Member Directory of ADR Practitioners

WOMEN IN DISPUTE RESOLUTION COMMITTEE
January 2020

EXPAND YOUR LISTS

QUALITY AND EXPERTISE COME WITH DIFFERENT BACKGROUNDS

HIRE A DIVERSE ARBITRATOR / MEDIATOR
Welcome to the 2020 version of the Directory of ADR Practitioners of Women in Dispute Resolution, a committee of the American Bar Association’s Section of Dispute Resolution. We are pleased to present information provided by our members to aid the users of alternative dispute resolution services in finding qualified, diverse neutrals. This Directory is one concrete action toward achieving the goals of the ABA’s House of Delegates Resolution 105 (adopted 2018) encouraging the selection and use of diverse neutrals.

Here are some tips for using the Directory:

- WIDR relies upon regional chairs in many cities and states in which ADR services are commonly used. We have included a current list of regional chairs, by state. These members may be able to assist you in finding a mediator or arbitrator in a particular jurisdiction.
- Clicking on a name in the table of contents will take you directly to that member’s information.
- To search the PDF document, click CTRL + F on your keyboard. A search box will pop up where you can type in any key word. Click “next” to search for the word.
- Use varied and different terms describing the subject matter expertise for which you are searching.
- The Directory is built from ABA profile information, which uses state abbreviations that appear frequently in many common words, which makes searching by state name or abbreviation less useful. Moreover, many of our neutrals have a regional, national or international practice. For this reason, we have not included a listing by state. Searching by city should be functional.

We encourage you to share this Directory with your colleagues as a means of identifying prospective neutrals with diverse backgrounds. Keep in mind that WIDR compiles information provided by its members, and users of the directory have full responsibility for vetting any members for suitability in general and for a particular matter.

We welcome others’ involvement with the objective of increasing diversity in ADR, involvement with WIDR, and feedback for future versions of the Directory.

**WIDR Leadership 2019-2020**

Patricia Nolan, Chair
Linda Michler, Chair of Regional Chairs Subcommittee
Deborah Hylton, Chair of Outreach Subcommittee
Maureen Beyers, Immediate Past Co-Chair
WOMEN IN DISPUTE RESOLUTION
LEADERSHIP 2019-2020

COMMITTEE CHAIR:
Patricia A. Nolan - pnolan@nolanfirm.com, 214.377.8083

SUBCOMMITTEE OF REGIONAL CO-CHAIRS, CHAIR:
Linda A. Michler - Linda.Michler@michlerlaw.com, 412.854.4315/412.480.1731

OUTREACH SUBCOMMITTEE CHAIR:
Deborah Hylton - deborah.hylton@hyltonADR.com, 919.946.6670

IMMEDIATE PAST CO-CHAIR:
Maureen Beyers - mbeyers@bfazlaw.com, 602.603.1521

REGIONAL CHAIRS BY REGION/STATE

ALABAMA/MISSISSIPPI: Ellen Robb - erobb@mitchellday.com, 601-707-3046

ARIZONA (PHOENIX): Renee Gerstman - Renee@wellsgerstman.com, 602.200.1112

CALIFORNIA (LOS ANGELES) CO-CHAIRS:
Caroline Stauffer - caroline.stauffer@lacity.org, 213.978.0399
Sheryl Fox - sheryl.fox@lacity.org, 213.978.1880
Anne Haley - anne.haley@lacity.org, 213.978.7009

CALIFORNIA (SACRAMENTO REGION):
Melissa Blair Aliotti - melissa@aliottiad.com, 916.929.7645/916.215.7645

CALIFORNIA (SAN FRANCISCO):
Gilda Turitz - www.turitzadr.com, gt@turitzadr.com, 415.324.8822

CALIFORNIA (SAN DIEGO): Ana Sambold, sambold@sambold-law.com, 858.518.2353

COLORADO: Emily Wey - emily.vey@weywest-adr.com, 303.295.0491
CONNECTICUT: Nancy Greenwald - ng@nancygreenwald.com, 202.603.5640

FLORIDA (MIAMI): Mariela Malfeld - mmalfeld@watttieder.com, 305.777.3572

GREAT LAKES REGION (INDIANA, MICHIGAN, OHIO AND WISCONSIN) CO-CHAIRS: Erin R. Archerd - earcherd@gmail.com, 510.604.3003
Hon. Mary Beth Kelly (Ret.) - mbkelly@jamsadr.com, 313.872.1100

ILLINOIS (CHICAGO): Larissa Hachinski - larissa.hachinski@gmail.com, (312) 623-3060

ILLINOIS (SOUTHERN ILLINOIS): Missy Greathouse - mgreathouse@dri-inc.org, 618.549.1200, ext. 1004

MASACHUSETTS (BOSTON): Jessica Sblendorio jsblendorio@haugpartners.com, 212.863.2062 (main), 617.377.7712 (direct)

MID-ATLANTIC (PENNSYLVANIA, NEW JERSEY, DELAWARE) CO-CHAIRS: Judith P. Meyer - Judith@judithmeyer.com, 215.563.1480
Linda A. Michler - Linda.Michler@michlerlaw.com, 412.854.4315/412.480.1731

MINNESOTA: Felicia J. Boyd - felicia.boyd@nortonrosefulbright.com, 612.321.2206

MISSOURI: Jane Cohen - jane@janecohen.com, 314.881.6145

NEW YORK (NYC): Linda Gerstel - Lindagerstel@gersteladr.com, 646.637.4326
Lisa D. Love - llove@loveandlonglaw.com, 212.643.4333 ext. 104 /973.715.5855

NEW YORK (NORTH OF NYC): Debra Vey Voda-Hamilton - dhamilton@hamiltonlawandmediation.com, 914.273.1085

NORTH CAROLINA TRIANGLE AREA (RALEIGH, DURHAM, CHAPEL HILL): Deborah Hylton - deborah.hylton@hyltonADR.com, 919.946.6670

PACIFIC NORTHWEST (OR, WA, ID, AK): Claudette Rushing - claudette.rushing@gmail.com, 817.939.6651

TEXAS (DALLAS): Patty Nolan - pnolan@nolanfirm.com, 214.377.8083

TEXAS (HOUSTON): Archangela (Angela) M DeSilva - Adesilva@fordham.edu, 281.224.6360

WASHINGTON, DC: Daya Naef - dayajnaef@gmail.com, 202.851.1520/504.669.1020 cell
Contents

