Member Directory of ADR Practitioners

WOMEN IN DISPUTE RESOLUTION COMMITTEE

September 2017
INTRODUCTION

The Women in Dispute Resolution Committee (WIDR) is proud to present the 2017 edition of the WIDR Member Directory of ADR Practitioners. WIDR's mission includes developing resources to assist in increasing the selection and retention of women arbitrators, mediators, and other neutrals. As WIDR is open to all members of the ABA Section of Dispute Resolution, the Directory reflects representation of men as well as women. We trust that this Directory will assist any users -- counsel, clients, referral sources, experts, and others -- to locate dispute resolution neutrals appropriate to their particular case needs and become a valuable resource.

Features of this searchable PDF directory include, for a WIDR member's entry, information on:

- Specific areas of ADR practice
- Types of practice setting
- Geographic location
- Brief description of practice and background
- Contact information
- Website and social media information

The Directory lists those WIDR members who submitted the required information in order to participate, and as such is not a comprehensive list of all WIDR members. The Women in Dispute Resolution Committee Roster, found on the WIDR Committee webpage, is a complete listing of all current WIDR members.

Thank you for reviewing and using the Directory and for sharing it with your colleagues!

Best regards,

Gilda R. Turitz
www.turitzadr.com
gt@turitzadr.com

Conna A. Weiner
www.connaweineradr.com
cw@connaweineradr.com

Co-Chairs, Women in Dispute Resolution Committee
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Ava J. Abramowitz
Washington, DC
703-779-7483
AvaEsq@aol.com
Mediation. Training and Education.

Type of Practice
Solo; Training; Academic

Areas of Specialty: Liability and Negligence; Professional Liability; Community; Class Action; Litigation

Geographic Areas of Practice
US Domestic locations of Practice
States: DC

Biography:
Ava J. Abramowitz has been serving as a mediator for the federal courts for the District of Columbia since the late eighties, mediating a diverse assortment of civil cases including international and domestic corporate cases, class actions, and disputes involving such issues as civil liberties, intellectual property and employment discrimination. A former assistant United States attorney for the District of Columbia, Ms. Abramowitz teaches negotiations at the George Washington University Law School. She is the author of The Architect’s Essentials of Negotiation and is currently serving on the Executive Committee of the Section on Dispute Resolution.

Anupama Ahluwalia
International Mediation and Arbitration Center
New Delhi, India
-721243
anupama@mediationindia.org
https://www.linkedin.com/profile/edit?trk=nav_responsive_sub_nav_edit_profile

Mediation

Type of Practice
Solo; Training; Court; Community

Areas of Specialty: Community; Consumer Fraud; Family, Elder, and Probate

Geographic Areas of Practice
US Domestic locations of Practice
States: NY

International Regions of Practice: Asia

Biography:
I am an accredited mediator in USA and India. Deeply passionate about mediation, I practice mediation and also train attorneys, judicial officers in mediation. I am a Master Trainer in India. Committed to resolving conflicts and building a peaceful environment, I have been mediating in USA and India. I am also empaneled as a mediator with the Supreme Court in India which is the Apex court. I am also actively involved in increasing public awareness about mediation in India. Having studied and worked in US and Asia, I draw on my international experience in conducting mediations with multi-cultural parties. I am a corporate attorney with over 15 years of experience, have worked with O’Melveny & Myers, Paul Hastings, and Shearman & Sterling in USA, Singapore and India. I obtained my JD. from India and my LL.M. from Columbia University.
Lisa Amato  
Amato Mediation  
Portland  
(503) 789-3262  
lisa@amatomediation.com  
www.amatomediation.com  
www.linkedin.com/in/lisa-amato-2854a214  
Mediation, Dispute Resolution Consultant  

Type of Practice  
Consulting; Solo; Training;  

Areas of Specialty: Consulting; Liability and Negligence; Professional Liability; Family, Elder, and Probate; Litigation  

Geographic Areas of Practice  
US Domestic locations of Practice  
States: OR  

Biography:  
Lisa Amato is full-time mediator and consultant working with parties throughout the Pacific Northwest in the areas of employment and civil rights; small business and commercial disputes; real estate, probate and elder law; and personal injury. She has more than 25 years experience as a litigator and a businesswoman. Her leadership positions include past Co-Chair of the Oregon State Bar ADR Executive Committee, Vice-Chair of the Federal Bar Association ADR Executive Committee, and past board member of the Oregon Mediation Association. She teaches and consults on mediation advocacy, advanced mediator techniques and strategies, mediation confidentiality, and ethics.

Karen Asaro  
Karen Asaro Mediation Services  
Virginia Beach  
757 717-1969  
Karen.asaro@gmail.com  
http://www.mediate.com/Asaro/  
Mediation, facilitation, conflict coaching, organization development, training  

Type of Practice  
Consulting; Solo; Training; Government  

Areas of Specialty: Consulting; Public Policy; Community; Family, Elder, and Probate  

Geographic Areas of Practice  
US Domestic locations of Practice  
States: DC; MD; VA  

Biography:  
Experience ADR practitioner who has been mediating since 1980. Experience in ADR program design.
Anne Ashby
Law Office of Anne Ashby, PLLC
Dallas
(469) 200-5753
aashby@anneashbylaw.com
http://anneashbylaw.com/
www.linkedin.com/in/anne-ashby-8793ba13
http://shieldslegal.com/attorneys/anne-ashby-counsel/
Arbitrator, Mediator, Attorney, Judge

Type of Practice
Solo

Areas of Specialty: Liability and Negligence; Professional Liability; Family, Elder, and Probate; Litigation

Geographic Areas of Practice
US Domestic locations of Practice
States: TX

Biography:
Objective and fair arbitrator/mediator in cases involving asbestos damages, attorneys’ fees, businesses, D&O liability, closed head injuries, commercial, consumer, contracts, construction, employment, energy, fair credit reporting act, franchises, health care, hostile work environment, insurance, mergers and acquisitions, non-compete, non-subscriber, personal injury, products liability, professional malpractice, real estate fraud, religious disputes, sexual harassment, trusts, wildfire litigation, whistle blower, and pro se. As Judge of 134th District Court, heard numerous claims regarding arbitrations, including motions to compel, motions to stay, motions to confirm or vacate an award, motions to modify/correct award and discovery requests. Case size ranged: $500 to multi-million dollar cases.

J. Karren Baker
Baker Mediations LLC
San Francisco
415-419-2550
Kbaker@bakermediations.com
www.bakermediations.com
@BakerMediations
J. Karren Baker
Mediation, Arbitration

Type of Practice
Solo

Geographic Areas of Practice
US Domestic locations of Practice
States: CA; CO; OR; WA

Biography:
Ms. Baker mediates environmental matters, insurance coverage disputes and general business disputes across the country. She also arbitrates insurance fee disputes (CA Civ. Code Sec. 2860) through out California.
Laura Bassein  
UNM School of Law, Institute of Public Law  
505-277-1083  
bassein@law.unm.edu  
http://lawschool.unm.edu/ipl/  

**Type of Practice**  
Training; Court; Government; Academic  

**Areas of Specialty:**  

**Geographic Areas of Practice**  
US Domestic locations of Practice  
States: NM  

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Leslie Berkoff  
Moritt Hock & Hamroff LLP  
New York City  
516-873-2000  
lberkoff@moritthock.com  
www.moritthock.com  
Mediation and Arbitration  

**Type of Practice**  
Law Firm  

**Areas of Specialty:** Litigation  

**Geographic Areas of Practice**  
US Domestic locations of Practice  
States: NY  

**Biography:**  
Ms. Berkoff has over fifteen years' experience serving as a neutral and an advocate in alternative dispute resolution matters. She has been appointed as a neutral in the Federal Courts of New York, Pennsylvania and the Nassau County Commercial Division of New York. As a mediator, she has handled primarily commercial disputes involving breach of contract claims, challenges to the validity of security interests, equitable subordination claims, calculation and treatment of claims, and clawback disputes. She has also served as an advocate in contract disputes, clawback actions, valuation, defamation actions and RICO and Ponzi scheme litigations.
Maureen Beyers
Beyers Farrell PLLC
New York and Phoenix
602-603-1521
mbeyers@bfazlaw.com
www.bfazlaw.com
https://www.linkedin.com/in/maureen-beyers-77a9598?trk=nav_responsive_tab_profile
Arbitration, Mediation, Early Case Evaluator, Special Discovery Master

Type of Practice
Law Firm

Areas of Specialty: Class Action; Litigation

Geographic Areas of Practice
US Domestic locations of Practice
States: AZ; NY

International Regions of Practice: Canada

Biography:
30 years' experience as an arbitrator and advocate in ADR settings throughout the United States in cases governed by AAA/ICDR and other institutional and ad hoc rules. Member of the AAA commercial panel since 1995; Fellow & Chartered Arbitrator, Chartered Institute of Arbitrators (London). In addition to other administration panels, also a member of AAA Large and Complex, Real Estate, Franchise, Insurance and Securities Panels; Maricopa County Superior Court Judge Pro Tem; Arizona Department of Education, Special Education mediator; District of Arizona Panel of Mediators in federal civil rights cases. Has presided as arbitrator and chairperson in hundreds of arbitrations, most of which involved complex commercial issues.

Leslie Blankman
Blankman Law & Mediation
Kirkland
425-242-4520
leslie@blankmanlaw.com
http://www.blankmanlaw.com/
Collaborative Law; Mediation; Arbitration

Type of Practice
Solo

Areas of Specialty: Family, Elder, and Probate

Geographic Areas of Practice
US Domestic locations of Practice
States: WA

Biography:
I am a licensed attorney in the State of Washington, primarily practicing collaborative law. As a certified mediator, I mediate cases where there is a need for an ongoing relationship between the parties including, family, partner, workplace and neighbor disputes.
Felicia Boyd
Barnes & Thornburg LLP
Minneapolis
612-367-8729
felicia.boyd@btlaw.com
www.btlaw.com
Mediation, Arbitration

Type of Practice
Law Firm

Areas of Specialty: Litigation

Geographic Areas of Practice
US Domestic locations of Practice
States: MN
International Regions of Practice: Europe; Africa; Canada

Biography: Felicia Boyd has expansive litigation experience in complex commercial and intellectual property disputes before judges and juries alike spanning highly diverse business environments and technologies, including financial and investment services, pharmaceuticals, adhesives, medical devices and food and restaurant services. Throughout her career she has had substantial experience as a participant in mediation and other resolution processes as a party representative. Felicia is a Certified Neutral in Minnesota; a member of the AAA Complex Commercial Litigation Panel and the INTA Panel of Mediators, and has served as the Subcommittee Chair for the INTA Alternative Dispute Resolution - Europe, Africa and Middle East Subcommittee.

Ann Byers
Advance Resolution Group
Denver
720.214.6417
am@advanceresolutiongroup.com
AdvanceResolutionGroup.com
Arbitration, Early Neutral Evaluation, Mediation, Med-Arb, PTAB, WIPO, USPTO

Type of Practice
Solo; Law Firm; Dispute Resolution Organization

Areas of Specialty: Liability and Negligence; Professional Liability; Consumer Fraud; Litigation

Geographic Areas of Practice
US Domestic locations of Practice/States: CA; CO; IL; MI; TX
International Regions of Practice: Europe; Asia

Biography: Degrees in Nuclear Medicine, Psychology, & Law give me a unique perspective in helping clients reach creative solutions. I have worked as a litigator, mediator, & arbitrator for 15 years. For the first 5 years, my practice was largely family law & commercial cases. In the last 10 years, I have largely handled intellectual property matters, & large value commercial & civil disputes, including infringement, licensing, partnership dissolution, insurance disputes, malpractice, health care, & employment matters. I have also defended corporations during investigations by the US Attorney & Colorado Attorney General related to civil forfeiture, consumer protection, & RICO claims.
Reyes Campello-Estebaranz
CEALAW - EU IP & Entertainment Law Attorneys
Alicante and Madrid (Spain)
(+34) 965 132454
global@cealaw.com
www.cealaw.com
Mediation and Arbitration

Type of Practice
Law Firm; Academic; Dispute Resolution Organization

Areas of Specialty: Litigation

Geographic Areas of Practice
US Domestic locations of Practice
States: MI; NY

International Regions of Practice: Europe

Biography: - Over 16 years of international experience in IP and Copyright Law, over 8 years of experience in Entertainment Law.
- Mediator and Arbitrator for INTA and WIPO in IP and related matters.
- Panelist in UDRP matters for both gTLD and and ccTLD “.es” and “.eu”
- Professor in several WIPO Academy courses.
- Active INTA Member, Vice chair of Governmental and Officials Trainings Committee and member of ADR committee.
I am a passionate and positive-minded person, very flexible, with good knowledge and experience in the field, able to think out of the box and to apply the most uncommon sense....the common sense! :-)

Alyson Carrel
Northwestern Pritzker School of Law
Chicago
312-503-4263
a-carrel@law.northwestern.edu
www.law.northwestern.edu
@alysoncarrel
https://www.linkedin.com/in/alysoncarrel/
Mediation, Mediation Advocacy

Type of Practice
Consulting; Training; Academic; Community

Areas of Specialty: Consulting

Geographic Areas of Practice
US Domestic locations of Practice/States: IL

Biography: Since 1993, Carrel has been exploring the process of mediation and how it can benefit under represented populations and enhance access to justice. Her current interests include exploring issues related to Alternative Dispute Resolution (ADR) as a first career, the use of emerging technology in the classroom, and how technology can advance the practice of mediation and other dispute resolution processes.
Theodore Cheng
Fox Horan & Camerini LLP
New York
(212) 480-4800
tcheng@foxlex.com
foxhorancamerini.com/partners/theodore-k-cheng/www.foxhorancamerini.com
@tchengipadr
www.linkedin.com/in/theocheng
Arbitration, Mediation

Type of Practice
Law Firm

Areas of Specialty: Litigation

Geographic Areas of Practice
US Domestic locations of Practice
States: CT; NJ; NY; PA

Biography: Mr. Cheng is an arbitrator and mediator with the AAA, the CPR Institute, Resolute Systems, and several federal and state courts, focusing on intellectual property, entertainment, technology, and labor/employment disputes. He serves on the Council of the AAA and the Boards of the Justice Marie L. Garibaldi American Inn of Court for ADR, the New Jersey State Bar Association’s Dispute Resolute Section, and the Association for Conflict Resolution Greater New York Chapter. He is also the Vice-Chair of the New York State Bar Association’s Dispute Resolution Section and the Co-Chair of its Mediation Committee.

