2018 LOUIS M. BROWN AWARD FOR LEGAL ACCESS

PROFILES OF MODERATE INCOME DELIVERY PROGRAMS

SPONSORED BY THE ABA STANDING COMMITTEE ON THE DELIVERY OF LEGAL SERVICES
AMBAR.ORG/DELIVERY
MESSAGE FROM THE CHAIR

Charles F. Garcia
Chair

2018 AWARD RECIPIENTS

Brown Award
Meritorious Recognition
Brown Select

LIFETIME ACHIEVEMENT HONORS

Periodically Awarded to Outstanding Individuals

PAST AWARD RECIPIENTS

1995-2017

2018 NOMINEES

42 Outstanding Nominees

DELIVERY COMMITTEE

2017-18 Committee Roster
The mission of the ABA Standing Committee on the Delivery of Legal Services is to expand access to legal services for those of moderate income. The Louis M. Brown Award for Legal Access honors the work of those who advance this mission in ways that are remarkable and replicable.

Nominations for the 2018 Brown Award came from a wide range of projects sponsored by bar associations and foundations, courts, law firms, entrepreneurs, law schools and non-profits. The sole unifying element of the nominees is their dedication to improving access to legal services for those who cannot otherwise afford it, thereby advancing justice for all. To this end, each project exemplifies the spirit of Lou Brown and his lifetime of dedication to those who need legal services.

The recipient of the 2018 Louis M. Brown Award for Legal Access is the Chicago Bar Foundation, for maintaining a unique dedication to increasing legal services to those of modest means. In 2013, the CBF created the Justice Entrepreneurs Project incubator which helps lawyers launch community-based practices and develop market-based models to sustainably serve moderate-income people. It continues to publish toolkits for all practitioners on innovations such as unbundled legal services and alternative fee structures, and advances rules and policies that promote changes and foster these innovations.

This year, the Committee is recognizing two programs with Meritorious Recognition. Canada's first online tribunal, the British Columbia Civil Resolution Tribunal provides an interactive website with resources and a platform for people to address their small claims matters 24/7. An online adjudicator will make final, binding decisions for those unable to negotiate a resolution for themselves. Chi City Legal is a two-person law firm dedicated to assisting small and medium sized landlords in the Chicago area who would otherwise navigate the eviction process as self-represented litigants. The firm employs innovations in technology and practice management to increase transparency and decrease costs. The partners met while participating in the Chicago Bar Foundation’s incubator, the Justice Entrepreneurs Project.

Finally, to elevate the awareness of the Award and advance insights into the work of the nominees, the Committee sponsors Brown Select which is awarded to the nominee that gets the most online votes from the public. Over 3,000 people voted for one of the 42 nominees, and the winner of the Brown Select Award is The Rural Law Opportunities Program, a partnership between the University of Nebraska College of Law and three state colleges or universities – Chadron State College, the University of Nebraska at Kearney and Wayne State College. Like many states, rural areas of Nebraska are “lawyer deserts,” with too few lawyers. This program covers tuition expenses for students who commit to practice in the state’s rural areas after they are admitted to practice.

The Committee is proud to recognize the recipients and their contributions to advancing affordable access to legal services. It also honors all of those projects that participated in the 2018 Brown Award. As we encourage others to embrace, adopt, adapt and advance similar models, information about Brown Award recipients is posted at www.ambar.org/delivery.

Charles F. Garcia
Chair, ABA Standing Committee on the Delivery of Legal Services
BROWN AWARD RECIPIENT | Selected by the ABA Delivery Committee

The Chicago Bar Foundation
The Chicago Bar Foundation (CBF) improves access to legal services for moderate income people in three interrelated ways, as part of its larger mission of mobilizing the legal community to lead the way in making the justice system fair and accessible for all: (1) through its incubator, the Justice Entrepreneurs Project (JEP); (2) by identifying replicable, market-based models for successfully serving this group and using its unique place in the system to propagate them through the bar and larger legal community; and (3) advocating with the courts for rules and policies to help these successful models grow and thrive. In the mold of business and tech incubators, the JEP is helping dozens of innovative lawyers launch successful community-based practices and develop disruptive, market-based models to sustainably provide legal services to thousands of moderate income people each year. Taking lessons from JEP successes, the CBF developed toolkits on key issues of pricing and limited scope representation to give practical guidance for lawyers in Chicago and beyond to incorporate these tools into their practices. Recently, the CBF has been working with the bar association and the court on a court-based lawyer referral panel for limited scope representation to better connect unrepresented litigants with lawyers with affordable services.

MERITORIOUS RECOGNITION RECIPIENTS | Honorable Mentions

The British Columbia Civil Resolution Tribunal
Canada's first online tribunal, the Civil Resolution Tribunal (CRT) resolves small claims disputes $5,000 and under, and strata property (condominium) of any amount. The CRT provides British Columbians with 24/7 online access to strata and small claims dispute resolution services, including self-help tools, triage services, and an expert system (Solution Explorer) that provides free legal guidance. Based on earlier CRT user testing and ongoing data analysis and public feedback, it appears that many people are finding useful information and tools to resolve their dispute themselves. However, if users cannot resolve their disputes with these tools and decide to use the CRT process, the CRT’s facilitators find speedy resolutions or its adjudicators provide final, binding decisions. The CRT offers a new, accessible and affordable dispute resolution option and the CRT's resolution work is being completed with much lower cost and delay than B.C.’s traditional justice system. The CRT improves access to justice by using technology and early, collaborative dispute resolution to bring the justice system to the public, and build it around people's lives.
Chi City Legal LLC
Chi City Legal is a two-person law firm dedicated to assisting the 1000’s of small and medium sized landlords in the Chicago area. The current landscape of legal services for this underserved group involves outdated practice models and unnecessarily high legal fees. Chi City Legal instead uses technology to increase transparency and decrease costs. Chi City Legal uses off-the-shelf technology to connect with the thousands and thousands of landlords who would otherwise navigate the eviction process as self-represented litigants. This technology reduces the friction between landlords and the legal system, and allows them to dramatically increase the scale of services provided. This is a stark contrast to some of the solutions that are available on the market. In the end, Chi City Legal’s goal is two-fold: (1) to provide cost-effective legal services for an underserved community; and (2) to serve as a model for small law firms to compete in a new era.

