Guidelines for Consumers:

How and Where to File Complaints Against Notarios and Immigration Consultants
Guidelines for Consumers:
How and Where to File Complaints Against Notarios and Immigration Consultants
Personal Consulting Services
IMMIGRATION FORMS
NOTARY SERVICES
GREEN CARDS
TRANSLATIONS
FREE QUOTES!
Guidelines for Consumers: How and Where to File Complaints Against Notarios and Immigration Consultants

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If you need a qualified immigration attorney to help with your case, find one fast at www.ailalawyer.com.
Tramites Migratorios
I. INTRODUCTION: HOW AND WHERE TO FILE COMPLAINTS AGAINST NOTARIOS AND IMMIGRATION CONSULTANTS

Many noncitizens who would otherwise qualify for immigration benefits discover they will never be successful because an immigration “consultant” destroyed their dreams. Don’t let this happen to you.

While many legitimate community and religious organizations provide immigration-related services, non-lawyers who advertise as legal “consultants” or “notarios” are not authorized or qualified to help with immigration matters.

It is against the law for “public notaries” or even foreign lawyers who are not licensed in the United States to provide immigration advice—even “just” filling out forms is something that only a licensed, properly trained lawyer or accredited representative should do.

Only a U.S. licensed lawyer or accredited representative is authorized and qualified to assist with your immigration case. Unlike consultants, lawyers have completed extensive education and training before being licensed to represent clients. You can verify whether a lawyer is in good standing and licensed to help you by contacting your state bar association.

Lawyers are also required to maintain high ethical standards—and if they don’t, you can contact your local bar association for action. When a consultant promises to help—but doesn’t deliver—the damage may not be fixable, and there may be no one to turn to.

Have You Been Harmed By a Consultant or Notario?

By promising too much—and knowing too little—unauthorized consultants often shatter immigrants’ dreams. They will promise low-cost, quick results, but often do not know the law. Even if they actually do the work and file papers, they may do it wrong and cause permanent harm. Furthermore, many are little better than scam artists, taking their client’s trust—and money—and never having to answer for the results. If you believe you are a victim of one of these consultants, then this guide will assist you in finding help in your state. You can ask the government to take action against the consultant who harmed you. Your complaint can make a difference.

Using This Guide

This guide contains information, names, telephone numbers and addresses to help consumers take action against predators who have harmed them and their immigration dreams.

Why is AILA Providing This Guide?

Because we are tired and fed-up seeing the damage these consultants do to immigrant lives and families. We are saddened by the heart-wrenching stories we hear when immigrants come to us after the notario or consultant has completely damaged any opportunity the immigrant had to stay in this country and potentially become a citizen. We want to help. Our professional lives are dedicated to it.
How Can You Find Qualified Immigration Assistance?

If you need help finding a qualified immigration attorney in your area, you can contact the American Immigration Lawyers Association toll-free at 1-800-954-0254 or search online at www.ailalawyer.com.

An accredited representative works with a nonprofit community or religious organization that has been recognized as having the skill and training to assist people with their immigration matters. You can find a list of accredited representatives at www.usdoj.gov/eoir/statspub/raroster.htm.

Don't be fooled! If you consult a lawyer, make sure the lawyer is licensed. If you work with an accredited representative, ask to see the accreditation.

Can't Afford a Lawyer?

Unfortunately, the government does not provide free lawyers in immigration cases; generally, you must hire your own lawyer or represent yourself. Certain people may qualify for help from an accredited nonprofit organization for a small fee or even free of charge. In some areas, there may even be referrals available for a “pro bono” (free) lawyer. Neither the Department of Homeland Security nor the Immigration Court can provide you with legal advice or representation. For more information on low fee or pro bono help, visit www.usdoj.gov/eoir/probono/probono.htm.

What Rights Do Clients Have?

If you work with a lawyer or accredited representative, you have certain rights.

• You have the right to a written STATEMENT or CONTRACT, explaining the scope of representation and fees.
• You have the right to be kept INFORMED about your case status and what has been filed.
• You have the right to a complete COPY of any forms or documents submitted in your case.
• You have the right to an ACCOUNTING of your case, detailing the total costs, as well as receipts for payments.

Protect Your Family’s Dreams. . . if any promise made by the notario sounds too good to be true, it probably is.

The guide contains information gathered from official government websites of all 50 U.S. states, the District of Columbia, and several U.S territories. Although AILA has attempted to verify the information contained herein, we cannot guarantee the accuracy of all phone numbers, web addresses, or other information.
ABOUT AILA

The American Immigration Lawyers Association (AILA) is the national bar association of more than 11,000 attorneys and law professors who practice and teach immigration law. Founded in 1946, AILA is a nonpartisan, not-for-profit organization that provides continuing legal education, publications and information, professional services, and expertise through its 36 chapters and over 50 national committees. AILA is an affiliated organization of the American Bar Association and is represented in the ABA House of Delegates. For more information about AILA, please visit our website at www.aila.org.
Alabama

Attorney General Information
Attorney General: Troy King (R)
Phone: (334) 242-7300
Mailing Address: State House
11 S. Union Street
Montgomery, AL 36130-0152
Website: http://www.ago.state.al.us

Where to File a Complaint:
Consumer Affairs Section of the Office of Attorney General
11 S. Union Street
Montgomery, AL 36130-0152

How to File a Complaint
File your complaint online at: http://www.ago.state.al.us/consumer_complaint.cfm

In order for a complaint file to be opened in the Attorney General’s Office, the consumer must first complete an official Complaint Form or an online Complaint Form. The consumer may also send a description of the complaint by letter, and include copies of all correspondence, receipts, etc., to the Consumer Affairs Section, Office of the Attorney General at the address listed above.

Other Important Information:
Telephone: (334) 242-7334 or toll-free in Alabama (800) 392-5658
Fax: (334) 242-2433

Copies of all of your correspondence with this office may be forwarded to the business that is the subject of your complaint, as well as to other governmental agencies. They do appreciate the sensitive nature of the identifying information in your consumer complaint, and it is their policy to remove your personal identifying information when releasing records pursuant to public records requests. Please be aware, however, they cannot guarantee that they will not be ordered by a court or other lawful authority to release your complaint information with your personal identifying information on it.

If you need a qualified immigration attorney to help with your case, find one fast at www.ailalawyer.com.
Alaska

Attorney General Information
Attorney General: Talis J. Colberg (R)
Phone: (907) 465-3600
Mailing Address: P.O. Box 110300
Diamond Courthouse
Juneau, AK 99811-0300
E-mail: Attorney_General@law.state.ak.us
Website: http://www.law.state.ak.us

Where to File a Complaint:
Consumer Protection Unit
1031 West 4th Avenue
Suite 200
Anchorage, AK 99501

How to File a Complaint
File your complaint online at: http://www.law.state.ak.us/department/civil/consumer/cpindex.html
or download the Complaint form and mail the completed form to the address above.

Download the format: http://www.law.state.ak.us/pdf/consumer/complaint.pdf
or call to request a complaint package.

Other Important Information:
Telephone: (907) 269-5200 or (800) 576-2529
Fax: (907) 276-8554


Instructions for filing complaints in writing or online: http://www.law.state.ak.us/department/civil/consumer/cp_complaint.html

If you need a qualified immigration attorney to help with your case, find one fast at www.ailalawyer.com.
American Samoa

Attorney General Information

Attorney General:  Malaetasi M. Togafau
Phone:  (684) 633-4163
Address:  American Samoa Government Executive Office Bldg,
          Utulei, Territory of American Samoa Pago Pago, AS 96799
Website:  http://www.samoanet.com/asg/asgdla97.html

Where to File a Complaint:

Office of the Attorney General
Post Office Box 7
Pago Pago, AS 96799
Arizona

Attorney General Information

Attorney General: Terry Goddard (D)
Phone: (602) 542-4266
Mailing Address: 1275 W. Washington Street
Phoenix, AZ 85007-2926
E-mail: aginfo@azag.gov
Website: http://www.azag.gov

Where to File a Complaint:

Office of the Attorney General, Consumer Information and Complaints
1275 W. Washington
Phoenix, Arizona 85007-2926
(602) 542-5763
(800) 352-8431 (outside the Phoenix metro area)
consumerinfo@azag.gov
or
Office of the Attorney General, Consumer Information and Complaints
400 W. Congress
South Building, Suite 315
Tucson, Arizona 85701-1367
(520) 628-6504
(800) 352-8431 (outside the Tucson metro area)
consumerinfo@azag.gov

How to File a Complaint:

File your complaint online at: http://www.azag.gov/consumer/OnlineInstructionsEng.html

Or you can download the complaint form, and mail the completed form to either the Phoenix or Tucson office at the above address.

