Adult Protective Services Reporting Laws (April 2022)

This chart summarizes laws on reporting of maltreatment to Adult Protective Services in each state. The text in this chart is an excerpt or summary of the law in each state. For further details, please review the full text of the law. Citations to the statute are sections current at the time this chart was last updated. The case law listed is far from complete, cases are cited that the researcher found particularly relevant.

"Who has to Report" is a summary of mandatory or required reporting language in each state. Some states require reporting by anyone with reason to believe maltreatment is taking place, others mandate reporting by certain categories of professionals. In all states, anyone who has a reasonable belief that an adult is being maltreated can report.

"When to Report" refers to specific time requirements to ensure prompt reporting.

"How to Report" lists how to file a report in each state. Some states have different reporting systems based on age, or place of residence of the person. Increasingly states offer online reporting systems in addition to phone or in person reporting. Reporting systems are being updated and modernized, always check for the latest reporting options.



Alabama			
Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)
Ala. Code § 38-9-8 Jones v. Living Centers Holding Co., 695 So. 2d 1194 (Ala. Civ. App. 1997) Former CNA of a nursing home was provided civil immunity from her statements reporting elder abuse, under Ala. Code § 38-9-8.	All physicians and other practitioners of the healing arts or any caregiver.	When the listed persons have reasonable cause to believe that any protected person has been been subjected to physical abuse, neglect, exploitation, sexual abuse, or emotional abuse.	An oral report, by telephone or otherwise, shall be made immediately, followed by a written report, to the county department of human resources or to the chief of police of the city or city and county, or to the sheriff of the county if the observation is made in an unincorporated territory, except that reports of a nursing home employee who abuses, neglects, or misappropriates the property of a nursing home resident shall be made to the Department of Public Health. All reports prepared by a law enforcement official shall be forwarded to the county department of human resources within 24 hours. Alabama Adult Protective Services Adult Abuse Hotline: 800-458-7214 https://dhr.alabama.gov/adult-protective-services/

Alaska			
Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)

Alaska Stat. § 47.24.010

Hill v. Giani, 296 P.3d 14 (Alaska 2013).

If a mandatory reporter files a report of abuse of a vulnerable adult with a good faith belief that the adult may have suffered harm, the reporter will receive qualified official immunity even if the reported belief is ultimately unsubstantiated.

The following persons in the performance of their professional duties:

a physician or other licensed health care provider; a mental health professional as defined in AS 47.30.915 and including a marital and family therapist licensed under AS 08.63; a pharmacist; an administrator or employee of a nursing home, residential care, or health care facility; a guardian or conservator; a police officer; a village public safety officer; a village health aide; a social worker: a member of the clergy; a staff employee of a project funded by the Department of Administration for the provision of services to older Alaskans, the Department of Health and Social Services, or the Council on Domestic Violence and Sexual Assault; an employee of a personal care or home health aide program; an emergency medical technician or a mobile intensive care paramedic; a caregiver of the vulnerable adult:

When the listed persons have reasonable cause to believe that a vulnerable adult suffers from undue influence, abandonment, exploitation, abuse, neglect, or self-neglect.

Reports shall be made no later than 24 hours after first having cause for the belief, and reports shall be made to the Alaska Division of Senior Services' centralized intake office: 800-478-9996

http://dhss.alaska.gov/dsds/Pages/CentralizedReporting.aspx

Make an online report at:

<u>Report of Harm for the Protection of Vulnerable</u>

Adults (alaska.gov)

1.01 1 1.1		
a certified nurse aide;		
1		
an educator or		
1		
administrative staff		
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of a public or private		
of a public or private educational institution.		
educational institution.		
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Arizona			
Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)

Ariz. Rev. Stat. Ann. § 46-454

235 Ariz. 138
ESTATE OF Helen
WYATT, v.
Vanguard Health
Systems, Inc.,
Supreme Court of
Arizona. June 30,
2014.

Acute care hospitals may be liable for violation of APS statute.

A health professional, emergency medical technician, home health provider, hospital intern or resident, speech, physical or occupational therapist, long-term care provider, social worker, peace officer, medical examiner, guardian, conservator, fire protection personnel, developmental disabilities provider, employee of the department of economic security or other person who has responsibility for the care of a vulnerable adult.

An attorney, accountant, trustee, guardian, conservator or other person who has responsibility for preparing the tax records of a vulnerable adult, or a person who has responsibility for any other action concerning the use or preservation of the vulnerable adult's property.

Any other person *may* make a report.

When any of the listed persons has a reasonable basis to believe that abuse, neglect or exploitation of the adult has occurred.

Shall immediately report the known or suspected instance of abuse by telephone or online, Arizona APS Web Intake (wellsky.com), to a peace officer or to the adult protective services central intake unit. A guardian or conservator shall immediately report to the superior court and the adult protective services central intake unit.

Arizona Adult Protection Services Hotline: 877-767-2385

Adult Protective Services (APS) | Arizona Department of Economic Security (az.gov)

Arkansas	Arkansas				
Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)		
Ark. Code Ann. § 12-12-1708	A physician; surgeon; coroner; dentist; dental hygienist; osteopath; resident intern; nurse; member of a hospital's personnel who is engaged in the administration, examination, care, or treatment of persons; social worker; case manager; home health worker; mental health professional; peace officer; law enforcement officer; facility administrator or owner; an employee in a facility; an employee of the Department of Human Services, with the exception of an employee working with an ombudsman program established by the Division of Aging, Adult, and Behavioral Health Services of the Department of Human Services, in accordance with 42 U.S.C. § 3001 et seq., as it existed on January 1, 2017; firefighter; an emergency medical technician; an employee of a bank or other financial institution;	When any of the listed persons has observed or has reasonable cause to suspect that an endangered person or an impaired person has been subjected to conditions or circumstances that constitute adult maltreatment or long-term care facility resident maltreatment, the person shall immediately report or cause a report to be made in accordance with the provisions of this section.	A report for a long-term care facility resident shall be made immediately to the local law enforcement agency for the jurisdiction in which the long-term care facility is located and to the Office of Long-Term Care, under rules of that office. A report of a maltreated adult who does not reside in a long-term care facility shall be made to the Adult and Long-Term Care Facility Maltreatment Hotline: 800-482-8049 Make an online report at: https://arkansas.leapsportal.net/LEAPSINTAKE/PublicIntake_501.aspx https://humanservices.arkansas.gov/divisions-shared-services/aging-adult-behavioral-health-services/adult-protective-services/		

an employee of the		
United States Postal		
Service; an employee	e or	
a volunteer of a		
program or an		
organization funded		
partially or wholly by	y	
the department who		
enters the home of or	r	
has contact with an		
elderly person; perso	on	
associated with the c	eare	
and treatment of		
animals, such as anim	mal	
control officers and		
humane society		
officials; an employe	ee	
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including without		
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functionary of a		
religious organization	on,	
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Christian Science		
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except to the extent h	he	
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knowledge of suspec		
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the religious discipline		
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of the suspected		
maltreatment from the		
offender in the context		
of a statement of		
admission; or		
an employee working		
under contract for, or a		
contractor of, the		
Department of Human		
Services when acting		
within the scope of his		
or her contract or		
employment.		
Any other person may		
make a report.		
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California

Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)
Cal. Welf. & Inst. Code § 15630	Any person who has assumed full or intermittent responsibility for the	Any mandated reporter who, in their professional capacity, or within the scope of	Reports shall be made by telephone or through a confidential internet report tool, as authorized by Section 15658, immediately or as soon as practicably possible. If reported by telephone, a
1 Cal.App.5th 862 Court of Appeal, Fourth District, Division 1, California.	care or custody of an elder or dependent adult, whether or not they receive	their employment, has observed or has knowledge of an incident that reasonably appears to	written report shall be sent, or an internet report shall be made through the confidential internet reporting tool established in Section 15658, within two working days.
SANTOS v. KISCO SENIOR LIVING, LLC et al., 2016	compensation, including administrators, supervisors, and any licensed staff of a	be physical abuse, as defined in Section 15610.63, abandonment,	From the CDSS Web site: Contact 1-833-401-0832 and enter your 5-digit zip code to be connected to the APS in your county to make a report, 7 days a week, 24 hours
Mandated reporter immunity under Elder Abuse and Dependent Adult	public or private facility that provides care or services for elder or dependent adults, or any elder or	abduction, isolation, financial abuse, or neglect, or is told by an elder (65 years or older) or dependent	a day. https://www.cdss.ca.gov/adult-protectiveservices
Civil Protection Act does not extend only to reporting suspected elder abuse, but rather	dependent adult care custodian, health practitioner, clergy member, or employee of a county adult	adult that they have experienced behavior, including an act or omission, constituting physical abuse, as	
immunity also extends to conduct of mandated reporters that is integrally related to a report of	protective services agency or a local law enforcement agency, is a mandated reporter.	defined in Section 15610.63, abandonment, abduction, isolation, financial abuse, or	
suspected elder abuse. 186 Cal.App.4th 727	Mandated reporters of suspected financial abuse of an elder or dependent adult means	neglect, or reasonably suspects that abuse.	
Court of Appeal, Second District, Division 4, California.	all officers and employees of financial institutions, including a depository institution,		
Baishali DAS, Plaintiff and BANK OF AMERICA, N.A., 2010.	an institution-affiliated party, a federal credit union or state credit union, a broker-dealer, and an investment		

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Statute codifying	adviser. §§ 15630.1		
common-law	and 15630.2		
doctrine of			
negligence per se did	Any other person <i>may</i>		
not grant elderly	report. §15631		
account holder's	Teport. §13031		
daughter a private			
cause of action			
against bank for			
failure to report			
suspicious financial			
transactions			
involving account			
holder, in view of			
specific elder law			
statute barring civil			
actions brought by			
private individuals			
against financial			
institutions for			
failure to report			
suspicious financial			
abuse, and which			
limited collection of			
civil penalties from			
institution to actions			
brought by attorney			
general, district			
attorney, or county			
counsel.			