BROWN SELECT RECIPIENT | Public Choice Award Determined through Online Voting

The Rural Law Opportunities Program
It is projected there should be one lawyer for every thousand people to properly service the legal needs in any given geographic area. In Nebraska, recent data indicate 11 counties in Nebraska have no practicing lawyers and another 30 counties have fewer than one lawyer per 1,000 people. The University of Nebraska College of Law and three state colleges or universities – Chadron State College, the University of Nebraska at Kearney and Wayne State College – have partnered to address this shortage with a robust legal studies program partnership. The purpose of the program is to recruit and educate students from rural Nebraska who are encouraged to return to rural areas of the state to provide access to legal services. RLOP provides a selected number of students with full tuition waivers, along with provisional admittance into the College of Law after graduation. This program represents a commitment and dedication to the education of Nebraskans and quality legal services for citizens of the state. RLOP is modeled after the Rural Health Opportunities Program (RHOP), which encourages health professionals to return to rural Nebraska to practice medicine.
Richard Zorza | 2014
Richard Zorza is an author, an advocate, a thought-leader and a doer. As the creator and coordinator of the national Self-Represented Litigants Network, Richard has reached out and brought together an array of stakeholders who share the denominator of advancing access to justice for those who may otherwise be denied their day in court. He has fostered the emergence and growth of unbundled legal services, self-help desks and judicial inquiry within a system of neutrality.

Since the 1990s, he has been a catalyst for discussion, analysis and scrutiny of our system of justice and the way it treats those who turn to it for relief. He has written books and articles on technology, the courts and, of course, access to justice. More recently, Richard blogs, at www.accesstojustice.net, on a constantly expanding range of insightful developments and issues.

When leading a discussion at forums such as the ABA/NLADA Equal Justice Conference, Richard will often predicate a topic by saying, “This may be a crazy idea, but…” He is rarely deterred from exploring those “crazy ideas” and at the end of the day they are rarely “crazy.” They are more likely innovative and creative ideas that need to be shared.

Richard Granat | 2010
Richard’s dedication to the delivery of legal services spans six decades. In the 1960s, he was on the ground floor of the movement for national legal aid. He then recognized the value of highly trained paralegals and originated a program to provide their education. However, Richard is best known and most highly regarded for his efforts to use technology to expand affordable legal services to what he calls the “latent legal market” or those who too often go without legal help. He was instrumental in the creation of the Maryland Peoples Law Library, an early online resource of information and legal assistance, and the ABA Presidential Initiative on Technology.

Further, Richard is an entrepreneur who has advanced business models to enable practitioners to access document preparation services that can be used by their clients. In 2007, he launched Direct Law, which provides virtual online law firm technologies to enable practitioners to offer limited scope representation and create cost-effective ways of providing representation.
M. Sue Talia | 2008
After developing an unbundling training program for practitioners in 1998, Sue Talia began teaching principles of limited scope representation first across California and then across the nation. Since then, she has presented more than 100 programs to lawyers, judges and court personnel. Targeting solo and small firm practitioners who represent middle-income clients, Sue gives them the tools and skills to reach many more clients than they can reach through traditional legal services. In addition, she has created risk management materials that include best practices, fee agreements, office checklists, client handouts, office forms and tips for implementing limited scope representation. Through her work, offered without compensation, Sue has expanded access to legal services across the country.

Forrest S. Mosten | 2004
Forrest S. Mosten spearheaded a movement to provide unbundled legal services across the country, offering unbundling in his practice and developing innovations such as the client library, the wellness check-up, confidential mini-evaluations and mediated case management. He also has a long history of bringing concepts of unbundling and other innovations to the legal community at large. In the 1970s, Mr. Mosten was a partner in the first private legal clinic in America. More recently, he wrote the book *Unbundled Legal Services: A Family Lawyer's Guide*, co-authored by Elizabeth Potter Scully and published by the American Bar Association. He has spoken to bar groups and court organizations around the country about innovations in the delivery of legal services.
2017: Sustainable Economies Law Center
The mission of the Sustainable Economies Law Center (SELC) is to support community resilience and grassroots economic empowerment. The SELC has two complementary programs aimed at increasing access to transactional legal services for low-income entrepreneurs and change-making organizations, such as worker cooperatives, nonprofits and urban farms. First, SELC’s Resilient Communities Legal Cafe is 1/3 legal advice clinic + 1/3 living classroom + 1/3 community-building space. Three times per month in a welcoming café-like space in the San Francisco Bay Area, attorneys and law students provide donation-based legal assistance to low and moderate-income clients. The Legal Cafe often includes workshops on a wide range of legal topics. SELC recently published a guidebook to replicating the Legal Cafe model. Second, SELC’s Fellowship Program is an incubator supporting attorneys all over the country who are starting new law practices and nonprofit law centers serving a similar client base. Each Fellow receives training, mentorship, networking and other support opportunities. Many Fellows gain hands-on experience in SELC’s Legal Cafe, while others receive mentorship remotely as they take on the legal needs of clients such as homemade food entrepreneurs, housing cooperatives, and worker-owned businesses. More info.

2016: Suffolk University Law School Accelerator-to-Practice Program
The Accelerator-to-Practice Program is a comprehensive three-year course of study to prepare graduates to join or start sustainable law practices serving low- and average-income clients. The program offers courses in the use of technology for practice efficiency, the creation of automated document systems, law practice management, process improvement and project management and alternative models for the delivery of legal services. Students spend their final year representing clients in fee-shifting cases in an embedded law firm within the school in which they learn practice skills, the tenets of client retention and service, risk management, entity formation, fee structuring, case selection, marketing, use and creation of technology and efficient methods for the delivery of legal services. Training to provide efficient, cost-effective legal services permits Accelerator graduates to add value to existing small firms and, over time, start their own practices. These expanded and new firms increase the availability of affordable legal representation within local communities. This model is a replicable innovation in legal education that addresses the need for greater access to justice and the desire of new lawyers to serve their communities representing the huge untapped market of average-income clients while earning a living. More info.
Military Mondays
Military Mondays is a partnership between William & Mary Law School's Lewis B. Puller, Jr. Veterans Benefits Clinic and Starbucks' Armed Forces Network. Through the Military Mondays program, professors and students from the Puller Clinic provide advice and counsel twice monthly at a local Starbucks to veterans seeking assistance with disability compensation claims, discharge upgrades and separation from service. During this “legal triage” they help decipher decisions, share resources, advise next steps, help with form completion for claims and appeals and answer questions. During a recent afternoon they met with a terminally ill Vietnam veteran who had been awarded a Bronze star for his service. Before being able to meet with him again, he ended up in the hospital. Frantic steps were taken to ensure that he signed the forms necessary to continue his claims in the event of his death, and when he passed away days later, his claims were preserved for his widow. Approximately 25% of the time, the professors and students undertake longer-term representation and often provide follow-up research. There is now a Military Mondays in California, and there are others being planned in Arizona, Missouri, D.C., New York, Ohio and Florida, with additional interest growing, and a variety of legal services to be offered. More info.