Important Information:

The office receives thousands of complaints per year, and not all of them can be fully investigated. However, you should receive a response to your complaint within 5-7 days. Many complaints result in Attorney General enforcement actions against companies or merchants. An enforcement action may sometimes result in civil penalties, attorney’s fees and refunds to affected consumers. The complaint process, by law, is confidential, therefore this office cannot reveal complaints or investigations against a particular company or merchant.
Arkansas

Attorney General Information

Attorney General: Dustin McDaniel (D)
Phone: (501) 682-2341
Mailing Address: Office of the Attorney General
Consumer Protection Division
200 Tower Building
323 Center Street
Little Rock, AR 72201-2610
E-mail: consumer@ag.state.ar.us
Website: http://www.ag.state.ar.us

Where to File a Complaint:

Office of the Attorney General
Consumer Protection Division
200 Tower Building
323 Center Street
Little Rock, AR 72201-2610
(501) 682-2341 1-800-482-8982 (Statewide)
(501) 682-8118 (Fax)

How to File a Complaint:

File your complaint online at: http://ag.arkansas.gov/complaints_consumer_online.html

Or download the complaint form and mail the completed form to the address above.
Download the form at: http://ag.arkansas.gov/pdfs/complaint.pdf

Other Important Information:

As of 3/11/08, there was one bilingual (Spanish) speaker on staff, Marie Peters, if needed. The Consumer Protection Division has no criminal enforcement power, so allegations of criminal wrongdoing go to the local prosecuting attorney.

Also see AG Opinion no. 2006-132 on Unauthorized Practice of Law date http://ag.arkansas.gov/opinions/docs/2006-132.html
California

Attorney General Information
Attorney General: Edmund G. Brown Jr. (D)
Phone: (501) 682-2341
Mailing Address: Attorney General's Office
California Department of Justice
Attn: Public Inquiry Unit
P.O. Box 944255
Sacramento, CA 94244-2550
E-mail: http://ag.ca.gov/contact/complaint_form.php?cmplt=PL
(links to online submission form)
Website: http://ag.ca.gov

Where to File a Complaint:
Attorney General's Office
California Department of Justice
Attn: Public Inquiry Unit
P.O. Box 944255
Sacramento, CA 94244-2550

How to File a Complaint:
File your complaint online at: http://ag.ca.gov/contact/complaint_form.php?cmplt=CL
(800) 953-525 (toll free in California)
(916) 322-3360

Other Important Information:
The Office of Immigrant Assistance also has numerous publications for immigrants, including warnings about immigration consultants, which can be found at: http://ag.ca.gov/immigrant/publications.php

There is also an entire web page dedicated to the issue of immigration consultants at:
http://ag.ca.gov/consumers/general/immigration_consultants.php

Office of Immigrant Assistance
(888) 587-0557

If you need a qualified immigration attorney to help with your case, find one fast at www.ailalawyer.com.
Colorado

Attorney General Information

Attorney General: John W. Suthers (R)
Phone: (303) 866-4500
(800) 222-4444
Fax: (303) 866-4916
Mailing Address: 1525 Sherman Street
7th Floor
Denver, CO 80203
E-mail: stop.fraud@state.co.us
Website: http://www.ago.state.co.us/index.cfm.html

Where to File a Complaint:

Consumer Protection Section
1525 Sherman Street
5th Floor
Denver, CO 80203

How to File a Complaint:

Download the complaint form and mail the completed form to the address above.
Download the form at: http://www.ago.state.co.us/consline/complaint.pdf
The Attorney General’s office does not have the capability of accepting online submissions at this time.

Other Important Information:

Consumer Complaint Line: in Denver and Out of State: (303) 866-5189
Consumer Complaint Line: Outside of Denver but in Colorado: (800) 222-4444
Consumer Protection: stop.fraud@state.co.us

Complaints submitted to the Attorney General’s office are first handled by the local Better Business Bureau in the service area where the business is located before the Attorney General’s office steps in.
Connecticut

Attorney General Information

Attorney General: Richard Blumenthal (D)
Phone: (860) 808-5318
Mailing Address: Office of the Attorney General
55 Elm Street
Hartford, CT 06141-0120
E-mail: attorney.general@po.state.ct.us
Website: http://www.ct.gov/ag/site/default.asp

Where to File a Complaint:
Department of Consumer Protection
165 Capitol Avenue
Hartford, CT 06106

How to File a Complaint:
Download the complaint form and mail the completed form to the address above.
Download the form at:

Mail the completed form to the address above, or you may also drop your complaint form off in person at the Capitol Avenue office in Hartford.

Other Important Information:
Note: All complaints are public information. By submitting a complaint, you give the Department of Consumer Protection your permission to release a copy of this Consumer Statement.

Please keep copies of everything for your records.
Delaware

Attorney General Information
Attorney General: Joseph R. “Beau” Biden, III
Phone: (860) 808-5318
Mailing Address: Carvel State Office Bldg.
820 N. French Street
Wilmington, DE 19801
E-mail: Attorney.General@State.DE.US
Website http://attorneygeneral.delaware.gov

Where to File a Complaint:
Delaware Department of Justice
Consumer Protection Division
Carvel State Office Bldg.
820 N. French Street
Wilmington, DE 19801

How to File a Complaint:
Download the complaint form and mail the completed form to the address above.
Download the form at: http://attorneygeneral.delaware.gov/media/pdf/complaintform.pdf

Send the completed form to the Department of Consumer Protection via:
Fax to the Consumer Protection Division at: (302) 577-6499
E-mail as an attachment to the Consumer Protection Division at: consumer.protection@state.de.us
Mail to: Delaware Department of Justice, Consumer Protection Division, Carvel State Office Bldg., 820 N.
French Street, Wilmington, DE 19801

Other Important Information:
The number for Immigration Services (302) 730-9311.
The Delaware Supreme Court has adopted a rule (Delaware Supreme Court Rule 86) on this subject.
District of Columbia

Attorney General Information

Attorney General: Peter Nickels (Interim)
Phone: (202) 727-3400
Mailing Address: 441 4th Street NW, Suite 1130 N
Washington, DC 20001
E-mail: consumercomplaint.oag@dc.gov
Website: http://occ.dc.gov

Where to File a Complaint:

Consumer Complaints
Office of the Attorney General
Consumer and Trade Protection Section
441 Fourth Street NW, Suite 1130 North
Washington, DC 20001

How to File a Complaint:

Download the complaint form and mail the completed form to the address above.
Download the form at: http://occ.dc.gov/occ/cwp/view,a,1223,q,633146.asp

Other Important Information:

E-mail: consumercomplaint.oag@dc.gov
Consumer Fraud (202) 727-3500 or hotline at (202) 442-9828
Fax: (202) 741-5908

Tips for resolving consumer complaints: http://occ.dc.gov/occ/cwp/view,a,1223,q,531338.asp
Florida

Attorney General Information
Attorney General: Bill McCollum
Phone: (850) 414-3300
Mailing Address: Office of Attorney General
State of Florida
The Capitol PL-01
Tallahassee, FL 32399-1050
E-mail: ag.mccollum@myfloridalegal.com
Website: http://myfloridalegal.com

Where to File a Complaint:
Office of Attorney General
State of Florida
The Capitol PL-01
Tallahassee, FL 32399-1050

How to File a Complaint:
File your complaint online at:
http://myfloridalegal.com/Contact.nsf/Contact?OpenForm&Section=Economic_Crimes

Or download the complaint form and mail the completed form to the address above.
Download the form at: http://myfloridalegal.com/consumercomplaint.pdf

Other Important Information:
The Florida Attorney General is your first contact if you want to file a complaint against an immigration consultant. The complaint line is: (850) 414-3990 or toll-free within Florida (866) 966-7226.

If a crime is involved, then the Attorney General will not handle the case. Instead, the case will be referred to one of the state attorneys that has jurisdiction over the geographic area. The Florida Department of Agriculture and Consumer Services (FDACS) is a clearing house for complaints against businesses. They will provide mediation services between the consumer and the business. However, their services stop there.

FDACS Division of Consumer Services Main Office Line is 1-850-922-2966.
Consumer Services Hotline:
(800) HELP-FLA (435-7352)—Florida only
(800) FL-AYUDA (352-9832)—Español
(850) 488-2221—Calling from outside of Florida
http://www.800helpfla.com/index.html

If you need a qualified immigration attorney to help with your case, find one fast at www.ailalawyer.com.
Georgia

Attorney General Information
Note: The state Attorney General does not handle consumer affairs issues. They are handled through the Office of Consumer Affairs.

Where to File a Complaint:
Georgia Governor’s Office
Office of Consumer Affairs
2 Martin Luther King Jr. Drive SE
Suite 356
Atlanta, Georgia 30334
Phone: (404) 651-8600
E-mail: None made available
Website: http://consumer.georgia.gov

How to File a Complaint:
Download the form, and mail the completed form to the address above. Download the form at: http://consumer.georgia.gov/vgn/images/portal/cit_1210/17/31/39333627consumercomplaint.pdf

Other Important Information:
The office of Consumer Affairs is open 8:00 AM–5:00 PM, Monday through Friday.
Toll-free: (800) 869-1123 (in Georgia, outside of the metro Atlanta calling area)
Fax: (404) 651-9018

PLEASE NOTE: The complaint form, all documents you send, and nearly any document received, as a result of handling your complaint, are public records and subject to Georgia’s Open Records Act. This law requires nearly all public records (with exception of your personal identifying information) to be available for inspection by anyone, upon request upon the closure of your complaint.
Guam

Attorney General Information

Attorney General: Douglas B. Moylan
Phone: (671) 475-3324
Mailing Address: Judicial Center Bldg.
Ste. 2-200E,
120 W. O’Brien Dr.
Hagåtña, Guam 96910
E-mail: law@guamattorneygeneral.com
Website: http://www.guamattorneygeneral.com/

Where to File a Complaint:

Judicial Center Bldg.
Suite 2-200E,
120 W. O’Brien Dr.
Hagåtña, Guam 96910

How to File a Complaint:

Complete and send a complaint form to the address above. E-mail the Attorney General or send a general request for a complaint form at the addresses listed above.

