

# Providing Help to Voters with Disabilities: What You Should Know

**Voting is a fundamental right!**  
**Voters with disabilities have the right to assistance in voting.**

Voters with disabilities are entitled to receive any assistance they need to cast their ballots. If you have any problems providing assistance on Election Day, you can call Election Protection at 1-866-OUR-VOTE (1-866-687-8683).

## Who may assist a voter?

Federal law gives voters with disabilities the right to decide whether to get assistance in casting a ballot and who will provide it.

- ☑ Voters can choose a poll worker, friend, family member, caregiver, assisted living provider, facility staff person or almost anyone else.
- ☑ The only people who may not assist a voter are the voter's employer or an agent of that employer, or, if the voter is a member of a union, a union officer or agent of the union.

## What can assistance providers do to help a person vote?

- ☑ First, an assistance provider—helper—should ask the voter what choice he or she wants to make. The helper must never make assumptions about how a person wants to vote!
- ☑ The helper must respect the voter's privacy at all times during the voting process.
- ☑ The helper should be familiar with the instructions on how to cast a ballot and be prepared to explain them to the voter and/or demonstrate the voting process.
- ☑ The helper should be prepared to read or explain all ballot choices or questions in a language the voter understands.
- ☑ The helper may mark a ballot for a voter with a disability only if the voter has directed him or her to do so.
- ☑ After the ballot has been completed, the helper should make sure that it accurately reflects the voter's choices. The helper should offer to correct any mistakes and to check the ballot for any election contests or questions that may have been missed.

*Turn over to learn what actions are not appropriate* 

## What actions would *not* be appropriate?

- ✗ Making decisions for the voter—for example, marking or changing a ballot to reflect a choice other than a choice expressed by the voter.
- ✗ Communicating with the voter in a way that makes the voter feel forced to make certain choices.
- ✗ Pressuring the voter to vote for a particular candidate or in a certain way.
- ✗ Withholding information or giving false information to a voter.
- ✗ Pressuring the voter to cast a vote on every measure or candidate. Everyone has the right to choose whether or not to vote on each contest.
- ✗ Revealing to others how the individual voted. Respect the voter's right to privacy!

## What can you do if you have problems assisting?

- Call Election Protection at 1-866-OUR-VOTE (1-866-687-8683) about any Election Day assistance problems.