Jane Cohen
Law Offices of Jane Cohen LLC
St. Louis, MO
314-881-6145
jane@janecohen.com
www.janecohen.com
Mediation and Arbitration

Type of Practice
Solo

Areas of Specialty: Community; Litigation

Geographic Areas of Practice
US Domestic locations of Practice
States: MO

Biography: I have been practicing law for more than 30 years. My practice is primarily comprised of business matters including litigation with concentrations in commercial and residential real estate and franchise/dealership law. I am a neutral for the American Arbitration Association and since my appointment in 2007, I have been appointed on cases initiated in the Midwest, South and Northeast. My experience includes service on 3-person panels including serving as the chair. I serve on the Commercial, Construction, Real Property and Large and Complex panels. In addition, I serve on the arbitration and mediation panels of Aequitas Dispute Resolution in Missouri; conduct mediations for the Federal and State Courts located in St. Louis, the Equal Employment Opportunity Commission ("EEOC"), and the Alternative Dispute Resolution Center in Madison County, Illinois. I have been listed in Best Lawyers in America since 1995 and have been AV rated in Martindale Hubbell since inclusion.
Stephanie Cohen
New York
718-422-1089
cohen@cohenarbitration.com
www.cohenarbitration.com
International Arbitration, Domestic Arbitration

Type of Practice
Solo

Geographic Areas of Practice
US Domestic locations of Practice
States: NY

International Regions of Practice: Europe; Asia; Africa; New Zealand, Australia, and Oceania; Latin America and the Caribbean; Canada

Biography:
Stephanie Cohen is a full-time arbitrator of Canadian nationality who is dually qualified to practice law in New York and Ontario and has more than 15 years of experience with international and domestic commercial arbitration. She frequently serves as tribunal chair and sole arbitrator, and has also served as emergency arbitrator and co-arbitrator, with arbitrator appointments under the ICC, ICDR/AAA, UNCITRAL, and SMA Rules. Previously, Stephanie was Counsel at White & Case in New York where she represented parties in complex international and domestic commercial arbitrations, investment treaty matters, and high profile U.S. court cases. Stephanie holds multiple leadership positions in the arbitration community and regularly speaks and writes about arbitration matters. She is a member of the ICDR/AAA International Panel of Arbitrators.

Kirstin Cole
Cole Media(tion)
New York
9143189509
Kirstincole@ymail.com
ColeMediation.comFacebook.com/pix11kirstin
Kirstincoletv
Mediation

Type of Practice
Consulting; Solo; Training; Client Prep for Trial Testimony and Deposition

Areas of Specialty: Consulting; Family, Elder, and Probate

Geographic Areas of Practice
US Domestic locations of Practice
States: CT; NJ; NY

Biography:
Family/Divorce, Legal Client Trial Preparation. I'm 20 year television anchor/reporter veteran in NYC with advanced certification in divorce/family matters. Let me help you find your voice to accurately and powerfully tell your story during this legal journey!
Deborah Coleman  
Coleman Law LLC  
Cleveland, OH  
216 991 4510  
dac@dacoilemanlaw.com  
dacoilemanlaw.com  
https://www.linkedin.com/in/deborah-a-coleman-6bb9a59  
Mediation, Arbitration, Early Neutral Evaluation

**Type of Practice**  
Solo

**Areas of Specialty:** Litigation

**Geographic Areas of Practice**  
US Domestic locations of Practice  
States: OH

**Biography:** When I work to resolve cases as a mediator or arbitrator, I apply everything I've learned about people, business, and litigation. I have deep experience in corporate and commercial, franchise, antitrust, and intellectual property matters, and strong familiarity with bankruptcy, insurance, real estate, and public law issues. As a lawyer and neutral, I've worked with individuals, closely held firms and their owners, trade associations, not-for-profits, and national and international corporations. My matters have arisen from many industries, including manufacturing, construction, real estate, electric energy, wholesale and retail distribution, food and beverage, arts, entertainment, publishing, sports, health care, software, and insurance.

Marina Corodemus  
Corodemus & Corodemus LLC  
Woodbridge Township, NJ /New York City NY  
732-601-0005  
mc@ccadr.com  
info @ccadr.com  
Mediation, Arbitration, Special Master

**Type of Practice**  
Law Firm; Dispute Resolution Organization

**Areas of Specialty:** Liability and Negligence; Professional Liability; Consumer Fraud; Class Action

**Geographic Areas of Practice**  
US Domestic locations of Practice  
States: NJ; NY

**Biography:**  
Our firm is a dedicated Alternative Dispute Resolution service with a national client base for complex civil mass torts, class actions and multi party matters. Our managing Partner, Judge Marina Corodemus(Ret.) is a highly experienced Special Master, mediator and Arbitrator who has many MDL Federal and State Court appointments. She has held the distinction of being named the number #1 Mediator in the nation by the National law Journal, has won numerous outstanding recognition awards and has enjoyed a national reputation for excellence and ethics for her entire career.
Erika Davis
Butler Davis PLLC
Detroit
(313) 829-6326
erika@butlerdavispllc.com
www.butlerdavis.com
http://www.facebook.com/butler.davis.pllc
http://ButlerDavis_LLC
https://www.linkedin.com/in/erika-davis-3b529468
Commercial Arbitration

Type of Practice
Solo

Areas of Specialty: Family, Elder, and Probate; Litigation

Geographic Areas of Practice
US Domestic locations of Practice
States: MI

Biography:
I am in the business of providing high quality legal services to individuals, for-profit businesses, and non-profit organizations. My areas of practice include commercial litigation, family law, probate and trust administration, and real estate litigation. I enjoy helping clients find answers to their legal questions and solutions for their legal problems.

Elizabeth Donlon
Floral Park
5162165466
est8medi8@gmail.com
elizabeth@epdmediation.com
Mediation (mediator and mediation advocate)

Type of Practice
Consulting; Solo

Areas of Specialty: Consulting

Geographic Areas of Practice
US Domestic locations of Practice
States: NY

Biography:
Mediation of conflicts involving estates, trusts, guardianships, and family businesses, as well as contract disputes and employment matters. Also, pro bono advocate for pro se litigants in federal employment discrimination cases.
Amy Eckman
Amy Eckman ADR
New York City and Los Angeles
603-512-4687
amy.k.eckman@gmail.com
amyeckmanadr.com
Arbitrator and mediator

Type of Practice
Solo; Dispute Resolution Organization

Areas of Specialty: Liability and Negligence; Litigation

Geographic Areas of Practice
US Domestic locations of Practice
States: CA; NH; NY

Biography: Amy Eckman is a highly experienced dispute resolution professional with the unique perspective, expertise and judgment of both a business executive and a lawyer. A lawyer by training, admitted to the bars of both New York and New Hampshire, she spent over 25 years as a business executive and co-owner of a major construction company (Eckman Construction) in the New England region. In her capacity as a successful business executive, she dealt with all manner of commercial matters, including contracts, real estate development, leases, insurance, employment, design, and marketing. Since 2010 she has been based primarily in New York City where she has arbitrated and mediated many complex commercial, construction and real estate cases. She has a secondary location in the Los Angeles area. The combination of her technical law background and her practical business experience enables her to appreciate all sides of a dispute, to carefully assess the totality of the situation, and to arrive at a just and appropriate award or to facilitate a satisfactory settlement. As a former business executive, Ms. Eckman is keenly aware of the need for expediency and cost containment. She strives at all times to move the process to a speedy, cost effective resolution. A member of the AAA Large, Complex Case Panel, as well as the FINRA panel and the New York Supreme Court Commercial Division panel, she has successfully arbitrated and mediated a broad range of cases.

Laura Effel
San Francisco
(415) 886-7650
l_effel@yahoo.com
https://www.linkedin.com/in/laura-effel-584925
Arbitration

Type of Practice
Solo; Dispute Resolution Organization

Areas of Specialty: Liability and Negligence; Professional Liability

Geographic Areas of Practice
US Domestic locations of Practice
States: CA

Biography: More than 30 years as a commercial and employment litigator, in-house and in law firms. Served on commercial and employment panels of the American Arbitration Association since 1999. Experience in banking transactions, securities, employment discrimination, harassment, whistle-blowing, retaliation, covenants not to compete, and related issues. Provided advice and services in banking, retail, pharmaceutical, white collar, securities trading, local government and university settings.
Rachel Ehrlich
Judicate West
Oakland, CA
(510) 332-9342
rachel@ehrlichadr.com
https://www.judicatewest.com/adr/rachel-ehrlich
https://www.linkedin.com/in/rachelehrlich?trk=hp-identity-name
www.ehrlichadr.com
Mediator, Early Neutral Evaluator, Arbitrator

**Type of Practice**
Dispute Resolution Organization

Areas of Specialty: Liability and Negligence; Professional Liability; Litigation

**Geographic Areas of Practice**
US Domestic locations of Practice
States: AZ; CA; CO; CT; DE; DC; FL; GA; HI; ID; MD; MA; MI; MN; MO; MT; NV; NJ; NM; NY; NC; OR; PA; SC; TX; UT; WA

**Biography:** Full-time neutral mediating dirt, death, and disillusion. Dirt: construction defect, environmental, and real estate including landlord tenant. Death: personal injury including catastrophic injuries and civil rights matters. Disillusion: insurance coverage and bad faith and business relationships that have soured. Practice is national because most of the matters have insurance complicating the negotiations. Previous 20 years were spent in or around insurance. Mediate for several court programs in the San Francisco Bay Area (not always complicated by insurance) and regularly make presentations on mediation of insurance coverage and bad faith, construction, mediation confidentiality, and ethics to a variety of audiences.

Pamela Enslen
Warner Norcross & Judd LLP
Grand Rapids
269-276-8112
penslen@wnj.com
wnj.compenslen
Mediation, Arbitration, Early Neutral Evaluator, Case Evaluator

**Type of Practice**
Consulting; Training; Law Firm; Court; Government; Academic; Corporate; Dispute Resolution Organization

Areas of Specialty: Consulting; Liability and Negligence; Professional Liability; Public Policy; Class Action; Litigation

**Geographic Areas of Practice**
US Domestic locations of Practice
States: CA; MA; MI

International Regions of Practice: Europe; Asia

**Biography:** I have been a mediator and arbitrator for more than 25 years, and have trained numerous others as mediators. Chair the Federal Court for the Western District of Michigan’s Dispute Resolution Advisory Council, and am a past Chair of the ABA’s Dispute Resolution Section. I have been awarded the Nancy Klein award for contributions to the field of dispute resolution by the State Bar of Michigan. A portion of my practice continues to be litigation, so I have the added benefit of concrete experience in trial and in deadline with diverse clients involved in disputes. I believe my litigation practice makes me a better mediator and arbitrator, and that my dispute resolution experience makes me a better advocate.
Pamela Esterman
Sive, Paget & Riesel, P.C.
New York City
646-378-7212
pesterman@sprlaw.com
sprlaw.com
Mediation, Facilitation, Arbitration

Type of Practice
Solo; Training; Law Firm; Court; Academic

Areas of Specialty: Liability and Negligence; Professional Liability; Public Policy; Community; Class Action; Litigation

Geographic Areas of Practice
US Domestic locations of Practice
States: NJ; NY

International Regions of Practice: Canada

Biography: Pamela has served as a mediator in over 350 matters and taken over 150 hours of advanced mediation training. She has mediated a diverse assortment of civil cases including commercial, environmental, energy, toxic tort, insurance, and disputes involving employment discrimination, ADA, the FLSA, civil rights and bankruptcy. Pamela mediates privately as well as for the courts. She currently serves as a mediator for the federal courts and state courts in the NY and NJ. She is a frequent presenter/speaker on ADR processes at legal and industry conferences, bar associations and schools. She taught Environmental Dispute Resolution at Pace Law School and serves as a mediation coach for commercial and advanced commercial mediation training sessions at the NYC Bar. Pamela co-chairs the ADR Committee for the ABA Section on Environment, Energy and Resources.

Dawn Estes
Estes Thorne & Carr PLLC
Dallas
214-599-4002
destes@estesthornecarr.com
estesthornecarr.com
Mediation and Arbitration

Type of Practice
Law Firm

Areas of Specialty: Litigation

Geographic Areas of Practice
US Domestic locations of Practice
States: TX

Biography: For over 27 years, Dawn’s practice has focused on trial work, representing a variety of large and mid-sized corporate clients in claims involving a wide range of litigation topics. Dawn is an AV Preeminent® rated lawyer with a proven ability to manage and resolve sophisticated disputes. Dawn is comfortable in state and federal courts and arbitrations. Dawn serves as a court-appointed mediator, and she also serves on the American Arbitration Association’s National Panel of Commercial and Employment Arbitrators.
Lainey Feingold
Law Office of Lainey Feingold
Berkeley
510.548.5062
LF@LFLegal.com
www.LFLegal.comhttps://www.facebook.com/lainey.feingold
twitter.com/LFLegal
https://www.linkedin.com/in/laineyfeingold/
Structured Negotiation, Early Dispute Resolution

Type of Practice
Solo; disability rights lawyer

Areas of Specialty:

Geographic Areas of Practice
US Domestic locations of Practice
States: CA

International Regions of Practice:

Biography: I am a disability rights lawyer and author of Structured Negotiation, A Winning Alternative to Lawsuits (published by the Dispute Resolution Section of the ABA in 2016). The book is based on my experience over 20 years representing blind people and their organizations on accessible technology issues withOUT lawsuits. Structured Negotiation is a dispute resolution method focused on finding solutions to complex issues without the conflict and expense of lawsuits. I am interested in helping lawyers and clients develop the skills to resolve legal claims without lawsuits. David Hoffman has written that Structured Negotiation “integrates well with mediation.”

Karen Fitzgerald
Johnston Tobey Baruch PC
Dallas
214.265.9958
karen@jtlaw.com
www.johnstonstobey.com
Arbitrator

Type of Practice
Law Firm

Geographic Areas of Practice
US Domestic locations of Practice
States: TX

Biography: I am Board Certified in Labor and Employment Law in Texas and have served as a Neutral on American Arbitration Association’s panel for years. I also remain in private practice and represent clients in employment related claims in litigation and counsel clients on employment related issues.
Roselyn L. Friedman
Roselyn Friedman Mediation Services
Chicago, IL
312.259.2599
roselyn.friedman@rfmediation.com
www.rfmediation.com
Roselyn L. Friedman
American College of Trust and Estate Counsel
Mediation

Type of Practice
Consulting; Solo

Areas of Specialty: Consulting; Family, Elder, and Probate

Geographic Areas of Practice
US Domestic locations of Practice
States: IL

Biography: I have practiced trust and estate law for over 30 years, and mediated for more than 15 years. I mediate only trust, estate, elder and family business matters, for litigated cases, pre-litigation, and conflicts which may not end up in court but are interfering with both family harmony and legal progress. The size of the matters vary from 2 -20 parties, and small estates to those in excess of $50,000,000, with some mediation conferences lasting one day and others requiring multiple sessions depending upon the complexity of the issues.. The subject matter also varies among personal as well as business issues, such as the distribution of the family heirlooms, the estate plan for a second marriage of long duration with children from both marriages, or succession planning for a family business.