If you need a qualified immigration attorney to help with your case, find one fast at www.ailalawyer.com.
Hawaii

Attorney General Information

Attorney General: **Mark J. Bennet (R)**
Phone: (808) 586-1500
Mailing Address: 425 Queen Street
Honolulu, HI 96813
E-mail: [http://hawaii.gov/ag/main/contact_dept/main/forms/general_responses](http://hawaii.gov/ag/main/contact_dept/main/forms/general_responses)
Website: [http://hawaii.gov/ag/](http://hawaii.gov/ag/)

Where to File a Complaint:

Note: The Department of Commerce and Consumer Affairs—Office of Consumer Protection first handles these types of cases instead of the Attorney General’s office.

Office of Consumer Protection
Department of Commerce and Consumer Affairs
Leiopapa A Kamehameha Building
235 South Beretania Street
Room 801
Honolulu, HI 96813-2419

How to File a Complaint:

Download the form, and mail the completed form to the address above.
Download the form at: [http://hawaii.gov/dcca/areas/ocp/brochures/complaint/](http://hawaii.gov/dcca/areas/ocp/brochures/complaint/)

Other Important Information:

Office of Consumer Protection
Phone: (808) 586-2630
Questions and new complaints: (808) 587-3222
Investigations: (808) 586-2630
Fax: (808) 586-2640
Website: [http://www.hawaii.gov/dcca/ocp](http://www.hawaii.gov/dcca/ocp)

If you have any questions, please call the Consumer Resource Center at (808) 587-3222
Neighbor Islands please call toll-free:
KUAI 274-3141, enter five digit extension code 73222
MAUI 984-2400, enter five digit extension code 73222
HAWAII 974-4000, enter five digit extension code 73222
MOLOKAI & LANAI 1-800-468-4644, enter five digit extension code 73222

If you need a qualified immigration attorney to help with your case, find one fast at [www.ailalawyer.com](http://www.ailalawyer.com).
Idaho

Attorney General Information
Attorney General: Lawrence Wasden (R)
Phone: (208) 334-2400
Mailing Address: Statehouse
Boise, ID 83720-1000
E-mail: http://www2.state.id.us/ag/about/ConstituentComments.htm
(online submission form)
Website: http://www2.state.id.us/ag

Where to File a Complaint:
Office of the Attorney General
Consumer Protection Division
650 W. State Street, Room B-20
P.O. Box 83720
Boise, ID 83720-0010

How to File a Complaint:
Complete the online form at: http://www2.state.id.us/ag/consumer/forms/ConsumerForm_Online.pdf
Once the form is complete, you must print, sign, and mail this form to the Attorney General's Office. They recommend that you print two copies of the form, sending one signed copy with supporting documentation and keeping the other copy with the supporting documentation for your own files. Do not attempt to e-mail this form; they will not receive it.

Or print out the form, and mail the completed form with supporting documents to the Consumer Protection Division. Download the printable form at: http://www2.state.id.us/ag/consumer/forms/ConsumerForm_Printable.pdf

Other Important Information:
Consumer Protection Division
Phone (208) 334-2424 or toll-free in Idaho at: 1-800-432-3545 Fax (208) 334-2830
E-mail: consumer_protection@ag.idaho.gov

Your complaint is a public document and may be inspected by members of the public and media if a request is made under Idaho's Public Records Law.
Illinois

Attorney General Information

Attorney General: Lisa Madigan (D)
Phone: (312) 814-3000
Mailing Address: James R. Thompson Ctr.
100 W. Randolph Street
Chicago, IL 60601
E-mail: http://www.illinoisattorneygeneral.gov/about/email_ag.jsp (online submission form)
Website: http://illinoisattorneygeneral.gov

Where to File a Complaint:

Illinois Attorney General
Consumer Fraud Bureau
500 South Second Street
Springfield, IL 62706
(217) 782-1090
(800) 293-0618 (Toll Free in IL)

How to File a Complaint:

Download the form, and mail the completed form to the address above.
Download the form at: http://www.illinoisattorneygeneral.gov/consumers/conscomp.pdf


Other Important Information:

Toll-free Consumer Fraud Hotlines:
Chicago: (800) 386-5438; (800) 964-3013 (TTY)
Springfield: (800) 243-0618; (877) 844-5461 (TTY)
Carbondale: (800) 243-0607; (877) 675-9339 (TTY)
Spanish Language Toll-free Hotline: (866) 310-8398

You can fax the completed form to: (312) 814-2549 or (312) 814-3806. If you fax the form to either of these two numbers, then do not use blue ink on the form because the fax is not picking up blue ink.

Instructions for filing a complaint can be found online at:
http://illinoisattorneygeneral.gov/consumers/filecomplaint.html

If you need a qualified immigration attorney to help with your case, find one fast at www.ailalawyer.com.
Indiana

Attorney General Information
Attorney General: Steve Carter (R)
Phone: (317) 232-6201
Mailing Address: Indiana Government Center South
                  5th Floor
                  302 West Washington Street
                  Indianapolis, IN 46204
E-mail: Constituent@atg.in.gov
Website: http://www.in.gov/attorneygeneral

Where to File a Complaint:
Consumer Protection Division
Office of the Indiana Attorney General
302 W. Washington Street
5th Floor
Indianapolis, IN 46204

How to File a Complaint:
Fill your complaint online at: http://atgindsha01.atg.in.gov/cpd/complaint/complaint.html
Or download the form, and mail the completed form to the address above.
Download the form at: http://www.in.gov/attorneygeneral/consumer/pub/complaint.pdf

Other Important Information:
You can order a consumer complaint form by calling (800) 382-5516 or (317) 232-6330.
If your complaint involves a contract or written agreement, order blanks, warranties, credit card receipts, advertisements, cancelled checks, correspondence or other related documents, you should provide copies, not originals, of all relevant documents.

If you need a qualified immigration attorney to help with your case, find one fast at www.ailalawyer.com.
Attorney General Information

Attorney General:  Tom Miller (D)
Phone: (515) 281-5164
Mailing Address: Consumer Protection Division
Hoover State Office Bldg.
1300 E. Walnut
Des Moines, IA 50319
E-mail: webteam@ag.state.ia.us
Website: http://www.iowaattorneygeneral.org

Where to File a Complaint:
Consumer Protection Division
Hoover State Office Bldg.
1300 E. Walnut
Des Moines, IA 50319

How to File a Complaint:
File complaint online at: http://www.iowaattorneygeneral.org/file_complaint/online_complaint_form.html

Or download the PDF version of the form, and mail the completed form to the address above.
Download the PDF version at: http://www.iowaattorneygeneral.org/images/pdfs/ConsumerProtectionComplaintForm.pdf

Or download the Word version of the form, and mail the completed form to the address above.
Download the Word version at: http://www.iowaattorneygeneral.org/file_complaint/index.html

Other Important Information:
For more information, call (515) 281-5926 or E-mail consumer@ag.state.ia.us

The Consumer Complaints phone line does not handle unauthorized practice of law (UPL) complaints.
Call the Attorney Disciplinary Board (515) 725-8017 or call (515) 283-4110 to speak with the Chair of the UPL Commission Office about filing a UPL complaint.
Kansas

Attorney General Information

Attorney General: Stephen N. Six
Phone: (785) 296-2215
Mailing Address: Consumer Protection/Antitrust Division
120 S.W. 10th Street
Suite 430
Topeka, KS 66612-1597
E-mail: general@ksag.org
Website: http://www.ksag.org/home

Where to File a Complaint:

Consumer Protection/Antitrust Division
120 S.W. 10th Street
Suite 430
Topeka, KS 66612-1597

How to File a Complaint:

Fill your complaint online at: http://www.ksag.org/content/page/id/116

Or download the PDF version of the form, and mail the completed form to the address above.
Download the PDF version at: http://www.ksag.org/files/shared/ComplaintForm.pdf

Download the PDF version of the form in Spanish: http://www.ksag.org/files/shared/queja.pdf

Other Important Information:

There is also a Consumer Infoline at (785) 296-3751 and a Consumer Hotline at (800) 432-2310.
www.ksag.org

If you need a qualified immigration attorney to help with your case, find one fast at www.ailalawyer.com.
Kentucky

Attorney General Information

Attorney General: Jack Conway
Phone: (502) 696-5389 (Statewide)
 (502) 429-7134 (Jefferson City)
Mailing Address: State Capitol
 Rm. 116
 Frankfort, KY 40601
E-mail: Attorney.General@ag.ky.gov
Website: http://ag.ky.gov

