

## **Alabama**

**Program Name** Montgomery Community Dispute Resolution Program  
**Contact Person** Katie Rotton  
**Address** P.O. Box 241514  
Montgomery, AL 36124-1441  
**County**  
**Phone** (334) 274-1330  
**Fax** 334-274-1330  
**Email** katierotton@aol.com  
**Web site**

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

Basic Mediation Skills Training, Conflict Resolution Programs K-12

### **Organization Description/Philosophy**

## Alabama

**Program Name** Community Mediation Foundation  
**Contact Person** Anne Isbell  
**Address** P.O. Box 383  
Huntsville, AL 35804  
**County**  
**Phone** (256) 539-2118  
**Fax** 256-533-1177  
**Email** aisbell@northalabama.bbb.org  
**Web site** www.northalabama.bbb.org

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Conciliation, Arbitration, Mediation and Conflict Management Training Courses

### Organization Description/Philosophy

## Arizona

**Program Name** The Community Mediation Program c/o Our Town Family Center  
**Contact Person** MJ de la Torre-Tubb  
**Address** 3830 E. Bellevue St.  
Tucson, AZ 85716  
**County**  
**Phone** (520) 323-7862  
**Fax** 520-323-9077  
**Email** mediation@otfc.org  
**Web site** www.otfc.org

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Mediation Training/Workshops Focusing on Conflict Resolution, School Peer Mediation, Adult Mediation

### Organization Description/Philosophy

## Arkansas

**Program Name** ADR Inc. Training & Arkansas Conflict Management, Inc.  
**Contact Person** Sidney H. McCollum  
**Address** PO Box 1826  
Bentonville, AR 72712  
**County** Benton  
**Phone** (479) 281-2237  
**Fax** 479-271-2197  
**Email** adrsid@aol.com  
**Web site**

### Trainers

Sidney H. McCollum, LLB & Nancy W. Mathews, MS, LPE, CEAP

### Basic Mediation Training Offered

Family, Civil

### Advanced Mediation Training Offered

no

### Arbitration Training Offered

no

### Other ADR Training Offered

### Organization Description/Philosophy

## Arkansas

**Program Name** Arkansas Conflict Management, Inc.  
**Contact Person** Nancy W. Mathews  
**Address** 1501 N. Universtiy Ave, Suite 568  
Little Rock, AR 72207  
**County** Pulaski  
**Phone** (501) 681-1357  
**Fax** 501-280-9222  
**Email** Nancy@arconflictmanagement.com  
**Web site** www.arconflictmanagement.com

### Trainers

Nancy. W. Mathews, MS, LPE, CEAP

### Basic Mediation Training Offered

FINS, Peer

### Advanced Mediation Training Offered

no

### Arbitration Training Offered

### Other ADR Training Offered

Conflict Resulotion Skills for Supervisors, Family Mediation for Therapists

### Organization Description/Philosophy

## Arkansas

**Program Name** UALR Bowen School of Law Mediation Clinic  
**Contact Person** Kelly Browe Olson  
**Address** 1201 McMath Ave  
Little Rock, AR 72202  
**County** Pulaski  
**Phone** (501) 324-9452  
**Fax** 501-324-9911  
**Email** kbolson@ualr.edu  
**Web site**

### Trainers

Kelly Browe Olson

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

no

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Arkansas

**Program Name** University of Arkansas Little Rock  
**Contact Person** Dr. Angela Brenton  
**Address** 2801 S. University  
Little Rock, AR 72204  
**County** Pulaski  
**Phone** (501) 569-3244  
**Fax** 501-569-3592  
**Email** albrenton@ualr.edu  
**Web site** ualr.edu

### Trainers

Brenton, Olson, Craw, Stanford, Song, Otey, & others

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Arkansas

**Program Name** Community Mediation Center  
**Contact Person** Jimmie Wooding  
**Address** 740 W. Calhoun  
Magnolia, AR 71753  
**County**  
**Phone** (870) 234-7672  
**Fax** 870-234-6985  
**Email** jawooding@arkansas.net  
**Web site**

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Training, Consultation, Facilitation, Systems Design

### Organization Description/Philosophy

## California

**Program Name** Community Nonviolence Resource Center  
**Contact Person** Chiray Koo or Ray Ramirez  
**Address** 55 S. Grand Ave.  
Pasadena, CA 91105-1602  
**County**  
**Phone** (626) 584-7497  
**Fax**  
**Email** cnrcmediate@lycos.com  
**Web site**

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

We work with schools to design programs that incorporate conflict resolution, mediation, character development, and anger management. We offer trainings to community agencies and businesses

### Organization Description/Philosophy

## California

**Program Name** Certificate in Organizational Conflict Management  
**Contact Person** John Ford  
**Address** 12 Altrinda Road  
Orinda, CA 94563  
**County** Contra Costa  
**Phone** (925) 258-7230  
**Fax** 925-254-4870  
**Email** jford@jfkf.edu  
**Web site** www.jkfu.edu

### Trainers

John Ford (Director), Eileen Barker, Paul DeLapa, Gabriela Melano, Maurice Monette, Sharon Mulgrew, Jessica Notini, Helen Spector

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

no

### Arbitration Training Offered

no

### Other ADR Training Offered

Facilitation, Coaching, System Design

### Organization Description/Philosophy

## California

**Program Name** West Oakland Violence Prevention Project  
**Contact Person** Sandra Simmons  
**Address** 2730 Adeline Street  
Oakland, CA 94607  
**County**  
**Phone** (510) 465-1800  
**Fax** (510) 465-1508  
**Email** sandraS@wohc.org  
**Web site**

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Peer Mediation Training, Parent and Community Support, Youth Advocacy

### Organization Description/Philosophy

## California

**Program Name** Working Solutions, Inc.  
**Contact Person** Jane Lowenthal  
**Address** 19360 Rinaldi Street, Suite 450  
Northridge, CA 91326-1607  
**County**  
**Phone** (818) 366-5009  
**Fax** (818) 360-1929  
**Email** mediator@lafn.org  
**Web site**

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

ADR and Conflict Resolution, Education and Training, Incorporating ADA and Disabilities Mediation Education

### Organization Description/Philosophy

## California

**Program Name** Common Ground: Center for Cooperative Solutions, UC Davis Extension  
**Contact Person** Carolyn Penny, J.D.  
**Address** 1333 Research Park Drive  
Davis, CA 95616  
**County** Yolo  
**Phone** (530) 754-7060  
**Fax** (530) 754-5105  
**Email** [commonground@unexmail.ucdavis.edu](mailto:commonground@unexmail.ucdavis.edu)  
**Web site** <http://www.extension.ucdavis.edu/commonground/>

### Trainers

#### Basic Mediation Training Offered

Yes

#### Advanced Mediation Training Offered

Yes

#### Arbitration Training Offered

#### Other ADR Training Offered

Beginning through Advanced Facilitation courses, Public Policy Dispute Resolution, Conflict Resolution, Meeting and Workshop Design

#### Organization Description/Philosophy

## California

**Program Name** Center for Human Development, Conflict Resolution Panels  
**Contact Person** Brenda Gaspar  
**Address** 391 Taylor Blvd. Suite 120  
Pleasant Hill, CA 94523-2275  
**County**  
**Phone** (925) 687-8844  
**Fax** 925-687-6903  
**Email** brendagaspar@chd-prevention.org  
**Web site**

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Facilitation, Organizational Development (dispute resolution systems design), Training, Presentations, Violence Prevention Program

### Organization Description/Philosophy

## California

**Program Name** The Institute for Mediation Studies  
**Contact Person** Lee Jay Berman  
**Address** 3055 Wilshire Blvd., Suite 550  
Los Angeles, CA 90010  
**County** Los Angeles  
**Phone** (213) 383-0438  
**Fax** 213-383-5130  
**Email** Institute@MediationTools.com  
**Web site** www.MediationTools.com/Training

### Trainers

Lee Jay Berman

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

Advanced People Reading Skills, Economic Case Analysis, MAXIMIZE Your Mediation Practice, Advanced Mediator Role Play Workshop

### Organization Description/Philosophy

## California

**Program Name** Community Mediation Program  
**Contact Person** Jeanie Class  
**Address** 330 East Carrillo Street  
Santa Barbara, CA 93101  
**County** Santa Barbara  
**Phone** 805-963-6765 x5  
**Fax** 805-963-8165  
**Email** sbcmp@igc.org  
**Web site**

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Facilitation, Organizational Development, Mediation Training, Public Presentations, Violence Prevention Forums, Community Forums

### Organization Description/Philosophy

## California

**Program Name** The Straus Institute for Dispute Resolution at Pepperdine School of Law  
**Contact Person** Randy Lowry or Peter Robinson  
**Address** 24255 Pacific Coast Highway  
Malibu, CA 90265  
**County** Los Angeles  
**Phone** (310) 506-4655  
**Fax** 310-506-4437  
**Email** peter.robinson@pepperdine.edu  
**Web site** law.pepperdine.edu/straus

### Trainers

Randy Lowry, Peter Robinson, Lee Jay Berman, Maureen Weston

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

yes

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## California

**Program Name** San Diego Mediation Center  
**Contact Person** Steve Dinkin  
**Address** 625 Broadway, #1221  
San Diego, CA 92101  
**County**  
**Phone** (619) 238-2400  
**Fax** 619-238-8041  
**Email** info@sdmediate.com  
www.mediate.com/sdmc  
**Web site** www.sdmediate.com

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Arbitration, Presentations, Workshops, Facilitation Consensus Building, Organizational Development, Training

### Organization Description/Philosophy

## California

**Program Name** Dispute Resolution Program  
**Contact Person** Chere Montgomery  
**Address** Office of Human Relations of S.C. Co.  
San Jose, CA 95110

**County**

**Phone** (408) 299-2206

**Fax** 408-297-2463

**Email**

**Web site**

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Multi-party Facilitation, Training Institute

### Organization Description/Philosophy

## California

**Program Name** Los Angeles County Bar Association - Dispute Resolution Services  
**Contact Person** Gemma George  
**Address** 261 S. Figueroa Street, Ste. 310  
Los Angeles, CA 90012  
**County** Los Angeles  
**Phone** (213) 896-6441  
**Fax** (213) 613-1299  
**Email** GGeorge@LACBA.org  
**Web site** www.LACBA.org/DRS

### Trainers

Various subject matter trainers

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

Advanced Business Mediation, Advanced Family & Divorce Mediation

### Arbitration Training Offered

Attorney-Client Fee Arbitration

### Other ADR Training Offered

Customized ADR/Mediation Training Offered

### Organization Description/Philosophy

## California

**Program Name** Marin County Mediation Services  
**Contact Person** Barbara Kobb or Eleanor Block  
**Address** 4 Jeannette Prandi Way  
San Rafael, CA 94903  
**County**  
**Phone** (415) 499-7454  
**Fax** 415-499-3673  
**Email** bkob@co.marin.ca.us  
**Web site**

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Mediation Training, Meeting Facilitation, Arbitration

### Organization Description/Philosophy

## California

**Program Name** Conflict Resolution Center of Santa Cruz County  
**Contact Person** Nancy Heischman  
**Address** 4067 Cory St., Suite 3  
Soquel, CA 95073  
**County**  
**Phone** (831) 475-6117  
**Fax** 831-475-6541  
**Email** nah@sasquatch.com  
**Web site** <http://members.cruzio.com/~mediate>

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Meeting Facilitation, Public and Organizational Workshops (conflict resolution skills for supervisors, dealing with difficult people, conflict management skills), Training

### Organization Description/Philosophy

## California

**Program Name** RECURSE: Redwood Empire Conflict Resolution Services  
**Contact Person** Catherine D. Ward  
**Address** 520 Mendocino Ave. #233  
Santa Rosa, CA 95401  
**County**  
**Phone** (707) 525-8545  
**Fax** 707-546-0263  
**Email** recoursemediator@aol.com  
**Web site** www.recoursemediation.org

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Mediation Training, Victim/Offender and Parent/Teen Mediation Training, Violence Prevention Program

### Organization Description/Philosophy

## California

**Program Name** Mendrs - Mendocino Dispute Resolution Services  
**Contact Person** Janet Chaniot  
**Address** PO Box 494  
Ukiah, CA 95482  
**County**  
**Phone** (707) 462-7265  
**Fax** 707-462-2088  
**Email** mendrs@pacific.net  
**Web site** www.mendrs.org

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Facilitation, Consensus Building, Organizational Development, Presentations, Workshops, Seminars, Violence Prevention Programs, Community Forums, Training

### Organization Description/Philosophy

## California

**Program Name** Ventura Center for Dispute Settlement  
**Contact Person** Claudia Young  
**Address** 950 County Square Drive, Suite 100  
Ventura, CA 93003  
**County**  
**Phone** (805) 650-9202  
**Fax** 805-650-9243  
**Email**  
**Web site**

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Arbitration, Training Courses, Conflict Management Consulting

### Organization Description/Philosophy

## California

**Program Name** Peninsula Conflict Resolution Center  
**Contact Person** Patricia Brown  
**Address** 520 South El Camino Real, Suite 640  
San Mateo, CA 94402  
**County**  
**Phone** (650) 373-3490  
**Fax** 650-373-3495  
**Email** brownpcrc@aol.com  
**Web site** www.pcrcweb.org

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Facilitation, Training, Process Design

### Organization Description/Philosophy

## California

**Program Name** Placer Dispute Resolution Service  
**Contact Person** Patricia Malberg  
**Address** PO BOX 1771  
Loomis, CA 95650  
**County**  
**Phone** (916) 645-9260  
**Fax** 916-645-9260  
**Email** pmalberg@igc.org  
**Web site**

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Negotiation and Mediation Training, Presentations on Mediation and Violence Prevention

### Organization Description/Philosophy

## California

**Program Name** Berkeley Dispute Resolution Service  
**Contact Person** Sarah Calderon  
**Address** 1968 San Pablo Ave.  
Berkeley, CA 94702  
**County**  
**Phone** (510) 548-2377  
**Fax** 510-548-4051  
**Email** info@bdrs.org  
**Web site** www.bdrs.org

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Conflict Resolution Training, Workplace Dispute Intervention

### Organization Description/Philosophy

## California

**Program Name** Community Mediation Service  
**Contact Person** Elvia Garcia-Ayala  
**Address** 604 Second Street  
Davis, CA 95616  
**County**  
**Phone** (530) 757-5623  
**Fax** 530-757-6628  
**Email** egarcia@ci.davis.ca.us  
**Web site** www.city.davis.ca.us

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Arbitration, Investigation and Advocacy in Housing Discrimination, Training

### Organization Description/Philosophy

## California

**Program Name** Matthew P. Guasco Training & Consulting Services  
**Contact Person** Matthew P. Guasco  
**Address** 840 County Square Drive, Third Floor  
Ventura, CA 93003  
**County** Ventura  
**Phone** (805) 654-0911  
**Fax** (805) 654-1902  
**Email** guasco@sbcglobal.net  
**Web site** www.mguasco.com

### Trainers

Matthew P. Guasco

### Basic Mediation Training Offered

Negotiation and Mediation (32)

### Advanced Mediation Training Offered

Advanced Mediation Skills (16); Advanced Mediation Skills for Real Estate Professionals (16);  
Advanced Mediation Skills for Lawyers (16)

### Arbitration Training Offered

No

### Other ADR Training Offered

Basic Negotiation Skills (16); Advanced Negotiation Skills (16)

### Organization Description/Philosophy

## California

**Program Name** Mediation Services  
**Contact Person** Tina Jackson-Walda  
**Address** 22227 Redwood Road  
Castro Valley, CA 99542  
**County**  
**Phone** (510) 733-4990  
**Fax** 510-733-4944  
**Email** [tjwalda@mediationservices.org](mailto:tjwalda@mediationservices.org)  
**Web site** [www.mediationservices.org](http://www.mediationservices.org)

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Mediation Training, Camp to Counselor Workshops

### Organization Description/Philosophy

## California

**Program Name** Dispute Settlement Center  
**Contact Person** Mark Roy  
**Address** Better Business Bureau  
Fresno, CA 93711  
**County**  
**Phone** (559) 222-8111  
**Fax** (209) 228-6518  
**Email** mark@bbbcencal.org  
**Web site**

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Arbitration, Group Facilitation, Group Consensus Building, Mediation Training, Presentations for Community Agencies

### Organization Description/Philosophy

## California

**Program Name** Asian Pacific American Dispute Resolution Center  
**Contact Person** Najeeba Syeed-Miller  
**Address** 1145 Wilshire Blvd., Suite 100  
Los Angeles, CA 90017-1900  
**County**  
**Phone** (213) 250-8190  
**Fax** 213-250-8195  
**Email** najeeba.syeed@apadrc.org  
**Web site** www.apadrc.org

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Conflict Resolution Training, Consultation, Peer Mediation Program

### Organization Description/Philosophy

## California

**Program Name** VORP of Mendocino County  
**Contact Person** Hallie Davrill  
**Address** PO Box 355  
Ukiah, CA 95482  
**County**  
**Phone** (707) 462-6160  
**Fax** 707-462-6160  
**Email** vorp@pacific.net  
**Web site**

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Conflict Resolution Classes at Schools, Conflict Resolution Training for Social Service Agencies, Groups, Employers.

### Organization Description/Philosophy

## California

**Program Name** Community Service Programs, Inc. Dispute Resolution Services  
**Contact Person** Renee Riopelle  
**Address** 1822 E. Dyer Rd. Suite 200  
Santa Ana, CA 92705  
**County** Orange  
**Phone** (949) 975-0244  
**Fax** (949) 975-0250  
**Email** rriopelle@cspinc.org  
**Web site** www.cspinc.org

### Trainers

Renee Riopelle

### Basic Mediation Training Offered

Yes

### Advanced Mediation Training Offered

No

### Arbitration Training Offered

No

### Other ADR Training Offered

No

### Organization Description/Philosophy

## **Colorado**

**Program Name** Jefferson County Mediation Services  
**Contact Person** Mark Loye  
**Address** 700 Jefferson County Parkway, Suite 220  
Golden, CO 80401-6018  
**County**  
**Phone** (303) 271-5060  
**Fax** 303-271-5064  
**Email** mloye@jeffco.us; jcarter@jeffco.us  
**Web site** [http://ww2/ext/dpt/humsvcs/justice\\_svcs/mediation/mediation.htm](http://ww2/ext/dpt/humsvcs/justice_svcs/mediation/mediation.htm)

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

Facilitation, Arbitration, Settlement Conferences, Conflict Management Training, Mediation-Arbitration, Victim/Offender Reconciliation

### **Organization Description/Philosophy**

## Colorado

**Program Name** Conflict Resolution for Managers and Leaders  
**Contact Person** Nicholas Dewar  
**Address** 100 Arapahoe Avenue, Suite 12  
Boulder, CO 80302  
**County** Boulder  
**Phone** (303) 442-7367  
**Fax** (303) 442-7442  
**Email** cdr@mediate.org  
**Web site** www.mediate.org

### Trainers

Chris Moore, Bernie Mayer, Mary Margaret Golten, Susan Wildau, Louise Smart, Suzanne Ghais, Julie McKay, Jonathan Bartsch, Nicholas Dewar, Gary Brown, Meghana Shah

### Basic Mediation Training Offered

Yes

### Advanced Mediation Training Offered

Yes

### Arbitration Training Offered

No

### Other ADR Training Offered

Yes

### Organization Description/Philosophy

## Colorado

**Program Name** CDR Associates Private Training  
**Contact Person** Nicholas Dewar  
**Address** 100 Arapahoe Avenue, Suite 12  
Boulder, CO 80302  
**County** Boulder  
**Phone** (303) 442-7367  
**Fax** (303) 442-7442  
**Email** cdr@mediate.org  
**Web site** www.mediate.org

### Trainers

Bernard Mayer, Chris Moore, Mary Margaret Golten, Susan Wildau, Suzanne Ghais, Jonathan Bartsch, Julie McKay, Nicholas Dewar or Gary Brown

### Basic Mediation Training Offered

Yes

### Advanced Mediation Training Offered

Yes

### Arbitration Training Offered

No

### Other ADR Training Offered

Tailored training programs, Designing Dispute Resolution Systems, Facilitation Training

### Organization Description/Philosophy

## Colorado

**Program Name** San Luis Valley VORP  
**Contact Person** Alice Price  
**Address** P.O. Box 1775  
Alamosa, CO 81101  
**County**  
**Phone** (719) 589-5255  
**Fax** same  
**Email** slvvorp@amigo.net  
**Web site** <http://vorp.slv.org>

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

mediation & conflict resolution training to adults & youth, peer mediation & restorative discipline consulting & training for schools, meeting facilitation

### Organization Description/Philosophy

## Colorado

**Program Name** City of Fort Collins Community Mediation Program  
**Contact Person** Dan MacArthur  
**Address** Neighborhood Resources Office, PO Box 580  
Fort Collins, CO 80522  
**County**  
**Phone** (970) 224-6022  
**Fax** 970-224-6050  
**Email** [jkidd@fcgov.com](mailto:jkidd@fcgov.com)  
**Web site** [www.fcgov.com/neighborhoodresources/mediation.php](http://www.fcgov.com/neighborhoodresources/mediation.php)

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Training - Conflict Resolution, Advanced Mediation Topics

### Organization Description/Philosophy

## Colorado

**Program Name** Institute for Advanced Dispute Resolution  
**Contact Person** Dana Sednek  
**Address** 1143 Portland Place, Suite 4  
Boulder, CO 80304  
**County** Boulder  
**Phone** (877) 268-5337  
**Fax** (303) 443-7936  
**Email** info@advanced-resolution.com  
**Web site** www.advanced-resolution.com

### Trainers

Christine Coates, JD; Robin Amadei, JD; Carrie Heltzel

### Basic Mediation Training Offered

All courses held in Boulder: CORE mediation course: (on-line, 3 day, or 5-day); Divorce and Child Custody (on-line, 3 day, 5 day)

### Advanced Mediation Training Offered

Advanced Mediation Practitioner (on-line)

### Arbitration Training Offered

Soon to be offered on-line

### Other ADR Training Offered

Workplace Mediation (on-line or 3 day)

### Organization Description/Philosophy

## Colorado

**Program Name** Community Mediation Project  
**Contact Person** Craig Conrad  
**Address** PO Box 200724  
Denver, CO 80220  
**County**  
**Phone** (303) 881-5255  
**Fax** 303-761-4577  
**Email** info@mediationproject.org  
**Web site** www.mediationproject.org

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Coaching, Training

### Organization Description/Philosophy

## Connecticut

**Program Name** University of Connecticut/Quinnipiac University  
**Contact Person** Jennifer Gerarda Brown  
**Address** 275 Mount Carmel Ave.  
Hamden, CT 06518  
**County**  
**Phone** (203) 582-3246  
**Fax** (203) 582-3244  
**Email** jennifer.brown@quinnipiac.edu  
**Web site** <http://law.quinnipiac.edu/x301.xml>

### Trainers

William Logue and Paddy Moore

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

no

### Arbitration Training Offered

no

### Other ADR Training Offered

Negotiation

### Organization Description/Philosophy

## Connecticut

**Program Name** The Governor's Prevention Partnership: Peer Mediation Training  
**Contact Person** Leigh Jones-Bamman  
**Address** 30 Arbor Street  
Hartford, CT 06268  
**County**  
**Phone** (860) 523-8042  
**Fax** 860-236-9412  
**Email** leigh.jones-bamman@preventionworksct.org  
**Web site** www.preventionworksct.org

### Trainers

Leigh Jones-Bamman

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

### Organization Description/Philosophy

## **Connecticut**

**Program Name** American Arbitration Association  
**Contact Person** Lisa Romeo or Karen Jalkut  
**Address** 111 Founders Plaza, 17th floor  
East Hartford, CT 06108  
**County**  
**Phone** (860) 289-3993  
**Fax** 860-282-0459  
**Email** RomeoL@adr.org or JalkutK@adr.org  
**Web site** www.adr.org

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

### **Organization Description/Philosophy**

## Connecticut

**Program Name** Dispute Settlement Center, Inc.  
**Contact Person** Leslie Lewis  
**Address** 5 Mott Avenue  
Norwalk, CT 6850  
**County**  
**Phone** (203) 831-8012  
**Fax** (203) 831-8025  
**Email** dscct@attglobal.net  
**Web site** www.dscct.org

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Conflict Resolution and Mediation, Peer Mediation, Training in Skills

### Organization Description/Philosophy

## Connecticut

**Program Name** Community Mediation, Inc.  
**Contact Person** Charles Pillsbury  
**Address** 134 Grand Avenue  
New Haven, CT 6513  
**County**  
**Phone** (203) 782-3500  
**Fax** (203) 782-3503  
**Email** mail@community-mediation.org  
**Web site** www.community-mediation.org

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Training in Conflict Resolution and Mediation

### Organization Description/Philosophy

## Connecticut

**Program Name** Hartford Area Mediation Program  
**Contact Person** Barbara Sarkis  
**Address** 96 Wadsworth Street  
Hartford, CT 6106  
**County**  
**Phone** (860) 280-1184  
**Fax** 860-280-1186  
**Email** bsarkis@cpa-ct.org  
**Web site**

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Conflict Resolution and Mediation, Conciliation (especially re: cases involving restitution)

### Organization Description/Philosophy

## Connecticut

**Program Name** Quinnipiac University School of Law  
**Contact Person** Patricia Moore or William Logue  
**Address** 275 Carmel Avenue  
Hamden, CT 06518  
**County**  
**Phone** (203) 582-8200  
**Fax**  
**Email**  
**Web site** <http://law.quinnipiac.edu/>

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Connecticut

**Program Name** University of Connecticut  
**Contact Person** Patricia Moore or William Logue  
**Address** One Bishop Circle, Unit 4056  
Storrs, CT 06269-4056  
**County**  
**Phone** (806) 486-3417  
**Fax** 860-486-5221  
**Email** marksull@uconnvm.uconn.edu  
**Web site** [www.continuingstudies.uconn.edu/centers/labor/mcp/faculty.html](http://www.continuingstudies.uconn.edu/centers/labor/mcp/faculty.html)

### Trainers

Patricia Moore, William Logue

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

### Organization Description/Philosophy

## Connecticut

**Program Name** Connecticut Mediation  
**Contact Person** Gail Shapiro  
**Address** PO Box 7381  
Wilton, CT 06897  
**County** Fairfield  
**Phone** (203) 834-7564  
**Fax** (203) 761-8770  
**Email** Gailshap@optonline.net  
**Web site** www.Connecticutmediation.net

### **Trainers**

Gail Shapiro, MA; Marcia Tannenbaum, Esq., Paul Tusch, Esq.; Charlie Pillsbury, Esq.; Domestic Violence Crisis Center; Bill Donaldson, CFP; Bob Horwitz, PhD; Paula Levy, MFT

### **Basic Mediation Training Offered**

40 Hr. Basic Marriage, Family and Divorce Mediation Training, 30 Hr. Narrative Mediation Training for Collaborative Professionals

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

Collaborative Divorce Skills Workshops for Collaborative Professionals, Essential Divorce Coach Training Other ADR classes

### **Organization Description/Philosophy**

## Delaware

**Program Name** Conflict Management & Assisted Dispute Resolution Training  
**Contact Person** Jim Wilton  
**Address** 1201 N. Orange Street, Suite 711  
Wilmington, DE 19801  
**County** New Castle  
**Phone** (302) 884-6770  
**Fax** 302-573-2507  
**Email** wiltonjh@yahoo.com  
**Web site** www.masterpeacemediation.com

### Trainers

James H. Wilton

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

no

### Arbitration Training Offered

no

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Delaware

**Program Name** Creative Learning Solutions, Inc.  
**Contact Person** Dr. Sheella Mierson  
**Address** 109 Chapel Hill Drive  
Newark, DE 19711  
**County** New Castle  
**Phone** (302) 738-4173  
**Fax** 302-738-5667  
**Email** creativelearning@mindspring.com  
**Web site**

### Trainers

Dr. Sheella Mierson

### Basic Mediation Training Offered

no

### Advanced Mediation Training Offered

no

### Arbitration Training Offered

no

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Delaware

**Program Name** Conflict Resolution Program  
**Contact Person** Kathy Wian  
**Address** University of Delaware, 177 Graham Hall  
Newark, DE 19716  
**County** New Castle  
**Phone** (302) 831-8158  
**Fax** 302-831-0450  
**Email** kwian@udel.edu  
**Web site** <http://www.ipa.udel.edu/topics/conflict-res.html>

### Trainers

Kathy Wian, Fran Haug

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Delaware

**Program Name** Conflict Connections, Inc.  
**Contact Person** Pattie Porter  
**Address** 25C Kings Circle  
Newark, DE 19702  
**County** New Castle  
**Phone** (302) 737-5395  
**Fax** 302-737-5395  
**Email** pmporter@conflictconnections.com  
**Web site** www.conflictconnections.com

### Trainers

Patricia "Pattie" Porter

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Delaware

**Program Name** A Better Way Mediation  
**Contact Person** Jolly Clarkson-Shorter  
**Address** 1007 White Birch Drive  
Newark, DE 19713  
**County** New Castle  
**Phone** (302) 738-9702  
**Fax**  
**Email** clarkshort@aol.com  
**Web site**

### Trainers

Jolly Clarkson-Shorter

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Delaware

**Program Name** Center for Community Justice  
**Contact Person** Michelle Chimenti  
**Address** 1129 Airport Rd.  
Milford, DE 19963  
**County** Sussex  
**Phone** (866) 424-0890  
**Fax** (302) 424-1404  
**Email**  
**Web site**

### Trainers

Various

### Basic Mediation Training Offered

Yes

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Delaware

**Program Name** Victim Restoration & Community Mediation Program  
**Contact Person** Mary Elizabeth Mical, MSW  
**Address** 100 West 10th Street, Suite 905  
Wilmington, DE 19801  
**County** New Castle  
**Phone** (302) 658-7273  
**Fax** 302-658-7170  
**Email** mmical@dcjustice.org  
**Web site**

### Trainers

Mary Elizabeth Mical, Tawnya Yetter

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

no

### Arbitration Training Offered

no

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## District of Columbia

**Program Name** ADR Vantage, Inc.  
**Contact Person** Dianne Lipsey  
**Address** 166 L Street, N.W., Suite 510  
Washington, DC 20036  
**County**  
**Phone** (202) 296-2328  
**Fax** (202) 293-5915  
**Email** dianne.lipsey@att.net  
**Web site**

### Trainers

Lipsey, Dianne; Murdock, Janet; McCarty, Kathryn

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## **District of Columbia**

**Program Name** Community Mediation Center Cooper Park Bed and Breakfast  
**Contact Person** Larry Ray  
**Address** 613 Rhode Island Ave.NW  
Washington, DC 20001-1854  
**County**  
**Phone** (202) 483-0241  
**Fax** (202) 265-6509  
**Email** dclarry@aol.com  
**Web site** <http://aol.com/hometown/dclarry/default.htm>

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

Arbitration, Facilitation

### **Organization Description/Philosophy**

## District of Columbia

**Program Name** Center for Dispute Settlement  
**Contact Person** Edna Povich  
**Address** 1666 Connecticut Avenue, NW, Suite 500  
Washington, DC 20009  
**County**  
**Phone** (202) 265-9572  
**Fax** (202) 332-3951  
**Email** epovich@cdsusa.org  
**Web site** www.cdsusa.org

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Training, Systems Design

### Organization Description/Philosophy

## District of Columbia

**Program Name** American Bar Association, Section of Dispute Resolution  
**Contact Person** Jannice Hodge  
**Address** 740 15th St, NW  
Washington, DC 20005-1009  
**County**  
**Phone** (202) 662-1680  
**Fax** (202) 662-1683  
**Email** dispute@abanet.org  
**Web site** www.abanet.org/dispute

### Trainers

many

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

yes

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## District of Columbia

**Program Name** NASD Dispute Resolution  
**Contact Person** Jisook Lee  
**Address** 1735 K Street, N.W.  
Washington, DC 20006  
**County**  
**Phone** (212) 858-5121  
**Fax** (301) 527-4775  
**Email** Jisook.Lee@nasd.com  
**Web site** www.nasd.com, click on "Arbitration & Mediation"

### Trainers

The training programs are conducted throughout the country by numerous staff trainers along with arbitrator co-trainers.