Stacey Gettig
Pokagon Band of Potawatomi
Dowagiac
12697833509
Gettigs@cooley.edu
www.pokagonband-nsn.gov
Mediation; Peacemaking; Circles

Type of Practice
Court; Government; Academic

Areas of Specialty: Community; Family, Elder, and Probate

Geographic Areas of Practice
US Domestic locations of Practice
States: IN; MI

Biography:
For the last 6 years I have been the lead support staff person for the Pokagon Band Native Initiative. I have worked to assist in the establishment of a traditional dispute resolution forum through the use of circles.
Catherine Geyer
Supreme Court of Ohio
Columbus
614.387.9422
catherine.geyer@sc.ohio.gov
Dispute Resolution, mediation, court ADR

**Type of Practice**
Court

**Areas of Specialty:** Liability and Negligence; Family, Elder, and Probate; Litigation

**Geographic Areas of Practice**
US Domestic locations of Practice
States: OH

**Biography:**
Corporate in-house counsel, private practice in a law firm, currently a mediator for the Supreme Court of Ohio and manager of the Court’s dispute resolution section.

Yvette Gibbons
Employment Compliance Strategies, LLC
South Orange, NJ
908-267-0085
ygibbons@ecstrategiesllc.com
www.ecstrategiesllc.com
https://www.linkedin.com/in/yvette-gibbons-56075058/
Mediation, Arbitration, Workplace Investigations, Training

**Type of Practice**
Consulting; Training; Corporate

**Areas of Specialty:** Consulting

**Geographic Areas of Practice**
US Domestic locations of Practice
States: NJ; NY; PA

**Biography:**
Ms. Gibbons has significant experience in arbitration and mediation. She served as a federal arbitrator for New Jersey, she is on the federal Mediation Panel and the State Board of Mediation.
She has counseled clients in employment law, litigation avoidance and has successfully represented clients in federal, state and administrative courts.
Ms. Gibbons has conducted numerous investigations related to employment claims.
Ms. Gibbons conducts employment training on litigation avoidance, employment compliance, discrimination, harassment, gender-based issues and workplace violence.
A graduate of the University of Virginia School of Law, and a member of its Law Review, Ms. Gibbons also has a degree in Business Administration/Accounting.
Mary Jo Gilsdorf
Gilsdorf Law, LLC
Glen Mills, PA
6107557806
mjgilsdorf@gilsdorfllc.com
https://www.linkedin.com/in/mjgilsdorfsq
Arbitration, Mediator, Construction Project Independent Neutral

Type of Practice
Solo; Law Firm

Areas of Specialty: Liability and Negligence; Professional Liability

Geographic Areas of Practice
US Domestic locations of Practice
States: DE; MD; NJ; NY; PA; VA

Biography:
Currently serving on several Alternative Dispute Resolution Panels as an Arbitrator and Mediator handling matters involving construction, real estate, personal injury, automobile liability, landlord-tenant, mortgage foreclosure and other commercial issues. Additional extensive experience with complex contract negotiations, real estate transactions, insurance coverage, third party bodily injury claims, commercial litigation, and environmental law. I am also available to be an Independent Neutral on large construction projects.

Ruth Glick
Glick Dispute Resolution
650 344-2144
rvg@ ruthvglick.com
www.ruthvglick.com
Arbitration, Mediation, Neutral Evaluation

Type of Practice
Solo; Dispute Resolution Organization

Areas of Specialty: Class Action; Litigation

Geographic Areas of Practice
US Domestic locations of Practice
States: CA

International Regions of Practice: Europe; Asia; New Zealand, Australia, and Oceania; Latin America and the Caribbean; Canada

Biography:
RUTH V GLICK is a full-time domestic and international arbitrator and mediator and with over 25 years experience in a wide variety of business contract and tort, commercial, securities, financial, real estate, technology, labor and employment, and health care disputes. She is on the ICDR, LLC, national commercial and labor and employment panels of the American Arbitration Association, CPR and other panels.

She is Fellow of the College of Commercial Arbitrators, Distinguished Fellow of the International Academy of Mediators, IMI Certified Mediator, Fellow, Chartered Institute of Arbitrators, and is past Chair of the Dispute Resolution Section of the American Bar Association.
Melinda Gordon
Office of Melinda G. Gordon, Esq
NYC
917-968-2625
mgordonarb@aol.com
Melinda Gordon
Arbitration and Mediation

**Type of Practice**
Solo; Dispute Resolution Organization

**Geographic Areas of Practice**
US Domestic locations of Practice
States: CT; IN; ME; MA; NJ; NY; OH; PA; RI; VT

**Biography:**
I have over thirty years of experience practicing labor and employment law.

Leta Gorman
Betts Patterson & Mines
Portland, Oregon
503-961-6330
lgorman@bpmlaw.com
@legormanBPM
https://www.linkedin.com/in/letagorman/
Arbitration

**Type of Practice**
Law Firm

**Areas of Specialty:** Liability and Negligence; Litigation

**Geographic Areas of Practice**
US Domestic locations of Practice
States: ID; OR; WA

**Biography:**
I am an experienced and successful trial lawyer who has personally tried (first chair) over 25 bench and jury trials in state and federal courts in Oregon and Washington. I have handled hundreds of class actions, arbitrations and mediations.

I have extensive experience handling matters involving contract, product liability, complex business, employment, and construction defect claims, and have represented manufacturers of component parts, asbestos containing products, automobiles, pesticides, heavy equipment, pharmaceuticals and medical devices.

Prior to beginning my litigation practice, I served as a Senior Tax Associate at Deloitte & Touche LLP.
Sheryl Goski
Law Offices Sheryl Mintz Goski, Esq.
Florham Park
9735208520
sgoski@goskilaw.com
Www.goskilaw.com
Mediation arbitration

Type of Practice
Solo; Law Firm

Areas of Specialty: Litigation

Geographic Areas of Practice
US Domestic locations of Practice
States: FL; NJ; NY

Biography: I have been mediating for almost twenty years primarily in matters that involve commercial and construction disputes and related issues such as insurance coverage. I have been a federal mediator for twenty years, an AAA commercial and construction arbitrator and mediator, and a learned neutral of the Institute for Conflict Prevention and Resolution (insurance coverage). Since 2006 I have been nominated to the 'Best Lawyers' for insurance coverage and Best Lawyers for insurance coverage, construction and ADR. I am also certified by the International Mediation Institute. Since 2006, I have been an adjunct professor at Rutgers School of Law where I teach International ADR.

Anne Goyette
Griffiths Goyette
Burlingame, CA
650-375-5960
anne@specialmastermediator.com
specialmastermediator.comGriffiths Goyette
@Anne_Goyette
Mediation, Arbitration, Early Neutral Evaluator, Special Master

Type of Practice
Solo

Areas of Specialty: Liability and Negligence; Class Action; Litigation

Geographic Areas of Practice
US Domestic locations of Practice
States: CA

Biography: Ms. Goyette has worked as a full time neutral with leading alternative dispute resolution providers Griffiths Goyette since early 1998. Ms. Goyette enjoys working with individuals and groups to understand available resources, articulate goals and build consensus. She gathers, analyzes and organizes necessary information from attorneys, courts, experts, insurers and principals to maximize opportunities and jumpstart negotiations. Ms. Goyette utilizes the talent and experience of the team to design and implement effective and cost efficient resolution systems. She keeps the parties engaged through straightforward action plans, regular updates and strategic settlement talks. Ms. Goyette has resolved hundreds of complex cases and civil disputes, with settlements ranging from cost waivers to $35 million.
Melvia Green
Melvia B. Green P.A.
Tampa Bay area
813-220-1005
melviabgreen@gmail.com
Arbitrator, Mediator, Special Master

Type of Practice
Solo

Areas of Specialty: Liability and Negligence; Professional Liability; Consumer Fraud; Class Action; Litigation

Geographic Areas of Practice
US Domestic locations of Practice
States: FL

Biography:
Alternative Dispute Resolution neutral with 22 years judicial experience on the trial and appellate level. Since 2008, has been selected to serve as the sole, chair and panel member for over 150 arbitration proceedings, including those involving multi-million dollar claims; mediator for over 100 mediation proceedings; and an appellate judge for "BP Oil Spill" claims. Has also served as an investigator/prosecutor/legal adviser in state mediator grievance proceedings.

Nancy Greenwald
Construction Dispute Solutions, PLLC
West Hartford
202-603-5640
nwg@construction-dispute-solutions.com
construction-dispute-solutions.com
@NWGreenwald
https://www.linkedin.com/in/nancy-wiegers-greenwald-8520b147
Mediation, Arbitration, Dispute Systems Design Consultant, Transactional Facilitation, Negotiation Consulting and Training, Early Neutral Evaluator

Type of Practice
Consulting; Solo; Training; Academic; Corporate; Dispute Resolution Organization

Areas of Specialty: Consulting; Litigation

Geographic Areas of Practice
US Domestic locations of Practice
States: CT; DE; DC; MD; MA; NH; NJ; NY; PA; RI; VA

Biography:
Nancy Greenwald draws on over 35 years of experience as a lawyer and business executive to achieve practical, cost-effective solutions for resolving complex construction and commercial disputes. A Member of the American Arbitration Association Construction Industry Panel of Arbitrators and Mediators, Ms. Greenwald has also been appointed as an arbitrator by private parties and state courts. As Executive Director of the Construction Institute of the University of Hartford, Ms. Greenwald dedicates her time to promoting cross-industry collaboration, risk assessment and allocation, and collaborative dispute avoidance and mitigation. She is a frequent author and speaker on dispute systems design, arbitration, mediation, and negotiation.
Francine Griesing
Griesing Law, LLC
Philadelphia, PA
215.618.3721
fgriesing@griesinglaw.com
http://griesinglaw.com/
https://www.linkedin.com/company/griesing-law-llc
Mediation & Arbitration

Type of Practice
Law Firm

Areas of Specialty: Litigation

Geographic Areas of Practice
US Domestic locations of Practice
States: NY; PA

Biography:
Francine Friedman Griesing is the founder and Managing Member of Griesing Law, LLC. Fran has thirty five years of experience representing clients in complex business transactions, high stakes litigation and alternate dispute resolution matters. Fran is included on the American Arbitration Association Roster of Neutrals for commercial and employment matters, International Institute for Conflict Prevention & Resolution neutrals list for commercial, employment and hotel franchise matters, and the Philadelphia Commerce Court Judge Pro Tempore list.

Naja Hall
Blended and Black LLC
New York City and Online Based
team@BlendedandBlack.com
www.BlendedandBlack.com
www.facebook.com/BlendedandBlack.com
www.twitter.com/BlendedandBlack.com
Mediation, Dispute Resolution

Type of Practice
Consulting; Solo; Training; Court; Government; Community

Areas of Specialty: Consulting; Community

Geographic Areas of Practice
US Domestic locations of Practice
States: CA; DC; NY; TN; TX

Biography:
Naja Hall founded Blended and Black, a solution based platform dedicated to mending and blending Step families. Her goal is to start conversations about broken families and bring awareness to how they affect our community. She provides families and individuals the tools by which they can learn to form a more cohesive family system free of the drama that usually surrounds divorce, separation and remarriage. Naja hosts a weekly podcast, contributes written and video content and she provides a host of professional services for Blended family members. Naja has a Bachelors from the University of Tennessee in Family and Consumer Sciences. She is a Certified Mediator, a Blended Family Coach and a Certified Mediator.
Deborah Hankinson
Hankinson LLP
Dallas
214-754-9190
dhankinson@hankinsonlaw.com
hankinsonlaw.com
linkedin.com/in/deborah-hankinson-556b38147
Mediator, Arbitrator, Early Neutral Evaluator, Process Consultant

Type of Practice
Law Firm; Dispute Resolution Organization

Areas of Specialty: Liability and Negligence; Professional Liability; Litigation

Geographic Areas of Practice
US Domestic locations of Practice
States: TX


Lorie Hardin
Alaska Dispute Resolution
Anchorage
907-306-2206
lhardin@akdr.org
www.akdr.orghttps://www.facebook.com/AkDR.org/
https://www.linkedin.com/feed/?trk=
Facilitative Divorce Mediation, Parent Coordination, Custody Investigations

Type of Practice
Dispute Resolution Organization

Geographic Areas of Practice
US Domestic locations of Practice
States: AK; FL; GA; OR; TN; WA

Biography: I have spent the last two decades in service to advocating for children and their families. I bring to my role as a mediator an extensive work background in behavioral health, government systems and finance. I hold a master’s degree with an educational background in Psychology and Business Administration. I am certified as a Parent Coordinator through the Cooperative Parenting Institute and as a Family Facilitative Mediator though Northwestern University. In 2014, I completed my certificate in Trauma-Informed Cognitive Behavioral Therapy through Johns Hopkins School of Public Health. I have served in leadership roles both nationally and at our state level, including but not limited, being named the first female President of the National Child Care Executives Association, President of the Alaska Association of Homes for Children, and Vice-Chair of Best Beginnings Alaska. I stay up-to-date with best practices through continuing education and am a member in good standing with the American Bar Association and Association of Family Conciliation Courts. When not working, I am busy raising my two young children and my foster-adopt teenager and volunteering in our local community. I am passionate my work to offer families, practicing attorneys and our court system additional support in this crucial area.
Carolyn Hardy
Divorce and Family Mediation Services, LLC
Hingham and Quincy
617 750 9709
carolan@divorceandfamilymediationservices.com
www.divorceandfamilymediationservices.comfacebook.com/Mediatefamily/
linkedin.com/in/carolan-k-hardy-esq-315a5b6/
Mediation and Collaborative Practice

**Type of Practice**
Consulting; Solo; Mediation and Collaborative Attorney

**Areas of Specialty:** Consulting; Family, Elder, and Probate

**Geographic Areas of Practice**
US Domestic locations of Practice
States: MA

**Biography:**
Professional mediator and Certified Mediator by the Massachusetts Council of Family Mediators, M. Special Education and Parent Coordinator. I am actively involved in mediation in Massachusetts and sit on the board of directors for the Massachusetts Council of Family Mediators. I am also a group leader for the Collaborative Practice in Massachusetts and have received advanced training in family mediation, high conflict resolution and collaborative practice. My practice is dedicated to helping families resolve disputes peacefully and respectfully outside of court.