Aaronson, Maxine ......................................................................................................................... 4
Aliotti, Melissa Blair ....................................................................................................................... 4
Aragon, Carole Helfert .................................................................................................................. 4
Archerd, Erin ............................................................................................................................... 5
Baggett-Hayes, Earlene R ............................................................................................................. 5
Beyers, Maureen ........................................................................................................................ 5
Borrasso FCIArb, Ava .................................................................................................................. 6
Browning, Laura Forsythe ............................................................................................................ 6
Bryan, Julie Rising ....................................................................................................................... 6
Butensky Brehm, Ilene ................................................................................................................ 6
Cohen, Jane E .............................................................................................................................. 7
Cohen, Stephanie ........................................................................................................................ 7
Coleman, Deborah A .................................................................................................................... 7
Corodemus, Marina ..................................................................................................................... 8
Cowles, Kathyann M .................................................................................................................. 8
Cruz, Ernestina R ....................................................................................................................... 8
Culbert, Mary Beaudry ............................................................................................................... 8
Deitsch-Perez, Deborah R .......................................................................................................... 9
DeSilva, Archangela Maria ......................................................................................................... 9
Echevarria, Margarita .................................................................................................................. 9
Eckman, Amy Kaplan .................................................................................................................. 9
Effel, Laura ............................................................................................................................... 10
Esterman, Pamela R .................................................................................................................... 10
Ettingoff, Cindy ........................................................................................................................... 10
Farber, Felicia T ............................................................................................................................ 11
Feingold, Lainey ......................................................................................................................... 11
Fleury, Natalie C .......................................................................................................................... 11
Francis, Verlyn ........................................................................................................................... 12
Friedman, Olivia P ..................................................................................................................... 12
Garza, Aric ................................................................................................................................. 12
Gerstel, Linda ............................................................................................................................. 13
Gilsdorf, Mary Jo B ...................................................................................................................... 13
Glass, Amy J ................................................................. 13
Glick, Ruth V ................................................................. 13
Goyette, Anne M Lawlor ...................................................... 14
Greathouse, Melissa .......................................................... 14
Greenwald, Nancy Wiegers .................................................. 14
Griesing, Francine Friedman ................................................. 15
Hall, Linda W ........................................................................ 15
Hylton, Deborah J ................................................................. 15
Juliano, Jane ........................................................................ 16
Kaster, Laura Alyx ................................................................ 16
Korch, Shelley Simons .......................................................... 16
Kurtz, Ruth G ....................................................................... 17
Kyrtisi, Rae ......................................................................... 17
Leveque, Michelle ................................................................. 17
Levitz, Corinne M ................................................................. 17
Love, Lisa D ......................................................................... 18
Ludington, Carol A ................................................................. 18
Maccini, Kristen Sloan .......................................................... 18
Marshall, Carol J .................................................................. 19
Masucci, Deborah ................................................................. 19
Mayer, Sylvia ....................................................................... 19
McCabe, Monica Petraglia .................................................... 20
McFarlane, Heather ............................................................... 20
McSorley, Suzanne M ........................................................... 20
Mealey-Lohmann, Linda M ..................................................... 21
Michler, Linda A ................................................................... 21
Mitchell, Joyce .................................................................... 21
Morgan, Elizabeth Ann ......................................................... 22
Morgan, Cecilia H ................................................................. 22
Nolan, Patricia A .................................................................. 22
Panarella, Merriann M .......................................................... 23
Ravindra, Geetha ................................................................. 23
Riley, Michele S .................................................................... 23
Roache', DeAndra ................................................................. 24
Robb, Ellen ........................................................................ 24
Roberts, Marilee ................................................................ 24
Roelandt, Raymond R ....................................................... 25
Rosenberg, Ruthy K ........................................................... 25
Roslund, Carol L ................................................................. 25
Samaras, Harrie ................................................................. 26
Sambold, Ana M ................................................................. 26
Samuels, Valerie ................................................................. 26
Sblendorio, Jessica Leigh .................................................... 26
Schmitz, Amy J .................................................................. 27
Scott, Keely ....................................................................... 27
Seifert, Patricia Lynn .......................................................... 27
Senft, Louise Phipps ............................................................ 28
Sopha, Jill Hamill ............................................................... 28
Spiegel, Linda F .................................................................. 28
Starr, Judith ....................................................................... 29
Stauffer, Caroline .............................................................. 29
Stearns Johnsen, Joan ......................................................... 29
Tanz, Jill S ......................................................................... 30
Temkin, Deborah ............................................................... 30
Terando, Jennifer ................................................................ 30
Torrey, Julie A .................................................................... 31
Turitz, Gilda R ................................................................... 31
VeyVoda-Hamilton, Debra A .............................................. 31
Weiner, Conna .................................................................. 32
Weinstein, Robyn ............................................................. 32
Welch, Dana Alison ........................................................... 32
Wey, Emily E ..................................................................... 33
Wigle, Sharon L ................................................................. 33
Willacy, Hazel Martin ....................................................... 33
Aaronson, Maxine
Maxine Aaronson Atty at Law
Dallas, TX
(214) 220-2050
maxine@federaltaxplanning.com
Maxine Aaronson’s core competency is working with companies of all sizes to resolve sophisticated commercial and business disputes. Over the years she has brokered a wide variety of agreements, oftentimes in situations where the conventional wisdom was that agreement could not be reached. A tenacious and creative problem solver, Maxine brings to the table nearly 40 years of experience in business, tax, and employee benefits matters, including expertise in ERISA. She also has significant experience resolving cases with complex case management situations, such as multiple parties, governmental entities, and public policy issues.

Aliotti, Melissa Blair
Aliotti Dispute Resolution PC
Sacramento, CA
(916) 2157645
Melissa@AliottiADR.com
With 30+ years of experience, I now work full time as mediator, arbitrator, discovery referee, and special master throughout California. Areas of focus include personal injury, construction (including construction defect), habitability, injury to minors, public entity liability, and cannabis disputes.

Aragon, Carole Helfert
Aragon Mediation
Santa Monica, CA
310-804-3443
Carole@AragonMediation.com
I am a financial disputes mediator specializing in securities litigation (customer and employment disputes), and other areas of law where financial issues are involved such as family law (especially pre-marital agreements), real estate, probate, trusts and estates, health care and elder law. To do this effectively, I draw upon my broad knowledge of financial matters while utilizing a facilitative approach to achieve a reasonable, durable and, at times, evaluative, resolution. I am on the FINRA Roster of Mediators, FINRA Panel of Arbitrators, and earned my LL.M. in Dispute Resolution (Mediation) from the Straus Institute at Pepperdine SOL. Visit www.AragonMediation.com.
Archerd, Erin
Univ of Detroit Mercy School of Law
Detroit, MI
(313) 596-9834
earcherd@gmail.com

Erin R. Archerd received her first mediation training at Harvard Law School, where she was Advanced Training Director for the Harvard Mediation Program. A former director of the Mediation Clinic at The Ohio State University Moritz College of Law, she now teaches Commercial Law and ADR as an Associate Professor at the University of Detroit Mercy School of Law. Erin is on the Executive Committee of the State Bar of Michigan Dispute Resolution Section, serves as Co-Chair of the American Bar Association Dispute Resolution Ethics Committee, and regularly trains and speaks on mediation and other ADR processes.

Baggett-Hayes, Earlene R
The Law and Mediation Center, PLLC
Pontiac, MI
248-949-9879
erbhayes@sbcglobal.net

For over 35 years, Earlene Baggett-Hayes has served as an attorney, arbitrator, mediator and trainer, and in corporate management positions. Arbitration panels include Federal Mediation and Conciliation Service, Financial Industry Regulatory Agency, Ohio State Employment Relations Board and American Arbitration Association. Earlene has mediated hundreds of cases in employment, property, business, domestic and criminal cases. Panels include the Darden Corporation, Ohio/OCSEA Mediation panel and the National Bar Association Certified Mediator and Arbitrator rosters. Earlene's mediation style is facilitative and includes evaluative and/or transformative techniques. Recently, Earlene was inducted into the International Academy of Mediators.

Beyers, Maureen
Beyers Law PLLC
Phoenix, AZ
(602) 603-1521
mbeyers@bfazlaw.com

Maureen Beyers has arbitrated hundreds of arbitrations throughout the US since her ADR practice began in 1995. Maureen is a member of several ADR facilitation organizations including AAA and NAM, among others, and is regularly included in the rosters of Best Lawyers and Super Lawyers. Maureen is also a Fellow and Chartered Arbitrator with CIArb. In addition to hundreds of hours conducting and attending alternative dispute resolution programs, Maureen has attended formal mediator training at the Strauss Institute at Pepperdine School of Law. Maureen maintains offices in New York and Arizona. Visit www.bfazlaw.com for more information.
Borrasso FCIArb, Ava
Ava J Borrasso, PA
Miami, FL
1 (786) 8038911
ajb@ajborrassolaw.com

Ava Borrasso FCIArb serves as counsel and arbitrator. Before establishing the firm in 2015, she was a partner with a prominent international litigation and arbitration boutique for nearly a decade, acting as lead counsel in disputes before the ICDR, AAA and ICC. She is a Fellow of the Chartered Institute of Arbitrators, a panel member of the ICDR and the AAA complex commercial panel, and registered ICC member and serves on the Board of Directors of the Chartered Institute of Arbitrators, North America Branch. Ms. Borrasso sits as sole, panel and emergency arbitrator in international and domestic arbitrations.

Browning, Laura Forsythe
Laura Forsythe Browning, Mediation & Arbitration
Del Rio, TX
(830) 308-7555
Browningmediation@outlook.com

Ms. Browning began her ADR Firm in 2016. Her practice comprises entirely of mediation and arbitration serving Texas and Delaware. She is a licensed attorney in Delaware (2004) and Texas (2008). Prior to her ADR practice, she practiced law first as a civil attorney (2004-2007) and later served as a Deputy Attorney General with the Department of Justice for the State of Delaware (2010-2013). Also, in 2006-2007, Ms. Browning taught property law and legal research at Wesley College. Ms. Browning is a current member of the Association of Attorney Mediators and the ADR Section of State Bar of Texas.

