Mary Ashkar has worked as an attorney for the Center for Medicare Advocacy since 2002. She is currently a senior attorney, co-manages the cases of the Center’s largest client, and provides legal assistance, education, and representation on behalf of Medicare beneficiaries who have been unfairly denied Medicare coverage or access to health care. Ms. Ashkar has extensive experience handling Medicare appeals through the appeal system, including at the Administrative Law Judge level. She also produces educational materials, and is a contributing author to the Medicare Handbook. Before coming to the Center for Medicare Advocacy, Ms. Ashkar practiced law at a firm in Dubuque, Iowa where she worked in litigation and employment law.

Ms. Ashkar is an attorney licensed in Connecticut and Iowa. She graduated from the University of Michigan in 1997 and received her law degree from the University of Iowa College of Law in 2000. Her law practice is limited to federal Medicare law; she is admitted in Connecticut and Iowa only.

Wendy Bookler serves as SeniorLAW Center’s Legal Director, a position she assumed in January 2013. She is responsible for the day-to-day supervision of the Center’s staff of attorneys, interns and externs, the administration of the Pennsylvania SeniorLAW Helpline and the selection, strategizing and administration of cases being handled by SeniorLAW Center staff and its panel of pro bono volunteer attorneys. She also assists in SeniorLAW Center’s fundraising activities and legislative advocacy.

Ms. Bookler earned her law degree from Temple University Beasley School of Law and her undergraduate degree from George Washington University. Prior to joining SeniorLAW Center, she was in private practice for over 25 years, in her own solo practice and with Blank Rome LLP, where she specialized in real estate law. Prior to joining our staff, Ms. Bookler was a volunteer attorney for SeniorLAW Center and served on its Board for over a decade in many leadership positions, including as its Board Chair from 2006 to 2010. She also has volunteered for many years with other public interest and community organizations, including the Support Center for Child Advocates and Philadelphia VIP.

Tracy Bowen has been Mississippi’s State Long-Term Care Ombudsman since February 1, 2018. She graduated with a B.S. from Auburn University and a J.D. from the University of Mississippi Law School. She has worked for the Mississippi Department of Human Services since 1999 in Child Support Enforcement. In October 2016 she transitioned to the Division of Aging and Adult Services where she served as the Deputy State Ombudsman until accepting her current position. She played an important role in drafting legislation that passed in March 2017 which helped Mississippi get into compliance with the Ombudsman Final Rule.

Jessica Brock is an attorney based in the South Bend office of Indiana Legal Services, Inc., where she works as part of the LAVA Project. The LAVA Project, Legal Assistance for Victimized Adults, provides civil legal representation to seniors and endangered adults who have suffered abuse, neglect, or exploitation. The purpose of the LAVA Project is to ease or eliminate the effects of these crimes by providing high quality legal services. Ms. Brock received her B.A. in sociology and theology, J.D., and LL.M. in international human rights law from the University of Notre Dame.
Melissa Brooks is a 2017 graduate of Oklahoma City University School of Law. She has been practicing Elder Law at Legal Aid Services of Oklahoma since May 2016. Previously, Ms. Brooks was an Equal Justice Works Elder Justice Legal Fellow. Currently, Ms. Brooks is an embedded attorney specializing in elder law for victims of crime at Sunbeam Family Services and felony re-entry for 18 to 24-year-old participants of a job placement and development non-profit agency called Center for Employment Opportunities. Additionally, Ms. Brooks is the chairperson for Oklahoma City Coalition Against Fraud and Exploitation of the Elderly and is a co-coordinator for the Oklahoma City metro area wills clinics and the Annual Sonya L. Patterson Memorial Elder Abuse Symposium held each year in June.

Karen Buck is the Executive Director of SeniorLAW Center and serves as the Center’s CEO responsible for the organization's achievement of its mission, its financial stability, and overall supervision of the Center’s staff of attorneys, legal assistants, volunteers and support staff. Ms. Buck earned her law degree from Villanova University School of Law, where she served as Chair of the Moot Court Board, and is a proud graduate of the Bryn Mawr Nonprofit Executive Leadership Institute program and the Pennsylvania State University, where she was among the first graduates of the University Scholars Program (now Schreyer Honors College). Before joining SeniorLAW Center in 1997, Karen was in private practice, focusing on complex commercial litigation and representing children, individuals and families as a pro bono attorney. Ms. Buck has over 30 years of nonprofit leadership and advocacy experience, as an Executive Director, board member, volunteer attorney, child advocate, mentor, and teacher of English as a Second Language and GED to adult immigrants and refugees.

Jennifer Burdick joined Community Legal Services in Philadelphia as a Duffy Fellow and a Staff Attorney in the SSI Unit in 2013. Her practice focuses on representing adults and children facing issues both attaining and maintaining SSI benefits. She also does national advocacy surrounding Social Security benefit issues. Previously, Ms. Burdick worked in the Labor and Employment Unit at Dechert LLP and clerked for Judge Van Antwerpen for the United States Appellate Court for the Third Circuit. Ms. Burdick received her J.D. magna cum laude from Temple University Law School and her BA from Vassar College.

Eric Carlson is a Directing Attorney at Justice in Aging. Mr. Carlson has over twenty years of experience in long-term services and supports (LTSS), including home and community-based services, nursing facility care, and assisted living facilities. Mr. Carlson counsels attorneys from across the country, co-counsels impact litigation that protects LTSS consumers, and is author of the legal treatise Long-Term Care Advocacy (Lexis Publishing).

Denny Chan joined Justice in Aging’s Health Care team in February 2014 and is based in Los Angeles, California, where he works on issues facing dual eligibles in Los Angeles and throughout California. Two major areas of focus include improper billing of individuals dually eligible with Medicare and Medicaid and the financial alignment demonstrations. Denny also brings significant experience with racial justice advocacy, including issues related to language access, immigrant populations, and racial and ethnic health disparities. He previously served as a rotating law clerk for the US District Court in Los Angeles and participated in the Fulbright English Teaching Program as a fellow in Macau, China. Denny is a member of the California
Ellen Cheek has been a full-time attorney with the Florida Senior Legal Helpline at Bay Area Legal Services since 2006. Ellen’s interest in elder law issues began in 1975 when she was hired as the first staff attorney for Senior Advocates, a unit of the Legal Aid Society of San Mateo County, California. In addition to her current role as staff attorney and assistant manager of the Florida Senior Legal Helpline, Ellen serves as co-chair of the Abuse, Neglect and Exploitation Committee of the Elder Law Section of the Florida Bar and is the Florida Elder Justice Coordinator. Ellen graduated from Mount Holyoke College and the University of Santa Clara School of Law.

Catherine Christian - After graduating from Dickinson School of Law she began her legal career as an Assistant District Attorney in the Office’s Trial Division under Robert M. Morgenthau. She prosecuted a wide variety of crimes, including, domestic violence and homicides. In 1995, she joined a private law firm, and later served as an Assistant Counsel for the New York State Commission of Investigation. She subsequently served as the Principal Law Clerk to the Honorable Rosalyn Richter. Catherine was reappointed as an ADA in 1998 and assigned to the Office of the Special Narcotics Prosecutor, serving in various positions, including, as a member of the Executive Staff. In 2014, District Attorney Cyrus R. Vance Jr appointed Catherine Chief of the Elder Abuse Unit. Catherine is a member of the Appellate Division First Department’s Attorney Grievance Committee and Character and Fitness Committee. From 2007-2008, Catherine was President of the New York County Lawyers' Association.

Mary Jane Ciccarello has been affiliated with the Borchard Center on Law & Aging since 2001 when she was first elected a fellow. In that role, and later as the assistant director and co-director, Mary Jane has been an integral part of the Center’s activities, including the fellowship and academic research grant programs, the Web site, and national conferences.

In addition to her work with the Center, Mary Jane was the Director of the Utah State Courts Self-Help Center between 2007 and 2017. She was an elder law attorney in private practice in Salt Lake City, Utah, for several years and provided Older Americans Act Title III legal services to older persons in northern Utah. She also served previously as the Legal Services Developer for the Utah State Division of Aging and Adult Services, a staff attorney with the Legal Aid Society of Salt Lake and Utah Legal Services, and the dean of students at the University of Utah S.J. Quinney College of Law where she now teaches elder law and poverty law as an adjunct professor.

Mary Jane received her B.A. magna cum laude in Italian from Barnard College (1975), M.A. (1976) and M.Phil. (1978) in Italian from Columbia University, and J.D. from the University of Utah College of Law (1993). The Utah State Bar named her the distinguished pro bono lawyer of 1997. She was awarded the 2008 Pete Suazo Social Justice Award for individual advocacy by the University of Utah Graduate School of Social Work, and a meritorious service award in 2010 by the Utah Judicial Council. She served as the chair of the Needs of the Elderly Committee of the Utah State Bar (2002-2004) and as president of the board of Jewish Family Service of Salt Lake (2003-2005). In 2017 she received the Pro Bono Distinguished Service Award from the Utah
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State Bar, Utah Legal Services and the University of Utah S.J. Quinney College of Law. She currently serves on Utah's WINGS ("Working Network of Guardianship Stakeholders") and its executive committee.

Al Cutturini has served as the Elder Law Project Director for North Mississippi Rural Legal Services since January 2016. He was the managing attorney of the Foreclosure Prevention Unit of North Mississippi Rural Legal Services from 2012-16. He also served as adjunct professor for the Elder Law Clinic, a part of the University of Mississippi School of Law’s Clinical Programs. He was recently elected to the board of Memory Makers Respite Day Services in Oxford. Prior to attending law school, he taught speech and theatre at a local community college in Fulton, Mississippi. He worked in private practice in Holly Springs and Oxford before joining North Mississippi Rural Legal Services. He is from Albany, New York, but now resides in Oxford with his wife, Morgan, and their dog, Sam.