Where to File a Complaint:

For complaints against immigration consultants located in Jefferson, Bullit, and Oldham counties, you file the complaint at:
Office of the Attorney General, Consumer Protection Division
8911 Shelbyville Road, Louisville, KY 40222

For all other counties, mail the complaint form to:
Office of Attorney General, Consumer Protection Division
1024 Capital Center Drive, Frankfort, KY 40601

For Jefferson City, write to:
Consumer Protection Division
8911 Shelbyville Road, Louisville, KY 40222

How to File a Complaint:

Download the complaints form for complaints against immigration consultants located in Jefferson, Bullit, and Oldham counties, and mail completed form to the address above. Download form at: http://ag.ky.gov/NR/rdonlyres/52C97621-CA3B-4DED-A1F7-C8EDFCF71BCB/0/complaint_gen_alternate.pdf

Or download the PDF version of the form for complaints against immigration consultants in all other counties: http://ag.ky.gov/NR/rdonlyres/48A4D427-B8E8-4808-9B57-9B49240A0E7F/0/complaint_gen.pdf

Other Important Information:

You may also request a complaint form be sent to you by e-mailing the Consumer Protection Division (consumer.protection@ag.ky.gov) or by calling the toll-free number at (888) 432-9257 and selecting option #3. Please leave your name and address and indicate your complaint is against an “other type of business”.

If you need a qualified immigration attorney to help with your case, find one fast at www.ailalawyer.com.
Louisiana

Attorney General Information
Attorney General: James D. “Buddy” Caldwell
Phone: (225) 326-6705
Mailing Address: 300 Capitol Drive
Baton Rouge, LA 70802
E-mail: AdminInfo@ag.state.la.us
Website: http://www.ag.state.la.us

Where to File a Complaint:
File the complaint at:
Office of the Attorney General
Consumer Protection Section
P.O. Box 94005
Baton Rouge, LA 70804-9005

How to File a Complaint:
File your complaint online at: http://www.ag.state.la.us/Complaint.aspx?articleID=16&catID=15

Or complete the form online, print it, and mail to the address above.

Or fax completed form to: (225) 326-6499

Other Important Information:
If you submit your complaint online and have additional documentation, submit those documents separately to the address above and include the printed copy of your complaint.

If you need a qualified immigration attorney to help with your case, find one fast at www.ailalawyer.com.
Maine

Attorney General Information

Attorney General:  G. Steven Rowe (D)
Phone:  (207) 626-8800
Mailing Address:  6 State House Station
                 Augusta, Maine 04333
E-mail:  http://www.maine.gov/ag/contact.html
        (online submission form)
Website:  http://www.maine.gov/ag

Where to File a Complaint:

Attorney General's Consumer Information and Mediation Service
6 State House Station
Augusta, Maine 04333

How to File a Complaint:

File your complaint online at: http://www.maine.gov/ag/consumer/complaints/complaint_form.shtml

Or write a letter to the Attorney General at the address above.
Or e-mail: consumer.mediation@maine.gov and include name, address and phone number.

Other Important Information:

You can call the Consumer Information and Mediation Service between 9:00 am and 12:00 pm at (207) 626-8849 or toll-free at (800) 436-2131.
Maryland

Attorney General Information
Attorney General: Douglas F. Gansler (D)
Phone: (410) 576-6300
Mailing Address: Office of the Attorney General
Consumer Protection Division
200 St. Paul Place, 16th Floor
Baltimore, MD 21202-2202
E-mail: oag@oag.state.md.us
Website: http://www.oag.state.md.us

Where to File a Complaint:
You can file a complaint at the office closest to you:
The Baltimore Office: Office of the Attorney General, Consumer Protection Division
200 St. Paul Place, 16th Floor, Baltimore, MD 21202-2202

The Eastern Shore Office: 201 Baptist Street, Suite 30, Salisbury, MD 21801
(410) 713-3620

The Western Maryland Office: 44 North Potomac Street, Suite 104, Hagerstown, MD 21740
(301) 791-4780

How to File a Complaint:
File a complaint online at: https://web.oag.state.md.us/editor/customer/onlineformhelpers/formviewer.aspx?filename=MUGeneral.htm

Or download the complaint form and mail the completed form to the correct office listed above.
Download the form at: http://www.oag.state.md.us/Forms/gen.pdf

Or write a letter to the Attorney General and send to one of the three offices listed above that is nearest to you.

Other Important Information:
For consumer questions: consumer@oag.state.md.us

For additional information, call the hotline Monday–Friday between 9:00 am and 3:00 pm at (410) 528-8662 or toll-free in Maryland at (888) 743-0023. If you experience a problem while filing a complaint, e-mail: complainthelp@oag.state.md.us

Consumer complaints submitted to the office will become “public records.” Under state law, public records are subject to public records disclosure requests. Under some circumstances, your complaint and related documents may be seen by other people.

If you need a qualified immigration attorney to help with your case, find one fast at www.ailalawyer.com.
Massachusetts

Attorney General Information
Attorney General: Martha Coakley
Phone: (617) 727-2200
Mailing Address: Office of the Attorney General
One Ashburton Place
Boston, MA 02108-1698
E-mail: ago@state.ma.us
Website: http://www.ago.state.ma.us

Where to File a Complaint:
Office of the Attorney General
Consumer Complaint and Information Section
One Ashburton Place
Boston, MA 02108-1698

How to File a Complaint:
Download the complaint form and mail the completed form to the address above.
Download the form at: http://www.mass.gov/Cago/docs/Consumer/consumercomplaintform.pdf

You can also order the complaint form by calling (617) 727-8400.

Other Important Information:
The Consumer Hotline number is (617) 727-8400 or (617) 727-4765 TTY.

The Criminal Bureau investigates criminal consumer fraud cases including the unlicensed practice of law and frauds that prey on immigrants.

If you need a qualified immigration attorney to help with your case, find one fast at www.ailalawyer.com.
Michigan

Attorney General Information
Attorney General: Mike Cox (R)
Phone: (517) 373-1110
Mailing Address: P.O. Box 30212
525 W. Ottawa Street
Lansing, MI 48909-0212
E-mail: miag@michigan.gov
Website: http://michigan.gov/ag

Where to File a Complaint:
Consumer Protection Division
P.O. Box 30213-7713
Lansing, MI 48909

How to File a Complaint:
File a complaint online at: https://secure1.state.mi.us/complaints/consumer.aspx

Or download the complaint form and mail the completed form to the address above.
Download the form at:
http://michigan.gov/documents/Consumer_Complaint_Form_-_Cox_1-2-03_74916_7.pdf

Or fax your completed complaint form with supporting documentation to: (517) 241-3771

Other Important Information:
Consumer Protection Division Telephone: (517) 335-0855
Complaints: (517) 373-1140 or toll-free at (877) 765-8388 between 8:30 am–4:30 pm

When filing, it is very important that you include copies of documents that relate to your complaint. Examples: warranties, bills, guarantees, contracts, invoices, checks (both sides), etc. DO NOT SEND ORIGINALS. Please make certain your documents have some identifying information (Web File Number, Attorney General file number, or your name and date) so that they are able to match your information with your complaint. All documents should be on 8–1/2” x 11” single-sided paper. You may send documents that relate to your complaint to the address or fax number above.
Minnesota

Attorney General Information
Attorney General: Lorri Swanson
Phone: (651) 296-3353
Mailing Address: 1400 Bremer Tower
445 Minnesota Street
St. Paul, MN 55101
E-mail: none provided
Website: http://www.ag.state.mn.us

Where to File a Complaint:
Office of Minnesota Attorney General
Consumer Protection Division
1400 Bremer Tower
445 Minnesota Street
St. Paul, MN 55101

How to File a Complaint:
Download the complaint form and mail the completed form to the address above.
Download the form at: http://www.ag.state.mn.us/ElectronicForms/complaintform.pdf

Other Important Information:
Attach copies of any necessary documentation of the problem, such as bills, contracts, cancelled checks, correspondence, or advertisements. Please do not send original documents.

Toll-free consumer complaints: (800) 657-3787
TTY: (651) 297-7206 or toll-free TTY: (800) 366-4812
Mississippi

Attorney General Information
Attorney General: Jim Hood (D)
Phone: (601) 359-3680
Mailing Address: Department of Justice
P.O. Box 220
Jackson, MS 37205-0220
Or: MS Attorney General’s Office
Walter Sillers Building
550 High Street
Jackson, MS 39201
E-mail: http://www.ago.state.ms.us/index.php/contact
(online submission form)
Website: http://www.ago.state.ms.us

Where to File a Complaint:
Consumer Protection Division, Office of the Attorney General
P.O. Box 22947, Jackson, MS 39225-2947

Remote Location: 1141 Bayview Ave., Ste 402, Biloxi, MS 39530
(228) 386-4400, Fax: (228) 386-4407

How to File a Complaint:
Download the complaint form and mail the completed form to the address above. Download the form at:
http://www.ago.state.ms.us/images/uploads/forms/MS%20AGO-Complaint%20Form.pdf

Other Important Information:
Enclose copies (not originals) of your letter to the business and any contracts, bills, receipts, or canceled checks. Remember, send copies, do not send originals. Allow three(3) weeks for a review of your complaint and a response from the office.

