Chickasaw Nation Medical Center
Ada, Oklahoma
405,000 sq. ft.
Ardmore, Oklahoma Health Clinic

76,000 sq. ft.
Tishomingo, Oklahoma Health Clinic

54,000 sq. ft.
Purcell, Oklahoma Health Clinic

23,300 sq. ft.
COVID-19 Containment

- Entrance – in-person COVID-19 screenings
- Strict facility visitation
- Mass communication in real-time
- Canceled routine dental & optometry appointments
- Opening Call Centers to continue operations
- Maximizing health care capability through Virtual Visits/Call Center (HIPAA/Patient Privacy)

CNDH 700,000+ patient visits (annually)
CNDH Staffing

1,540 total employees

• Preserving human resources long-term
• Labor pool logistics - Repurposing Staff
• Scheduling - Week one/Week two
  ❖ Conserve PPE
  ❖ Staff separation
COVID TESTING CENTERS

- Three testing center locations
- Defining operational Processes / Consent
- Testing patient population, employees and public
- Developing playbook to franchise CN Testing Center operations
- Test result call center to deliver results
• Three testing center locations
• Defining operational Processes / Consent
• Testing patient population, employees and public
• Developing playbook to franchise CN Testing Center operations
• Test result call center to deliver results
Rural Limitations

- Delivery of General Health Care
- Access to Testing Centers
- Limited testing supplies
- Lack of PPE supplies caused fear
- Communication to rural families
- Delay in “Safer in Place” orders and perception in rural areas