About the Author

John Heckman has worked in the legal industry for more than 30 years and with Worldox for 20 years. He formed Heckman Consulting in 1997. For a number of years he was also a certified consultant for TimeMatters, Amicus Attorney, and PCLaw but more recently has focused mainly on Worldox. He is a member of the Worldox “Inner Circle,” composed of what Worldox considers to be its senior consultants.

His blog *Does It Compute?* is a widely read source for information about Worldox and other products and is mentioned on the official Worldox website. His Cheat Sheets and other resources concerning document management issues are freely available on his website, www.heckmanco.com.

John’s articles have been widely published by *Technolawyer* and reprinted in many publications, including *Law Office Computing*; the ABA’s *Law Practice Today*; bar association journals in Indiana, Michigan, Ohio, Texas, Virginia, Wisconsin, and Wyoming; *Legal Times* (Washington, D.C.); the *Legal Intelligencer*, *The Lawyer’s PC*; and *Peer to Peer* (quarterly newsletter of LawNet).

In another life, John earned his PhD in comparative literature from Cornell University and taught French and comparative literature at Brandeis University and Boston University.