Colorado					
Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)		
Colo. Rev. Stat. § 18-6.5-108	Any person providing healthcare or healthcare or healthcare-related services, including general medical, surgical, or nursing services; medical, surgical, or nursing specialty services; dental services; dental services; chiropractic services; chiropractic services; naturopathic medicine services; or physical, occupational, musical, or other therapies; Hospital and long-term care facility personnel engaged in the admission, care, or treatment of patients; First responders including emergency medical service providers, fire protection personnel, law enforcement officers, and persons employed by, contracting with, or volunteering with any law enforcement agency, including victim advocates; Medical examiners and coroners; Code enforcement officers;	When a listed person observes the mistreatment of an atrisk elder (70 years or older) or an atrisk adult with IDD (18 years or older with an intellectual and developmental disability), or who has reasonable cause to believe that an atrisk elder or an atrisk adult with IDD has been mistreated or is at imminent risk of mistreatment, shall report such fact to a law enforcement agency not more than twenty-four hours after making the observation or discovery.	Reports shall be made to a law enforcement agency not more than twenty-four hours after making the observation or discovery. The report is to law enforcement. This website has redirect links for local APS information only and is not for online reporting: https://www.ccerap.org/resources/adultprotective-services A mandated reporter who observes the mistreatment of an at-risk elder or an at-risk adult with IDD, or who has reasonable cause to believe that an at-risk elder or an at-risk adult with IDD has been mistreated or is at imminent risk of mistreatment, shall report such fact to a law enforcement agency not more than twenty-four hours after making the observation or discovery.		

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providing legal		
assistance to individual	ls	
pursuant to a contract		
with an area agency on		
aging, the staff of such		
attorneys at law, and		
the long-term care		
ombudsmen;		
Employees, contractors	5,	
and volunteers		
operating specialized		
transportation services		
for at-risk elders and at	; -	
risk adults with IDD;		
Court-appointed		
guardians and		
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at schools serving		
persons in preschool		
through twelfth grade;		
Clergy members; (with	l	
exceptions); Personnel		
of banks, savings and		
loan associations, credi	it	
unions, and other		
lending or financial		
institutions who directl	У	
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mistreatment of an at-		
risk elder or who have		
reasonable cause to		
believe that an at-risk		
elder has been		
mistreated or is at		
imminent risk of		
mistreatment; and		
Personnel of banks,		
savings and loan		
associations, credit		
unions, and other		
lending or financial		
institutions who directl	у	

observe in person the mistreatment of an at- risk elder or at-risk adult with IDD or who have reasonable cause to believe that an at-risk elder or at-risk adult with IDD has been mistreated or is at imminent risk of mistreatment (by reason of actual knowledge of facts or circumstances indicating the mistreatment if involving an at-risk adult with IDD).
adult with IDD).

Connecticut			
Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)
Conn. Gen. Stat.	"Mandatory reporter"	A mandatory reporter	Reports shall be made within 72 hours in any
§ 17b-451	means any (1) physician	who has reasonable	reasonable manner to the Commissioner of
	or surgeon licensed	cause to suspect or	Social Services or to the person or persons
	under the provisions of	believe that any elderly	designated by the commissioner to receive such
	chapter 370, ¹ (2)	person (60 years or	reports.
	resident physician or	older) has been abused,	
	intern in any hospital in	neglected, exploited or	Connecticut Protective Services of the Elderly:
	this state, whether or not	abandoned, or is in a	888-385-4225
	so licensed, (3)	condition that is the	
	registered nurse, (4)	result of such abuse,	After business hours or on weekends or state
	nursing home	neglect, exploitation or	holidays, call the Infoline at 2-1-1. If you are
	administrator, nurse's	abandonment, or is in	calling from outside Connecticut, call Infoline
	aide or orderly in a	need of protective	24/7 at: 800-203-1234
	nursing home facility or	services, shall, not	
	residential care home,	later than seventy-two	https://portal.ct.gov/DSS/Social-
	(5) person paid for	hours after such	WorkServices/Social-Work-
	caring for a resident in a	suspicion or belief	<u>Services/RelatedResources</u>
	nursing home facility or	arose, report such	
	residential care home,	information or cause a	

(6) staff person employed by a nursing home facility or residential care home, (7) residents' advocate, other than a representative of the Office of the Long-Term Care Ombudsman, as established under section 17a-405, including the State Ombudsman, (8) licensed practical nurse, medical examiner. dentist, optometrist, chiropractor, podiatrist, social worker, clergyman, police officer, pharmacist, psychologist or physical therapist, (9) person paid for caring for an elderly person by any institution, organization, agency or facility, including without limitation, any employee of a community-based services provider, senior center, home care agency, homemaker and companion agency, adult day care center, village-model community and congregate housing facility, (10) person licensed or certified as an emergency medical services provider pursuant to chapter $368d^2$ or

report to be made in any reasonable manner to the Commissioner of Social Services or to the person or persons designated by the commissioner to receive such reports.

384d, ³ including any such emergency medical services provider who is a member of a municipal fire department, and (11) driver of a paratransit vehicle, as defined in section 13b—38k.

Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)
Del. Code Ann. 31 § 3910	Any person who has reasonable cause to believe that an impaired or incapacitated adult is need of protective services. An employee of a financial institution who has direct contact with an elderly person (62 or older) has reasonable cause to believe that such elder person who is an account holder may be subject to past, current, or attempted financial exploitation.	When there is reasonable cause to believe that an adult person is impaired or incapacitated as defined in § 3902 of this title and is in need of protective services as defined in § 3904.	Reports shall be made to the Department of Health and Social Services, Division of Services for Aging and Adults wi Physical Disabilities (Aging and Disability Resource Center): 800-223-9074 To report a case of suspected abuse, neglect, exploitation of a resident of a long-term care facility, contact the Division of Health Care Quality: 877-453-0012. http://www.dhss.delaware.gov/dsaapd/

Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)
D.C. Code § 7-1903	A conservator, courtappointed mental retardation advocate, guardian, health-care administrator, licensed health professional, police officer, humane officer of any agency charged with the enforcement of animal cruelty laws, bank manager, financial manager, or social worker. The duty shall not apply to a social worker or licensed health professional who has as a client or patient, or is employed by a lawyer representing, a third person who is allegedly responsible for the abuse or neglect. Any person may voluntarily report an alleged case of abuse.	When any of the listed persons has, as a result of his or her appointment, employment, or practice, substantial cause to believe that an adult is in need of protective services because of abuse, neglect, or exploitation by another. Any person may voluntarily report an alleged case of abuse, neglect, self-neglect, or exploitation when he or she has reason to believe that an adult is in need of protective services.	A report, either oral or written, shall be immediately transmitted to the District of Columbia Department Aging and Community Living (DACL). District of Columbia Adult Protective Services Hotline: 202-541-3950 https://dacl.dc.gov/service/adult-protective-services-0

Florida			
Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)

Fla. Stat. § 415.1034

Walther v. McIntosh, 6:13-CV-472-ORL-37, 2013 WL 4028189 (M.D. Fla. 2013).

Court dismissed plaintiff's claim for failure to adhere to the mandatory reporting statute because no genuine issue of material fact existed, and it couldn't be shown that the Trustee knew of the abuse.

Mora v. S. Broward Hosp. Dist., 710 So. 2d 633 (Fla. 4th Dist. App. 1998).

Hospital's failure to report knowledge or suspicion of abuse of older adult patient did not result in civil cause of action against hospital under the reporting statute; legislature considered both civil and criminal penalties but subjected only actual perpetrators of abuse to civil

Any person, including, but not limited to, any:
1. Physician,
osteopathic physician,
medical examiner,
chiropractic physician,
nurse, paramedic,
emergency medical
technician, or hospital
personnel engaged in
the admission,
examination, care, or
treatment of vulnerable
adults;
2. Health professional

- 2. Health professional or mental health professional other than one listed in subparagraph 1.;
- 3. Practitioner who relies solely on spiritual means for healing;
- 4. Nursing home staff; assisted living facility staff; adult day care center staff; adult family-care home staff; social worker; or other professional adult care, residential, or institutional staff; 5. State, county, or
- municipal criminal justice employee or law enforcement officer;
 6. Employee of the
- Department of Business and Professional Regulation conducting inspections of public lodging establishments under s. 509.032;
- 7. Florida advocacy council or Disability

When any of the listed persons knows, or has reasonable cause to suspect, that a vulnerable adult has been or is being abused, neglected, or exploited.

Reports shall be made immediately to the central abuse hotline.

Florida Adult Protective Services Abuse Hotline: 800-962-2873

Make an online report at: https://reportabuse.dcf.state.fl.us

Beginning on 08/25/2021, the adult online reporting forms were updated to allow the reporter to request notification by email whether their allegations have been accepted for investigation. If a reporter would like to receive an email notification, they will need to include a valid email address in the indicated field within the online report. The reporter can expect to receive an email with the acceptance decision along with the first name and identification number of the Hotline Counselor who processed the online report.

If you suspect or know of a vulnerable adult in immediate danger, call 911.

penalties, and failure to report in statutorily parallel situation involving abused children did not result in civil cause of action.	Rights Florida member or a representative of the State Long-Term Care Ombudsman Program; 8. Bank, savings and loan, or credit union officer, trustee, or employee; or 9. Dealer, investment adviser, or associated person under chapter 517.		
Georgia			
Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)

Ga. Code Ann. § 30-5-4

Any person required to report child abuse as provided in subsection (c) of Code Section 19-7-5; physical therapists; occupational therapists; day-care personnel; coroners; medical examiners; emergency medical services personnel, as such term is defined in Code Section 31-11-49; any person who has been certified as an emergency medical technician, cardiac technician, paramedic, or first responder pursuant to Chapter 11 of Title 31; employees of a public or private agency engaged in professional health related services to elder persons or disabled adults; clergy members; and any employee of a financial institution or investment company (not including any employee of a financial institution or investment company while that employee is acting as a fiduciary for assets that the employee is holding or managing in a fiduciary capacity).

When any of the listed persons has reasonable cause to believe that a disabled adult (age 18 or older who is mentally or physically incapacitated; has Alzheimer's disease; or dementia) or elder person (age 65 or older) has been the victim of abuse, other than by accidental means, or has been neglected or exploited.

Primary reporting is online or by phone.

Reports shall be made to an adult protection agency providing protective services as designated by the department and to an appropriate law enforcement agency or prosecuting attorney.

Georgia Adult Protective Services: 866-552-4464

http://aging.dhs.georgia.gov/adultprotectiveservices

Any other person *may* report.

Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)
10 Guam Code Ann. § 21003	Any person who, in the course of his or her employment, occupation, or professional practice comes into contact with elderly or adults with disabilities; physicians, medical interns, medical examiners, nurses, chiropractors, hospital personnel engaged in the admission, examination, care or treatment of persons, social workers, employees of nursing homes, senior citizen centers and adult day care facilities, police officers, probation officers, employees of homemaker and home health service agencies, emergency medical service (EMS) providers, nonemergency medical transport providers, medical and allied health care providers, banking or financial institution personnel, pension providers, and practicum students in the field of health and human services.	When any of the listed persons has actual knowledge or reasonable cause to believe that an elderly (age 60 or older) or adult with a disability (age 18 or older) is suffering from or has died as a result of abuse defined in § 2951.	A verbal report shall be made immediately to the Guam Bureau of Adult Protective services or its authorized agency, and within 48 hours a written report shall be made to the Bureau or its authorized agency. Guam Adult Protective Services: 671-487-6429 671-487-6354 http://www.govguamdocs.com/dphss/docs/SeniorCitizens/APS Unit Referral rev092705.pdf

Any other person <i>may</i> make such report and may do so anonymously.		