Kati Daffan is an Assistant Director in the Federal Trade Commission’s Division of Marketing Practices, where she oversees civil law enforcement actions as well as the agency’s Every Community Initiative. She previously worked for former Chairwoman Edith Ramirez as an attorney advisor on consumer protection matters. Before arriving at the FTC, Ms. Daffan served as an associate at civil rights law firm Bernabei & Wachtel PLLC, a workers’ rights advocate at the Lenox Hill Neighborhood House in New York City, and a law clerk to the Honorable Shira A. Scheindlin of the Southern District of New York.

Hillary Dalin is the director of the Office of Elder Justice and Adult Protective Services at the Administration for Community Living in Washington, D.C. Previously, Hilary was with the Department of Health and Human Services’ Centers for Medicare and Medicaid Services (CMS). Before joining the government, Hilary was involved nationally and at the state level with benefits access for elder and legal assistance to older Americans. She was a legal assistance for older Americans attorney and manager for many years and has taught elder law and health law at many law schools. She is a past chair of the Connecticut Bar Elder Law Section. She is admitted to practice law in Connecticut, the District of Columbia, Massachusetts, and New York and several federal District Courts and Circuit Courts of Appeal. She received her J.D. degree from Boston University School of Law.

Juanita Davis is the Associate Director for the National Clearinghouse on Abuse in Later Life (NCALL), a project of End Domestic Abuse Wisconsin (End Abuse). In her role at NCALL, she provides nationwide leadership, technical assistance, and training to professionals across the country on various topics related to abuse in later life. She leads NCALL’s work on the Office for Victims of Crime’s National Resource Center on Reaching Underserved Victims. She also assists in the development of various training resources, materials, and publications related to abuse in later life. In her past work, Davis has represented survivors of domestic violence in family law cases and coordinated leadership development opportunities for survivors and advocates of color in Wisconsin. She has also assisted domestic violence programs enhance their outreach and services to marginalized populations. She received her law degree from the University of Wisconsin – Madison in 2012. Davis has a Master of Arts in Special Education from San Francisco State University.
Kent Eiler is an attorney, veteran, Director of the New York City Bar Justice Center’s Veterans Assistance Project, and a Major in the United States Air Force Reserve. Following his active duty service as a JAG (a military attorney) in 2012, Mr. Eiler counseled The Constitution Project’s landmark, nonpartisan, blue-ribbon Task Force in its investigation of the federal government’s detention policies. Task Force members included: former high level officials from the Clinton and Bush administrations, legal scholars, two retired U.S. Army generals, the former president of the American College of Physicians, a retired federal judge, a former director of the FBI, a former undersecretary of state, a former UN ambassador, and former members of Congress. Mr. Eiler drafted chapters of the Task Force’s widely publicized April 2013 report and proposed findings and recommendations for the Task Force’s consideration.

While in private practice, Mr. Eiler specialized in providing legal representation to service members and veterans worldwide. As the Director of the City Bar Justice Center’s Veterans Assistance Project, Mr. Eiler trains and supervises pro bono attorneys from over 40 law firms and corporations in New York City who represent low-income veterans before the Department of Veterans Affairs. To date, over the last twelve years, the Project has assisted hundreds of low-income veterans throughout New York City receive over $5 million in benefits from the VA. Mr. Eiler has appeared on national television and radio programs discussing his legal work including CSPAN’s Washington Journal, the Geraldo Rivera Radio Show, and the Michael Signorile Show. Articles he has written have appeared in The LA Times, The Wall Street Journal, The Christian Science Monitor, and elsewhere. Mr. Eiler received his undergraduate degree from Northwestern University and is an honors graduate of Brooklyn Law School.

Nora Dowd Eisenhower currently directs Pro Bono Action for Community Impact in Pennsylvania - A SeniorLAW Center and AARP Partnership. The goals are to use pro bono resources to expand systemic reform efforts and increase the community impact. She is the former Assistant Director of the Office for Older Americans at the Consumer Financial Protection Bureau. She ran the office and initiated new programs, outreach and engagement to consumers, intermediaries and government. Before that she was SVP of Economic Security and Director of the National Center for Benefits Outreach & Enrollment at the National Council on Aging. In this capacity, she directed economic security programs and implemented a strategic vision for benefits access that built upon NCOA’s track record of innovation, and enhanced NCOA’s public policy and advocacy efforts regarding Medicare and other federal benefits. Eisenhower also served as Secretary of the Pennsylvania Department of Aging, where she managed an extensive statewide network of aging services, including home and community-based programs, senior community centers, transportation, adult day, and protective services. Before joining the Department of Aging, she served as executive director for AARP Pennsylvania, where she directed advocacy for nearly two million older Pennsylvanians. She fought health care fraud among Medicare beneficiaries at the Center of Advocacy for the Rights and Interests of the Elderly (CARIE) and served as a Deputy in the Pennsylvania Attorney General’s Bureau of Consumer Protection. Eisenhower began her legal career as a staff attorney at the Federal Trade Commission. She currently makes her home in Philadelphia, Pennsylvania.

Sarah Everett is an attorney based in the Indianapolis office of Indiana Legal Services, Inc., where she works as part of the LAVA Project. The LAVA Project, Legal Assistance for...
Victimized Adults, provides civil legal representation to seniors and endangered adults who have suffered abuse, neglect, or exploitation. The purpose of the LAVA Project is to ease or eliminate the effects of these crimes by providing high quality legal services. Sarah has written and presented on a variety of legal topics related primarily to elder law. She is a member of the Indiana State Bar Association. Sarah earned her J.D. in 1988 from Indiana University Maurer School of Law, and her B.S. in Political Science in 1985 from Indiana University. She is admitted to the bars of Indiana and United States District Court, Southern District of Indiana.

Donald B. Ferfolia, Jr., J.D., CFSP is a fourth-generation funeral director involved with his family’s funeral firm in the Southeast part of Cleveland, Ohio. In addition to being a funeral director he is an attorney who is a principal with the law firm of Donald B. Ferfolia, Jr., LTD, located in Brecksville, Ohio. The combination of law, funeral service, and family business experiences have provided Don with a unique skill set that enables him to assist clients in solving many different types of problems. He enjoys helping families and firms deal with the daily challenges of running a closely held businesses including regulatory compliance, proactively managing accounts receivable issues, succession planning, estate planning and probate administration issues. Don can be reached at 440-249-4655 or don@ferfolialaw.net.

Roberta K. Flowers is a professor of law at Stetson University College of Law. Within the Elder Law LL.M. program, Professor Flowers teaches Ethics in an Elder Law Practice. She has served as the director of the Center for Excellence in Advocacy and as the William Reece Smith Jr. Distinguished Professor in Professionalism. During her time at Stetson, Professor Flowers has received the university-level Excellence in Teaching Award, Most Inspirational Teacher Award from the Student Bar Association, and an award from the Student Bar Association for supporting student life. She also has received the university-level Homer and Dolly Hand Award for Excellence in Scholarship, the Dean's Award for Extraordinary Service, and been awarded the Distinguished Service Award four times.

Gregory S. French is Certified as an Elder Law Attorney by the Ohio State Bar Association and the National Elder Law Foundation, accredited by the Veterans Administration, and rated AV Preeminent and AVVO Superb. He has been selected as 2019 Cincinnati Elder Law Lawyer of the Year by Best Lawyers in America, a Cincy Leading Lawyer by Cincy Magazine, and a Legal Superstar by Thomson Reuters. He is a Past President of the National Academy of Elder Law Attorneys (NAELA), a NAELA Fellow, and a member of NAELA’s Council of Advanced Practitioners; has chaired the Ohio State and Cincinnati Bar Associations’ Elder Law Committees; and edited Anderson’s Ohio Elder Law Practice Manual and Lawyers Cooperative Publishing’s Counseling the Older Client in Ohio.

Leslie Fried is the senior director of the Center for Benefits Access at the National Council on Aging (NCOA). She directs the Center’s activities to support community-based organizations outreach and enrollment activities of low-income older adults and advocates for improved access to Medicare, Medicaid, SNAP and other public benefits for seniors and adults with disabilities of limited means. Prior to joining the NCOA, Ms. Fried was a senior attorney with the American Bar Association (ABA) Commission on Law and Aging. For 14 years at the ABA, Ms. Fried was the Medicare Advocacy Project attorney, a collaborative project with the national Alzheimer’s Association. In 2003, she was selected to be a member of the National Academy of
Social Insurance, a nonpartisan organization made up of the nation’s leading experts on social insurance.

Before joining the ABA staff, Ms. Fried was in private practice representing clients in various elder law and domestic relations matters. From 1985 to 1995, she was a staff attorney, and then managing attorney, of Legal Services for Senior Citizens of Montgomery County, Maryland, an Older Americans Act legal services program. Ms. Fried received her B.A. from the University of Michigan and her J.D. from the University of Maryland. She is a member of the Maryland, District of Columbia and Supreme Court bars.

Sarah Galvan is a senior staff attorney at Justice in Aging, and works with the National Center on Law and Elder Rights (NCLER). Under a contract with the Administration on Community Living, NCLER provides training, case consultation and technical assistance to the legal and aging network. Sarah’s work for NCLER focuses primarily on legal services capacity building, skills-based training, and elder justice issues. Sarah previously worked at Center for Elder Law & Justice in New York. Sarah is a 2009 graduate of the University of Notre Dame Law School and is admitted to the New York bar.