2015: Call for Justice, LLC
Call for Justice (C4J) is a Twin Cities nonprofit that collaborates with United Way 211, the state’s largest information and referral resource, to provide training on how to make better, more targeted legal referrals to available programs and legal resources. By partnering with 211, C4J is able to reach the population of people who call in for help that may not yet identify their problem as legal in nature. C4J trains United Way on specific legal topics such as landlord/tenant law and family law. Videotaped trainings are posted to C4J’s website. This model is replicable as 211s exist in almost every state, as do bar associations which can collaborate to train 211 and act as conveners to spark collaborations. In addition, C4J convenes meetings of nonprofit legal and social service providers to help them communicate better and form collaborations to serve low and moderate-income people. Finally, C4J has facilitated the creation of a low bono community law firm in collaboration with Hamline and William Mitchell law schools that will train new lawyers to serve people at 200-325% of the Federal Poverty Guidelines. The firm is scheduled to open in mid-2015. Call for Justice, LLC is no longer operational.

2014: State Bar of South Dakota Project Rural Practice
Responding to the startling decline in the availability of attorneys living in rural and reservation communities in South Dakota, the State Bar of South Dakota founded Project Rural Practice (PRP) with the goal to increase the number of lawyers practicing in these places. PRP operates a website that connects rural South Dakota communities and rural lawyers with job-seeking lawyers interested in the lifestyle and
challenges of rural practice. To promote rural practice with law students, PRP established a partnership with the University of South Dakota Law School as well as requested a grant to finance law student internships in rural offices over the next five years. Additionally, PRP is partnering with the Attorneys Liability Protection Society (ALPS) to connect rural attorneys with other attorneys. To further advance its mission, PRP put forward a resolution that passed unanimously before the ABA’s House of Delegates in support of its rural legal services mission nationwide. It also lobbied successfully for legislation that created the country’s first attorney incentive program for rural practitioners. The Resolution and Report can be found at here. More info.

2013: Access Legal Care
Access Legal Care, established in May of 2011, is a Michigan law firm that provides affordable help for common legal needs. By using a model that includes fixed fees and other methods of reducing costs, the law firm is able to offer services that cost 40-60% less than the industry average. Methods of reducing costs include centralizing operations for economies of scale, leveraging technology and automating tasks, utilizing “of counsel” lawyers who have their own independent practices, relying on limited scope representation, and other approaches to streamline services. The firm focuses on the 20% of legal services that most lower and middle income people are likely to need, while referring out other services. Within its first two years, Access Legal Care had already served approximately 250 clients. Such an efficient and streamlined model is not specific to Michigan and demonstrates a creative combination of cost-reducing processes that may be implemented in other states. More info.

2012: The Financial Clinic
The Financial Clinic improves financial security for the working poor – those who fall into the wage gap—earning too much for public assistance but too little to be self-sufficient. The Financial Clinic undertakes projects where financial coaches and attorneys can find customers in the best position to succeed by partnering with organizations that have already identified a strong need for financial development services. Examples include MoneyUP, a joint initiative with the United Way of New York City, where The Financial Clinic combines free tax preparation services with financial coaching and legal services; Single Stop, where The Financial Clinic complements free benefit screenings provided to the community with one-on-one financial coaching and legal services; and Greenlight, a partnership with United Way of New York City and Human Resources Administration which enhances services offered to customers through the domestic violence shelter system. The Financial Clinic attorneys provide “Know Your Rights” workshops to better meet the needs of domestic violence survivors in shelter, in addition to providing traditional legal services. Staff attorneys represent clients in legal proceedings that involve a wide range of topics on financial issues, including, consumer debt collection cases, consumer bankruptcies, resolving tax and student loan debts, and foreclosure defense. More info.

2011: Pinellas County Clerk of the Circuit Court Legal Self Help Center
The Pinellas County Clerk of the Circuit Court Legal Self Help Center was established in October 2007 to provide affordable legal services to the citizens of Pinellas County and assist them with filing small claims, tenant evictions and family cases. The Self Help Center sets attorney appointments for a nominal fee of $1 per minute with a minimum of $15 and a maximum of $60. Fees paid by the litigants fund the Self Help Center attorneys and no person is turned away based upon income. To date, over 6,000 appointments have been scheduled in the three Pinellas County locations. In addition to setting the attorney appointments, the Self Help Center also provides specialized software that assists in filling out forms, maintains and sells packets for civil court actions, provides notary services and processes copy requests. More info.
**2010: The CUNY School of Law’s Community Legal Resource Network**
The Community Legal Resource Network (CLRN) was designed to provide technical training and professional support to CUNY law graduates in solo and small firm practices. Since its inception in 1998, CLRN has effectively demonstrated that providing lawyers with practical training and support enables them to increase the amount of time they can spend delivering pro bono and low bono services, and to ensure the availability of high-quality representation in legally underserved sectors of New York City. The network has over 300 attorneys in places throughout NYC. Participating lawyers receive low-cost continuing legal education that is focused on community-based lawyering, practice start-up assistance and skills training, peer mentoring, listserv participation and networking opportunities. Every facet of the network is designed to make the lawyer a success while strengthening the community by providing affordable legal services. [More info.](#)

**2009: VirtualCourthouse.com**
The Virtual Courthouse (VCH) is an Internet-based service that enables parties to submit disputes in digital form for resolution by a neutral party of its Alternative Dispute Resolution (ADR) services. These ADR services include arbitration, mediation, neutral case evaluation or a settlement conference by members of a panel of neutrals. VCH streamlines every step in the process and minimizes the need and cost of unnecessary face-to-face meetings, mailing and copying. VCH enables a party to obtain a fair, impartial and expeditious dispute resolution for as little as $200, expanding access to dispute resolution to those who would face higher costs by using the courts or other dispute resolution mechanisms. [More info.](#)

**2008: The Chicago-Kent College of Law Center for Access to Justice & Technology**
The Center for Access & Technology at Chicago-Kent College of Law is dedicated to making justice more accessible to the public through the use of the Internet in teaching, legal practice and public access to the law. The Center operates three law and technology initiatives: the A2J Author Project, the Access to Justice Student Editorial Board, and the Self-Help Web Center. The A2J Author is a unique software tool that empowers those from the courts, legal services programs and educational institutions to create Guided Interviews resulting in document assembly, electronic filing and data collection. Viewers going through a Guided Interview are led down a virtual pathway to the courthouse. As they answer simple questions about their legal issue, the technology then translates the answers to create, or assemble, the documents that are needed for filing with the court. [More info.](#)