Cynthia Hawkins DeBoose
Stetson University College of Law
Saint Petersburg
727-562-7885
chawkins@law.stetson.edu
www.law.stetson.edu
Mediation

**Type of Practice**
Solo; Academic; Family mediation

**Areas of Specialty:** Family, Elder, and Probate

**Geographic Areas of Practice**
US Domestic locations of Practice
States: FL

**Biography:**
Florida Supreme Court Certified Family Mediator & Civil (aka small claims) Mediator. Full-time Tenured Law Professor teaching Family Mediation. Available for Consultation &/or Mediation Services.
JD, Harvard Law School. BA, Wellesley College
Pamela Hemminger
818 790-6635
pamela.hemminger@gmail.com
Arbitration, Mediation

**Type of Practice**
Solo; Dispute Resolution Organization

**Areas of Specialty:** Class Action; Litigation

**Geographic Areas of Practice**
US Domestic locations of Practice
States: CA

**Biography:**
On AAA Special Employment, ERISA and Class Action panels. Arbitrated over 100 employment cases throughout U.S., including class, representative and collective actions. Wage/hour, disability, sex, race, national origin discrimination/harassment, wrongful termination and retaliation, executive employment, ERISA, leaves of absence and trade secrets. Mediator in employment cases. Former Labor and Employment Partner for 30 years+ with Gibson Dunn & Crutcher LLP. Past Chair, Labor and Employment Law Section of Los Angeles County Bar Assn., Fellow, College of Labor and Employment Lawyers, Current and/or past listing in Best Lawyers in America, Southern California SuperLawyers (including top 50 women lawyers) and the like.

Belinda Herrera
Central Texas Mediation
Austin, Texas
5129241820
belindaherrera3@gmail.com
www.centraltxmediation.com
www.linkedin.com/in/belinda-herrera-65912930
mediation

**Type of Practice**
Solo

**Areas of Specialty:** Family, Elder, and Probate

**Geographic Areas of Practice**
US Domestic locations of Practice
States: TX

International Regions of Practice: Europe; Asia; Africa; New Zealand, Australia, and Oceania; Latin America and the Caribbean; Canada

**Biography:**
I received my basic mediator training in 1990 and advanced family law mediation training the same year. My goal is to promote communication and understanding between parties and to help them reach a satisfactory resolution in a confidential and neutral setting. I'm bilingual in Spanish.
Dominique Hogan-Doran SC
Senior Counsel (QC)
Sydney, Australia
61410665772
hogan-doran@stjames.net.au
www.dhsc.com.au
@DhoganDoranSC
https://au.linkedin.com/in/hogandoransc
www.phillipstreetmediation.com
International Commercial Arbitration, Mediation

Type of Practice
Consulting; Solo; Business and/or Financial

Areas of Specialty: Consulting; Class Action; Litigation

Geographic Areas of Practice
US Domestic locations of Practice
States:

International Regions of Practice: Asia; New Zealand, Australia, and Oceania

Biography: Senior Counsel (aka Queen's Counsel) of the Australian independent referral Bar; Registered Foreign Lawyer of the Singapore International Commercial Court; Accredited Mediator & Arbitrator; Fellow of the Chartered Institute of Arbitrators.

Geraldine Jaffe
Attorney
Irvine
949-307-3303
geraldinejaffe@cox.net
Mediator, Arbitrator, Investigator, Trainer, Expert Witness.

Type of Practice
Consulting; Solo; Training; Dispute Resolution Organization; Expert Witness

Areas of Specialty: Consulting; Public Policy

Geographic Areas of Practice
US Domestic locations of Practice
States: CA

International Regions of Practice:

Biography: I have 30 years of experience in education, employment, civil rights, LGBT, and Title IX law. I mediate and investigate sexual assault, sexual harassment, and bullying allegations in the academic and workplace environments. I believe my role is to preserve the dignity of all the parties who are in conflict. I know how to build rapport and establish trust in highly emotional and volatile situations, and that three of the most powerful words are "I understand you."
Melinda Jayson
Melinda G. Jayson, P.C.
Dallas
214.534.3961
jgmelinda@yahoo.com
www.linkedin.com/in/melinda-jayson-04056a9
Arbitration, Mediation

Type of Practice
Solo; Law Firm

Areas of Specialty: Liability and Negligence; Professional Liability; Litigation

Geographic Areas of Practice
US Domestic locations of Practice
States: TX

International Regions of Practice: Europe

Biography: Melinda provides a highly analytical, creative, and practical approach to case management and resolution of disputes as a neutral arbitrator and mediator. Having issues more than 200 awards and been appointed as arbitrator on approximately 500 matters since 1991, Melinda primarily serves as arbitrator of complex commercial and business disputes, including real estate transactions, business entity and investment disputes, banking and financial matters, healthcare disputes, professional relationships and client-related duties, and executive employment matters. A Fellow of both the College of Commercial Arbitrators and the Chartered Institute of Arbitrators, she has been repeatedly honored as a "Legal Leader" and "Top Rated" in ADR. Melinda combines her past experience as a business litigation partner in a major international law firm with her years as a General Counsel to develop a thorough understanding of the significant legal issues in the disputes she arbitrates.

Joan Stearns Johnsen
University of Florida, Levin College of Law
Gainesville
617-549-0742
jsjohnsen@jsj-adr.com
www.jsj-adr.com
jsjohnsen@jsj-adr.com
Arbitration, Mediation, Neutral Evaluation, Training

Type of Practice
Consulting; Training; Academic; Corporate; Dispute Resolution Organization; Business and/or Financial

Areas of Specialty: Consulting; Consumer Fraud; Litigation

Geographic Areas of Practice
US Domestic locations of Practice
States: CA; DC; FL; GA; IL; MA; NY; PA; RI; SC; VA; WA

Biography: Over thirty years as an arbitrator, over twenty five years as a mediator. Extensive familiarity with all aspects of financial services and corporate issues. Practice experience as an enforcement attorney for the Commodity Futures Trading Commission, litigator, and corporate counsel for a major New York investment bank and for a New York Exchange. Presently also a Legal Skills Professor at the University of Florida in Gainesville teaching negotiation, mediation, and arbitration. Provide training and coaching in negotiation, mediation and arbitration. Frequent presentations in Gender Differences in Negotiation.
Gloria Johnson
District of Columbia
301-390-2222
GJLaw75@aol.com
Arbitration, Mediation and Training

Type of Practice
Solo

Geographic Areas of Practice
US Domestic locations of Practice
States: DC

International Regions of Practice: Africa; Latin America and the Caribbean

Biography:
Certified mediator and arbitrator actively hearing cases on American Arbitration Association Panels of Labor, Employment and Commercial Arbitration; as well as Federal Mediation and Conciliation Service Arbitration Panel; and District of Columbia Public Employment Relations Board. Former Hearing Examiner for UFT-NYC Teacher Tenure cases. Other ADR Rosters have included: USPS REDRESS Panel; Metropolitan Washington Airport Authority Employee Relations Council Panel; Prince George's County PERB, Fort Bragg Arbitration Panel; US Dept of Labor and AFGE Local 12 Arbitration Panel. Gloria is a former EEOC attorney, prior Metallurgical Engineering Department Supervisor (Bethlehem Steel) and trained medical technologist whose scientific/technical training enhances 20+ years ADR experience.

Raquel Johnson-Holley
336.209.3331
hbdiveon3@gmail.com

Type of Practice
Solo
Lisa Jones
L Jones Mediation Services
Long Beach
562 305-4033
Ljonesmediation@gmail.com
Mediation

Type of Practice
Solo; Court; Dispute Resolution Organization

Areas of Specialty: Family, Elder, and Probate

Geographic Areas of Practice
US Domestic locations of Practice
States: CA

Biography:
Lisa Jones has been successfully mediating both litigated and non-litigated matters involving construction, contracts, civil harassment, employment, and landlord-tenant disputes for over 5 years. Ms. Jones mediation style is guided by the situation and can be either facilitative, evaluative or both. Ms. Jones believes her primary function as a mediator is to determine the needs and interests of the parties then facilitate positive communication to guide the parties through successful negotiations.

Michelle Kassatly
SAK IP Law Office
San Jose
408-410-0780
michelle_kassatly@yahoo.com
https://www.linkedin.com/feed/

Type of Practice
Solo; Government; Business and/or Financial

Geographic Areas of Practice
US Domestic locations of Practice
States: CA

Biography:
Michelle is a recent law school graduate. She graduated from Pepperdine Law with a JD, a Masters in Dispute Resolution, a certificate in Entertainment Law, a certificate in Intellectual Property Law, and a Certificate in Business and Entrepreneurship. She has worked at the UN’s Special Tribunal for Lebanon and in a variety of IP positions such as MGA Entertainment, a small publishing company, Entertainment Law Update, and a small talent management company.
Laura Kaster
Appropriate Dispute Solutions
Princeton, NJ
609 921 0095
lkaster@AppropriateDisputeSolutions.com
www.AppropriateDisputeSolutions.com
Laura A. Kaster
Arbitration and Mediation full time neutral

**Type of Practice**
Solo; Training; Court; Dispute Resolution Organization; Business and/or Financial

**Areas of Specialty:** Litigation

**Geographic Areas of Practice**
US Domestic locations of Practice
States: IL; MD; NJ; NY; PA

International Regions of Practice: Europe

**Biography:** Laura was previously Chief Legal Counsel at AT&T and a partner at Jenner & Block with a wide background in commercial, technology and intellectual property disputes and settlements. She is a Fellow in the College of Commercial Arbitrators, on the Tech list of the Silicon Valley Arbitration and Mediation Center on the CEDR Global Mediation panel and the AAA Master Mediator Panel, recognized by Who’s Who Legal, Mediation. She is the recipient of New Jersey’s Boskey Award for ADR Practitioner of the Year and president of the JMLG ADR Inn of Court (2015-2017), Prior Chair of the NJSBA DR Section a member of the Global Mediation.

Alfreida Kenny
The Law Office of Alfreida B. Kenny
New York
(212) 809-2700
abkenny@abkenny.com
www.abkenny.com
https://www.linkedin.com/in/alfreidakenny/
Mediation and Arbitration

**Type of Practice**
Solo

**Areas of Specialty:** Family, Elder, and Probate; Litigation

**Geographic Areas of Practice**
US Domestic locations of Practice
States: NY

**Biography:** Currently, my practice primarily is trusts and estates, which includes estate planning, as well as litigation. I also represent clients in adult guardianship proceedings, which frequently involves litigation. Guardianship proceedings often involve family disputes, which I endeavor to resolve without litigation. I am a member of the AAA panel of commercial arbitrators. I also am on the panel of arbitrators for FINRA, formerly NASD. I am on the panel of mediators for the USDC for the Southern District of New York, the Commercial Division of the Supreme Court of the State of New York, New York County, and AAA. My experience includes Assistant General Counsel of Harper & Row, Publishers, Inc. and commercial litigation.
Stephanie Klein
Law Office of Hon. Stephanie H. Klein (Ret.)
Philadelphia and Delaware County, PA
610-716-7115
kleindj@comcast.net
http://adroptions.com/neutral/judge-stephanie-h-klein/
Mediation, arbitration, neutral evaluation

Type of Practice
Law Firm; Dispute Resolution Organization

Areas of Specialty: Liability and Negligence; Professional Liability; Consumer Fraud; Litigation

Geographic Areas of Practice
US Domestic locations of Practice
States: PA

Biography:
I have been practicing law for 38 years and served as a judge for 19. My mediation and arbitration practice includes employment, real estate, commercial and personal injury disputes. I have mediated several dozen cases for the EEOC, serve as Judge Pro Tem for the Philadelphia Court of Common Pleas in both the major trial division and Commerce Court, and am a FINRA Arbitrator, certified to serve as Chair in statutory employment discrimination cases and to hear contract disputes. I am affiliated with a regional ADR firm, ADR Options, in Philadelphia.

Lisa Salkovitz Kohn
Dispute Resolution Services
Chicago and Washington DC
773-285-0500
arbitrator@ameritech.net
https://www.linkedin.com/in/lisakohn
Arbitrator, Mediator, Hearing Officer and Fact Finder, primarily in the areas of Labor (Union/Management) and Employment Disputes

Type of Practice
Solo; Training; Dispute Resolution Organization

Geographic Areas of Practice
US Domestic locations of Practice
States: AL; AZ; CO; DC; FL; IL; IN; IA; KS; KY; MD; MI; MN; MO; NE; ND; OH; PA; TX; VA; WV; WI; WY

Biography:
Since 1991, full-time neutral labor and employment dispute resolution professional, engaged in arbitration and mediation nation-wide. Experienced in both grievance and interest arbitration, in a wide range of public and private workplace settings, handling a broad spectrum of issues. Member of public and private labor arbitration panels including the Federal Mediation and Conciliation Service (FMCS), the American Arbitration Association (AAA), the National Mediation Board (NMB), and state public employee relations boards. Member of the National Academy of Arbitrators since 2002. Former member of the JAMS panel for arbitration and mediation. Complete CV and fee information on request.
Shelley Korch
Relevant Resolutions
Baltimore, Maryland and Washington, DC
410-371-1241
skorch@relevant-resolution.com
www.shelleykorchadr.com
Arbitration and Mediation

Type of Practice
Consulting; Solo; Training; Government; Corporate; Dispute Resolution Organization
Areas of Specialty: Consulting; Public Policy

Geographic Areas of Practice
US Domestic locations of Practice
States: DC; MD; VA

Biography:
I have extensive experience working with individuals and organizations to resolve complex disputes based upon mutual interests, objective measures and respectful relationships. Familiar with matters raising questions of jurisdiction, timeliness, subcontracting, interpretation of collective bargaining agreements, allegations of disparate treatment, discipline and discharge based upon prohibited factors and whistle blower activity. I have significant experience with health care and the transportation sectors as well as the public employees based upon my prior employment with the Federal government. I have also served as a neutral in matters related to promotions, remedial matters, EEO allegations and ADA matters. Although I am primarily a solo practitioner, I have experience working with arbitration panels and with co-mediators.

Kimberlee Kovach
Kovach Dispute Resolution
Austin Texas
512 970 2683
kim@kimkovach.com
www.kimkovach.com
https://www.linkedin.com/in/kimberlee-kovach-63b08a14?trk=hp-identity-name
Mediation, Arbitration, Convening, Consultant, Training

Type of Practice
Consulting; Solo; Training; Academic; Dispute Resolution Organization
Areas of Specialty: Consulting; Liability and Negligence; Professional Liability; Public Policy; Community; Class Action; Family, Elder, and Probate

Geographic Areas of Practice
US Domestic locations of Practice
States: TX

International Regions of Practice: Europe

Biography:
Have been a mediator since 1978, and arbitrator since 1992. Have successfully mediated all types of matters, as well as served as arbitrator in numerous kinds of cases. Previously spent over 25 years in legal education teaching domestic and international dispute resolution processes. Have published numerous books, book chapters and articles on dispute resolution topics. Currently serving as an independent mediator and arbitrator.
Ruth Kurtz
Stapper & Van Doren
New York City
212-698-4570
kurtz.svd@verizon.net
stappervandoren.com/
Commercial Arbitration

Type of Practice
Law Firm

Geographic Areas of Practice
US Domestic locations of Practice
States: NY

Biography:
I have been a member on the American Arbitration Association panel of commercial arbitrators since 1988, and have served as chair, panel member and solo arbitrator on over 100 arbitrations. Several arbitrations involved over $5 million, and many were smaller matters.