David Godfrey, J.D., is a senior attorney to the American Bar Association Commission on Law and Aging in Washington DC. He is responsible for the ABA’s role in the Administration for Community Living funded National Center on Law and Elder Rights and for producing the ABA National Aging and Law Conference. David’s expertise includes supported decisions making, advance care planning, health care decision making, legal service delivery, and legal ethics. Prior to joining the Commission he was responsible for elder law programming at Access to Justice Foundation in Kentucky. Mr. Godfrey earned his B.A. with honors at Rollins College in Winter Park, Florida, and his J.D. cum laude from the University Of Louisville School Of Law in Kentucky. He loves to travel and has been to 48 states, and 15 countries.

Jennifer Goldberg is Justice in Aging’s Deputy Director, based in the Washington D.C. office. As Deputy Director, Jennifer is responsible for project planning, implementation and evaluation across Justice in Aging’s programs. She also provides leadership for the National Center on Law and Elder Rights. She is a nationally recognized expert on the needs of low-income older adults and has a deep knowledge of the critical role legal services programs play in meeting those needs. Jennifer has experience advocating for seniors on Medicaid, Medicare, long-term services and supports, elder justice, income security, housing, and consumer issues. Jennifer has been with Justice in Aging since 2015, and previously directed the Justice in Aging Health Team.

Jennifer’s teaching experience includes serving as adjunct professor of law at Georgetown University Law Center. Prior to joining Justice in Aging, she spent fourteen years in legal services, most recently as the Director of Advocacy for Elder Law and Health Care at Maryland Legal Aid. She served as a member of the Board of Trustees for the Maryland Health Benefit Exchange from 2011 – 2015. Jennifer received a JD from Harvard Law School; and a LL.M. in advocacy from Georgetown University Law Center. She is a graduate of Harvard and Radcliffe Colleges.

Rick Goralewicz is an attorney with the Senior Law Project of Legal Aid Services of Oklahoma. He attended Kings College and the Oklahoma City University School of Law. In addition, he has
served multiple terms as Chair of the Oklahoma Bar Association’s Appellate Practice Section. He has also served 5 years as an Associate Justice on the Supreme Court of the Cheyenne-Arapaho Tribes of Oklahoma. He is a frequent writer and speaker on Elder Law, Appellate Law, and ethical issues related to those fields. His most recent publication is First Amendment, Equal Protection, and Invisible Children,” 88 OBAJ 963 (2017)

Fay Gordon joined Justice in Aging’s Health Team in May 2012 and is based in Oakland, CA. Fay is the Project Manager of the National Center on Law and Elder Rights (NCLER). Under a contract with the Administration on Community Living, NCLER provides training, case consultation and technical assistance to the aging and disability network. Fay previously worked in Justice in Aging’s Washington, DC office, advocating for individuals who are dually eligible for Medicare and Medicaid. Prior to joining Justice in Aging, Fay was formerly senior public policy associate at Limited to Lindberg, LLC where she worked on aging issues on behalf of the National Academy of Elder Law Attorneys and a law clerk with Frank, Frank & Scherr, LLC in Lutherville, MD. Fay is a member of the Maryland bar and is a graduate of the University of Maryland School of Law. She received her BA from the University of California Los Angeles.

Vicki Gottlich - As the Director of the Center for Policy and Evaluation (CPE), Vicki Gottlich oversees the coordination of effort across ACL program offices to manage the evaluation of, and reporting on, the performance of ACL programs; the provision of technical assistance on performance measurement to ACL grantees; and assisting ACL’s organizational units in developing operational plans that include measurable objectives and performance indicators.

Prior to serving as the Director of CPE, Ms. Gottlich served as a senior advisor to Sharon Lewis, Principal Deputy Administrator (ACL), focusing on policy issues involving health insurance and Long-Term Social Services (LTSS). Ms. Gottlich came to ACL from the Centers for Consumer Information and Insurance Oversight (CCIIO) in the Center for Medicare and Medicaid Services (CMS), where she headed the Consumer Support Group (CSG). CSG certified assistance counselor programs for the private Marketplaces; implemented and oversaw external appeals procedures; and implemented and oversaw the summary of benefits and coverage, which provides consumers with standardized information about private health insurance plans.

Before joining HHS in 2011, Ms. Gottlich worked as an attorney and beneficiary advocate for older people and people with disabilities, engaging in policy work, litigation, and administrative advocacy. She focused on issues related to Medicare, Medicaid, private insurance, LTSS, adult guardianship and end-of-life decision making. Ms. Gottlich is the author of numerous articles regarding Medicare, the Affordable Care Act, and private health insurance.

Ms. Gottlich has a Juris Doctor degree from New York University and a Master of Laws in urban legal studies from George Washington University Law School.

Paul Grabowski is an Attorney in the Center’s Connecticut office. He co-manages the cases of the Center’s largest client, and represents beneficiaries throughout the Medicare appeals system to obtain coverage for services that have been unfairly denied. He has extensive experience training Connecticut SHIP counselors in all aspects of Medicare law. Mr. Grabowski produces educational materials, and is a contributor to the Medicare Handbook.
Mr. Grabowski graduated summa cum laude from the Quinnipiac University School of Law, where he served as a member of the law review, and received graduation awards for academic excellence and superior classroom performance. Mr. Grabowski is a member of the Connecticut Bar.

Tracy Gronniger is the directing attorney for the Justice in Aging economic security team in Washington, D.C. She spent nearly ten years as a senior staff attorney at the Federal Trade Commission, in its Bureau of Consumer Protection. While there, she litigated a variety of cases to halt fraudulent and deceptive marketing practices, including actions to stop fake Medicare schemes, government grant scams, and phony business opportunities. She also coordinated the Bureau’s Legal Services Collaboration and Every Community Initiative, which seek to ensure that the agency meets the consumer protection needs of underserved and at-risk consumers, including older Americans.

Sarah Halsell has served as the State Legal Services Developer at the Florida Department of Elder Affairs since 2005. A position required of each state in the federal Older Americans Act, the Legal Services Developer provides leadership in securing and maintaining the legal rights of older individuals and plays a key role in assisting states in the development and the provision of a strong elder rights system. Sarah has worked with many key stakeholders in both law and aging to strengthen the capacity of Florida’s legal services delivery system to serve the most critical legal needs of vulnerable older Floridians, and she’s directed two successful Model Approaches projects. Prior to her work at Elder Affairs, Sarah worked as the Policy Coordinator for the Florida Medicaid Program where she developed an appreciation for the complex needs of the elderly and a desire to work in aging. A native Floridian, Sarah earned her Juris Doctor from Florida State University and is a licensed member of the Florida Bar.

Candace Heisler served as an assistant district attorney for more than 25 years for the City and County of San Francisco and as an Assistant Adjunct Professor at Hastings College of Law for more than 20 years. She now trains and consults for a variety of federal, state, and other organizations and governmental entities in the areas of elder abuse and domestic violence. She has authored numerous publications on domestic violence and elder abuse including Elder Abuse: Detection and Intervention: A Collaborative Approach, “Forensic Makers in Elder Abuse” in the 2017 text book, Elder Abuse (X. Dong. ed., Springer) and “Elder Abuse” in the book Victims of Crime.

Richard Heitstuman is the Project Coordinator for the Senior Financial Defense Grant, a project aimed at addressing senior financial exploitation in Montana. Originally employed by a contractor, Richard stayed on as the Project Coordinator, hired by the state when they took over the grant project. He has taken the grant from a loosely defined list of goals to a concrete, actionable project. A dedicated and restless advocate, Richard is thrilled to address such an overwhelming crime in his home state. book Victims of Crime.

Deborah Cuevas Hill works as a bilingual attorney in the Consumer Fraud & Financial Abuse Unit at Legal Counsel for the Elderly (LCE). LCE is the primary provider of free legal services and advocacy for older people in the District of Columbia. In this role, Debbie represents low-income seniors who are victims of financial exploitation and real property fraud and/or facing
foreclosure. In addition, Debbie assists seniors with debt collection defense and various consumer matters.

**Dr. Laura House** is a Senior Management and Program Analyst in the Office of Performance and Evaluation in the Center for Policy and Evaluation at the Administration for Community Living (ACL). Her work includes providing leadership on ACL’s evidence and learning agenda, program evaluations, including ACL’s Elder Justice program, performance management efforts, strategic planning and data utilization and integration issues. Prior to joining ACL, Dr. House led a team of program analysts at the Pretrial Services Agency (PSA), a federal criminal justice agency, as a Senior Program Analyst. In this role, she provided oversight for performance management, evaluation, research, and policy activities and served as the agency’s strategic planning lead.

She completed a ten-month detail at the Office of Management and Budget (OMB) where she worked on GPRAMA policy and implementation, performance, evidence, evaluation, and strategic planning efforts across federal government. Her federal tenure includes work at SAMHSA/HHS as a Public Health Analyst/Advisor leading national evaluation and policy activities in the areas of mental health, substance abuse, and HIV/AIDS issues. Her work at HHS also includes a year-long detail at CDC/HHS in Atlanta and Botswana, Africa leading a community monitoring evaluation study for an HIV/AIDS prevention clinical trial.

Dr. House received her PhD in Social Work from Howard University with an NIMH/CSWE-funded pre-doctoral fellowship, MSW from the University of Pennsylvania, and BA from The American University. She completed a two-year NIH/NIDA-funded post-doctoral research fellowship in mental health, substance abuse, epidemiology, and health service delivery and policy for vulnerable populations at Washington University in St. Louis. Currently, she teaches graduate-level social policy, evaluation, research, and practice courses at several local universities.

**Cora Hume** is an Attorney with the Bureau of Consumer Financial Protection’s Office for Older Americans. She joined the Bureau in 2012. Prior to joining the CFPB, Cora was the Legislative Director at the National Association of Consumer Advocates (NACA), a membership organization of consumer protection attorneys. Cora has over fifteen years of advocacy and legal experience including serving as an Elder Law Staff Attorney at Maryland Legal Aid, practicing voting rights law at the racial justice organization the Advancement Project, and serving as an attorney at James & Hoffman, a plaintiff-side employment and labor law firm. She started her legal career at the U.S. Department of Housing & Urban Development’s Fair Housing Division.