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

To date, the arbitrator training programs being offered are as follows: Basic Panel Member; Chairperson; Discovery, Abuse & Sanctions; Expungement; and, Duty to Disclose, Direct Communication Rule and Understanding the Prehearing Stage.

### Other ADR Training Offered

### Organization Description/Philosophy

## Florida

**Program Name** Florida Workers Compensation Institute  
**Contact Person** Kathy Shelton  
**Address** 101 N. Monroe Street, Suite 960  
Tallahassee, FL 32301  
**County** Leon  
**Phone** (850) 425-8156  
**Fax**  
**Email**  
**Web site**

### Trainers

TBD

### Basic Mediation Training Offered

no

### Advanced Mediation Training Offered

no

### Arbitration Training Offered

no

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Florida

**Program Name** NSU Department of Conflict Analysis and Resolution  
**Contact Person** Sonia Melendez  
**Address** 3301 College Avenue  
Fort Lauderdale, FL 33314  
**County** Broward  
**Phone** (800) 262-7978  
**Fax** 954-262-3968  
**Email** msonia@nova.edu  
**Web site** www.nova.edu/shss/DCAR

### Trainers

TBD

### Basic Mediation Training Offered

no

### Advanced Mediation Training Offered

no

### Arbitration Training Offered

no

### Other ADR Training Offered

### Organization Description/Philosophy

## Florida

**Program Name** Perry S. Itkin of Dispute Resolution, Inc.  
**Contact Person** Perry S. Itkin  
**Address** 2200 NE 33rd Avenue, Suite 8G  
Fort Lauderdale, FL 33305-1889  
**County** Broward  
**Phone** (954) 567-9746  
**Fax** 954-567-9746  
**Email** PerryItkin@MediationTrainingCenter.com  
**Web site** www.MediationTrainingCenter.com

### Trainers

Perry S. Itkin

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Florida

**Program Name** USF Conflict Resolution Collaborative  
**Contact Person** Gregory Firestone  
**Address** 2901 W. Busch Blvd., Suite 707  
Tampa, FL 33618  
**County** Hillsborough  
**Phone** (800) 852-5362  
**Fax** 813-974-3217  
**Email** cpelist@hsc.usf.edu  
**Web site** www.cme.hsc.usf.edu

### Trainers

Gregory Firestone, Mel Rubin

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

no

### Arbitration Training Offered

no

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Florida

**Program Name** Florida Chapter AFCC  
**Contact Person** JoAnne C. Holt  
**Address** 2077 First Street, Suite 209  
Fort Myers, FL 33901  
**County** Lee  
**Phone** (941) 337-1979  
**Fax**  
**Email** webmaster@flafcc.org  
**Web site** www.flafcc.org

### Trainers

TBD

### Basic Mediation Training Offered

no

### Advanced Mediation Training Offered

no

### Arbitration Training Offered

no

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Florida

**Program Name** Institute for Community Collaboration  
**Contact Person** Janice M. Fleischer  
**Address** 3440 Hollywood Boulevard, Suite 140  
Hollywood, FL 33021  
**County** Broward  
**Phone** (954) 985-4416  
**Fax** 954-985-4417  
**Email** jfleischer@sfrpc.com  
**Web site** www.sfrpc.com/institute.htm

### Trainers

Janice M. Fleischer

### Basic Mediation Training Offered

no

### Advanced Mediation Training Offered

no

### Arbitration Training Offered

no

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Florida

**Program Name** Tabas Mediation Group, Inc.  
**Contact Person** Jerome Tabas  
**Address** 1470 NE 123rd Street, Suite PH-2  
Miami, FL 33161  
**County** Miami-Dade  
**Phone** (305) 899-9910  
**Fax** 305-892-8235  
**Email** jerrytabas@aol.com  
**Web site**

### Trainers

Jerome Tabas

### Basic Mediation Training Offered

no

### Advanced Mediation Training Offered

no

### Arbitration Training Offered

no

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Florida

**Program Name** Mediation & Diversion Services  
**Contact Person** Paul McGuire  
**Address** 419 Pierce Street, Room 230  
Tampa, FL 33602  
**County**  
**Phone** (813) 272-5642  
**Fax** 813-272-5887  
**Email** mcguirkp@fljud13.org  
**Web site**

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Community Mediation Training, Arbitration

### Organization Description/Philosophy

## Florida

**Program Name** Dispute Management, Inc.  
**Contact Person** David Strawn  
**Address** 4409 Hoffner Avenue  
Orlando, FL 32812  
**County** Orange  
**Phone** (800) 541-7855  
**Fax** 407-5820704  
**Email** office@dispute-management.com  
**Web site** www.disputemanagement.com

### Trainers

David Strawn

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

no

### Arbitration Training Offered

no

### Other ADR Training Offered

### Organization Description/Philosophy

## Florida

**Program Name** Florida Conflict Resolution Consortium  
**Contact Person** Robert M. Jones  
**Address** 2031 East Paul Dirac Dr., Suite 132  
Tallahassee, FL 32310  
**County** Leon  
**Phone** (850) 644-6320  
**Fax** 850-644-4968  
**Email** flacrc@mailier.fsu.edu  
**Web site** <http://consensus.fsu.edu/>

### Trainers

Robert M. Jones, Thomas A. Taylor

### Basic Mediation Training Offered

no

### Advanced Mediation Training Offered

no

### Arbitration Training Offered

no

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Florida

**Program Name** Dispute Resolution Center  
**Contact Person** Sharon Press  
**Address** 500 S. Duval Street  
Tallahassee, FL 32399-1905  
**County** Leon  
**Phone** (850) 921-2910  
**Fax** 850-922-9290  
**Email** [presss@flcourts.org](mailto:presss@flcourts.org)  
**Web site** [www.flcourts.org](http://www.flcourts.org)

### Trainers

Sharon Press, Kimberly Kosch

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

no

### Arbitration Training Offered

yes

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Florida

**Program Name** Florida Mediation Academy, Inc.  
**Contact Person** Lex "Buzzy" Green  
**Address** 4317 Seminole Street  
Starke, FL 32091  
**County** Bradford  
**Phone** (904) 533-2405  
**Fax**  
**Email**  
**Web site**

### Trainers

Lex "Buzzy" Green

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

no

### Arbitration Training Offered

no

### Other ADR Training Offered

### Organization Description/Philosophy

## Florida

**Program Name** Toby Isaacson  
**Contact Person** Toby Isaacson  
**Address** P.O. Box 20555  
St. Petersburg, FL 33742  
**County** Pinellas  
**Phone** (727) 579-4600  
**Fax**  
**Email**  
**Web site**

### Trainers

Toby Isaacson

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

no

### Arbitration Training Offered

no

### Other ADR Training Offered

### Organization Description/Philosophy

## Florida

**Program Name** Meah Rothman Tell  
**Contact Person** Meah Rothman Tell  
**Address** 7471 W. Oakland Park Blvd., Suite 110  
Fort Lauderdale, FL 33319  
**County** Broward  
**Phone** (954) 733-5000  
**Fax** 954-733-2320  
**Email** meahtell@aol.com  
**Web site**

### Trainers

Meah Rothman Tell

### Basic Mediation Training Offered

no

### Advanced Mediation Training Offered

no

### Arbitration Training Offered

yes

### Other ADR Training Offered

### Organization Description/Philosophy

## Florida

**Program Name** The John Paul Jones Group  
**Contact Person** John Paul Jones  
**Address** P.O. Box 7370  
St. Petersburg, FL 33734  
**County** Pinellas  
**Phone** (727) 898-7788  
**Fax** 727-823-8631  
**Email** JohnPaul@JPJGroup.com  
**Web site** www.jpjgroup.com

### Trainers

John Paul Jones, Nancy Neal Yeend

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Florida

**Program Name** The Settlement Center  
**Contact Person** Janelle Buck Walkley  
**Address** 102 S. Armenia Avenue  
Tampa, FL 33609  
**County** Hillsborough  
**Phone** (813) 254-5600  
**Fax**  
**Email**  
**Web site**

### Trainers

Janelle Buck Walkley

### Basic Mediation Training Offered

no

### Advanced Mediation Training Offered

no

### Arbitration Training Offered

no

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Florida

**Program Name** Mediation Services, Inc., affiliated with UM School of Law  
**Contact Person** Mel Rubin & Gary Canner  
**Address** 111 Majorca Ave  
Coral Gables, FL 33134  
**County** Miami-Dade  
**Phone** (305) 446-4345  
**Fax** 305-446-4978  
**Email** garymed@aol.com  
**Web site** www.mediationtrainings.com

### Trainers

Mel Rubin, Gary Canner

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

no

### Arbitration Training Offered

no

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Florida

**Program Name** Mediation Center of Tampa Bay, Inc.  
**Contact Person** Charles N. Castagna  
**Address** 611 Druid Road, Suite 512  
Clearwater, FL 33756  
**County** Pinellas  
**Phone** (877) 777-6577  
**Fax** 727-461-2433  
**Email** mediators@mctbinc.com  
**Web site** www.mctbinc.com

### Trainers

Charles N. Castagna

### Basic Mediation Training Offered

no

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Florida

**Program Name** Florida Academy of Professional Mediators, Inc.  
**Contact Person** Kathy Gayle  
**Address** PO Box 488  
Archer, FL 32618-0488  
**County** Alachua  
**Phone** (800) 808-8494  
**Fax** 352-373-6515  
**Email** info@tfapm.org  
**Web site** www.tfapm.org

### Trainers

TBD

### Basic Mediation Training Offered

no

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Florida

**Program Name** Association of Broward County Mediators, Inc.  
**Contact Person** Paul J. Schweinler  
**Address** 1515 N. University Drive, Suite 205D  
Coral Springs, FL 33071  
**County** Broward  
**Phone** (954) 753-0467  
**Fax**  
**Email** paul@chariscenter.com  
**Web site** www.abcm.org

### Trainers

TBD

### Basic Mediation Training Offered

no

### Advanced Mediation Training Offered

no

### Arbitration Training Offered

no

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Florida

**Program Name** Mediation Training Group, Inc.  
**Contact Person** Elinor Robin  
**Address** 21218 St. Andrews Blvd., #112  
Boca Raton, FL 33433  
**County** Palm Beach  
**Phone** (561) 241-0413  
**Fax** 561558-9560  
**Email** info@mediationtraininggroup.com  
**Web site** www.mediationtraininggroup.com

### Trainers

Susan Dubow, Elinor Robin

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

no

### Arbitration Training Offered

no

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Georgia

**Program Name** Kennesaw State University MSCM  
**Contact Person** Karen Ohlsson  
**Address** 1000 Chastain Road, #2302  
Kennesaw, GA 30144-5591  
**County** Cobb  
**Phone** (770) 423-6299  
**Fax** 770-423-6880  
**Email** tkhedeem@kennesaw.edu  
**Web site** <http://www.kennesaw.edu/pols/mscm/>

### Trainers

Timothy Hedeem, Ph.D., Ansley Barton, J.D., Susan Raines, Ph.D.

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

yes

### Other ADR Training Offered

System design, facilitation

### Organization Description/Philosophy

## Georgia

**Program Name** Resolution Resources Consulting  
**Contact Person** Raytheon M. Rawls  
**Address** 150 Howard Lane  
Fayetteville, GA 30215  
**County** Fayette  
**Phone** (770) 719-9440  
**Fax** (770) 719-9310  
**Email** rawls@resolutionresources.org  
**Web site** www.resolutionresources.org

### Trainers

Raytheon Rawls, David Hooker, Michelle Wecksler

### Basic Mediation Training Offered

Yes

### Advanced Mediation Training Offered

Yes

### Arbitration Training Offered

Yes

### Other ADR Training Offered

Designing Conflict Management Systems, Effective Negotiation, Effective Communication, Supporting Multiculturalism in the Workplace, Managing Conflict, Training for Grievance Hearing Officers, Mediating Employment Cases, Mediating Probate Cases, Team Building, Financial Issues in Divorce Mediation, Domestic Violence Issues in Divorce Mediation, Early Neutral Evaluation

### Organization Description/Philosophy

## Georgia

**Program Name** Atlantic Divorce Mediators, Inc.  
**Contact Person** Dr. Elizabeth Manley  
**Address** 150 E Ponce de Leon Ave. Suite 220  
Decatur, GA 30030  
**County**  
**Phone** 404-378-3238 & 1-800-862-1425  
**Fax** 404-577-6505  
**Email** em@aol.comanley532  
**Web site**

### Trainers

Betty Manley

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

40-Hour Family Mediation

### Organization Description/Philosophy

## Georgia

**Program Name** Justice Center of Atlanta  
**Contact Person** Randall F. Dobbs  
**Address** 976 Edgewood Avenue NE  
Atlanta, GA 30307  
**County**  
**Phone** (404) 523-8236  
**Fax** 404-523-3936  
**Email** randy@justicecenter.org, jcainfo@justicecenter.org  
**Web site** www.justicecenter.org

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Arbitration, Facilitation, Consensus Building, Organizational Development, Mediation/Conflict Resolution Training, Public Presentations, Community Forums

### Organization Description/Philosophy

## Hawaii

**Program Name** Clay Chapman Crumpton Iwamura & Pulice  
**Contact Person** Gerald S. Clay  
**Address** 700 Bishop Street, Suite 2100  
Honolulu, HI 96813  
**County**  
**Phone** (808) 535-8400  
**Fax** (808) 535-8444  
**Email** gclay@paclawteam.com  
**Web site** www.paclawteam.com

### Trainers

Gerald S. Clay, Charles W. Crumpton

### Basic Mediation Training Offered

Yes

### Advanced Mediation Training Offered

Yes

### Arbitration Training Offered

Yes

### Other ADR Training Offered

Facilitation

### Organization Description/Philosophy

## Hawaii

**Program Name** Mediation Services of Maui, Inc.  
**Contact Person** Claudia Wahl  
**Address** 95 Mahalani Street, Suite 25  
Wailuku, HI 96793  
**County**  
**Phone** (808) 244-5744  
**Fax** 808-242-8444  
**Email** msm@mauigateway.com  
**Web site** www.mauigateway.com/~msm

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Facilitation, Peer Mediation Training, Communication/Conflict management Training, Divorce, Mentoring, Recurrent Training, Small Business Interpersonal Charter Mediation

### Organization Description/Philosophy

## Hawaii

**Program Name** West Hawaii Mediation Center  
**Contact Person** Franco Acquaro  
**Address** P.O. Box 7020  
Kamuela, HI 96743  
**County**  
**Phone** (808) 885-5525  
**Fax** 808-887-0525  
**Email** whmc@bigisland.net  
**Web site** www.whmediationcenter.org

### Trainers

Franco Acquaro, Luke Aitken, Barb Hodgson

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

no

### Arbitration Training Offered

no

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Hawaii

**Program Name** Hi State Judiciary Center for ADR  
**Contact Person** Elizabeth Kent  
**Address** 417 S. King St. Room 207  
Honolulu, HI 96813  
**County**  
**Phone** (808) 539-4237  
**Fax** 808-539-4416  
**Email**  
**Web site** [www.courts.state.hi.us/cadr](http://www.courts.state.hi.us/cadr)

### Trainers

Elizabeth Kent, Patricia Brandt, Pamela Martin, Becky Sugawa

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

no

### Arbitration Training Offered

no

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Hawaii

**Program Name** The Mediation Center of the Pacific, Inc.  
**Contact Person** Tracey Wiltgen  
**Address** 680 Iwilei Road, Ste. 530  
Honolulu, HI 96817  
**County**  
**Phone** (808) 521-6767  
**Fax** 808-538-1454  
**Email** mcp@pixi.com  
**Web site** www.mediatehawaii.org

### Trainers

Erin Edwards, Tracey Wiltgen

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Hawaii

**Program Name** WizardWorks Consulting  
**Contact Person** Don Sepe  
**Address**  
Honolulu, HI  
**County**  
**Phone** (808) 295-8403  
**Fax** 808-677-4249  
**Email** wizards@lava.net  
**Web site**

### Trainers

Don Sepe

### Basic Mediation Training Offered

no

### Advanced Mediation Training Offered

no

### Arbitration Training Offered

no

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Hawaii

**Program Name** Fed.Mediation & Conciliation Service  
**Contact Person** Carol Catanzariti  
**Address** 300 Ala Moana Blvd. #4-119  
Honolulu, HI 96850  
**County**  
**Phone** (808) 541-2568  
**Fax**  
**Email** ccatanzariti@fmcs.gov  
**Web site**

### Trainers

#### Basic Mediation Training Offered

no

#### Advanced Mediation Training Offered

no

#### Arbitration Training Offered

no

#### Other ADR Training Offered

yes

#### Organization Description/Philosophy

## Idaho

**Program Name** Northwest Institute for Dispute Resolution  
**Contact Person** Maureen Laflin  
**Address** 6th & Rayburn St.  
Moscow, ID 83844-3158  
**County** Latah  
**Phone** (208) 885-4977  
**Fax** (208) 885-5709  
**Email** uilaw@uidaho.edu  
**Web site**

### Trainers

#### Basic Mediation Training Offered

Yes - combined with Arbitration (5 days)

#### Advanced Mediation Training Offered

#### Arbitration Training Offered

Yes - combined with Mediation (5 days)

#### Other ADR Training Offered

#### Organization Description/Philosophy

## **Illinois**

**Program Name** Kankakee Center for Conflict Resolution Victims Assistance  
**Contact Person** Julie Herscher  
**Address** 357 East Chestnut Street  
Kankakee, IL 60901  
**County**  
**Phone** (815) 933-0469  
**Fax** 815-936-3616  
**Email** victimcenter@att.net  
**Web site**

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

Conflict Resolution Training

### **Organization Description/Philosophy**

## Illinois

**Program Name** Center for Conflict Resolution  
**Contact Person** Bradley Ginn  
**Address** 11 East Adams Street, Suite 500  
Chicago, IL 60603  
**County**  
**Phone** (312) 922-6464  
**Fax** 312-922-6463  
**Email** ccr@ccrchicago.org  
**Web site** www.ccrchicago.org

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Conflict Management Training, Facilitation, Mediation Skills Training, Conflict Resolution Consulting

### Organization Description/Philosophy

## Indiana

**Program Name** Indiana Continuing Education Forum  
**Contact Person** Tom von Kamecke  
**Address** 230 E. Ohio Street, Suite 333  
Indianapolis, IN 46204  
**County** Marion  
**Phone** (317) 637-9102  
**Fax** 317-633-8780  
**Email** tvk@iclef.org  
**Web site** www.iclef.org

### Trainers

Thomas Lemon

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

Continuing Legal Education

### Organization Description/Philosophy

## Indiana

**Program Name** Community Conflict Resolution Program, Inc.  
**Contact Person** Lisa-Marie Napoli  
**Address** P.O. Box 6282  
Bloomington, IN 47407  
**County** Monroe  
**Phone** (812) 855-1618  
**Fax** 812-856-6031  
**Email** ccrp@bloomington.in.us  
**Web site** www.bloomington.in.us/~ccrp

### Trainers

Lisa-Marie Napoli

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

no

### Arbitration Training Offered

no

### Other ADR Training Offered

Coaching Conflict

### Organization Description/Philosophy

## Indiana

**Program Name** Conflict Resolution Center  
**Contact Person** Margaret Lechner  
**Address** Springwood Hall 103G, Indiana University  
Richmond, IN 47374  
**County** Wayne  
**Phone** (765) 973-8511  
**Fax** 765-973-8511  
**Email** crcinc@indiana.edu  
**Web site**

### Trainers

Margaret Lechner, Janet Mitchell

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

### Organization Description/Philosophy

## Indiana

**Program Name** Dispute Resolution Center for the Wabash Valley  
**Contact Person** Jerold Hargis  
**Address** 7280 W. Leiber Avenue  
West Terre Haute, IN 47885  
**County**  
**Phone** (812) 235-7409  
**Fax** 812-237-8072  
**Email** j.hargis@computer.org  
**Web site**

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Community Forums, Organizational Development

### Organization Description/Philosophy

## Indiana

**Program Name** Education for Conflict Resolution  
**Contact Person** Angenetta Briner  
**Address** 603 Bond St., Suite 13 Town Life Center  
North Manchester, IN 46962  
**County** Wabash  
**Phone** (260) 982-4621  
**Fax** 260-982-8629  
**Email** ecred@hoosierlink.net  
**Web site** www.workitout.org

### Trainers

Angenetta Briner, Carol Horn, Darla France

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

### Organization Description/Philosophy

## Iowa

**Program Name** Community Mediation Center, Family Resources Inc.  
**Contact Person** Marilyn Cohen  
**Address** 805 W. 35th St. Suite 100  
Davenport, IA 52806  
**County**  
**Phone** (563) 445-0557  
**Fax** 563-445-1600  
**Email** mcohen@famres.org; ckelly@famres.org  
**Web site** www.famres.org

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Training for Schools, Workplace

### Organization Description/Philosophy

## Iowa

**Program Name** Iowa Mediation Service  
**Contact Person** Michael S. Thompson  
**Address** 1025 Ashworth Rd., Ste 202  
West Des Moines, IA  
**County**  
**Phone** (515) 223-2318  
**Fax** 515-223-2321  
**Email** iamed8@netins.net  
**Web site** www.mediation-service.com

### Trainers

#### Basic Mediation Training Offered

yes

#### Advanced Mediation Training Offered

yes

#### Arbitration Training Offered

no

#### Other ADR Training Offered

yes

#### Organization Description/Philosophy

## Iowa

**Program Name** University of Iowa Law School  
**Contact Person** Josie Gittler  
**Address** Melrose and Byington  
Iowa City, IA 52242  
**County**  
**Phone** (319) 335-9034  
**Fax** 319-335-9019  
**Email**  
**Web site** [www.law.uiowa.edu/](http://www.law.uiowa.edu/)

### Trainers

#### Basic Mediation Training Offered

yes

#### Advanced Mediation Training Offered

yes

#### Arbitration Training Offered

no

#### Other ADR Training Offered

yes

#### Organization Description/Philosophy

## Iowa

**Program Name** Mediation Services of Eastern Iowa  
**Contact Person** Annie Tucker  
**Address**  
Iowa City, IA  
**County**  
**Phone** (319) 248-1940  
**Fax**  
**Email** atucker7@juno.com  
**Web site**

### Trainers

#### Basic Mediation Training Offered

yes

#### Advanced Mediation Training Offered

yes

#### Arbitration Training Offered

#### Other ADR Training Offered

yes

#### Organization Description/Philosophy

## Iowa

**Program Name** Iowa Peace Institute  
**Contact Person** Greg Buntz  
**Address** P.O. Box 480  
Grinnell, IA 50112  
**County**  
**Phone** (641) 236-6905  
**Fax** 641-236-4880  
**Email** iapeace@netins.net  
**Web site** <http://www.iapeace.org/index.html>

### Trainers

#### Basic Mediation Training Offered

yes

#### Advanced Mediation Training Offered

yes

#### Arbitration Training Offered

no

#### Other ADR Training Offered

#### Organization Description/Philosophy

## Iowa

**Program Name** Mediation Program  
**Contact Person** Joe Harrison  
**Address** Room 110, Polk County Courthouse  
Des Moines, IA 50309  
**County** Polk  
**Phone** (515) 286-2140  
**Fax**  
**Email** joeharrison@earthlink.net  
**Web site**

### Trainers

#### Basic Mediation Training Offered

yes

#### Advanced Mediation Training Offered

yes

#### Arbitration Training Offered

#### Other ADR Training Offered

#### Organization Description/Philosophy

## Iowa

**Program Name** Community Mediation Center  
**Contact Person** Chris Kelly  
**Address**  
Davenport, IA  
**County**  
**Phone** (563) 445-0557  
**Fax**  
**Email** ckelly@famres.org  
**Web site**

### Trainers

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Iowa

**Program Name** Center for Creative Justice  
**Contact Person** Dawn Ashbacher or John McGuire  
**Address** 210 Lynn Ave.  
Ames, IA 50014  
**County**  
**Phone** (515) 292-3820  
**Fax** 515-292-1223  
**Email** ashbacher@creativejustice.org  
**Web site** www.creativejustice.org

### Trainers

#### Basic Mediation Training Offered

yes

#### Advanced Mediation Training Offered

yes

#### Arbitration Training Offered

#### Other ADR Training Offered

#### Organization Description/Philosophy

## Iowa

**Program Name** Iowa Court Improvement Project  
**Contact Person** Kathy Thompson  
**Address**  
 , IA  
**County**  
**Phone** (563) 884-4768  
**Fax**  
**Email** kathycip@muscanet.com  
**Web site**