Toll-free Telephone: (800) 281-4418
Telephone: (601) 359-4230
Fax: (601) 359-4231

Remote Location:
280 Rue Petit Bois
Biloxi, MS
Telephone: (228) 388-4486
Fax: (228) 388-6820

If you need a qualified immigration attorney to help with your case, find one fast at www.ailalawyer.com.
Missouri

Attorney General Information
Attorney General: Jeremiah W. (Jay) Nixon (D)
Phone: (573) 751-3321
Mailing Address: Supreme Ct. Bldg.
207 W. High Street
P.O. Box 899
Jefferson City, MO 65101
E-mail: ag@ago.mo.gov
Website: http://www.ago.mo.gov

Where to File a Complaint:
Consumer Protection Unit
P.O. Box 899
Jefferson City, MO 65102

How to File a Complaint:
File your complaint online at: https://www.consumer.ago.mo.gov/
Or download the complaint form and mail the completed form to the address above.
Download the form at: http://ago.mo.gov/forms/complaintform.pdf
Consumer complaints may also be filed by phone using the Consumer Protection Hotline at (800) 392-8222.

Other Important Information:
Type or hand-print your form clearly in dark ink. Incomplete or unclear forms will be returned. Be sure to enclose copies of important documents concerning your transaction such as contracts, invoices, warranties, brochures and canceled checks. Do not send originals.

“Know MO” enables consumers to look up complaints the Attorney General’s Office has received about individuals and businesses. Simply enter the name of a person or a business in the search form, and you will be able to see information from a database of more than 100,000 consumer complaints. To access “Know MO”, please visit: http://www.consumer.ago.mo.gov/Know_MO

If you need a qualified immigration attorney to help with your case, find one fast at www.ailalawyer.com.
Montana

Attorney General Information

Attorney General: Mike McGrath (D)
Phone: (406) 444-2026
Mailing Address: Department of Justice
   PO Box 201401
   Helena, MT 59620-1401
E-mail: contactdoj@mt.gov
Website: http://www.doj.mt.gov

Where to File a Complaint:

Office of Consumer Protection
2225 11th Avenue
PO Box 200151
Helena, MT 59620-0151

How to File a Complaint:

You can complete the form online, print it out, and submit it to the address above at:
NOTE: Since most of the fields have a limited number of characters, please limit your responses to the space provided (that is, what is visible on the form when it is printed). If you need more space to explain your complaint, you may attach additional sheets to the form.

Or download the complaint form, and mail the completed form to the address above. Download the form at: http://www.doj.mt.gov/consumer/consumer/consumercomplaint/complaintform.pdf

Other Important Information:

Consumer/civil complaints are handled by the Office of Consumer Protection. If a criminal issue is involved, however, then it will be handled by a local county attorney.

Enclose photocopies of all documents relevant to your complaint, such as receipts, warranties, both sides of cancelled checks, contracts, etc. Do not send originals.

More contact information for the Office of Consumer Protection:
Phone: (800) 481-6896 or (406) 444-4500
E-mail: JHammill@mt.gov
Fax: (406) 444-9680

If you need a qualified immigration attorney to help with your case, find one fast at www.ailalawyer.com.
Nebraska

Attorney General Information
Attorney General: Jon Bruning (R)
Phone: (402) 471-2682
Mailing Address: State Capitol
P.O. Box 98920
Lincoln, NE 68509-8920
E-mail: No e-mail given
Website: http://www.ago.ne.gov

Where to File a Complaint:
Nebraska Department of Justice
Office of the Attorney General
Consumer Protection Division
2115 State Capitol Building
Lincoln, NE 68509

How to File a Complaint:
File your complaint online at: http://www.ago.ne.gov/consumer/emailforms/consumer_complaint.htm

Or download the complaint form, and mail the completed form to the address above.
Download the form at: http://www.ago.ne.gov/media/consumer_complaint.pdf

The Consumer Complaint form is also available in Spanish.
Download the form at: http://www.ago.ne.gov/media/Consumer_Complaint_Form_Spanish.pdf

Other Important Information:
Other contact information for the Consumer Protection Division
Consumer Protection Hotline toll-free: (800) 727-6432
Fax: (402) 471-0006
In Spanish: (402) 471-3891 or (888) 850-7555
Nevada

Attorney General Information
Attorney General: Catherine Cortez Masto
Phone: (775) 684-1100
Mailing Address: Old Supreme Ct. Bldg.
100 N. Carson Street
Carson City, NV 89701
E-mail: http://ag.state.nv.us/about/contact/form.htm
(online submission form)
Website: http://ag.state.nv.us

Where to File a Complaint:
Office of the Attorney General
Nevada Department of Justice
Bureau of Consumer Protection
555 East Washington Avenue
Suite 3900
Las Vegas, Nevada 89101

How to File a Complaint:
Download the complaint form, and mail the completed form to the address above.
Download the form at: http://ag.state.nv.us/org/bcp/complaint_form_bcplv.pdf

Other Important Information:
You can also e-mail the completed complaint form to: bcpinfo@ag.state.nv.us (scan your form and attachments to the pdf file format)

Las Vegas office phone number: (702) 486-3194
Fax number: (702) 486-3283

Alternate location:
Office of the Attorney General
Nevada Department of Justice
Bureau of Consumer Protection
100 North Carson Street
Carson City, Nevada 89701
Fax: (775) 684-1170
New Hampshire

Attorney General Information
Attorney General:  Kelly A. Ayotte (R)
Phone: (603) 271-3658
Mailing Address: State House Annex
33 Capitol Street
Concord, NH 03301-6397
E-mail: None given
Website: http://doj.nh.gov

Where to File a Complaint:
Consumer Protection and Antitrust Bureau
33 Capitol Street
Concord, NH 03301

How to File a Complaint:
File your complaint online at: http://www.egov.nh.gov/consumercomplaint/step1.asp
You must provide all supporting documentation in a Word, Excel or PDF format if you file the claim electronically.

Or download the complaint form, and mail the completed form to the address above.

Other Important Information:
Toll-free number: (888) 468-4454
Phone: (603) 271-3641
Fax: (603) 223-6202
New Jersey

Attorney General Information
Attorney General: Anne Milgram
Phone: (609) 292-8740
Mailing Address: Richard J. Hughes Justice Complex
25 Market Street
CN 080
Trenton, NJ 08625
E-mail: http://www.nj.gov/lps/formmail.htm
(online submission form)
Website: http://www.state.nj.us/lps

Where to File a Complaint:
Division of Consumer Affairs
P.O. Box 45025
Newark, New Jersey 07101

How to File a Complaint:
File your complaint online at: http://njconsumeraffairs.gov/ocp/ocpform.htm

Or download the complaint form, and mail the completed form to the address above.
Download the form at: http://njconsumeraffairs.gov/complaint/ocp.pdf

Other Important Information:
Division of Consumer Affairs phone number: (973) 504-6200
Toll-free phone number: (800) 242-5846 (in New Jersey only)
Street address: 124 Halsey Street, Newark, New Jersey 07102
E-mail: AskConsumerAffairs@lps.state.nj.us
Fax: (973) 273-8035

Special downloadable web resources about the Unauthorized Practice of Law in New Jersey (available in English and Spanish): http://www.nj.gov/oag/ca/fraud

Any information you supply on the complaint may be subject to public disclosure. If an investigation into the matter is conducted, the information is subject to public disclosure only after the investigation is closed. The completed complaint form is a “government record,” subject to disclosure under the Open Public Records Act (OPRA).
New Mexico

Attorney General Information
Attorney General: Gary K. King
Phone: (505) 827-6000
Mailing Address: P.O. Drawer 1508
Sante Fe, NM 87504-1508
E-mail: None given
Website: http://www.nmag.gov/default.aspx

Where to File a Complaint:
Consumer Protection Division
P.O. Drawer 1508
Santa Fe, NM 87504

How to File a Complaint:
Or download the complaint form, and mail the completed form to the address above.

Please submit two copies of the completed complaint form and two copies of any supporting documents.
Use either BLACK ink or a typewriter. Please do not use blue ink.

Other Important Information:
Toll-free number to Consumer Protection Division: 1-800-678-1508
Santa Fe Office Fax: (505) 827-5826

Albuquerque Office: 111 Lomas NW, Ste 300, Albuquerque, NM 87102
Phone: (505) 222-9000
Fax: (505) 222-9006

Las Cruces Office: 201 N. Church Street, Suite 315, Las Cruces, NM 88001
Phone: (575) 526-2280
Fax: (575) 526-2415

Information for immigrants is available at: http://www.nmag.gov/office/Immigrant/Default.aspx

If you need a qualified immigration attorney to help with your case, find one fast at www.ailalawyer.com.
New York

Attorney General Information

Attorney General: Andrew M. Cuomo
Phone: (518) 474-7330
Mailing Address: Dept. of Law—The Capitol, 2nd Fl.
Albany, NY 12224
E-mail: http://www.oag.state.ny.us/online_forms/email_ag.jsp
Website: http://www.oag.state.ny.us

Where to File a Complaint:

Bureau of Consumer Frauds and Protection
120 Broadway, 3rd Floor
New York, NY 10271-0332

How to File a Complaint:

Download the complaint form, and mail the completed form to the address above.
Download the form at: http://www.oag.state.ny.us/complaints/pdfs/cns001web_consumer.pdf
Use BLACK ink to fill out the form.