**Bruce Jones** is an attorney based in the Bloomington office of Indiana Legal Services, Inc., where he works as part of the LAVA Project. The LAVA Project, Legal Assistance for Victimized Adults, provides civil legal representation to seniors and endangered adults who have suffered abuse, neglect, or exploitation. The purpose of the LAVA Project is to ease or eliminate the effects of these crimes by providing high quality legal services. Prior to working with the LAVA Project, Mr. Jones was an elder law attorney for several decades in Indianapolis, Indiana. Mr. Jones received his B.S. in Education from Indiana University and his J.D. from Indiana University-Indianapolis School of Law.
**Naomi Karp, J.D.,** is Senior Policy Analyst at the Consumer Financial Protection Bureau’s Office for Older Americans. She focuses on elder financial exploitation and the impact of diminished decision-making capacity on financial security. At the Bureau, Karp has been the team lead for the *Managing Someone Else’s Money* guides, the *Interagency Guidance on Privacy Laws and Reporting Financial Abuse of Older Adults*, a guide for long-term care facilities on protecting residents, and the *Advisory for Financial Institutions on Preventing and Responding to Elder Financial Exploitation*. Previously Karp worked on a variety of aging issues at the American Bar Association Commission on Law and Aging and AARP’s Public Policy Institute. She was a legal services attorney in New Hampshire and Massachusetts after receiving her JD from Northeastern University School of Law.

**Tovah Kasdin, JD,** is the director of the ElderSAFE™ Center in Rockville, Maryland, the first healthcare based older adult shelter in the DC metro region providing safe temporary shelter, education and advocacy on behalf of abused and neglected older adults. Ms. Kasdin’s twenty years of experience in the domestic violence field includes: Assistant State’s Attorney, Montgomery County State's Attorney's Office, non-profit manager, and consultant to the World Bank Group’s Domestic Abuse Prevention Program. Ms. Kasdin is on the board of directors of the Legal Resource Center on Violence Against Women, the Steering Committee of the Maryland Health Care Coalition Against Domestic Violence and is a member of the Core 2019 Class of Leadership Montgomery. Previously, Ms. Kasdin served as president and on the board of directors of the Maryland Network Against Domestic Violence. Ms. Kasdin has testified on the state and national levels on domestic violence and elder abuse policies and is a frequent trainer and conference speaker.

**Peter Kempner** is the Director of the Elderly Project at Volunteers of Legal Service (VOLS), where he has worked since May 2018. Mr. Kempner’s work focuses on a population based approach to legal services. Prior to working at VOLS he was the Director of the Veterans Justice Project and Deputy Director of the Housing Unit at Brooklyn Legal Services, where he worked from September 2001 until May 2018. Mr. Kempner was a Senior Staff Attorney and Government Benefits Specialist in the Comprehensive Rights/HIV Unit from 2001 until 2011 where he provided general legal services to HIV positive clients. In May 2011, Mr. Kempner helped create the Veterans Justice Project at Brooklyn Legal Services, an innovative general legal services practice focusing on veterans, active duty military personal and their families. He became Director of the Veterans Justice Project and Deputy Director of the Housing Unit in March 2015.

He received his J.D. from the Benjamin N. Cardozo School of Law at Yeshiva University in 2001 and was admitted to the New York State Bar in 2002. He received his B.A. in Political Science from the State University of New York College at Purchase in 1996 and he received an M.A. in Political Management from the Graduate School of Political Management at the George Washington University in 1998.

He has served as a member of the Social Welfare Law Committee of The Association of the Bar of the City of New York from 2007 until 2013 and served as the Chairperson of the Committee from 2013 until 2016. Mr. Kempner is admitted to practice in the Eastern and Southern Districts
of New York and is accredited to practice before the United States Department of Veterans Affairs. He served on the Advisory Committee to the Brooklyn Veteran Treatment Court from 2012 until 2018, was a member of the New York State Bar Association’s Committee on Veterans from 2013 until 2017.

Mr. Kempner is also an adjunct clinical professor at New York Law School where he created and has co-taught their Veterans Justice Clinic since 2015.

Kata M. Kertesz, joined the Center for Medicare Advocacy in 2014 as a Policy Attorney. Her legal work focuses on the rights of those dually eligible for Medicare and Medicaid, the Affordable Care Act, the Medicare Savings Programs, and other matters regarding access to health care for lower-income people. Prior to joining the Center, Ms. Kertesz worked on Medicare issues at the National Council on Aging (NCOA), a non-profit agency that focuses on health care and consumer protection issues for older adults. While at NCOA, Ms. Kertesz engaged in administrative and legislative advocacy through coalitions of consumer protection groups.

Ms. Kertesz earned her B.A. degree from Georgetown University and her J.D. degree from Georgetown University Law Center. She was executive editor of the Georgetown International Environmental Law Review, and a student editor for the ABA’s Entertainment and Sports Lawyer. Also while in law school, Ms. Kertesz worked on consumer protection issues for the federal government, including as an honors law clerk at the Environmental Protection Agency, as a legal intern at the Department of Homeland Security, and as a law clerk for Commissioner Robert M. McDowell at the Federal Communications Commission. Prior to attending law school, Ms. Kertesz was a journalist at the Associated Press in Washington, DC. Ms. Kertesz is admitted to the bars of the District of Columbia and Maryland, and the U.S. District Court for the District of Columbia.

Catherine “Ginny” Kilgore, taught high school English for a year and then attended the University of Mississippi School of Law. She practiced as a sole practitioner for two years in Oxford and then joined the staff of North Mississippi Rural Legal Services in 1978. Ginny worked in various capacities at NMRLS until she developed the NMRLS Elder Law Project in 1985. The project provides training activities, direct representation to clients in a 39 county service area, and community legal education through grants from six area agencies on aging. For most of her career, she also served as the NMRLS Administrative Law Unit Director. She has also served for many years as Adjunct Professor for the Elder Law Clinic, a part of the University of Mississippi School of Law Civil Legal Clinical Program, providing hands-on experience for law students in the areas of law that impact upon the frail elderly. Inspired by the National Aging and Law Conference 20 years ago, she developed the annual NMRLS Elder Law Conference that offers Continuing Legal Education for attorneys and social workers. She has developed manuals and brochures on health care and public benefits available in Mississippi as a resource for the general public and attorneys. Ginny provides a full range of legal services to elderly clients, community legal education, will days at senior centers, and legal instruction for area agencies on aging and the University of Mississippi Law School. Ginny is currently the ADJUNCT PROFESSOR/ ELDER LAW at the University of Mississippi School of Law.
Ginny is the 2002 recipient of the University of Mississippi Law School Public Service Award and the 2000 recipient of the Mississippi Bar Legal Services Lawyer of the Year Award. She received a National Aging and Law Award presented at the National Aging and Law Institute in Boston, MA, November 11, 2011.

Ginny and Rance, her husband of forty-two years, reside in Oxford, MS with their dogs, Blue and Trixie and their cats Madison.

**Nina A. Kohn** is the David M. Levy Professor of Law and Associate Dean for Online Education at Syracuse University College of Law, and a faculty affiliate with the Syracuse University Aging Studies Institute. She served as the Reporter for the Third Revision of the Uniform Guardianship and Protective Proceedings Act, and currently serves as Co-Chair of the Elder Rights Committee of the Individual Rights and Responsibilities Section of the American Bar Association and Co-Director of the Aging, Law, and Society Collaborative Research Network.

Professor Kohn’s research focuses on elder law and the civil rights of older adults and persons with diminished cognitive capacity. Her recent articles have addressed such issues as supported and surrogate decision-making, financial exploitation of the elderly, vulnerability and discrimination in old age, the practical and constitutional implications of elder abuse legislation, the potential for an elder rights movement, and legal education. She also authored the textbook *Elder Law: Practice, Policy & Problems* (Aspen 2014). Consistent with her research interests, Professor Kohn has taught elder law, family law, trusts and estates, torts, and an interdisciplinary gerontology course.

Professor Kohn earned an A.B. summa cum laude from Princeton University and a J.D. magna cum laude from Harvard University. She clerked for the Honorable Fred I. Parker of the United States Court of Appeals for the Second Circuit. Following her clerkship, she was awarded a fellowship by the Skadden Fellowship Foundation to provide direct representation to nursing home residents and frail elders.

**Wey-Wey Kwok** is a senior attorney at the Center for Medicare Advocacy, based in Washington, D.C. and Willimantic, CT. She provides assistance to Medicare beneficiaries, their caregivers and advocates regarding Medicare coverage, access to care, and appeals. She also engages in federal impact litigation, policy work and analysis, and trainings. Prior to joining the Center in 2002, she worked in other public interest law settings, including the Legal Aid Society of Hawaii and the AARP Foundation’s National Training Project. She received a JD from Georgetown University Law Center.

**Jennifer Kye** advocates for older adults and people with disabilities in a range of public benefits and disability rights matters at Community Legal Aid Society, Inc. (CLASI) in Wilmington, Delaware. She was previously a staff attorney at the Pennsylvania Health Law Project and Community Legal Services of Philadelphia, where she also served as a Borchard Fellow in Law and Aging. Her work has focused on increasing low-income clients' access to SSI and Medicaid benefits through direct representation, community education, and policy advocacy. Ms. Kye received her JD and BA from the University of Virginia.
Ann Laatsch is the Justice System Coordinator for the National Clearinghouse on Abuse in Later Life (NCALL), a project of End Domestic Abuse Wisconsin (End Abuse). Laatsch is responsible for nationwide leadership within the criminal justice system on enhancing safety and the quality of life of older victims and survivors of abuse. In this role, she also provides training and technical assistance on justice system issues, and creates training materials and curricula on justice system responses to abuse in later life. In her past work, she has provided legal representation to survivors of domestic and elder abuse, and people with disabilities. Laatsch has developed and presented trainings on a range of topics including domestic violence, housing law, public benefits, elder rights, and disability issues. Laatsch is a graduate of Carroll University. She received her law degree from the University of Wisconsin Law School in 2005. She lives and works in Milwaukee, Wisconsin.