Hawaii			
Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)

Haw. Rev. Stat. § 346-224

Any licensed or registered professional of the healing arts and any health-related occupation who examines, treats, or provides other professional or specialized services to a vulnerable adult, including physicians, physicians in training, psychologists, dentists, nurses, osteopathic physicians and surgeons, optometrists, chiropractors, podiatrists, pharmacists, and other health related professionals; employees or officers of any public or private agency or institution providing social, medical, hospital, or mental health services, including financial assistance; employees or officers of any law enforcement agency, including the courts, police departments, correctional institutions. and parole or probation offices; employees or officers of any adult residential care home, adult day care center, or similar institution: medical examiners or coroners: and licensed social workers and nonlicensed persons

Any person required to report under the statute that, in the performance of their professional or official duties, knows or has reason to believe that a vulnerable adult has incurred abuse or is in danger of abuse if immediate action is not taken.

An initial oral report shall be made promptly to the Department of Human Services followed as soon as possible by a written report. If the police department is the initiating agency, a written report shall not be required unless the police department declines to take further action and the Department informs the police department that it intends to investigate the oral report of abuse.

Hawaii Adult Abuse Report Hotline:

Oahu: 808-832-5115 Kauai: 808-241-3337

Maui/Molokai/Lanai: 808-243-5151 East Hawaii (Hilo/Hamakua/Puna):

808-933-8820

West Hawaii (Kau/Kona/Kohala/Kamuela):

808-327-6280

http://humanservices.hawaii.gov/ss d/home/adult-services/

employed in a social worker position.		

Idaho			
Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)

Idaho Code § 39-5303	Any physician, nurse, employee of a public or private health facility, or a state licensed or certified residential facility serving vulnerable adults, medical examiner, dentist, osteopath, optometrist, chiropractor, podiatrist, social worker, police officer, pharmacist, physical therapist, or home care worker. Any person, including any officer or employee of a financial institution, <i>may</i> make	When any of the listed persons has reasonable cause to believe that a vulnerable adult is being or has been abused, neglected, or exploited.	Reports shall be made immediately to the Idaho commission on aging, or a person or an entity capable of providing adult protective services, including duly authorized agents and employees, except nursing facilities and employees of such facilities shall make reports to the Idaho Department of Health and Welfare. When there is reasonable cause to believe that abuse or sexual assault has resulted in death or serious physical injury jeopardizing the life, health, or safety of a vulnerable adult, reports shall also be made within 4 hours to the appropriate law enforcement agency. To make a report, or find out more about APS, contact the local Area Agency on Aging . https://aging.idaho.gov/staysafe/adult-protection/
	such a report.		

Illinois			
Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)

320 Ill. Comp. Stat. 20/2 and 20/4

A "Mandated reporter" means any of the following persons while engaged in carrying out their professional duties: a professional or professional's delegate while engaged in: social services: law enforcement: education; the care of an eligible adult or eligible adults; or any of the occupations required to be licensed under the Clinical Psychologist Licensing Act, the Clinical Social Work and Social Work Practice Act, the Illinois Dental Practice Act, the Dietitian Nutritionist Practice Act, the Marriage and Family Therapy Licensing Act, the Medical Practice Act of 1987. the Naprapathic Practice Act, the Nurse Practice Act, the **Nursing Home** Administrators Licensing and Disciplinary Act, the Illinois Occupational Therapy Practice Act, the Illinois Optometric Practice Act of 1987, the Pharmacy Practice Act, the Illinois Physical Therapy Act,

When any mandated reporter has reason to believe that an eligible adult, who because of a disability or other condition or impairment is unable to seek assistance for himself or herself, has, within the previous 12 months, been subjected to abuse, abandonment, neglect, or financial exploitation.

Any person who suspects the abuse neglect, financial exploitation, or self-neglect of an eligible adult may report this suspicion.

Reports shall be made within 24 hours to the Department on Aging of the State of Illinois. The Department may establish a manner in which the reporter can make the required report through an Internet reporting tool.

To report suspected abuse, exploitation or neglect of an older person, call the statewide, 24hour Adult Protective Services Hotline: 866-800-1409 888-206-1327 (TTY)

https://www2.illinois.gov/aging/ProtectionAdvocacy/Pages/abuse.aspx

the Physician Assistant		
Practice Act of		
1987, the Podiatric		
Medical Practice		
Act of 1987, the		
Respiratory Care		
Practice Act, the		
Professional		
Counselor and Clinical		
Professional Counselor		
Licensing and Practice		
Act, the Illinois Speech-		
Language Pathology		
and Audiology Practice		
Act, the Veterinary		
Medicine and Surgery		
Practice Act of 2004,		
and the Illinois Public		
Accounting Act; an		
employee of an entity		
providing		
developmental		
disabilities services or		
service coordination		
funded by the		
Department of Human		
Services; an employee		
of a vocational		
rehabilitation facility		
prescribed or supervised		
by the Department of		
Human Services; an		
administrator,		
employee, or person		
providing services in or		
through an unlicensed		
community based		
facility; any religious		
practitioner who		
provides treatment by		
<u> </u>		
prayer or spiritual means alone in		
accordance with the		
tenets and practices of a		
recognized church or		

religious denomination,	
except as to information	
received in any	
confession or sacred	
communication	
enjoined by the	
discipline of the	
religious denomination	
to be held	
confidential; field	
personnel of the	
Department of	
Healthcare and Family	
Services, Department of	
Public	
Health, and Department	
of Human Services, and	
any county or municipal	
health department;	
personnel of the	
Department of Human	
Services, the	
Guardianship and	
Advocacy	
Commission, the State	
Fire Marshal,	
local fire departments,	
the Department on	
Aging and its subsidiary	
Area Agencies on	
Aging and provider	
agencies, and the Office	
of State Long Term	
Care	
Ombudsman; any	
employee of the	
State of Illinois not	
otherwise specified	
herein who is involved	
in providing services to	
eligible adults,	
including professionals	
providing medical or	
rehabilitation services	
and all other persons	

having direct contact		
with eligible adults; a		
person who performs		
the duties of a coroner		
or medical examiner; or		
a person who performs		
the duties of a		
paramedic or an		
emergency medical		
technician.		
teemmeran.		
Any other person <i>may</i>		
make such a report.		

Indiana

Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)
	Any individual shall make a report. If an individual is required to make a report under this chapter in the individual's capacity as a member of the staff of a medical or other public or private institution, school, hospital, facility, or agency, the individual shall immediately notify the individual in charge of the institution, school, hospital, facility, or agency, or the individual's designated agent, who also becomes responsible to report or cause a report to be made.	When any individual, including those listed staff members, who believes or has reason to believe that another individual is an endangered adult.	Reports shall be communicated immediately to at least one of the following: (1) The adult protective services unit. (2) A law enforcement agency. (3) The division by telephone on the statewide toll-free telephone number established under section 12 of this chapter. Indiana Adult Protective Services State Hotline: 800-992-6978 https://secure.in.gov/fssa/da/adult-protective-services/

Iowa			
Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)
Iowa Code § 235B.3	A person who, in the course of employment, examines, attends, counsels, or treats a dependent adult, including: a member of the staff of a community mental health center; a peace officer; an in-home homemaker-home health aide; an individual employed as an outreach person; a health practitioner; a member of the staff or an employee of a supported community living service, sheltered workshop, or work activity center; a social worker; a certified psychologist. An employee of a financial institution may report suspected financial exploitation of a dependent adult Any other person may report the suspected abuse.	When any of the listed persons reasonably believes that the dependent adult has suffered abuse.	Reports shall be made to the Department of Human Services. If a staff member or employee is required to report pursuant to this section, the person shall immediately notify the department and shall also immediately notify the person in charge or the person's designated agent. The employer or supervisor of a person who is required to or may make a report pursuant to this section shall not apply a policy, work rule, or other requirement that interferes with the person making a report of dependent adult abuse or that results in the failure of another person to make the report. Iowa Department of Human Services (Dependent Adult Protective Services Hotline): 800-362-2178 Overview Iowa Department of Human Services

Kansas			
Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)

Kan. Stat. Ann. § 39-1431

Poull v. Affinitas Kansas, Inc., 228 P.3d 441 (Kan. App. 2010)

An employee was fired because she used a company computer she was unauthorized to use to file an APS report when she suspected a customer was a victim of elder abuse. In order to bring a successful wrongful termination claim, she must show that (1) she engaged in a protected activity here, the good-faith report of elder abuse, (2) her supervisor had knowledge that she made the good-faith report, (3) she was terminated, and (4) a causal connection between her reporting and her termination. The employee's claim failed because she could not establish a causal connection between her reporting and her

Any of the following persons: persons licensed to practice the healing arts; persons engaged in postgraduate training programs approved by the state board of healing arts; persons licensed by the Kansas dental board to engage in the practice of dentistry; persons licensed by the board of examiners in optometry to engage in the practice of optometry; persons licensed by the board of nursing to engage in the practice of nursing; chief administrative officers of medical care facilities; persons licensed by the behavioral sciences regulatory board to provide mental health services, including psychologists, bachelors level social workers, masters level social workers, clinical social workers, marriage and family therapists, clinical marriage and family therapists, professional counselors, clinical professional counselors, behavior analysts, addiction counselors and clinical

addiction counselors,

When any of the listed persons has reasonable cause to suspect or believe that an adult is in need of protective services or being harmed as a result of abuse, neglect or financial exploitation.

Reports shall be made to the Kansas Department for Children and Families during the normal working week days and hours of operation.
Reports shall be made to law enforcement agencies during the time the Kansas Department for Children and Families is not in operation.
Law enforcement shall submit the report and appropriate information to the Kansas Department for Children and Families on the first working day that the Kansas Department for Children and Families is in operation after receipt of such information.

Kansas Adult Protective Services: 800-922-5330

<u>Adult Protective Services - Prevention and Protection Services (ks.gov)</u>

termination; she	teachers, school	
was	administrators or other	
fired for using a	employees of any	
computer she was	Kansas educational	
unauthorized to use,	institution that the adult	
not for making the	is attending;	
APS report per se.	firefighters, law	
The Stepote per set	enforcement officers	
	and emergency medical	
	services personnel;	
	court services officers,	
	community corrections	
	officers, case managers	
	appointed under K.S.A.	
	23-3508, and mediators	
	appointed under K.S.A.	
	23-3502; bank trust	
	officers or any other	
	officers of financial	
	institutions;	
	rehabilitation	
	counselors; legal	
	representatives;	
	governmental	
	assistance providers;	
	independent living	
	counselors; owners or	
	operators of residential	
	care facilities; the chief	
	administrative officer	
	of a licensed home	
	health agency; the chief	
	administrative officer	
	of an adult family	
	home; and the chief	
	administrative officer	
	of a provider of	
	community services	
	and affiliates thereof	
	operated or funded by	
	the DCR or licensed	
	under K.S.A. 39-2001	
	et seq., and	
	amendments hereto.	

Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)
Kentucky			
	Any other person <i>may</i> make such a report.		
	subsection.		
	report of information to be made under this		
	required to report information or cause a		
	shelter shall not be		
	Employees of a domestic violence		

Ky. Rev. Stat. Ann § 209.030

A physician must report a case of spouse abuse when it is determined that a patient is the victim of abuse or neglect inflicted by a spouse, and is in need of protective services.

OAG 96-6.

The duty to report suspected abuse is not alleviated if the victim receives treatment, is in therapy or refuses to press charges or leave the abusive home environment. The physicianpatient confidentiality of KRS 213.200 is modified in cases of suspected adult abuse. OAG 83-187.

Kentucky Adult Protection Act neither requires nor permits attorney to report, contrary to client's wishes, spouse abuse inflicted upon his client. OAG 83-367. Any person, including but not limited to a physician, law enforcement officer, nurse, social worker, cabinet personnel, coroner, medical examiner, alternate care facility employee, or caretaker. When any of the listed persons has reasonable cause to suspect that an adult has suffered abuse, neglect, or exploitation. Death of the adult does not relieve one of the responsibility for reporting the circumstances surrounding the death.

An oral or written report shall be made immediately to the Kentucky Cabinet for Health and Family Services.

Kentucky Elder Abuse Hotline: (877) 597-2331 (800) 752-6200

https://chfs.ky.gov/agencies/dcbs/dpp/apb/Pages/default.aspx

Louisiana						
Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)			
La. Stat. Ann. §§ 15:1504 and 15:1505	Any person, including but not limited to a health, mental health, and social service practitioner.	Any person, including the listed persons, who has cause to believe that an adult's physical or mental health or welfare has been or may be further adversely affected by abuse, neglect, or exploitation.	Reports shall be made to any adult protection agency or to any local or state law enforcement agency. These reports need not name the persons suspected of the alleged abuse or neglect. Louisiana Office of Aging and Adult Services, APS Hotline: 800-898-4910 http://dhh.louisiana.gov/index.cfm/page/120/n/126			

Maine			
Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)

Me. Stat. 22 § 3477

The following persons while acting in a professional capacity: an allopathic or osteopathic physician; a medical resident or intern: medical examiner; physician's assistant: dentist, dental hygienist or dental assistant; chiropractor; podiatrist; registered or licensed practical nurse; certified nursing assistant: social worker: psychologist; pharmacist; physical therapist; speech therapist; occupational therapist; mental health professional; law enforcement official. corrections officer or other person holding a certification from the Maine Criminal Justice Academy; emergency room personnel; ambulance attendant; emergency medical technician or other licensed medical service provider; unlicensed assistive personnel; humane agent employed by the Department of Agriculture. Conservation and Forestry; clergy member acquiring the information as a result of clerical professional work except for information received

When any of the listed persons knows or has reasonable cause to suspect that an incapacitated or dependent adult has been or is likely to be abused, neglected, or exploited.

Reports shall be made immediately to the Maine Department of Health and Human Services and must be followed by a written report within 48 hours if requested by the department.

Maine Adult Protective Services & Guardianship Hotline: 800-624-8404 711(in-state)

https://www.maine.gov/dhhs/oads/getsupport/aps

d	luring confidential	
c	communications; sexual	
a	assault counselor;	
fa	family or domestic	
v	violence victim	
a	advocate; naturopathic	
d	loctor; respiratory	
tl	herapist; court	
a	appointed guardian or	
c	conservator; or chair of	
a	a professional licensing	
b	poard that has	
jı	urisdiction over	
n	nandated reporters; any	
	person who has	
	assumed full,	
	ntermittent or	
О	occasional	
	responsibility for the	
c	care or custody of the	
	ncapacitated or	
	lependent adult,	
	regardless of whether	
	he person receives	
	compensation; any	
	person affiliated with a	
	church or religious	
	nstitution who serves in	
	an administrative	
	capacity or has	
	otherwise assumed a	
	position of trust or	
	responsibility to the	
	members of that church	
	or religious institution,	
	while acting in that	
	capacity, regardless of	
	whether the person	
	receives compensation;	
	or any person providing	
	ransportation services	
	as a volunteer or	
	employee of an agency,	
	business or other entity,	
V	whether or not the	

services are provided for compensation.		
An animal control officer <i>may</i> make such a report.		

Maryland			
Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)
Md. Code Ann., Fam. Law § 14-302	Notwithstanding any law privileged communications, each health practitioner, police officer, or human service worker who contacts, examines, attends, or treats an alleged vulnerable adult. Any individual may file a report.	When any of the listed persons has reason to believe that the alleged vulnerable adult has been subjected to abuse, neglect, self-neglect, or exploitation.	Reports shall be made to the local office of the Department of Human Resources. If acting as a staff member of a hospital or public health agency, the reporter shall immediately notify and give all the information required to the head of the institution or the designee of the head. Reports shall be made by telephone, direct communication, or in writing to the local department as soon as possible. Maryland Adult Protective Services Hotline: 800-332-6347 http://dhs.maryland.gov/office-ofadult-services/adult-protectiveservices/

Massachusetts Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)
Mass. Gen. Laws 19A § 15	Any physician, physician assistant, medical intern, dentist, nurse, family counselor, probation officer, social worker, policeman, firefighter, emergency medical technician, animal control officer, licensed psychologist, coroner, registered physical therapist, registered occupational therapist, osteopath, podiatrist, director of a council on aging, outreach worker employed by a council on aging, executive director of a licensed home health agency or executive director of a homemaker service agency or manager of an assisted living residence.	When any of the listed persons has reasonable cause to believe that an elderly person (age 60 or older) is suffering from or has died as a result of abuse.	A verbal report shall be made immediately to the department or its designated agency, and a written report shall be made within forty-eight hours. Massachusetts Department of Elder Affairs (Elder Abuse Hotline): 800-922-2275 Elder Abuse Mandated Reporter Form: Elder Abuse Mandated Reporter Form - Updated June 20, 2017 Mass.gov http://mass.gov/elders/serviceorgs-advocates/protective-servicesprogram.html
	The executive director of a home care corporation, licensed home health agency or homemaker service agency shall establish procedures within such agency to ensure that homemakers, home health aides, case managers or other staff of said agency shall report suspected abuse		

to the executive director of the corporation or agency.		
Any other person <i>may</i> make such a report.		

Michigan			
Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)

Mich. Comp. Laws § 400.11a

A person who is employed, licensed, registered, or certified to provide health care, educational, social welfare, mental health. or other human services; an employee of an agency licensed to provide health care, educational, social welfare, mental health, or other human services; a law enforcement officer: or an employee of the office of the county medical examiner.

A report made by a physician or other licensed health professional *shall not* be considered a violation of any legally recognized privileged communication or a violation of article 15 of the public health code, Act No. 368 of the Public Acts of 1978. being sections 333.16101 to 333.18838 of the Michigan Compiled Laws.

Any other person *may* make such a report.

When any of the listed persons who suspects or has reasonable cause to believe that an adult has been abused, neglected, or exploited. Oral reports shall be made immediately, by telephone or otherwise, to the county department of social services of the county in which the abuse, neglect, or exploitation is suspected of having or believed to have occurred.

After making the oral report, the reporting person may file a written report with the county department.

Michigan Department of Health and Human Services (APS Hotline): 855-444-3911

https://www.michigan.gov/mdhhs/ 0,5885,7-339-73971_7119_50647--,00.html

Minnesota			
Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)

Minn. Stat. §§ 626.557 and 626.5572

J.R.B. v. Department of Human Services, 633 N.W.2d 33 (Minn. Ct. App. 2001).

Under the Vulnerable Adult Act, failure of a medical caregiver to report a mistake immediately disqualifies the caregiver from asserting the defense of mistake.

Cannon v. Habilitative Services, Inc., 544 N.W.2d 790 (Minn. Ct. App 1996).

Employee allegedly made a telephone call to social workers indicating that she was concerned with the well-being of the clients and explained the clients' troubles. These phone calls did not constitute reports of abuse or neglect and did not support a cause of

A professional or professional's delegate while engaged in: (1) social services; (2) law enforcement; (3) education; (4) the care of vulnerable adults; (5) any of the occupations referred to in section 214.01, subdivision 2; (6) an employee of a rehabilitation facility certified by the commissioner of jobs and training for vocational rehabilitation; (7) an employee or person providing services in a facility as defined in subdivision 6; or (8) a person that performs the duties of the medical examiner or coroner.

Any other person *may* make such a report.

When any of the listed persons has reason to believe that a vulnerable adult is being or has been maltreated, or has knowledge that a vulnerable adult has sustained a physical injury which is not reasonably explained.

An oral report shall be made immediately to the common entry point. The common entry point may also accept electronic reports submitted through a web-based reporting system established by the commissioner. Use of a telecommunications device for the deaf or other similar device shall be considered an oral report. The common entry point may not require written reports.

If an individual is a vulnerable adult solely because the individual is admitted to a facility, a mandated reporter is not required to report suspected maltreatment of the individual that occurred prior to admission, unless:

- (1) the individual was admitted to the facility from another facility and the reporter has reason to believe the vulnerable adult was maltreated in the previous facility; or
- (2) the reporter knows or has reason to believe that the individual is a vulnerable adult.

"Common entry point" means the entity responsible for receiving reports of alleged or suspected maltreatment of a vulnerable adult.

Minnesota Adult Abuse Reporting Center (Toll-Free Hotline): 844-880-1574

The Minnesota Adult Abuse Reporting Center (MAARC) is a 24/7 statewide common entry point for mandated reporters and the public to report suspected abuse, neglect or financial exploitation of a vulnerable adult.

Mandated reporters may make an online report at: <u>MAARC Form (state.mn.us)</u>

https://mn.gov/dhs/people-we-serve/adults/services/adult-protection/

action for retaliatory discharge under

Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)	
Mississippi				
				_
Adults Act.				

Miss. Code Ann. § 43-47-7

Any person, including but not limited to, the following: an attorney, physician, osteopathic physician, medical examiner, chiropractor or nurse engaged in the admission, examination, care or treatment of vulnerable persons; health professional or mental health professional: practitioner who relies solely on spiritual means for healing; social worker, family protection worker, family protection specialist or other professional care, residential or institutional staff; state, county or municipal criminal justice employee or law enforcement officer; human rights advocacy committee or long-term care ombudsman council member: or accountant, stockbroker, financial advisor or consultant, insurance agent or consultant, investment advisor or consultant. financial planner, or any officer or employee of a bank, savings and loan, credit union or any other financial service provider.