Other Important Information:

Toll-free number to Bureau of Consumer Frauds and Protection: (800) 771-7755
TDD (800) 788-9898
Phone: (212) 416-8345
Fax: (212) 416-8787

The Attorney General’s office issued a notice titled, “Things you should know before hiring an immigration consultant,” which is located at http://www.oag.state.ny.us/press/2004/jul/jul1a_04_attach1.html

Note: although New York state and the city of New York each have laws that regulate “immigration consultants,” neither law authorizes such service providers to provide legal services. The New York State law is titled, “Immigrant Assistance Services,” and is located at New York State General Business (GBS) Law Article 28-C.

If you need a qualified immigration attorney to help with your case, find one fast at www.ailalawyer.com.
Guidelines for Consumers: How and Where to File Complaints Against Notarios and Immigration Consultants

North Carolina

Attorney General Information
Attorney General: Roy Cooper (D)
Phone: (919) 716-6400
Mailing Address: Dept. of Justice
P.O. Box 629
Raleigh, NC 27602-0629

E-mail: http://www.ncdoj.com/default_contactus_form.jsp?sectionid=ag&subsectionid=general
(online submission form)
Website: http://www.ncdoj.com/default.jsp

Where to File a Complaint:
Consumer Protection
Attorney General's Office
9001 Mail Service Center
Raleigh, NC 27699-9001

How to File a Complaint:
Download the complaint form, and mail the completed form to the address above.


Other Important Information:
Toll-free number to Consumer Protection Division: (877)-5-NO-SCAM; (919) 716-6000 from outside of North Carolina; or (919) 716-0058 for Spanish speakers.

Consumer Protection
Attorney General's Office
Department of Justice
9001 Mail Service Center
Raleigh, NC 27699-9001
North Dakota

Attorney General Information
Attorney General: Wayne Stenehjem (R)
Phone: (701) 328-2210
Mailing Address: 600 E. Boulevard Ave.
               Bismarck, ND 58505-0040
E-mail: ndag@nd.gov
Website: http://www.ag.state.nd.us

Where to File a Complaint:
Consumer Protection Division
Office of the Attorney General
4205 State Street
P.O. Box 1054
Bismarck, ND 58502-1054

How to File a Complaint:
Download the complaint form, and mail the completed form to the address above.
Download the form at: http://www.ag.state.nd.us/CPAT/PDFFiles/SFN7418.pdf

Other Important Information:
Consumer Protection & Antitrust Division phone: (701) 328-3404
TTY: (800) 366-6888
Toll-free phone: (800) 472-2600

If you need a qualified immigration attorney to help with your case, find one fast at www.ailalawyer.com.
Northern Mariana Islands

Attorney General Information

Attorney General: Matthew T. Gregory
Phone: (670) 664-2341
Mailing Address: Caller Box 10007
Capitol Hill
Saipan, MP 95960
E-mail: cnmi.ag@gmail.com
Website: There is no website link at this time

Where to File a Complaint:
Office of the Attorney General
Caller Box 10007, Capitol Hill
Saipan, MP 96950
Attn: Consumer Counsel

How to File a Complaint:
Mail your complaint to the address above.

Other Important Information:
Phone Number: (670) 664-2341
Fax: (670) 664-2349

Note: The Division of Immigration of the Attorney General's Office regulates immigration to the Commonwealth of the Northern Mariana Islands. You can submit inquiries to:
Attorney General
Office of the Governor
Hon. Juan A. Sablan Memorial Bldg.
Caller Box 10007, Capitol Hill,
Saipan, MP 96950

If you need a qualified immigration attorney to help with your case, find one fast at www.ailalawyer.com.
Ohio

Attorney General Information
Attorney General: Nancy Rogers (D)
Phone: (614) 466-4320
Mailing Address: Ohio Attorney General
State Office Tower
30 E. Broad Street, 14th Floor
Columbus, OH 43215-3400
E-mail: http://www.ag4ohio.gov/Public/details.aspx?s=222
(online submission form)
Website: http://www.ag.state.oh.us

Where to File a Complaint:
Consumer Protection Section
Ohio Attorney General
State Office Tower
30 E. Broad Street, 14th Floor
Columbus, OH 43215-3400

How to File a Complaint:
File your complaint online at: http://www.ag4ohio.gov/Public/details.aspx?s=221
Or download the complaint form, and mail completed form to the address above.
Download the complaint form online at: http://www.ag4ohio.gov/Public/details.aspx?id=106
Use black ink.

Other Important Information:
Toll-free phone: (877) AG4-OHIO (877) 244-6446
Phone: (614) 466-4986 or (614) 466-4320

If you need a qualified immigration attorney to help with your case, find one fast at www.ailalawyer.com.
Oklahoma

Attorney General Information
Attorney General: W. A. Drew Edmondson (D)
Phone: (405) 521-3921
Mailing Address: State Capitol, Rm. 112
2300 N. Lincoln Blvd.
Oklahoma City, OK 73105
E-mail: None given
Website: http://www.oag.state.ok.us

Where to File a Complaint:
Office of Attorney General
Consumer Protection Unit
Attn: Investigative Analyst
313 NE 21st Street
Oklahoma City, OK 73105

How to File a Complaint:
File your complaint online at: http://www.oag.state.ok.us/consumer/complt.nsf/complaint.html

Or download the complaint form, and mail completed form to the address above. Download the complaint form online at: http://www.oag.state.ok.us/oagweb.nsf/0/DD237D83D9509CF862572B400738E40!OpenDocument

Use black ink only.

Other Important Information:
Enclose two (2) copies of complaint form and all relevant documents.

NOTE: A copy of the complaint will be sent to the party you are complaining against as part of the conciliation effort.

Other Phone: (918) 581-2885

If you need a qualified immigration attorney to help with your case, find one fast at www.ailalawyer.com.
Oregon

Attorney General Information
Attorney General: Hardy Myers (D)
Phone: (503) 378-4732
Mailing Address: Justice Bldg.,
1162 Court Street, NE
Salem, OR 97301-4096
E-mail: doj.info@state.or.us
Website: http://www.doj.state.or.us

Where to File a Complaint:
Oregon Department of Justice
Financial Fraud/Consumer Protection Section
1162 Court Street NE
Salem, OR 97301-4096

How to File a Complaint:
File your complaint online at: http://www.doj.state.or.us/finfraud/concompform.shtml
If you do not have supporting documents to send with your complaint you may file electronically using
the e-mail complaint form. E-mail used to convey the form input is not secure. If you are communicating
sensitive information, you might want to consider sending it in by postal mail.

Or download the complaint form, and mail completed form to the address above.
Download the complaint form online at: http://www.doj.state.or.us/finfraud/pdf/concompform.pdf

Consumer complaint form and instructions in Spanish:
http://www.doj.state.or.us/finfraud/spexplanation.shtml

Use black ink only.

Other Important Information:
You may call the Attorney General’s Consumer Hotline and request a form to be mailed to you.
Salem area: (503) 378-4320
Portland area: (503) 229-5576
Toll-free: (877) 877-9392

If you have supporting documents, contracts, receipts etc., you can fill out the printed PDF form and attach
it to your supporting documents and mail it to the address above.

If you need a qualified immigration attorney to help with your case, find one fast at www.ailawyer.com.
Pennsylvania

Attorney General Information

Attorney General: Tom Corbett (R)
Phone: (717) 787-3391
Mailing Address: Penn Office of Attorney General
Strawberry Square, 16th Floor
Harrisburg, PA 17120
E-mail: http://www.attorneygeneral.gov/contactus
(online submission form)
Website: http://www.attorneygeneral.gov

Where to File a Complaint:

Office of Attorney General
Bureau of Consumer Protection
14th Floor, Strawberry Square
Harrisburg, PA 17120

How to File a Complaint:

File your complaint online at: http://www.attorneygeneral.gov/complaintforms/bcp_form.aspx

Or download the complaint form, and mail completed form to the address above.
Download the complaint form online at: http://www.attorneygeneral.gov/uploadedFiles/Complaints/BCP_Complaint_Form.pdf

Other Important Information:

Phone number to the Bureau of Consumer Protection: (717) 787-9707
Consumer Protection Hotline: (800) 441-2555
Fax: (717) 787-8242

If you need a qualified immigration attorney to help with your case, find one fast at www.ailalawyer.com.
Puerto Rico

Attorney General Information

Attorney General: Roberto J. Sanchez-Ramos  
Phone: (787) 721-2900  
Mailing Address: Oficina del Procurador General  
GPO Box 9020192  
San Juan, PR 00902-0192  
E-mail: None given  
Website: http://www.justicia.gobierno.pr