Bryan, Julie Rising
Wellesley, MA
(781) 235-0104
bryan@casneredwards.com

Butensky Brehm, Ilene Eaton
Cleveland, OH
(440) 523-4625
ilenebutensky@gmail.com
Cohen, Jane E  
Law Offices of Jane Cohen LLC  
Saint Louis, MO  
(314) 881-6145  
jane@janecohen.com  

Professional Experience: General Business: Has handled numerous transactional matters involving business formation, agreements and disagreements among business owners, operating issues and liquidation/dissolution including receivership. Significant experience in the negotiation, drafting, and review of a variety of contracts involving employment (including but not limited to provisions related to noncompetition/nonsolicitation and commissions), financing, guaranties, licensing, sale of goods, secured transactions, service agreements and worked for hire. Has litigated claims involving contract interpretation and enforcement, breach of the implied covenant of good faith and fair dealing, breach of fiduciary duty/duty of loyalty, breach of warranty, employment, equitable claims, financing, fraud, negligence, sales commissions.

Cohen, Stephanie  
Brooklyn, NY  
1 (718) 4221089  
cohen@cohenarbitration.com  

Stephanie Cohen is an arbitrator of international and U.S. domestic commercial disputes based in New York City. Visit www.cohenarbitration.com for more information.

Coleman, Deborah A  
Coleman Law LLC  
Cleveland, OH  
1 (216) 9914510  
dac@dacolemanlaw.com  

Deborah helps parties in conflict resolve complex business disputes through mediation or arbitration. Deborah often serves as sole arbitrator or panel chair. She is a member of the AAA’s Large Complex Case, Technology and Commercial Panels and CPR’s Panel of Distinguished Neutrals. She is a Fellow of the College of Commercial Arbitrators, and on the Tech List of the Silicon Valley Arbitration and Mediation Center. Deborah is certified as a mediator by the International Mediation Institute. She has mediated and arbitrated disputes arising between businesses in many sectors, and among business owners. For more information, see www.dacolemanlaw.com.
Corodemus, Marina
Corodemus & Corodemus LLC
Iselin, NJ
(732) 603-0005
mc@ccadr.com

Cowles, Kathyann M
South Glastonbury, CT
(860) 995-4584
KC@KathyannCowles.com

Kathy studied at Boston College and received her Architectural degree from Pratt Institute. She began her architectural career in Boston, working with several high-profile Architects, establishing her own firm, KC Architects in Boston, in 1985. Returning to Connecticut, she worked at the SLAM Collaborative for many years before launching a partnership with ID3A, an interior design and architectural firm, in 2011. In 2018, Kathy again established KC Architects, LLC, Connecticut, where she continues to maintain her trusted clients and architectural projects and has expanded services to include Alternative Dispute Resolution services as an architect.

Cruz, Ernestina R
Cruz Law Office LLC
Taos, NM
(575) 758-7958
tina.cruz@cruzlaw-nm.com

Ernestina Cruz is a sole practitioner with offices located in Santa Fe and Taos, New Mexico. Her areas of practice include employment law, civil rights, and personal injury. She currently represents plaintiffs and previously worked as a civil defense attorney for 10 years where she represented corporate and governmental clients in the same practice areas, in both state and federal court. In addition to her litigation practice, she is a mediator/settlement facilitator. Cruz is also involved with bar related activities and, in 2020, serves as the President of the State Bar of New Mexico.

Culbert, Mary Beaudry
Loyola Law School
Los Angeles, CA
(213) 736-8334
mary.culbert@lls.edu
Deitsch-Perez, Deborah R
Stinson LLP
Dallas, TX
1 (214) 2327582
deborah.deitschperez@stinson.com

Deborah Deitsch-Perez is an experienced trial lawyer with Stinson Leonard Street LLP in Dallas, TX. Her principal areas of practice include domestic and international arbitration and litigation over complex credit facilities, cross-border transactions, troubled real estate loans, tax liabilities, hospitality and gaming, as well as initiative-related election law.

DeSilva, Archangela Maria
Houston, TX
(713) 627-5204
adesilva@fordham.edu

Archangela (“Angela”) DeSilva is a trained arbitrator and mediator. She is an AAA Employment Panel member and has over 30 years’ labor & employment law experience. In addition to her WIDR membership, she is as a member of the Association of Attorney Mediators, and the Dispute Resolution sections of the Houston and Texas Bar Associations.

Echevarria, Margarita
New York, NY
(201) 381-9993
margarita@echevarriaADR.com

Margarita Echevarria is licensed to practice law in New York & New Jersey and conducts her Arbitration/Mediation practice through membership on the following panels: American Arbitration Association Commercial Panel, FINRA Commercial Panel, Federal Court Panels (NJ/SDNY/EDNY) and State Court Civil/Commercial Panels (NJ/NY). Cases have included B2B loan disputes, Insurance Coverage disputes (both Administered & Non-administered assignments), Property and Breach of Contract/Unjust enrichment disputes. Her FINRA arbitration cases have included employment, suitability, fraud, private placements, contract breaches and investment management disputes. She has served as Chair/Panel member in these disputes and is fluent in Spanish & English.

Eckman, Amy Kaplan
New York City, NY
(603) 512-4687
amy.k.eckman@gmail.com

Amy Eckman is a highly experienced dispute resolution professional with the unique perspective, expertise and judgment of both a business executive and a lawyer. A lawyer by training, admitted to the bars of both New York and New Hampshire, she spent over 25 years as a business executive and co-
owner of a major construction company (Eckman Construction) in the New England region. In her capacity as a successful business executive, she dealt with all manner of commercial matters, including contracts, real estate development, leases, insurance, employment, design, and marketing. Since 2008 she has been based primarily in New York City.

Effel, Laura
Larkspur, CA
1 (415) 886-7650
laura.effel@gmail.com

I am an arbitrator committed to following the law and to providing all parties with a fair hearing. I have considerable experience in banking and commercial issues and in employment law.

Esterman, Pamela R
Sive Paget & Riesel PC
New York, NY
(212) 421-2150
pesterman@sprlaw.com

Pamela has over 30 years of experience in environmental law. Her diverse practice experience includes compliance counseling; litigating multi-party allocation proceedings; representing project sponsors in obtaining permits for residential and industrial development projects, and climate change planning. Additionally, she has assisted clients with corporate and real estate transactions, due diligence investigations, audits and brownfields and contaminated site redevelopment. Pamela also regularly advises clients concerning ethics and professional conduct matters. Pamela is an experienced mediator. She serves as a mediator for the United States District Court, Southern and Eastern Districts, and the Supreme Court of New York - Commercial Division.

Ettingoff, Cindy
Law and Mediation Office of Cindy Cole Ettingoff
Memphis, TN
(901) 378-3161
cettingo@gmail.com

Ms. Ettingoff, the CEO and General Counsel of Memphis Area Legal Services, has engaged in all aspects of labor and employment law practice, representing employers, employees, and unions in litigation, contract negotiations, arbitrations, and mediations. She is a Rule 31 General Civil Mediator, Family Mediator, and Mediator Trainer, and is listed on the U.S. District Court, Western District of Tennessee Mediator/Dispute Resolution Panel. She chairs the Tennessee Bar Association ADR Section, is a board member of Tennessee Association of Professional Mediators and CJAM. She serves as a pro bono mediator for the EEOC, CJAM, and various faith groups.
Farber, Felicia T  
Wayne, NJ  
(973) 868-2219  
fffarber@optonline.net

Felicia Farber is a full-time arbitrator, mediator and workplace investigator based in New Jersey and New York. Voted 2019 ADR Practitioner of the Year by the New Jersey State Bar Association, she facilitates the resolution of civil, commercial and family disputes through mediation, arbitration, negotiation and workplace investigations. Her ADR practice is focused on employment, construction, complex business/commercial matters, contracts, homeowners/condo/coop associations, environmental insurance, divorce, torts, medical malpractice, foreclosure and estate/will contests. She serves as an arbitrator for the AAA, FINRA, and New Jersey Courts, and is a certified federal court mediator, NJ court-approved civil mediator, and AAA Mediator.

Feingold, Lainey
Berkeley, CA  
(510) 548-5062  
lf@lflegal.com

Lainey Feingold is a disability rights lawyer focusing on digital access, an international speaker, and the author of *Structured Negotiation, A Winning Alternative to Lawsuits*. Lainey's book is packed with win-win stories of accessibility advocacy with some of the largest organizations in the U.S., all without lawsuits. In 2017 Lainey was named one of the 13 Legal Rebels by the ABA Journal, the national magazine of the American Bar Association. That year she was also named the individual recipient of the John W. Cooley Lawyer as Problem Solver award, given annually by the Dispute Resolution Section of the ABA.