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Iowa

**Program Name** Teri Gillenwater

**Contact Person** Teri Gillenwater

**Address**  
, IA

**County**

**Phone**

**Fax**

**Email**

**Web site**

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Iowa

**Program Name** Polk County Bar Association/ISBA

**Contact Person**

**Address**

, IA

**County**

**Phone**

**Fax**

**Email**

**Web site**

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Iowa

**Program Name** Polk County Attorney's Restorative Justice Center  
**Contact Person**  
**Address** 206 6th Avenue  
Des Moines, IA 50309  
**County** Polk  
**Phone** (515) 286-3057  
**Fax**  
**Email**  
**Web site**

### Trainers

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## **Kansas**

**Program Name** Counseling and Mediation Center  
**Contact Person** Floyd Hansen  
**Address** 2082 Westridge CT  
Wichita, KS 67203  
**County**  
**Phone** (316) 943-2066  
**Fax** 316-269-2322  
**Email** nnfhansen@feist.com  
**Web site**

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

Facilitation

### **Organization Description/Philosophy**

## **Kansas**

**Program Name** Mediation Center, Inc.  
**Contact Person** Terri Dichiser  
**Address** 6405 Metcalf Ave.  
Overland Park, KS 66202  
**County**  
**Phone** (913) 831-4202  
**Fax** 913-831-4329  
**Email** spuds@sprintmail.com  
**Web site**

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

Training Practicum

### **Organization Description/Philosophy**

## Kansas

**Program Name** Baker University Dispute Resolution Program  
**Contact Person** Valerie Howard Burke  
**Address** 8001 College Blvd. , Ste 100  
Overland Park, KS 66210  
**County**  
**Phone** (913) 491-4432  
**Fax** (913) 491-0470  
**Email** vburke@bakeru.edu  
**Web site** www.smartermind.com

### Trainers

Graduate level certificate program in cooperation with Southern Methodist University

### Basic Mediation Training Offered

Yes

### Advanced Mediation Training Offered

Yes

### Arbitration Training Offered

Yes

### Other ADR Training Offered

Yes

### Organization Description/Philosophy

## Kansas

**Program Name** Mediation Training Institute International  
**Contact Person** Dan Dana  
**Address** 5700 West 79th Street  
Prarie Village, KS 66208  
**County** Johnson  
**Phone** (913) 432-2888  
**Fax** (913) 432-2889  
**Email** dan@mediationworks.com  
**Web site** www.mediationworks.com

### Trainers

Dan Dana, Nancy Love, Debra Dupree

### Basic Mediation Training Offered

Yes

### Advanced Mediation Training Offered

Yes

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Kentucky

**Program Name** Aministrative Office of the Courts  
**Contact Person** Carol Paisley  
**Address** 100 Millcreek Park, Bldg. 8A  
Frankfort, KY 40601-9230  
**County** Franklin  
**Phone** (502) 573-2350  
**Fax** 502-695-1759  
**Email** carolpaisley@mail.aoc.state.ky.us  
**Web site** www.kycourts.net

### Trainers

Carol Paisley

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

continuing legal education

### Organization Description/Philosophy

## Kentucky

**Program Name** The International Center for Dispute Resolution Leadership  
**Contact Person** Tony Belak  
**Address** 3101 Bardstown Road  
Louisville, KY 40205  
**County** Jefferson  
**Phone** (502) 456-0019  
**Fax** 502-454-4880  
**Email** tbelak@sullivan.edu  
**Web site** <http://ICDR.Sullivan.edu>

### Trainers

Tony Belak

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

yes

### Other ADR Training Offered

The Organizational Neutral, Managing Organization Conflict, Manager as Mediator, Conflict Coaching, Healthcare Dispute Resolution

### Organization Description/Philosophy

## Kentucky

**Program Name** Just Solutions  
**Contact Person** Janet A. Jernigan  
**Address** 410 West Chestnut Street, Suite 628  
Louisville, KY 40202-2324  
**County** Jefferson  
**Phone** (502) 581-1961  
**Fax** 502-581-9832  
**Email** justsolutn@aol.com  
**Web site** www.just-solutions.org

### Trainers

Rose Colley, Janet Jernigan, Camp Edwards, Jeannie Trudel, Laura Garcia-Hein, Phil Ronniger, Claudia Grenough

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Louisiana

**Program Name** Linda A.Liljedahl, Esq.  
**Contact Person** Linda A.Liljedahl, Esq.  
**Address** 5120 Everett Lane, Suite A  
Baton Rouge, LA 70809  
**County** E.BatonRouge (Orleans Parish)  
**Phone** (225) 766-8927  
**Fax** 225-766-3798  
**Email** Linda@msmediator.com  
**Web site** www.msmediator.org

### Trainers

Linda A. Liljedahl, Esq. and others

### Basic Mediation Training Offered

Basic Civil Mediation, Arbitration & ADR, Parenting, Custody, Family

### Advanced Mediation Training Offered

Civil & Family

### Arbitration Training Offered

yes

### Other ADR Training Offered

Various Styles

### Organization Description/Philosophy

## Louisiana

**Program Name** Turning Point Partners  
**Contact Person** Jean Handley  
**Address** 1137 Baronne Street  
New Orleans, LA 70113  
**County** Orleans (Orleans Parish)  
**Phone** (504) 620-5138  
**Fax** 504-620-5150  
**Email** jean@turningpointpartners.com  
**Web site** www.turningpointpartners.com

### Trainers

TBD

### Basic Mediation Training Offered

N/A

### Advanced Mediation Training Offered

N/A

### Arbitration Training Offered

no

### Other ADR Training Offered

N/A

### Organization Description/Philosophy

## Louisiana

**Program Name** Family & Educational Services  
**Contact Person** Susan C. Norwood  
**Address** 6031 Perrier Street  
New Orleans, LA 70118  
**County** Orleans (Orleans Parish)  
**Phone** (504) 866-3666  
**Fax** 504-895-4355  
**Email** scnorwood@aol.com  
**Web site** www.familymediationcouncil.com

### Trainers

TBD

### Basic Mediation Training Offered

Family Only

### Advanced Mediation Training Offered

Family Only

### Arbitration Training Offered

no

### Other ADR Training Offered

### Organization Description/Philosophy

## Louisiana

**Program Name** Divorce Mediation Training  
**Contact Person** Lana A. Corll  
**Address** 7214 St. Charles Avenue, Box 905  
New Orleans, LA 70118  
**County** Orleans (Orleans Parish)  
**Phone** (504) 861-5564  
**Fax** 504-861-5573  
**Email** corll@loyno.edu  
**Web site** none

### Trainers

TBD

### Basic Mediation Training Offered

Divorce Only

### Advanced Mediation Training Offered

Divorce Only

### Arbitration Training Offered

no

### Other ADR Training Offered

### Organization Description/Philosophy

## Louisiana

**Program Name** Wonders  
**Contact Person** Dildred Small Womack  
**Address** 530 Small Road  
Greensburg, LA 70441  
**County** St. Helena (Orleans Parish)  
**Phone** (225) 222-4707  
**Fax** 225-222-4712  
**Email** dwomack@centurytel.net  
**Web site** none

### Trainers

Dildred Small Womack, Esq.

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

Juvenile, REDRESS

### Organization Description/Philosophy

## Louisiana

**Program Name** Capital Area Community Med.Ctr.  
**Contact Person** Dr. Charlene Bishop  
**Address** 748 Main Street  
Baton Rouge, LA 70802  
**County** E.BatonRouge (Orleans Parish)  
**Phone** (225) 346-1162  
**Fax** 225-346-1029  
**Email** bellefleurcmb@aol.com  
**Web site** none

### Trainers

Dr. Charlene Bishop and others

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

no

### Arbitration Training Offered

no

### Other ADR Training Offered

Community Mediation

### Organization Description/Philosophy

## **Louisiana**

**Program Name** Community Mediation Services  
**Contact Person** Susan Norwood  
**Address** 6031 Perrier Street  
New Orleans, LA 70118  
**County**  
**Phone** (504) 866-3666  
**Fax** 504-895-4355  
**Email** scnorwood@aol.com  
**Web site**

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

Peer Mediation Training, Mediation Skills Workshops

### **Organization Description/Philosophy**

## Maine

**Program Name** Sweetser Institute  
**Contact Person**  
**Address** 50 Moody Street  
Saco, ME 04072-0892  
**County**  
**Phone** (800) 434-3000  
**Fax**  
**Email** anichols@sweetser.org  
**Web site** www.sweetser.org

### Trainers

Kate Neal, Deb Belanger

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## **Maine**

**Program Name** Administrative Office of the Courts

**Contact Person**

**Address**

, ME

**County**

**Phone** (207) 822-0792

**Fax**

**Email**

**Web site**

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

### **Organization Description/Philosophy**

## Maine

**Program Name** Paul G. Charbonneau & Associates  
**Contact Person** Paul Charbonneau  
**Address** US Route 1, PO Box 73  
Rockport, ME 04856-0073  
**County**  
**Phone** (207) 594-2910  
**Fax** (207) 594-2910  
**Email** pgcharbo@midcoast.com  
**Web site**

### Trainers

Paul Charbonneau, William Galloway

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Maine

**Program Name** Dana Morris-Jones  
**Contact Person** Dana Z. Morris-Jones  
**Address** 4 Carter Brook Drive  
Scarborough, ME 04074-

**County**

**Phone** (207) 883-2333

**Fax** (207) 883-8920

**Email** dzmorr@aol.com

**Web site**

### Trainers

Dana Morris-Jones

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## **Maine**

**Program Name** Mediation- Basic and Advanced Training  
**Contact Person** Center for Continuing Education, University of Southern Maine  
**Address** 68 High Street  
Portland, ME 04101  
**County**  
**Phone** 207-780-5900 or 1-800-787-0468  
**Fax** (207) 780-5954  
**Email** cce@usm.maine.edu  
**Web site** www.usm.maine.edu/cce

### **Trainers**

Paul Charbonneau, Nancy Markowitz

### **Basic Mediation Training Offered**

yes

### **Advanced Mediation Training Offered**

yes

### **Arbitration Training Offered**

no

### **Other ADR Training Offered**

### **Organization Description/Philosophy**

## Maine

**Program Name** ADR Works  
**Contact Person** Rick Greene  
**Address** P.O. Box 7490  
Portland, ME 04112  
**County**  
**Phone** (207) 846-1437  
**Fax**  
**Email** info@adrworks.org  
**Web site** www.adrworks.org

### Trainers

Polly Frawley, Rick Greene, Shari Broder

### Basic Mediation Training Offered

no

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

Ethics, Advocacy Skills, Brown Bag Seminars

### Organization Description/Philosophy

## **Maine**

**Program Name** Penquis Dispute Resolution Center  
**Contact Person** Tamar Mathieu Esq.  
**Address** P.O. Box 1162  
Bangor, ME 04402-1162  
**County**  
**Phone** (207) 973-3587  
**Fax** (207) 973-3699  
**Email** tgoodridge@penquiscap.org  
**Web site** www.penquiscap.org

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

Conflict Resolution Training, Family Communication Training, School-Based Peer Mediation Programs, Small Group Facilitation, Violence Prevention Work in Schools

### **Organization Description/Philosophy**

## Maine

**Program Name** Mediating Civil Disputes  
**Contact Person** Jonathan Reitman or Ann Gosline  
**Address** 65 Upper Pond Rd.  
Litchfield, ME 04350  
**County**  
**Phone** (207) 737-8483  
**Fax** (207) 737-2857  
**Email** jreitman@resolveconflict.com  
**Web site** www.resolveconflict.com

### Trainers

Jonathan Reitman

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

Mediation

### Organization Description/Philosophy

## **Maryland**

**Program Name** Community Mediation Program, Inc  
**Contact Person** Lorig Charkoudian  
**Address** 3333 Greenmount Avenue  
Baltimore, MD 21218  
**County**  
**Phone** (410) 467-9165  
**Fax** 410-516-0134  
**Email** info@communitymediation.org  
**Web site**

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

Presentation to Community Groups, Conflict Management, Communication, and Mediation Training

### **Organization Description/Philosophy**

## Maryland

**Program Name** Mediation Matters  
**Contact Person** Carl Schneider  
**Address** 9816 Parkwood Drive  
Bethesda, MD 20814  
**County**  
**Phone** (301) 581-0330  
**Fax** 301-581-0346  
**Email** cdschneider@igc.org  
**Web site** www.mediationmatters.com

### Trainers

Schneider, Carl

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## **Maryland**

**Program Name** Rockville Community Mediation Program  
**Contact Person** Maile Beers-Arthur  
**Address** City Hall, 111 Maryland Ave.  
Rockville, MD 20850  
**County**  
**Phone** (301) 309-3308  
**Fax** 301-251-9968  
**Email** mbeers@ci.rockville.md.us  
**Web site** www.ci.rockville.md.us

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

Training, Outreach, Complaints in the Areas of Housing and Public Accommodations and Employment

### **Organization Description/Philosophy**

## **Maryland**

**Program Name** CALM, The Frederick Mediation Center  
**Contact Person** Kate Cullen Palmisano  
**Address** 13438 Old Annapolis Rd.  
Mt. Airy, MD 21771  
**County**  
**Phone** (301) 631-2256  
**Fax** 301-620-4224  
**Email** kate@mediationcalm.org, mpalmis225@aol.com  
**Web site** www.mediationcalm.org

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

CALM also offers Community Conferencing and Group Facilitation to the Frederick community, Conflict Resolution and Trainings. Our Mediation Services are offered in Spanish

### **Organization Description/Philosophy**

## Massachusetts

**Program Name** The Negotiating Table  
**Contact Person** Moshe Cohen  
**Address** One Broadway, Suite 600  
Cambridge, MA 02446  
**County**  
**Phone** (617) 577-0101  
**Fax** 617-577-1209  
**Email** moshe@negotiatingtable.com  
**Web site** www.negotiatingtable.com

### Trainers

Moshe Cohen

### Basic Mediation Training Offered

no

### Advanced Mediation Training Offered

no

### Arbitration Training Offered

no

### Other ADR Training Offered

Negotiation, Conflict Management

### Organization Description/Philosophy

## **Massachusetts**

**Program Name** WCAC, Inc. Community Mediation Center  
**Contact Person** Carol Balderelli  
**Address** 484 Main Street, 2nd Floor  
Worcester, MA 01608-1810  
**County**  
**Phone** 508-754-1176 x138  
**Fax** 508-754-0203  
**Email** cbald@wcac.net  
**Web site** www.wcac.net

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

Facilitation

### **Organization Description/Philosophy**

## **Massachusetts**

**Program Name** North Shore Community Mediation, Inc.  
**Contact Person** Cynthia McClorey  
**Address** 16 Front St.  
Salem, MA 01970-3743  
**County**  
**Phone** (978) 741-7646  
**Fax** 978-741-2065  
**Email** mediation@nscmp.org  
**Web site**

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

Peer Mediation Training, Conflict Resolution Training, Arbitration

### **Organization Description/Philosophy**

## Massachusetts

**Program Name** Public Conversations Project  
**Contact Person** Manda Adams  
**Address** 46 Kondazian Street  
Watertown, MA 02472-2832  
**County** Middlesex  
**Phone** (617) 923-1216  
**Fax** (617) 923-2757  
**Email** training@publicconversations.org  
**Web site** www.publicconversations.org

### Trainers

Corky Becker, Ph.D., Laura Chasin, M.S.W., Maggie Herzig, David E. Joseph, MSW, William Madsen, PhD, Sallyann Roth, MSW, Robert R. Stains, Jr., MEd, LMFT

### Basic Mediation Training Offered

No

### Advanced Mediation Training Offered

No

### Arbitration Training Offered

No

### Other ADR Training Offered

The Power of Dialogue, Inquiry as Intervention, The Art of Interviewing, Staying Grounded When on the Spot.

### Organization Description/Philosophy

## Massachusetts

**Program Name** Berkshire Mediation Services, Inc.  
**Contact Person** Virginia K. Ford  
**Address** P.O. Box 3822 (175 Wendell Avenue)  
Pittsfield, MA 01202-3822  
**County**  
**Phone** (413) 499-2792  
**Fax** 413-447-9976  
**Email** berkshireremediation@juno.com  
**Web site** www.berkshireremediation.org

### Trainers

Virginia K. Ford, Sharyl Noroian, Linda Whitacre, Cary Quigley, Joel Feldman, Jim Regelean, Carole Weinstein

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

Conflict Resolution

### Organization Description/Philosophy

## **Massachusetts**

**Program Name** Cape Cod Dispute Resolution Center, Inc.  
**Contact Person** Peter Regan  
**Address** PO Box 193  
Orleans, MA 2653  
**County**  
**Phone** 508-240-1717, 800-339-9957  
**Fax** 508-240-1717  
**Email** ccdrc@c4.net  
**Web site** www.capemediation.org

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

Mediation and Conflict Resolution Skills Training, Facilitation

### **Organization Description/Philosophy**

## Massachusetts

**Program Name** Quabbin Mediation  
**Contact Person** Sharon Tracy  
**Address** 13 South Main St.  
Orange, MA 01364  
**County**  
**Phone** (978) 544-6142  
**Fax** (978) 544-6142  
**Email** qmediate@gis.net  
**Web site** quabbinmediation.org

### Trainers

Sharon Tracy, Susan Wallace, Mari Rovang, Melanie Lewis

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

Bias Awareness; Creative Communication, Leadership Development, Problem Resolution and Anger Management

### Organization Description/Philosophy

## Massachusetts

**Program Name** Divorce Mediation Training  
**Contact Person** Diane Neumann  
**Address** 345 Boylston St., Suite 304  
Newton, MA 02459  
**County**  
**Phone** (617) 964-7485  
**Fax** 617-964-9119  
**Email** mediators@divorcemed.com  
**Web site** <http://www.divorcemed.com>

### Trainers

Diane Neumann, MA, JD, David River, BA, Ellen Waldorf, JD, Lynn Cooper, EdD

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

### Organization Description/Philosophy

## Massachusetts

**Program Name** Center for Human Rights and Conflict Resolution  
**Contact Person** Ellen Lutz  
**Address** Fletcher School of Law and Diplomacy, Tufts University  
Medford, MA 01581  
**County**  
**Phone** (617) 627-4016  
**Fax** 617-627-3871  
**Email** chr-cr@tufts.edu or ellen.lutz@tufts.edu  
**Web site** www.fletcher.tufts.edu/chr-cr

### Trainers

Ellen L. Lutz

### Basic Mediation Training Offered

no

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

Human Rights and Conflict Resolution

### Organization Description/Philosophy

## **Massachusetts**

**Program Name** Center for Human Rights and Conflict Resolution  
**Contact Person** Diana Chigas  
**Address** Fletcher School of Law and Diplomacy, Tufts University  
Medford, MA 01581  
**County**  
**Phone** (617) 627-3700  
**Fax** 617-627-3871  
**Email** [diana.chigas@tufts.edu](mailto:diana.chigas@tufts.edu)  
**Web site** [www.fletcher.tufts.edu/chrcr](http://www.fletcher.tufts.edu/chrcr)

### **Trainers**

Diana Chigas

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

### **Organization Description/Philosophy**

## Massachusetts

**Program Name** The Mediation & Training Collaborative  
**Contact Person** Savanna Ouellette  
**Address** 277 Main Street, Suite 401  
Greenfield, MA 01301  
**County**  
**Phone** (413) 774-7469  
**Fax** 413-774-7460  
**Email** mediation@fcac.net  
**Web site** www.fcac.net

### Trainers

Cheryl Fox, Cate Woolner, Betsy Williams,

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

### Organization Description/Philosophy

## Massachusetts

**Program Name** Framingham Court Mediation Services, Inc.  
**Contact Person** Carol Bronder or Lisa Wong  
**Address** 600 Concord Street  
Framingham, MA 01702  
**County**  
**Phone** (508) 872-9495  
**Fax**  
**Email** framinghammediation@earthlink.net  
**Web site** framinghammediation.org

### Trainers

David Babik, Brian Blancke, Carol Bronder, Patty Januario-Contente, John Saxe, Emily Tobin, Beverly Waring, Lisa Wong

### Basic Mediation Training Offered

yes (36-hours with apprenticeship)

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

### Organization Description/Philosophy

## **Massachusetts**

**Program Name** Mediation: Theory & Practice  
**Contact Person** James E. McGuire  
**Address** One Financial Center  
Boston, MA 02111  
**County**  
**Phone** (617) 856-8511  
**Fax** 617-856-8201  
**Email** jmcguire@brbilaw.com  
**Web site**

### **Trainers**

James E. McGuire

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

### **Organization Description/Philosophy**

## Massachusetts

**Program Name** Public Conversations Project  
**Contact Person** Manda Adams  
**Address** 46 Kondazian Street  
Watertown, MA 02472  
**County** Middlesex  
**Phone** (617) 923-1216  
**Fax** (617) 923-5757  
**Email** training@publicconversations.org  
**Web site** www.publicconversations.org

### Trainers

Corky Becker, PhD, Meenakshi Chakraverti, MPA, PhD, Margaret herzig, David E. Jospeh, MSW, William Madsen, PhD, Sallyann Roth, MSW, Robert R. Stains, Jr., MEd, LMFT

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

The Power of Dialogue, Inquiry as Intervention, The Art of Interviewing, Staying Grounded When on the Spot. CE Credits offered by NASW, NBCC and MALMFT

### Organization Description/Philosophy

## Massachusetts

**Program Name** School Mediation Associates  
**Contact Person** Richard Cohen  
**Address** 134 Standish Road  
Watertown , MA 02472  
**County**  
**Phone** (617) 926-0994  
**Fax** 617-926-5969  
**Email** sma@schoolmediation.com  
**Web site** www.schoolmediation.com

### Trainers

Richard Cohen

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

Conflict Resolution, Negotiation, Difficult Conversations

### Organization Description/Philosophy

## Massachusetts

**Program Name** Program on Negotiation  
**Contact Person** Susan Hackley  
**Address** 513 Pound Hall  
Cambridge, MA 02138  
**County**  
**Phone** (617) 495-1684  
**Fax** 617-495-7818  
**Email** pon@law.harvard.edu  
**Web site** www.pon.harvard.edu

### Trainers

#### Basic Mediation Training Offered

yes

#### Advanced Mediation Training Offered

yes

#### Arbitration Training Offered

no

#### Other ADR Training Offered

yes

#### Organization Description/Philosophy

## Massachusetts

**Program Name** DisputEd  
**Contact Person** Ericka B. Gray  
**Address** 26 Berkeley Street  
Arlington, MA 02474  
**County**  
**Phone** (781) 643-3577  
**Fax** 781-648-1234  
**Email** ebgray@disputed.com  
**Web site** www.disputed.com

### Trainers

Ericka B. Gray, others

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

yes

### Other ADR Training Offered

Negotiation, Conflict, ADA, Workplace, Discrimination, ENE, Systems Design, Other

### Organization Description/Philosophy

## Massachusetts

**Program Name** Boston Law Collaborative  
**Contact Person** David Hoffman  
**Address** 99 Summer Street  
Boston, MA 02110  
**County**  
**Phone** (617) 439-4700  
**Fax** 617-439-0700  
**Email** dhoffman@bostonlawcollaborative.com  
**Web site** www.bostonlawcollaborative.com

### Trainers

David Hoffman, Chuck Doran, Dina Beach Lynch

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

yes

### Other ADR Training Offered

Advocacy

### Organization Description/Philosophy

## Massachusetts

**Program Name** Mediation Works Incorporated  
**Contact Person** Charles P. Doran  
**Address** 4 Faneuil Hall - Third Floor  
Boston, MA 02109-1632  
**County** Suffolk, Middlesex, Norfolk, Plymouth  
**Phone** (800) 348-4888  
**Fax** 617-973-9532  
**Email** mwi@mwi.org  
**Web site** www.mwi.org

### Trainers

Charles Doran, Diane Levin, Moshe Cohen, David Hoffman, Alan Price and others

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

Negotiation, Advanced Negotiation, Facilitation, Train the Trainer

### Organization Description/Philosophy

## Massachusetts

**Program Name** University of Massachusetts Amherst  
**Contact Person** Leah Wing  
**Address** P.O. Box 1223  
Amherst, MA 01004  
**County**  
**Phone** (413) 586-2950  
**Fax**  
**Email** lwing@legal.umass.edu  
**Web site**

### Trainers

Leah Wing, Ed.D.

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

Multicultural Mediation Training

### Organization Description/Philosophy

## Massachusetts

**Program Name** University of Massachusetts Boston Graduate Program in Dispute Resolution  
**Contact Person** David Matz  
**Address** 100 Morrissey Blvd  
Boston, MA 02125-3393  
**County**  
**Phone** (617) 287-7421  
**Fax** (617) 287-7404  
**Email** disres@umb.edu  
**Web site** www.disres.umb.edu

### Trainers

David Matz, Darren Kew, Susan Opotow, Eben Weitzman, Amy Gay

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Massachusetts

**Program Name** Street Peace, Inc.  
**Contact Person** Cara Malone  
**Address** 614B Blue Hill Avenue  
Boston , MA 02121  
**County**  
**Phone** (617) 282-4447  
**Fax**  
**Email** sstreetpeace@aol.com  
**Web site** www.streetpeace.org

### Trainers

Cara Malone

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

### Organization Description/Philosophy

## **Massachusetts**

**Program Name** Brockton District Court Mediation Project  
**Contact Person** Debbie Ito-Bingamon  
**Address** 215 Main Street  
Brockton, MA 2303  
**County**  
**Phone** (508) 587-8000  
**Fax** 508-587-6663  
**Email** mwi@igc.org  
**Web site**

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

Mediation Training, Facilitation

### **Organization Description/Philosophy**

## Massachusetts

**Program Name** Lesely College Peacable Schools  
**Contact Person**  
**Address** 29 Everett Street  
Cambridge, MA 02138-2790  
**County**  
**Phone** (617) 349-8300  
**Fax**  
**Email**  
**Web site** [www.pon.harvard.edu/drd/lesley.shtml](http://www.pon.harvard.edu/drd/lesley.shtml)

### Trainers

#### Basic Mediation Training Offered

yes

#### Advanced Mediation Training Offered

unknown

#### Arbitration Training Offered

unknown

#### Other ADR Training Offered

unknown

#### Organization Description/Philosophy

## Massachusetts

**Program Name** Mediation@MIT  
**Contact Person** Carol Orme-Johnson  
**Address** E32-133, 77 Massachusetts Ave.  
Cambridge, MA 02139  
**County**  
**Phone** (617) 258-8423  
**Fax** 617-252-1062  
**Email** mediation@mit.edu  
**Web site** <http://web.mit.edu/mediation/>

### Trainers

Carol Orme-Johnson & Mark Cason-Snow

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

no

### Arbitration Training Offered

no

### Other ADR Training Offered

Coaching and Bystanders

### Organization Description/Philosophy

## Massachusetts

**Program Name** Insight Partners Inc.  
**Contact Person** David G. Seibel  
**Address** 50 Commonwealth Avenue, Suite 803  
Boston, MA 02116  
**County**  
**Phone** (800) 440-1070  
**Fax** 617-249-0725  
**Email** dseibel@insightpartnersonline.com  
**Web site** www.insightpartnersonline.com

### Trainers

Patrick McWhinney, David Seibel, Alex Kuilman, Ericka Gray,

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

Negotiation, Advanced Negotiation, Effective Communication, Divorce Mediation, Employment Mediation,

### Organization Description/Philosophy

## Massachusetts

**Program Name** Mediation For Results  
**Contact Person** Ashok Panikkar  
**Address** 432 Columbia Street, #12  
Cambridge, MA 02141  
**County**  
**Phone** (781) 646-2551  
**Fax**  
**Email** apanikkar@aol.com  
**Web site**

### Trainers

Ashok Panikkar

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

Workplace Conflict

### Organization Description/Philosophy

## Massachusetts

**Program Name** Interaction Institute for Social Change  
**Contact Person** Courtney Bourns  
**Address** 625 Mt. Auburn Street  
Cambridge, MA 02138  
**County**  
**Phone** (617) 234-2758  
**Fax** 617-234-4410  
**Email** cbourns@interactioninstitute.org  
**Web site** www.interactioninstitute.org

### Trainers

see website for list of trainers

### Basic Mediation Training Offered

no

### Advanced Mediation Training Offered

no

### Arbitration Training Offered

no

### Other ADR Training Offered

Advanced Facilitation - 3-day

### Organization Description/Philosophy

## **Massachusetts**

**Program Name** Harvard Mediation Program

**Contact Person**

**Address** Pound Hall  
Cambridge, MA 02138

**County**

**Phone** (617) 495-1854

**Fax**

**Email**

**Web site**

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

### **Organization Description/Philosophy**

## Massachusetts

**Program Name** Divorce Mediation Training Associates  
**Contact Person** John Fiske  
**Address** 189 Cambridge Street  
Cambridge, MA 02141  
**County**  
**Phone** (617) 354-7133  
**Fax** 617-354-5830  
**Email** info@dmtraining.com  
**Web site** <http://www.dmtatraining.com>

### Trainers

John Fiske, LL.B., Diane Neumann, J.D., M.A., Philip D. Woodbury, J.D.