Where to File a Complaint:

Oficina del Procurador General  
G.P.O. Box 9020192  
San Juan, Puerto Rico 00902-0192

How to File a Complaint:

Written complaints can be sent to the address above. For instructions about what supporting documentation to include with your complaint letter, please visit: http://www.justicia.gobierno.pr/rs_template/v2/ProcGen/pg_autoridad.htm  
(Please note the instructions are in Spanish)

Other Important Information:

Oficina del Procurador General phone number: (787) 722-5755 or (787) 721-2900 x2747  
Hours of operation: 8:30am–12:00pm; 1:00pm–5:00pm  
The Oficina del Procurador General is responsible for investigating complaints against attorneys licensed in Puerto Rico and notarios.
Rhode Island

Attorney General Information
Attorney General: Patrick Lynch (D)
Phone: (401) 274-4400
Mailing Address: 150 South Main Street
Providence, RI 02903
E-mail: None given
Website: http://www.riag.state.ri.us

Where to File a Complaint:
Office of Attorney General
Consumer Protection Unit
150 South Main Street
Providence, RI 02903

How to File a Complaint:
Download the complaint form, and mail completed form to the address above. Download the complaint form online at: http://www.riag.state.ri.us/documents/consumerprotection/consumer_complaint.pdf

Other Important Information:
TDD: (401) 453-0410
South Carolina

Attorney General Information
Contact: South Carolina Department of Consumer Affairs (SCDCA)
Phone: (803) 734-4200
Mailing Address: P.O. Box 5757
3600 Forest Drive
3rd Floor
Columbia, South Carolina 29250
E-mail: scdca@dca.state.sc.us
Website: http://www.scconsumer.gov

Where to File a Complaint:
South Carolina Department of Consumer Affairs
P.O. Box 5757
3600 Forest Drive
3rd Floor
Columbia, South Carolina 29250

How to File a Complaint:
File your complaint online at: http://www.scconsumer.gov/dcacf/dcapolicy.htm

Or download the complaint form, and mail completed form to the address above.
Download the complaint form online at: http://www.scconsumer.gov/services/complaint_form.pdf

Other Important Information:
Ms. Brandolyn Thomas Pinkston is the Administrator of SCDCA

Toll-free phone number in SC: (800) 922-1594
Fax: (803) 734-4286

At each of the satellite locations listed below, the Department provides staff to take complaints, answer questions, and provide educational material. Consumers that have problems should bring documentation with them regarding their particular situation. All satellite offices are staffed between the hours of 10:00 am and 1:00 pm.

Summerville: Dorchester County Council Chambers, 500 North Main Street
Laurens: Laurens County Public Library, 1017 W. Main Street
Gaffney: Cherokee County Public Library, 300 E. Rutledge Avenue

If you need a qualified immigration attorney to help with your case, find one fast at www.ailalawyer.com.
South Dakota

Attorney General Information
Attorney General: Larry Long (R)
Phone: (605) 773-3215
Mailing Address: 1302 East Highway 14
              Suite 1
              Pierre, SD 57501-8501
E-mail: atghelp@state.sd.us
Website: http://www.state.sd.us/attorney

Where to File a Complaint:
Division of Consumer Protection
1302 E Hwy 14
Suite 3
Pierre SD 57501-8503

How to File a Complaint:
File your complaint online at:
http://www.state.sd.us/attorney/applications/consumer_complaints/default.asp

Or download the complaint form, and mail completed form to the address above. Download the complaint form online at: http://www.state.sd.us/attorney/office/publications/pdf/compform.pdf

Other Important Information:
Attorney General’s Office TTY: (605) 773-6585

Consumer Help Line: (800) 300-1986 (South Dakota only)
Fax: (605) 773-7163
E-mail: consumerhelp@state.sd.us
Tennessee

Attorney General Information

Attorney General: Robert E. Cooper, Jr.
Phone: (615) 741-5860
Mailing Address: 500 Charlotte Ave.
Nashville, TN 37243
E-mail: None given
Website: http://www.attorneygeneral.state.tn.us

Where to File a Complaint:

State of Tennessee, Office of the Attorney General, Consumer Protection Division
Attn: Unauthorized Practice of Law
P.O. Box 20207
Nashville, TN 37202-0207

Or: Consumer Complaint Commerce & Insurance, Division of Consumer Affairs
500 James Robertson Parkway, 5th Floor, Nashville, TN 37243-0600

How to File a Complaint:

Download the complaint form, and mail completed form to the address above. Download the complaint form online at: http://www.attorneygeneral.state.tn.us/cpro/pdf/uplform.pdf

Other Important Information:

Phone Number: (615) 741-4737
Fax: (615) 532-4994
Toll-free in Tennessee: (800) 342-8385
E-mail: Consumer.Affairs@state.tn.us

Information about the unauthorized practice of law in Tennessee: http://www.attorneygeneral.state.tn.us/cpro/upl.htm

Tennessee has a statute prohibiting deceptive advertising by notaries public in other languages at § 8-16-401: “Notice that Notary Public is Not an Attorney.”

If you have been injured by a person engaging in the unauthorized practice of law, you have a limited time to sue under Tennessee law. Because the Office of the Attorney General does not represent private individuals, you should consult a private attorney regarding your legal rights. Please be advised that completing the form does not protect your legal rights. You may also want to report your complaint to the local District Attorney General and the Board of Professional Responsibility.
Texas

Attorney General Information

Attorney General: Greg Abbott (R)
Phone: (512) 463-2100
Mailing Address: Office of the Attorney General
Capitol Station
P.O. Box 12548
Austin, TX 78711-2548
E-mail: greg.abbott@oag.state.tx.us
Website: http://www.oag.state.tx.us

Where to File a Complaint:

Office of the Attorney General
Consumer Protection Division
P.O. Box 12548
Austin, TX 78711-2548

How to File a Complaint:

File your complaint online at: https://www.oag.state.tx.us/forms/cpd/form.php

Or download the complaint form, and mail completed form to the address above.
Download the complaint form online at: http://www.oag.state.tx.us/consumer/complaintform.pdf

Other Important Information:

For help in filing complaints against immigration consultants or notarios, call 1-800-252-8011 (toll-free in Texas); assistance is available in English and Spanish. The Attorney General of Texas has pursued law suits against immigration consultants and has issued statements and press releases on the topic.

Link to notice from Attorney General about notarios (in English and Spanish): http://www.oag.state.tx.us/newspubs/releases/2004/notarios.pdf
U.S. Virgin Islands

Attorney General Information

Attorney General: Vincent F. Frazer
Phone: (340) 774-5666
Mailing Address: Department of Justice
E-mail: vfrazer@doj.vi.gov
Website: www.dlca.gov.vi

Consumer complaints are handled by the Governor's Office at the Department of Licensing and Consumer Affairs

Where to File a Complaint:

You can file a complaint at the appropriate island office:

**St. Croix**
DCLA–Consumer Protection Division
Golden Rock Shopping Center
Christiansted
St. Croix, VI 00820
Phone: (340) 773-2226
Fax: (340) 778-8250

**St. John**
DCLA–Consumer Protection Division
Administrative Complex
St. John, VI 00830
Phone: (340) 776-7216
Fax: (340) 693-8036

**St. Thomas**
DCLA–Consumer Protection Division
Prop. & Procurement Bldg.
1 Sub Base, Room 205
St. Thomas, VI 00802
Phone: (340) 774-3130
Fax: (340) 776-0675

How to File a Complaint:

Submit your complaint to the appropriate island office listed above. No online forms are available at this time.

Other Important Information:

Commissioner of Licensing and Consumer Affairs: Kenrick Robertson

The division of Consumer Protection Services is responsible for developing and implementing community-wide activities to inform the public of their rights as consumers, for investigating and settling consumer complaints against businesses, and for promoting activities that protect and guide consumers in the best use of their income.

Commissioner Licensing & Consumer Affairs
Kenrick Robertson, e-mail: dlcacommissioner@dlca.gov.vi

If you need a qualified immigration attorney to help with your case, find one fast at www.ailalawyer.com.
Utah

Attorney General Information

Attorney General: Mark Shurtleff (R)
Phone: (801) 538-9600
Mailing Address: State Capitol
           Rm. 236
           Salt Lake City, UT 84114-0810
E-mail: uag@utah.gov
Website: http://attorneygeneral.utah.gov

Where to File a Complaint:
Division of Consumer Protection
Attention Complaint Processor
Heber M. Wells Building
Second Floor
160 East 300 South
SM Box 146704
Salt Lake City, Utah 84114-6704

How to File a Complaint:
Download the complaint form, and mail completed form to the address above. Download the complaint

Other Important Information:
Completed forms with supporting documentation may be faxed to: (801) 530-6001

Please attach copies of any documents related to your complaint (i.e., contracts, warranties, bills received,
cancelled checks—front and back, correspondence, etc.). Do not send originals. Materials submitted with
your complaint will not be returned to you.