Fleury, Natalie C  
Marquette University Law School  
Milwaukee, WI  
(414) 288-8038  
natalie.fleury@marquette.edu

Natalie C. Fleury, JD is an Ombuds at the Medical College of Wisconsin, and is also the principal of Conflict Management Concepts, LLC, a dispute resolution consulting firm offering mediation, arbitration, training, dispute resolution systems design and dispute resolution program development. Her experience includes compliance work, arbitration, mediation, and dispute resolution systems design for clients such as DaimlerChrysler, Ford Motor Company, and the Better Business Bureau. Ms. Fleury is also the Program Coordinator for Dispute Resolution at Marquette Law School.
Francis, Verlyn
Isiko Dispute Resolution Consultants
Toronto, ON
1 (416) 3637708
verlyn.francis@isikoresolutions.com

VERLYN FRANCIS is an experienced arbitrator and mediator in Corporate/Commercial, Estates, Family and Civil matters. She is the Principal Consultant, Isiko Dispute Resolution Consultants; Professor of ADR at Centennial College, Canada; and guest lecturer LL.M. Dispute Resolution program at Osgoode Hall Law School. Verlyn received her J.D. and LL.M. (ADR) from Osgoode Hall Law School and is a lawyer in Ontario, Canada. She publishes and presents on the Impact of Culture on Conflict, Diversity and Inclusion, and Process Design. Recent publication is “Infusing Dispute Resolution Teaching and Training with Culture and Diversity” (33 Ohio St. J. on Disp. Resol. 1).

Friedman, Olivia P
Huntsville, AL
(256) 683-6317
AffluentLawCircle@1lifederes.com

American Business Woman, Philanthropist, former U.S. Navy Doc - prior to her role as Deputy-Director of the Institute of Higher Global Studies; Ms. Friedman's movements through coalition building, governance and exemplary leadership, fostered a United Presence within the Tennessee-Valley, involving many high-powered leaders across Alabama, New York, and around the world. Mediating - assisting local judges with lightening their caseload state-wide; Friedman launched mediation legal services for the indigent. With countless invitations to sit on notable boards, Friedman accepted one. Ms. Friedman is currently a member in good standing, with the prominent Phi Alpha Delta Law Fraternity.

Garza, Aric
San Antonio, TX
(210) 225-2961 EXT 2
aric@sabusinessattorney.com

Aric J. Garza is licensed throughout the State of Texas and in the United States District Court, Western District of Texas (San Antonio). He is an arbitrator with the American Arbitration Association, commercial and consumer law panels. Mr. Garza is also credentialed as a certified mediator. Aric has extensive litigation experience, having represented both plaintiffs and defendants in multi-party commercial litigation matters for over 18 years. He has represented businesses, governmental entities and individuals in such cases as consumer law claims involving colleges and universities, nonprofit corporation claims against multinational banks, and individual claims against major franchises.
Gerstel, Linda  
New York, NY  
(646) 637-4326  

Linda Gerstel, Esq., is a mediator and arbitrator at Gerstel ADR, P.L.L.C. Prior to establishing her own practice, she was a commercial litigator at Anderson Kill where she represented clients domestically and internationally in contractual disputes. She serves on ADR panels, including the AAA’s Large Complex Commercial Panel, CPR and FINRA. Her service on Court mediation panels, includes, the Second Circuit Court of Appeals, United States District Court for the Southern and Eastern Districts of New York, and New York Supreme Court Mediation Panel. She is an Adjunct Professor of ADR at Fordham Law School.

Gilsdorf, Mary Jo B  
Gilsdorf Law, LLC  
Glen Mills, PA  
1 (610) 7557806  
mjgilsdorf@gilsdorfllc.com  

Active in all aspects of the Construction Industry since 1997 on projects ranging from $100K to $300MM in value. Projects included commercial buildings, hospitals, hotels, offices, residential buildings and condominiums, sports complexes, performing arts centers, garage, retail and warehouse facilities involving new construction and renovation. Began as a generalist in a small construction firm performing duties as a contract administrator, assistant project manager and general assistant for estimating, field supervision and safety in small construction company. Progressed to become a cost engineer analyzing entitlement and value of change order requests from subcontractors to achieve resolution of claims.

Glass, Amy J  
MI Mediation & Arbitration Services  
Kalamazoo, MI  
(269) 569-0406  
amyglass@live.com  

Glick, Ruth V  
Glick Dispute Resolution  
Burlingame, CA  
(650) 344-2144  
rvg@ruthvglick.com  

Ruth V. Glick is an arbitrator and mediator with over 25 years’ experience in the ADR field. She serves as a full time neutral for business contract and tort, financial, securities, labor and employment, real estate, technology and health care disputes. She is on the Large and Complex case panel, ICDR, national commercial arbitration and mediation, Labor and Employment panels of the American Arbitration
Association (AAA), and the International Institute for Conflict Prevention & Resolution (CPR). A Northern California Super Lawyer, she is Fellow of the CCA, FIarb, a Distinguished Fellow of IAM, and IMI Certified Mediator. See www.ruthvglick.com

Goyette, Anne M Lawlor
Griffiths Goyette
Burlingame, CA
1 (650) 3755960
anne@specialmastermediator.com

Ms. Goyette has resolved hundreds of complex disputes as a full time Special Master and Mediator since 1998. Through productive negotiations, Ms. Goyette has facilitated settlements ranging from cost waivers to $35 million.

Ms. Goyette is an ADR panelist for numerous appellate, state and federal courts, serves as Special Master and Referee for more than two dozen California Superior Courts and acts as Special Master in national and statewide class actions. She enjoys the highest Top Rated Lawyer-AV® Preeminent™ Martindale Hubbell rating, Super Lawyers® distinction in Alternative Dispute Resolution and membership in National Academy of Distinguished Neutrals.

Greathouse, Melissa
Dispute Resolution Institute Inc
Edwardsville, IL
(618) 549-1200
mgreathouse@dri-inc.org

I am the executive director of Dispute Resolution Institute, Inc. We manage several mediations programs throughout the state of Illinois. My mediation experience is focused mainly on family and divorce cases. Additionally, I provide mediations on small claims cases, elder cases, community disputes, agricultural disputes, mortgage foreclosure cases and child custody and abuse cases. I also enjoy planning and providing mediation trainings to the bench, bar and public.

Greenwald, Nancy Wiegers
Construction Institute
West Hartford, CT
1 (202) 6035640
nwg@construction-dispute-solutions.com

Nancy Greenwald draws on over 38 years of experience as a lawyer and business executive to achieve practical, cost-effective solutions to complex construction and commercial disputes. A member of the AAA Construction Industry Panel of Arbitrators and Mediators, Ms. Greenwald has been appointed as an arbitrator by private parties and state courts. As Executive Director of the Construction Institute, Ms. Greenwald dedicates her time to promoting cross-industry collaboration, risk assessment and allocation,
and collaborative dispute avoidance and mitigation. She teaches conflict resolution to industry professionals and is a frequent author and speaker on dispute systems design, arbitration, mediation, and negotiation.

Griesing, Francine Friedman
Griesing Law LLC
Philadelphia, PA
(215) 618-3720
fgriesing@griesinglaw.com

Fran Griesing, founded Griesing Law, LLC, a women-owned firm in Philadelphia, Bucks County, Cincinnati and New York. She has over 35 years of experience representing clients in complex business transactions, high stakes litigation and alternate dispute resolution. After practicing at AmLaw 100 firms and as Litigation Chair for Philadelphia, Fran is highly regarded as a trailblazing entrepreneur, selected by NAWBO as the 2018 Woman Business Owner of the Year and by The Greater Philadelphia Chamber of Commerce as the 2018 Small Business Person of the Year. She received Philadelphia Inquirer Lifetime Achievement Awards in Law and Diversity and Inclusion.

Hall, Linda W
L.HallAndCo@gmail.Com
Springfield, VA
(703) 451-5838
l.hallandco@gmail.com

Linda W. Hall is a retired career Federal Executive (Senior Executive Service) transitioning to a career as a Mediator/Arbitrator. She has extensive experience with EEO and workplace disputes and serves as a Lead Mediator in the Federal Shared Neutrals program. She is a Mentor Mediator for Virginia Supreme Court referred cases. She is a graduate of the McIntire School of Commerce of the University of Virginia and has an MBA from the Wharton Graduate Division of the University of Pennsylvania. She provides ADR services including mediation, facilitation, arbitration and training.