Serena Lee
American Arbitration Association
San Francisco
415-671-4053
lees@adr.org
www.adr.org
https://www.linkedin.com/in/serenaklee
Mediation, Arbitration, Elections

Type of Practice
Dispute Resolution Organization

Areas of Specialty: Professional Liability; Class Action; Litigation

Geographic Areas of Practice
US Domestic locations of Practice
States: AK; CA; HI; OR; WA;

Biography:
Regional Vice President for American Arbitration Association's Commercial Division managing the San Francisco and Seattle regional offices for the AAA. In addition to supervising large, complex commercial arbitrations and mediations, also responsible for the maintenance and recruitment of neutrals for the AAA commercial roster in western U.S. Also a frequent presenter/speaker on ADR processes at legal and industry conferences, law firms and schools.
Debra Leo  
DLeo & Associates, LLC  
Birmingham  
(205)305-2510  
Debraleo adr@gmail.com  
www.debraleo.com  
Debra Leo  
Mediation, Arbitration, EEO Consulting, Training  

**Type of Practice**  
Solo  

**Areas of Specialty:** Community  

**Geographic Areas of Practice**  
US Domestic locations of Practice  
States: AL; FL; GA; MS; TN  

**Biography:**  
Over 40 years experience in all aspects of employment relations  
Over 20 years of mediation experience  
Mediated over 2,500 disputes with a resolution rate exceeding 95%  
Subject matter expertise in conflict resolution, harassment, accommodation and other specialized workforce issues  

Corinne (Cookie) Levitz  
Circuit Court of Cook County  
Chicago  
312-343-2127  
cookie.levitz@alumni.carleton.edu  
Mediation  

**Type of Practice**  
Training; Court; Academic; Community  

**Areas of Specialty:** Community; Family, Elder, and Probate  

**Geographic Areas of Practice**  
US Domestic locations of Practice  
States: IL  

**Biography:**  
Sandra Lindoerfer
Sandra Lindoerfer Associates
Pasadena
6267107266
solind@earthlink.net
Sandra Lindoerfer
Mediate.com
Mediation, especially workplace disputes; arbitration; fact-finding hearings; civil service hearings

**Type of Practice**
Solo

**Areas of Specialty:** Litigation

**Geographic Areas of Practice**
US Domestic locations of Practice
States: CA; NY

**Biography:**
Until 2008, my work was as a management human resources professional, or a Management attorney, primarily in public education at all levels. Since 2008 my work has been as an impartial mediator, arbitrator, fact finder, and hearing officer. I am on the California PERB panel of arbitrators and fact finders, the FMCS panel of labor arbitrators, and several public sector panels of hearing officers. My passion is helping parties to resolve disputes in a way that allows them to move forward with their lives and work. My experience in education helps me to be a successful mediator or arbitrator in that arena especially. I am committed to equal rights in the workplace and the world, and am especially committed to equal rights and opportunities for persons with disabilities.

Carol Ludington
Ludington Ltd.
1-612-581-2880
cludington@ludingtonltd.com
www.ludingtonltd.com
Carol Ludington
Initial damages assessments, arbitration, mediation, and other neutral roles

**Type of Practice**
Consulting; Business and/or Financial

**Areas of Specialty:** Consulting; Litigation

**Biography:**
Carol Ludington has been involved in dispute resolution for over thirty years as a damages expert in U.S. litigation as well as U.S. and international arbitration; as an arbitrator; and as a consultant. She is a CPA, Certified in Financial Forensics, with experience in hundreds of complex commercial and intellectual property disputes involving a wide variety of industries and parties.

Carol frequently serves as a testifying expert, and as a consultant regarding early analysis of damages and creative dispute resolution processes and strategies. She is listed as a neutral by several organizations, including the AAA’s Commercial Arbitration Panel.
Carol Marshall
San Francisco Bay Area
(415)383-0469
cjfm@sbcglobal.net
Mediation, Arbitration, Education & Training, Program Design, Litigation Portfolio Analysis

Type of Practice
Solo; Training; Dispute Resolution Organization

Areas of Specialty: Liability and Negligence; Litigation

Geographic Areas of Practice
US Domestic locations of Practice
States: CA

Biography: The focus of my 39+ professional years has been the resolution of disputes, via litigation or alternatives like arbitration and mediation. I have experienced these processes as client, litigator, arbitrator, mediator, and negotiator, becoming a full time neutral fifteen+ years ago. My experience has afforded me the opportunity to consider human expectations and concerns in conflict situations from different perspectives and in various areas of activity, including banking, commerce, the workplace, the environment, public access situations, real estate endeavors, and cross-cultural interactions. I believe strongly in the power of excellent communications and mutual respect when it comes to resolving conflicts.

Deborah Mastin
Law Office of Deborah Mastin, PLLC
Miami
305.505.7448
deborahmastin@gmail.com
deborahmastin.com
arbitrator, mediator, dispute board member, early neutral evaluator

Type of Practice
Solo

Areas of Specialty:

Geographic Areas of Practice
US Domestic locations of Practice
States: FL

International Regions of Practice: New Zealand, Australia, and Oceania; Latin America and the Caribbean; Canada

Biography: Mediates and arbitrates large complex disputes from infrastructure, construction, and energy projects in the USA and internationally. AAA (Mega Projects, Master Mediator, ICDR), CPR, Dispute Resolution Centre of Trinidad. Fellow of the American College of Construction Lawyers, the College of Commercial Arbitrators, the Chartered Institute of Arbitrators, and the Dispute Board Federation.

Former Florida Assistant County Attorney, negotiated contracts and litigated claims from public infrastructure projects, including $7 B Miami International Airport, $2 B Ft. Lauderdale-Hollywood International Airport, museums, performing arts centers, stadiums, power-plants, rail transit, and IT systems.

Northeastern University School of Law; MIT School of Architecture and Planning.
Deborah Masucci
Masucci Dispute Management and Resolution Services
New York City and the Boroughs
646-670-7224
dm@debmasucciadr.com
www.debmasucciadr.com
https://www.linkedin.com/in/deborah-masucci-b100a79?trk=nav_responsive_tab_profile
www.imimediation.org
Arbitration, Mediation, Dispute Management, Dispute System Design

**Type of Practice**
Solo; Dispute Resolution Organization

**Areas of Specialty:** Liability and Negligence; Professional Liability

**Geographic Areas of Practice**
US Domestic locations of Practice
States: NJ; NY

International Regions of Practice: Europe

**Biography:** Deborah has been appointed as an arbitrator in over 150 matters covering employment, commercial, insurance coverage, breach of contract and professional fee disputes. She also serves as a mediator and has been appointed to matters involving employment, insurance coverage, and contract. She is on the American Arbitration Association Commercial and Employment panels, the American Health Lawyers Association panels, the ICC Panel of Experts and an International Accredited Mediator with the Hong Kong Joint Mediation Center. She is a member of the American College of Civil Trial Mediators as well as the International Arbitration Club of New York.

Mary K. McCormick
McCormick International
Minneapolis, Minnesota
952-884-6408
mary@mccormickintl.com
www.mccormickintl.com
www.linkedin.com/in/marykmccormick
Arbitration, Mediation

**Type of Practice**
Solo; Dispute Resolution Organization

**Geographic Areas of Practice**
US Domestic locations of Practice
States: MN

International Regions of Practice: Europe; Asia

**Biography:** International business attorney with 40 years of experience both as in-house counsel and in private practice, with a focus on small and medium-sized clients, and particular experience in high tech industries, exporting and the Asia Pacific Region. Seventeen years in-house, half at Honeywell Inc. (computers, controls) and half at Cray Research, Inc. (supercomputers). International commercial arbitrator and mediator for the last 18 years. Taught International Contracts and Legal Aspects of International Business and provides training seminars to clients.
Suzanne McSorley  
Stevens & Lee, P.C.  
Lawrenceville, New Jersey  
609-987-6663  
smcs@stevenslee.com  
www.stevenslee.com  
Mediation and arbitration neutral

**Type of Practice**  
Law Firm

**Areas of Specialty:** Professional Liability; Litigation

**Geographic Areas of Practice**  
US Domestic locations of Practice  
States: NJ; NY; PA

**Biography:**  
I have served as a mediator since 1994 for construction, contract, commercial, insurance and employment matters and am a NADN (National Academy of Distinguished Neutrals) mediator. I have been a member of the AAA arbitrator roster since 2016, on the commercial and construction panels, handling primarily construction-related disputes.

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Linda Mealey-Lohmann  
Mealey-Lohmann Mediation & Dispute Resolution  
St. Paul  
612-791-2218  
Linda@MLMediation.net  
http://www.mlmediation.net/  
https://www.linkedin.com/in/mealeylohmann/  
Mediation, Arbitration, Trainer

**Type of Practice**  
Solo; Academic

**Areas of Specialty:** Community

**Geographic Areas of Practice**  
US Domestic locations of Practice  
States: MN

**Biography:**  
Attorney Mealey-Lohmann is a former litigator who practices exclusively as a mediator and arbitrator for employment and commercial lawsuits. She is the co-author of The Minnesota ADR Handbook (MN CLE 2011), an Adjunct Professor at Mitchell Hamline College of Law, and former Chair of the MN State Bar Association’s ADR Section. In addition to her private ADR practice, she serves on a number of ADR Panels: the American Arbitration Association (mediator and arbitrator on the employment and commercial panels since 2012), the Equal Employment Opportunity Commission (contract mediator since 2004), the U.S. Postal Service REDRESS Transformative Mediation Program (contract mediator since 2007), ValueSolve ADR (since 2011), and the Better Business Bureau (arbitrator since 2012). She was recognized as a Minnesota Super Lawyer in 2017, 2016, and 2015, as one of the 2015 Women in Business honorees by the Minneapolis/St. Paul Business Journal, and is a member of the National Academy of Distinguished Neutrals (since 2013). She is fluent in Mandarin Chinese.
Debra Mellinkoff
Mellinkoff Mediation
Sausalito
(415) 289-0300
mellinkoffmediation@gmail.com
mellinkoffmediation.com
Mediation and Early Neutral Evaluation

**Type of Practice**
Solo

**Areas of Specialty:** Litigation

**Geographic Areas of Practice**
US Domestic locations of Practice
States: AZ; CA; CO; DC; FL; NY

International Regions of Practice: Europe

**Biography:**
I have been a professional mediator for more than thirty-five years and have resolved thousands of disputes throughout the United States and Europe. I have extensive experience in resolving business, banking, securities, employment, real estate and intellectual property disputes. I have resolved numerous disputes before a lawsuit was ever filed and conduct independent fact-finding in employment discrimination and sexual harassment claims. I also have conducted numerous seminars for attorneys on the topics of effective advocacy in mediation and how to resolve disputes before they escalate into litigation.

Judith Meyer
Commercial Dispute Solutions
Philadelphia, PA
215-563-1480
judith@judithmeyer.com
www.judithmeyer.com

**Type of Practice**
Consulting; Solo; Training; Court; Academic; Dispute Resolution Organization

**Areas of Specialty:** Consulting; Liability and Negligence; Professional Liability; Consumer Fraud; Litigation

**Geographic Areas of Practice**
US Domestic locations of Practice
States: CT; DC; ID; IL; NY; PA

**Biography:**
Linda Michler

Professional Dispute Resolution, LLC
based in Pittsburgh, PA and Outer Banks, NC - will travel to location of ADR case, a nationwide ADR business
412.480.1731
Linda.Michler@michlerlaw.com
www.michlerlaw.com or www.professionaldisputeresolution.com
https://www.linkedin.com/in/lindamichler
Arbitration, Consultant, Early Neutral Evaluation, Mediation

Type of Practice
Consulting; Training; Corporate; Business and/or Financial

Areas of Specialty: Consulting; Professional Liability; Litigation

Geographic Areas of Practice
US Domestic locations of Practice
States: DC; NC; PA; SC; VA

International Regions of Practice: Latin America and the Caribbean

Biography:
Ms. Michler is a former practicing attorney who has decided to restructure her career to focus solely on
mediations, early neutral evaluations, consulting and arbitrations for cases and claims involving business and
financial matters including real estate, employment, lending, shareholder, and healthcare disputes. She travels to
the ADR case if the economics make sense for the parties and the case.

Ms. Michler is an attorney with expertise in the areas of real estate, employment, lending, shareholder, and
healthcare disputes. She also has experience with government contracts, franchise disputes, product liability,
professional malpractice, commercial/business matters, and bankruptcy disputes. The principal of Professional
Dispute Resolution, LLC, she has over 25 years experience on ADR matters, serving as an arbitrator, mediator, and
early neutral evaluator/consultant. In addition to maintaining an active private law practice, she has served as
Assistant District Counsel, Special Assistant United States Attorney with the US Small Business Administration,
taught legal courses at Robert Morris University, Duquesne University, Community College of Allegheny County
and has been a presenter for several CLE providers including the National Business Institute, and the Allegheny
County and Washington County Bar Associations. She has been in-house counsel for a global data and risk
management software company. Ms. Michler is currently admitted to practice in all Pennsylvania, North Carolina
and New York Courts, US District Courts for Western, Middle and Eastern Districts of Pennsylvania, US District
Court for the Eastern District of North Carolina, US Court of Appeals for the Third Circuit, and US Supreme Court.

Professional affiliations include American Bar Association (Dispute Resolution, Health Law and International
Sections), PA Bar Association (Dispute Resolution Committee), NY State Bar Association, American Bankruptcy
Institute (Mediation Committee), Association of Attorney Mediators, FINRA Mediator and Arbitrator, State of NC
Dispute Resolution Certified Mediator for the Superior Court, International Institute for Conflict Prevention and
Resolution Panel of Neutrals, MWI Franchise Panel, Better Business Bureau arbitrator, Western District of
Pennsylvania Mediator, Arbitrator and Early Neutral Evaluation Panel Member, US Bankruptcy Court for the
Western District of PA Mediation Panel Member.
Lakshmi Mittal
Washington DC metro area
571-594-4584
a.lakshmimittal@gmail.com
Mediation

Type of Practice
Consulting; Solo; Law Firm; Court; Government; Business and/or Financial; Community

Areas of Specialty: Consulting; Community; Family, Elder, and Probate

Geographic Areas of Practice
US Domestic locations of Practice
States: DC; VA

International Regions of Practice: Asia

Biography: To make this world peaceful, it’s compulsory to preserve the long-standing relationships. Whether its family, business or otherwise, mediation has benefit of being less public, more relaxed and potentially less bitter. I am certified mediator with 15 years of experience being in legal field, I have always dealt to mediate first and it worked to harmonies the relationships. I have also experienced the disputes, exhausted to turn into positive resolution but ADR works to resolve them by winding up in harmonised manner. I have started realizing that this system brings economic benefit.