**2007: The New Hampshire Bar Association and its Pro Bono Program**
The New Hampshire Bar Association and the Pro Bono Referral Program crafted rule changes enabling unbundled legal practices. Through a collaboration of the Bar’s Ethics Committee and Pro Bono Program, the issues surrounding unbundled legal services were addressed comprehensively. Recommendations included areas of ghostwriting and limited appearances. The Court approved the Bar’s package of unbundled court procedural and professional conduct rules. After the rules were adopted, the Court and Bar worked to promote unbundled legal services, through CLE programs and seminars. [More info.](#)

**2006: The Legal Resolutions Center of the Legal Aid Society of Orange County, CA**
The Legal Resolutions Center bridges the technological resources of the Legal Aid Society with the expertise of the private bar. The technology system uses software to assist moderate-income individuals in preparing court documents. Once documents are prepared, they are immediately sent to a private lawyer enrolled in the Legal Aid Society’s certified lawyer referral service. This process is conducted through email, which helps lower the lawyer’s overhead costs. The lawyer then reviews the
documents, using the center’s video conferencing, and conducts a consultation with the client. The client and lawyer then decide on the scope of representation to be provided by the lawyer, if any, and continue in a more traditional methodology. More info.

2005: The Law School Consortium Project
The Law School Consortium Project worked with law schools to initiate, support and expand solo and small firm practices that provide legal services to economically depressed communities. The law schools committed resources to graduates who had community-based practices, providing them with technical assistance and substantive training, educating them in law practice management issues and linking them to other practitioners committed to social justice practices. The Consortium also worked with law schools to incorporate curriculum geared toward solo and small firm community-based practices. (The Law School Consortium Project is no longer active.)

2004: CA Commission on Access to Justice
The California Commission on Access to Justice is a collaborative statewide entity. In 2001, it established a Limited Representation Committee. The purpose of the committee was to study the practice of delivering legal services known as “limited scope legal assistance” or “unbundling”. In October 2001, the Committee issued its report. Since then, the Committee has been working to implement its recommendations. Among its accomplishments, the Committee has developed and advanced rules to enable limited scope representation, developed risk management materials for practitioners, provided training to courts and practitioners, and developed client education materials. More info.

2003: The Self-Represented Litigant Task Force of the State of Maine
Maine created the Self-Represented Litigant Task Force. Within little more than two years, and without a budget, the Task Force successfully advanced amendments to Maine’s ethics rules and rules of civil procedure, enabling limited scope representation. In addition, the Task Force developed and presented CLE seminars and state bar programs about limited scope representation and initiated a statewide roster of lawyers willing to provide limited scope representation. The Task Force continues to advance “user friendly” access to the courts, consider reorganization of rules of civil procedure and rules of evidence, and develop videos to assist self-help litigants.

2002: Civil Justice, Inc., Founded by the Clinical Law Program of the University of Maryland
The University of Maryland Clinical Law Program established the Civil Justice, Inc. Project in 1998. Civil Justice, Inc. is a non-profit corporation based on a network of solo and small firm lawyers tied together electronically through a web site and a listserv. The project provides the participating lawyers mentoring, a legal research electronic clipping service, a referral service for reduced fee and contingency fee cases and discounted LEXIS research access. Network members share pleadings, research and practice experience through their listserv. In exchange for these benefits, network lawyers help instruct a two-hour course at the University on law practice management. More info.

2001: Legal Grind, Inc.
In 1996, Jeffrey Hughes established The Legal Grind neighborhood coffeehouse in Santa Monica, California, offering easy access to "coffee and counsel" for a $20 fee. The innovative business model offers clients from all income levels reasonably priced unbundled legal services in a variety of practice areas such as family law, entertainment law, criminal law, workman's compensation and tenant/landlord law, and at the same time generates referrals for participating lawyers. Legal Grind provides people with a relaxed atmosphere as they discuss their legal issues with lawyers. The information gives the café customers the opportunity to proceed on an informed basis. Some retain the lawyers they have met and others go forward on a pro se basis. More info.
2000: The Houston Bar Association Modest Means Program
The Houston Bar Association Modest Means Program is a multi-faceted project focused on providing legal services and education to those who have moderate income, but may not be able to afford legal representation. The program is a cooperative effort between the Houston Bar Association and several of the organizations it sponsors - the Houston Lawyer Referral Service, the HBA's Houston Volunteer Lawyers Program, the HBA Family Law Section. These organizations work together, under the auspices of the HBA, to provide legal services including a pro se clinic on family law matters, a reduced-fee lawyer referral program, a telephone hotline to answer legal questions, free legal handbooks on a variety of legal topics, and an elder law visitation program. More info.

1999: SeniorLAW Center
For more than 20 years, the SeniorLAW Center, formerly the Senior Citizen Judicare Project, has been dedicated to meeting the legal needs of the elderly living on limited incomes in Philadelphia. The SeniorLAW Center provides legal representation and counsel, community education, outreach and advocacy for Philadelphia’s senior citizens, through the energies of its legal staff and panel of approximately 100 practitioners. The SeniorLAW Center employs a model that combines fixed fee and pro bono legal services of local attorneys. Through its multi-faceted approach, which includes direct legal services, extensive community legal education, professional training and advocacy, the SeniorLAW Center and its panel attorneys work to safeguard and defend the legal rights of the elderly. More info.

1998: American Association of Retired Persons Legal Advocacy Group Legal Hotlines Project
Created in 1985, the Legal Hotlines Project was the first successful statewide legal hotline designed and implemented for older adults. Since the inception of the hotlines, AARP and its Legal Advocacy Group have worked to increase awareness of hotlines as an efficient delivery system that significantly increases the availability of free and low-cost legal information and services. In addition to developing and implementing the hotlines, AARP’s Legal Advocacy Group has provided numerous public and private organizations throughout the country with a blueprint that encourages replication. AARP/LAG has initiated and led a collaboration of public and private organizations to support the development of legal hotlines, thus strengthening these efforts and expanding its audience. These organizations include the American Bar Association, the U.S. Administration on Aging, the Legal Services Corporation (LSC) and the National Legal Aid and Defender Association. (Effective July 31, 2016, AARP is no longer offering this service.)