When any person, including the listed persons, knows or suspects that a vulnerable person has been or is being abused, neglected, or exploited.

Reports shall be made immediately to the Mississippi Department of Human Services or to the county department of human services where the vulnerable person is located. The report may be made orally or in writing, but where made orally, it shall be followed up by a written report.

Mississippi Adult Protective Services (Vulnerable Person Abuse Hotline): 844-437-6282

Make an online report at: https://hssmsprod.wellsky.com/intake/

https://www.mdhs.ms.gov/adults-seniors/adult-protective-services/

Missouri			
Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)
Mo. Rev. Stat. §§ 192.2405 and 192.2410 State v. Kaiser, 139 S.W.3d 545 (Mo. Ct. App. 2004). Company that provided management services to a nursing home and its president is a mandated reporter under the state because they are responsible for the care of a resident.	Any adult day care worker, chiropractor, Christian Science practitioner, coroner, dentist, embalmer, employee of the departments of social services, mental health, or health and senior services, employee of a local area agency on aging or an organized area agency on aging program, emergency medical technician, firefighter, first responder, funeral director, home health agency, home health agency employee, hospital and clinic personnel engaged in the care or treatment of others, in-home services owner or provider, in-home services operator or employee, law enforcement officer, long-term care facility administrator or employee, medical examiner, medical resident or intern, mental health professional, minister,	When any of the listed persons has reasonable cause to suspect that an eligible adult presents a likelihood of suffering serious physical harm, or bullying, and is in need of protective services.	An oral or written report shall be made immediately to the Missouri Department of Health and Senior Services, including online reporting using the link below. Make an online report at: https://apps4.mo.gov/APS_Portal/ Missouri Adult Abuse and Neglect Hotline: 800-392-0210 Hearing-impaired persons may utilize Relay Missouri by calling: 800-735-2466 http://health.mo.gov/safety/abuse

nurse, nurse		
practitioner,		
optometrist, other		
health practitioner,		
peace officer,		
pharmacist, physical		
therapist, physician,		
physician's assistant,		
podiatrist, probation or		
parole officer,		
psychologist, social		
worker, or other person		
with the responsibility		
for the care of an		
eligible adult.		
A duly ordained		
minister, clergy,		
religious worker, or		
Christian Science		
practitioner while		
functioning in his or her		
ministerial capacity		
shall not be required to		
report concerning a		
privileged		
communication made to		
him or her in his or her		
professional capacity.		
Any other person who		
becomes aware of		
circumstances that may		
reasonably be expected		
to be the result of, or		
result in, abuse or		
neglect of an eligible		
adult may file such a		
report.		

Montana

Statutes & Case	Who Has to Report?	When to Report	How to Report (& Other Resources)
Law	(Mandated Reporters)		
	Who Has to Report? (Mandated Reporters) A physician, resident, intern, professional or practical nurse, physician assistant, or member of a hospital staff engaged in the admission, examination, care, or treatment of persons; an osteopath, dentist, denturist, chiropractor, optometrist, podiatrist, medical examiner, coroner, or any other health or mental health professional; an ambulance attendant; a social worker or other employee of the state, a county, or a municipality assisting an older person or a person with a developmental disability in the application for or receipt of public assistance payments or services; a person who maintains or is	When to Report When any of the listed persons knows or has reasonable cause to suspect that an older person (age 60 or older) or a person with a developmental disability known to them in their professional or official capacities has been subjected to abuse, sexual abuse, neglect, or exploitation.	How to Report (& Other Resources) If the person is not a resident of a long-term care facility, report the matter to the Montana Department of Public Health and Human Services or its local affiliate, or the county attorney of the county in which the person resides or in which the acts that are the subject of the report occurred. If the person is a resident of a long-term care facility, report the matter to the long-term care ombudsman and to the Montana Department of Public Health and Human Services. If the report required involves an act or omission of the department that may be construed as abuse, sexual abuse, neglect, or exploitation, a copy of the report may not be sent to the department but must be sent instead to the county attorney of the county in which the older person or the person with a developmental disability resides or in which the acts that are the subject of the report occurred. Montana Department of Public Health and Human Services (Adult Protective Services Hotline): (844) 277-9300 Make an online report at: Adult Protective Services (montanaaps.com)
	disability in the application for or receipt of public assistance payments or services; a person who		Human Services (Adult Protective Services Hotline): (844) 277-9300 Make an online report at:
	employed by a rooming house, retirement home or complex, nursing home, group home, adult foster care home, adult day-care center, or assisted living facility or an agency or individual that provides home health services or personal care in the		https://dphhs.mt.gov/sltc/aps
	home; an attorney,		

unless the attorney		
acquired knowledge of		
the facts required to be		
reported from a client		
and the attorney-client		
privilege applies; a		
peace officer or other		
law enforcement		
official; a person		
providing services to an		
older person or a		
person with a		
developmental		
disability pursuant to a		
contract with a state or		
federal agency; and an		
employee of the		
department while in the		
conduct of the		
employee's duties.		
Any other person <i>may</i>		
file such a report.		
_		

Nebraska			
Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)

Neb. Rev. Stat.	Any physician,
§ 28-372	psychologist, physician
	assistant, nurse, nurse
	aide, other medical,
	developmental
	disability, or mental
	health professional, law
	enforcement personnel,
	caregiver or employee
	of a caregiver, operator
	or employee of a
	sheltered workshop,
	owner, operator, or
	employee of any facility
	licensed by the
	department, or human
	services professional or
	per , rees professionar or

paraprofessional not including a member of

Any other person may

the clergy.

report abuse.

When any of the listed persons has reasonable cause to believe that a vulnerable adult has been subjected to abuse, neglect, or exploitation or observes such adult being subjected to conditions or circumstances which reasonably would result in abuse, neglect, or exploitation.

Reports shall be made to the appropriate law enforcement agency or to the Nebraska Department of Health and Human Services. Reports may be made by telephone. If made by telephone, the report shall be followed by a written report with forty-eight hours.

Nebraska Department of Health and Human Services (Adult Protective Services Hotline): 800-652-1999

http://dhhs.ne.gov/Pages/AdultProtective-Services.aspx

Nevada			
Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)

Nev. Rev. Stat. § 200.5093

Every physician, dentist, dental hygienist, chiropractic physician, optometrist, podiatric physician, medical examiner, resident. intern, professional or practical nurse, physician assistant licensed pursuant to chapter 630 or 633 of NRS, perfusionist, psychiatrist, psychologist, marriage and family therapist, clinical professional counselor, clinical alcohol and drug counselor, alcohol and drug counselor, music therapist, athletic trainer, driver of an ambulance, paramedic, licensed dietitian. holder of a license or a limited license issued under the provisions of chapter 653 of NRS, behavior analyst, assistant behavior analyst, registered behavior technician, peer recovery support specialist, as defined in NRS 433.627, peer recovery support specialist supervisor, as defined in NRS 433.629, or other person providing medical services licensed or certified to practice in this State, who examines, attends or

When any of the listed persons knows or has reasonable cause to believe that an older person (age 60 or older) or vulnerable person has been abused, neglected, exploited, isolated or abandoned.

The listed persons shall make the report as soon as reasonably practicable but not later than 24 hours to:

- (1) The local office of the Aging and Disability Services Division of the Department of Health and Human Services;
- (2) A police department or sheriff's office; or
- (3) A toll-free telephone service designated by the Aging and Disability Services Division of the Department of Health and Human Services.

If any of the listed persons knows or has reasonable cause to believe that the abuse, neglect, exploitation, isolation, or abandonment of the older person or vulnerable person involves an act or omission of the Aging and Disability Services Division, another division of the Department of Health and Human Services or a law enforcement agency, the person shall make the report to an agency other than the one alleged to have committed the act or omission.

If there is reasonable cause to believe the adult has died, a report shall be made as soon as reasonably practicable to the appropriate medical examiner or coroner, who shall investigate the cause of death of the older person or vulnerable person and submit to the appropriate local law enforcement agencies, the appropriate prosecuting attorney, the Aging and Disability Services Division of the Department of Health and Human Services and the Unit for the Investigation and Prosecution of Crimes his or her written findings. The written findings must include the information required pursuant to the provisions of NRS 200.5094, when possible.

Nevada Department of Health and Human Services (Adult Rights Intake Unit): Las Vegas/Clark County (702) 486-6930

treats an older person or Statewide/All other areas vulnerable person who (888) 729-0571 appears to have been abused, neglected, http://adsd.nv.gov/Contact/Contact exploited, isolated or _AgingDisability/ abandoned; any personnel of a hospital or similar institution engaged in the admission, examination, care or treatment of persons or an administrator, manager or other person in charge of a hospital or similar institution upon notification of the suspected abuse, neglect, exploitation, isolation or abandonment of an older person or vulnerable person by a member of the staff of the hospital; a coroner; every person who maintains or is employed by an agency to provide personal care services in the home; every person who maintains or is employed by an agency to provide nursing in the home; every person who operates, who is employed by or who contracts to provide services for an intermediary service organization as defined in NRS 449.4304; any employee of the Department of Health and Human

Services, except the		
State Long-Term Care		
Ombudsman appointed		
pursuant to NRS		
427A.125 and any of		
his or her advocates or		
volunteers where		
prohibited from making		
such a report pursuant		
to 45 C.F.R. § 1321.11;		
any employee of a law		
enforcement agency or		
a county's office for		
protective services or		
an adult or juvenile		
probation officer; any		
person who maintains		
or is employed by a		
facility or establishment		
that provides care for		
older persons or		
vulnerable persons; any		
person who maintains,		
is employed by or		
serves as a volunteer		
for an agency or service		
which advises persons		
regarding the abuse,		
neglect, exploitation,		
isolation or		
abandonment of an		
older person or		
vulnerable person and		
refers them to persons		
and agencies where		
their requests and needs		
can be met; every social		
worker; any person		
who owns or is		
employed by a funeral		
home or mortuary;		
every person who		
operates or is employed		
by a community health		
worker pool, as defined		

in NRS 449.0028, or	
with whom a	
community health	
worker pool contracts	
to provide the services	
of a community health	
worker, as defined in	
NRS 449.0027; every	
person who is enrolled	
with the Division of	
Health Care Financing	
and Policy of the	
Department of Health	
and Human Services to	
provide doula services	
to recipients of	
Medicaid.	
Any other person may	
make such a report.	