Cecilia Morgan
JAMS Resolving Disputes Worldwide
Dallas
214-850-6433
cmorgan@jamsadr.com
www.jamsadr.com
Yes
Mediation, Arbitration, Early Neutral Evaluator and Medical Peer Review

Type of Practice
Dispute Resolution Organization

Areas of Specialty: Liability and Negligence; Professional Liability; Public Policy; Consumer Fraud; Class Action; Family, Elder, and Probate; Litigation

Geographic Areas of Practice
US Domestic locations of Practice
States: TX

Biography: I have mediated and arbitrated over 3,000 cases in over 30 states. Recognized as one of Texas’ Best Alternative Dispute Resolution Lawyers (Best Lawyers in America) (2008-2017), a Texas Super Lawyer (2012-2017) and one of D Magazine’s Best Lawyers in Dallas (2013-2017), I received the State Bar of Texas’ Justice Frank Evans Award for Outstanding Contribution to Texas ADR in 2010. I am a TMCA Credentialed Distinguished Mediator, a Fellow of the College of Labor and Employment Lawyers and an Adjunct Professor for Texas Tech University School of Law where I received my J.D. in 1977.
Sarah Murray
Stevens & Bolton LLP
London
01483 734207
sarah.murray@stevens-bolton.com
www.stevens-bolton.com
International Arbitration and mediation, cross border litigation

**Type of Practice**
Law Firm

**Areas of Specialty:** Litigation

**Geographic Areas of Practice**
US Domestic locations of Practice
States:

International Regions of Practice: Europe

**Biography:**
Sarah has a broad range of experience in handling commercial disputes both for clients across the UK and internationally. Her experience includes handling major litigation and arbitration as well as providing strategic and commercial advice on a range of contentious issues.

Karin Nielsen
Karin Nielsen & Associates
Denver
303-991-6176
kenielsen74@comcast.net
www.knielsenassoc.com
Mediation

**Type of Practice**
Solo

**Areas of Specialty:** Public Policy; Community; Family, Elder, and Probate

**Geographic Areas of Practice**
US Domestic locations of Practice
States: CO

**Biography:**
Karin Nielsen has been mediating since 2012. In addition to her private practice, she is a Professional Mediator with the Mediation Association of Colorado, and she is a Lead Mediator with Court Mediation Services which is a subcommittee with the Denver Bar Association.
Cinnie Noble
CINERGY Coaching
Toronto, Canada
416-6864247
cinnie@cinergycoaching.com
www.cinergycoaching.com Cinnie Noble
@CINERGYCoaching
https://www.linkedin.com/in/cinnienoble/
www.conflictmastery.com
Conflict Management Coaching (aka conflict coaching), mediation

**Type of Practice**
Consulting; Solo

**Areas of Specialty:** Consulting

**Geographic Areas of Practice**
International Regions of Practice: Europe; Asia; New Zealand, Australia, and Oceania; Canada

**Biography:** My DR practice began as a family lawyer/mediator. When I completed my LL.M. in ADR I shifted my practice to workplace mediation. I now mediate interpersonal workplace disputes and dental patient complaints. In 1999 I created a model for coaching individuals to increase their conflict competence. I coach leaders/professional worldwide, and train mediators, lawyers and others around the world, to use this coaching model. I have written 2 dispute resolution texts and 2 coaching books - ‘Conflict Management Coaching: The CINERGY Model’ and ‘Conflict Mastery: Questions to Guide You’. I am the 2017 recipient of the Ontario Bar Association Dispute Resolution Section’s Award of Excellence.

Patricia Nolan
The Law Office of Patricia A Nolan
Dallas
214 377-8083
pnolan@nolanfirm.com
www.nolanfirm.com
Arbitration and Mediation

**Type of Practice**
Solo

**Areas of Specialty:**

**Geographic Areas of Practice**
US Domestic locations of Practice
States: TX

**Biography:** Patricia Nolan has represented businesses and executives in litigation for more than 30 years. She is on AAA’s Rosters of Neutrals for Large, Complex Commercial Disputes and for Employment and is a mediator. Her experience involves contract and partnership disputes; business torts; real estate claims; business and insurance matters involving healthcare; and, in employment, severance, non-competition and trade secret claims. She has served in international contract disputes and for securities claims. Patty has been recognized as a Best Lawyer in America and Super Lawyer for business litigation and a D Magazine Best Lawyer for ADR. She frequently speaks on arbitration.
Suzann Ordile
Ordile Law and Mediation
New Hope, PA
978-819-4387
sordile@ordilelaw.com
www.OrdileLaw.com
Mediation, Collaborative Law

**Type of Practice**
Solo; Law Firm; Dispute Resolution Organization

**Areas of Specialty:** Family, Elder, and Probate

**Geographic Areas of Practice**
US Domestic locations of Practice
States: FL; MA; NJ; PA

**Biography:**
Ordile Law & Mediation offers Family and Civil Mediation and Collaborative Law services in PA, NJ, MA, and FL.

Leticia Ostler
Clarity Dispute Resolution
San Diego
619-430-5879
lostler@claritydisputeresolution.com
www.claritydisputeresolution.com
https://www.facebook.com/claritydisputeresolution/
https://twitter.com/claritydispute
https://www.linkedin.com/company/clarity-dispute-resolution-&-mediation-services
Mediation

**Type of Practice**
Solo

**Areas of Specialty:** Liability and Negligence; Professional Liability; Litigation

**Geographic Areas of Practice**
US Domestic locations of Practice
States: CA

**Biography:**
My expertise in these fields are inclusive of community, grievance and workplace disputes, cooperative bargaining negotiations, business conflicts, organizational conflicts, employment and discrimination lawsuits, wrongful deaths, catastrophic injuries, and customizing preventative dispute resolution systems for business.
Laura Ouin
Third Coast Mediation, llc
Dallas
214-379-7401
Laura@ThirdCoastMediation.com
www.ThirdCoastMediation.comhttps://www.facebook.com/ThirdCoastMediation
@ThirdCoastMedia
https://www.linkedin.com/in/lauraouin/
Mediation, Neutral

**Type of Practice**
Consulting; Solo; Business and/or Financial

**Areas of Specialty:** Consulting

**Geographic Areas of Practice**
US Domestic locations of Practice
States: TX

**Biography:**
Laura Ouin is a Business Development Professional and Mediator who is passionate about serving people. Currently based in Dallas, Texas, she is the Principal, Mediator, and Business Development Specialist of Third Coast Mediation. To date, she has garnered nearly 20 years of direct experience in the business development and mediation within the family, business, technology, and marketing specialty areas.

Toshie Ozaki
Asian Pacific American Dispute Resolution Center
Los Angeles
619-602-6903
toshie.ozaki@apadrc.org
apadrc.org
https://www.linkedin.com/in/toshie-o-1477775
Mediation, Facilitation

**Type of Practice**
Consulting; Solo; Training; Dispute Resolution Organization; Community

**Areas of Specialty:** Consulting; Public Policy; Community; Family, Elder, and Probate

**Geographic Areas of Practice**
US Domestic locations of Practice
States: CA

International Regions of Practice: Asia

**Biography:**
Experienced in international family mediation; international dialogue facilitation; restorative justice facilitation Director of the family mediation program and Consultant for the Asian Pacific American Dispute Resolution Center in Los Angeles.
Merriann Panarella
Panarella Dispute Resolution Services
Boston, MA and New York City, NY
508 653-2455
mpanarella@panarellaADR.com
www.panarellaADR.com
Merriann Panarella
Mediation, Arbitration, Early Neutral Evaluation, Discovery Master, Settlement Counsel, ADR Consulting

Type of Practice
Solo; Training; Dispute Resolution Organization; Community

Areas of Specialty: Professional Liability; Litigation

Geographic Areas of Practice
US Domestic locations of Practice
States: CA; CT; DC; IL; MA; NJ; NY

International Regions of Practice: Europe

Biography:
Served as an arbitrator in large, complex cases including patent infringement and patent invalidity issues, medical device development disputes, licensing agreements matters, software development disputes pharmaceutical development cases, contractual disputes, securities fraud disputes, hospital accounting matters, and legal fee disputes. Arbitration experience includes as both sole arbitrator and chair (three member panel).

Mediation experience as counsel and mediator, in the area of intellectual property including patent, and trade secret disputes, licensing and technology agreements, contracts, employment including disability discrimination, sexual harassment, retaliation, and religious discrimination claims under federal, state and city statutes, real estate, environmental matters and deceptive trade claims.

Over 27 years experience as a litigation partner at WimerHale focusing on complex commercial, intellectual property, employment, international, and general litigation matters including advising clients on all aspects of the litigation process including trial preparation and strategy, business goal implementation, and cost containment.

Speaking and writing on Dispute Resolution, Commercial, IP, International, and Employment topics. Has served as a tutor for several years for the Chartered Institute of Arbitrators' Accelerated Course to Fellowship Program.
Sasha S. Philip
Philip Mediation
Seattle
(425) 298-7839
Sasha@PhilipMediation.com
https://twitter.com/philipmediation
https://www.linkedin.com/in/sashasphilip
Mediation and Arbitration

**Type of Practice**
Consulting; Solo; Training; Academic

**Areas of Specialty:** Consulting; Liability and Negligence; Professional Liability; Family, Elder, and Probate; Litigation

**Geographic Areas of Practice**
US Domestic locations of Practice
States: WA

**Biography:** Sasha S. Philip is a professional mediator and arbitrator and the owner of Philip Mediation, which she founded in early 2014. She is also an adjunct faculty member at Seattle University School of Law, is certified as a Rule 39.1 Neutral by the U.S. District Court for the Western District of Washington, and acts as a court-appointed arbitrator for the King County and Snohomish County Superior Courts. She is a member of the Washington State Bar Association ADR Section’s Executive Committee, co-chair of the Annual Northwest Dispute Resolution Conference, and is active as a mediation coach, trainer and volunteer mediator.

Anna Rappaport
Excelleration Coaching
Washington, DC
(202) 288-4453
Anna@ExcellerationCoaching.com
www.ExcellerationCoaching.comExcelleration Coaching
CoachAnnaDC
https://www.linkedin.com/in/anna-rappaport-5a61837
Business Development & Leadership Coaching

**Type of Practice**
Consulting; Solo; Coaching

**Areas of Specialty:** Consulting

**Geographic Areas of Practice**
US Domestic locations of Practice
States: CA; DC; MD; TX; VA

International Regions of Practice: Europe; New Zealand, Australia, and Oceania; Latin America and the Caribbean; Canada

**Biography:** I am a former lawyer with 16 years experience coaching attorneys and 11 years experience mentoring and training other coaches. I assist both American and international lawyers to create business development plans suited to their strengths and preferences; find the time and energy to implement these plans; and perfect their business communications. I lived in Japan, Thailand and, most recently, Turkey, where I coached Turkish lawyers and taught corporate law at Yeditepe University. I received a J.D. from The George Washington University Law School and a B.A. in Political Science from Tufts University.
Geetha Ravindra
International Monetary Fund
Washington, D.C.
202-499-9213
gravindra@imf.org
Mediator, Facilitator, Trainer, Conflict Coach

**Type of Practice**
Consulting; Training; Court; Academic; Business and/or Financial; Community

**Areas of Specialty:** Consulting; Community; Family, Elder, and Probate

**Geographic Areas of Practice**
US Domestic locations of Practice/States: DC; VA
International Regions of Practice: Asia

**Biography:** Geetha Ravindra is an attorney, mediator and trainer with 25 years of experience in the field of ADR. She is currently the Mediator for the International Monetary Fund. Geetha served as Director of the Department of Dispute Resolution Services at the Supreme Court of Virginia from 1996-2007 and managed the Dalkon Shield Arbitration Program at the Private Adjudication Center 1992-1996. She was an Adjunct Professor at the University of Richmond School of Law and the College of William and Mary Law School teaching mediation from 2008 - 2012. Geetha has mediated family cases for the Richmond City Juvenile and Domestic Relations District Court for over fifteen years and has served as a mediator and trainer for the World Bank and several federal and state agencies. Geetha is past Chair of the American Bar Association Section of Dispute Resolution. She is also Past Chair of the Virginia State Bar, Virginia Bar Association ADR Committee, Past President of Virginia Mediation Network, and the past Chair of the Virginia State Bar Attorney Client Fee Dispute Resolution Program. Geetha is the author of the book *Shaadi Remix: Transforming the Traditional Indian Marriage* which is available on Amazon.com.

Sarah Read
Law Offices of SJ Read
Columbia
573 447 2349
sjr@readadr.com
readadr.com
https://www.linkedin.com/in/sarahjread
buildingdialogue.wordpress.com
Mediation, Facilitation, Conflict Assessment, Dispute Resolution Design, Coaching

**Type of Practice**
Consulting; Solo; Training; Academic; Dispute Resolution Organization; Community; Civic Engagement

**Areas of Specialty:** Consulting; Public Policy; Community; Family, Elder, and Probate

**Geographic Areas of Practice**
US Domestic locations of Practice/States: MO

**Biography:** I have more than 25 years experience in resolving complex issues. As a partner and then senior counsel at Sidley Austin I helped to design and facilitate multi-stakeholder dialogues on energy and other regulatory issues. I have mediated both commercial and community disputes, helped to design and facilitate community dialogues, and worked with a range of organizations including businesses, professional firms, non-profits, community groups, educational institutions and governmental organizations. I also work with the USPS REDRESS program which uses a transformative mediation model, mediate cases for high-conflict families, and provide conflict resolution consulting services to faith communities and non-profit boards.
Terri Reicher
Terri Reicher, Esq.
New York City metropolitan area
973 865 1069
terrireicher@gmail.com
terrireicher.com
Mediation, Arbitration

Type of Practice
Solo; Training; Government; Academic; Community;

Areas of Specialty: Family, Elder, and Probate

Geographic Areas of Practice
US Domestic locations of Practice
States: NJ; NY

Biography:
Practice Limited to Mediation and Arbitration of Commercial Disputes. Specialty in health care with a niche interest in elder, bioethics and end of life conflicts. Also significant experience in employment, real estate, environmental, and trust and estate disputes. Experienced trainer for NJICLE & NJAPM. Immediate Past President of the Justice Garibaldi ADR Inn of Court. Charter member of NADN. CEDR certified. 2016 recipient of the Jeydel Award for Service to the DRS community. Adjunct Professor of Law - subjects include dispute resolution processes, business law, government policy and regulation, and contracts. Published articles on various mediation topics.