1997: Superior Court of Arizona in Maricopa County Self-Service Center
The Self-Service Center of the Superior Court of Arizona in Maricopa County is the result of a progressive series of steps that the court system took to meet the legal needs of those who cannot afford full and traditional legal representation. The Center offers user-friendly court forms and instructions, as well as a network of resources available to assist self-represented litigants. The Center leads to a higher level of self-representation and enables judicial offers to devote time and attention to the judicial aspects of court services. More info.

1996: Orange County Bar Association’s Modest Means Program
The mission of the Orange County Bar Association’s Modest Means Program is to meet the overwhelming need for access to the justice system where legal aid and pro bono assistance is not possible, yet household resources are insufficient to pay prevailing costs of legal services. In 1994, the Orange County Bar Association redesigned the modest means panel of its lawyer referral program. The bar set up
free training programs and a mentoring program for bar members who chose to serve in the Modest Means Program. It coordinated a broad-based public relations campaign. Substantive materials were prepared and available for routine matters, library privileges and secretarial and computer assistance were made available and a specialized program of professional liability insurance was available to program attorneys. More info.

Tele-Lawyer, Inc. was a legal advice and information service established by Michael Allan Cane in California in 1989. Tele-Lawyer billed its customers by the minute through a 900 number on their telephone bill or by a credit card taken over the phone. Callers to the service phoned in and spoke to a licensed attorney knowledgeable in their question area. Tools available to the lawyers, including a proprietary computer database system, allowed the lawyers to answer the great majority of questions immediately over the phone, and the rest shortly thereafter. The average call lasted less than 10 minutes. (Tele-Lawyer is no longer available.)
Alberta Limited Legal Services Project
The Alberta Limited Legal Services Project is a two-year project aimed at encouraging lawyers and the public to consider limited scope representation; assess lawyers’ and clients’ satisfaction with limited scope work; and determine whether limited scope legal services improve people's access to justice. The project recruits lawyers and provides them with limited scope training and resources. Participating lawyers are listed by name, location and areas of practice so that Albertans can connect with them. Those who have received or provided limited legal services through the project are then asked to take an evaluation. Regardless of outcome, the project will raise awareness of limited scope legal services and will create a strong nucleus of lawyers willing to provide these services after the project ends. More info.

Architects of Justice: Exploring Access to Justice in Ontario Podcast
Architects of Justice: Exploring Access to Justice in Ontario is a podcast from The Action Group on Access to Justice (TAG). TAG was created by the Law Society of Upper Canada (the regulator for lawyers and paralegals in Ontario) to advance collaborative access to justice solutions. The podcast series explores how people are finding new ways to improve access to justice. By bringing together multiple perspectives including users, community workers, students, and legal professionals, their goal is to spotlight different conversations about how we can make a more effective justice system. The first season looks at unbundled legal services, Indigenous child welfare, self-represented litigants and technology. More info.

AZCourtHelp
AZCourtHelp leverages technology to bring the courts to the people with a statewide self-help website – AZCourtHelp.org – and a free Legal Talks Program. AZCourtHelp.org provides legal information for moderate-income self-represented litigants, including free and low-bono legal service referrals, find-your-court, self-help forms, live chat with a law librarian, and more. The Legal Talks, in areas like divorce, guardianship and eviction, are presented at the Coconino County Law Library and simultaneously broadcast to sites around the state, and are available to anyone, anywhere from a PC or mobile device. Other Arizona counties continue to join the Legal Talks Program, aided by established best practices and mentoring. More info.

Baylor University School of Law’s Legal Mapmaker
Legal Mapmaker has two major goals: to help lawyers start sustainable and efficient law practices, and to help address the growing access to justice gap. Legal Mapmaker teaches attorneys how to leverage technology in order to start virtual practices on a budget. Attorneys also learn how to develop a sustainable practice while offering flat fee and alternative fee arrangements to clients who fall into the justice gap and could not otherwise afford the prices of a more typical hourly billing structure. The program itself consists of written materials and a three-day program, which participants may attend in-person or online via a live stream. More info.

Bridge to Justice Reduced-Rate Legal Services in Post-Decree Family Law Cases
Bridge to Justice is a 501(c)(3) Colorado nonprofit organization that provides civil legal services to low- and moderate-income Coloradans who do not qualify for free legal aid. Its Reduced-Rate Legal Services in Post-Decree Family Law Cases program supports the provision of significantly discounted legal fees to that segment of the population seeking legal assistance for a post-decree family law issue, including a modification or enforcement of parenting time, decision-making, or alimony.
Clients qualify for services based on their household income and assets. By keeping its costs low, Bridge to Justice can pass along savings to the clients. More info.

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**British Columbia Civil Resolution Tribunal**

🌟 2018 Meritorious Recognition

Canada's first online tribunal, the Civil Resolution Tribunal (CRT) resolves small claims disputes $5,000 and under, and strata property (condominium) of any amount. The CRT provides British Columbians with 24/7 online access to strata and small claims dispute resolution services, including self-help tools, triage services, and an expert system (Solution Explorer) that provides free legal guidance. If users cannot resolve their disputes with these tools and decide to use the CRT process, the CRT’s facilitators find speedy resolutions or its adjudicators provide final, binding decisions. More info.

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**The Chicago Bar Foundation**

🌟 2018 Brown Award Recipient

The Chicago Bar Foundation (CBF) works to improve access to legal services for moderate-income people in three interrelated ways: (1) The Justice Entrepreneurs Project (JEP) incubator helps lawyers launch community-based practices and develop market-based models to sustainably serve moderate-income people; (2) The CBF identifies replicable, market-based models and propagates them, for instance, through its Pricing and Limited Scope Representation toolkits aimed at providing practical guidance to lawyers so they can incorporate these tools into their practices; and (3) The CBF advocates for rules and policies to help these models grow and thrive, and has worked with the bar association and the court on a court-based lawyer referral panel for limited scope representation to better connect unrepresented litigants with lawyers with affordable services. More info.

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**Chi City Legal LLC**

🌟 2018 Meritorious Recognition

Chi City Legal is a law firm dedicated to assisting small and medium sized landlords in the Chicago area who would otherwise navigate the eviction process as self-represented litigants. Chi City uses off-the-shelf technology to increase transparency and decrease costs. The technology reduces the friction between landlords and the legal system, and allows Chi City to increase the scale of services provided as it leverages the resources of two attorneys to run a bulk practice. Chi City’s goal is two-fold: (1) to provide cost-effective legal services for an underserved community; and (2) to serve as a model for small law firms to compete in a new era. More info.