### Basic Mediation Training Offered

Yes- Divorce Mediation

### Advanced Mediation Training Offered

no

### Arbitration Training Offered

no

### Other ADR Training Offered

### Organization Description/Philosophy

## Massachusetts

**Program Name** Community Dispute Settlement Center  
**Contact Person** Gail S. Packer, MSW  
**Address** 872 Massachusetts Ave. Suite 2-9  
Cambridge, MA 02139  
**County**  
**Phone** (617) 876-5376  
**Fax** 617-876-6663  
**Email** cdscinfo@communitydispute.org  
**Web site** communitydispute.org

### Trainers

Jeanne Cleary, Arthur Stewart, Gail Packer; and others for various training programs

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

### Other ADR Training Offered

Conflict Management; Divorce; Gay & Lesbian Family Issues

### Organization Description/Philosophy

## Massachusetts

**Program Name** Cambridge College Certificate in Negotiation and Conflict Resolution  
**Contact Person** Martha Belden  
**Address** 1000 Massachusetts Avenue  
Cambridge, MA 02138  
**County**  
**Phone** (617) 873-0163  
**Fax**  
**Email** mbelden@cambridgecollege.edu  
**Web site** www.cambridgecollege.edu

### Trainers

Martha Belden, MSW, JD Joseph DeFazio, JD

### Basic Mediation Training Offered

no

### Advanced Mediation Training Offered

no

### Arbitration Training Offered

no

### Other ADR Training Offered

Negotiation

### Organization Description/Philosophy

## **Massachusetts**

**Program Name** Metropolitan Mediation Services Program  
**Contact Person** Joan Sokoloff  
**Address** 43 Garrison Road  
Brookline, MA 2445  
**County**  
**Phone** (617) 277-8107  
**Fax** 617-734-6385  
**Email** jsok.mms@verizon.net  
**Web site** www.metromediation.com

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

Facilitation, Training, Workshops, Violence Prevention Program

### **Organization Description/Philosophy**

# Michigan

**Program Name** Center for Dispute Resolution - Macatawa Resource Center  
**Contact Person** Connie Corriveau  
**Address** 665 - 136th Avenue  
Ottawa, MI 49424  
**County** Holland  
**Phone** (616) 399-1600  
**Fax** 616-399-1090  
**Email** [execdir@macatawa.com](mailto:execdir@macatawa.com)  
**Web site** [www.centerfordisputeresolution.org](http://www.centerfordisputeresolution.org)

## Trainers

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

# Michigan

**Program Name** Western UP Mediators  
**Contact Person** Marvin LaGrew  
**Address** 115 E. Ayer Street  
Ironwood, MI 49938  
**County** Gogebic  
**Phone** (906) 932-0070  
**Fax** 906-932-0033  
**Email** mediator@up.net  
**Web site**

## Trainers

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Michigan

**Program Name** Dispute Resolution Services  
**Contact Person** Barry Burnside  
**Address** 1104 S. Westnedge Ave.  
Kalamazoo, MI 49008  
**County** Kalamazoo  
**Phone** (269) 552-3434  
**Fax** 269-381-0935  
**Email** bburnside@gryphon.org  
**Web site**

### Trainers

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

# Michigan

**Program Name** Western Michigan University  
**Contact Person**  
**Address** 3510 Faunce Student Services Bldg.  
Kalamazoo, MI 49008  
**County** Kalamazoo  
**Phone** (616) 387-2336  
**Fax** 616-387-2325  
**Email**  
**Web site**

## Trainers

## Basic Mediation Training Offered

## Advanced Mediation Training Offered

## Arbitration Training Offered

## Other ADR Training Offered

## Organization Description/Philosophy

# Michigan

**Program Name** Dispute Resolution Center of Central Michigan  
**Contact Person** Karen Beauregard  
**Address** 2929 Covington, Suite 201  
Lansing, MI 48912  
**County** Ingham  
**Phone** (517) 485-2274  
**Fax** 517-485-1183  
**Email** drccm.register@tds.net  
**Web site**

## Trainers

Anne Bachle Fifer & Deb Zondervan

## Basic Mediation Training Offered

yes

## Advanced Mediation Training Offered

## Arbitration Training Offered

## Other ADR Training Offered

## Organization Description/Philosophy

## Michigan

**Program Name** Marquette-Alger Resolution Services  
**Contact Person** Linda Rossberg  
**Address** 200 W. Spring Street  
Marquette, MI 49855  
**County** Marquette  
**Phone** (906) 226-4369  
**Fax** 906-226-4369  
**Email** marquett@mse.msu.edu  
**Web site**

### Trainers

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

# Michigan

**Program Name** The Resolution Center  
**Contact Person** Craig Pappas  
**Address** 176 S. Main, Suite 102  
Mt. Clemens, MI 48043  
**County**  
**Phone** (586) 469-4714  
**Fax** 586-469-0078  
**Email** theresolutioncenter@mediate.com  
**Web site** www.theresolutioncenter.com

## Trainers

## Basic Mediation Training Offered

## Advanced Mediation Training Offered

## Arbitration Training Offered

## Other ADR Training Offered

40-hour Training, Peer Mediation Training, Facilitation, Arbitration

## Organization Description/Philosophy

# Michigan

**Program Name** Westshore Dispute Resolution Center  
**Contact Person** David Cotter  
**Address** 8 W. Walton Ave.  
Muskegon, MI 49440  
**County**  
**Phone** (231) 727-6001  
**Fax** 231-727-6011  
**Email** wsdr@iserve.net  
**Web site**

## Trainers

## Basic Mediation Training Offered

## Advanced Mediation Training Offered

## Arbitration Training Offered

## Other ADR Training Offered

Facilitation, Conflict resolution and Anger Management Training

## Organization Description/Philosophy

# Michigan

**Program Name** Southeastern Dispute Resolution Services  
**Contact Person** Marc Stanley  
**Address** 1214 Greenwood  
Jackson, MI 49204  
**County** Jackson  
**Phone** (517) 784-4800  
**Fax** 517-784-5188  
**Email**  
**Web site**

## Trainers

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Michigan

**Program Name** Mid-Michigan Dispute Resolution Center  
**Contact Person** Rosemary Vandecar  
**Address** 200 S. Michigan Avenue  
Saginaw, MI 48602  
**County** Saginaw  
**Phone** (989) 797-4188  
**Fax** 989-797-4185  
**Email** mmdrc@juno.com  
**Web site**

### Trainers

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

# Michigan

**Program Name** Eastern UP Dispute Resolution Center, Inc.  
**Contact Person** LeRoy Pieri  
**Address** 650 W. Easterday Avenue  
Sault St. Marie, MI 49783  
**County** Chippewa  
**Phone** (906) 635-2725  
**Fax** 906-635-2762  
**Email** cdrc@gw.lssu.edu  
**Web site**

## Trainers

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

# Michigan

**Program Name** American Arbitration Association  
**Contact Person** Janice Holdinski  
**Address** 27777 Franklin Road, Suite 1150, 11th Floor  
Southfield, MI 48034  
**County** Oakland  
**Phone** (248) 352-5500  
**Fax** 248-352-3147  
**Email** HoldinskiJ@adr.org  
**Web site** www.adr.org

## Trainers

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

yes

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Michigan

**Program Name** National Center for Dispute Settlement  
**Contact Person** Edward Hartfield  
**Address** 4000 Town Center, Suite 485  
Southfield, MI 48075  
**County** Oakland  
**Phone** (248) 356-0870  
**Fax** 248-356-4774  
**Email** hartfielde@aol.com  
**Web site**

### Trainers

Edward Hartfield

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

yes

### Other ADR Training Offered

### Organization Description/Philosophy

## Michigan

**Program Name** Citizens Mediation Service, Inc.  
**Contact Person** Matthew Balfe  
**Address** 2800 Cleveland Ave., Suite 2  
St. Joseph, MI 49085  
**County** Berrien  
**Phone** (269) 982-7898  
**Fax** 269-982-7899  
**Email** citizen@parrett.net  
**Web site** www.citizensmediation.org

### Trainers

#### Basic Mediation Training Offered

yes

#### Advanced Mediation Training Offered

#### Arbitration Training Offered

#### Other ADR Training Offered

#### Organization Description/Philosophy

## Michigan

**Program Name** Tri County Mediation Center  
**Contact Person** Charles Dittman  
**Address** 612 E. Main Street  
St. Joseph, MI 49032  
**County** Centreville  
**Phone** (269) 467-5624  
**Fax** 269-467-5641  
**Email** sturgishuck@aol.com  
**Web site**

### Trainers

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Michigan

**Program Name** Community Reconciliation Services, Inc.  
**Contact Person** Gerry Sell  
**Address** 1022 E. Front Street - PO Box 1035  
Traverse City, MI 49685  
**County** Grand Traverse  
**Phone** (231) 941-5835  
**Fax** 231-941-4530  
**Email** crservice@thirdlevel.org  
**Web site**

### Trainers

Tom Shea, Warren Hills

### Basic Mediation Training Offered

Yes

### Advanced Mediation Training Offered

Yes

### Arbitration Training Offered

No

### Other ADR Training Offered

Conflict resolution skills for managers, in-service training for volunteers

### Organization Description/Philosophy

## Michigan

**Program Name** Neighborhood Reconciliation Center  
**Contact Person** Sharon Miller  
**Address** 3516 Cadieux  
Wayne, MI 48224  
**County** Detroit  
**Phone** (313) 417-9400  
**Fax** 313-417-8426  
**Email** smiller@mediation-wayne.org  
**Web site** www.mediation-wayne.org

### Trainers

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

# Michigan

**Program Name** Community Mediation Services  
**Contact Person** Grant Bliss  
**Address** 116 5th Street  
Gaylord, MI 49735  
**County** Otsego  
**Phone** (989) 732-1576  
**Fax** 989-705-1337  
**Email** mediation@voyager.net  
**Web site**

## Trainers

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Michigan

**Program Name** The Gallagher Law Firm  
**Contact Person** Gregory T. Gerik  
**Address** 2408 Lake Lansing Rd.  
Lansing, MI 48912  
**County** Ingham  
**Phone** (517) 853-1500  
**Fax** (517) 853-1501  
**Email** gtg@thegallagherlawfirm.com  
**Web site** www.thegallagherlawfirm.com

### Trainers

Gregory T. Gerik

### Basic Mediation Training Offered

Yes

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

P2P Online Dispute Resolution, Virtual Law Office, Mediation Advocacy

### Organization Description/Philosophy

## Michigan

**Program Name** Center for Dispute Resolution - HDC  
**Contact Person** Peggy Davy  
**Address** 429 Montague Avenue  
Tuscola, MI 48723  
**County** Caro  
**Phone** (989) 672-4044  
**Fax** 989-673-2031  
**Email** peggyd@hdc-caro.org  
**Web site**

### Trainers

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

# Michigan

**Program Name** Dispute Resolution Center of Washtenaw Co.  
**Contact Person** Kaye Lang  
**Address** 110 N. Fourth Avenue  
Ann Arbor, MI 48106  
**County** Washtenaw  
**Phone** (734) 222-3745  
**Fax** 734-222-3760  
**Email** drc@mimmediation.org  
**Web site** www.mimmediation.org

## Trainers

Susan Butterwick, Susan Hartman, Zena Zumeta

## Basic Mediation Training Offered

yes

## Advanced Mediation Training Offered

## Arbitration Training Offered

## Other ADR Training Offered

## Organization Description/Philosophy

# Michigan

**Program Name** Dispute Resolution Center of West Michigan  
**Contact Person** Sandy Ward  
**Address** 678 Front NW, Suite 250  
Grand Rapids, MI 49504  
**County**  
**Phone** (616) 774-0121  
**Fax** 616-774-0323  
**Email** sandywardiba@hotmail.com, drcwestmich@hotmail.org  
**Web site** www.drcwmich.org

## Trainers

## Basic Mediation Training Offered

## Advanced Mediation Training Offered

## Arbitration Training Offered

## Other ADR Training Offered

Conflict Resolution, Peer Mediation Training

## Organization Description/Philosophy

## Michigan

**Program Name** Michigan Mediation & Arbitration Services  
**Contact Person** Amy J. Glass  
**Address** PO Box 51662  
Kalamazoo, MI 49005-1662  
**County**  
**Phone** (269) 342-9046  
**Fax** (269) 342-2130  
**Email** amyglass@net-link.net  
**Web site** www.NeutralServices.com

### Trainers

Amy J. Glass

### Basic Mediation Training Offered

Yes

### Advanced Mediation Training Offered

Yes

### Arbitration Training Offered

Yes

### Other ADR Training Offered

### Organization Description/Philosophy

# Michigan

**Program Name** ADR and Conflict Resolution Programs (national and international)  
**Contact Person** Tracy L. Allen  
**Address** 2000 Town Center Ste 900  
Southfield, MI 48075  
**County** Oakland  
**Phone** (248) 746-4044  
**Fax** 248-936-2114  
**Email** tallen@mediate.com  
**Web site** www.Mediate.com/allen

## Trainers

Tracy L. Allen

## Basic Mediation Training Offered

Yes, including Michigan Supreme Court-approved 40 hr basic mediation program

## Advanced Mediation Training Offered

Yes- for mediators and advocates

## Arbitration Training Offered

Yes- for arbitrators and advocates

## Other ADR Training Offered

Resolution Advocacy; In-house corporate conflict resolution design and training

## Organization Description/Philosophy

# Michigan

**Program Name** Ellen Craine-Rostker

**Contact Person** Ellen Craine-Rostker

**Address**  
 , MI

**County**

**Phone**

**Fax**

**Email**

**Web site**

## **Trainers**

Ellen Craine-Rostker

## **Basic Mediation Training Offered**

yes

## **Advanced Mediation Training Offered**

yes

## **Arbitration Training Offered**

## **Other ADR Training Offered**

## **Organization Description/Philosophy**

# Michigan

**Program Name** Livingston Community Dispute Resolution  
**Contact Person** Mary Lytle  
**Address** 123 E. Washington  
Howell, MI 48843  
**County** Livingston  
**Phone** (517) 546-6007  
**Fax** 517-546-4115  
**Email** mediate@livmedite.org  
**Web site**

## Trainers

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Michigan

**Program Name** Sunrise Mediation Services  
**Contact Person** Mega Sodini  
**Address** 603 S. Eleventh Avenue  
Alpena, MI 49707  
**County** Alpena  
**Phone** (989) 354-9874  
**Fax** 989-354-9898  
**Email** sunrise@alpenacounty.org  
**Web site**

### Trainers

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

# Michigan

**Program Name** Institute for Continuing Legal Education  
**Contact Person** Sheldon Stark  
**Address** 1020 Greene Street  
Ann Arbor, MI 48109  
**County** Washtenaw  
**Phone** (734) 936-3424  
**Fax** 877-229-4351  
**Email** sjstark@umich.edu  
**Web site** www.icle.org

## Trainers

Anne Bachle Fifer

## Basic Mediation Training Offered

yes

## Advanced Mediation Training Offered

yes

## Arbitration Training Offered

## Other ADR Training Offered

## Organization Description/Philosophy

# Michigan

**Program Name** Mediation Training & Consultation Institute  
**Contact Person** Zena Zumeta  
**Address** 330 E. Liberty, Suite 3A  
Ann Arbor, MI 48104  
**County** Washtenaw  
**Phone** 734-663-1155  
**Fax** 734-663-0524  
**Email** mtc@igc.org  
**Web site** www.learn2mediate.com

## Trainers

Zena Zumeta

## Basic Mediation Training Offered

yes

## Advanced Mediation Training Offered

yes

## Arbitration Training Offered

## Other ADR Training Offered

Continuing Legal Education, Mediator Certification Course, Certification Conference in Managing Workplace Conflict

## Organization Description/Philosophy

# Michigan

**Program Name** University of Michigan Business School/Executive Education Center  
**Contact Person** Ann Luke  
**Address** 724 E. University- Sam Wyly Hall, Rm. 3700  
Ann Arbor, MI 48109  
**County** Washtenaw  
**Phone** (734) 763-1005  
**Fax** N/A  
**Email** akolk@umich.edu  
**Web site** www.execed.bus.umich.edu

## Trainers

Gretchen Spreitzer, Jane Dutton,

## Basic Mediation Training Offered

## Advanced Mediation Training Offered

## Arbitration Training Offered

## Other ADR Training Offered

## Organization Description/Philosophy

# Michigan

**Program Name** University of Michigan Law School  
**Contact Person**  
**Address** 625 South State Street  
Ann Arbor, MI 48109  
**County** Washtenaw  
**Phone** (734) 764-1358  
**Fax**  
**Email**  
**Web site** [www.law.umich.edu](http://www.law.umich.edu)

## Trainers

## Basic Mediation Training Offered

## Advanced Mediation Training Offered

## Arbitration Training Offered

## Other ADR Training Offered

## Organization Description/Philosophy

## Michigan

**Program Name** Oakland Mediation Center  
**Contact Person** Bonnie Hanes  
**Address** 550 Hulet Drive Ste 102  
Bloomfield Hills, MI 48302  
**County** Oakland  
**Phone** (248) 338-4280  
**Fax** 248-338-0480  
**Email** bhanes@mediation-omc.org  
**Web site** www.mediation-omc.org

### Trainers

Bonnie Hanes, Harvey Burdick, Jean Goodard

### Basic Mediation Training Offered

Yes, 40-Hour Civil Court Mediation Training

### Advanced Mediation Training Offered

Yes, 8-Hour Advanced Mediator Training

### Arbitration Training Offered

No

### Other ADR Training Offered

### Organization Description/Philosophy

## Michigan

**Program Name** Northern Community Mediation  
**Contact Person** Dr. Jane Millar  
**Address** 415 State Street  
Petoskey, MI 49770  
**County** Charlevoix  
**Phone** (231) 487-1771  
**Fax** 231-547-1786  
**Email** jane@northernmediation.org  
**Web site**

### Trainers

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Michigan

**Program Name** Resolution Services Program (UPCAP)  
**Contact Person** Cheryl Goc  
**Address** 2501 14th Avenue South  
Escanaba, MI 49829  
**County** Delta  
**Phone** (906) 789-9580  
**Fax** 906-786-5853  
**Email** cgocresolve@yahoo.com  
**Web site** www.upcapservices.com/resolframe.htm

### Trainers

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

# Michigan

**Program Name** Community Dispute Resolution Center of Genesee Co.  
**Contact Person** Dayna Harper  
**Address** 315 E. Court Street, Suite 200  
Flint, MI 48502  
**County** Genesee  
**Phone** (810) 249-2619  
**Fax** 810-249-2620  
**Email** daynalharper@aol.com  
**Web site**

## Trainers

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

# Michigan

**Program Name** Anne Smiley

**Contact Person**

**Address**

, MI

**County**

**Phone**

**Fax**

**Email**

**Web site**

## Trainers

Anne Smiley

## Basic Mediation Training Offered

yes

## Advanced Mediation Training Offered

## Arbitration Training Offered

## Other ADR Training Offered

## Organization Description/Philosophy

## **Minnesota**

**Program Name** North Hennepin Mediation Program, Inc.  
**Contact Person** Beth Bailey-Allen  
**Address** 3300 County Road 10, Suite 212  
Brooklyn Center, MN 55429  
**County**  
**Phone** (763) 561-0033  
**Fax** 763-561-0266  
**Email** director@mediationprogram.com  
**Web site** www.mediationprogram.com

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

Classroom Instruction, truancy Prevention, Skills Training, Large Group Facilitation, Facilitation of Property Exchange, Presentations on Mediation and NHMP

### **Organization Description/Philosophy**

## Minnesota

**Program Name** Twin Cities Mediation  
**Contact Person** Dan Simon  
**Address** 1716 West Lake Street  
Minneapolis, MN 55408  
**County** Hennepin  
**Phone** (612) 824-8988  
**Fax** (612) 824-8987  
**Email** Dan@twincitiesmediation.com  
**Web site** <http://twincitiesmediation.com>

### Trainers

Dan Simon, MA, J.D.

### Basic Mediation Training Offered

Civil (30) and Family (40) - Transformative Model Only

### Advanced Mediation Training Offered

Various

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Minnesota

**Program Name** Peaceful Solutions  
**Contact Person** Cindy Skalsky  
**Address** 4-B East Dr.  
Fergus Falls, MN 56537  
**County**  
**Phone** (218) 739-4340  
**Fax** 218-736-2772  
**Email** email@peacefulsolutionsltd.org  
**Web site** www.PeacefulSolutionsLtd.org

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Training in Services for Teachers, Conflict Resolution Consultation

### Organization Description/Philosophy

## Minnesota

**Program Name** Northland Mediation Service  
**Contact Person** Patty Murto  
**Address** 1000 Torrey Bldg.  
Duluth, MN 55802  
**County**  
**Phone** (218) 723-4003  
**Fax** 218-722-5480  
**Email** pattym@computerpro.com  
**Web site** www.volunteerattorney.org

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Training, Expediter

### Organization Description/Philosophy

## **Minnesota**

**Program Name** Mediation Services for Anoka County  
**Contact Person** Ann Wallerstedt  
**Address** 2520 Coon Rapids Blvd., NW, Suite 100  
Coon Rapids, MN 55433-1908  
**County**  
**Phone** (763) 422-8878  
**Fax** 763-422-0808  
**Email** [annw@mediationservice.org](mailto:annw@mediationservice.org)  
**Web site** [www.mediationservice.org](http://www.mediationservice.org)

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

Peer Mediation Training, Adult Mediation and Conflict Resolution, Participate in Various Collaborations and Community Initiatives

### **Organization Description/Philosophy**

# Mississippi

**Program Name** The Accord Institute  
**Contact Person** B.G. Austin  
**Address** P.O. Box 1396  
Olive Branch, MS 38654  
**County** Desoto  
**Phone** (417) 872-8374  
**Fax**  
**Email** accord1@webound.com  
**Web site**

## Trainers

B.G. Austin, Elton Chartrand

## Basic Mediation Training Offered

Training for Mediator Certification (40)

## Advanced Mediation Training Offered

Yes

## Arbitration Training Offered

Yes

## Other ADR Training Offered

## Organization Description/Philosophy

# Mississippi

**Program Name** Overview of Arbitration and Mediation and related matters  
**Contact Person** Richard T. Bennett  
**Address** Post Office Box 98  
Jackson, MS 39205  
**County** Hinds  
**Phone** (601) 944-0466  
**Fax** 601-944-0467  
**Email** rbennett@blswlaw.com  
**Web site** www.blswlaw.com

## Trainers

TBA

## Basic Mediation Training Offered

yes

## Advanced Mediation Training Offered

yes

## Arbitration Training Offered

yes

## Other ADR Training Offered

yes

## Organization Description/Philosophy

## Mississippi

**Program Name** WPF, LLC  
**Contact Person** Lydia Quarles  
**Address** P.O. Box 4861  
Jackson, MS 39296  
**County** Hinds  
**Phone** (601) 987-4270  
**Fax** 601-987-4233  
**Email** lydia@lquarles.com  
**Web site** www.wpf-adr.com

### Trainers

Lydia Quarles, Deneise Turner Lott, D.L. Spruill, W. Criss Lott

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

yes

### Organization Description/Philosophy

# Mississippi

**Program Name** Basic Mediation Skills Training  
**Contact Person** Beverly C. Austin  
**Address** 8421 Maplewood Lane  
Olive Branch, MS 38654  
**County** Desoto  
**Phone** (662) 393-3811  
**Fax** 662-393-8462  
**Email** jaustin2@midsouth.rr.com  
**Web site**

## Trainers

Beverly Austin, Elton Chartrand, Jocelyn Wurzburg, Beth Morgan

## Basic Mediation Training Offered

yes

## Advanced Mediation Training Offered

yes

## Arbitration Training Offered

yes

## Other ADR Training Offered

yes

## Organization Description/Philosophy

## Missouri

**Program Name** Mediation Network  
**Contact Person** Kathleen McCarther  
**Address** PO Box 10143  
Kansas City, MO 64171  
**County**  
**Phone** (816) 678-4082  
**Fax** 816-531-6510  
**Email** kmccarther@earthlink.net  
**Web site**

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Training in Restorative Justice Principles

### Organization Description/Philosophy

## Montana

**Program Name** Community Mediation Center  
**Contact Person** Sheri Boelter  
**Address** 104 East Main St., Suite 312  
Bozeman, MT 59715  
**County**  
**Phone** (406) 522-8442  
**Fax** 406-522-8442  
**Email** cmc@montana.com  
**Web site** www.communitymediation.com

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Peer Mediation Training

### Organization Description/Philosophy

## Montana

**Program Name** Montana Mediators  
**Contact Person** Kitty Lusse  
**Address** P.O. Box 159  
Missoula, MT 59806  
**County** Missoula  
**Phone** (406) 543-1113  
**Fax**  
**Email** kitty@montana.com  
**Web site** <http://www.montanamediate.com/home.htm>

### Trainers

Art Lusse, Kitty Lusse

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

### Organization Description/Philosophy

## Montana

**Program Name** Community Dispute Resolution Center of Missoula  
**Contact Person** Art Lusse  
**Address** P.O. Box 159  
Missoula, MT 59806  
**County**  
**Phone** (406) 543-1113  
**Fax**  
**Email** artlusse@montana.com  
**Web site** www.mediationmissoula.org

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Facilitatioin, Consensus Building, Training, Public Presentations

### Organization Description/Philosophy

## Montana

**Program Name** Southwest Montana Mediation Center  
**Contact Person** Ilene Cohen  
**Address** PO Box 664  
Dillon, MT 59725  
**County**  
**Phone** (406) 683-6526  
**Fax**  
**Email** kayakers@bmt.net  
**Web site**

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Communication Trainings, Basic 40 hour Mediation Training at UM Western College

### Organization Description/Philosophy

## Montana

**Program Name** Center for Collaborative Solutions  
**Contact Person** Carson Taylor  
**Address** P.O. Box 665  
Bozeman, MT 59771  
**County** Gallatin  
**Phone** (406) 587-2356  
**Fax** 406-587-2174  
**Email** ctaylor587@aol.com  
**Web site**

### Trainers

Carson Taylor, Pam Poon, Louise Forrest, Chris Manos

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

### Organization Description/Philosophy

## Montana

**Program Name** State of Montana Personnel Division  
**Contact Person** John Moore  
**Address** P.O. Box 200127  
Helena, MT 59620  
**County** Lewis & Clark  
**Phone** (406) 444-3871  
**Fax** 406-444-0703  
**Email** jmoore@state.mt.us  
**Web site** <http://www.mt.gov/doa/spd/css/default.asp>

### Trainers

Kathleen McNeil

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Nebraska

**Program Name** Concord Center  
**Contact Person** Mary Lee Brock  
**Address** 3861 Farnam Street, Suite B  
Omaha, NE 68131  
**County**  
**Phone** (402) 345-1131  
**Fax** 402-556-2037  
**Email** mlbrock@concord-center.com  
**Web site** www.concord-center.com

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Facilitation & Training,

### Organization Description/Philosophy

## Nebraska

**Program Name** Resolution Center  
**Contact Person** Peggy Carrel  
**Address** 5109 W. Scott Rd. Suite 414  
Beatrice, NE 68310  
**County** Gage  
**Phone** (402) 223-6061  
**Fax** 402-223-6625  
**Email** senmc@mail.state.ne.us  
**Web site**

### Trainers

Peggy Carrel

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

no

### Arbitration Training Offered

no

### Other ADR Training Offered

### Organization Description/Philosophy

## Nebraska

**Program Name** Nebraska office of Dispute Resolution  
**Contact Person**  
**Address** P.O.Box 98910  
Lincoln, NE 68509-8910  
**County**  
**Phone** (402) 471-3148  
**Fax** 402-471-2197  
**Email** whind@nsc.state.ne.us  
**Web site** <http://court.nol.org/odr/>

