Who am I?
Who is most impacted by COVID-19?

- Children - school meals were only meal and schools are closed.
  - So far, no supplement to SNAP in MD to account for all meals kids are missing.
  - Parents must find additional resources.
  - No communication to families about what will happen.
- Many people don’t use internet or computers
  - Especially older adults
  - Many resources are only available online
  - Some resources require computer to access (not just phone)
- People experiencing homelessness
- People with disabilities
  - Mobility impairments (ex. difficult to grocery shop)
  - Mental health (ex. impact of isolating)
Difficult to Access Resources

• Knowledge is limited about what resources exist
• People do not have access to resources
• Existing resources are limited
• Many resources only available if you have internet or a computer
Extremely Long Waiting Time

• **Unemployment insurance**
  – If you’ve had more than 3 jobs in 18 months – you can’t apply online and you must call but the line is always busy
  – Even if you find a job, no one has child care!

• **EBT / SNAP**
  – Takes +30 days to hear back from when you apply
  – Cannot reach anyone by phone
  – Even if you receive benefits, it runs out before end of month

• **Economic Impact Payment**
  – Technical difficulties screen…must wait 24 more hours to try again (and then same message)
  – Not automatic for many people living in poverty
Need More Information

You are eligible for this payment. We do not have enough information to direct deposit your payment at this time.

Direct deposit is the fastest way to receive your payment.

ENTER BANK INFORMATION

If you would prefer to receive a check or cannot provide us with this information, we will mail your check to the address we have on file for you. If you need additional help, visit our Frequently Asked Questions page.

EXIT

Technical Difficulties

We apologize for the inconvenience but this service is currently unavailable. Please try again later.

If you need additional help, visit our Frequently Asked Questions page.

START OVER

Reference number 109 (for internal use only).
WARNING - YOU CANNOT FILE OVER THE INTERNET IF YOU HAVE NOT WORKED AT A LOCATION IN MARYLAND DURING THE LAST 18 MONTHS. YOU MUST CONTACT A CLAIM CENTER BY TELEPHONE.

You have reached the Employment Section. At this time, you must provide us with detailed information for all employers you have worked for in the past 18 months. If you have worked for 3 employers or less, you may continue using this form. If you have worked for more than 3 employers during the last 18 months, your claim would be better handled by calling a Claim Center by Telephone. Attempting to add more than 3 employers will result in a loss of data.

During the last 18 months have you worked in Maryland, in another state, or had active military service? *

Yes  No

If you click "RETURN TO DEPENDENT", the information you entered on this page will be saved.