Michele Riley
New York
212-288-2931
RileyADR@yahoo.com
Arbitration, Mediation

Type of Practice
Consulting; Solo; Training; Academic; Dispute Resolution Organization

Areas of Specialty: Consulting

Geographic Areas of Practice
US Domestic locations of Practice
States: NJ; NY

International Regions of Practice: Asia; Africa

Biography:
Michele S. Riley is a commercial mediator and arbitrator of a wide range of business disputes for the AAA, CPR and FINRA. She is a Fellow, Chartered Institute of Arbitrators (FCIarb) and is an IMI certified mediator, as well as a member of the ABA Dispute Resolution Section and Section of International Law. Ms. Riley complements her ADR practice by teaching courses on negotiation and mediation at Columbia University. She has led trainings in conflict resolution in Asia and Africa and has also served as a consultant on various ADR projects in Africa.
Guadalupe Rivera
El Paso Mediators
El Paso
915-433-3725
judgerivera@elpasomediators.com
Mediation, Arbitration, Special Judge

**Type of Practice**
Solo

**Areas of Specialty:** Liability and Negligence; Professional Liability; Consumer Fraud; Litigation

**Geographic Areas of Practice**
US Domestic locations of Practice
States: TX

**Biography:**
My experience includes 23 years on the trial bench. During that time I presided over thousands of family law, general civil and criminal law cases. After the trial bench, I served for 6 six years on the civil appellate bench. For the last few years I have served as a senior assigned judge and have served as a mediator and arbitrator in both family law and civil cases.

Laura Roach
Albin Roach
Dallas
2144235100
Lroach@albinroach.com
www.albinroach.com
Mediation and Arbitration

**Type of Practice**
Law Firm

**Areas of Specialty:** Liability and Negligence; Family, Elder, and Probate; Litigation

**Geographic Areas of Practice**
US Domestic locations of Practice
States: TX
Marilee Roberg
Chicago
847 906 4310
mroberg@ameritech.net
Arbitration

Type of Practice
Solo

Areas of Specialty:

Geographic Areas of Practice
US Domestic locations of Practice
States: IL

Biography:
American Arbitration Association Commercial Panel Member since 1984 (appointed in 100+ cases). Resolved approximately 460 cases by arbitration or mediation in connection with the Prudential Policyholder Remediation Plan approved by the U. S. District Court of the District of New Jersey in settlement of a nationwide class action and administered by the American Arbitration Association. FINRA Dispute Resolution Panel Member (chair-qualified) since 1997 (appointed in 50+ cases). Cook County (IL) mandatory court-annexed arbitration (municipal department and commercial calendar) (250+ cases).

Carol L Roslund
Carol L Roslund, LLC
303.324.4113
clroslund@roslund-adr.com
Carol L Roslund
Arbitrator

Type of Practice
Solo; Arbitrator on AAA ICDR FINRA and LCIA Panels

Geographic Areas of Practice
US Domestic locations of Practice
States: CO; MO

Biography:
Retired General Counsel and in-house international business attorney for large public and private global corporations advising executives, board members and management on complex domestic and international business transactions; dispute resolution; mergers and acquisitions; legal compliance and ethics; management of litigation and outside counsel; and corporate formation and governance. Currently serve as an arbitrator on AAA, ICDR, FINRA and LCIA panels including complex commercial cases.
Deborah Rothman
Los Angeles
310-452-9891
Deborah.Rothman@aya.yale.edu
https://www.linkedin.com/in/commercialarbitratormediator/
Arbitration (domestic & international), Mediation & Arbitration Consultant

**Type of Practice**
Consulting; Solo

**Areas of Specialty:** Consulting; Professional Liability; Public Policy; Class Action; Litigation

**Geographic Areas of Practice**
US Domestic locations of Practice
States: CA; NY


Charlie Rowan
BeyondConflict LLC
Tysons Corner, VA
703-345-7799
Charlie@BeyondConflictLLC.com
https://twitter.com/ReframeConflict
https://www.linkedin.com/company/beyondconflict
Mediation, Arbitration, Neutral Evaluation, Dispute Panels & Boards, Dispute System Design, Facilitation, Ombuds Services

**Type of Practice**
Consulting; Small Partnership

**Areas of Specialty:** Consulting; Public Policy; Family, Elder, and Probate; Litigation

**Geographic Areas of Practice**
US Domestic locations of Practice
States: DC; MD; VA

**Biography:** An attorney and former litigator, Charlie Rowan has devoted his 36-year legal career to helping people and organizations resolve conflict. He and Virginia Whitner Hoptman are the founders of BeyondConflict LLC, a dispute prevention and resolution practice. Earlier, Charlie managed and resolved high-stakes cases at Unisys Corporation, litigated in private practice, and clerked for U.S. District Judge Howard Corcoran (DC). Charlie, a graduate of the University of Virginia School of Law and Johns Hopkins University, is a Virginia Certified Mediator and Neutral Case Evaluator for the Fairfax (VA) Circuit Court. He is past Chair and current Co-Chair of the Alternative Dispute Resolution Section of the Fairfax Bar Association.
Claudette Rushing
US Department of Education Office of Civil Rights
Seattle
206-607-1606
Claudette.rushing@ed.gov
Mediation, Arbitration

**Type of Practice**
Government; Business and/or Financial

**Geographic Areas of Practice**
US Domestic locations of Practice
States: WA

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Harrie Samaras
ADR Office of Harrie Samaras
Philadelphia
610.430.8389
hsamaras@comcast.net
harriesamaras.com
Mediation, Arbitration, ADR Process Consultant, Early Neutral Evaluator

**Type of Practice**
Solo

**Geographic Areas of Practice**
US Domestic locations of Practice
States: PA

**Biography:** See my website at harriesamaras.com.
Ana Sambold
National Conflict Resolution Center
San Diego, California
(858)858-2353
sambold@sambold-law.com
http://www.ncrconline.com/mediation-conflict-resolution/mediator/ana-sambold
SanDiegoMediator@anasambold
https://www.linkedin.com/in/ana-sambold-esq-262a637?trk=nav_responsive_tab_profile_pic
Mediation and Arbitration

Type of Practice
Consulting; Solo; Training; Academic; Dispute Resolution Organization

Areas of Specialty: Consulting; Liability and Negligence; Consumer Fraud; Family, Elder, and Probate; Litigation

Geographic Areas of Practice
US Domestic locations of Practice/States: CA

International Regions of Practice: Latin America and the Caribbean

Biography: Ana Sambold is a fully bilingual (English/Spanish) Mediator, Arbitrator and Attorney at Law admitted to practice in California, Federal Court Southern District and Colombia. As a mediator on the San Diego Superior Court Civil Mediation and the National Conflict Resolution Center panels, she has successfully conducted over 700 mediations of litigated and non-litigated disputes. She is also an arbitrator for the American Arbitration Association and the Better Business Bureau. Her subject matter expertise includes a broad spectrum of civil litigation matters with particular emphasis on business and contract disputes, personal injury, real estate transactions, employment, and insurance matters. She received her training and credentials in dispute resolution from Harvard Law School and Pepperdine University School of Law.

Ashly Scheufele
Fitch Law Partners LLP
Boston
617-542-5542
aes@fitchlp.com
www.fitchlp.com
www.linkedin.com/in/ashly-scheufele-204b4313
Mediation, arbitration, collaborative law

Type of Practice
Law Firm

Areas of Specialty: Litigation

Geographic Areas of Practice
US Domestic locations of Practice/States: MA

Biography: As a mediator and advocate, I work with clients to find practical solutions to complex business disputes. I appear frequently in state and federal courts and value alternative dispute resolution processes as a way to identify creative outcomes, move beyond impasse, and preserve ongoing business relationships. Representative matters include disputes between technology licensors and licensees, parties to commercial supply agreements, employers and former executives, general contractors and owners, and general contractors and subcontractors. A substantial portion of my work involves representing international business clients, including most recently companies from China, Brazil, and South Africa.
Nance Schick
The Law Studio of Nance L. Schick
New York
212-804-7042
nance@nschicklaw.com
www.nschicklaw.com
nschicklaw
Arbitration, Conflict Resolution Coaching, Early Neutral Evaluation, Executive Coaching, Mediation, Teaching, Training & Development

Type of Practice
Consulting; Solo; Training; Law Firm; Dispute Resolution Organization; Business and/or Financial; FINRA

Areas of Specialty: Consulting; Liability and Negligence; Litigation

Geographic Areas of Practice
US Domestic locations of Practice
States: NY

Biography:
As a former Human Resources/Employee Relations Supervisor and minor league hockey agent, I have been trained in arbitration by the Financial Industry Regulatory Authority (FINRA) and am in my second year on its arbitration panel. I have also been certified in mediation by the Equal Employment Opportunity Commission (EEOC) and International Center for Ethno-Religious Mediation (ICERM), and I currently serve in a consultative status as ICERM’s Main Representative to the United Nations. My focus is on business, employment, and ethno-religious conflict resolution.

Andrea Schneider
Marquette University Law School
Milwaukee
414-288-5373
andrea.schneider@marquette.edu
https://law.marquette.edu/
Negotiation Training

Type of Practice
Academic

Geographic Areas of Practice
US Domestic locations of Practice
States: WI

Biography:
I provide negotiation training for law firms, courts, companies, and universities throughout the world. I specialize in training for negotiation styles and skills, understanding when and how to use these, and barriers to effectiveness. I also focus on gender and negotiation and have given many presentations to different women’s groups and corporations who want to understand how gender is a factor in negotiation.
Grace Seferian
ResolveWithGrace
Berkeley
510-520-1364
graceseferian@resolvewithgrace.com
www.resolvewithgrace.com
linkedin.com/in/graceseferian
Mediation, Arbitration and Dispute Review Board (DRB)

Type of Practice
Consulting; Solo; Construction Management

Areas of Specialty: Consulting

Geographic Areas of Practice
US Domestic locations of Practice
States: CA

Biography: An EXPERT IN CONSTRUCTION and specialized in mediation, arbitration and dispute review boards, Grace has OVER 20 YEARS experience in the construction industry as a Program and Construction Management professional. In addition to being a licensed Professional Engineer and a General Contractor, she holds a Bachelor’s degree in Civil Engineering and a Master’s degree in Engineering Management. The combination of her engineering and construction experience gives her a complete and well-balanced understanding of the building process. Grace has a deep understanding of technical terms, engineering and claims analysis principles and has resolved hundreds of construction disputes and potential claims.

Myra Selby
Ice Miller
Indianapolis
317 236 5903
myra.selby@icemiller.com
icemiller.com
Arbitration, Mediation, Peer Review, Early Neutral Evaluator

Type of Practice
Law Firm

Areas of Specialty: Liability and Negligence; Litigation

Geographic Areas of Practice
US Domestic locations of Practice
States: IN; OH

Biography: Ms. Selby has been active in the ADR space for several years beginning as an advocate and more recently as a resolver. She has served as an arbitrator, mediator, peer review panel chair and early evaluation neutral in many cases over a wide variety of substantive areas, including business and commercial, civil rights, employment. Ms. Selby is a Panelist-American Arbitration Association (AAA) National Roster of Arbitrators and a member of the American Health Lawyers (AHLA) Dispute Resolvers Panel and frequently works as an arbitrator or mediator in cases involving payment and reimbursement under insurance, Medicare, Medicaid and other laws, hospital and physician issues, breach of contract. Ms. Selby is a member of the ABA Dispute Resolution Section Council and is the Long Range Planning Chair of the Section.
Elizabeth Shampnoi

Shampnoi Dispute Resolution & Management Services, Inc.
New York
914-522-0174
elizabeth@shampnoiadr.com
www.shampnoiadr.com
Mediation, Arbitration, Dispute Resolution Consulting, Training

**Type of Practice**
Consulting; Training; Government; Corporate

**Areas of Specialty:** Consulting; Litigation

**Geographic Areas of Practice**
US Domestic locations of Practice
States: CT; NJ; NY

International Regions of Practice: Canada

**Biography:**
An attorney with 18 years of substantive dispute resolution experience as an advocate, in-house counsel, senior business executive, neutral and trainer. Current practice primarily involves serving as a consulting expert, arbitrator, mediator and trainer. As a consulting expert, work with in-house counsel, litigators and senior business executives on a case-by-case basis to assist and support them in navigating the overall arbitration and/or mediation process. My role is to assist counsel and their client in achieving the best possible outcome by providing the knowledge and expertise I have acquired throughout my 18 year career in dispute resolution particularly surrounding case administration, arbitrator selection and best practices in arbitration advocacy. I also assist companies in developing dispute resolution programs, provide training in all areas of conflict resolution and serve as an arbitrator and mediator in commercial and employment matters.

Anne Shuttee

Law Office of Anne Shuttee
Dallas
(214) 237-2922
anne.shuttee@shutteelaw.com
www.shutteelaw.com
Collaborative Law, Mediation, Arbitration

**Type of Practice**
Solo

**Areas of Specialty:** Family, Elder, and Probate

**Geographic Areas of Practice**
US Domestic locations of Practice
States: TX

**Biography:**
I have practiced for more than 30 years, primarily in the field of commercial litigation, but with experience in family and probate litigation as well. The focus of my practice now is on alternative dispute resolution, primarily mediation and civil collaborative law, but also in arbitration and family collaborative law.
Dara Solan
Franchise World Headquarters, LLC
Milford
203-877-4281
solan_d@subway.com
www.subway.com
Mediation, Arbitration, Operations and Termination

Type of Practice
Corporate

Geographic Areas of Practice
US Domestic locations of Practice
States: CT

International Regions of Practice: Europe; Asia; Africa; New Zealand, Australia, and Oceania; Latin America and the Caribbean; Canada

Biography:
For the past 18 years I have been representing the Subway Franchisor in mediation and arbitration regarding the enforcement of our system standards.

Jill Sopha
Sopha Mediation LLC
Milwaukee, WI
414.203.0324
jill@sophamediation.com
sophamediation.com
https://www.linkedin.com/in/jill-hamill-sopha-53a8a138
Employment and Workplace Mediation

Type of Practice
Consulting; Solo; Training

Areas of Specialty: Consulting

Geographic Areas of Practice
US Domestic locations of Practice
States: IL; WI

Biography:
As an employment attorney mediator, Jill uses her 20 + years of experience as a seasoned employment attorney, a Senior Certified HR Professional (SHRM-SCP) and as Chief Counsel, HR, for Fortune 500 Company Harley-Davidson, Inc. to help parties avoid and resolve employment and workplace disputes of all types such as: claims of discrimination, harassment, retaliation (e.g. age, sex/gender, sexual orientation, race, color, disability, marital status, national origin, religion, pregnancy, criminal record); claims under wage/hour, family/medical leave, whistleblower laws, FCRA, HIPAA, GINA; and other employment disputes (e.g. executive disputes, breach of contract, wrongful termination, non-compete/solicit, trade secret) through mediation.
Linda Spiegel
Law and Mediation Office of Linda F. Spiegel, Esq.
Hackensack
201-489-1001
LFSESQ@AOL.COM
www.spiegellawfirm.com
www.linkedin.com/in/lindafspiegel
www.familymediationnj.com
Mediation, Arbitration

Type of Practice
Solo

Areas of Specialty: Consumer Fraud; Family, Elder, and Probate; Litigation

Geographic Areas of Practice
US Domestic locations of Practice
States: NJ

Biography:
I have been an Arbitrator with the American Arbitration Association (AAA) since the 1980s on their construction and commercial panels. I added mediation to my practice in 2009. I am both a civil and family law mediator and a NJ Court Approved R. 1:40 Mediator and Arbitrator. I have mediated and arbitrated cases in many areas of the law including but not limited to breach of contract, construction, consumer law, health and hospital law, insurance coverage and family law. I provide alternate dispute resolution of cases for the Courts as well as in my private practice. I am also a FINRA arbitrator.