### Trainers

#### Basic Mediation Training Offered

yes

#### Advanced Mediation Training Offered

yes

#### Arbitration Training Offered

no

#### Other ADR Training Offered

Family, Divorce, Spec Edu, Victim/Offender, Facilitation

#### Organization Description/Philosophy

## Nebraska

**Program Name** Central Mediation Center  
**Contact Person** Lynne Favinger or Carol Dart  
**Address** 3720 Ave. A, Suite G  
Kearney, NE 68847  
**County**  
**Phone** (308) 237-4692  
**Fax** 308-237-5027  
**Email** info@centralmediationcenter.com  
**Web site** www.centralmediationcenter.com

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Conflict Resolution Training, Communication Skills Training

### Organization Description/Philosophy

## Nebraska

**Program Name** The Mediation Center  
**Contact Person** Kelly Phipps  
**Address** 1120 K St. Suite 200  
Lincoln, NE 68508  
**County**  
**Phone** (402) 441-5740  
**Fax** 402-441-5749  
**Email** llmediation@alltel.net  
**Web site**

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Facilitation, Strategic Planning, Conflict Resolution, Negotiation, and Cross-Cultural Dynamics Training, Systems Design, Presentations, Conflict Resolution Skills Training for at Risk Youth

### Organization Description/Philosophy

## Nebraska

**Program Name** Nebraska Justice Center  
**Contact Person**  
**Address** 312 Main St.  
Walthill, NE 68067  
**County**  
**Phone** (402) 846-5576  
**Fax** 402-846-5105  
**Email** nejjustice@huntel.net  
**Web site** www.connectfremont.org

### Trainers

#### Basic Mediation Training Offered

yes

#### Advanced Mediation Training Offered

yes

#### Arbitration Training Offered

no

#### Other ADR Training Offered

Workshops

#### Organization Description/Philosophy

## Nebraska

**Program Name** The Resolution Center  
**Contact Person** Judy Pingel  
**Address** 5109 West Scott Rd., Suite 414  
Beatrice, NE 68310-7059  
**County**  
**Phone** (402) 223-6061  
**Fax** 402-223-6625  
**Email** senmc@mail.state.ne.us  
**Web site**

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Facilitation, Training, Public Presentations

### Organization Description/Philosophy

## Nebraska

**Program Name** Center for Conflict Resolution  
**Contact Person** Laurie Barkie  
**Address** 1524 Broadway  
Scottsbluff, NE 69363-0427  
**County** Scotts Bluff  
**Phone** (308) 635-2002  
**Fax** 308-635-2420  
**Email** info@conflictresolutioncenter.com  
**Web site** www.conflictresolutioncneter.com

### Trainers

Laurie Barkie

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

Family, Divorce, Spec Edu, Victim/Offender, Facilitation

### Organization Description/Philosophy

## **Nevada**

**Program Name** Neighborhood Mediation Center  
**Contact Person** Trip Barthel  
**Address** 124 Ridge St.  
Reno, NV 89501  
**County**  
**Phone** (775) 788-2127  
**Fax** 775-322-5404  
**Email** trip9@ix.netcom.com  
**Web site** www.mediatenmc.org

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

facilitation, organizational development, training, public presentations

### **Organization Description/Philosophy**

## **Nevada**

**Program Name** Clark County Social Service - Neighborhood Justice Center  
**Contact Person** Shannon West  
**Address** 1600 Pinto Ln.  
Las Vegas, NV 89106  
**County**  
**Phone** (702) 455-3898  
**Fax** 702-455-3652  
**Email**  
**Web site**

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

School Peer Mediation, Dispute Resolution Systems Design

### **Organization Description/Philosophy**

## **New Hampshire**

**Program Name** Superior Court ADR Committee  
**Contact Person** Peter Wolfe  
**Address** 22 Main Street  
Newport, NH 03773-  
**County**  
**Phone** (603) 863-3450  
**Fax** 603-863-3204  
**Email** p\_wolfe@conknet.com  
**Web site**

### **Trainers**

Peter Wolfe

### **Basic Mediation Training Offered**

yes

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

### **Organization Description/Philosophy**

## New Hampshire

**Program Name** Cheshire Mediation  
**Contact Person** Greg Hessel  
**Address** 181 Washington Street  
Keene, NH 03431  
**County**  
**Phone** (603) 357-6873  
**Fax** 603-352-5698  
**Email** ghessel@mfs.org  
**Web site** cheshiremediation.org

### Trainers

Greg Hessel

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

Meeting Facilitation and Basic Conflict Resolution

### Organization Description/Philosophy

## **New Hampshire**

**Program Name** Marital Mediation Program, Inc.  
**Contact Person** Esther Tardy-Wolfe  
**Address** 670 North Commercial Street  
Manchester, NH 03101-  
**County**  
**Phone** (603) 623-3500  
**Fax** 603-629-9510  
**Email** roundtablemed@earthlink.net  
**Web site** www.roundtablemediation.com/

### **Trainers**

#### **Basic Mediation Training Offered**

yes

#### **Advanced Mediation Training Offered**

#### **Arbitration Training Offered**

#### **Other ADR Training Offered**

#### **Organization Description/Philosophy**

## **New Hampshire**

**Program Name** Roundtable Mediation and Conflict Management Consultants  
**Contact Person** Esther Tardy-Wolfe or Candace Dochstader  
**Address** 670 North Commercial Street  
Manchester, NH 03101  
**County**  
**Phone** (603) 623-3500  
**Fax** 603- 629-9510  
**Email** roundtablemed@earthlink.net  
**Web site** roundtablemediation.com

### **Trainers**

Esther Tardy-Wolfe and Candace Dochstader

### **Basic Mediation Training Offered**

yes

### **Advanced Mediation Training Offered**

yes

### **Arbitration Training Offered**

yes

### **Other ADR Training Offered**

Certified New Hampshire Marital Mediation Training

### **Organization Description/Philosophy**

## New Hampshire

**Program Name** Nashua Mediation Program  
**Contact Person** Carol Stewart  
**Address** 18 Mulberry Street  
Nashua, NH 03060  
**County**  
**Phone** (603) 589-4550  
**Fax** 603-594-3452  
**Email** stewartc@ci.nashua.nh.us  
**Web site** www.gonashua.com

### Trainers

Carol Stewart, Sandra Mulcahy

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

no

### Arbitration Training Offered

no

### Other ADR Training Offered

Peer Mediation

### Organization Description/Philosophy

## New Hampshire

**Program Name** Rose Hill Mediation Center  
**Contact Person** Rose Hill-Bagley  
**Address** 87 Deer Run Lane  
Northwood, NH 03261  
**County**  
**Phone** (603) 942-8363  
**Fax**  
**Email** mediator@metrocast.net  
**Web site**

### Trainers

Rose Hill-Bagley

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

Marital; General Skills; Business Relations

### Organization Description/Philosophy

## **New Hampshire**

**Program Name** Alternative: A Center For Mediation in New England  
**Contact Person** Olivia A. Ruel, Ph.D.  
**Address** 4 Felt Rd  
Keene, NH 03431-  
**County**  
**Phone** (603) 355-8066  
**Fax** 603-357-1485  
**Email** olivia@ne.rr.com  
**Web site**

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

### **Organization Description/Philosophy**

## New Hampshire

**Program Name** New England College  
**Contact Person** Jolene U. Schillinger  
**Address**  
Henniker, NH 03242  
**County**  
**Phone** (603) 428-2270  
**Fax**  
**Email** jschillin@nec.edu  
**Web site** www.nec.edu

### Trainers

#### Basic Mediation Training Offered

unknown

#### Advanced Mediation Training Offered

unknown

#### Arbitration Training Offered

unknown

#### Other ADR Training Offered

unknown

#### Organization Description/Philosophy

## **New Hampshire**

**Program Name** University of New Hampshire Mediation Program  
**Contact Person** Esther Tardy-Wolfe Jivotovsky  
**Address** 5 Quad Way, 5 Hitchcock Hall  
Durham, NH 3824  
**County**  
**Phone** (603) 862-3284  
**Fax** 603-862-4787  
**Email** esthertardy\_wolfe@unh.edu  
**Web site**

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

Training and Consulting for Mediation Program Development, Facilitation, Administration of Judicial Services of UNH

### **Organization Description/Philosophy**

## New Hampshire

**Program Name** Lenski Mediation LLC  
**Contact Person** Tammy Lenski, Ed.D.  
**Address** 51 High Ridge Road  
Dublin, NH 03444  
**County**  
**Phone** (603) 924-0912  
**Fax** 413-513-4993  
**Email** tlenski@lenski.com  
**Web site** www.lenski.com

### Trainers

Tammy Lenski, Ed.D.

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

Interpersonal conflict resolution

### Organization Description/Philosophy

## **New Hampshire**

**Program Name** Mountain View Mediation, Inc.

**Contact Person** Jane Vaillancourt

**Address** PO Box 40  
Milan, NH 03588-

**County**

**Phone** (603) 752-3446

**Fax** 603-752-8549

**Email**

**Web site**

### **Trainers**

### **Basic Mediation Training Offered**

yes

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

### **Organization Description/Philosophy**

## **New Jersey**

**Program Name** Community Mediation Services, Inc.  
**Contact Person** Kathy Gaskill  
**Address** 1201 Bacharach Blvd., Third Floor  
Atlantic City, NJ 8401  
**County**  
**Phone** (609) 345-7267  
**Fax** 609-345-7424  
**Email**  
**Web site**

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

Community, Family, and Peer Mediation, School Safety Presentations

### **Organization Description/Philosophy**

## **New Mexico**

**Program Name** Mediation Services of New Mexico  
**Contact Person** Diane Irwin  
**Address** PO Box 359  
Corrales, NM 87048  
**County**  
**Phone** (505) 867-6550  
**Fax** 505-867-6552  
**Email** peacenow2001@aol.com  
**Web site**

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

life skills to high school students, Training in Mediation (basic, school, family, victim/offender, advanced courses) Anger management, Conflict Resolution Classes

### **Organization Description/Philosophy**

## New York

**Program Name** College of Criminal Justice  
**Contact Person** Maria Volpe  
**Address** 899 Tenth Avenue  
New York, NY 10019  
**County** New York  
**Phone** (212) 237-8692  
**Fax** (212) 237-8646  
**Email** dispute@jjay.cuny.edu  
**Web site** www.johnjay.jjay.cuny.edu/dispute

### Trainers

TBA

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

unknown

### Other ADR Training Offered

### Organization Description/Philosophy

## **New York**

**Program Name** Community Mediation Services, Inc.  
**Contact Person** Mark Kleiman  
**Address** 89-64 163rd Street  
Jamaica, NY 11432  
**County**  
**Phone** (718) 523-6868  
**Fax** 718-523-8204  
**Email** markk@adr-cms.org  
**Web site** www.adr-cms.org

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

Youth Leadership, Mentoring, Case Work, Group Work, Educational & Skills-Based Workshops, Training and Program Development

### **Organization Description/Philosophy**

## **New York**

**Program Name** Tri-County Mediation Center  
**Contact Person** Marsha Lawyer  
**Address** 1 Kimball St.  
Amsterdam, NY 12010  
**County**  
**Phone** (518) 842-4202  
**Fax** 518-842-4245  
**Email** mediation@catholiccharitiesmc.org  
**Web site**

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

Conflict Resolution and Peer Mediation Training, Workplace Conflict Resolution Workshops, Lemon Law Arbitration

### **Organization Description/Philosophy**

## **New York**

**Program Name** ACCORD, A Center for Dispute Resolution  
**Contact Person** Richard Squire  
**Address** 30 West State Street  
Binghamton, NY 13901-2332  
**County**  
**Phone** (607) 724-5153  
**Fax** (607) 724-0059  
**Email** judym@accordny.com  
**Web site** www.accordny.com

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

Lemon Law Arbitration, Community Group Facilitation, Mediation Training, Conflict Resolution Workshops and Presentations

### **Organization Description/Philosophy**

## **New York**

**Program Name** Dispute Settlement Center  
**Contact Person** Julie M. Loesch  
**Address** 741 Delaware Avenue  
Buffalo, NY 14209  
**County**  
**Phone** (716) 883-5960  
**Fax** 716-883-5349  
**Email** jloesch@upstatenybbb.org  
**Web site** www.upstateny.bbb.org

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

Arbitration, Facilitation, Presentation, Workshops

### **Organization Description/Philosophy**

## **New York**

**Program Name** Common Ground Dispute Resolution, Inc.  
**Contact Person** Dawn Wallant  
**Address** 11 William Street, Suite 2  
Catskill, NY 12414  
**County**  
**Phone** (518) 943-0523  
**Fax** 518-943-6241  
**Email** dwallant@commongroundinc.org  
**Web site** www.commongroundinc.org

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

Lemon Law Arbitration, Mediation Training, Violence Prevention Program, Early Childhood Intervention Programming, Presentations

### **Organization Description/Philosophy**

## **New York**

**Program Name** Dispute Resolution Center of Herkimer County  
**Contact Person** Annemarie Adams  
**Address** 61 West St.  
Ilion, NY 13357  
**County**  
**Phone** (315) 894-9917  
**Fax** 315-894-6313  
**Email** adamsdrc@dreamscape.com  
**Web site**

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

Lemon Law arbitration, HUD Section 8 Grievance Hearings, Training, Community Presentations, School Based Conflict Resolution Programs

### **Organization Description/Philosophy**

## **New York**

**Program Name** Community Dispute Resolution Center, Inc.  
**Contact Person** Judith Saul  
**Address** 120 W. State Street  
Ithaca, NY 14850  
**County**  
**Phone** (607) 273-9347  
**Fax** 607-275-9225  
**Email** cdrc@cdrc.org  
**Web site**

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

Training, Collaborative Problem Solving

### **Organization Description/Philosophy**

## New York

**Program Name** Win Win Works  
**Contact Person** Marti Granizo-O'Hare  
**Address** 16 East 34th Street, Suite 1600  
New York, NY 10016  
**County** New York  
**Phone** (917) 375-7955  
**Fax** 888-684-2569  
**Email** mgo7@erols.com  
**Web site** www.winwinworks.com

### Trainers

Marti Granizo-O'Hare, Sandra Sindel and Associates

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

### Organization Description/Philosophy

## New York

**Program Name** CPR Institute for Dispute Resolution  
**Contact Person** Helena Tavares Erickson  
**Address** 366 Madison Avenue  
New York, NY 10017-3122  
**County**  
**Phone** (212) 949-6490  
**Fax** (212) 949-8859  
**Email** herickson@cpradr.org  
**Web site** www.cpradr.org

### Trainers

Thomas J. Stipanowich, Catherine Cronin-Harris, Helena Tavares Erickson

### Basic Mediation Training Offered

Yes

### Advanced Mediation Training Offered

Yes

### Arbitration Training Offered

Training in Arbitration Ethics

### Other ADR Training Offered

Effective Mediation Advocacy, Court Mediator Training, Commercial Arbitration at its Best: Fundamentals and Strategies, The CPR Top 10: Recent Cases & Decisions That May Affect Your Arbitration/ADR Practice, Drafter's Excellence Program: How to Draft a Dispute Resolution Clause, Excellence in Employment Practices, and more

### Organization Description/Philosophy

## **New York**

**Program Name** Westchester Mediation Center of CLUSTER  
**Contact Person** Jenny Besch  
**Address** 20 S. Broadway, Ste 501  
Yonkers, NY 10023  
**County**  
**Phone** 914-963-6500 x207  
**Fax** 914-963-4566  
**Email** jenbesch@aol.com  
**Web site**

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

Training, Arbitration, Group Facilitation

### **Organization Description/Philosophy**

## **New York**

**Program Name** New York Dispute Resolution Association (NYSDRA)  
**Contact Person** Rebecca Goldstein  
**Address** 255 River Street  
Troy, NY 12180  
**County**  
**Phone** (518) 687-2240  
**Fax** 518-687-2245  
**Email** rebecca@nysdra  
**Web site** www.nysdra.org

### **Trainers**

TBA

### **Basic Mediation Training Offered**

yes

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

yes

### **Other ADR Training Offered**

Community Dispute, Resolution Centers

### **Organization Description/Philosophy**

## **New York**

**Program Name** Conflict Resolution Services of Schenectady County  
**Contact Person** Laura Zeliger  
**Address** 144 Barrett Street  
Schenectady, NY 12305  
**County**  
**Phone** (518) 346-1281  
**Fax** 518-346-1311  
**Email** loj@capital.net  
**Web site**

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

CASA Supervised Visitation, Bail Assistance & Alternative to Incarceration Training and Conflict Resolution Workshops

### **Organization Description/Philosophy**

## **New York**

**Program Name** Mediation Services of SWWC  
**Contact Person** Carol Lynn Kachidurian  
**Address** 480 Broadway, Lower Level #32  
Saratoga Springs, NY 12866  
**County**  
**Phone** (518) 584-6361  
**Fax** 518-583-9659  
**Email** mediate@albany.net  
**Web site** www.mediationswwc.org

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

Conflict Resolution and Communication Skills Workshops, Lemon Law Arbitration, Fee Matrimonial Arbitration

### **Organization Description/Philosophy**

## **New York**

**Program Name** Benjamin Cardozo School of Law  
**Contact Person** Lela P. Love  
**Address** 55 5th Ave.  
New York, NY 10003  
**County** New York  
**Phone** (212) 790-0365  
**Fax** 212-790-0256  
**Email** love@ymail.yu.edu  
**Web site** www.cardozo.yu.edu/kukin

### **Trainers**

Lela P. Love and other faculty

### **Basic Mediation Training Offered**

yes

### **Advanced Mediation Training Offered**

yes

### **Arbitration Training Offered**

yes

### **Other ADR Training Offered**

yes

### **Organization Description/Philosophy**

## **New York**

**Program Name** Mediation Services, Inc.  
**Contact Person** Barbara Potter  
**Address** 48 Dietz Street, Suite I  
Oneonta, NY 13820  
**County**  
**Phone** (607) 433-1672  
**Fax** 607-433-0361  
**Email** cmc@neis.net  
**Web site** www.oneonta.edu/~msi

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

Conflict Management Training, Arbitration, Dialogue

### **Organization Description/Philosophy**

## **New York**

**Program Name** VCS Center for Conflict Resolution  
**Contact Person** Myrnia Bass-Hargrove  
**Address** 77 S. Main Street  
New City, NY 10956  
**County**  
**Phone** (845) 634-5729  
**Fax** 845-634-7839  
**Email** myrnia2@hotmail.com  
**Web site**

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

Lemon Law Arbitration, Facilitation, Consensus Building, Violence Prevention Program, Training

### **Organization Description/Philosophy**

## **New York**

**Program Name** Safe Horizons Mediation Program  
**Contact Person** Elizabeth Clemants  
**Address** 346 Broadway, Room 400W  
New York, NY 10013  
**County**  
**Phone** 212-577-1740 x126  
**Fax** (212) 406-2637  
**Email** eclemants@safehorizon.org  
**Web site** www.safehorizon.org

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

Arbitration, Facilitation, Training, Presentations

### **Organization Description/Philosophy**

## **New York**

**Program Name** New York County Lawyers' Association  
**Contact Person**  
**Address** 14 Vesey Street  
New York, NY 10007  
**County** New York  
**Phone** (212) 267-6646  
**Fax**  
**Email**  
**Web site** [www.nycla.org](http://www.nycla.org)

### **Trainers**

#### **Basic Mediation Training Offered**

yes

#### **Advanced Mediation Training Offered**

unknown

#### **Arbitration Training Offered**

#### **Other ADR Training Offered**

#### **Organization Description/Philosophy**

## **New York**

**Program Name** Midtown Community Court Mediation Program  
**Contact Person** Ariel Lublin  
**Address** 314 West 54th St.  
New York, NY 10019  
**County**  
**Phone** (646) 624-1300  
**Fax** (212) 586-1144  
**Email** rsanchez@courts.state.ny.us, alublin@courts.state.ny.us  
**Web site** www.communityjustice.org

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

CR Training, Anger Management, Cross-Cultural Communication. Group Facilitations off-site and on-site

### **Organization Description/Philosophy**

## **New York**

**Program Name** Lesbian, Gay, Bisexual & Transgender Community Center  
**Contact Person** Jorge Irizarry-Vizcarrondo  
**Address** 208 W 13th St.  
New York, NY 10011  
**County** New York  
**Phone** (212) 620-7310  
**Fax** 212-924-2657  
**Email** jirizarry@gaycenter.org  
**Web site** www.gaycenter.org

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

Conflict Resolution Skills Workshops, Facilitation, Training (basic training in community mediation), Public Presentations, Community Forums

### **Organization Description/Philosophy**

## **New York**

**Program Name** Dispute Resolution Center  
**Contact Person** Donna Kankiewicz  
**Address** 26 Conkey Ave, Eaton Center 4FL  
Norwich, NY 13815  
**County**  
**Phone** (607) 336-1982  
**Fax** 607-336-5330  
**Email** dkdrc@dmcom.net  
**Web site**

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

Arbitration, Facilitation, Training, Presentations

### **Organization Description/Philosophy**

## **New York**

**Program Name** Center for Family & Divorce Mediation  
**Contact Person** Kenneth Neumann  
**Address** 111 West 90th Street  
New York, NY 10024  
**County** New York  
**Phone** (212) 721-9494  
**Fax**  
**Email**  
**Web site** [www.divorcemediation.com](http://www.divorcemediation.com)

### **Trainers**

Kenneth Neumann, Howard Yahm, Steve Able, and Ass.

### **Basic Mediation Training Offered**

yes

### **Advanced Mediation Training Offered**

yes

### **Arbitration Training Offered**

no

### **Other ADR Training Offered**

### **Organization Description/Philosophy**

## **New York**

**Program Name** Association of the Bar of the City of New York  
**Contact Person**  
**Address** 42 West 44th Street  
New York, NY 10036  
**County** New York  
**Phone** (212) 382-6600  
**Fax**  
**Email**  
**Web site** [www.abcny.org](http://www.abcny.org)

### **Trainers**

Carl Liebman, Professor

### **Basic Mediation Training Offered**

yes

### **Advanced Mediation Training Offered**

unknown

### **Arbitration Training Offered**

yes

### **Other ADR Training Offered**

Volunteers

### **Organization Description/Philosophy**

## **New York**

**Program Name** Center for Dispute Settlement, Inc.  
**Contact Person** Andrew Thomas  
**Address** 300 State Street, Suite 301  
Rochester, NY 14614  
**County**  
**Phone** 585-546-5110 x109  
**Fax** 585-546-4391  
**Email** andrew@cadsadr.org  
**Web site** www.cadsadr.org

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

Arbitration (Lemon Law and other issues), Settlement Conferences, Facilitation, Consensus Building, Organizational Development, Training, Public Presentations, Violence Prevention Programs, Community Forums, Fact Finding

### **Organization Description/Philosophy**

## **New York**

**Program Name** The Institute at the New York Center for Community and Coalition Building  
**Contact Person** Casey Miller  
**Address** LaGuardia College  
Queens, NY  
**County** Queens  
**Phone** 212-983-4800 ext. 120  
**Fax** 212-983-4084  
**Email** MillerKC@jcrny.org  
**Web site** www.communityuplink.net

### **Trainers**

Michael Raphael

### **Basic Mediation Training Offered**

yes

### **Advanced Mediation Training Offered**

unknown

### **Arbitration Training Offered**

### **Other ADR Training Offered**

Conflict Resolution Parts 1 & 2

### **Organization Description/Philosophy**

## **New York**

**Program Name** Pace University, Office of the Ombuds, NYC and Westchester  
**Contact Person** Dr. John Barkat  
**Address** 235 Elm Road  
Briarcliff Manor, NY 10510  
**County**  
**Phone** (212) 346-1111  
**Fax** (914) 923-2755  
**Email** jbarkat@pace.edu  
**Web site**

### **Trainers**

#### **Basic Mediation Training Offered**

Colaborative Negotiation and Mediation (2 to 8 hours)

#### **Advanced Mediation Training Offered**

Advanced Mediation (2.5 days)

#### **Arbitration Training Offered**

#### **Other ADR Training Offered**

Conflict Resolution Theory, Ripeness and Timing of Negotiations, Using Goodwill Gestures, Trust and De-escalation, Organizational Dispute Resolution, Integrated Dispute Resolution Systems

#### **Organization Description/Philosophy**

## North Carolina

**Program Name** Mediation Center of Eastern Carolina  
**Contact Person** Blythe Tennent  
**Address** P.O. Box 4428  
Greenville, NC 27836-2428  
**County**  
**Phone** (252) 758-0268  
**Fax** 252-758-8810  
**Email** btennent@mceconline.org  
**Web site** www.mceconline.org

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Family Conflict Resolution, Business Consultation, Violence Prevention Programs (school based conflict resolution & peer meditation), Teen Court

### Organization Description/Philosophy

## North Carolina

**Program Name** The Mediation Center  
**Contact Person** Ann Flynn  
**Address** 189 College Street  
Asheville, NC 28801-3030

**County**

**Phone** (828) 251-6089

**Fax** 828-232-5140

**Email** [tmc@buncombe.main.nc.us](mailto:tmc@buncombe.main.nc.us)

**Web site** [www.main.nu.us/tmc](http://www.main.nu.us/tmc)

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Conflict Resolution & Mediation Training, Conflict Intervention Team (school hours)

### Organization Description/Philosophy

## North Carolina

**Program Name** Carolina Conciliation Services Corp  
**Contact Person** John Motsinger  
**Address** 1316 Westgate Center Dr.  
Winston-Salem, NC 27108-0328  
**County**  
**Phone** 1-800-757-2272 & 336-499-2272  
**Fax** 336-723-7711  
**Email**  
**Web site** [www.conciliation.com](http://www.conciliation.com)

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

40-Hour Family Mediation

### Organization Description/Philosophy

## North Carolina

**Program Name** Community Mediation Center of Cape Fear, Inc.  
**Contact Person** Kirsten Bailey Atkinson  
**Address** 108-A Cinema Drive  
Wilmington, NC 28403  
**County**  
**Phone** (910) 362-8000  
**Fax** 910-362-8008  
**Email** CMCOFCF@aol.com  
**Web site** www.wemediate.net

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Educational Programs, Peer Mediation Training in schools, Teen Leadership Experience

### Organization Description/Philosophy

## North Carolina

**Program Name** Dialogue Inc.  
**Contact Person** Marilyn Shannon  
**Address** 110 Copper Hill Dr.  
Cary, NC 27511  
**County** Wake  
**Phone** (919) 362-7133  
**Fax** (919) 362-7133  
**Email** marilyn@powerofdialogue.com  
**Web site** www.powerofdialogue.com

### Trainers

Marilyn Shannon

### Basic Mediation Training Offered

Source Mediation level 1

### Advanced Mediation Training Offered

Source Mediation level 2

### Arbitration Training Offered

### Other ADR Training Offered

Conflict Resolution, Teambuilding and Staff Development, Communication and Listening, Marketing, Test Edge™ for grades 3-12+, PEP (conflict resolution training for schools)

### Organization Description/Philosophy

## North Carolina

**Program Name** North Carolina Central University  
**Contact Person** Mark Morris  
**Address** 523 Elm St.  
Raleigh, NC 27604  
**County** Wake  
**Phone** 919-821-3029 & 919-560-5254  
**Fax** 919-821-4242  
**Email** oakwoodllc@mindspring.com  
**Web site**

### Trainers

Mark Morris

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

6-Hour Legal Terminology

### Organization Description/Philosophy

## North Carolina

**Program Name** Mediation Network of NC  
**Contact Person**  
**Address** 4208 Six Forks Rd  
Raleigh, NC 27609  
**County** Wake  
**Phone** (919) 783-8483  
**Fax** 919-783-8478  
**Email** MNNC@MNNC.ORG  
**Web site** www.mnnc.org

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Community Mediation Trainings

### Organization Description/Philosophy

## North Carolina

**Program Name** Carolina Dispute Resolution Services  
**Contact Person** Diann Seigle  
**Address** P.O. Box 1462  
Raleigh, NC 27602  
**County**  
**Phone** (919) 508-0700  
**Fax** 919-508-0752  
**Email** DiannSeigle@magicaldesk.com  
**Web site**

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Violence Prevention, Conflict Resolution Presentations, Team Building, Mediation Training, Group facilitaiton, Arbitration