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Statutes & Case	Who Has to Report?	When to Report	How to Report (& Other Resources)
Law	(Mandated Reporters)	_	
N.H. Rev. Stat. Ann. § 161-F:46 State of New Hampshire v. Katherine Saintil- Brown, 210 A.3d 213 (N.H. 2019) Defendant was convicted of failing to report elder abuse because she: (1) believed in good faith that the victim, an incapacitated adult, could not manage her own affairs; and (2) knowingly failed to immediately make the required report to adult protective services when the incapacitated adult fell and could not get up.	Any person, including, but not limited to, physicians, other health care professionals, social workers, clergy, and law enforcement officials.	When any person, including the listed persons, suspects or believes in good faith that any adult who is or who is suspected to be vulnerable at the time of the incident has been subjected to abuse, neglect, self-neglect, or exploitation or is, or was living in hazardous conditions.	An oral report, by telephone or otherwise, shall be made immediately, followed by a written report, if so requested, to the commissioner or his authorized representative. If oral reports are made after working hours of the department, or on weekends or holidays, such reports shall be made to the police department of the appropriate political subdivision, or to the sheriff of the county, in which the alleged abuse, neglect or exploitation occurred. Law enforcement officials receiving reports under this paragraph shall notify the commissioner within 72 hours of receipt of such reports. New Hampshire Department of Health and Human Services (Bureau of Elderly & Adult Services Hotline): 800-949-0470 (toll-free) 603-271-7014 (in-state) https://www.dhhs.nh.gov/dcbcs/beas/adultprotection.htm

New Jersey			
Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)
N.J. Stat. Ann. §§ 52:27D-407 and 52:27D-409	A health care professional, law enforcement officer, firefighter, paramedic or emergency medical technician. Any other person <i>may</i> make such a report.	When any of the listed persons has reasonable cause to believe that a vulnerable adult is the subject of abuse, neglect or exploitation	Reports shall be made to the county adult protective services provider, meaning a county Board of Social Services or other public or nonprofit agency with experience as a New Jersey provider of protective services for adults, designated by the county and approved by the commissioner. New Jersey Adult Protective Service Providers: Department of Human Services New Jersey Adult Protective Service Providers (state.nj.us) https://www.state.nj.us/humanservices/doas/services/aps/

New Mexico Statutes & Case	Who Has to Report?	When to Report	How to Report (& Other Resources)
Law	(Mandated Reporters)	•	• ` `
N.M. Stat. Ann. § 27-7-30 Lessen v. City of Albuquerque, 187 P.3d 179, 189 (N.M. App. 2008) In order to hold defendant liable under N.M. Stat. Ann. § 27-7-30, there must be some evidence on the record demonstrating that either the financial institution or its agent had reason to believe the elder adult was being abused.	Any person, including financial institutions.	When any person, including financial institutions, has reasonable cause to believe that an incapacitated adult is being abused, neglected, or exploited.	Oral or written reports shall be made immediately to the New Mexico Aging and Long-Term Services Department. New Mexico Aging and Long-Term Services Department (Adult Protective Services Statewide Intake Hotline): 866-654-3219 (Toll-free) 505-476-4912 (In-state) http://www.nmaging.state.nm.us/Adult_ProtectiveServices.aspx

Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)
N.Y. Soc. Serv. Law § 473-b	Any person.	When any person in good faith believes that a person eighteen years of age or older may be an endangered adult or in need of protective or other services.	Reports or refers such person to the department, office for the aging, or any local social services district office or designated area agency on aging, law enforcement agency, or any other person, agency or organization that such person, in good faith, believes will take appropriate action. New York Office of Children and Family Services (Bureau of Adult Services Helpline): 844-697-3505 https://ocfs.ny.gov/main/psa/

North Carolina	North Carolina				
Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)		
N.C. Gen. Stat. § § 108A-101 and 108A-102	Any person.	When any person has reasonable cause to believe that a disabled adult is in need of protective services. A "disabled adult" means any person 18 years of age or over or any lawfully emancipated minor who is present in the State of North Carolina and who is physically or mentally incapacitated due to an intellectual disability, cerebral palsy, epilepsy or autism; organic brain damage caused by advanced age or other physical degeneration in connection therewith; or due to conditions incurred at any age which are the result of accident, organic brain damage, mental or physical illness, or continued consumption or absorption of substances.	Reports shall be made to the director of the county department of social services in the county in which the person resides or is present, or his representative. Reports may be made orally or in writing. Directory of local county departments: NC DHHS: DSS County Directory https://www.ncdhhs.gov/assistance /adult-services/adult-protectiveservices		
North Dakota					

Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)
N.D. Cent. Code § 50-25.2-03	Any medical or mental health professional or personnel, law enforcement officer, firefighter, member of the clergy, or caregiver, if the knowledge is derived from information received by that individual in that individual's official or professional capacity. A member of the clergy, however, is not required to report the information if the knowledge is derived from information received in the capacity of spiritual adviser. An individual in the position of a long-term care ombudsman is not a mandated reporter of suspected abuse or neglect. "Medical or mental health professional or personnel" means a professional or personnel providing health care or services to a vulnerable adult, on a full-time or part-time basis, on an individual basis or at the request of a caregiver, and includes a medical examiner, coroner, dentist, dental hygienist,	When any of the listed persons has knowledge that a vulnerable adult has been subjected to abuse or neglect, or who observes a vulnerable adult being subjected to conditions or circumstances that reasonably would result in abuse or neglect. When any person has reasonable cause to believe that a vulnerable adult has been subjected to abuse or neglect, or who observes a vulnerable adult being subjected to conditions or circumstances that reasonably would result in abuse or neglect.	Oral or written reports shall be made by any of the listed persons (or voluntarily by any person) as soon as possible to the North Dakota Human Services Department or the department's designee or to an appropriate law enforcement agency. North Dakota Human Services Department (Vulnerable Adult Protective Services): 855-462-5465 Make an online report at: https://fw2.harmonyis.net/NDLiveIntake/

optometrist, pharmacist, chiropractor, podiatrist, physical therapist, occupational therapist, tier 1 through tier 4 mental health professional as defined under section 25-01-01, emergency medical services personnel, hospital personnel, nursing home personnel, congregate care personnel, or any other person providing medical and mental health services to a
vulnerable adult.
Any other person <i>may</i> make such a report.

Ohio			
Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)

Ohio Rev. Code Ann. § 5101.63

An attorney admitted to the practice of law in Ohio: an individual authorized under Chapter 4731 to practice medicine and surgery, osteopathic medicine and surgery, or podiatric medicine and surgery; an individual licensed under Chapter 4734 as a chiropractor, an individual licensed under Chapter 4715 as a dentist, an individual licensed under Chapter 4723 as a registered nurse or licensed practical nurse, an individual licensed under Chapter 4732 as a psychologist, an individual licensed under Chapter 4757 as a social worker, independent social worker, professional counselor, professional clinical counselor, marriage and family therapist, or independent marriage and family therapist; an individual licensed under Chapter 4729 as a pharmacist; an individual holding a certificate to practice as a dialysis technician issued under Chapter 4723; an employee of a home health agency as defined in section

When any of the listed persons has reasonable cause to believe that an adult is being abused, neglected, or exploited, or is in a condition which is the result of abuse, neglect, or exploitation.

Oral or written reports shall be made immediately to the county department of job and family services. A written report shall be made if requested by the department.

Ohio Department of Job and Family Services (County Departments):

County Directory (ohio.gov)

Make an online report at: https://aps.jfs.ohio.gov

https://jfs.ohio.gov/ocf/aps.stm

3740.01, an employee		
of an outpatient health		
facility; an employee of	,	
a hospital as defined in	,	
section 3727.01; an	,	
employee of a hospital	,	
or public hospital as	,	
defined in section	,	
5122.01; an employee		
of a nursing home or	,	
residential care facility		
as defined in section		
3721.01, an employee		
of a residential facility		
licensed under section		
5119.22 that provides		
accommodations,		
supervision, and		
personal care services		
for three to sixteen		
unrelated adults; an		
employee of a health	,	
department operated by		
the board of health of a		
city or general health		
district or the authority		
having the duties of a		
board of health under		
3709.05; an employee		
of a community mental	,	
health agency as		
defined in section		
5122.01; a humane		
society agent appointed		
under section 1717.06;		
an individual who is a		
firefighter for a lawfully		
constituted fire		
department; an		
individual who is an		
ambulance driver for an		
emergency medical		
service organization as		
defined in section		
4765.01; an official		

employed by a local	
building department to	
conduct inspections of	
houses and other	
residential buildings; a	
peace officer; a coroner;	
a member of the clergy;	
an individual who holds	
a certificate issued	
under Chapter 4701 as a	
certified public	
accountant or is	
registered under that	
chapter as a public	
accountant; an	
individual licensed	
under Chapter 4735 as a	
real estate broker or real	
estate salesperson; an	
individual appointed	
and commissioned	
under section 147.01 as	
a notary public; an	
employee of a bank,	
savings bank, savings	
and loan association, or	
credit union organized	
under the laws of Ohio,	
another state, or the	
United States; a dealer,	
investment adviser,	
sales person, or	
investment advisor	
representative licensed	
under Chapter 1707; a	
financial planner	
accredited by a national	
accreditation agency;	
any other individual	
who is a senior service	
provider, other than the	
representative of the	
office of the state long-	
term care ombudsman	

program as defined in section 173.14.	
Any other person <i>may</i>	
make such a report.	

Oklahoma			
Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)

Okla. Stat. 43A § 10-104

Any person, including but not limited to physicians; operators of emergency response vehicles and other medical professionals; social workers and mental health professionals; law enforcement officials; staff or domestic violence programs; long-term care facility personnel, including staff of nursing facilities, intermediate care facilities for individuals with intellectual disabilities (ICFs/IID), assisted living facilities, and residential care facilities: other health care professionals; persons entering into transactions with a caretaker or other person who has assumed the role of financial management for a vulnerable adult. staff of residential care facilities, group homes or employment settings for individuals with development disabilities; job coaches, community service workers, and personal care assistants; and municipal employees.

When any person, including the listed persons, has reasonable cause to believe that a vulnerable adult is suffering from abuse, neglect, or exploitation.

Reports shall be made to the Oklahoma Department of Human Services or the local municipal police department or sheriff's department in the county in which the suspected abuse, neglect, or exploitation occurred as soon as the person is aware of the situation.

If the report is not made in writing in the first instance, as soon as possible after it is initially made by telephone or otherwise, the report shall be reduced to writing by the Oklahoma Department of Human Services, in accordance with the rules promulgated by the Director of Human Services, or the local municipal police or sheriff's department whichever entity received the initial report.