Hylton, Deborah J
Hylton ADR Services, LLC
Durham, NC
deborah.hylton@hyltonadr.com

Deborah Hylton, FCIArb, is an independent arbitrator and mediator with with deep expertise in complex transactions and corporate governance. She is an experienced CEO, corporate executive, director, strategic consultant and AV-rated transactional lawyer listed in Best Lawyers in American for corporate law for 10 years.. Representative matters in arbitration or mediation include breach of fiduciary duty claims; allegations of self-dealing and unjust enrichment; data breaches and inappropriate use of private data; service and supply commitments; and insurance coverage, among others. She has concentrations in pharma/biotech, health care, financial restructurings, family business, and international matters.
Juliano, Jane  
Washington, DC  
(202) 804-7062  
jjuliano@osc.gov

Jane Juliano is Chief of the ADR Unit at the U.S. Office of Special Counsel. For over 25 years, she has served as a mediator, arbitrator, facilitator and investigator in hundreds of cases for government and private sector clients. Ms. Juliano is an Adjunct Professor at Georgetown University Law Center. She was a visiting scholar at Harvard Law School and the Program on Negotiation, a trial lawyer at the U.S. Department of Justice and in private practice. She earned a J.D. at Georgetown University Law Center, an MPA at Harvard's Kennedy School, and an MTS at Harvard Divinity School.

Kaster, Laura Alyx  
Laura A Kaster LLC  
Princeton, NJ  
1 (609) 9210095  
laura.kaster@gmail.com

A full-time neutral in the NY metropolitan area for CPR, the AAA, ICDR, FINRA and the NJ and NY Courts, Laura received the 2018 Richard K. Jeydel Award for ADR Excellence from the Garibaldi Inn of Court. In 2014, Laura received the NJSBA ADR Practitioner of the year BoskeyAward. She publishes and speaks widely. She is a Fellow and Board Member of the College of Commercial Arbitrators and on the Executive Committee of the NADN. She is a member of the CEDR global panel of Mediators and an AAA Master Mediator. She is Chair-Elect of the NYSBA DR Section.

Korch, Shelley Simons  
Columbia, MD  
(410) 371-1241  
skorch@relevant-resolution.com

My practice evolved from a career in public service where I managed complex employment disputes and advised on national labor policy. I focus on creative solutions based upon mutual interests, objective measures and respectful relationships. As a neutral, I have worked with a wide range of groups, including manufacturing, transportation, health care, administrative services organizations, non-profits, labor unions, and public employers. My objective is to assist those facing challenging circumstances to reach durable resolutions using effective and cost efficient systems.
Kurtz, Ruth G
New York, NY
(212) 734-5726
rgkurtzlaw@gmail.com
I have been a commercial arbitrator for over 30 years with the American Arbitration Association, specializing in partnership, shareholder and small business disputes, as well as directors and officers liability insurance matters. I serve on the Commercial and Consumer panels.

Kyrtisi, Rae
Center for Conflict Resolution
Chicago, IL
(312) 922-6464 EXT 22
raekyritsi@gmail.com,
Rae Kyrtisi is the Programs Director at Center for Conflict Resolution in Chicago. Rae is a certified mediator of civil, criminal, elder, and family disputes and a certified trainer. She also works as an adjunct professor at Loyola University Chicago School of Law, teaching Alternative Dispute Resolution and Mediation, as well as coaching students for the Vis Moot International Commercial Arbitration Competition. She has facilitated community forums and has organized non-profits and LLCs through consensus building. Rae earned her J.D. from Loyola ('12) and her B.A. from UW-Madison ('05).

Leveque, Michelle
Leveque Intellectual Property Law PC
Frederick, MD
(301) 668-3073
michelle@levequeip.com
Michelle Leveque is a registered U.S. Patent Attorney with over 25 years of patent experience who is licensed in Maryland, the District of Columbia, and the U.S. Patent and Trademark Office. In 1993, she founded Leveque IP Law, one of the few woman owned patent and intellectual property firms in the U.S. In addition to the application of IP law to technology, she is interested in the use of mediation as a tool in the resolution of patent disputes.

Levizt, Corinne M
Chicago, IL
(312) 603-1563
cookie.levitz@alumni.carleton.edu
Love, Lisa D  
Love and Long  
Newark, NJ  
1 (973) 643-4333  
llove@loveandlonglaw.com  
Fellow - Chartered Institute of Arbitration (FCIArb) Panel Member – • FINRA Roster of Arbitrators and Mediators – securities and broker dealers matters • American Arbitration Association (AAA) Roster of Arbitrators and Mediators – Large Complex Commercial Panel, Mergers and Acquisition Panel • Center for Conflict Resolution and Prevention (CPR) Panels of Distinguished Neutrals - Banking, Accounting and Financial Services Panel, Franchise Panel, Hedge Funds Panel, Insurer-Policy Holder Coverage Panel, Real Estate Panel and New York City ADR General Commercial Panel New York City Regional Co-Chair - American Bar Association Women In Dispute Resolution (WIDR) Member - Garibaldi Inns of Court – Programming Committee Member - ArbitralWomen  

Ludington, Carol A  
Ludington Ltd  
Willernie, MN  
(651) 287-4024  
cludington@ludingtonltd.com  
After more than thirty years as a testifying damages expert in U.S. and international disputes involving hundreds of complex commercial and intellectual property disputes, Carol currently focuses her practice on dispute consulting, including initial damages assessments and creative dispute resolution processes and strategies. She is a CPA, Certified in Financial Forensics, and a Certified Licensing Professional. She has served as a neutral, including as sole arbitrator, as a member of three-member arbitral panels, and other neutral roles, is trained as a mediator, and has been actively involved with several domestic and international dispute resolution organizations.  

Maccini, Kristen Sloan  
K Sloan Maccini Law & Mediation LLC  
Jamestown, RI  
401-458-0794  
ksmaccini@cox.net  
Kristen began practicing law in 1991 with a small civil law firm, became trained as a mediator in 2013 and opened her own law and mediation firm in 2017. Her civil law practice includes contract, land use, non profit and probate work. She is currently is Of Counsel to a RI firm that specializes in education law and is representing students and families. She is an independent mediator for the state of RI mediating disputes between students and school districts. Kristen is also an Adjunct Professor of Law at Roger Williams University School of Law.
Marshall, Carol J
Mill Valley, CA
1 (415) 3830469
cjfm@sbcglobal.net

Dispute Resolution Neutral Practice including mediation, arbitration, facilitation, program design and mixed processes. Dispute Resolution educator and trainer. Former civil litigator with extensive experience representing businesses and individuals in complex, financially significant, often sensitive, and socially and personally important legal matters.

Masucci, Deborah
Brooklyn, NY
(718) 783-0540
dm@debmasucciadr.com

Deborah Masucci has been appointed as an arbitrator or mediator in matters covering employment, insurance coverage, business interruption, commercial business, and breach of contract. She is on the panels for the American Arbitration Association, the American Health Lawyers Association, a fellow of the Chartered Institute of Arbitrators, and the International Arbitration Club of New York. She is an adjunct professor at Fordham Law School. She is co-author of a Chapter on ADR Providers for ADR in Employment Law, and author of a Chapter on Securities Dispute Resolution for the Dispute Resolution Handbook. For more information go to www.debmasucciadr.com

Mayer, Sylvia
S. Mayer Law PLLC
Houston, TX
(713) 8930339
smayer@smayerlaw.com

Sylvia Mayer is an attorney, mediator and arbitrator. She helps people solve disputes through arbitration, mediation, litigation and advisory services. Sylvia has over 25 years of experience as an attorney, arbitrator and mediator. She has broad experience in federal court, state court, bankruptcy court, and the American Arbitration Association. She's served as counsel or neutral in hundreds of disputes involving a wide variety of industries. Sylvia has arbitrated and mediated over $200 million in disputes since 2014. Sylvia serves on the American Arbitration Association's Commercial Arbitration Panel, Consumer Arbitration Panel and Mediation Panel.
McCabe, Monica Petraglia  
Phillips Nizer LLP  
New York, NY  
(212) 841-0713  
monicam@phillipsnizer.com

Monica McCabe is a member of the International Trademark Association's Panel of Neutrals, the Alternative Dispute Resolution Panel for the Southern District of New York and has served as a Special Master in New York State Supreme Court's Commercial Division in Suffolk County. With more than 30 years of experience, Ms. McCabe brings a wealth of experience in intellectual property and entertainment matters to the table. She has successfully mediated more than a dozen mediations. In addition, she has been appointed Special Master in litigation in New York State Supreme Court, Suffolk County.