### Organization Description/Philosophy

## North Carolina

**Program Name** Deep River Mediation  
**Contact Person** Janice Almond  
**Address** P.O. Box 1151  
Pittsboro, NC 27312  
**County**  
**Phone** (919) 542-4075  
**Fax** 919-542-2360  
**Email** chathamdsc@mindspring.com  
**Web site**

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Anger Management Classes; Peer Mediation Training, and Support; K-8 Conflict Resolution Training

### Organization Description/Philosophy

## North Carolina

**Program Name** Dispute Settlement Center, Inc.  
**Contact Person** Glenn Faison  
**Address** P.O. Box 61  
Kenansville, NC 28349  
**County**  
**Phone** (910) 275-0044  
**Fax** 910-275-9999  
**Email** dds@interstar.net  
**Web site**

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

youth services; ie. teen court, conflict resolution and peer mediation in schools, family life skills training, life skills training for mental health & social service clients, race relation training

### Organization Description/Philosophy

## North Carolina

**Program Name** Mediation Services of Guilford County  
**Contact Person** Evan Smith  
**Address** 621 Eugene Court, Suite 101  
Greensboro, NC 27401  
**County**  
**Phone** (336) 275-3699  
**Fax** 336-378-0959  
**Email** esmith7601@aol.com  
**Web site** www.onestepfurther.com

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Mediation Training and Workshops

### Organization Description/Philosophy

## North Carolina

**Program Name** IntercedeMediation/ADR Services & Harness Associates Dispute Resolution Services  
**Contact Person** James M. Shannonhouse  
**Address** 301 McDowell St. Suite 1110  
Charlotte, NC 28202  
**County** Mechlenberg  
**Phone** (704) 377-4000  
**Fax** 704-342-1044  
**Email** ncmediate@aol.com  
**Web site**

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

40-Hour Superior Court, 6-Hour Legal Terminology

### Organization Description/Philosophy

## North Carolina

**Program Name** Western North Carolina Human Services  
**Contact Person** Lorraine Poe  
**Address** 324 Ridgfield Ct  
Asheville, NC 28806  
**County**  
**Phone** (828) 667-3311  
**Fax**  
**Email** lpoe@wciinc.org  
**Web site** www.shrm.org

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Mediation-A Good Alternative

### Organization Description/Philosophy

## North Carolina

**Program Name** Blue Ridge Dispute Settlement Center, Inc.  
**Contact Person** Melissa Johnson  
**Address** 133 N. Water St.  
Boone, NC 28607  
**County**  
**Phone** (828) 264-3040  
**Fax** 828-265-3041  
**Email** brdsc@goboone.net  
**Web site**

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Facilitation, Training

### Organization Description/Philosophy

## North Carolina

**Program Name** Transylvania Dispute Settlement Center  
**Contact Person** John Fenner  
**Address** P.O. Box 1205  
Brevard, NC 28712  
**County**  
**Phone** (828) 877-3815  
**Fax** 828-877-5060  
**Email** tdsc@citcom.net  
**Web site**

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Conflict Resolution & Diversity Training, Facilitation, Consensus Building

### Organization Description/Philosophy

## North Carolina

**Program Name** Mediation Inc.  
**Contact Person** Thorns Craven  
**Address** P.O. Box 15458  
Winston- Salem, NC 27113  
**County**  
**Phone** 1-800-223-5848 or 336-777-1477  
**Fax** 800-884-6702  
**Email** info@mediationincnc.com  
**Web site** http://www.mediationincnc.com

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

### Other ADR Training Offered

40-Hour NC Superior Court Certified Mediation Training, Family and Divorce Mediation, Supplemental Family and Divorce

### Organization Description/Philosophy

## North Carolina

**Program Name** Alamance County Dispute Settlement Center  
**Contact Person** Lisa Dodson  
**Address** P.O. Box 2485  
Burlington, NC 27216-2485  
**County**  
**Phone** (336) 227-9808  
**Fax** 336-227-9805  
**Email** dsc@netpath.net  
**Web site** <http://acdsc.freehomepage.com>

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Mediation and Conflict Resolution Training

### Organization Description/Philosophy

## **North Carolina**

**Program Name** Mediation Center of the Southern Piedmont  
**Contact Person** Janet Howe Mahannah  
**Address** 401 N. Highland Street  
Gastonia, NC 28052-2109  
**County**  
**Phone** (704) 868-9576  
**Fax** 704-965-6436  
**Email** med\_so\_pied@hotmail.com  
**Web site**

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

Truancy Mediation Training, Conflict Resolution Training, Facilitation, Community Mediator Training, Workplace Mediation Training

### **Organization Description/Philosophy**

## **North Carolina**

**Program Name** Dispute Settlement Center of Orange County  
**Contact Person** Frances Henderson  
**Address** 223 Stable Road  
Carrboro, NC 27510  
**County**  
**Phone** (919) 929-8800  
**Fax** 919-942-6931  
**Email** ocdsc@disputesettlement.org  
**Web site** www.disputesettlement.org

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

Adult & Youth Training in Conflict Resolution, Mediation & Diversity, Facilitation, Consensus Building

### **Organization Description/Philosophy**

## North Carolina

**Program Name** Public Dispute Resolution Program Institute of Governement University of NC  
**Contact Person** John Stephens  
**Address** CB#3330 Knapp Building  
Chapel Hill, NC 27599-3330  
**County** Orange  
**Phone** (919) 962-5190  
**Fax** 919-962-2706  
**Email**  
**Web site** [www.ncinfo.iog.unc.edu](http://www.ncinfo.iog.unc.edu)

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Non-violent Conflict Resolution, Public Affairs Dispute Resolution And Consensus, Citizen Participation and Volunteer Involvement

### Organization Description/Philosophy

## North Carolina

**Program Name** University of North Carolina School of Law  
**Contact Person** J. Dickson Phillips, III  
**Address** Campus Box 3380  
Chapel Hill, NC 27599-3380  
**County** Orange  
**Phone** (919) 962-4118  
**Fax**  
**Email**  
**Web site**

### Trainers

Dickson Phillips

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Full Semester Superior Court

### Organization Description/Philosophy

## North Carolina

**Program Name** American Arbitration Association  
**Contact Person** Zane Davison  
**Address** 6100 Fairview Rd Suite 300  
Charlotte, NC 28210-3277  
**County** Mecklenberg  
**Phone** (704) 347-0200  
**Fax** 704-347-2804  
**Email** davisonZ@adr.org  
**Web site** www.adr.org

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

40-Hour Superior Court Training

### Organization Description/Philosophy

## North Carolina

**Program Name** Charlotte-Mecklenburg Community Relations Committee/Dispute Settlement Program  
**Contact Person** Willie Ratchford  
**Address** 600 East Trade Street, Suite 003  
Charlotte, NC 28202  
**County**  
**Phone** (704) 336-2903  
**Fax** 704-336-5176  
**Email** wratchford@ci.charlotte.nc.us  
**Web site** www.ci.charlotte.nc.us/departments/crc/home.asp

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Conflict Resolution, Mediation, Diversity

### Organization Description/Philosophy

## North Carolina

**Program Name** Beason & Ellis Conflict Resolution  
**Contact Person** Rene Ellis, Bob Beason  
**Address**  
Durham, NC 27717-2270  
**County** Durham  
**Phone** (919) 419-9979  
**Fax** 866-530-2915  
**Email** rellis@beasonellis.com  
**Web site**

### Trainers

Rene Ellis, Bob Beason

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

40-Hour Superior Court Training

### Organization Description/Philosophy

## North Carolina

**Program Name** Mountain Mediation Services  
**Contact Person** Suzanne Vincent  
**Address** P.O. Box 1627, 12 Everett St.  
Bryson City, NC 28713  
**County**  
**Phone** (828) 488-8812  
**Fax** 828-488-6808  
**Email** mtndsc@dnet.net  
**Web site** www.dnet.net/mtndsc

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Facilitation, Training

### Organization Description/Philosophy

## North Dakota

**Program Name** University of North Dakota Conflict Resolution Center  
**Contact Person** Kristine Paranica  
**Address** 314 Cambridge Street, Box 8009  
Grand Forks, ND 58202-8009  
**County** Grand Forks  
**Phone** (701) 777-3664  
**Fax** 701-777-6184  
**Email** conflict\_resolution@und.nodak.edu  
**Web site** www.conflictresolution.und.edu

### Trainers

Kristine Paranica, Daniel Bjerknæs, Linda Hendrikson, Cynthia Tredwell

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

no

### Other ADR Training Offered

Basic, Family, Advanced, Facilitation, Conflict Management Workshops

### Organization Description/Philosophy

## Ohio

**Program Name** Teresa Martin Kosier  
**Contact Person** Teresa Martin Kosier, JD  
**Address** 2618 Stamford Drive  
Toledo, OH 43614  
**County** Lucas  
**Phone** (419) 385-7569  
**Fax** 419 290 0401  
**Email** Ekosier@glasscity.net  
**Web site**

### Trainers

Teresa Martin Kosier

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

### Other ADR Training Offered

Truancy Prevention, Negotiation, Child protection, Conflict Management, Crisis Intervention, Conflict Managemtn in Workplace

### Organization Description/Philosophy

# Ohio

**Program Name** Community Mediation Center of Stark County  
**Contact Person** Teresa Cusma  
**Address** 222 Market N., Suite 122  
Canton, OH 44702  
**County**  
**Phone** (330) 458-2088  
**Fax** 330-452-7786  
**Email** TeresaC@cantonchamber.org  
**Web site**

## Trainers

## Basic Mediation Training Offered

## Advanced Mediation Training Offered

## Arbitration Training Offered

## Other ADR Training Offered

Training, Workshops

## Organization Description/Philosophy

## Ohio

**Program Name** Mahoning Valley Dispute Resolution services  
**Contact Person** Jan Bailey  
**Address** 25 east Boardman St  
Youngstown, OH 44503  
**County** Mahoning  
**Phone** (330) 744-4244  
**Fax** 330 744 4480  
**Email** Janice330@juno.com  
**Web site**

### Trainers

Janice Bailey

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Family

### Organization Description/Philosophy

## Ohio

**Program Name** Village Mediation Program  
**Contact Person** Irvin Foster  
**Address** 100 Dayton Street  
Yellow Springs, OH 45387  
**County**  
**Phone** (937) 268-4830  
**Fax** 937-767-7701  
**Email** catipfohio@yahoo.com  
**Web site** <http://www.yso.com/vmp.asp>

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Facilitation for Community Groups, Consultation on Creating Conflict Management Services, Training in Conflict Resolution and Mediation.

### Organization Description/Philosophy

## Ohio

**Program Name** Dispute Resolution Associates  
**Contact Person** Martha Antolik  
**Address** 1424 Cole Court  
Vandalia, OH 45377  
**County** Montgomery  
**Phone** (937) 264-2336  
**Fax** 937-264-2336  
**Email** w004mla@who.rr.com  
**Web site**

### Trainers

Martha Antolik

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Interest Bases Problem Solving, Participative Bargaining, Resolution Skills for Team Based Conflict, Self-As-Mediator, Manager As Mediator

### Organization Description/Philosophy

## Ohio

**Program Name** ADR-YES  
**Contact Person** Cozette Snead  
**Address** 4 W. Main Street, Suite 205  
Springfield, OH 45503  
**County** Clark  
**Phone** (973) 324-5260  
**Fax** (937) 324-5691  
**Email** COZSNEAD@JUNO.COM  
**Web site**

### Trainers

Cozette Snead

### Basic Mediation Training Offered

Yes

### Advanced Mediation Training Offered

Victim-Offender  
Family (Domestic)  
Truancy

### Arbitration Training Offered

Basic Arbitration Skills

### Other ADR Training Offered

Conciliation

### Organization Description/Philosophy

## Ohio

**Program Name** Lucas County Juvenile Court  
**Contact Person** Teresa Martin Kosier, JD  
**Address** 1801 Spielbusch Ave  
Toledo, OH 43624  
**County** Lucas  
**Phone** (419) 213-6678  
**Fax** 419 213 6898  
**Email** Tmarti@co.lucas.oh.us  
**Web site**

### Trainers

Teresa Martin Kosier

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

### Other ADR Training Offered

Truancy Prevention, Negotiation, Child protection, Conflict Management, Crisis Intervention, Conflict Managemtn in Workplace

### Organization Description/Philosophy

## Ohio

**Program Name** Conflict Management Services  
**Contact Person** Cheryl Lowry, Ph.D.  
**Address** 1500 W. Third Ave Suite 126  
Columbus, OH 43212  
**County** Franklin  
**Phone** (614) 488-4540  
**Fax** 614-488-4530  
**Email** cms@iwaynet.net  
**Web site** www.conflictmgmt.com

### Trainers

Cheryl Lowry and others

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

### Other ADR Training Offered

Negotiation, Victim/Offender, Group Facilitation, Divorce, Civil

### Organization Description/Philosophy

## Ohio

**Program Name** Community Mediation Services of Central Ohio  
**Contact Person** Shelley Whalen  
**Address** 67 Jefferson Avenue  
Columbus, OH 43215  
**County**  
**Phone** (614) 228-7191  
**Fax** 614-228-7213  
**Email** communitymediation@worldnet.att.net  
**Web site** www.communitymediation.com

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Mediation Training, Personal Conflict Management Training, Organizational ADR Program Development, Consulting Services

### Organization Description/Philosophy

## Ohio

**Program Name** Christy Cumberlander Walker  
**Contact Person** Christy Cumberlander Walker  
**Address** 852 East Main Street  
Columbus, OH 43205  
**County** Franklin  
**Phone** (614) 253-8837  
**Fax** 614 586 0089  
**Email** Christy\_Walker@fccourts.org  
**Web site**

### Trainers

Christy Cumberlander Walker

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

### Other ADR Training Offered

Employment, Conflict Resolution, Divorce

### Organization Description/Philosophy

## Ohio

**Program Name** Cleveland Mediation Center  
**Contact Person** Daniel Joyce  
**Address** 2012 West 25th Street, Suite 906  
Cleveland, OH 44113  
**County**  
**Phone** 216-621-1919 x104  
**Fax** 216-621-3202  
**Email** danielcmc@earthlink.net  
**Web site**

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Facilitation

### Organization Description/Philosophy

## Ohio

**Program Name** Athens Area Mediation Program  
**Contact Person** John Schmieding  
**Address** 8 N. Court St. #408  
Athens, OH 45701  
**County**  
**Phone** (740) 594-6169  
**Fax**  
**Email** aams@frogned.net  
**Web site** www.frogned.net/~\_aams

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Mediation Training

### Organization Description/Philosophy

## Ohio

**Program Name** Morris Jenkins  
**Contact Person** Morris Jenkins  
**Address** University of Toledo  
Toledo, OH 43606  
**County** Lucas  
**Phone** (419) 530-2313  
**Fax** 419 530 2153  
**Email** mjenkin4@utnet.utoledo.edu  
**Web site**

### Trainers

Morris Jenkins

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Conflict Resolution

### Organization Description/Philosophy

## Ohio

**Program Name** Artz & Dewhirst  
**Contact Person** Merry Wieland  
**Address** 560 E. Town Street  
Columbus, OH 43215  
**County** Franklin  
**Phone** (614) 221-0944  
**Fax** 614 221 2340  
**Email** mwieland@adllp.com  
**Web site**

### Trainers

Scot Dewhirst, Terrence Wheeler

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Workplace Conflicts, Conflict Resolution

### Organization Description/Philosophy

## Oklahoma

**Program Name** Early Settlement Northwest  
**Contact Person** Marva Hamlin  
**Address** Major County Courthouse  
Fairview, OK 73737  
**County**  
**Phone** (580) 227-2711  
**Fax** same  
**Email** esnw@nwt.tec.ok.us  
**Web site**

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Family/Divorce Mediation Training, Basic 20-hr Mediation Training

### Organization Description/Philosophy

## Oregon

**Program Name** Molly Rodriguez Keating  
**Contact Person** Molly Rodriguez Keating  
**Address** PO Box 69652  
Portland, OR 97239  
**County** Multnomah  
**Phone** (503) 245-7461  
**Fax** 503-245-7461  
**Email** molly.keating@comcast.net  
**Web site**

### Trainers

Molly Rodriguez Keating & colleagues

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Oregon

**Program Name** Portland State University, Conflict Resolution Graduate Program  
**Contact Person** Steve Jahnke  
**Address** 724 SW Harrison, Neuberger Hall, Room 239  
Portland, OR 97201  
**County** Multnomah  
**Phone** (503) 725-9175  
**Fax** 503-725-9174  
**Email** jahnkes@pdx.edu  
**Web site** www.conflictresolution.pdx.edu/

### Trainers

University faculty

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Oregon

**Program Name** Resolutions Northwest  
**Contact Person** Betsy Coddington  
**Address** 1401 NE 68th Avenue  
Portland, OR 97213  
**County**  
**Phone** (503) 988-5609  
**Fax** 503-988-6050  
**Email** tommy.zjemor@co.multnomah.or.us  
**Web site** www.resolutionsnorthwest.org

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Implementation of School Mediation Programs, Community Training

### Organization Description/Philosophy

## Oregon

**Program Name** Siloam International Inc.  
**Contact Person** David A. Jones  
**Address** 1705 N. Willamette Blvd.  
Portland, OR 97217-4414  
**County** Multnomah  
**Phone** (503) 381-5881  
**Fax** (503) 283-3167  
**Email** [daj@igc.org](mailto:daj@igc.org)  
**Web site** [www.siloaminternational.com](http://www.siloaminternational.com)

### **Trainers**

David A. Jones MA & Associates  
& Associates

### **Basic Mediation Training Offered**

Dispute handling (40), Cultural Based Dispute Handling (30)

### **Advanced Mediation Training Offered**

Organizational Dispute Systemic Analysis

### **Arbitration Training Offered**

Commerical and Employment

### **Other ADR Training Offered**

International Conflict Resolution Training for Violent Conflict Settings

### **Organization Description/Philosophy**

## Oregon

**Program Name** Stan Sitnick  
**Contact Person** Stan Sitnick  
**Address** PO Box 10121  
Portland, OR 97297  
**County** Multnomah  
**Phone** (503) 248-9122  
**Fax** 5032-621-1109  
**Email** sitlind@teleport.com  
**Web site**

### Trainers

Stan Sitnick

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Oregon

**Program Name** Steven Charles Smith, JD  
**Contact Person** Stephen Charles Smith, JD  
**Address** 400 Lincoln Center Tower, 10260 SW Greenburg Rd  
Portland, OR 97223  
**County** Multnomah  
**Phone** (503) 222-3342  
**Fax** 503-293-8499  
**Email** sc.smith@commercialADR.com  
**Web site** www.commercialADR.com

### Trainers

Steven Charles Smith, JD, FCIArb

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

no

### Arbitration Training Offered

yes

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Oregon

**Program Name** Douglas County Neighbor to Neighbor  
**Contact Person** Cynthia Moore  
**Address** P.O. Box 2328  
Roseburg, OR 97470  
**County**  
**Phone** (541) 957-8282  
**Fax** 541-957-9042  
**Email** n2n@rosenet.net  
**Web site**

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Conflict Skills Education, Group Facilitation, Mediator Training

### Organization Description/Philosophy

## Oregon

**Program Name** Neighbor-to-Neighbor  
**Contact Person** Sophia Douglas  
**Address** P.O. Box 2362  
Salem, OR 97308  
**County**  
**Phone** 503-585-0651, 888-607-7070  
**Fax** 503-585-1641  
**Email** n2n@open.org  
**Web site** <http://www.open.org/~n2n/index.htm>

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Conflict Resolution Workshops for Community Groups, Basic Mediation Skills Training

### Organization Description/Philosophy

## Oregon

**Program Name** Conflict Resolution Training  
**Contact Person** Joan Arlin Hibbs  
**Address** 8060 SW Sacajawea Way  
Wilsonville, OR 97070  
**County** Clackamas  
**Phone** (503) 694-1136  
**Fax**  
**Email** jhibbs@comcast.net  
**Web site**

### Trainers

Joan Hibbs

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

yes

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Oregon

**Program Name** Mediation Services of Linn County  
**Contact Person** Sharlee Johnston or Michele Brosnan  
**Address** PO Box 861  
Albany, OR 97321  
**County**  
**Phone** (541) 928-5323  
**Fax** 541-967-1029  
**Email** sjohnston@mediate.peak.org  
**Web site**

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Training, Large Group Facilitation

### Organization Description/Philosophy

## Oregon

**Program Name** Mediation and Conflict Management Services  
**Contact Person** Robert Benjamin  
**Address** 3246 SW Cascade Terr  
Portland, OR 97205  
**County**  
**Phone** (503) 417-2655  
**Fax**  
**Email** [www.mediationservices.net](http://www.mediationservices.net)  
**Web site** [www.rbenjamin.com](http://www.rbenjamin.com)

### Trainers

Robert Benjamin

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Oregon

**Program Name** AgreementsWork  
**Contact Person** Jon Townsend  
**Address** 6552 Artemis Court, PO Box 167  
West Linn, OR 97068  
**County** Clackamas  
**Phone** (503) 650-3843  
**Fax** 503-650-9453  
**Email** jon@agreementsWork.com  
**Web site** www.agreementswork.com

### Trainers

Jon Townsend, Suzanne Townsend

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

yes

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Oregon

**Program Name** Josephine County Community Dispute Resolution Program  
**Contact Person** Tina Stafford  
**Address** 301 NW F Street  
Grants Pass, OR 97526  
**County**  
**Phone** (541) 474-5415  
**Fax** 541-955-8651  
**Email** [astafford@co.josephine.or.us](mailto:astafford@co.josephine.or.us)  
**Web site** [www.co.josephine.or.us/cdrp.html](http://www.co.josephine.or.us/cdrp.html)

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Facilitaiton, Training (mediation, communication), Public Presentations (skill building, referral development)

### Organization Description/Philosophy

## Oregon

**Program Name** Community Mediation Services  
**Contact Person** Kae Kamiya  
**Address** 315 West Broadway, Suite 2  
Eugene, OR 97401  
**County**  
**Phone** (541) 344-5366  
**Fax** 541-687-8392  
**Email** mediate@efn.org  
**Web site**

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Public Presentations

### Organization Description/Philosophy

## Oregon

**Program Name** VORP/Community Mediation Services of Polk County  
**Contact Person** Paul Johson  
**Address** 976 SW Hayter  
Dallas, OR 97338  
**County**  
**Phone** (503) 623-3111  
**Fax** 503-623-7772  
**Email** vorp@open.org  
**Web site**

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Training of Peer Mediators in School, Mediation Training

### Organization Description/Philosophy

## Oregon

**Program Name** Community Dispute Resolution Center  
**Contact Person** Michael Miliucci  
**Address** P.O. Box 4755  
Beaverton, OR 97076  
**County**  
**Phone** (503) 526-2523  
**Fax** 503-526-3730  
**Email** mmiliucci@ci.beaverton.or.us  
**Web site** www.ci.beaverton.or.us

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Facilitation, Training, Public Presentations

### Organization Description/Philosophy

## Oregon

**Program Name** Community Dispute Resolution Program  
**Contact Person** Nancy Gilbertson  
**Address** PO Box 1621  
Bend, OR 97709  
**County**  
**Phone** (541) 383-0187  
**Fax** 541-383-6265  
**Email** cdrp@bendnet.com  
**Web site**

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Facilitation, training, Public Presentations

### Organization Description/Philosophy

## Oregon

**Program Name** Confluence Center for Mediation & Training - Mary Forst Associates  
**Contact Person** Mary C. Forst  
**Address** 15500-H N.W. Ferry Road  
Portland, OR 97231-1331  
**County** Multnomah  
**Phone** 503-243-2290, toll free: 888-462-8602  
**Fax** 503-621-9645  
**Email** mcforst@igc.org  
**Web site** <http://www.confluencecenter.com>

### Trainers

Mary C. Forst, J.D, Laurel Singer, LCSW and training team

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Oregon

**Program Name** University of Oregon School of Law, Appropriate Dispute Resolution Program  
**Contact Person** Jane Gordon  
**Address** 1515 Agate  
Eugene, OR 97403  
**County** Lane  
**Phone** (541) 346-1557  
**Fax** 541-346-3995  
**Email** jgordon@law.uoregon.edu  
**Web site** www.adr.uoregon.edu

### Trainers

Jane Gordon, Annie Bentz, Anita Engiles, Michael Moffitt

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

no

### Arbitration Training Offered

no

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Oregon

**Program Name** Mediation Center, Inc (The)  
**Contact Person** James Melamed  
**Address** P.O. Box 51119  
Eugene, OR 97405  
**County**  
**Phone** (541) 345-1456  
**Fax**  
**Email** jmelamed@mediate.com  
**Web site** www.to-agree.com

### Trainers

James Melamed

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Oregon

**Program Name** East Metro Mediation  
**Contact Person** Anndy Wiselogle  
**Address** 1333 NW Eastman Parkway  
Gresham, OR 97030  
**County** Multnomah  
**Phone** (503) 618-3247  
**Fax** 503-618-2198  
**Email** mediate@ci.gresham.or.us  
**Web site** [www.ci.gresham.or.us/departments/hrd/mediation/mediation.htm](http://www.ci.gresham.or.us/departments/hrd/mediation/mediation.htm)

### Trainers

Anndy Wiselogle and associates

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Oregon

**Program Name** Klamath Mediation Center  
**Contact Person** Barbara Arrais  
**Address** 940 Klamath Ave.  
Klamath Falls, OR 97601  
**County**  
**Phone** (541) 273-8581  
**Fax** 541-273-8581  
**Email** mediate@internetcds.com  
**Web site** www.klamathmediation.homestead.com

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Conflict Management Mediation Training

### Organization Description/Philosophy

## Oregon

**Program Name** Clackamas County Dispute Resolution Center  
**Contact Person** Stan Sitnick  
**Address** PO Box 215  
Marylhurst, OR 97036  
**County** Clackamas  
**Phone** (503) 534-5450  
**Fax** 503-635-8946  
**Email** stans@co.clackamas.or.us  
**Web site** www.co.clackamas.or.us/ETBS/mediation.htm

### Trainers

Stan Stinick, Amy Cleary

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Oregon

**Program Name** Your Community Mediators of Yamhill County  
**Contact Person** Tricia Crawford  
**Address** P.O. Box 444  
McMinnville, OR 97128  
**County**  
**Phone** (503) 435-2835  
**Fax**  
**Email** ycm@macnet.com  
**Web site**

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Facilitation, Training, Community Forums, Presentations

### Organization Description/Philosophy

## Oregon

**Program Name** Mediation Works  
**Contact Person** Mary Miller  
**Address** 33 N. Central Avenue #306  
Medford, OR 97501  
**County**  
**Phone** (541) 770-2468  
**Fax** 541-770-6022  
**Email** cdrc@mind.net  
**Web site** www.mediation-works.org

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Training, Facilitation

### Organization Description/Philosophy

## Oregon

**Program Name** Clackamas County Family Court Services  
**Contact Person** Lauren MacNeill  
**Address** 704 Main St.  
Oregon City, OR 97045  
**County**  
**Phone** (503) 655-8415  
**Fax** 503-650-3584  
**Email** corymat@co.clackamas.or.us  
**Web site**

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Conflict Resolution Training, Conflict Management, Peer Mediation, Parenting Skills

### Organization Description/Philosophy

## Oregon

**Program Name** Sunrise Mediation  
**Contact Person** Rebecca H. Hiers  
**Address** 17 SW Frazer, Suite 322  
Pendleton, OR 97801  
**County** Umatilla  
**Phone** (541) 276-4000  
**Fax**  
**Email** rg@sunrisemediation.com  
**Web site** www.sunrisemediation.com

### Trainers

Rebecca H. Hiers

### Basic Mediation Training Offered

no

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Oregon

**Program Name** Oregon Mediation Center  
**Contact Person** James C. Melamed, JD  
**Address** PO Box 51119  
Eugene, OR 97405  
**County** Lane  
**Phone** (541) 345-1456  
**Fax** 801-382-3031  
**Email** jmelamed@mediate.com  
**Web site** www.internetmediator.com

### Trainers

James C. Melamed, J.D.

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## **Pennsylvania**

**Program Name** Catholic Charities Mediation Services  
**Contact Person** Stephanie Geisler  
**Address** 26 E. College Ave.  
York, PA 17403  
**County**  
**Phone** (717) 854-6727  
**Fax** 717-854-4579  
**Email** sgeisler@hbgdiocese.org  
**Web site** www.hbgdiocese.org

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

Conflict Skills and Mediation Training; Training and Technical Assistance to Organizations.

