

Praise for the second edition of *Regulating Public Utility Performance* and author **Scott Hempling**

“Scott Hempling’s mastery of the complexities of public utility regulation is unmatched. Whether your perspective is that of a government lawyer, consumer advocate or utility counsel—and I’ve held all of those positions—you will find Hempling’s analysis straightforward, carefully researched and impeccably logical.”

– **William J. Bullard**, General Counsel, Oklahoma Gas & Electric

“Most books that profess to be either a reference or a textbook are either sadly behind the curve or tediously written. This is neither. Hempling’s body of work—foundationally sound and readily approachable—provokes us to think more deeply and more expansively about the nuances and responsibilities of regulation in the 21st century.”

– **Larry Landis**, Commissioner, Indiana Utility Regulatory Commission

“Scott Hempling has been one of the most thoughtful, careful students of our public utility regulation. By clearly and comprehensively describing the legal underpinnings of our regulatory system, from its historical foundations to its cutting edges, this book provides an invaluable resource to lawyers and non-lawyers.”

– **Sonny Popowsky**, former Consumer Advocate of Pennsylvania and former President, National Association of State Utility Consumer Advocates

“Forward-focused, challenging and necessary. Whether you are a regulator, an executive, an advisor or an attorney, this work calls us to face our responsibilities to ensure the public welfare surrounding utility service.”

– **Stephen Kozey**, Senior Vice President, General Counsel and Secretary, Midcontinent Independent System Operator, Inc.

“This timely treatise is characterized by uncommonly clear writing and superb organization. It will be a joy and an invaluable resource for the veteran, essential reading for the newcomer. The legendary Alfred Kahn would cheer this worthy successor and addition to the literature.”

– **Robert Marritz**, Editor and Publisher, ElectricityPolicy.com, and founder, *The Electricity Journal*