McFarlane, Heather  
Houston, TX  
(713) 435-9258  
Heather@mcfarlanemediations.com

Heather’s passion as a litigator has always been the search for creative solutions to disputes. In 1998, Heather began her practice at a large law firm, where she represented businesses in their complex commercial litigation and tried many cases to verdict. In 2010, she became a professionally-trained mediator. In 2019, she obtained advanced mediation training from Harvard Law School. She now devotes her practice to mediation.

McSorley, Suzanne M  
Stevens & Lee PC  
Lawrenceville, NJ  
(609) 987-6663  
smcs@stevenslee.com

Suzanne M. McSorley, a partner in the Princeton, New Jersey office of Stevens & Lee, P.C., concentrates her practice in complex commercial litigation and dispute resolution, counseling clients in the pharmaceutical, construction, insurance and healthcare industries, with a particular emphasis on construction matters. She represents owners (including pharmaceutical manufacturers, research universities, real estate developers and homeowners), contractors and suppliers in litigation and other dispute resolution proceedings and processes in construction-related claims including defect claims, lien claims and delay and interference claims. She also devotes a substantial part of her practice to representing parties, especially owners, in negotiating and drafting agreements.
Mealey-Lohmann, Linda M  
Mealey-Lohmann Mediation & Dispute Resolution Services  
St Paul, MN  
(612) 791-2218  
mealey.lohmann.mediation@comcast.net  

LINDA MEALEY-LOHMANN (former litigator) practices exclusively in the area of ADR - as a mediator and arbitrator, handling primarily employment law and workplace disputes, and commercial disputes. Linda was recognized as a “Minnesota Super Lawyer” from 2015 to 2019. She is also a contract mediator for the EEOC, USPS, and BBB. She is on the AAA’s mediator and arbitrator panels. Linda shows patience and perseverance as a mediator and has mediated over 400 disputes. Linda is impartial and efficient as an arbitrator and has more than 200 hours of arbitration experience. She is a co-author of The Minnesota ADR Handbook.

Michler, Linda A.  
ADR Offices of Linda A. Michler  
Pittsburgh, PA  
(412) 854-4315  
linda.michler@michlerlaw.com  

I bring to my ADR practice extensive & practical experience as a businesswoman. My successful law firm represented financial institutions, franchisors & small businesses. I’ve been a trial lawyer, served as Assistant District Counsel, and Special Assistant US Attorney working for the US Small Business Administration, and in-house counsel for a global data and risk management software company. I’ve worked with and served on boards of several organizations including healthcare. I’ve successfully arbitrated and mediated diverse cases including high-dollar commercial, construction, insurance, property damage, real estate and employment claims. I’m frequently called upon to teach and author on ADR subjects.

Mitchell, Joyce  
Joyce A. Mitchell and Associates, P. C.  
Rockville, MD  
301 589-7113  
jamitchesq@gmail.com  

Joyce, an attorney and arbitrator, licensed in Maryland (1980) and the District of Columbia (1975), is a Distinguished Fellow and Board Member of the International Academy of Mediators. Joyce is Pres. of Joyce A. Mitchell and Assoc., P.C., founded in 1982. Joyce, a certified mediator in the states of Virginia and North Carolina for ten years, mediates and arbitrates complex employment, business, farm related finances, and securities cases nationwide. She facilitates public and organizational disputes and is a skilled mediation and negotiation trainer. Joyce is on the mediator rosters of the EEOC, and other Federal agencies. See: https://www.mediate.com/member/Joyce-Mitchell/35975.
Morgan, Elizabeth Ann
The Morgan Law Firm P.C.
Philadelphia, PA
(215) 854-6354
morgan@morganlawpc.com

Elizabeth Ann “Betty” Morgan is board certified by the Florida Bar as a specialist in intellectual property law through 2023 and was certified business litigation from 1997 to 2007. Ms. Morgan is an arbitrator with AAA, NAM and FINRA and is on entertainment, employment, trademark and Philadelphia area mediation panels with CPR. She is a member of INTA’s Panel of Mediators and that of WIPO. Ms. Morgan was chair of INTA’s North American Subcommittee of the ADR Committee. She is vice chair of AIPLA’s ADR Committee and chair of the ADR Subcommittee of the Litigation Committee for Intellectual Property Owners.

Morgan, Cecilia H
Dallas, TX
1 (214) 7391979
cmorgan@jamsadr.com

Cecilia H. Morgan (cmorgan@jamsadr.com) has been associated with JAMS since March, 1994, and has mediated, arbitrated and/or facilitated over 3000 cases in over 30 states. Named one of Texas’ Best Alternative Dispute Resolution Lawyers (The Best Lawyers in America) in 2008 - 2018, a Texas Super Lawyer in 2013 - 2017, D Magazine’s Best Lawyers in Dallas, 2013 - 2018, she is a Fellow of the American Bar Foundation, a Life Fellow for the Texas Bar Foundation and a Life Patron Fellow for the Dallas Bar Association Foundation.

Nolan, Patricia A
Law Office of Patricia A Nolan
Dallas, TX
(214) 377-8083
pnolan@nolanfirm.com

My focus is complex commercial litigation. I often represent clients but focus more on my work as an arbitrator and mediator. I serve on the complex commercial, healthcare and employment panels of the American Arbitration Association, accept the occasional FINRA case, and mediate commercial disputes. In 2019, I was listed by Texas SuperLawyers as one of the top 50 women in Texas and top 100 lawyers in Dallas/Ft. Worth. I have been selected repeatedly as a Best Lawyer in America and Texas SuperLawyer for business litigation and a D Magazine Best Lawyer for ADR.
Panarella, Merriann M
Natick, MA
(508) 653-2455
mmpanarella@gmail.com

Merriann is a prominent arbitrator, mediator and consultant who practices in Boston and New York City and focuses on complex commercial, intellectual property, international and employment disputes. Formerly a partner at Wilmer Cutler Pickering Hale and Dorr, she served as trial counsel and advisor on all aspects of the litigation process including trial preparation and strategy, business goal implementation, dispute resolution, and cost containment. As an arbitrator, Merriann has served on large, complex cases including patent infringement and invalidity, medical device development, licensing agreements, software and pharmaceutical development, contractual, environmental, franchise, securities fraud, broker-dealer, hospital accounting, and legal fee disputes.

Ravindra, Geetha
Fourth Circuit Court of Appeals
Glen Allen, VA
(804) 647-5088
geetha.ravindra@yahoo.com

Geetha Ravindra is an attorney and mediator with over twenty-five years of experience in the field of Alternative Dispute Resolution. She is currently Director of Workplace Relations for the Fourth Circuit Court of Appeals. She served as the Mediator for the International Monetary Fund October 2012- July 2018. Geetha also served as Director of the Department of Dispute Resolution Services at the Supreme Court of Virginia from 1996–2007 and managed the Dalkon Shield Arbitration Program at the Private Adjudication Center from 1992–1996. She has been an adjunct professor at the University of Richmond School of Law.

Riley, Michele S
New York, NY
(212) 288-2931
rileyadr@yahoo.com

Michele S. Riley is a commercial mediator and arbitrator of a wide range of business disputes for the AAA, CPR, FINRA and the U.S. Court of Appeals for the Second Circuit. She is a Fellow, Chartered Institute of Arbitrators (FCIArb) and a member of the ABA Dispute Resolution Section and Section of International Law. Ms. Riley complements her ADR practice by teaching courses on negotiation and mediation at Columbia University. She has led trainings in conflict resolution in Asia and Africa and has also served as a consultant on various ADR projects in Africa.
Roache*, DeAndra
Cynergis Dispute Resolution Services
Washington, DC
1 (301) 2507107 EXT 1001
deandra.roache@cynergisadr.com

DeAndra Roaché is the President of Cynergis Dispute Resolution Services, an ADR services company that specializes in arbitration, mediation, facilitation, eeo/workplace investigations, conflict resolution training, conflict management program design, conflict coaching and consulting. She is a full-time professional neutral concentrating in industries such as labor, employment, financial securities, construction, and consumer. Ms. Roaché serves on several rosters including AAA’s Labor Arbitration Panel, National Mediation Board, Financial Industry Regulatory Authority, Better Business Bureau and others. She is a certified Workplace Mediator and Trainer, certified practitioner of the Conflict Dynamics Profile and Entrepreneurial Mindset Profile behavioral instruments and Dispute Resolution Board certified.