Eva LaManna is a Program Specialist in the Office of Elder Justice and Adult Protective Services at the Administration for Community Living (ACL) in Washington DC. Prior to joining ACL, Eva worked at the Department of Health and Human Services’ Centers for Medicare and Medicaid Services and served as Policy Manager for the American Association of People with Disabilities, where she helped oversee the organization’s healthcare and technology policy agendas. Eva holds a JD from the University of Georgia School of Law.

Eleanor Crosby Lanier is a Clinical Professor at the University of Georgia School of Law, where she teaches Elder Law (integrating service learning into this policy and doctrinal course) and serving as Director of the Mediation Practicum. Ms. Lanier is a registered mediator and arbitrator with the State of Georgia Office of Dispute Resolution and is qualified to mediate a wide range of disputes. Her teaching and mediation activities are informed by nearly 30 years of experience in providing and improving the delivery of legal services to low income and vulnerable older persons in Georgia, and nationally. A recipient of numerous honors for her work, Ms. Lanier received her JD from Emory University School of Law.

Kate Lang is a Senior Staff Attorney with Justice in Aging’s Economic Security team in the Washington, DC office and works on Social Security and Supplemental Security Income-related issues. She was formerly staff attorney at the Legal Aid Bureau in Riverdale, MD where she was an advocate for low-income older adults and persons with disabilities. In her previous positions, Ms. Lang worked as an attorney at the National Legal Aid and Defender Association as well as at Doherty, Cella, Keane and Associates, LLP. She also served as a staff attorney for Legal Services of Northern California. She received her B.A. from Oberlin College and her J.D. from Fordham University School of Law.

Malya Levin is the Senior Staff Attorney at the Harry and Jeanette Weinberg Center for Elder Justice, the nation’s first elder abuse shelter. In this role, she represents victims of acute elder abuse from throughout New York City and Westchester County in a wide variety of legal fora. Malya has spoken extensively about various aspects of elder abuse to professional and community audiences, and has also published prolifically on the subject, with a primary focus on the role of legal tools and policies in elder abuse cases. Malya is the coordinator of Westchester County’s Elder Abuse Multidisciplinary Team. She is on the Executive Committee of the New York State Bar Association Elder Law Section, and a member of its Elder Abuse Committee.
Malya was named one of The New York Jewish Week’s “36 Under 36” for 2018. She graduated cum laude from Brooklyn Law School in 2012 and is a certified Reiki energy healer.

David A. Lipschutz, joined the Center for Medicare Advocacy in June 2010. Based in the Center’s Washington, DC office, Mr. Lipschutz engages in public policy issues surrounding Medicare and related coverage as they impact Medicare beneficiaries. This work includes federal administrative and legislative advocacy, collaboration with other consumer advocates to address systemic issues, and monitoring, analyzing and commenting on current Medicare-related policy developments. He is also a contributing author to the Center’s Medicare Handbook. Mr. Lipschutz came to the Center after 5 years as a staff attorney at California Health Advocates (CHA), a nonprofit organization that provides advocacy and education for California Medicare beneficiaries. Before joining CHA, Mr. Lipschutz worked as a staff attorney at the Center for Health Care Rights, a non-profit agency that provides direct services to Medicare beneficiaries in Los Angeles County. From 2003 to 2010, Mr. Lipschutz co-authored a chapter on Medicare in California’s Continuing Education of the Bar (CEB) publication California Elder Law, Resources, Benefits, and Planning. Mr. Lipschutz is an attorney licensed in California and Connecticut, and earned his B.A. degree from University of California, Santa Cruz in 1993 and his J.D. degree from University of California, Davis in 1999. His law practice is limited to federal Medicare law; he is admitted in California and Connecticut Only.

Deirdre Lok is the Assistant Director and General Counsel for the Weinberg Center for Elder Justice. She manages the operations of the shelter, including providing legal services to victims in Supreme Court, Housing and Family Court. An Adjunct Professor at Brooklyn Law School, Deirdre directs the law school’s HELP (Helping Elders through Litigation and Policy) Clinic. She is a frequent speaker on the issue of elder and the law, and has guest lectured at Penn State Dickinson School of Law, Cardozo Law School, Touro Law, Hofstra Law School and CUNY Law School and is a faculty member of Lawline. She has provided training to attorneys through the New York State’s Judicial Institute, the Queens Bar Association, and the Bronx Bar Association. Deirdre was appointed by Mayor Bill de Blasio to the Age-Friendly NYC Commission, is chair of the American Bar Association’s Senior Lawyer’s Division, Elder Abuse Prevention Committee, and served as Chair of the Policy and Procedure Subcommittee of the New York State Committee on Elder Justice. Prior to joining the Weinberg Center, she was a Deputy Prosecuting Attorney in Oahu, Hawaii and an Assistance District Attorney in the Queens County District Attorney’s office where she focused on domestic violence cases. She is the recipient of the New York Law Journal’s 2017 General Counsel Impact Award.

Katy Lovell is the Legal Service Developer for the Department of Public Health and Human Services in Montana. A bright and ambitious woman, Katy has transformed the Legal Services Developer Program from a tired and unorganized program into an organized, energized, cohesive group. She has expanded her Program’s reach, impact, and reputation by being dutifully dedicated and overwhelmingly personable. Having grown up in Montana, Katy is thrilled and honored to serve its marginalized populations.

Vivianne Mbaku joined Justice in Aging in April of 2018 as a staff attorney in the Los Angeles office working on Elder Abuse issues. Before joining Justice in Aging, Vivianne was a Staff
Attorney for the Utah State Courts Self Help Center and practiced consumer and public benefits law with Utah Legal Services. Vivianne was also a member of the Utah State Bar Modest Means Committee which aimed to make affordable legal representation more widely available. Vivianne also completed an appellate clerkship with the Honorable Senior Justice Petra Jimenez-Maes of the New Mexico Supreme Court. After her clerkship, Vivianne moved to Los Angeles to practice public benefits law at Inner City Law Center in Los Angeles. Vivianne is a 2012 graduate of the University of Utah’s S.J. Quinney College of Law and earned a B.A. in Politics and Latin American Studies from Scripps College.

Katharyn Christian McGee serves as Duane Morris’ Pro Bono Counsel and leads the firmwide Pro Bono Program. Ms. McGee supervises and coordinates the firm's delivery of pro bono legal services, including outreach to bar associations, public interest organizations, and business entities. Ms. McGee also works to enhance involvement by firm personnel and provide training for new attorneys and summer associates. In addition to leading the firm's Pro Bono Program, Ms. McGee maintains a substantive practice in public interest/poverty law, focusing much of her work on representation of domestic violence and sexual trafficking survivors, as well as individuals with disabilities or terminal illnesses, veterans, and immigrants. Ms. McGee also serves as a liaison to the firm's Diversity & Inclusion committee.

Since joining Duane Morris in 2012, Ms. McGee has implemented several pro bono initiatives to aid human trafficking survivors and provide estate planning and legal assistance for oncology patients and families. She similarly leads the firm's pro bono efforts on behalf of veterans. Ms. McGee has worked with the Southern Poverty Law Center and the National Law Center on Homelessness and Poverty, among other pro bono legal services organizations. She has received numerous honors for her public interest work. Ms. McGee is an honors graduate of the University of Alabama Law School with a Certificate in Public Interest Law, where she was editor-in-chief of The Journal of the Legal Profession. She also is a graduate of Vanderbilt University, where she was elected to Phi Beta Kappa.

Camilla O. McRory concentrates her practice in the interdisciplinary field of Elder Law. She is a graduate of the Columbus School of Law at Catholic University, admitted to the Maryland Bar in 1978. Ms. McRory served as the inaugural Chair of the Elder Law and Disability Rights Section of the Maryland State Bar Association from January 15, 1994 through June of 1995, and completed serving the second of the two permitted two year terms as a member of the Section Council in June of 2004, returning to service on the Section Council as of July 2005, then served again as Chair from June 2012 to June 2013, and continued to serve as a member of the Section Council to June of 2018. She served as Maryland State Coordinator for the National Academy of Elder Law Attorneys from 1990 to 1998, served as Vice-President of the Maryland/District of Columbia Chapter, created circa 2000 until 01 November 2018 when she became Chair of the Chapter. She served as the Maryland State Bar Association representative to the Advisory Board for the Maryland Attorney General Project on Care at End of Life. Ms. McRory served on the Board of Directors for the Montgomery County Bar Foundation from 1988 through June 2011, and was Treasurer of that Foundation from 1992 to 1993. She served as the attorney representative on the Montgomery County Adult Public Guardianship Review Board from June of 1993 through November of 1995. She served on the Board of Governors for the Maryland State Bar Association from 1992 to 1994. Ms. McRory served as Treasurer of the Bar...
Association of Montgomery County 1991 to 1992, and as a member of its Executive Committee from 1988 to 1992. She received the 2007 Community Ministry of Montgomery County (now InterfaithWorks of Montgomery County) Humanitarian of the Year Award.