Oklahoma Department Human Services (Abuse and Neglect Hotline): 800-522-3511

https://oklahoma.gov/okdhs/services/cap/adult-protective-services.html

Make an online report at: https://www.okhotline.org/s/reportabuse

Oregon			
Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)
Or. Rev. Stat. §§ 124.050 and 124.060	Any public or private official, which means a physician or physician assistant licensed under ORS chapter 677, naturopathic physician or chiropractor, including any intern or resident; licensed practical nurse, registered nurse, nurse practitioner, nurse's aide, home health aide or employee of an inhome health service: employee of the Department of Human Services or community developmental disabilities program; employee of the Oregon Health Authority, local health department or community mental health program; peace officer; member of the clergy; regulated social worker; physical, speech or occupational therapist; senior center employee; information and referral or outreach worker; licensed professional counselor or licensed marriage and family therapist; elected official of a branch of government	When any of the listed persons has reasonable cause to believe that any person 65 years of age or older with whom the official comes in contact has suffered abuse, or that any person with whom the official comes in contact has abused a person 65 years of age or older.	An oral report shall be made immediately by telephone or otherwise to the local office of the Department of Human Services or to a law enforcement agency within the county where the person making the report is at the time of contact. (124.065) Oregon Abuse Reporting Hotline: 855-503-7233 www.oregon.gov/dhs/abuse/Pages/i ndex.aspx

of this state or a state	
agency, board,	
commission or	
department of a branch	
of government of this	
state or of a city,	
county or other political	
subdivision in this	
state; firefighter or	
emergency medical	
services provider;	
psychologist; provider	
of adult foster care or	
an employee of the	
provider; audiologist;	
speech-language	
pathologist; attorney;	
dentist; optometrist;	
chiropractor; personal	
support worker, as	
defined in ORS	
410.600; home care	
worker, as defined in	
ORS 410.600; and	
referral agent, as	
defined in ORS	
443.370.	
An attorney is <i>not</i>	
required to make a	
report under this	
section by reason of	
information	
communicated to the	
attorney in the course	
of representing a client	
if disclosure of the	
information would be	
detrimental to the	
client.	
A Long Term Care	
Ombudsman or a	
designee of the	
ombudeman is not	

required to make a report under this section to the extent the report would violate 42 U.S.C. 3058g(d).	

Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)
35 Pa. Cons. Stat. §§ 10225.302 and 10225.701	Any employee or administrator of a facility (see 10225.701). Any other person <i>may</i> make such a report.	When any of the listed persons has reasonable cause to suspect that a recipient is a victim of abuse.	An oral report shall be made immediately to the local provider of protective services. An employee shall notify the administrator of the facility immediately following the report to the agency. Within 48 hours of making the oral report, the employee or administrator shall male a written report to the agency. Any employee or administrator who has reasonable cause to suspect that a recipient is the victim of sexual abuse, serious physical injury serious bodily injury or that a death is suspicion shall, in addition to contacting the agency and department, immediately contact law enforcement officials to make an oral report. A employee shall notify the administrator immediately following the report to law enforcement officials. Statewide Elder Abuse Hotline: 800-490-8505 Pennsylvania Department of Aging (Protective)

Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)
Puerto Rico			
			Protective Services (pa.gov)

Puerto Rico			
Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)
P.R. Laws Ann. 8 § § 346j and 346k	Any person, including professionals or public officials, public or private and privatized entities; health, education, social work and law enforcement professionals, and persons engaged in directing or working in care institutions or establishments that provide care services 24-hours a day or for a part thereof, working in their professional capacity.	When any person, including the listed persons, learns or suspects that an elderly person (age 60 or older) is, has been, or is at risk of being a victim of abuse, institutional abuse, neglect and/or institutional neglect. The listed persons are compelled to report those cases in which there is or they suspect there is a situation of abuse, institutional abuse, neglect, and/or physical, emotional, financial, or sexual abuse or exploitation due to institutional neglect against an	Reports shall be made through the Social Emergencies Program (PES, Spanish acronym) of the Department of the Family, the Office of the Ombudsman for the Elderly, and the Puerto Rico Police. Puerto Rico Elder Abuse Hotline: 787-749-1333 https://www.justice.gov/file/1178236/download

	elderly person taking place.	

Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)
R.I. Gen. Laws § 42-66-8	Any person, including any physician, physician assistant, medical intern, registered nurse, licensed practical nurse, nurse's aide, orderly, certified nursing assistant, medical examiner, dentist, optometrist, optician, chiropractor, podiatrist, coroner, police officer, probation officer, emergency medical technician, firefighter, speech pathologist, audiologist, social worker, pharmacist, physical or occupational therapist, or health officer.	When any person, including the listed persons, has reasonable cause to believe that any person 60 years of age or older has been abused, neglected, or exploited, or is self-neglecting.	Reports shall be made immediately to the director of the Office of Healthy Aging, or his o her designee. Rhode Island Office of Healthy Aging (Elder Abuse, Neglect, Financial Exploitation and Self Neglect Reporting Hotline): 401-462-0555 Make an online report at: Protective Services Report (wellsky.com) http://oha.ri.gov/ers-reporting/

South Carolina				
Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)	
S.C. Code Ann. § 43-35-25	A physician, nurse, dentist, optometrist, medical examiner, coroner, other medical, mental health or allied health professional, Christian Science practitioner, religious healer, school teacher, counselor, psychologist, mental health or intellectual disability specialist, social or public assistance worker, caregiver, staff or volunteer of an adult day care center or of a facility, or law enforcement officer. Any other person who has actual knowledge that a vulnerable adult has been abused, neglected, or exploited shall report. Any other person who has reason to believe that a vulnerable adult has been or may be abused, neglected, or exploited may report.	When any of the listed persons has reason to believe that a vulnerable adult has been or is likely to be abused, neglected, or exploited.	A person required to report pursuant to this section is personally responsible for making the report; however, a state agency may make a report on behalf of an agency employee if the procedure the agency uses for reporting has been approved in writing by the Vulnerable Adults Investigations Unit of the South Carolina Law Enforcement Division or the investigative entity to which the report is to be made. Reports shall be made within twenty-four hours or the next working day. A report must be made in writing or orally by telephone or otherwise to: (1) the Vulnerable Adults Investigations Unit of the South Carolina Law Enforcement Division for incidents occurring in facilities operated or contracted for operation by the Department of Mental Health or the Department of Disabilities and Special Needs; (2) the Long Term Care Ombudsman Program for incidents occurring in facilities, except those facilities provided for in item (1); and (3) the Adult Protective Services Program for incidents occurring in all other settings. South Carolina Department of Social Services (Adult Protective Services Hotline): 888-227-3487 Make an online report at: DSS Portals (sc.gov)	

https://dss.sc.gov/adult-protection/adult-

protective-services/

Statutes & Case	Who Has to Report?	When to Report	How to Report (& Other Resources)
South Dakota			

(Mandated Reporters)

Law

S.D. Codified Laws §§ 22-46-9 and 22-46-10

Any physician, dentist, doctor of osteopathy, chiropractor, optometrist, podiatrist, religious healing practitioner, hospital intern or resident. nurse, paramedic, emergency medical technician, social worker, or any health care professional; psychologist, licensed mental health professional, or counselor engaged in professional counseling; or state, county, or municipal criminal justice employee or law enforcement officer. (22-46-9)

A person described in this section is *not* required to report the abuse, neglect, or exploitation of an elder or adult with a disability if the person knows that another person has already reported to a proper agency the same abuse, neglect, or exploitation that would have been the basis of the person's own report.

Any staff member of a nursing facility assisted living facility, adult day care center, or When any of the listed persons knows, or has reasonable cause to suspect, that an elder (65 years or older) or adult with a disability has been or is being abused, neglected, or exploited.

Oral or written reports shall be made within twenty-four hours to the state's attorney of the county in which the elder or adult with a disability resides or is present, to the Department of Human Services, or to a law enforcement officer.

If the person is listed under 22-46-10, they must notify within twenty-four hours the person in charge of the institution where the elderly or disabled adult resides or is present, or the person in charge of the entity providing the service to the elderly or disabled adult, of the suspected abuse or neglect. The person in charge shall report the information in accordance with 22-46-9.

Dakota at-Home (South Dakota's free information and referral service): 833-663-9673 or Dakotaathome.org

Make an online report at:
Adult Protective Services (leapsportal.net)

SD Department of Human Services

community support provider, or any residential care giver, individual providing homemaker services, victim advocate, or hospital personnel engaged in the admission, examination, care, or treatment of elderly or disabled adults. (22-46-10)	

Tennessee			
Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)

	,		,
Tenn. Code Ann. § 71-6-103	Any person, including, but not limited to, a physician, nurse, social worker, department personnel, coroner, medical examiner, alternate care facility employee, or caretaker.	When any person, including the listed persons, has reasonable cause to suspect that an adult has suffered abuse, neglect, or exploitation.	An oral or written report shall be made immediately to the department or human services upon knowledge of the occurrence of suspected abuse, neglect, or exploitation of an adult. If a hospital, clinic, school, or any other organization or agency responsible for the care of adults has a specific procedure, approved by the director of adult protective services for the department, or the director's designee, for the protection of adults who are victims of abuse, neglect, or exploitation, any member of its staff whose duty to report under this part arises from the performance of the staff member's services as a member of the staff of the organization may, at the staff member's option, fulfill that duty by reporting instead to the person in charge of the organization or the organization head's designee who shall make the report in accordance with this chapter. Tennessee Department of Human Services (APS Hotline): 888-277-8366 Make an online report at: TNAPS - Adult Protective Service https://www.tn.gov/humanservices/
			adults/adult-protectiveservices.html

Texas			
Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)

Tex. Hum. Res.	Any person.	When any person has	An oral or written report shall be made
Code Ann. § 48.051		cause to believe that an	immediately to the Texas Department of
	The duty applies	elderly person (65	Protective and Regulatory Services.
	without exception to a	years or older), a	
	person whose	person with a	Texas Department of Family and
	knowledge concerning	disability, or an	Protective Services (Abuse Hotline):
	possible abuse, neglect,	individual receiving	800-252-5400
	or exploitation is	services from a	
	obtained during the	provider is in the state	https://www.txabusehotline.org
	scope of the person's	of abuse, neglect, or	
	employment or whose	exploitation.	
	professional		
	communications are		
	generally confidential,		
	including an attorney,		
	clergy member,		
	medical practitioner,		
	social worker,		
	employee or member of		
	a board that licenses or		
	certifies a professional,		
	and mental health		
	professional.		