Robb, Ellen
Mitchell Day Law Firm
Ridgeland, MS
(601) 300-4560
Ellen@robblawoffice.com

Roberg, Marilee
Wilmette, IL
(847) 906-4310
mroberg@ameritech.net

Arbitrator for American Arbitration Association for 35 years. Member of Commercial, Consumer, and Large, Complex Case panels. Appointed to serve in 100+ cases involving commercial, employment, or insurance disputes. Sole arbitrator in most cases. Participated in AAA mass claims program, resolving 450 cases by arbitration or mediation. FINRA Arbitrator for 22 years. Appointed to serve in 50+ cases involving customer claims against brokers or intra-industry disputes, usually as panel chair. Mediator in court-annexed small claims mediation programs in Circuit Court of Lake County and Circuit Court of Will County (Illinois) for two years. Mediated 65+ cases with 80% settlement rate.
Roelandt, Raymond R  
4Civility Institute  
Crestwood, KY  
(502) 241-4660  
roelandt@oldhamcountylaw.com  

Private practice since graduation from Law School with concentration in real estate, probate, contracts, small business and family law. Attained Master's Degree in Negotiation and Dispute Resolution from Creighton University School of Law (Werner Institute) in 2013 with expansion of practice into areas of mediation, arbitration, coaching and training. Senior Fellow in non-profit organization --4Civility, which researches issues and provides training, coaching and ombuds services, all in connection with Alternative Dispute Resolution.

Rosenberg, Ruthy K  
Brown University  
Providence, RI  
(401) 863-6145  
ruthyk@brown.edu  

Ruthy Kohorn Rosenberg is the University Ombudsperson for Brown University. Ruthy has over 25 years experience in conflict resolution and management, ombudsmanry, teaching and curriculum design. Ruthy arrived at Brown from MIT where she was the Director of Student Mediation and worked with faculty, staff and students to build capacity within the Institute community to deal effectively with conflict. In addition, Ruthy was the Special Assistant to the Dean in the Division of Biology and Medicine at Brown (2000 – 2006) and the Director of Family Mediation at the Cleveland Mediation Center in Cleveland, Ohio.

Roslund, Carol L  
Saint Louis, MO  
1 (303) 3244113  
clroslund@gmail.com  

Arbitrator - Corporate & Commercial, Domestic and International. Experienced panelist for FINRA, AAA/ICDR & LCIA cases.
Samaras, Harrie  
ADR Office of Harrie Samaras  
West Chester, PA  
(610) 430-8389  
hsamaras@comcast.net

Harrie Samaras mediates and arbitrates commercial cases (U.S. and international) involving IP and contractual disputes and business and technology issues. She is a Distinguished Fellow of the International Academy of Mediators, and a Fellow of the Chartered Institute of Arbitrators and the College of Commercial Arbitrators. Harrie practiced law in the corporate and private sectors, she was a staff attorney and law clerk at the U.S. Court of Appeals for the Federal Circuit, and was a Patent Examiner. She edited and was an author of the book, ADR Advocacy, Strategies, and Practices for Intellectual Property and Technology Cases (Second Edition).

Sambold, Ana M  
Sambold Law & ADR Services  
San Diego, CA  
1 (858) 5182353  
sambold@sambold-law.com

Ana Sambold, Esq. is a California Mediator and Arbitrator. Her practice involves the resolution of business/commercial, insurance, property, employment, succession, trusts, and cases involving multinational parties and cross-cultural issues. She is on the neutral panels of the American Arbitration Association (AAA), ADR Services, Inc., National Conflict Resolution Center (NCRC), and several courts, federal and state agencies in the U.S. Ana speaks Spanish fluently and mediates and arbitrates regularly using both English and Spanish. For the past ten years, she served as a neutral in over 1,000 cases. She is also an experienced trainer in conflict resolution and cross-cultural communication.

Samuels, Valerie  
Arent Fox LLP  
Boston, MA  
(617) 973-6248  
valerie.samuels@arentfox.com

Sblendorio, Jessica Leigh  
Haug Partners LLP  
New York, NY  
(212) 588-0800  
jsbblendorio@haugpartners.com
Schmitz, Amy J
Univ of Missouri School of Law
Columbia, MO
(573) 884-3614
schmitzaj@missouri.edu

Professor Amy J. Schmitz joined the University of Missouri School of Law as the Elwood L. Thomas Missouri Endowed Professor of Law in 2016. Previously she was a Professor at the University of Colorado School of Law for over 16 years. Prior to teaching, Professor Schmitz practiced law with large law firms in Seattle and Minneapolis, and served as a law clerk for the U. S. Court of Appeals for the 8th Circuit. Professor Schmitz teaches courses in Contracts, Lawyering, Online Dispute Resolution, Major Research Projects, Secured Transactions, Arbitration, International Arbitration, and Consumer Law.

Scott, Keely
Donohue Patrick & Scott PLLC
Baton Rouge, LA
(225) 214-1908
kscott@dps-law.com

Keely Scott is a mediator with Perry Dampf Dispute Solutions and a partner in Donohue, Patrick & Scott, PLLC. Keely brings 25 years of litigation experience to her mediation clients. She has successfully served as a mediator in matters involving personal injury, wrongful death, products liability, medical and professional liability, property damage, construction litigation, commercial disputes, industrial accidents, insurance coverage, mass and toxic torts, etc. Keely has a high success rate and often utilizes creative approaches to resolution. She diligently pursues resolution of every case. She has completed intensive mediator training at Pepperdine Law School’s Straus Institute for Dispute Resolution.

Seifert, Patricia Lynn
Tucker Ellis LLP
Cleveland, OH
(440) 281-6324
patricia.seifert@tuckerellis.com

Pat has tried or arbitrated cases in states including Ohio, Michigan, Georgia, Wisconsin, and Illinois, as well as in the federal courts. Pat also assists clients in project delivery selection and management, contract formation, contract negotiation, and dispute avoidance, both nationally and internationally. Before joining Tucker Ellis, Pat spent 15 years as general counsel for a national construction firm, material supplier and manufacturer. In her tenure there, she represented the companies in construction claims and requests for equitable adjustments as well as commercial, personal injury, OSHA and workers compensation litigation.
Senft, Louise Phipps
Baltimore Mediation
Baltimore, MD
(443) 524-0833
louise@baltimoremediation.com

Louise Phipps Senft, one of the pioneers of transformative mediation, founded Louise Phipps Senft & Associates/Baltimore Mediation 25 years ago, practicing exclusively mediation and facilitated face-to-face dialogues and negotiations for complicated matters with a belief in “better process...better outcome”. She is the author of the Best Seller, Being Relational - The Seven Ways to Quality Interaction & Lasting Change (HCI 2015). A nationally recognized mediator and negotiation and mediation trainer, she is the Chair of the ABA Relational Practices Task Force.

Sopha, Jill Hamill
Sopha Mediation LLC
Pewaukee, WI
(414) 343-7810
jill@sophamediation.com

Jill Hamill Sopha is Owner and Managing Director of Sopha Mediation LLC. (www.sophamediation.com) As a full-time employment attorney mediator, Jill combines her unique and unparalleled experience with her passion to help employers and employees find resolutions to workplace disputes and litigation through mediation. Jill has more than 20 years of experience practicing as an employment attorney. She has crafted resolutions to hundreds of employment disputes ranging from informal complaints to administrative charges and state and federal litigation, and covering a broad array of employment and employment-related areas. In addition to her mediation practice. Jill is an Adjunct Professor at Marquette.