### **Organization Description/Philosophy**

## Pennsylvania

**Program Name** Independent Mediator & Trainer  
**Contact Person** Nancy Geist Giacomini, Ed.D.  
**Address** 111 Preakness Court  
Lincoln University, PA 19352  
**County**  
**Phone** (610) 255-5069  
**Fax**  
**Email** nancygiacomini@comcast.net  
**Web site**

### Trainers

Nancy Geist Giacomini, Ed.D.

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Pennsylvania

**Program Name** The Rose Center  
**Contact Person** Marty Thomas-Brumme  
**Address** 116 North Washington Ave., Suite 25  
Scranton, PA 18503  
**County**  
**Phone** (570) 969-7673  
**Fax** 570-983-0227  
**Email** TheRoseCenter@juno.com  
**Web site** www.therosecenter.org

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

# Pennsylvania

**Program Name** Pittsburgh Mediation Center  
**Contact Person** Gale McGloin  
**Address** 100 Sheridan Square, 2nd Floor  
Pittsburgh, PA 15206-3019  
**County**  
**Phone** (412) 365-0400  
**Fax** 412-365-0600  
**Email** gmcgloin@pittsburgh-mediation.org  
**Web site** www.trfn.clpgh.org/pmc

## Trainers

## Basic Mediation Training Offered

## Advanced Mediation Training Offered

## Arbitration Training Offered

## Other ADR Training Offered

Community Forums, Consensus Building, Facilitation, Organizational Development (conflict assessment), Training, Violence Prevention Programs

## Organization Description/Philosophy

# Pennsylvania

**Program Name** Good Shepherd Mediation Program  
**Contact Person** Cheryl Cutrona  
**Address** 5356 Chew Avenue  
Philadelphia, PA 19138  
**County**  
**Phone** (215) 843-5413  
**Fax** 215-843-2080  
**Email** gsmediation@phillymediators.org  
**Web site** www.phillymediators.org

## Trainers

## Basic Mediation Training Offered

## Advanced Mediation Training Offered

## Arbitration Training Offered

## Other ADR Training Offered

Consulting, Basic & Peer Mediation Training, School Mediation Training & Program Implementation for Teachers & School-Based Staff, Meeting Facilitaiton, Prejudice Reduction, Parenting Education, Conflict Resolution Training

## Organization Description/Philosophy

## **Pennsylvania**

**Program Name** Montgomery County Mediation Center  
**Contact Person** Winnie Backlund  
**Address** 26 West Main Street  
Norristown, PA 19401  
**County**  
**Phone** (610) 277-8909  
**Fax** 610-277-5126  
**Email** MCMCPEACE@aol.com  
**Web site**

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

Consultation, Facilitation, Youth Aid Panel Coordination

### **Organization Description/Philosophy**

## **Pennsylvania**

**Program Name** Lancaster Mediation Center  
**Contact Person** Grace Byler  
**Address** 225 West King Street  
Lancaster, PA 17603-3789  
**County** Lancaster  
**Phone** (717) 293-7231  
**Fax** 717-390-7783  
**Email** info@lanamed.org  
**Web site** www.lanamed.org

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

Facilitation

### **Organization Description/Philosophy**

# Pennsylvania

**Program Name** Center for Resolutions  
**Contact Person** Trish Charo  
**Address** P.O. Box 1498  
Media, PA 19063  
**County**  
**Phone** (610) 566-7710  
**Fax** 610-566-7674  
**Email** info@center4resolutions.org  
**Web site** center4resolutions.org

## Trainers

## Basic Mediation Training Offered

## Advanced Mediation Training Offered

## Arbitration Training Offered

## Other ADR Training Offered

Facilitaiton, Consensus Building, Organizational Development, Training, Public Presentations, Violence Prevention Programs, Youth Diversionary Panels

## Organization Description/Philosophy

## Rhode Island

**Program Name** Roger Williams University Law School  
**Contact Person** Bruce I. Kogan  
**Address** 10 Metacom Avenue  
Bristol, RI 02809  
**County**  
**Phone** (401) 254-4699  
**Fax** (401) 254-4640  
**Email** bkogan@rwu.edu  
**Web site** <http://law.rwu.edu>

### Trainers

Bruce Kogan, Erika Kruse, Kelly Thompson, Virginia Law

### Basic Mediation Training Offered

Mediation (40 hour/ 3 credit)

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Negotiation Theory & Practice (40 hour/ 3 credit)

### Organization Description/Philosophy

## Rhode Island

**Program Name** Community Mediation Center of Rhode Island  
**Contact Person** Kelly Thompson  
**Address** 570 Broad Street  
Providence, RI 02907  
**County**  
**Phone** (401) 273-9999  
**Fax** (401) 273-7311  
**Email** kthompson@cmcri.org  
**Web site** www.cmcri.org

### Trainers

Kelly Thompson, Rebecca Minard

### Basic Mediation Training Offered

Basic Mediation Training (32), Small Claims Mediation (8)

### Advanced Mediation Training Offered

Parent-Teen Mediation Training

### Arbitration Training Offered

No

### Other ADR Training Offered

No

### Organization Description/Philosophy

## Rhode Island

**Program Name** Mediation Consultants, Inc.  
**Contact Person** Kathleen M. Birt  
**Address** 72 Pine Street  
Providence, RI 02903  
**County**  
**Phone** 401-272-5300 ext. 139  
**Fax** 401-331-7454  
**Email** Kathybirt@ids.net  
**Web site**

### Trainers

Kathleen M. Birt, Bryna Bettigole, J. Michael Keating, Bruce Kogan

### Basic Mediation Training Offered

yes (30 hour)

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

40 Hour Divorce Mediation Training

### Organization Description/Philosophy

## South Carolina

**Program Name** South Carolina Bar Association  
**Contact Person** Andrew Walsh  
**Address** 950 Taylor St  
Columbia, SC 29202  
**County**  
**Phone** 803-799-6653 ext. 159  
**Fax** 803-799-4118  
**Email** andrew.walsh@scbar.org  
**Web site** www.scbar.org/adr

### Trainers

#### Basic Mediation Training Offered

yes

#### Advanced Mediation Training Offered

yes

#### Arbitration Training Offered

yes

#### Other ADR Training Offered

Certifications

#### Organization Description/Philosophy

## South Carolina

**Program Name** Community Mediation Center  
**Contact Person** Colleen Bozard  
**Address** P.O. Box 5942  
Columbia, SC 29250  
**County**  
**Phone** (803) 714-1176  
**Fax** 803-714-0737  
**Email** mediation@mindspring.com  
**Web site** www.midnet.sc.edu/mediation

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Group Facilitation, Conflict Resolution Training, 40- hour Mediator Training

### Organization Description/Philosophy

## South Carolina

**Program Name** South Carolina Council for Conflict Resolution  
**Contact Person**  
**Address** 4630 North Main St  
Columbia, SC 29203  
**County**  
**Phone** (888) 722-4030  
**Fax** 803-735-3112  
**Email** info@scmediate.org  
**Web site** www.scmediate.org

### Trainers

#### Basic Mediation Training Offered

yes

#### Advanced Mediation Training Offered

yes

#### Arbitration Training Offered

yes

#### Other ADR Training Offered

#### Organization Description/Philosophy

## South Carolina

**Program Name** Columbia College  
**Contact Person** Carolyn Emeneker  
**Address** 1301 Columbia College Dr  
Columbia, SC 29203  
**County**  
**Phone** (800) 277-1301  
**Fax**  
**Email** Emeneker@columbiacollegesc.edu  
**Web site** www.columbiacollegesc.edu

### Trainers

yes

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

yes

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## **South Carolina**

**Program Name** USC Spartanburg, Center for Mediation and Conflict Resolution  
**Contact Person** Rachelle Prioleau  
**Address** 800 University Way  
Spartanburg, SC 29303  
**County**  
**Phone** (864) 503-5631  
**Fax** 864-503-5825  
**Email** rprioleau@uscs.edu  
**Web site**

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

Conflict Resolution and Mediation Training, Seminars, Workshops

### **Organization Description/Philosophy**

## South Carolina

**Program Name** Upstate Community Mediation Center  
**Contact Person** Rebecca McMillen  
**Address** PO Box 8714  
Greenville, SC 29604-8714  
**County**  
**Phone** (864) 370-9771  
**Fax** 864-370-9715  
**Email** rmcmillen@upstatemediation.com  
**Web site** www.upstatemediation.com

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Conflict Resolution & Mediation Training, Orientation to Conflict Resolution Presentations for Community Groups

### Organization Description/Philosophy

## Tennessee

**Program Name** Divorce & Family Mediation  
**Contact Person** Jocelyn D. Wurzburg  
**Address** 5159 Wheelis Dr. Suite 101  
Memphis, TN 38117  
**County** Shelby  
**Phone** (901) 684-1332  
**Fax** 901-684-6693  
**Email** wurzburg@mediate.com  
**Web site** wurzburgmediation.com

### Trainers

Jocelyn Wurzburg, Joe Beaty, Beverly Austin

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

yes

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Tennessee

**Program Name** Community Mediation Center  
**Contact Person** John Doggette  
**Address** 912 S. Gay Street, Suite L-300  
Knoxville, TN 37902-1814  
**County**  
**Phone** (865) 594-1879  
**Fax** 865-594-1890  
**Email** mediation@esper.com  
**Web site** www.2mediate.org

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Training, Group Facillitation, Public Presentations

### Organization Description/Philosophy

## Tennessee

**Program Name** The Mediation Center of the IVP  
**Contact Person** Louis Siegel, M.A., J.D.  
**Address** 7431 Huntwick Trail  
Nashville, TN 37221  
**County** Davidson  
**Phone** (800) 676-8615  
**Fax** (615) 662-0095  
**Email** louisivp@comcast.net  
**Web site**

### Trainers

Louis Siegel

### Basic Mediation Training Offered

General Civil Mediation

### Advanced Mediation Training Offered

Crossover from Family to Civil Mediation

### Arbitration Training Offered

No

### Other ADR Training Offered

No

### Organization Description/Philosophy

## Tennessee

**Program Name** The Mediation Center  
**Contact Person** Christine Wolf  
**Address** 104 West 7th Street, Suite B  
Columbia, TN 38401  
**County**  
**Phone** (931) 840-5583  
**Fax**  
**Email** director@TMC-Columbia.org  
**Web site** www.tmc-columbia.org

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Conflict management Presentations, Mediator Training

### Organization Description/Philosophy

## Tennessee

**Program Name** Mid South Mediation Services  
**Contact Person** Mary Ellen Bowen  
**Address** P.O. Box 13  
Hohenwald, TN 38462  
**County**  
**Phone** (931) 796-0487  
**Fax** (931) 796-7053  
**Email** vorp7@hotmail.com  
**Web site**

### Trainers

Mary Ellen Bowen, VORP Staff, Guests from the Judicial System

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

Victim Offender Mediation

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Texas

**Program Name** Better Business Bureau Binding Arbitration -- Arbitrator Training  
**Contact Person** Kim Lawrence  
**Address** 1333 West Loop South, Suite 1200  
Houston, TX 77027  
**County** Harris  
**Phone** (713) 341-6121  
**Fax** (713) 867-4947  
**Email** [klawrence@bbbhouston.org](mailto:klawrence@bbbhouston.org)  
**Web site** [www.bbbhouston.org](http://www.bbbhouston.org)

### Trainers

Kim Lawrence

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

Binding Arbitration- Arbitrator Training

### Other ADR Training Offered

### Organization Description/Philosophy

## Texas

**Program Name** Dispute Resolution Center  
**Contact Person** Nick Hall  
**Address** 49 San Jacinto, Suite 220  
Houston, TX 77002-1233  
**County**  
**Phone** (713) 755-8274  
**Fax** 713-755-8885  
**Email**  
**Web site** [www.co.harris.tx.us/drc](http://www.co.harris.tx.us/drc)

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Information & Referral, Mediation, Conflict, and/or VORP Resolution Training, Educaiton, Moderated Settlement Conferences

### Organization Description/Philosophy

## Texas

**Program Name** Center for Public Policy Dispute Resolution  
**Contact Person** Jan Summer, Tracy Tarver  
**Address** 727 E. Dean Keeton Street  
Austin, TX 78705  
**County** Travis  
**Phone** (512) 471-3507  
**Fax** (512) 232-1191  
**Email** cppdr@mail.law.utexas.edu  
**Web site** www.utexas.edu/law/cppdr

### Trainers

Kimberlee Kovach

### Basic Mediation Training Offered

Yes

### Advanced Mediation Training Offered

Yes

### Arbitration Training Offered

No

### Other ADR Training Offered

Dynamics of Power and Resistance, Negotiation Workshop, Public Policy Dispute Resolution training, and Group Facilitation trainings

### Organization Description/Philosophy

## Texas

**Program Name** Fort Bend County Dispute Resolution Center  
**Contact Person** Shelly Hudson  
**Address** 211 Houston St.  
Richmond, TX 77469  
**County**  
**Phone** (281) 342-5000  
**Fax** 281-232-6443  
**Email**  
**Web site**

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Training, Community Forums, Peer Mediation, Public Presentations

### Organization Description/Philosophy

## Texas

**Program Name** Dispute Resolution Center of Montgomery County, Inc.  
**Contact Person** Kathy Bivings-Norris  
**Address** P.O. Box 3609  
Conroe, TX 77305-3609  
**County**  
**Phone** (936) 760-6914  
**Fax** 936-538-8050  
**Email** kbnorris@co.montgomery.tx.us  
**Web site**

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Conflict Resolution and Management Training

### Organization Description/Philosophy

## Texas

**Program Name** Dispute Resolution Center -- Central Brazos Valley, Inc.  
**Contact Person** Barbara Vickers  
**Address** 801 East 29th St.  
Bryan, TX 77803  
**County**  
**Phone** 979-779-3743 x229  
**Fax** 979-823-2071  
**Email** drc@bvcog.org  
**Web site** www.disputeresolutionbv.org

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Training Courses - Basic 40 hr., Mediator, 30 hr. Family Mediation, Arbitration

### Organization Description/Philosophy

## Texas

**Program Name** Dispute Resolution Center of Jefferson Co.  
**Contact Person**  
**Address** 215 Franklin, Suite 131A  
Beaumont, TX 77701  
**County**  
**Phone** (409) 835-8747  
**Fax** 409-784-5811  
**Email** cebworth@co.jefferson.tx.us  
**Web site**

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Mediation and Conflict Management Training

### Organization Description/Philosophy

## Texas

**Program Name** Dispute Resolution Center  
**Contact Person** Kris Donley  
**Address** 5407 North IH-35, Suite 410  
Austin, TX 78723  
**County**  
**Phone** 512-371-0033 x222  
**Fax** 512-371-7411  
**Email** kris@austindrc.org  
**Web site** www.austindrc.org

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Strategic Planning, Arbitration, Facilitation, Training (mediation, training the trainer, conflict in the workplace, building group consensus, collaborative decision making)

### Organization Description/Philosophy

## Texas

**Program Name** Bexar County Dispute Resolution Center  
**Contact Person** Marlene Labenz-Hough  
**Address** Cadena-Reeves Justice Center, 300 Dolorosa, Suite 1102  
San Antonio, TX 78205-3009  
**County**  
**Phone** (210) 335-2128  
**Fax** (210) 335-2941  
**Email** mlabenz@bexar.org  
**Web site** www.bexar.org/drc

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Information & Referral, Mediation Training, Speakers Bureau, Peer Mediation Training

### Organization Description/Philosophy

## Utah

**Program Name** The Community Mediation Center - 251 (non-profit)  
**Contact Person** Jeri Allphin  
**Address** 800 West University Parkway  
Orem, UT 84058  
**County**  
**Phone** (801) 863-7917  
**Fax**  
**Email**  
**Web site** [www.communitymediationcenter.org](http://www.communitymediationcenter.org)

### Trainers

#### Basic Mediation Training Offered

yes

#### Advanced Mediation Training Offered

yes

#### Arbitration Training Offered

no

#### Other ADR Training Offered

#### Organization Description/Philosophy

## Utah

**Program Name** The Conflict Resolution Certification Program  
**Contact Person** Michelle M. Hawes  
**Address** 255 South Central Campus Drive  
Salt Lake City, UT 84112  
**County**  
**Phone** (801) 585-9662  
**Fax**  
**Email**  
**Web site** [www.hum.utah.edu/communication/certif/crcert/index.html](http://www.hum.utah.edu/communication/certif/crcert/index.html)

### Trainers

#### Basic Mediation Training Offered

yes

#### Advanced Mediation Training Offered

yes

#### Arbitration Training Offered

no

#### Other ADR Training Offered

Combined Basic and Domestic, Business and Government Resolution, Facilitation

#### Organization Description/Philosophy

# Utah

**Program Name** Utah Dispute Resolution (non-profit community mediation center)  
**Contact Person** William Downes  
**Address** 645 South 200 East  
Salt Lake City, UT 84111  
**County**  
**Phone** (801) 532-4841  
**Fax**  
**Email** udr@utahbar.org  
**Web site** www.utahdisputeresolution.org

## Trainers

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

### Organization Description/Philosophy

## Vermont

**Program Name** Vermont Family Court Mediation Program  
**Contact Person** Susan Fay  
**Address** 32 Cherry St Suite 400  
Burlington, VT 05401  
**County**  
**Phone** (802) 951-4049  
**Fax**  
**Email** vfcmp@mail.state.vt.us  
**Web site** www.vermontjudiciary.org/mediation

### Trainers

Susan Fay,

### Basic Mediation Training Offered

no

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

Various Family Mediation/ Parent Coordination Workshops Offered Each Spring During a 2 Day Training,

### Organization Description/Philosophy

## Vermont

**Program Name** JustSolutions  
**Contact Person** Ariel Brugger  
**Address** Po Box 1282  
Brattleboro, VT 05302  
**County**  
**Phone** (802) 257-1591  
**Fax** 802-257-1655  
**Email** mediate@together.net  
**Web site** www.justsolutionsinc.org

### Trainers

Ariel Brugger, Greg Hessel

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

no

### Arbitration Training Offered

no

### Other ADR Training Offered

Conflict Management; Interpersonal Communication

### Organization Description/Philosophy

## Vermont

**Program Name** Conflict Resolution in the Workplace  
**Contact Person** Ann Viets, Ed.D.  
**Address** 129 Prospect Parkway  
Burlington, VT 05401  
**County**  
**Phone** (802) 865-0479  
**Fax** 802-865-0479  
**Email** a.viets@adelphia.net  
**Web site**

### Trainers

Ann Viets, Ed.D.

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

no

### Arbitration Training Offered

no

### Other ADR Training Offered

Creating an ADR Program for Your Workplace

### Organization Description/Philosophy

## Vermont

**Program Name** The Dispute Resolution Center at Woodbury College  
**Contact Person** Neal Rodar  
**Address** 660 Elm St.  
Montpelier, VT 05602  
**County**  
**Phone** (800) 820-0442  
**Fax** 802-229-2141  
**Email** [nealr@woodbury-college.edu](mailto:nealr@woodbury-college.edu)  
**Web site** [www.woodbury-college.edu/drc/index.shtml](http://www.woodbury-college.edu/drc/index.shtml)

### Trainers

see website for list of trainers

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

yes

### Other ADR Training Offered

Divorce Mediation Training

### Organization Description/Philosophy

## Vermont

**Program Name** Woodbury College Dispute Resolution Center  
**Contact Person** Neal Rodar  
**Address** 660 Elm Street  
Montpelier, VT 05602  
**County**  
**Phone** (800) 820-0442  
**Fax** 802-229-2141  
**Email** waynec@woodbury-college.edu  
**Web site** www.woodbury-college.edu/drc/index.shtml

### Trainers

Sandi Adams, Ariel Brugger, Anne-Marie Daniel, Alice Estey, Greg Hessel,

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

Divorce Mediation, Finances in Divorce, Managing Difficult Conversations, Mediator's Challenge,

### Organization Description/Philosophy

## Vermont

**Program Name** Woodbury College Mediation/Conflict Management Program  
**Contact Person** Ted Winokur  
**Address** 660 Elm Street  
Montpelier, VT 05602  
**County**  
**Phone** (800) 639-6039  
**Fax** 802-229-2141  
**Email** tedw@woodbury-college.edu  
**Web site** www.woodbury-college.edu/drc/index.shtml

### Trainers

Susanne Terry, Alice Estey, Tammy Lenski, David Specht, Greg Hessel, Paul Lambe,

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

Group Facilitation, Interpersonal Conflict Resolution, Negotiation, Organizational Conflict, Mediation Ethics,

### Organization Description/Philosophy

## Vermont

**Program Name** Woodstock Institute for Negotiation  
**Contact Person** Robert J. O'Donnell  
**Address** Pomfret Stage Road, Drawer 29  
Woodstock, VT 05091  
**County**  
**Phone** 800-457-3211 or 802-457-3211  
**Fax** 802-457-1501  
**Email** Bobodonnell@woodstockinstitute.com  
**Web site** www.woodstockinstitute.com

### Trainers

Robert J. O'Donnell

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

Negotiation-Collaboration

### Organization Description/Philosophy

## Vermont

**Program Name** Managing Employee Disputes  
**Contact Person** Karyl Kent  
**Address** 2850 Main Rd.  
Huntington, VT 05462  
**County**  
**Phone** (802) 434-2431  
**Fax** 802-434-2431  
**Email** karyl@gmavt.net  
**Web site**

### Trainers

Karyl Kent

### Basic Mediation Training Offered

no

### Advanced Mediation Training Offered

no

### Arbitration Training Offered

no

### Other ADR Training Offered

Basic Skills for Managers and Team Leaders in Conflict Resolution in the Workplace.

### Organization Description/Philosophy

## Vermont

**Program Name** Environmental Dispute Resolution  
**Contact Person** Karin Sheldon  
**Address** PO Box 96  
South Royalton, VT 05068  
**County**  
**Phone** (802) 763-8303  
**Fax** 802-763-2940  
**Email** ccook@adamantaccord.com  
**Web site** www.vermontlaw.edu

### Trainers

Cindy Cook

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Environmental ADR

### Organization Description/Philosophy

## Virginia

**Program Name** Center for Mediation and Law  
**Contact Person** Mary Elizabeth Lynch  
**Address** 2244 Sunstates Court, Suite 106  
Virginia Beach, VA 23451

**County**

**Phone** (757) 496-3685

**Fax** 757-496-8141

**Email**

**Web site**

### Trainers

Lynch, Mary Elizabeth

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Virginia

**Program Name** Supreme Court of Virginia  
**Contact Person** Geetha Ravindra  
**Address** 100 N. Ninth Street, Third Floor  
Richmond, VA 23219  
**County**  
**Phone** (804) 786-6455  
**Fax** 804-786-4760  
**Email** gravindra@courts.state.va.us  
**Web site** www.courts.state.va.us

### Trainers

Ravindra, Geetha

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Virginia

**Program Name** The Dispute Resolution Center  
**Contact Person** Duane Shockley  
**Address** 701 East Franklin Street, Suite 712  
Richmond, VA 23226  
**County**  
**Phone** (804) 343-7355  
**Fax** 804-648-3115  
**Email** briffe@richmond.bbb.org  
**Web site** www.centralvirginia.bbb.org

### Trainers

Bumbaugh, Hulburt and Others

### Basic Mediation Training Offered

Yes

### Advanced Mediation Training Offered

Yes

### Arbitration Training Offered

### Other ADR Training Offered

Training, community Presentations, Arbitration, Facilitation, Organizational Development

### Organization Description/Philosophy

## Virginia

**Program Name** Conflict Resolution Center  
**Contact Person** Christine Poulson  
**Address** P.O. Box 1185  
Roanoke, VA 24006-1185  
**County**  
**Phone** (540) 342-2063  
**Fax** 540-767-8992  
**Email** conflict.resolution@education.edu  
**Web site** www.rev.net/ncrc

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Conflict Resolution Training, Consultation and Group Facilitation, Mediation Training and Mentoring for Certification is also Offered.

### Organization Description/Philosophy

## Virginia

**Program Name** Conflict Resolution Center  
**Contact Person** Stephanie Collins  
**Address** P.O. Box 1185  
Roanoke, VA 24006  
**County**  
**Phone** (540) 342-2063  
**Fax** 540-342-6341  
**Email** conflict.resolution@education.edu  
**Web site**

### Trainers

Poulson, Bier, Burlinson, Watson-Smith, & Others

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Virginia

**Program Name** Holly Peters  
**Contact Person** Holly Peters  
**Address** 111 E. Main Street  
Salem, VA 24153  
**County**  
**Phone** (540) 389-3825  
**Fax** 540-389-3180  
**Email** hspeters@ntelos.net  
**Web site**

### Trainers

Peters, Holly

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Virginia

**Program Name** Michael Rawlings  
**Contact Person** Michael Rawlings  
**Address** P.O. Box 730  
Tappahannock, VA 22560

**County**

**Phone** (804) 445-1750

**Fax** 804-847-0590

**Email** RawlingsM@aol.com

**Web site**

### Trainers

Rawlings, Michael

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Virginia

**Program Name** Accord Associates  
**Contact Person** Gerritt Beson  
**Address** 575 Lynnhaven Parkway, Suite 200  
Virginia Beach, VA 23452  
**County**  
**Phone** (757) 486-2841  
**Fax** (757) 431-0410  
**Email** gbenson@inmanstrickler.com  
**Web site**

### Trainers

Benson, Gerritt; Inman, Michael

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Virginia

**Program Name** Jeffrey Beaton  
**Contact Person** Jeffrey Beaton  
**Address** Sandpiper Key 12B, 1060 Laskin Rd.  
Virginia Beach, VA 23451  
**County**  
**Phone** (757) 491-7565  
**Fax** 757-491-7576  
**Email** JeffBeaton@earthlink.net  
**Web site**

### Trainers

Beaton, Jeffrey

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Virginia

**Program Name** C.W. Hines & Associates  
**Contact Person** Carolyn Hines  
**Address** 344 Churchill Circle, Sanctuary Bay  
Whitestone, VA 22578  
**County**  
**Phone** (757) 435-8844  
**Fax** 757-434-8855  
**Email** turtlecwh@aol.com  
**Web site**

### Trainers

Hines, Carolyn

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Virginia

**Program Name** Peninsula Mediation & ADR  
**Contact Person** Merri Hanson  
**Address** 217 McLaws Circle, Suite 1  
Williamsburg, VA 23185  
**County**  
**Phone** (757) 253-7677  
**Fax** 757-253-7688  
**Email** office@peninsulamediation.com  
**Web site**

### Trainers

Hanson, Merri

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Virginia

**Program Name** Sheila Sodhi  
**Contact Person** Sheila Sodhi  
**Address** 4308 Newport Drive  
Richmond, VA 23227  
**County**  
**Phone** (804) 323-2366  
**Fax** 804-323-2302  
**Email** rkruegler@mindspring.com  
**Web site**

### Trainers

Sodhi, Shelia

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Virginia

**Program Name** Karen Asaro  
**Contact Person** Karen Asaro  
**Address** 3513 Sandpiper Road  
Virginia Beach, VA 23456  
**County**  
**Phone** (757) 717-1969  
**Fax** (757) 437-3430  
**Email** kva810@dss.state.va.us  
**Web site** <http://www.mediate.com/Asaro/>

### Trainers

Karen Asaro

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

### Other ADR Training Offered

Mediator Ethics, Screening for Domestic Abuse in Mediation

### Organization Description/Philosophy

## Virginia

**Program Name** Nancy Siford, Inc.  
**Contact Person** Nancy Siford  
**Address** P.O. Box 607  
Ashland, VA 23005  
**County**  
**Phone** (804) 752-6006  
**Fax** 804-752-0166  
**Email** nsiford@netzero.com  
**Web site**

### Trainers

Siford, McCue, Nelson, Leffler, Pham, Olchowski, etc.

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Virginia

**Program Name** Conflict Management Consortium  
**Contact Person** Charles Lickson  
**Address** P.O. Box 607  
Front Royal, VA 20910  
**County**  
**Phone** (540) 363-8900  
**Fax** 540-636-3033  
**Email** admin@cmc-resolution.com  
**Web site** www.mediationworks.com

### Trainers

Lickson, Charles & Bryane; Schein, David & Others

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Virginia

**Program Name** Rappahannock Mediation Center  
**Contact Person** Robert Schwander  
**Address** 601 Caroline St. #310  
Fredericksburg, VA 22630

**County**

**Phone** (540) 372-7740

**Fax** 540-899-9502

**Email** rmc@staffnet.com

**Web site**

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Facilitation, Arbitration, Negotiation, Parent Education, Peer Education, Organizational Training

### Organization Description/Philosophy

## Virginia

**Program Name** Northern Virginia Mediation Service  
**Contact Person** Rob Scott  
**Address** 4260 Chain Bridge Road, Suite A-2  
Fairfax, VA 22030  
**County** Fairfax  
**Phone** (703) 993-3724  
**Fax** 703-993-3551  
**Email** nvms@gmu.edu  
**Web site** www.nvmediation.org

### Trainers

West, Settle, Pope, Foskett, Twomey, Olchowski, etc.