Utah					
Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)		
Utah Code Ann. § 62A-3-305	Any person, with limited exceptions for certain confidential information held by clergy, attorneys and their employees.	When any person has reason to believe that a vulnerable adult is, or has been, the subject of abuse, neglect, or exploitation.	Reports shall be made immediately to the Adult Protective Services or the nearest law enforcement agency. Utah Adult Protective Services: 800-371-7897 Make an online report at: Adult Protective Services (utahaps.com) https://daas.utah.gov/adultprotective-services/		

Vermont			
Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)

Vt. Stat. Ann. 33 §§ 6903 and 6904

Any of the following, other than a crisis worker and the State Long-Term Care Ombudsman: all employees, contractors, and grantees of the Agency of Human Services who are involved in caregiving; a physician, osteopath, chiropractor, physician assistant, nurse, medical examiner, licensed nursing assistant, emergency medical services personnel, dentist, or psychologist; a school teacher, school librarian, school administrator, school guidance counselor, school aide, school bus driver, or school employee or school contractor who works regularly with students; a mental health professional, social worker, person or organization that offers, provides, or arranges for personal care for vulnerable adults; caregiver employed by a vulnerable adult; employee of or contractor involved in caregiving for a community mental health center; law enforcement officer: or individual who works regularly with

Any of the listed persons, who knows of or has received information of abuse, neglect, or exploitation of a vulnerable adult or who has reason to suspect that any vulnerable adult has been abused, neglected, or exploited.

An oral or written report shall be made within 48 hours to the Commissioner of Disabilities, Aging and Independent Living or designee within 48 hours. If an oral report is made by telephone or otherwise, the Commissioner or designee shall request that it be followed within one week by a report in writing.

Vermont Adult Protective Services: (800) 564-1612

Make an online report at:

<u>Vermont Adult Protective Services Report</u>
(wellsky.com)

https://dlp.vermont.gov/aps

vulnerable adults and	
who is an employee of	
an adult day care	
center, area agency on	
aging, senior center, or	
meal program designed	
primarily to serve	
vulnerable adults; a	
hospital, nursing home,	
residential care home,	
home health agency, or	
any entity providing	
nursing or nursing-	
related services for	
remuneration;	
intermediate care	
facility for adults with	
developmental	
disabilities: therapeutic	
community residence,	
group home,	
developmental home,	
school or contractor	
involved in caregiving;	
or an operator or	
employee of any of	
these facilities or	
agencies.	
Any other concerned	
person may report or	
cause a report to be	
made.	

Virgin Islands			
Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)
V.I. Code Ann. 34 §§ 452 and 453	"Mandated reporter" means any person who has assumed full or intermittent responsibility for care or custody of an elder or dependent adult, whether or not that person receives compensation, including administrators, supervisors, and any licensed staff of a public or private facility that provides care or services for elder or dependent adults, or any elder or dependent adult custodian, health practitioner, clergy member, all officers and employees of financial institutions who have direct contact	Any mandated reporter who, in the mandated reporter's professional capacity, or within the scope of the mandated reporter's employment, has observed or has knowledge of an incident that reasonably appears to be physical abuse, abandonment, abduction, isolation, financial abuse, financial exploitation, or neglect, or is told by an elder (60 years or older) or dependent adult that he has experienced behavior, including an act or omission, constituting abuse, abandonment, abduction, isolation, financial abuse, financial exploitation,	A telephone report shall be made immediately or as soon as reasonably practicable, and a written report shall be sent within two working days from the date of the reported incident to the Department of Humans Services or the local enforcement agency. If the conduct involves criminal activity, the mandated reporter or any person shall report it immediately to the appropriate law enforcement agency. Virgin Islands Department of Human Services: 340-774-0930 (St. Thomas) 340-773-2323 (St. Croix) 340-776-6334 (St. John) U.S. Virgin Islands DHS: Senior Citizens Affairs Information and Referral (gov.vi)

	e elder or lent adult or who	or neglect, or reasonably suspects	
	s or approves the	such conduct is taking	
elder o	r dependent	place.	
adult's	financial		
	ents, records, or		
	ctions, in		
	ction with		
	ing financial		
	es, or employee Department		
	Services or a		
	aw enforcement		
	or other		
agencie			

Virginia			
Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)

Va. Code. Ann. § 63.2-1606

Any of the following persons acting in their professional capacity: any person licensed, certified, or registered by health regulatory boards listed in § 54.1-2503, with the exception of persons licensed by the Board of Veterinary Medicine; any mental health services provider as defined in § 54.1-2400.1; any emergency medical services provider certified by the Board of Health pursuant to § 32.1-111.5, unless such provider immediately reports the suspected abuse, neglect or exploitation directly to the attending physician at the hospital to which the adult is transported, who shall make such report forthwith; any guardian or conservator of an adult; any person employed by or contracted with a public or private agency or facility and working with adults in an administrative. supportive or direct care capacity; any person providing full, intermittent or occasional care to an adult for compensation, including, but not

When any of the listed persons has reason to suspect the abuse, neglect or exploitation of adults (any person 60 years or older, or any person 18 years or older who is incapacitated and who resides in the Commonwealth).

"Adult" may include qualifying non-residents who are temporarily in the Commonwealth and who are in need of temporary or emergency protective services. (§ 63.2-1603)

Reports shall be made immediately to the local department of the county or city where the adult resides or where the abuse, neglect, or exploitation occurred, or the adult protective services hotline.

Virginia Adult Protective Services Hotline: 888-832-3858

http://www.dss.virginia.gov/family/ as/aps.cgi

limited to, companion, chore, homemaker, and personal care workers; and any law enforcement officer.		
Any financial institution staff or any other person <i>may</i> make such a report.		

Washington			
Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)

Wash. Rev. Code §§ 74.34.020 and 74.34.035

A "Mandated reporter" is an employee of the Department of Social and Health Services; law enforcement officer; social worker; professional school personnel; individual provider; an employee of a facility; an operator of a facility; an employee of a social service, welfare. mental health, adult day health, adult day care, home health, home care, or hospice agency; county coroner or medical examiner; **Christian Science** practitioner; or health care provider subject to chapter 18.130 RCW.

Any other person *may* make such a report.

When any of the listed persons has reasonable cause to believe that abandonment, abuse, financial exploitation, neglect of a vulnerable adult (60 years or older) has occurred or there is reason to suspect that sexual assault or physical assault has occurred, or that the death of a vulnerable adult was caused by abuse, neglect, or abandonment by another person.

Other persons may report when there is reasonable cause to believe that a vulnerable adult is being or has been abandoned, abused, financially exploited, or neglected. When there is reasonable cause to believe that abandonment, abuse, financial exploitation, or neglect of a vulnerable adult has occurred, mandated reporters shall immediately report to the Washington State Department of Social and Health Services.

When there is reason to suspect that sexual assault has occurred, mandated reporters shall immediately report to the appropriate law enforcement agency and to the Washington State Department of Social and Health Services.

When there is reason to suspect that physical assault has occurred or there is reasonable cause to believe that an act has caused fear of imminent harm:

- a) Mandated reporters shall immediately report to the Washington State Department of Social and Health Services; and
- b) Mandated reporters shall immediately report to the appropriate law enforcement agency, except as provided in subsection (4) of this section.

When there is reason to suspect that the death of a vulnerable adult was caused by abuse, neglect, or abandonment by another person, mandated reporters shall report the death to the medical examiner or coroner having jurisdiction, as well as the Washington State Department of Social and Health Services and local law enforcement, in the most expeditious manner possible.

Washington State Department of Social and Health Services (Complaint Resolution Unit Toll-free Hotline): 800-562-6078

https://www.dshs.wa.gov/altsa/home-andcommunity-services/reporting-abuse-mandatoryreporter

Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)
W. Va. Code §§ 9-6-9 and 9-6-11	Any medical, dental or mental health professional, Christian Science practitioner, religious healer, social service worker, law enforcement officer, humane officer, or any employee of any nursing home or other residential facility. An individual may report on their own behalf. Any other person may make such a report.	When any of the listed persons has reasonable cause to believe that a vulnerable adult (18 years or older) or facility resident is or has been neglected, abused, financially exploited or placed in an emergency situation, or if such person observes a vulnerable adult or facility resident being subjected to conditions that are likely to result in abuse, neglect or an emergency.	Reports shall be made immediately, and not more than 48 hours after suspecting abuse, neglect, or financial exploitation, to the West Virginia Department of Health and Human Resources' adult protective services agency by a method established by the department. Reports may be made online or over the phone. A copy of any report of abuse, neglect, financial exploitation, or emergency situation shall be immediately filed with the following agencies: (1) The Department of Health and Human Resources. (2) The appropriate law-enforcement agency and the prosecuting attorney, if necessary; or (3) In case of a death, to the appropriate medical examiner or coroner's office. If the person who is alleged to be abused or neglected is a resident of a nursing home or other residential facility, a copy of the report shall also be filed with the state or regional long-term care ombudsman and the administrator of the nursing home or facility. West Virginia Adult Protective Services Hotline: 800-352-6513 http://www.dhhr.wv.gov/bcf/Services/Pages/Adult-ProtectiveServices.aspx

Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)
Wis. Stat. § 46.90 (4)	An employee of any entity that is licensed, certified, or approved by or registered with the department; a health care provider; a social worker, professional counselor, or marriage and family therapist certified under ch. 457. Any person, including an attorney or person working under the supervision of an attorney, may report.	When any of the listed persons, who has seen an elder adult at risk (age 60 or older) in the course of the person's professional duties, or if the elder adult at risk has requested the person to make the report, or if the person has reasonable cause to believe that any of the following situations exist: 1. The elder adult at risk is at imminent risk of serious bodily harm, death, sexual assault, or significant property loss and is unable to make an informed judgment about whether to report the risk. 2. An elder adult at risk other than the subject of the report is at risk of serious bodily harm, death, sexual assault, or significant property loss inflicted by a suspected perpetrator.	Reports shall be filed with the county department, the elder-adult-at-risk agency, a state or local law enforcement agency, the department, or the board on aging and long-term care. Wisconsin Elder Abuse Hotline: 833-586-0107 https://www.dhs.wisconsin.gov/aps/ear-agencies.htm

Statutes & Case Law	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)
Wyo. Stat. Ann. §§ 35-20-103 and 35-20-111	Any person or agency. The duty to report imposed by § 35-20-103 applies without exception to a person or agency who knows, or has sufficient knowledge which a prudent and cautious man in similar circumstances would have to believe, that a vulnerable adult has been or is being abused, neglected, exploited, intimidated or abandoned, or is committing self-neglect.	When any person or agency knows or has reasonable cause to believe that a vulnerable adult is being or has been abused, neglected, exploited, intimidated or abandoned or is committing self-neglect.	Reports shall be made immediately to a law enforcement agency or the Wyoming Department of Family Services. Reports may be made orally or in writing. Wyoming Adult Protective Services Hotline: 800-457-3659 Contact the local DFS office: https://dfs.wyo.gov/about/contact-us/ Adult Protection Services - Wyoming Department of Family Services

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