**Amy Mix** is the Supervising Attorney for the Consumer Fraud and Financial Abuse Unit at Legal Counsel for the Elderly (LCE), the primary provider of free legal services and advocacy for older people in the District of Columbia. LCE is an affiliate of AARP. With the twin goals of protecting clients’ homes and their sources of income, LCE’s consumer unit represents homeowners facing mortgage and tax foreclosure and victims of equity-stripping schemes and other real property fraud, as well as litigating financial exploitation cases and defendant debt collection lawsuits. LCE’s work on protecting homeowners facing tax foreclosure was highlighted in a 2013 Washington Post series on tax sales in the District, with LCE playing an integral role in amending the real property tax foreclosure procedures in the District. LCE is also a founding partner of DC TROV, the District’s Collaborative Training and Response for Older victims, a multi-disciplinary team formed in 2013 to improve and to increase the ability law enforcement and other agencies to recognize, assist, investigate, and prosecute elder abuse. As a member of the DC TROV team, Amy has provided elder abuse training to DC Superior Court judges and court staff, prosecutors, social workers, legal services providers, and more than 350 Metropolitan Police Department Detectives. Amy can be reached at (202)434-2171 or by email at amix@aarp.org.

**Barbara C. Mulitz** is an attorney working at Sandy Spring Trust where she currently serves as a Vice President and Trust Officer. She is licensed to practice law in both Maryland and Washington, DC. She focuses her work on wealth management, asset transfer planning, women and retirement planning, elder financial abuse prevention, elder law and families with special and unique needs.

Her over twenty five years of experience in the area of elder financial abuse and older adults’ rights include: Advocating for legislation to protect older adults on important elder financial abuse legislation, including the financial “must report” statute that became law in Oct 2012 and the Money Transmission Statute, enacted 2014; co-author the Senior Resource Guide: How to Stop and Spot Elder Abuse, the Washington Jewish Week, 2017; Member, Advisory Board, ElderSAFE, as well as two full terms as a Commissioner on the Montgomery County Commission on Aging (appointed and reappointed by County Executive, Ike Leggett). Ms. Mulitz is an active advocate for elder financial abuse prevention and a frequent speaker on the topic, as well as related topics for older adults including estate and wealth planning issues. She has presented to legislators, the Maryland State Bar Association, civic groups, learning centers, villages and religious groups. She attended the White House White House Conference on Aging, as well as the Montgomery County, Maryland Summit on Aging.

Ms. Mulitz is a member of the Montgomery County Bar Association, the Maryland Bar Association, the District of Columbia Bar Association, Leadership Montgomery (class of 2017) the Bethesda (Chevy Chase) Chamber of Commerce and Montgomery Women.

**Leah Myers** is the Manager of the Legal Hotline at Legal Counsel for the Elderly (LCE) in Washington, DC. Prior to joining LCE, Leah was the Managing Attorney for the DC Bar Pro
Bono Program, and prior to that, was a Law Clerk and Deputy Special Counsel with the DC Superior Court. Leah received her JD from Georgetown University and her BA from the University of Illinois at Urbana-Champaign.

**Dr. Nancy Needell** completed her residency training in General Psychiatry at the Payne Whitney Clinic at the New York Presbyterian Hospital. She pursued additional training through a fellowship in Psychiatry and the Law at Cornell and Columbia Universities. She spent several years working as a forensic psychiatrist, not only treating and evaluating patients but also educating judges, lawyers, and other professionals working in the criminal justice system. Although she has left full-time forensic psychiatry, she still maintains an active forensic evaluation practice. In 2008, Dr. Needell completed a fellowship in geriatric psychiatry; at the New York Presbyterian Hospital-Weill Cornell Medical Center. Much of her clinical work is aimed at providing consultation to general internal medicine physicians and family members caring for older patients with depression or cognitive impairment. She is available for diagnostic consultation, psychotherapy, and psychopharmacology.

**Richard Neuworth** has been handling disability, personal injury and employment and employee benefit litigation for more than thirty-five (35) years. He has extensive experience in employee benefit, discrimination, harassment, personal injury, workers compensation, personal injury and social security disability cases. He has successfully represented individuals and groups of employees in significant employment disputes.

He is an AV preeminent rated attorney. He is listed in Best Lawyers in America in Labor and Employment Law in 2010-2015. He is also listed in Super Lawyers as well for Employee Benefits. In 2018, the Daily Record named him as a Leader in the Law.

Richard is a graduate of the George Washington University and the University of Baltimore Law School. He is general counsel to employee organizations and associations.

Richard is a member of the American Bar Association - Labor and Employment Section, Maryland State Bar Association Labor and Employment Section - Section Council since 2006, Elder Law- Section Counsel since 2011 (served as Chair in 2016-2017), Maryland Pattern Jury Instruction Committee since October 2013, Maryland State Bar Association Committee on Laws since 2008, Maryland Association of Justice - Board of Governors and Executive Committee, Baltimore City Bar Association and National Employment Lawyers Association. He is the co- editor in chief of the Trial Reporter of the Maryland Association for Justice since 2006 through 2015.

He has presented on the subject of the Family and Medical Leave Act of 1993 and Americans for Disabilities Act of 1990 to the Maryland State Bar Association Convention in June 2006. He has also presented on the same subjects to Lorman Institute seminars in Maryland in 2001 and 2006. He has presented on the federal and state False Claims Act, wage and hour issues under federal and state law and tax issues and employment for the Maryland State Bar Association. He has presented on the subject of Social Security Disability to NBI Institute seminars in 2009, 2010 and 2011. He has lectured on disability benefits and employment issues to diverse groups such as the National MS Society, Alzheimer's Association, Hopewell,
Lymphoma and Leukemia Society of Maryland and Lupus Foundation. He has also lectured on the subject of Social Security disability and Maryland Workers Compensation law to the same groups. He is an adjunct lecturer on both employment law and social security disability as part of the elder law course at the University of Maryland Law School from 2005 to the present.

His publications include course materials sponsored by the Maryland Institute of Continuing Professional Legal Education for Lawyers (MICPEL) on both the subjects of Employment Law and Social Security Disability. His materials on ERISA and Medicare liens were also part of programs sponsored by the Maryland Association of Justice. He has published articles in the Maryland State Bar Association, (3) Trial Magazine (2) and the Trial Reporter of the Maryland Association of Justice on varied topics that include Social Security Disability, Medicare, the Medicare Secondary Payer Act and the private cause of action, Employee Termination under the False Claims Act, ERISA Liens and Personal Injury Actions, Sexual Harassment, ERISA and Personal Injury Actions.

Diana Noel is a Senior Legislative Representative with AARP’s Department of Government Affairs. Since joining AARP in 2011, Diana has served as an issue expert primarily in the areas of elder abuse, financial exploitation, adult guardianship, power of attorney, and asset protection. In her position, she provides technical assistance to AARP’s 53 state offices to further their strategic engagements in state and local level legislative and regulatory advocacy.

Prior to joining AARP, Diana served as the Director of the Labor and Economic Development Committee with the National Conference of State Legislatures. She lobbied Congress on behalf of the nation’s state legislators on a host of issues including international trade, disability and employment, arts and culture, and economic development.

Diana graduated from the University of Maryland College Park with a Bachelor of Arts degree in Government and Politics and received her Master of Public Administration degree from Bowie State University. In her spare time, Diana is a 5k coach and enjoys running half marathons.

Merry O’Brein is the Elder Justice Coordinator & Grants Administrator at the Network for Victim Recovery of DC. In this role, she coordinates DC TROV: The District’s Collaborative Training & Response to Older Victims. DC TROV is a multidisciplinary team which brings together law enforcement, victim services, prosecution, adult protective services, and the aging field to increase awareness, training, and service to elder abuse victims in the District. Previously, Ms. O’Brien coordinated the National Identity Theft Victims Assistance Network, supported by the Office for Victims of Crime (OVC) at the U.S. Department of Justice. Ms. O’Brien’s background in nonprofit administration has included administering grant awards, providing fiscal and programmatic oversight and training to subgrantees, developing program capacity, coordinating coalitions, writing grants, and training staff and volunteers. Ms. O’Brien holds an M.S.W. from the University of Michigan, where she received the Geriatric Scholars Award. Ms. O’Brien can be reached at merry@nvrdc.org.
Gwen Orlowski is the Executive Director of Disability Rights New Jersey (As of January 2019). Prior to joining DRNJ, Gwen practiced health law, with a focus on accessing long-term services and supports, at Central Jersey Legal Services. From October 2013 through April 2015, Gwen worked was a Senior Staff Attorney with Justice in Aging (formerly the National Senior Citizens Law Center) in its health group, before returning to NJ in May 2015. Prior to her work at Justice in Aging, Gwen was the Chief Section Counsel and Supervising Attorney in the Senior Legal Rights Project at Legal Services of New Jersey. Previously, she was at LSNJ from 2002 until 2007, where she supervised both the Senior Legal Rights Project and the Anti-Predatory Lending Project. From 2007 until 2010, Gwen served as the Director of Elder Advocacy and Director of Advocacy for People with Developmental Disabilities at New Jersey’s Department of the Public Advocate until it was dissolved. In 2010, Gwen served as New Jersey’s Statewide Long-Term Care Ombudsman. Gwen has taught Elder Law at Seton Hall University School of Law and currently, is an adjunct professor of law at the Newark campus of Rutgers University School of Law. She received her JD from Rutgers School of Law – Newark and graduated from Georgetown University with an AB in Government.

Héctor L. Ortiz, Ph.D. is Senior Policy Analyst at the Consumer Financial Protection Bureau’s Office for Older Americans where he leads the office research on financial literacy, retirement security and elder financial exploitation. Previously, Mr. Ortiz worked at the Center for Benefits of the National Council on Aging, where he managed research and program evaluation on public benefits outreach and enrollment initiatives targeted at low-income seniors. He is a member of the National Academy of Social Insurance. Mr. Ortiz holds a Ph.D. in Political Science from the Maxwell School of Citizenship and Public Affairs at Syracuse University.