Spiegel, Linda F
Attorney at Law
Hackensack, NJ
(201) 489-1001
lifesq@aol.com

Linda Spiegel has over 40 years of litigation and 20 years of ADR experience. She has mediated and arbitrated over 1000 cases in many areas of the law including but not limited to construction, consumer, health and hospital, insurance coverage and family law. Ms. Spiegel is an arbitrator and mediator for the AAA, a FINRA arbitrator, a NJ Court Approved R. 1:40 mediator and arbitrator, an Elder Care Planning and a divorce mediator. She has written articles and given seminars on ADR and is the co-chair of the Bergen County Bar Association's ADR, Construction and Elder Law Committees.
Starr, Judith
Washington, DC

1 (202) 326-4400 EXT 3083
Jrstarr@tampabay.rr.com

Effective January 1, 2020, following my retirement from the federal government, I am the principal of Starr ADR, LLC, offering mediation, arbitration and conflict management services nationwide from my base in Palmetto, Florida. My expertise is in ERISA, labor and employment, securities and consumer cases. As the general counsel of a federal corporation for 14 years, I established a mediation program for ERISA cases and mediated employment cases across the federal government. I am certified as a mediator by the Virginia Supreme Court and am working on my Florida certification. I am also an arbitrator with FINRA.

Stauffer, Caroline
Los Angeles City Attorney's Office Dispute Resolution

Los Angeles, CA

(323) 719-4006
caroline.stauffer@lacity.org

Caroline Stauffer is a Senior Mediation Specialist at the Los Angeles City Attorney’s Office and manages Public Safety Mediation for the Dispute Resolution Program. Ms. Stauffer works closely with the Los Angeles Police and Fire Departments to mediate complaints with the purpose of building mutual empathy, developing inclusive discussions and positively transforming the relationship between LA's public safety officers and the communities they serve. In addition to mediating, Ms. Stauffer trains volunteer mediators and public safety officers as an instructor for the Dispute Resolution Program. Ms. Stauffer is native Angeleno, former military veteran and has Business degree from Pepperdine University.

Stearns Johnsen, Joan
Univ of Florida Levin College of Law

Gainesville, FL

(617) 549-0742
joan@jsj-adr.com

Joan Stearns Johnsen has decades of experience as an arbitrator and mediator. She has resolved well over a thousand matters throughout her career. Joan began her career litigating financial services matters for the Commodity Futures Trading Commission in Washington, DC. Joan also has in-house experience with Smith Barney and the Commodity Exchange, Inc. both in New York. In addition to her neutral practice, Joan teaches arbitration, mediation, and negotiation skills as faculty of the University of Florida Levin College of Law. Areas of expertise include, financial, employment, health law, entertainment, and general commercial matters.
Tanz, Jill S  
Chicago, IL  
(773) 315-2554  
jtanz@chicagomediation.com  

Jill S. Tanz, JD, is a full time neutral in Chicago, IL. She has mediated more than 500 cases covering real estate, commercial, probate, construction and partnership matters. She is a member of the American Arbitration Association’s roster of mediators. She has been an Adjunct Professor at DePaul University College of Law for ten years and she trains mediators and speaks extensively on mediation skills and mediation and neuroscience. Ms. Tanz earned a BA, Summa Cum Laude, from Lafayette College, Easton, PA and a JD degree from the University of Chicago. More information at www.chicagomediation.com.

Temkin, Deborah  
The BERO Group  
Chicago, IL  
(312) 847-1124  
dtemkin@berogroup.com  

Director of The BERO Group. Deborah is a Certified Forensic Examiner (CFE) and holds a Masters in International Management. She is responsible for the firm’s presence in the Chicago market and provides in-house and external counsel with consulting in forensic accounting and investigations. Deborah’s experience ranges from conducting investigations and antifraud consulting to strategy and operations and eDiscovery for litigation and investigations. Her matters range from the investigation of simple cash misappropriations to the investigation of complex FCPA and financial reporting schemes. Deborah has developed and used complex analytics to expedite investigations, saving her clients significant costs.

Terando, Jennifer  
Woodland Hills, CA  
jennifer@jjthealthlaw.com  

Jennifer Terando, R.N., Esq. focuses her mediation practice on healthcare matters and litigated cases with medical-legal issues/damages. Jennifer earned her BSN and JD with a certificate in health law from Case Western Reserve University. Jennifer has been trained in mediation through both the Los Angeles County Bar Association and the Straus Institute for Dispute Resolution at Pepperdine University. Jennifer provides voluntary mediation services to the Los Angeles Superior Court in multiple courthouses throughout Los Angeles County. She is also an active member of the Southern California Mediation Association where she serves on the Public Outreach Committee and the Programs Committee.
Torrey, Julie A  
Huntington, NY  
631-807-2815  
JTorreyADR@gmail.com

Experienced labor and employment law attorney for over twenty years. Since 2015, working as a full-time Arbitrator and Mediator on cases involving diverse disciplinary, contractual and statutory issues including incompetence, misconduct, absenteeism, substance abuse, computer use violations, bargaining unit work, discrimination, fringe benefits, job posting, management rights, past practices, pension and welfare plans, safety/health conditions, seniority, sexual harassment, strikes, subcontracting, tenure/reappointment, wages, work hours/schedules/assignments and working conditions.

Turitz, Gilda R  
Turitz Dispute Resolution  
San Francisco, CA  
1 (415) 3248822  
gt@turitzadr.com


VeyVoda-Hamilton, Debra A  
Hamilton Law & Mediation  
Pleasantville, NY  
(914) 273-1085  
dhamilton@hamiltonlawandmediation.com

Debra Vey Voda-Hamilton is the principal of Hamilton Law and Mediation (HLM). Debra provides an alternative means of resolving disagreements between pet enthusiasts over misunderstandings, misstatements or oversights. She helps owners deal with neighbors over barking dog and divorcing couples arranging pet custody agreements. She enables a less heated conversation to take place between vets and their clients, condo/coop - tenant and management and pet information or product providers and their readers or clients. Her mediation practice provides a neutral ground on which to have the conversation you want to have while peacefully retaining a relationship among the parties.
Weiner, Conna
Boston, MA
(617) 780-5385
cw@connav Weineradr.com

Conna A. Weiner, Esq. brings to her U.S. and international mediation and arbitration practice a unique combination of litigation, transactional and in-house experience after roles with internationally known outside counsel and multinational life sciences (pharmaceuticals, medical device, diagnostics, vaccines) and health care companies. Ms. Weiner has special expertise in the full range of complex legal issues and contractual arrangements prevalent in life sciences (such as intellectual property, licensing and acquisitions, supply agreements and the research, development and commercialization of pharmaceuticals, medical devices and diagnostics), health care and other technology arenas; she also has extensive experience in employment and franchising matters.

Weinstein, Robyn
Eastern District of New York
Brooklyn, NY
(212) 790-0873
rweinst@gmail.com

Robyn Weinstein is currently the ADR Administrator at the United States District Court for the Eastern District of New York. Prior to her current role, Ms. Weinstein served as a fellow at the Kukin Program for Conflict Resolution at Benjamin N. Cardozo School of Law, where she currently serves as an adjunct professor of mediation and negotiation. Previously, Ms. Weinstein served as the program director for the Los Angeles office of Arts Arbitration and Mediation Services at California Lawyers for the Arts and as an adjunct clinical professor of mediation at the Straus Institute for Dispute Resolution at Pepperdine.

Welch, Dana Alison
Welch ADR
Berkley, CA
(510) 325-6753
dana@welchadr.com

Dana Welch has nearly twenty years experience as an arbitrator. She has served as a neutral in over 200 matters, focusing on commercial and employment matters. She is a fellow of the College of Commercial Arbitrators and the Chartered Institute of Arbitrators. Located in the San Francisco Bay Area, she is available to serve anywhere.
Wey, Emily E  
Wey West Legal LLC  
Denver, CO  
1 (303) 2950491  
emily.wey@weywest.legal

Emily Wey specializes in health care and commercial arbitration. She has practiced as a health care lawyer for 25 years, both in law firms and as in-house counsel for large health care systems and health insurance companies. She is a member of both the American Arbitration Association and American Health Lawyers Association commercial arbitration panels, and regularly serves as a neutral for multi-million dollar commercial disputes for both services.

Wigle, Sharon L  
Sharon L Wigle  
Latrobe, PA  
(724) 423-2246  
jjwigle@wpa.net

Willacy, Hazel Martin  
National Disp Resolution Service  
Oakland, CA  
1 (216) 5332586  
hazel@willacy.com

Over thirty years of experience negotiating and administering labor contracts including final review step before handling arbitrations. Extensive experience under federal/state civil rights laws (sex, race, pregnancy, sexual harassment, religion, and national origin); FMLA; ADEA; Equal Pay; WARN; USERRA; ADA; FLSA; COBRA; and IRCA. She has conducted and/or exercised oversight over numerous workplace investigations involving work rule violations as well as harassment and retaliation claims.