Division of Consumer Protection Phone number: (801) 530-6601
Toll-free in Utah: (800) 721-7233
E-mail: consumerprotection@utah.gov
Vermont

Attorney General Information
Attorney General: William H. Sorrell (D)
Phone: (802) 828-3173
Mailing Address: 109 State Street
Montpelier, VT 05609-1001
E-mail: atginfo@atg.state.vt.us
Website: http://www.atg.state.vt.us

Where to File a Complaint:
Consumer Assistance Program
206 Morrill Hall
UVM
Burlington, VT 05405

How to File a Complaint:
File your complaint online at: http://agcomplaints.vermont.gov/ccf/index.php

Or download the complaint form, and mail completed form to the address above.
Download the complaint form online at:
http://www.atg.state.vt.us/upload/1154538831_Consumer_Complaint_Form.pdf

Other Important Information:
Consumer Assistance Program Phone Number: (802) 656-3183
Toll-free at: (800) 649-2424
E-mail: ConsumerComplaint@atg.state.vt.us

Attach copies of any receipts, cancelled checks, contracts, or other documents pertaining to this complaint.
Your complaint form as well as any additional documentation you provide will be sent to the business you are complaining about, and will in most cases be considered a public record and made available to the public for inspection upon request.
Virginia

Attorney General Information
Attorney General: Bob McDonnell (R)
Phone: (804) 786-2071
Mailing Address: 900 E. Main Street
Richmond, VA 23219
E-mail: http://www.oag.state.va.us/
FORMS/ContactForm.html
(online submission form)
Website: http://www.oag.state.va.us

Where to File a Complaint:
Virginia Department of Agriculture and Consumer Service Office of Consumer Affairs
PO Box 1163
Richmond, VA 23218

How to File a Complaint:
Download the complaint form, and mail completed form to the address above. Download the complaint

Other Important Information:
Consumer Protection Hotline: (804) 786-2042 if calling from the Richmond area or from outside Virginia
Toll-free number: (800) 552-9963 if calling from Virginia
Fax: (804) 225-2666
Business hours are 8:15 a.m. to 5:00 p.m., Monday through Friday.

The City of Alexandria, Fairfax County and the City of Virginia Beach each have their own offices of
consumer affairs. If your complaint resulted from a transaction in any of these localities, please contact the
appropriate office rather than the state office.
Alexandria Office of Consumer Affairs: City Hall, P.O. Box 178, Alexandria, VA 22313 (703) 838-4350
Fairfax County Department of Telecommunications and Consumer Services: 12000 Government Center
Parkway, Suite 433, Fairfax, VA 22035; (703) 222-8435
Virginia Beach Consumer Affairs Division Judicial Center: Building 10B, 2425 Nimmo Parkway, Virginia
Beach, VA 23456; (757) 385-5836
Washington

Attorney General Information
Attorney General: Rob McKenna (R)
Phone: (360) 753-6200
Mailing Address: 900 Fourth Street
Suite 2000
Olympia, WA 98504-0100
E-mail: https://fortress.wa.gov/atg/formhandler/ago/ContactForm.aspx
(online submission form)
Website: http://www.atg.wa.gov

Where to File a Complaint:
You can file a complaint at one of 5 locations for the Office of the Attorney General, Consumer Protection Division:

Bellingham: Island, San Juan, Skagit and Whatcom
103 E. Holly Suite 308
Bellingham, WA 98225-4728
(360) 738-6185
(360) 738-6190 fax

Seattle: North King, Snohomish, Clallam and Jefferson Counties and Bainbridge Island
800 Fifth Avenue Suite 2000
Seattle, WA 98104-3188
(206) 464-6684
(206) 389-2801 fax

Spokane: Eastern Washington 1116 West Riverside
Spokane, WA 99201-1194
(509) 456-3123
(509) 458-3548 fax

Tacoma: Pierce, Mason, Grays Harbor, Kitsap, and South King County
P.O. Box 2317
Tacoma, WA 98401-2317
(253) 593-2904
(253) 593-2449 fax

Vancouver: Clark, Cowlitz, Pacific, Skamania, Wahkiakum, Lewis, and Thurston Counties
1220 Main Street Suite 549
Vancouver, WA 98660-2964
(360) 759-2150
(360) 759-2159 fax

How to File a Complaint:
File your complaint online at: https://fortress.wa.gov/atg/formhandler/ago/ComplaintForm.aspx
Or download the complaint form, and mail completed form to the correct address listed above. Download the complaint form online at: http://www.atg.wa.gov/uploadedFiles/Another/Safeguarding_Consumers/File_a_Complaint/Complaint%20Form%209_07.pdf
Online complaint submission in Spanish: https://fortress.wa.gov/atg/formhandler/ago/ComplaintForm_es.aspx
Downloadable complaint form in Spanish: http://www.atg.wa.gov/uploadedFiles/Another/Safeguarding_Consumers/File_a_Complaint/Spanish%20complaint%20form07.pdf

Other Important Information:
Consumer Protection Division Call Centers toll-free number: (800) 551-4636
TTY (800) 833-6384 for the hearing impaired
The call centers are open 10:00 am to 3:00 pm Monday through Friday.

If you need a qualified immigration attorney to help with your case, find one fast at www.ailalawyer.com.
West Virginia

Attorney General Information

Attorney General: Darrell V. McGraw, Jr. (D)
Phone: (304) 558-2021
Mailing Address:
State Capitol
1900 Kanawha Blvd., E.
Charleston, WV 25305
E-mail: None given
Website: http://www.wvago.us

Where to File a Complaint:

Office of the West Virginia Attorney General
Consumer Protection/Antitrust Division
PO Box 1789
Charleston, WV 25326-1789

How to File a Complaint:

Download the complaint form, and mail completed form to the correct address listed above.
Download the complaint form online at:

Other Important Information:

Consumer Protection/Antitrust Division toll-Free phone: (800) 368-8808
Telephone: (304) 558-8986
E-mail: consumer@wvago.gov

When filing out the complaint form, please print clearly in ink or type.

Please send COPIES—front and back—of all documents or other papers that may relate to your complaint. DO NOT SEND ORIGINALS. Examples of papers you should copy and send are: contracts, financial disclosure statements, payment receipts, credit card receipts or statements, canceled checks, sales slips, order blanks, warranties, repair records or estimates, letters between you and the business, and any papers you have signed.

If you need a qualified immigration attorney to help with your case, find one fast at www.ailalawyer.com.
Wisconsin

Attorney General Information
Attorney General: J.B. Van Hollen (R)
Phone: (608) 266-1221
Mailing Address: State Capitol
Suite 114 E.
P.O. Box 7857
Madison, WI 53707-7857
E-mail: None given
Website: http://www.doj.state.wi.us

Where to File a Complaint:
You can file a complaint at one of 4 regional office locations for the Department of Agriculture, Trade, and Consumer Protection:

Northwest Regional Office
3610 Oakwood Hills Pkwy
Eau Claire WI 54701
FAX: (715) 839-1645

Southeast Regional Office
10930 W Potter Rd
Milwaukee WI
FAX: (414) 266-1231

Northeast Regional Office
200 N Jefferson St, Ste 146A
Green Bay WI 54301
FAX: (920) 448-5118

Consumer Information Center
2811 Agriculture Dr
P.O. Box 8911
Madison WI
53708-8911
FAX: (608) 224-4976

How to File a Complaint:
File your complaint online at:
http://datcp.state.wi.us/cp/consumerinfo/cp/complaint-form/cp_complaint_form.jsp

Or download the complaint form, and mail completed form to the correct address listed above.
Download the complaint form online at:
http://datcp.state.wi.us/cp/consumerinfo/cp/complaint-form/pdf/ComplaintForm301.pdf

Other Important Information:
Department of Agriculture, Trade, and Consumer Protection toll-free in WI: (800) 422-7128
Fax: (608) 224-4939
E-mail: DATCPHotline@Wisconsin.gov
TDD: (608) 224-5058
Website: http://www.datcp.state.wi.us

If the business is located outside of Wisconsin return this form to the Consumer Information Center in Madison. Please attach two sets of copies (both sides) of all documentation that supports your complaint, such as: invoices, receipts, contracts, cancelled checks, advertisement/catalog page showing item ordered, lease documents, telephone bills.

If you need a qualified immigration attorney to help with your case, find one fast at www.ailalawyer.com.
Wyoming

Attorney General Information
Attorney General: Bruce A. Salzburg
Phone: (608) 266-1221
Mailing Address: 123 Capitol Building
               200 W. 24th Street
               Cheyenne, WY 82002
E-mail: None given
Website: http://attorneygeneral.state.wy.us

Where to File a Complaint:
Consumer Protection Unit
123 State Capitol
Cheyenne, WY 82002

How to File a Complaint:
All complaints must be filed in writing. To request a complaint form, please contact the Consumer Protection Unit via:
E-mail: baylwa@state.wy.us
Phone: (307) 777-7874
Toll-free: (800) 438-5799
Fax: (307) 777-7956

Other Important Information:
Statute reference for the laws enforced by the Consumer Protection Unit:
W.S. §§ 40-12-101 through 114 covers general consumer protection law