Benjamin Orzeske is Chief Counsel at the Uniform Law Commission, a non-profit law reform organization formed in 1892 and made up of volunteer lawyers from all fifty states. The ULC drafts uniform and model state legislation on topics for which uniformity is desirable and feasible, and works for the enactment of uniform laws in state legislatures. Ben supervises the ULC legislative staff at its headquarters in Chicago and acts as the organization’s internal legal counsel. He is primarily responsible for enacting the Uniform Commercial Code and uniform acts concerning real property, trusts and estates, investment management, and elder law, including the Uniform Guardianship, Conservatorship, and Other Protective Arrangements Act (UGCOPAA).

Dari Pogach is a staff attorney at the American Bar Association Commission on Law and Aging, where she works on improving practices and providing education to the legal profession on adult guardianship and other decision-making options, supported decision-making, and elder abuse.

Curtis Prince is a native Washingtonian who joined the DC Metropolitan Police Department in 1994 and began his career as a clerk in the Court Liaison Division. In 1996, Detective Prince became a sworn police officer where he was assigned to the 4th District Patrol. Detective Prince later became a narcotics investigator and worked on the ATF/DEA Task Force before becoming a detective in 2001. Detective Prince has spent the majority of his career investigating violent crimes in the Washington DC Metropolitan area as a detective in the 3rd, 4th, and 7th Police Districts. Detective Prince has been honored twice as the Detective of the Year and was the recipient of the Medal of Valor from the Metropolitan Police Department. He has been a member...
of the MPDC - FBI Robbery Task Force and in 2014 he was appointed as a Special Deputy with the United States Marshals Service. He is currently a member of the Washington Area Financial Crimes Task Force, the DC TROV training team and team member of the Financial & Cyber Crimes Unit where he is responsible for the investigation of financial fraud, identity theft, embezzlement and cyber-crime related cases.

**Mary Joy Quinn** is the Director (ret.) of the San Francisco Probate Department where she also served as a conservatorship investigator. While at the court she investigated over 5000 conservatorships, dozens of which involved undue influence. She is the co-author of Elder Abuse and Neglect (Springer 1986; 1997) and author of Guardianships of Adults (Springer 2005) as well as journal articles and chapters on elder abuse and neglect, adult guardianships, and undue influence. She directed two academic research studies focused on undue influence, the second of which resulted in the development of the California Undue Influence Screening Tool.

**Calissa Randall** is a Public Interest Attorney with Senior Legal Services in Baltimore, Maryland. Calissa joined SLS as an Equal Justice Works AmeriCorp Fellow Attorney. Prior to SLS, Calissa was a Law Clerk with the Circuit Court for Baltimore City, and she worked as a Law Clerk for the Ohio Civil Rights Commission. Calissa received her JD from the University of Akron School for Law and her BA from the University of Baltimore.

**Erin Riker** is a Staff Attorney and the Senior Legal Advice Helpline Coordinator at the Center for Elder Law and Justice. As Helpline Coordinator, Ms. Cody was responsible for building the Helpline from the ground up, including program design, drafting written materials to support Helpline attorneys, Helpline implementation, training Helpline attorneys, and managing outreach efforts. The Helpline currently provides brief legal services and referrals to in-depth legal services free of charge to seniors aged 60 and over.

Ms. Riker has previously worked in private practice in the areas of insurance litigation, commercial litigation and banking litigation. In addition to the Senior Legal Advice Helpline, Ms. Riker currently assists refugee and other immigrant clients at CELJ in obtaining permanent residency and U.S. citizenship.

**Rima Rivera** is a Regional Director at NYC Adult Protective Services (APS). Ms. Rivera has been with APS for 24 years. During her tenure at APS, Ms. Rivera received an Associate’s Degree in Nursing from Long Island College Hospital in 1993 and became a licensed social worker, receiving her Masters of Social Work from Fordham University in 2004. As Regional Director, Ms. Rivera provides oversight over the daily operations and management of the APS Central Intake Unit as well as the Queens and Brooklyn North/South field offices. Ms. Rivera is a core member of the NYC Elder Abuse Center’s Brooklyn and Queens Multidisciplinary Teams that helps strategize and coordinate cases of elder abuse and neglect and is a certified Mental Health First Aid Instructor, training the public on how to recognize symptoms of mental health problems and offering the appropriate help and support until professional treatment is obtained or the crisis is resolved. Ms. Rivera is also a certified Field Instructor; supervising MSW students who have been granted the opportunity to have their field placement experience at NYC Adult Protective Services; assisting students align their educational goals and objectives with those of the program to ensure a mutually beneficial collaboration.
Virginia Rosa has been a staff attorney with Maryland Legal Aid for more than a decade. Virginia currently serves in the general practice unit of the Metropolitan Maryland office serving Prince George’s and Howard Counties. She works on a variety of cases, including contested custody, consumer law, domestic violence protective orders and public benefits. She is the only bilingual attorney in her office.

Virginia served as the co-chair of Maryland Legal Aid’s Language Access Task Force for eight years, which advocates for greater accessibility of government and other federally-funded services for persons who are limited English proficient (LEP). She sat on the Critical Barriers Committee of the Maryland Access to Justice Commission for six years.

Virginia has been recognized as a “Mujer Líder” by the Latino Providers Network, an association of non-profit and government service providers to immigrant families in the Baltimore area. She also received a Certificate of Appreciation from Anne Arundel County State’s Attorney’s office for outstanding advocacy for crime victims.

Prior to coming to Legal Aid, Virginia worked as an associate in the Washington, D.C. office of Shearman & Sterling, a large international law firm with offices in 13 countries. Virginia holds a J.D. from the University of Michigan Law School, as well as advanced degrees from the Free University of Berlin and the University of California, Riverside. A Phi Beta Kappa graduate and National Merit Scholar, Ms. Rosa also received a Fulbright scholarship during her graduate studies. She is fluent in Spanish and German.

Charlie Sabatino is the director of the ABA Commission on Law and Aging. He is responsible for research and project development in the areas of health law, long-term care decision-making, and legal services delivery for the elderly. He is an adjunct professor at the Georgetown University Law Center, where he has taught a seminar on law and aging since 1987. He is a past president of the National Academy of Elder Law Attorneys (2001-02) and is past chair of its public policy committee. Prior to joining the ABA, Mr. Sabatino was the elder law project attorney and managing attorney of the Arlington, Virginia, branch of Legal Services of Northern Virginia. He is a member of the District of Columbia and Virginia bar associations. Mr. Sabatino received an A.B. from Cornell University and a J.D. from Georgetown University Law Center in Washington.

Joanne Savage is a Senior Staff Attorney in Legal Counsel for the Elderly’s Consumer Fraud and Financial Abuse Unit. She has defended over 90 senior homeowners against property tax or reverse mortgage foreclosure and led systemic initiatives to reform DC’s broken property tax sale system and to provide relief to local homeowners facing reverse mortgage foreclosures. Ms. Savage also works to assist seniors facing fraud or abuse, particularly with regard to homeownership issues. She is a graduate of the Yale Law School and clerked for The Honorable Rosemary Barkett on the U.S. Court of Appeals for the Eleventh Circuit.

Lisa Weintraub Schifferle is an attorney in the Federal Trade Commission’s Division of Consumer & Business Education. At the FTC, she regularly leads trainings on identity theft and scams, with a focus on older adults. She has also litigated fraud and data security cases. Before arriving at the FTC, Ms. Schifferle spent eight years at the Maryland Legal Aid Bureau, as a
Lori Smetanka is the Executive Director of the National Consumer Voice for Quality Long-Term Care, the leading national nonprofit advocacy organization representing consumers receiving long-term care and services in nursing homes, assisted living facilities, and home and community based settings. As Executive Director, Lori oversees and contributes to the organization’s policy, advocacy, and program activities; leads the organization’s fundraising efforts; establishes strategic partnerships with organizations and federal agencies working on issues related to the provision of long-term services and supports; and establishes the strategic direction of the organization. From 2004 – 2016 she served as the Director of the National Long-Term Care Ombudsman Resource Center, providing technical assistance, training, and support to the 53 State and more than 570 local long-term care ombudsman programs across the country. Prior to that role, Lori served as Law and Policy Specialist at the Consumer Voice, where she provided policy analysis, consultation, education, technical assistance, and training on long-term care issues. She received a B.A. from Indiana University of Pennsylvania, and a J.D. from the University of Dayton School of Law.

Veronica L. Spicer is Senior Counsel for Enforcement Policy and Strategy for the Consumer Financial Protection Bureau. Her work focuses on strategic planning and prioritization for the Bureau's enforcement work in the areas of mortgage origination and issues related to students and student lending. Prior to her position at the CFPB, Veronica was a Senior Enforcement Attorney in the Chicago office of the Commodity Futures Trading Commission. Before that, she served as the predatory lending unit supervisor for the Illinois Attorney General's Consumer Fraud Bureau. Veronica has also worked in private practice at Mayer Brown LLP in Chicago, Illinois and as an adjunct faculty member at Loyola University Chicago.

Judith Stein founded the Center for Medicare Advocacy, Inc. in 1986, where she is currently the Executive Director. Ms. Stein has focused on legal representation of the elderly since beginning her legal career in 1975. From 1977 until 1986, Ms. Stein was the Co-Director of Legal Assistance to Medicare Patients (LAMP) where she managed the first Medicare advocacy program in the country. She has extensive experience in developing and administering Medicare advocacy projects, representing Medicare beneficiaries, producing educational materials, teaching and consulting. She has been lead or co-counsel in numerous federal class action and individual cases challenging improper Medicare policies and denials. Ms. Stein graduated cum laude from Williams College in 1972 and received her law degree with honors from Catholic University School of Law in 1975. She is the editor and co-author of books, articles, and other publications regarding Medicare and related issues including the Medicare Handbook (Aspen Publishers, Inc., 13th Edition, 2011; update annually) and a contributor to the on-line periodical, Neiman Watchdog. Ms. Stein is a Past President and a Fellow of the National Academy of Elder Law Attorneys (NAELA), a past Commissioner of the American Bar Association Commission on Law and Aging, an elected member of the National Academy of Social Insurance (NASI), and a recipient of the Health Care Financing Administration (HCFA, now CMS) Beneficiary Services Certificate of Merit. She was a delegate to the 2005 White House Conference on Aging and received the Connecticut Commission on...
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Aging “Age-wise Advocate Award” in 2007. In 2013 Ms. Stein was appointed to the national Commission on Long-Term Care by House of Representatives Leader Nancy Pelosi. She is a member of the Connecticut Bar.

