

# About the Contributors

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## Principal Author

### ***Dwight Golann***

Dwight Golann is Research Professor of Law at Suffolk University in Boston, where he teaches mediation and negotiation. Professor Golann has mediated hundreds of cases in a wide variety of subject areas. He is a member of the Panel of the International Mediation Institute and Senior Mediator at Resolutions LLC in Boston.

Professor Golann has trained lawyers and judges in mediation skills for the American Bar Association, the U.S. Department of Justice, the European Union, JAMS, the Federal Judicial Center, state and federal courts, and mediation centers on five continents. He has been a visiting professor at several law schools and taught in the Program of Instruction for Lawyers at Harvard Law School.

In recognition of his work in dispute resolution, Professor Golann has been named an Honorary Member of the International Academy of Mediators, and received the Lifetime Achievement Award of the American College of Civil Trial Mediators. He is the author of a leading book on mediation advocacy, *Sharing a Mediator's Powers*, and co-author of law school texts.

Professor Golann was formerly a civil litigator. He also served as Chief of the Trial Division of the Attorney General of Massachusetts, where he directed the defense of all cases brought against state agencies and officials and tried and argued cases at every level of the court system, from local juries to the Supreme Court. He is a graduate of Amherst College and Harvard Law School.

## Contributing Authors

### ***Marjorie Corman Aaron***

Marjorie Corman Aaron is Professor of Practice and Director of The Center for Practice at the University of Cincinnati College of Law. A mediator and arbitrator of legal disputes for more than 30 years, she is a neutral panelist for the AAA and CPR Institute. Professor Aaron designs and teaches workshops on mediation, negotiation, client counseling, and decision tree analysis for law firms and corporations, and is the author of books, articles, chapters, simulation cases, guides, and websites in these fields.

Professor Aaron is the former Executive Director of the Program on Negotiation at Harvard Law School and a former Vice President and Senior Mediator at EnDispute, Inc. A graduate of Princeton University and Harvard Law School, she formerly served as a criminal prosecutor and practiced civil litigation at the Boston firm of Goodwin Procter.

### ***David A. Allgeyer***

David Allgeyer has served as mediator in cases involving intellectual property and commercial issues for over 18 years. He has also served as an arbitrator in more than 80 intellectual property and commercial disputes.

In 2018, David left his intellectual property and commercial litigation practice to concentrate on his ADR work, establishing Allgeyer Law & ADR, LLC in Minneapolis. He is a frequent lecturer and writer on IP and ADR issues and the author of *Arbitrating Patent Cases, a Practical Guide* (ABA Publications). David is currently included on the Silicon Valley Arbitration Mediation Center's List of the World's Leading Technology Neutrals and is a Fellow in the College of Commercial Arbitrators.

### ***Helaine Scarlett Golann***

Helaine Golann is a practicing clinical psychologist who treats and lectures on emotional barriers to dispute resolution. Dr. Golann has held appointments as an Associate Professor in the graduate program of the Massachusetts School of Professional Psychology and has served on the faculty of the Harvard Medical School and Tufts-New England Medical Center. She has spoken on psychological issues in mediation under the auspices of the CPR Institute and has participated in training for JAMS.

Dr. Golann has more than 30 years' experience as a therapist working with individuals and families, and holds a PhD from Clark University, where she published research on social development and gender differences in communication.

**Eric D. Green**

Eric Green is co-founder and a principal of Resolutions LLC, in Boston. He was co-founder of JAMS/EnDispute and a member of the CPR Institute at its inception. He has written books and articles on dispute resolution and evidence and was formerly Professor of Law at Boston University and a Lecturer in Law at Harvard University.

Professor Green maintains an active ADR practice for complex disputes and has settled thousands of cases. He was the mediator of *United States v. Microsoft* and other major cases, as well as the co-inventor of the mini-trial. Professor Green is the recipient of the Lifetime Achievement Award from the American College of Civil Trial Mediators. He is a graduate of Harvard Law School and Brown University.

**J. Anderson Little**

Andy Little is a mediator and mediation trainer in North Carolina. He chaired the North Carolina Dispute Resolution Commission and legislative and rule drafting projects for mediation programs in state trial and family courts.

Mr. Little is a graduate of Davidson College, Union Theological Seminary, and UNC School of Law. He practiced law in North Carolina for 17 years as a civil litigator before becoming a full-time mediator. He has mediated over 4,000 cases, mainly in the context of civil litigation. His book, *Making Money Talk: How to Mediate Insured Claims and Other Monetary Disputes*, is published by the American Bar Association.

**Susan T. Mackenzie**

Susan Mackenzie is a full-time neutral with over 45 years' experience as a mediator and arbitrator of employment, commercial, and labor-management disputes. Ms. Mackenzie served as a court-designated Dalkon Shield Referee and a court-appointed Facilitator in the multiparty Breast Implant Litigation.

Ms. Mackenzie taught ADR as an Adjunct Professor at Cardozo School of Law and frequently conducts ADR training at the ILR School-Cornell University and in ABA, NYS, and NYC Bar Association programs. She is a Fellow of the College of Labor and Employment Lawyers and a graduate of Smith College (BA), Cornell University (MS), and Columbia University Law School (JD).

### ***Carmin C. Reiss***

Carmin C. Reiss is a principal of Resolutions, LLC and was formerly a Senior Mediator with JAMS/EnDispute in Boston. Since 1990, she has maintained a mediation practice focusing on environmental, construction, commercial, insurance, employment, professional liability, and personal injury disputes, often in the form of complex multiparty controversies.

Ms. Reiss has served by appointment of Bankruptcy and Federal District Courts as mediator for mass tort and class action opt-out claims, and as court-appointed Trustee and Claims Administrator in bankruptcy liquidation proceedings. She is an Adjunct Professor at Suffolk University Law School, where she teaches negotiation.

Prior to taking up practice in dispute resolution, Ms. Reiss was a litigator with the former Bingham firm in Boston and a member of that firm's Environmental Practice Group. She is a graduate of Brandeis University and Boston University School of Law.

### ***Margaret L. Shaw***

The late Margaret Shaw was a mediator in New York City who maintained an active ADR practice for more than 25 years. She was a co-founder of ADR Associates, which merged with JAMS in 2004. She participated in the resolution of well over a thousand disputes nationwide.

Ms. Shaw was a Fellow of the College of Labor and Employment Lawyers, an Adjunct Professor of Law at NYU Law School, where she taught ADR and negotiation, and the author of numerous articles on a variety of subjects in the ADR field.

### ***Carol A. Wittenberg***

Carol Wittenberg has been a panelist with JAMS in New York City since 2004. Ms. Wittenberg, a mediator and arbitrator, has focused her practice on the mediation of employment disputes since 1995. She has mediated hundreds of age, gender, race, disability, sexual orientation, and sexual harassment disputes as well as cases involving sexual assault. She has also mediated a number of class action and multi-plaintiff discrimination cases.

Ms. Wittenberg served on the Extension Faculty of Cornell University's School of Industrial and Labor Relations for 20 years. She is a graduate of Cornell University and Hunter College.