Laura Stipanowich
Bechtel Oil, Gas & Chemicals, Inc.
Houston, TX
713-235-3843
ljstipan@bechtel.com
Mediation, Arbitration, Contract Negotiation, Risk Mitigation

Type of Practice
Training; Corporate; Business and/or Financial

Areas of Specialty: Liability and Negligence; Litigation

Geographic Areas of Practice
US Domestic locations of Practice
States: DC; FL; GA; MD; TX

Biography:
As of January 2017, Laura Stipanowich is a Senior Counsel for Bechtel Oil, Gas and Chemicals, Inc. in Houston. Prior to joining Bechtel, Laura practiced with the law firms of Smith, Currie & Hancock LLP in Washington, D.C., and Sutherland, Asbill & Brennan LLP in Atlanta, where she specialized in the areas of construction transactions, alternative dispute resolution, and litigation. In addition to her practice, Laura has written numerous articles and presented seminars throughout the United States on issues impacting the construction industry, with a particular focus on alternative dispute resolution. Laura is also a certified mediator and was recently admitted to the AAA panel of Arbitrators. Prior to attending law school at the University of Virginia, Laura obtained her bachelor’s degree from the University of Kentucky.
Rebecca Storrow
American Arbitration Association
Miami
305-358-7777
Storrowr@adr.org
www adr.org
Mediation, Arbitration, Facilitation, Consulting

Type of Practice
Dispute Resolution Organization

Areas of Specialty: Community; Family, Elder, and Probate

Geographic Areas of Practice
US Domestic locations of Practice
States: FL

Biography:

Pamela Struss, PhD
George Mason University & University of North Carolina Greensboro Reedville
703-993-1300/336-334-4781
pstruss@gmu.edu/pkstruss@uncg.edu
gmu.edu/uncg.edu https://www.facebook.com/pamelastruss
https://twitter.com/pamelastruss
https://www.linkedin.com/in/pamelastruss?trk=hp-identity-name
Mediation, Facilitation, Negotiation, Ombudsman

Type of Practice
Consulting; Solo; Training; Court; Government; Academic; Dispute Resolution Organization; Community

Areas of Specialty: Consulting; Community

Geographic Areas of Practice
US Domestic locations of Practice
States: NC, VA

International Regions of Practice: Latin America and the Caribbean

Biography:
With a PhD in Conflict Analysis and Resolution and certification in both General District Court and Juvenile and Domestic Relations court I am experienced in a variety areas: employer/employee, contract, consumer, home repair, auto, landlord/tenant and child custody, visitation and support issues. I also practice in organizational conflict, community development and housing domestically and internationally.
I teach in higher education and develop curriculum appropriate for the degree level and topic.
Edna Sussman
SussmanADR LLC
New York City
212-213-2173
Esussman@sussmanadr.com
Www.sussmanadr.com
Arbitration, mediation

Type of Practice
Solo

Geographic Areas of Practice
US Domestic locations of Practice
States: NY

International Regions of Practice: Europe; Asia

Biography:
Formerly a partner at White & Case, I have been an arbitrator and mediator for over 20 years and have handled more than 200 arbitrations and 200 mediations under many institutional rules and ad hoc. My practice includes both domestic and international disputes and I am ranked by Chambers USA, Superlawyers and Bestlawyers. I am a 1970 graduate of Columbia Law School.

Jill Tanz
Chicago Mediation Services
Chicago
773-315-2554
jtanz@chicagomediation.com
chicagomediationservices.com
Mediation

Type of Practice
Solo; Academic; Dispute Resolution Organization; Business and/or Financial

Areas of Specialty: Family, Elder, and Probate; Litigation

Geographic Areas of Practice
US Domestic locations of Practice
States: IL

Biography:
Jill Tanz is a commercial mediator with years of experience as a mediator, law professor and trainer. She has lectured extensively on mediation and neuroscience and incorporates best practices developed from this expertise into her mediation practice. She has mediated more than 500 cases in real estate, condominium, partnership, probate and contract disputes. She is a member of the AAA Roster of Mediators, National Academy of Distinguished Neutrals and is certified by IMI and in the Circuit Court of Cook County. Jill earned a BA, Summa Cum Laude, from Lafayette College and a JD from the University of Chicago.
Kimberly Taylor
JAMS
New York
212-607-2714
ktaylor@jamsadr.com
www.jamsadr.com
Mediation, Arbitration, Neutral Evaluation

**Type of Practice**
Dispute Resolution Organization

**Geographic Areas of Practice**
US Domestic locations of Practice
States: NY

International Regions of Practice: Europe; Asia; New Zealand, Australia, and Oceania; Latin America and the Caribbean; Canada

**Biography:**
Kimberly Taylor, Esq. is the Chief Legal and Operating Officer at JAMS. Working directly with the President and CEO, and leading a team that spans 26 resolution centers worldwide, Ms. Taylor is responsible for the company’s day-to-day operating and legal activities. Ms. Taylor previously served as JAMS associate general counsel. She serves on the Board of the International Mediation Institute (IMI), on the Council of the ABA Section of Dispute Resolution, and is the Co-Chair of the Section’s International Committee. Ms. Taylor has been elected a Fellow of the American Bar Foundation.

Nancy Tinsley
Tinsley ADR & Legal Services LLC
Indianapolis
3173702529
nancy@tinsleyadr.com
tinsleyadr.com
Mediation, Arbitration

**Type of Practice**
Solo

**Geographic Areas of Practice**
US Domestic locations of Practice
States: IN

International Regions of Practice: Africa

**Biography:**
patent, trademark, trade secret, licensing and other complex, technology-based commercial disputes.
Elizabeth Tippin
Elizabeth A Tippin + Company
San Francisco, CA, USA
415.835.1332
etippinlaw@gmail.com
Arbitration, Mediation, Dispute Boards

**Type of Practice**
Solo

**Geographic Areas of Practice**
US Domestic locations of Practice
States: AZ; CA; CO; NV

International Regions of Practice: Europe; Asia; New Zealand, Australia, and Oceania; Latin America and the Caribbean; Canada

**Biography:** Recognized as an expert on construction, energy law and dispute resolution, Ms. Tippin has over thirty years of experience as an attorney, arbitrator, mediator, and dispute resolution board member. Her background includes litigation and general counsel services to design professionals, contractors and owners. Her neutral experience includes five years as an Administrative Law Judge for the California OAH and appointment as an arbitrator, mediator and DRB member for over 1000 disputes. Member of the AAA Commercial and Construction Panels, she is also FIDIC trained for international dispute boards, a Director of the DRBF, and founder of the Mediation Society.

Gilda Turitz
Turitz Dispute Resolution
San Francisco, California
415-324-8822
gt@turitzadr.com
www.turitzadr.com
@gildaturitz
https://www.linkedin.com/in/gildaturitz
Arbitration, Mediation, Early Neutral Evaluator, Discovery Referee

**Type of Practice**
Solo; Dispute Resolution Organization

**Areas of Specialty:** Liability and Negligence; Professional Liability; Litigation

**Geographic Areas of Practice**
US Domestic locations of Practice
States: CA

**Biography:** Gilda Turitz is a full time arbitrator and mediator with over 30 years litigation experience in complex commercial cases; business entity break-ups; and claims arising from failed business and professional relationships. Affiliations: Fellow, College of Commercial Arbitrators; National Academy of Distinguished Neutrals; American Arbitration Association (National Commercial Arbitration; Large, Complex Cases; Mergers/Acquisitions; and Mediation Panels); CPR's Panel of Distinguished Neutrals (California ADR; Banking, Accounting and Financial Services); INTA's Trademark Mediators; Bay Area courts ADR panels. Co-Chair, WIDR.
Recognition: Best Lawyers in America (arbitration), Northern California Super Lawyer® (business litigation); ABA Glass Hammer Award (efforts to shatter glass ceiling). See http://www.turitzadr.com.
Chaton Turner
UPMC
412-647-6179
turnerc@upmc.edu
http://www.twitter.com/chatonsworld
https://www.linkedin.com/in/chatonturner/
I manage an alternative dispute resolution program, the UPMC Intermediation Program. I also serve as a mediator.

Type of Practice
health care system

Geographic Areas of Practice
US Domestic locations of Practice/States: NC; PA

Biography: I have managed an alternative dispute resolution program for 10 years. It's called the UPMC Intermediation Program. The UPMC Intermediation Program is designed to resolve patient disputes with UPMC outside of the courtroom. However, the UPMC Intermediation Program has an even broader objective. It is offered to patients/families as a way to help UPMC improve the quality of patient care and customer service, even where there is no cognizable lawsuit.

Debra Vey Voda-Hamilton
Hamilton Law and Mediation
Armonk
(914) 273-1085
dhamilton@hamiltonlawandmediation.com
Mediation of conflicts between people over animals in divorce, civil, criminal, vet malpractice, trust and estates.

Type of Practice
Solo

Areas of Specialty: Liability and Negligence; Family, Elder, and Probate

Geographic Areas of Practice
US Domestic locations of Practice/States: NY
International Regions of Practice: Latin America and the Caribbean

Biography: Debra Vey Voda-Hamilton is the principal of Hamilton Law and Mediation, (HLM). She is an attorney mediator who helps people and pet service providers pursue their passion while reducing their exposure to litigation by choosing to use mediation as their first step when conflicts arise. She presents programs teaching people how to communicate and alternatively resolve conflicts over animals all over the world. She has been mentioned or featured in Forbes, US News and World Report, Bloomberg, Associated Press, The Wall Street Journal, Reuters, The Huffington Post On Line, The New York Times, ABC News and the Chicago Sun Times. Debra graduated from Benjamin N. Cardozo Law School in 1983, was admitted to practice in New York in 1984. Hamilton Law and Mediation PLLC; 6 Pioneer Trail, Armonk, NY 10504; Tel: 914.273.1085
Nancy Watters
Boston, MA and Washington, DC
617-566-2991
newatters@wattersadr.com
commercial and financial arbitration and mediation

Type of Practice
Solo

Areas of Specialty: Litigation

Geographic Areas of Practice
US Domestic locations of Practice/States: DC; MA

Biography: 25 years experience in transactional and commercial arbitration serving on over 125 arbitrations. I have served as both sole arbitrator and chair of three member panels in cases claiming damages from $100,000 to over $50,000,000. My focus is complex commercial and financial disputes in a variety of industries including manufacturing, service industries, financial, insurance, aeronautics, life sciences, and professional partnerships. These disputes span the spectrum of commercial contracts covering a wide range of goods and services, securities, mergers and acquisitions, post-closing disputes, partnerships and joint ventures, as well as intellectual property matters focused on licensing, trade secrets and non-disclosure agreements.

Conna Weiner
Conna Weiner ADR
Boston, MA
617-780-5385
cw@connaweineradr.com
www.connaweineradr.com
www.linkedin.com/in/connaweiner
Mediation (including facilitative and evaluative styles as parties desire), Arbitration, Faciliation, Dispute Resolution consulting

Type of Practice
Solo

Areas of Specialty: Professional Liability; Consumer Fraud; Class Action; Litigation

Geographic Areas of Practice
US Domestic locations of Practice/States: CA; CT; DC; IL; ME; MD; MA; NH; NJ; NY; PA; RI; VT
International Regions of Practice: Europe; New Zealand, Australia, and Oceania; Latin America and the Caribbean; Canada

Biography: Experienced commercial and employment mediator and arbitrator with significant expertise in health care and the life sciences. Started out as a litigator at Paul, Weiss in New York and then spent many years in-house at multinational healthcare and life sciences (including pharmaceutical, device, diagnostics) companies in the U.S. and abroad, including as a General Counsel. Hands-on experience with complex commercial litigation, multiple types of complex transactions and contracts, intellectual property, employment and regulatory issues. Serve on many of the major panels, including AAA Large Complex Case, Commercial and Healthcare Panels, ICDR, WIPO, CPR (commercial, healthcare/biotech, technology), AHLA and others. I also am retained privately. Fellow in Chartered Institute of Arbitrators. Please see website for further information.
Mara Weinstein  
FINRA  
New York City  
212-858-4384  
mara.weinstein@finra.org  
www.finra.org  
https://www.linkedin.com/in/mara-weinstein-56622320  
ADR Training and Administration

**Type of Practice**  
Dispute Resolution Organization

**Geographic Areas of Practice**  
US Domestic locations of Practice  
States: NY

**Biography:**  
Mara is the Neutral Recruiter and Trainer for the Financial Industry Regulatory Authority’s (FINRA) Office of Dispute Resolution. She is currently in charge of implementing FINRA’s national arbitrator recruitment strategy as well as FINRA Arbitrator Training. Mara co-chairs the Securities in Alternative Dispute Resolution Committee of the American Bar Association Dispute Resolution Section. She is also a member of the ABA-DR Section’s Young Professionals Committee and is in charge of their Mentorship Program.

Lara White  
Adams and Reese LLP  
New Orleans  
1-504-585-0141  
lara.white@arlaw.com  
www.adamsandreese.com  
Mediation and Arbitration

**Type of Practice**  
Law Firm

**Areas of Specialty:** Liability and Negligence; Consumer Fraud; Class Action; Litigation

**Geographic Areas of Practice**  
US Domestic locations of Practice  
States: LA

**Biography:**  
Lara White has more than 20 years of litigation experience in state and federal courts across the country in a variety of industries. This experience gives her an understanding of the dynamics of litigation and trial strategy, working through case evaluations and settlement analysis. She has represented clients in settlement negotiations, mediations and arbitrations, and is an American Arbitration Association-trained mediator. As a mediator, Lara works closely with the parties to explore issues and develop creative and effective resolution plans. Lara trained in arbitration at the ABA Annual Arbitration Training Institute. She is available for both mediations and independent arbitrations.
Hazel Willacy  
National Dispute Resolution Service  
216-533-2586  
hazel@ndrsllc.com  
www.ndrsllc.com  
Mediation, Arbitration

**Type of Practice**  
Solo

**Geographic Areas of Practice**  
US Domestic locations of Practice  
States: CA; FL

**Biography:**  
Arbitration Areas: Employment (including sexual harassment; Labor contract issues including discharge and pay increases; Commercial contract interpretation/enforcement; Wage-hour including federal and state.

Zena Zumeta  
Mediation Training & Consultation Institute  
Ann Arbor  
734-663-1155  
zsumeta@igc.org  
www.zenazumetamediation.commtci  
Zena Zumeta  
Mediation, Conflict Coaching, Organizational Interventions, Facilitation

**Type of Practice**  
Consulting; Solo; Training

**Areas of Specialty:** Consulting; Family, Elder, and Probate

**Geographic Areas of Practice**  
US Domestic locations of Practice  
States: MI

**Biography:**  