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**Civic Legal Corps**

Civic Legal Corps is a 501(c)(3) non-profit legal services organization in the greater Chicago metropolitan area. It provides affordable legal services to individuals whose income is too high to qualify for legal aid, but not enough to afford traditional law firm rates. Civic Legal Corps bridges that gap by providing legal services on a sliding-scale basis in the area of family law. It seeks to expand access to justice for low- to moderate-income people through the delivery of affordable and sustainable legal services. Civic Legal Corps represent individuals without imposing restrictions, other than income, as other legal providers do. More info.

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**Collaborative Community Law Initiative (CCLI)**

CCLI is Minnesota's first small-law-firm incubator. Graduates of Mitchell Hamline School of law who are interested in starting a solo practice receive mentoring and training from the incubator's staff and volunteers in a collaborative environment, and commit to accepting a caseload of which at least 30% are Minnesotans below 300% federal poverty guidelines. They are encouraged to provide unbundled and sliding-scale services as well as market those services to the public to increase awareness of the
availability of flexible, affordable options. Finally, they become integrated into the bar community and Minnesota's ecosystem of nonprofits so that when they leave the incubator they can maintain a sustainable network of referral partners. More info.

Community Justice Inc.'s Volunteer Lawyer Program
CJI provides representation on a sliding scale for families and individuals at up to 300% of federal poverty guidelines in the areas of family and criminal law. However, even drastically reduced fees still create barriers for some community members, such as those experiencing homelessness and survivors of domestic violence. CJI offers several grant-funded projects to assist those community members at no cost. To operate these projects, CJI collaborates with staff attorneys that serve as the point people for each project to maintain this network and set attorneys up with applicable projects. These attorneys agree to volunteer with one or more of CJI's pro bono projects and in return receive training and Continuing Education Credits. More info.

Dauphin County Bar Association's Pro Bono Driver's License Restoration Clinic
Much like a criminal record, lack of a valid driver’s license can be a roadblock to finding employment, yet some applicants may be able to obtain a Limited License to drive to and from work or school. A first of its kind in Pennsylvania, the Driver's License Restoration Clinic trains volunteer attorneys on the legal issues and procedures involved with license restoration, who then assist low-income attendees in the restoration process. After the Clinic, those in need of further help but not eligible for pro bono services are sent to the Lawyer Referral Service’s Modest Means Panel. More info.

Drupal for Legal Aid Websites (DLAW) Open Source Tools for Legal Services Websites
The DLAW project began in 2008 with the goal of building an open source web platform for legal aid nonprofits to reach low-income households in need of legal assistance and information. DLAW was the first in the legal aid community to adopt mobile-friendly "responsive design" in 2011 in order to be equally accessible to low-income households that were smartphone-dependent. DLAW's design aims to make it easy for legal aid non-profits to easily and affordably maintain a cutting-edge website without requiring technical expertise. More info.

East Bay Community Law Center (EBCLC)
The East Bay Community Law Center (EBCLC) is the “teaching hospital” for Berkeley Law School, providing the greatest volume of free legal services to Alameda County residents and training the majority of Berkeley Law’s clinical law students to be skilled and compassionate community lawyers. Each year, EBCLC provides more than 6,000 low-income clients with free legal services across eight program areas. Recently, EBCLC has catalyzed a movement to reform California court policies that unfairly penalize low-income people. Through its efforts, EBCLC has fought to ensure that Californians’ access to justice does not depend on income. More info.

Equal Access Legal Services
Equal Access Legal Services is the first legal aid organization in Philadelphia to provide affordable legal services to low-to-middle income residents on a sliding scale. It charges between $50-$170 per hour, depending on a client's verified income and family size. Its mission is to provide access to people that make too much money to be eligible for free legal services but can't afford attorney fees at market rates. For example, an individual that makes $20,000 per year may make too much money for many legal aid organizations where the eligibility requirement is 150% of the poverty

More info.
line. Equal Access would charge that client approximately $75.00 per hour. Its practice areas include immigration law and wills/probate. More info.

Eviction Diversion Pilot Program, 54A District Court, Lansing, Michigan
Chief Judge Louise Alderson of the 54A District Court in Lansing, MI collaborated with LegalRnD’s Center for Legal Services Innovation at Michigan State University College of Law to launch a pilot program aimed at reducing the number of tenants that are evicted from their homes due to a temporary inability to pay their rent, and thereby help counteract the homelessness problem. The Program sent fliers with the summons and complaint informing tenants about free legal help, preparing for court and consequences of failing to appear, and set up a system of free legal aid and funding opportunities at the court to facilitate settlement agreements between landlords and tenants that would allow the tenant to stay in the home. More info.

FamilyKind
FamilyKind provides a range of services and programs to help families prevent and deal with conflicts arising from separation and divorce. Its team of professionals consists of mediators, family coaches, parenting coordinators and communication experts. FamilyKind helps families settle disputes, or negotiate separation and divorce agreements, including parenting plans and equitable distribution issues, with less financial and emotional toll than litigating their cases in court. In addition, mental health and legal professionals conduct classes, workshops and support groups to help parents and children navigate separation and divorce in a healthy way. FamilyKind is committed to making its services affordable to all those in need through use of a sliding-fee scale. More info.

FIU Law Practice at the Florida International University College of Law
FIU Law Practice provides pro bono services through its clinics, and its low bono initiative offers affordable legal services in the family law area to low- and moderate-income families who do not qualify for free legal representation. The practice charges its clients using a sliding scale based on the client’s ability to pay and offers flexible, installment payment plans. FIU Law Practice also serves as a legal incubator for recent law graduates. The incubator combines approaches used in medical residency programs and a business incubator setting to assist new lawyers through both practical training and mentorship as they launch their careers. More info.

The Flat Fee Lawyer
Recognizing that clients have long been frustrated by the inability of a law firm or attorney to provide a firm fee quote and agreement on legal services, The Flat Fee Lawyer, owned by Walk Law Firm, PA, provides general counsel services to small businesses and entrepreneurs on a flat or fixed fee basis. For services not suitable for a flat-fee billing rate, The Flat Fee Lawyer will work to deliver a value-based fee solution to meet the client’s needs at the best rate possible. The Flat Fee Lawyer aims to address the lack of available experienced and qualified lawyers representing start-ups and smaller businesses at a fair and transparent price. More info.