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

### Other ADR Training Offered

Facilitation, Negotiation, Complex and Multiparty mediation, ADA, EEOC, Community Race Forums

### Organization Description/Philosophy

## Virginia

**Program Name** Conflict Resolution & Conciliation Services  
**Contact Person** Ronald Zabel  
**Address** 10521 Judicial Drive, Suite 207  
Fairfax, VA 22030  
**County**  
**Phone** (703) 385-9877  
**Fax** 703-385-4353  
**Email** crcs77@mac.com  
**Web site** www.crcs4peace.org

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Arbitration, Facilitation, Consensus Building, Organizational Development, Training for Public, Organizations, Community, Presentations, Violence Prevention, Conflict Intervention

### Organization Description/Philosophy

## Virginia

**Program Name** Conflict Management Associates  
**Contact Person** Tazewell Hubard  
**Address** 1111 Eden Way, North  
Chesapeake, VA 23320  
**County**  
**Phone** (757) 627-6120  
**Fax** 757-312-8263  
**Email** Thubardcma@msn.com  
**Web site**

### Trainers

Hubard, Tazewell

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Virginia

**Program Name** Marjorie Bleiweis  
**Contact Person** Marjorie Bleiweis  
**Address** 10002 Minburn Street  
Great Falls, VA 22066  
**County**  
**Phone** (703) 759-9140  
**Fax** 703-759-9040  
**Email** margbleiweis@earthlink.net  
**Web site**

### Trainers

Bleiweis, Marjorie

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Virginia

**Program Name** Council of Better Business Bureaus  
**Contact Person** Carol Stuart  
**Address** 4200 Wilson Blvd, Suite 800  
Arlington, VA 22203  
**County** Arlington  
**Phone** (800) 334-2406  
**Fax** 703-276-0634  
**Email** cstuart@cbbb.bbb.org  
**Web site** www.dr.bbb.org

### Trainers

Carol P. Stuart, Phil Bakin, Donna Rubenstein, Jennifer Tatum, Jennifer Rowley

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

yes

### Other ADR Training Offered

Conciliation

### Organization Description/Philosophy

## Virginia

**Program Name** Robert Harris  
**Contact Person** Robert Harris  
**Address** 5245 Kaywood Court  
Fairfax, VA 22030  
**County**  
**Phone** (703) 691-2661  
**Fax**  
**Email** rharris2@gmu.edu  
**Web site**

### Trainers

Harris, Robert D.

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Virginia

**Program Name** Common Ground Negotiation Services  
**Contact Person** Susan Oberman  
**Address** 100 Court Square  
Charlottesville, VA 22902  
**County**  
**Phone** (434) 244-0714  
**Fax** 434-244-4064  
**Email** oberman@esinet.net  
**Web site**

### Trainers

Oberman, Susan

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Virginia

**Program Name** Community Mediation Center-Charlottesville  
**Contact Person** Jim Boyd  
**Address** 1508 Grady Avenue  
Charlottesville, VA 22903  
**County**  
**Phone** 434-977-2926  
**Fax** 434-984-0249  
**Email** focusmediation@netscape.net  
**Web site**

### Trainers

Boyd, Miller, Stowers, Foth, Craighurst, Denkla, etc.

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Virginia

**Program Name** FSR Associates  
**Contact Person** Susan Hess  
**Address** 425 Lexington Avenue, Suite B  
Charlottesville, VA 22902

**County**

**Phone** (434) 979-6338

**Fax** 434-293-7771

**Email** fsr@cstone.net

**Web site**

**Trainers**

Hess, Carter, Wampler, Garrity & Others

**Basic Mediation Training Offered**

yes

**Advanced Mediation Training Offered**

yes

**Arbitration Training Offered**

**Other ADR Training Offered**

**Organization Description/Philosophy**

## Virginia

**Program Name** The Mediation Center at FOCUS  
**Contact Person** Jim Boyde  
**Address** 1508 Grady Ave.  
Charlottesville, VA 22903  
**County**  
**Phone** (434) 977-2926  
**Fax** 434-984-0249  
**Email** focusmediation@netscape.net  
**Web site** www.monticello.avenue.org/focus

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Mediation training in Basic, Family, Judiciary, Role Plays, Screening for Domestic Violence and Mentoring. Parent Education Classes. Develop Trainings on Request. Facilitation for Small Group Issues/Conflicts

### Organization Description/Philosophy

## Virginia

**Program Name** Karen Donegan Salter  
**Contact Person** Karen Salter  
**Address** 3525 Bowland Road  
Richmond, VA 23234  
**County**  
**Phone** (804) 745-5850  
**Fax**  
**Email** kldsalter@msn.com  
**Web site**

### Trainers

Salter, Karen Donegan

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Virginia

**Program Name** Piedmont Dispute Resolution Center  
**Contact Person** Lawrie Parker  
**Address** P.O. Box 809  
Warrenton, VA 20188-0809  
**County**  
**Phone** (540) 347-6650  
**Fax** 540-347-4689  
**Email** pdrc@earthlink.net  
**Web site** www.pdrc.info

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Negotiation, Mediation, School mediation Training, School Mediation Consultation, Specialized Training in Welfare Reform

### Organization Description/Philosophy

## Virginia

**Program Name** Resolving Conflict Institute, LLC  
**Contact Person** Marcia Thompson  
**Address** 300 N. Lee Street, Suite 475  
Alexandria, VA 22314  
**County**  
**Phone** (703) 549-5152  
**Fax** 703-549-7701  
**Email** marcia@resolvingconflict.com  
**Web site**

### Trainers

Thompson, Marcia

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Virginia

**Program Name** Mediation & Arbitration Associates  
**Contact Person** Paul Warren  
**Address** 500 E. Main Street, Suite 830  
Norfolk, VA 23510  
**County**  
**Phone** (757) 274-0046  
**Fax** 757-274-0033  
**Email** pwarren@masva.com  
**Web site**

### Trainers

Warren, Paul

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

yes

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Virginia

**Program Name** Mark Rubin  
**Contact Person** Mark Rubin  
**Address** Shuford, Rubin & Gibney, P.O. Box 675  
Richmond, VA 23505  
**County**  
**Phone** (804) 648-4442  
**Fax** 804-648-4450  
**Email** mrubin@srglaw.com  
**Web site**

### Trainers

Rubin, Mark

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Virginia

**Program Name** Mutual Gain, Inc.  
**Contact Person** Cathi Moore  
**Address** P.O. Box 7107  
Richmond, VA 23221  
**County**  
**Phone** (804) 355-5944  
**Fax** 804-355-9922  
**Email** mediatemoore@comcast.net  
**Web site**

### Trainers

Cathi Moore

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Virginia

**Program Name** Carol McCue  
**Contact Person** Carol McCue  
**Address** 1600 N. 17th Street  
Richmond, VA 23219  
**County**  
**Phone** (804) 646-3451  
**Fax** 804-646-2906  
**Email** McCueCa2@ci.richmond.va.us  
**Web site**

### Trainers

McCue, Carol

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Virginia

**Program Name** McCammon Mediation Group  
**Contact Person** Barbara Hulburt  
**Address** 1111 E. Main Street, Suite 1700  
Richmond, VA 21219  
**County**  
**Phone** (804) 343-0922  
**Fax**  
**Email**  
**Web site** [www.mccammongroup.com](http://www.mccammongroup.com)

### Trainers

McCammon, Hulburt and Others

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Virginia

**Program Name** Jeffrey Shelton  
**Contact Person** Jeffrey Shelton  
**Address** 524 Albemarle Drive  
Chesapeake, VA 23320  
**County**  
**Phone** (757) 547-3336  
**Fax** 757-547-3680  
**Email** jshelton@chesapeakecsb.net  
**Web site**

### Trainers

Shelton, Jeffrey

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Virginia

**Program Name** Mediation Center of Hampton Roads  
**Contact Person** David McDonald  
**Address** 424 W. 21st Street  
Norfolk, VA 23517  
**County**  
**Phone** (757) 624-6666  
**Fax** 757-627-2226  
**Email** mediate@infionline.net  
**Web site** www.mediationhamptonroads.com

### Trainers

McDonald, Warren, Deneen and Others

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Virginia

**Program Name** Community Mediation Center  
**Contact Person** Suzanne Daughety  
**Address** 165 South Main, Suite A  
Harrisonburg, VA 22801-9668  
**County**  
**Phone** (540) 434-0059  
**Fax** 540-574-0174  
**Email** mediate@rica.net  
**Web site** www.home.rica.net/mediate/

### Trainers

Bumbaugh, Ruebke, Fairfield, Barge & Others

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Conflict Resolution Training for Adults and Students, Facilitation, Partnering, Workplace Conflict Management

### Organization Description/Philosophy

## Virginia

**Program Name** DSC-Community Mediation Center  
**Contact Person** Tracy Scott-Jackson  
**Address** 586 Virginian Drive  
Norfolk, VA 23505  
**County**  
**Phone** (757) 480-2777  
**Fax** 757-531-9423  
**Email** tracydsc@hamptonroads.com  
**Web site** www.groups.hamptonroads.com/dsc

### Trainers

Rubin, Richards, Glover, Foote, McKee, Sorensen, etc.

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Virginia

**Program Name** Community Mediation Center  
**Contact Person** Bob Glover  
**Address** 586 Virginian Drive  
Norfolk, VA 23505-4253  
**County**  
**Phone** (757) 480-2777  
**Fax** 757-531-9423  
**Email** bobg@infionline.net  
**Web site** www.conflictcrushers.org

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Arbitration, Conciliation, Facilitation, Training, Organizational Development, Consensus Building, Community Groups, Youth Training, Staff & Board Retreats, Parent Training

### Organization Description/Philosophy

## Virginia

**Program Name** Phillips, Morrison & Johnson  
**Contact Person** Leslie Phillips  
**Address** 4935 Boonsboro Road  
Lynchburg, VA 24503  
**County**  
**Phone** (434) 384-0946  
**Fax** 434-384-0351  
**Email** lsp@phil-mor.com  
**Web site**

### Trainers

Phillips, Leslie and Morrison, Frank

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Virginia

**Program Name** Commonwealth Mediation Group  
**Contact Person** Morna Ellis  
**Address** 8001 Franklin Farms Drive, Suite 120  
Richmond, VA 23229  
**County**  
**Phone** (804) 285-2780  
**Fax** 804-285-2766  
**Email** mpe@cmgmediates.com  
**Web site** www.divorcesource.com

### Trainers

Ellis, Morna and Mast, Ervin

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Virginia

**Program Name** Susan Williams  
**Contact Person** Susan Williams  
**Address** P.O. Box 469  
King George, VA 22485  
**County**  
**Phone** (540) 775-9710  
**Fax** 540-775-4907  
**Email** SSWmailbox@aol.com  
**Web site**

### Trainers

Williams, Susan

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Virginia

**Program Name** Dotty Larson  
**Contact Person** Dotty Larson  
**Address** 9309 Center Street, Suite 302  
Manassas, VA 22110

**County**

**Phone** (703) 792-4753

**Fax** 703-792-4566

**Email** dlarson@pwcgov.org

**Web site**

### Trainers

Larson, Dotty

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Virginia

**Program Name** Agreements Unlimited  
**Contact Person** Joe Beaty  
**Address** P.O. Box 208  
Marion, VA 24343  
**County**  
**Phone** (276) 783-7015  
**Fax** 276-783-1077  
**Email** jbeaty@agreements.org  
**Web site**

### Trainers

Beaty, Joe; Bland, Amelia

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Virginia

**Program Name** Peaceful Alternatives Community Mediation Service  
**Contact Person** Carolyn Pritchard  
**Address** P.O. Box 128  
Monroe, VA 24574  
**County**  
**Phone** (434) 929-8224  
**Fax** 434-929-8007  
**Email** peacefulalternatives@centralva.net  
**Web site**

### Trainers

Carolyn Pritchard and Others

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Washington

**Program Name** Dispute Resolution Center of Lewis County  
**Contact Person** Deborah J. Norris  
**Address** 57W. Main St. #185  
Chehalis, WA 98532  
**County** Lewis  
**Phone** (360) 748-0492  
**Fax** 360-748-7717  
**Email** drcic@quik.com  
**Web site**

### Trainers

Deborah Norris, David Black, Nancy Core, Deanna Anderson, Bob Schroeter

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Washington

**Program Name** King County Dispute Resolution Center  
**Contact Person** Tony Hazapis  
**Address** P.O. Box 21148  
Seattle, WA 98111  
**County**  
**Phone** (206) 443-9603  
**Fax** (206) 443-9737  
**Email** thazapis@kcdrc.org  
**Web site** www.kcdrc.org

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Community Consensus Building, Conflict Resolution and Related Training, Dispute System Design, Group process Facilitation, Public Process Design and Management, Conciliation

### Organization Description/Philosophy

## Washington

**Program Name** Community Mediation Services  
**Contact Person** Debbie Nelson or Nancy Pionk  
**Address** P.O. Box 1995  
Vancouver, WA 98668-1995  
**County** Clark  
**Phone** (360) 619-1149  
**Fax** 360-696-8009  
**Email** debbie.nelson@ci.vancouver.wa.us  
**Web site** <http://www.ci.vancouver.wa.us/chservices/mediation>

### Trainers

Debbie Nelson, Training Coordinator, together with CMS staff and volunteers

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Washington

**Program Name** Dispute Resolution Center of Yakima & Kittitas Counties  
**Contact Person** Sally Mayo  
**Address** 1106B West Lincoln Ave.  
Yakima, WA 98902  
**County** Yakima  
**Phone** (509) 453-8949  
**Fax** 509-925-5123  
**Email** drcyakima@ewa.net  
**Web site** drcyakima.org

### **Trainers**

Matt Farbank, Sally Mayo, Pat Cockrill, Sallie Cockrill, Nancy Graber Pigeon, Andrea Dugan, Evelyn Heflen, Jim Roberts, Mary Ellen Reimuth

### **Basic Mediation Training Offered**

yes

### **Advanced Mediation Training Offered**

yes

### **Arbitration Training Offered**

no

### **Other ADR Training Offered**

yes

### **Organization Description/Philosophy**

## Washington

**Program Name** Stan Moore and Associates  
**Contact Person** Stanley Moore  
**Address** W 844 Cliff Dr. Suite 208  
Spokane, WA 99204

**County**

**Phone** (509) 981-2541

**Fax** 509-838-1416

**Email**

**Web site**

### Trainers

Stanley Moore

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Washington

**Program Name** Fulcrum Institute  
**Contact Person**  
**Address**  
Spokane, WA  
**County**  
**Phone** (509) 838-2799  
**Fax**  
**Email** hebner@att.net  
**Web site**

### Trainers

#### Basic Mediation Training Offered

yes

#### Advanced Mediation Training Offered

yes

#### Arbitration Training Offered

no

#### Other ADR Training Offered

yes

#### Organization Description/Philosophy

## Washington

**Program Name** Dispute Resolution Center of Kitsap County  
**Contact Person** Dane Keehn  
**Address** 9004 Washington Ave. N.W.  
Silverdale, WA 98383-9121  
**County**  
**Phone** (360) 698-0968  
**Fax** 360-613-1852  
**Email** dkeehn@kitsapdrc.org  
**Web site** www.kitsapdrc.org

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Facilitation, Training, Public presentations

### Organization Description/Philosophy

## Washington

**Program Name** Northwest Institute for Restorative Justice  
**Contact Person** Charlotte Carroll  
**Address** 1305 4th Avenue, Suite 602  
Seattle, WA 98101  
**County**  
**Phone** (206) 621-8871  
**Fax** (206) 621-7192  
**Email** info@restorejustice.org  
**Web site** <http://www.restorejustice.org/index.htm>

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Organizational Development, Training, Restorative Justice Seminars, Youth Violence Prevention

### Organization Description/Philosophy

## Washington

**Program Name** Mediation and Reconciliation  
**Contact Person** Laurie B. Slater  
**Address** 999 3rd Ave. Suite 4300  
Seattle, WA 98104  
**County**  
**Phone** (425) 260-7509  
**Fax**  
**Email** [www.family-peace.com](http://www.family-peace.com)  
**Web site** [www.family-peace.com](http://www.family-peace.com)

### Trainers

Laurie B. Slater

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Washington

**Program Name** Pierce County Center for Dispute Resolution  
**Contact Person** Eleanor Cozart  
**Address** 917 Pacific Ave. Suite 206  
Tacoma, WA 98402  
**County** Pierce  
**Phone** (253) 572-3657  
**Fax** 253-572-3579  
**Email** eleanor@pccdr.org  
**Web site**

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Settlement Conferences, Training, Public Presentations, Violence Prevention Programs

### Organization Description/Philosophy

## Washington

**Program Name** Peninsula Dispute Resolution Center  
**Contact Person**  
**Address**  
 , WA  
**County** Thurston  
**Phone** (360) 452-8024  
**Fax**  
**Email** pdrc@olyphen.com  
**Web site**

### Trainers

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Washington

**Program Name** Dispute Resolution Center of Kitsap County  
**Contact Person**  
**Address**  
 , WA  
**County** Kitsap  
**Phone** 800-377-3583 or 360-698-0968  
**Fax**  
**Email** drc@kitsapdrc.org  
**Web site**

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Washington

**Program Name** Dispute Resolution Center of Lewis County  
**Contact Person** Deanna Anderson  
**Address**  
 , WA  
**County** Lewis  
**Phone** (360) 748-0492  
**Fax**  
**Email** drlc@quik.com  
**Web site**

### Trainers

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Washington

**Program Name** Dispute Resolution Center of Snohomish and Island Counties  
**Contact Person**  
**Address**  
 , WA  
**County** Snohomish/Island  
**Phone** 800-280-4770 or 425-339-1335.  
**Fax**  
**Email**  
**Web site** [www.voaww.org/drc](http://www.voaww.org/drc)

### Trainers

#### Basic Mediation Training Offered

yes

#### Advanced Mediation Training Offered

yes

#### Arbitration Training Offered

no

#### Other ADR Training Offered

yes

#### Organization Description/Philosophy

## Washington

**Program Name** Dispute Resolution Center of Snohomish & Island County, VOA  
**Contact Person** Laura Pierson  
**Address** PO Box 839  
Everett, WA 98206-0839  
**County**  
**Phone** (425) 339-1335  
**Fax** 425-259-2110  
**Email** lpierson@voaww.org  
**Web site** www.voaww.org/drc

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Conciliation, Arbitration, Facilitation, Training

### Organization Description/Philosophy

## Washington

**Program Name** Dispute Resolution Center of Thurston County  
**Contact Person** Linda  
**Address**  
, WA  
**County**  
**Phone** (360) 956-1155  
**Fax**  
**Email** info@disputeresolutioncenter.com  
**Web site**

### Trainers

#### Basic Mediation Training Offered

yes

#### Advanced Mediation Training Offered

yes

#### Arbitration Training Offered

no

#### Other ADR Training Offered

yes

#### Organization Description/Philosophy

## Washington

**Program Name** American Arbitration Association  
**Contact Person** Susan Slagle  
**Address** 1 Convention Place 701 Pike St, Suite 950  
Seattle, WA 98101  
**County**  
**Phone** (206) 622-6435  
**Fax** (206) 343-5679  
**Email** SlagleS@adr.org  
**Web site** adr.org

### Trainers

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

### Arbitration Training Offered

yes

### Other ADR Training Offered

### Organization Description/Philosophy

## Washington

**Program Name** Mediation & Settlement Center (formerly Coastal Mediation)  
**Contact Person**  
**Address** Aberdeen, WA  
**County**  
**Phone** (360) 249-1925  
**Fax** 360-249-1926  
**Email** coastaldrc@techline.com  
**Web site**

### Trainers

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Washington

**Program Name** Bellevue Neighborhood Mediation Program  
**Contact Person** Andrew Kidde or Regina Lyons  
**Address** Box 90012  
Bellevue, WA 98009-9012  
**County**  
**Phone** (425) 452-4091  
**Fax**  
**Email** akidde@ci.bellevue.wa.us  
**Web site** City of Bellevue

### Trainers

Andrew Kidde, Regina Lyons

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Washington

**Program Name** Dispute Resolution Center of Thurston County  
**Contact Person** Evan Ferber  
**Address** P.O. Box 6184  
Olympia, WA 98507  
**County**  
**Phone** (360) 956-1155  
**Fax** 360-357-5168  
**Email** info@disputeresolutioncenter.com  
**Web site** www.disputeResolutionCenter.com

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Training (school-based peer mediation, mediation, family mediation & group facilitation, training)

### Organization Description/Philosophy

## Washington

**Program Name** Alhadeff Mediation Services  
**Contact Person** Alan Alhadeff  
**Address** 2025 First Ave, Suite 1100  
Seattle, WA 98121  
**County**  
**Phone** (206) 281-9950  
**Fax** (206) 493-2310  
**Email** www.to-agree.com  
**Web site** www.mediationservices.net

### Trainers

Alan Alhadeff

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Washington

**Program Name** Mediation First, LLC  
**Contact Person** Nancy J. Highness  
**Address** 15600 NE 8th St, MB # B1-133  
Bellevue, WA 98008

**County**

**Phone** (206) 399-1905

**Fax** 425-895-8349

**Email** www.rbenjamin.com

**Web site**

### Trainers

Nancy J. Highness

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Washington

**Program Name** Mediation and Settlement Center  
**Contact Person** John Nemes  
**Address** 138 - 1st Street South, Suite 6  
Montesano, WA 98563  
**County** Grays Harbor  
**Phone** (360) 249-1925  
**Fax** 360-249-1926  
**Email** coastaldrc@techline.com  
**Web site**

### Trainers

John Nemes, Warren Olson, Janice Howell, Libby Nemes

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Washington

**Program Name** Laurie Law  
**Contact Person** Laurie Law  
**Address** 7310 91st Ave.  
Lakewood, WA 98498

**County**

**Phone** (253) 512-2212

**Fax** 253-512-2202

**Email**

**Web site**

### Trainers

Laurie Law

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

### Organization Description/Philosophy

## Washington

**Program Name** Benton Franklin Dispute Resolution Center  
**Contact Person** Susan Thornton  
**Address** 5219 W. Clearwater Avenue, Suite 11  
Kennewick, WA 99336  
**County**  
**Phone** (509) 783-3325  
**Fax** 509-783-3449  
**Email** bfdrc@owt.com  
**Web site** www.bfdrc.org

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Facilitation, Training, Public Presentations

### Organization Description/Philosophy

## Washington

**Program Name** Volunteers of America  
**Contact Person** Laura Pierson  
**Address** P.O. Box 839  
Everett, WA 98206  
**County**  
**Phone** (800) 280-4770  
**Fax** 425-259-2110  
**Email** dcr@voaww.org  
**Web site** www.voaww.org

### Trainers

Kathy Rice, Drusilla Meyer

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

### Other ADR Training Offered

### Organization Description/Philosophy

## Washington

**Program Name** Eastern Washington University Cert. In ConflictMgt.  
**Contact Person** David Cornelius  
**Address** Patterson 362, M-S174, 526 5th St.  
Cheney, WA 99004-2431  
**County**  
**Phone** (509) 359-6246  
**Fax** 509-359-6732  
**Email** dcornelius@mail.ewu.edu  
**Web site**

### Trainers

Cris M. Currie

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

yes

### Arbitration Training Offered

no

### Other ADR Training Offered

yes

### Organization Description/Philosophy

## Washington

**Program Name** Whatcom Dispute Resolution Center  
**Contact Person** Cate Westphalen  
**Address** 13 Prospect Street  
Bellingham, WA 98225  
**County**  
**Phone** (360) 676-6122  
**Fax** 360-676-0783  
**Email** wdrc@openaccess.org  
**Web site**

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Peer Mediation Trainings, Conflict Management Class, Healthy Choices for Girls (conflict management), Parent Seminar for Divorcing Parents

### Organization Description/Philosophy

## **West Virginia**

**Program Name** West Virginia Center for Dispute Resolution  
**Contact Person** Julie Greene  
**Address** PO Box 828  
Morgantown, WV 26507-0828  
**County**  
**Phone** (304) 296-2124  
**Fax** 304-296-2888  
**Email** wvcdrr@wvcdrr.org  
**Web site** www.wvcdrr.org

### **Trainers**

### **Basic Mediation Training Offered**

### **Advanced Mediation Training Offered**

### **Arbitration Training Offered**

### **Other ADR Training Offered**

Workshops, Conference, Youth Programs

### **Organization Description/Philosophy**

## Wisconsin

**Program Name** Coulee Region Mediation and Restorative Justice Ltd.  
**Contact Person** Susan Wiese  
**Address** 400 N. 4th Street  
LaCrosse, WI 54601  
**County**  
**Phone** (608) 784-7322  
**Fax** 608-784-5910  
**Email** swiese@centurytel.net  
**Web site**

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Training, Consultation, Education in-Community, Conflict resolution Skill Development in Juvenile Detention Center.

### Organization Description/Philosophy

## Wisconsin

**Program Name** Northwest Milwaukee Mediation Program / Agape Community Center, Inc.  
**Contact Person** Evelyn Ang  
**Address** 6100 N 42nd Street  
Milwaukee, WI 53209  
**County**  
**Phone** 414-464-4440 x239  
**Fax** 414-464-9420  
**Email** nwmmp@agape-center.org  
**Web site**

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Training Orientations

### Organization Description/Philosophy

## Wisconsin

**Program Name** Winnebago Conflict Resolution Center, Inc.  
**Contact Person** Kristy Bradish  
**Address** 415 Jackson Street, Room 412B  
Oshkosh, WI 54901  
**County**  
**Phone** (920) 236-4711  
**Fax** 920-236-1076  
**Email** kbradish@co.winnebago.wi.us  
**Web site** www.co.winnebago.wi.us/conflict/

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Facilitation, Organizational Development, Training (mediation, conflict resolution skills, conflict management, communication), Public Presentations, Community Forums

### Organization Description/Philosophy

## Wisconsin

**Program Name** Mediation Center of Waukesha County  
**Contact Person** Cathy Warmington  
**Address** 414 West Moreland Blvd., Suite 204  
Waukesha, WI 53188  
**County**  
**Phone** (262) 544-1647  
**Fax** 262-544-9456  
**Email** mcwc@wiscs.org; cwarmington@wiscs.org  
**Web site** www.wisc.org/mediation.htm

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Facilitation, Training, Public Presentations

### Organization Description/Philosophy

## Wisconsin

**Program Name** Try Mediation, Inc.  
**Contact Person** Melinda Smith  
**Address** Eau Claire County Courthouse  
Eau Claire, WI 54703  
**County**  
**Phone** (715) 839-6295  
**Fax** 715-839-6243  
**Email** melinda@co.eau-claire.wi.us  
**Web site**

### Trainers

### Basic Mediation Training Offered

### Advanced Mediation Training Offered

### Arbitration Training Offered

### Other ADR Training Offered

Facilitation, Training, Public Presentations

### Organization Description/Philosophy

## Wyoming

**Program Name** Center for Resolution  
**Contact Person** Barbara Haughe  
**Address** PO Box 13691  
Jackson, WY 83002

**County**

**Phone** (307) 734-6620

**Fax**

**Email**

**Web site**

### Trainers

Barbara Haughe

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

no

### Arbitration Training Offered

no

### Other ADR Training Offered

### Organization Description/Philosophy

## Wyoming

**Program Name** Mediation Services of Cheyenne, Inc  
**Contact Person** Lynn Achter  
**Address** 211 Longs Peak Dr.  
Cheyenne, WY 82009  
**County**  
**Phone** (307) 638-2648  
**Fax**  
**Email** Lynn@mail.TrainingMediation.com  
**Web site**

### Trainers

Lynn Achter

### Basic Mediation Training Offered

yes

### Advanced Mediation Training Offered

no

### Arbitration Training Offered

no

### Other ADR Training Offered

### Organization Description/Philosophy