federal legal aid funding in concert with other justice system funding initiatives and justice system partners, including the Washington State Office of Civil Legal Aid and the Washington State Bar Association. The ATJ Board worked for years to unify private legal aid fundraising efforts under a single umbrella. Those efforts are now successfully being implemented through the Campaign for Equal Justice, managed by Legal Aid for Washington Fund (LAW Fund).

3. **Technology Infrastructure and Support:** The ATJ Board has worked to ensure the existence of a uniform technology platform that ties all legal aid providers together in a seamless system. Recently, the ATJ Board was instrumental in creating JusticeNet, a dedicated system and innovate model of building broadband communications infrastructure in underserved areas of the state. The ATJ Board provides ongoing support for network-wide technology systems development efforts, and ensures consistent and inclusive coordination of technology initiatives between Alliance members and other key stakeholders, including the Office of the Administrator of the Courts.

4. **Coordination With and Integration Into the Judicial Branch:** The ATJ Board has been successful in securing heightened judicial branch awareness of civil legal aid as a core judicial branch function and promoting coordinated efforts with key judicial branch entities on technology, judicial and public legal education, and in defending and expanding resources available to meet the civil legal needs of low income Washingtonians. A notable example is the establishment of the new Office of Civil Legal Aid (OCLA) as a separate and independent agency in the judicial branch.

5. **Quantifying Unmet Civil Legal Needs and the Cost of Addressing These Needs:** The Supreme Court’s Task Force on Civil Equal Justice Funding was established at the request of the ATJ Board and staffed in large measure by the ATJ Board. The Task Force produced this state’s first comprehensive Civil Legal Needs Study in 2003 and published a report making a series of recommendations relating to the amount, administration and oversight of state legal aid funding. These reports served as the catalyst for substantial increases in state funding and for the passage of legislation creating an Office of Civil Legal Aid. The Civil Legal Needs Study continues to be credible and relevant for delivery system planning.
6. **Building a Sense of Community and Commitment to the Cause of Civil Equal Justice:** For seventeen years, the ATJ Board hosted its annual Access to Justice Conference in conjunction with the WSBA Bar Leaders Conference. In recent years, the conference built its theme and programming around current and cutting edge topics, which in turn has generated concrete actions to address these issues (e.g., immigration reform, eliminating bias in the justice system). The conference also served as an opportunity for networking and the sharing of information and expertise, and for building community throughout the state among supporters of access to justice. Although WSBA no longer provides funding for the Conference, the ATJ Board continues to build community through involvement in justice system activities, through its own committee initiatives and by building and expanding community through leadership development.

7. **Leadership Development – Bridging Divides and Strengthening the Delivery System:** After many years of actively promoting leadership development in this state to address cultural and organizational gaps between legal aid and pro bono providers, expand coordination and planning at the regional level, and empower a new and expanded community of program leaders throughout the state, the ATJ Board in 2013 launched the Washington State Community Equal Justice Leadership Development Academy. The first 28-member leadership cohort started in January 2013. The purpose of the Academy is to build and protect this state’s values-driven state justice community into the future.

8. **Inclusion, Diversity and Cross Difference Competency:** Recognizing the need for the legal aid delivery system to be responsive and accountable to the needs of a diverse client population, and the corresponding responsibility of legal aid providers and support entities to be inclusive, diverse and culturally competent, the ATJ Board sponsored a series of trainings on concepts of inclusion, diversity and cross-difference competence as a justice system imperative. The ATJ Board integrates these principles into all aspects of its work, including the recruitment of volunteers and its priority-setting process. Examples of this include the ATJ Board’s work to address complex access issues facing persons with disabilities through court rules and judicial education; and the development and implementation of recommendations on immigration and civil rights.

9. **ATJ Technology Principles (Technology Bill of Rights):** The ATJ Board was the initiator, host and sponsor of the nationally recognized effort to develop core principles and values that are designed to ensure that the development, implementation and adaptation of technology systems are carried out in a manner that ensures full inclusion of all members of society. The ATJ Board’s Technology Bill of Rights project (TBoR) led to the development of the Access to Justice Technology Principles that were adopted by the Washington Supreme Court in 2004 and that are in the process of being implemented statewide, nationally and internationally.

10. **Unifying the Access to Justice Message:** Under the auspices of its Communications Committee, the ATJ Board has developed a unifying brand for all civil legal aid related activities in Washington State. This brand – the Alliance for Equal Justice – binds all providers in the state under a common banner and establishes expectations for coordination, messaging and communications. The Alliance banner expands understanding of and support for all legal aid related efforts, from resource development to expanded delivery services.

11. **Improving Access for Pro Se Litigants:** In collaboration with the Administration Office of the Courts, the Office of Administrative Hearings, the Washington State Bar Association, civil legal aid providers, court clerks and judges, the ATJ Board is coordinating the implementation of a long-term and visionary plan for institutionalizing support for individuals who are unable to obtain counsel in state court or before administrative agencies. Phase 1 of the project is nearly complete, which is to convert mandatory family law forms into plain language format.

12. **Establishing Public Legal Education as a Core Access to Justice Principle:** The ATJ Board helped to launch the Council on Public Legal Education, which was, until recently, hosted by the Washington State Bar Association. A primary focus was educating young people regarding their legal rights and responsibilities by championing the need for strong civics education in the schools.
13. **Coordinating Law School Participation in the Alliance:** The ATJ Board’s Law School Relations Committee works to ensure that every law student in the state has an understanding of the importance of public interest law, familiarity with the Alliance for Equal Justice community, an opportunity to work with Alliance members in some capacity as a student, an appreciation for the work that is being done on behalf of low-income clients, and a commitment to support the Alliance’s work in some capacity after law school. These efforts have generated significant law school, law student and law school faculty participation in the work of the ATJ Board throughout the Alliance.

14. **Incubator for New Initiatives:** The ATJ Board serves as the research and development component for initiatives to promote and expand access to the justice system for low and moderate income people. Examples include: Uniform Courthouse Facilitator Rule, rules on Unbundled Legal Services, standards adopted by the Board of Governors regarding fee for service telephone provider legal aid services; development of a pilot project for low fee services (GAAP) which had led to the development of the WSBA Moderate Means Program; amendments to CR 23 (cy pres); GR 33 (accommodation of persons with disabilities); *Ensuring Equal Access for People with Disabilities – a Guide for Washington Courts*; Access to Justice Technology Principles; JusticeNet; plain language mandatory forms; and the development of best practices for electronic access to court records.

15. **Setting the National Standard:** The ATJ Board is a recognized national model for effective, integrated statewide legal aid planning and the development of a broad and inclusive statewide justice community. While first in the nation, there are now ATJ coordinating entities in nearly three-quarters of the states. Recognizing the success of the Washington experience, effective statewide planning and coordination has become a requirement for receipt of funding from the federal Legal Services Corporation. The ATJ Board has published a model planning guide which is used by state civil legal aid planning entities across the nation.