Hello Divorce
Hello Divorce (HD) aims to empower low and moderate-income people to manage the divorce process with easy to follow, step-by-step guidance and affordable access to lawyers. HD breaks down the extremely complicated California divorce process into discrete, manageable steps and provides free access to legal resources and tools such as planning worksheets, webinars and support calculators. When the user needs additional help, they can pay for fixed fee services, such as document
preparation/filing and legal coaching. Because the legal process cannot be viewed in a vacuum, HD also has a wellness component: its lifestyle section and blog has curated articles to help divorcees through the pain and anxiety that accompany difficult transitions and the cultural stigma of divorce. More info.

JustFix.nyc
JustFix.nyc is a New York City based nonprofit that provides resources for tenants, community advocates and legal service organizations. Their platform is comprised of two complementary tools: (1) The self-help web app assists tenants in gathering evidence, mediating with their landlord through templated communications, reporting violations to City agencies, connecting with organizers and attorneys and presenting a case. (2) The Advocate Dashboard allows community organizers, legal aid attorneys and other advocates to conduct targeted outreach, gather evidence for group class action cases, communicate efficiently with tenants, and track and analyze data about buildings, landlords and neighborhoods. More info.

The Justice Legal Center at The Center for Family Justice
In February 2017, The Center for Family Justice (CFJ) launched the Justice Legal Center (JLC), Connecticut’s first legal incubator, to bridge the justice gap for victims of domestic and sexual violence while giving invaluable experience to attorneys committed to social justice. Retaining JLC attorneys has spared CFJ’s already traumatized clients the stress of self-representation in serious legal matters which impacted their personal safety and wellbeing. In turn, the JLC has helped connect attorneys launching private practices with office space, paying clients, vital experience and critical mentorship from community-based attorneys who enthusiastically contribute their time, support and expertise to the incubator. More info.

Justice Toolbox
Justice Toolbox aims to help everyday people find the best lawyer for their case by publishing lawyer win records and experience levels, which are computed from court records by a custom-developed artificial intelligence (AI) algorithm. The data is presented on a per case type basis so that, for example, consumers can see how often lawyers win in criminal cases separately from employment cases. The AI algorithm was designed by a lawyer to read court opinions and dockets to determine successful and unsuccessful outcomes. Thus, Justice Toolbox may help people find lawyers with a track record of success in their type of case. More info.

LawX - Brigham Young University Legal Design Lab
Each year, LawX chooses one aspect of the law that makes navigating the legal system difficult for those who can’t afford legal services. LawX then develops a product that addresses that problem. This year, LawX is focused on debt collection lawsuits. Over the past five years, over 330,000 debt collection lawsuits have been filed in Utah. Only 1/1000 of those defendants hire an attorney and 75% of debt collection defendants don't answer the complaint, causing them to default. LawX is developing a product to help self-represented debt collection defendants answer a complaint in Utah. More info.

Legal Information for Families Today (LIFT)
Legal Information for Families Today (LIFT) provides legal information and advice to litigants in New York City Family Court who do not qualify for a court-appointed attorney but can’t afford to hire a lawyer. LIFT operates three programs to empower pro se litigants to successfully advocate for themselves: (1) phone, email and a live chat Helpline with three full-time, bilingual staff giving legal information; (2) full-time staff at the Family Court in each borough, providing information and advice; and (3) Legal Resource Guides – original, multilingual publications on family law, written on a 5th grade level. More info.
The Legal Information Network of Colorado, a program of the Rocky Mountain Victim Law Center

The Legal Information Network of Colorado (LINC) program at Rocky Mountain Victim Law Center (RMVLC) utilizes federal funding from the Office for Victims of Crime to develop a project to address the legal needs of crime victims. A comprehensive Needs Assessment, conducted in partnership with the University of Denver, revealed that one of the top needs was access to accurate and reliable legal information. LINC developed a comprehensive website and web-based application that helps victims identify their legal needs and connect to information and resources. The application prompts questions so that victims can tell their story. The technology responds with specifically tailored resources and information pertinent to their unique situations. More info.

Legal Innovation and Technology Lab (LIT Lab)

LIT Lab is a joint effort between the clinics at Suffolk Law and the Institute on Legal Innovation and Technology. LIT Lab students will develop legal technology and process mapping solutions for organizational clients to help them improve efficiency and effectiveness as they deliver legal services to low-income communities. Students learn how to creatively envision, deploy, and launch legal tech tools to address the needs of their “clients,” and provide consulting services to their organizational clients. Projects that arise from the LIT Lab that appear to have the potential to be profitable will receive support from the Catalyst which will provide technical advice, support and mentoring to better enable them to market successfully to funders. More info.

LegalYou

LegalYou is fully conceived, managed and maintained by working lawyers whose direct help is available to any user through instant messaging along with live, audio, video and phone chat. Lawyer consultations and actual legal services at fixed rates as low as one dollar per minute are also available. Because LegalYou is a law firm, it can jump into full representation (or anything in between) at the client’s request. More info.

Levitt & Quinn Family Law Center

Levitt & Quinn offers a blend of free and sliding-scale legal services to low-income families. It prioritizes family law cases that impact the safety and well-being of children; high stakes, high conflict cases in which one side is represented by counsel; veterans who need to resolve unsettled family law issues to reduce their risk of homelessness, and protecting abandoned children through private adoption. Because many clients were traveling long distances for their help, Levitt & Quinn recently created two new community-based legal advice clinics, and added videoconference intake capabilities. The new Mobile Legal Clinic allows them to conduct research and prepare simple legal documents. More info.

Los Angeles Incubator Consortium

The Los Angeles Incubator Consortium (LAIC) helps bridge LA’s justice gap by investing in new solo lawyers willing to deliver low-cost legal services. Pooling resources from three law schools, five legal aid organizations, and the LA Law Library, LAIC provides year-long training and mentorship, teaching flat fee, limited scope and sliding-scale fee models. Participants gain skills while volunteering at legal aid organizations. In partnership with the Legal Aid Foundation of Los Angeles, LAIC staffs the only free virtual legal clinics in LA, where people unable to travel due to disabilities or other constraints meet with lawyers via videoconference. More info.
National Law School Veterans Clinic Consortium (NLSVCC)
The NLSVCC is a collaborative effort of the nation’s pro bono law school Veteran legal clinics. Many law schools have responded to the increased demand for Veterans’ legal services by establishing Veterans clinics, with the objective to address Veterans’ legal needs and to educate law students in professionalism and Veterans law. NLSVCC enables the nation’s Veterans clinics to work collaboratively to share best practices in training students and representing Veterans, exchange case referrals and advice, provide mentorship to new clinics, engage in advocacy, policy and systemic change work, and identify unmet needs in the Veteran population.  
More info.