**Lori Stiegel**, Senior Attorney, joined the American Bar Association Commission on Law and Aging staff in 1989. She has developed and directed all of the Commission’s work on elder abuse, which began in 1993. Stiegel has trained judges, lawyers, court clerks, physicians, law enforcement officers, community corrections officers, adult protective services professionals, financial services professionals, and others; and has directed projects and consulted for federal agencies, foundations, businesses, and universities. She has testified before a subcommittee of the U.S. Senate Judiciary Committee and has appeared on or been quoted in ABC News, NPR, and a variety of print media. Stiegel was a member of the National Academy of Sciences Study Panel on the Risk and Prevalence of Elder Abuse and contributed to its groundbreaking report: Elder Mistreatment: Abuse, Neglect, and Exploitation in an Aging America. With colleagues, she has co-authored “Undue Influence: The Criminal Justice Response” (Omaha YWCA, 2006), CFPB’s Managing Someone Else’s Money guides, and Elder Abuse Detection and Intervention: A Collaborative Approach (Springer, 2006).

Stiegel began her career at the Senior Advocacy Unit of Bay Area Legal Services in Tampa, Florida. She earned a J.D. from George Washington University's National Law Center in 1981 and a B.A. from the University of Florida in 1978. She is admitted to the bars of Florida, Georgia, and the District of Columbia.

**Omar Valverde** joined the U.S. Administration on Aging in September, 2006 as an Aging Services Program Specialist for the elder abuse prevention and the legal services for the elderly programs. After graduating from University of Idaho College of Law, Mr. Valverde practiced law as a criminal defense attorney and as legal counsel for proposed wards in guardianship and state mental health proceedings. He then served as Idaho’s Adult Protection Coordinator and Legal Assistance Developer for six years focusing on issues of elder abuse and legal services development. In 2001, Mr. Valverde moved to Washington D.C. to serve as Senior Investigative Counsel for the U.S. Senate Special Committee on Aging. In 2005, Mr. Valverde worked as a Policy Specialist with White House Conference on Aging assigned to issues of elder law, elder abuse and financial crimes.

**Richard Weishaupt** has worked at Community Legal Services for more than 40 years, where he is currently a Senior Attorney for Public Benefits. He specializes in public benefits, especially SSI and health law and has written extensively in the field and litigated more than 60 class actions, including successfully arguing Sullivan v. Zebley in the Supreme Court. More recently, he successfully argued Washington v. DPW in the PA Supreme Court and won reinstatement of the General Assistance program and restoration of the TANF program with the help and support of his colleagues at CLS. Mr. Weishaupt has designed and taught substantive law and legal skills programs for lawyers, paralegals, and lay people. These include programs for: Philadelphia and Pennsylvania Bar Associations, the Legal Services Corporation, National Health Law Project, Children’s Defense Fund, National Legal Aid and Defender Association, the Shriver Center, various City agencies and numerous colleges and law schools in the area.
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Mr. Weishaupt has received a shared NLADA Reginald Heber Smith Award given to the outstanding civil legal aid attorney of the year. He is also the recipient of a visiting Wasserstein Fellowship in public interest law at Harvard Law School and a Pennsylvania Legal Aid Network Striving for Excellence award.

Mr. Weishaupt earned his J.D. cum laude from Harvard Law School. He graduated from Fordham University with a B.A. in Economics summa cum laude.

Rashida West is Thomas R. Kline School of Law’s Director of Pro Bono and Public Interest Programs. She is responsible for the Pro Bono Service Requirement and develops and coordinates all other public interest programs at the law school. Prior to taking over the law school’s Pro Bono Program, Ms. West was the Director of Government and Public Interest Law where she managed career counseling, programming, and events for careers in public service and public interest law. Ms. West also teaches an upper-class seminar on Child Advocacy and is a member of the law school’s Diversity & Inclusion Committee.

Ms. West is the immediate past chair of the National Association for Law Placement (NALP) Public Service Section. Additionally, she was appointed to the Philadelphia Bar Association’s Pro Bono Task Force which culminated in the task force’s 2017 report.

Prior to joining the Kline School of Law, Ms. West practiced for six years as a child advocate attorney with the Support Center for Child Advocates, which she joined as an Independence Foundation Fellow. She provided legal representation and advocacy for older youth aging out of the child welfare system. Ms. West is an active member of the Philadelphia Bar Association where she has been an At-Large Delegate, Treasurer, and Children’s Rights Committee Co-Chair for the Public Interest Section. Ms. West is a graduate of Yale College and Temple University Beasley School of Law.

John Whitelaw is the Advocacy Director at Community Legal Aid Society, Inc. in Delaware. John returned to CLASI in December 2017 after a 20 year absence. Founded in 1946, CLASI is a statewide nonprofit law firm whose mission is to combat injustice through creative and persistent civil legal advocacy on behalf of vulnerable and underserved Delawareans. CLASI is also Delaware's Protection and Advocacy agency. Previously John was at the North Philadelphia office of Community Legal Services, Inc., Philadelphia. He was with CLS for almost twenty years. John previously worked for CLASI (1995—1997), Appalachian Research and Defense Fund (WV) (1990-1995) Legal Aid Society of Minneapolis (1987-90). He also worked for the Federal Public Defender Association in Philadelphia in the Capital Habeas Unit (1997-1998). John received his law degree from Stanford Law School in 1986. He graduated from the College of William and Mary in 1983.

Odette Williamson is a staff attorney at the National Consumer Law Center specializing in sustainable homeownership, consumer credit, elder justice and foreclosure prevention issues. Prior to joining NCLC, Ms. Williamson was an Assistant Attorney General in the Consumer Protection and Antitrust Division of the Massachusetts Office of the Attorney General. Ms. Williamson also leads the Racial Justice and Equal Economic Opportunity
Project, focused on challenging the marketplace abuses aimed at individuals and communities of color.

**Erica Wood** is assistant director of the American Bar Association Commission on Law and Aging. She has worked with the Commission since 1980, primarily on issues concerning adult guardianship, health and financial decision-making, legal services delivery, dispute resolution, health and long-term care, and access to court. She has played a leading role in national studies and consensus conferences on adult guardianship reform.

**Melissa Woods** is a Paralegal at the Center for Elder Law & Justice. She is the Project Coordinator for the Senior Financial Safety Tool. Melissa conducts frequent presentations on a variety of topics that affect seniors throughout Western New York. She graduated from the University of Rochester in 1999 with a BA in Psychology and in 2005 from the University of Colorado at Boulder with a BS in Finance. Melissa attended Niagara University and is currently sitting for the Uniform CPA Exam.

**Nancy Wright** is a sole practitioner in Gainesville, Florida, focusing primarily on Medicaid home and community-based services for adults and children with disabilities and the elderly. She also works with Three River Legal Services as Director of the UF Health Senior Medical-Legal Partnership, a grant-funded project with Shands Hospital to identify and provide legal services to vulnerable older patients with unmet legal needs impacting health. In this role, she also facilitates the North Central Florida Senior Advocacy Network, a collaboration of agencies, organizations and individuals in the community dedicated to addressing elder abuse, neglect and exploitation. Her legal advocacy has included successful administrative hearings, rule challenges, state court appeals and federal lawsuits under both the Medicaid Act and the Americans with Disabilities Act. She has co-counseled with both Disability Rights Florida and Southern Legal Counsel in federal actions challenging the Agency for Persons with Disabilities and the Agency for Health Care Administration in their operation of Medicaid Waiver programs.

**Teresa Yao** is currently a Borchard Fellow in Law and Aging at LAF (formerly the Legal Assistance Foundation) the largest civil legal service provider in Cook County. Teresa’s fellowship focuses on building the Justice Through Generations Medical Legal Partnership, between LAF and Rush University Medical Center. Specifically, the MLP connects LAF with Rush Social Work and Community Health to address health-harming legal needs for low-income seniors, providing holistic client-centered care. Teresa is a graduate of Washington University School of Law and the George Warren Brown School of Social Work in 2018, where she received her joint JD/MSW degree with a concentration on Older Adults and Aging Society.

**John Hardin Young (Jack)** is an Adjunct Professor of International & Comparative Election Law at William & Mary School Law, a Senior Global Election Dispute Resolution Advisor, Managing Director of the Center the Mediation of Electoral Disputes, and Senior Counsel at SandlerReiff in Washington, D.C. He is also the Chair of the American Bar Association’s Standing Committee on Election Law, editor and contributor to INTERNATIONAL ELECTION PRINCIPLES: DEMOCRACY AND THE RULE OF LAW (ABA Press 2008), and an author of Alternative Dispute Resolution Mechanisms (with David Kovick) in GUIDELINES FOR UNDERSTANDING, ADJUDICATING, AND RESOLVING
DISPUTES IN ELECTIONS (IFES 2011). He is currently the editor of INTERNATIONAL ELECTION REMEDIES to be published in 2016. He is a former member of the American Bar Association Board of Governors, and Chair of the ABA Section of Administrative Law & Regulatory Practice. He is a Life Fellow of the American Bar Foundation and a Life Member of the American Law Institute. He received his law degrees from University of Virginia (J.D) and Oxford University (B.C.L.).