Northwestern Pritzker School of Law and ROSS Intelligence Partnership
Northwestern Pritzker School of Law is partnering with ROSS Intelligence, an artificial intelligence-based legal research tools provider, to expose Northwestern Law students to innovations impacting the shifting marketplace and demonstrate the emergence of technology-based solutions to address the access to justice crisis. Students are introduced to Ross in courses; students in the school’s Innovation Lab work with Ross’s CEO and co-founder as a mentor and advisor; and the school’s funded public interest summer program will incorporate Ross to support legal aid organizations’ development of tech-based tools to increase access to justice. More info.

One Day Divorce of the Sacramento Superior Court
Sacramento Judge James Mize created the One Day Divorce program to help cooperating couples or single parties whose spouses have defaulted to complete a simple divorce in one day. After filing and serving the petition, litigants sit down with a pro tem judge to discuss the terms of the couple’s proposed agreement. Next, volunteer attorneys and law students help fill out the necessary forms. Finally, if the pro tem judge has approved the case, the parties appear before Judge Mize or another Family Law Judge who will grant the appropriate relief. In 95% of cases, the parties leave the courtroom with final and formal judgment of dissolution documents in their hands. More info.

Open Legal Services
Every year, tens of thousands of Utahans attempt to litigate cases without an attorney. Open Legal Services is a 501(c)(3) public charity located in downtown Salt Lake City with a mission to provide legal services to clients who earn too much to qualify for free/pro-bono legal services, but also earn too little to afford a traditional private firm. Approximately 40% of Utah’s population falls within that service area. Open Legal Services has also made efforts to assist others in innovation for access to justice. It has consulted with individuals and organizations in over 42 states. Open Legal Services freely share their "secrets" to success. Roughly four dozen similar organizations have formed based in part on their organization. More info.

Planning and Estates Law Project at the City Bar Justice Center
The Planning and Estates Law Project ("PELP") of the City Bar Justice Center, the nonprofit affiliate of the New York City Bar Association, offers free legal assistance with end-of-life planning, probate and estates matters. Referrals primarily from the Surrogate’s Courts are reviewed weekly by volunteer attorneys then scheduled for monthly legal clinics. Many PELP clients own or inherit assets, but lack the resources for a private attorney. PELP works to combat poverty by empowering clients to claim and maintain their assets so that wealth, rather than poverty, is inherited between generations. More info.

Proboknow
Proboknow is a web platform that connects attorneys with low-income clients, and optionally with attorney mentors to make pro
bono more convenient, efficient and scalable. Proboknow enables new attorneys to gain the experience they need to land their first job, or hang their own shingle, by providing a mentor’s guidance and resources including a legal question forum, rewards program, and tutorials and templates. Beyond that, Proboknow affords attorneys regardless of their mentorship/practical experience needs, a user-friendly, convenient way to connect with pro bono opportunities and resources on their own time. More info.

Reentry/VALID (Volunteers Assisting Licensed Drivers) Clinic
The Reentry/VALID Clinic is a free monthly clinic that assists attendees with ameliorating the collateral consequences of criminal convictions and with obtaining valid driver’s licenses. A criminal conviction or the loss of the ability to drive can have catastrophic consequences for employment and relegate Ohio residents to the margins of society. The free monthly clinic is staffed by volunteer lawyers, judges and law students. The VALID clinic provides training to lawyers on the complicated process for license reinstatement in Ohio. Trained lawyers can then use the knowledge they gain to assist moderate means clients who experience these same issues. More info.

Rocky Mountain Children’s Law Center
The Children’s Law Center is dedicated to serving Colorado’s abused, neglected and at-risk children. Through innovative fund raising, use of volunteers, interns, and fellows, and stewardship of resources, it offers families assistance at low or no cost, while still providing its lawyers with meaningful compensation packages including insurance and retirement plans. Two programs in particular focus on delivering legal services and information to moderate- and low-income people: The Caregiver Advocacy and the Education Advocacy Programs. Through these programs, it offers pro bono and sliding-scale legal services to families who seek safe, stable homes and a meaningful education for children who have experienced trauma and insecurity.

Rosie's Place's Legal Services for Poor and Homeless Women
Rosie’s Place is an emergency shelter for women that also offers free legal help for its guests. Its mission is to provide holistic legal services in a caring and compassionate manner while working with guests to evaluate these services and the accessibility of the legal system. Unlike some organizations, it doesn’t have a screening process or rigorous eligibility requirements to qualify for help. It offers a spectrum of services, from information and resources to full representation, helping guests with housing issues, family law, immigration, CORI sealing, employment issues, debt and benefits. More info.

Rural Law Opportunities Program (RLOP)
2018 Brown Select Recipient
Recent data indicate 11 counties in Nebraska have no practicing lawyers and another 30 counties have fewer than one lawyer per 1000 people. Wayne State College, Chadron State College, and the University of Nebraska College of Law are addressing the shortage with a robust legal studies program partnership. The purpose of the program is to recruit and educate students from rural Nebraska who are encouraged to return to rural areas of the state to provide access to legal services. RLOP provides a selected number of WSC and CSC students with full tuition waivers, along with provisional admittance into the UNL College of Law after graduation. More info.

Small Business Legal Assistance Project of the D.C. Bar Pro Bono Center
The Small Business Legal Assistance Program (SBLAP) gives business and transactional attorneys the opportunity to donate their expertise to small businesses on a short-term basis. The Small Business Clinic provides legal information and assistance to entrepreneurs who operate economically disadvantaged businesses or who have limited financial resources.
Attorney volunteers review paperwork, answer questions about business formation, taxation, real estate leases, employment law, and edit documents common to small business owners. Walk-in clinics are held once a month and sites rotate throughout D.C. to reach all neighborhoods. More info.

Unbundled Attorney
Unbundled Attorney is a lead generation company that connects lower and middle-income individuals and families that need legal services to its network of attorneys across the United States that provide unbundled legal services. Unbundled Attorney uses lead generation and internet marketing efforts to educate clients about unbundled legal services, including what they can expect to pay for these kinds of options. Interested individuals who submit a request will be delivered to the attorney via email, text and directly into the attorney’s Unbundled Attorney account. More info.

Yocum Law Office, LLC
Yocum Law is a general practice firm that offers sliding-scale fees based on an individual's income. Additionally, Yocum Law partners with employers, non-profits and agencies to provide brief advice clinics, educational workshops, one-on-one counseling and a flat fee menu of legal services to their clients/employees to improve employee retention and to promote individual and family stability. The focus is on preventing and eliminating barriers to sustained employment and housing. More info.
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